Pharmacy Information System (PhIS)
and
Clinic Pharmacy System (CPS)

JKN SELANGOR

(ZONE 11)

1st Preventive Maintenance Report

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Verified and Acknowledged by:

Name	Role/ Designation	Organization	Signature & Date
Muhammad Alif Bin Mohammad	PM Team Lead	Pharmaniaga Logistics Sdn Bhd	13/7/18

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1 Introduction

Preventative Maintenance (PM) incorporates periodic scheduled check to measures and secure the PhIS & CPS system against malicious exploits, periodic hardware and software maintenance & health check, and steps to maintain general system tidiness for facility. 2 (two) PM activities for year 2018 will be execute as per agreed guideline to ensure PhIS & CPS continues to operate & function properly during the support & maintenance period.

Objective

The goals of preventative maintenance are to reduce the likelihood of hardware failures, extend the useful life of the system, minimize system crashes caused by outdated drivers and other software problems, secure the system against viruses and other malware, and prevent data loss.

The 1st preventive maintenance activities conducted for Zone 11 were compiled and documented in this report.

NO	Zone	State	District	Facility (Name as per CA)	PM Date
1	11	Selangor	Hulu Langat	Klinik Kesihatan Balakong	17-05-18
2	11	Selangor	Hulu Langat	Klinik Kesihatan Kajang	17-05-18
3	11	Selangor	Hulu Langat	Klinik Kesihatan Sungai Chua	21-05-18
4	11	Selangor	Hulu Langat	Klinik Kesihatan Sungai Sekamat	21-05-18
5	11	Selangor	Hulu Langat	Klinik Kesihatan Ampang	22-05-18
6	99	Selangor	Hulu Langat	Hospital Ampang	22-05-18
7	11	Selangor	Hulu Langat	Klinik Kesihatan Semenyih	24-05-18
8	11	Selangor	Hulu Langat	Klinik Kesihatan Hulu Langat (Batu 14)	24-05-18
9	11	Selangor	Hulu Langat	Klinik Kesihatan Beranang	28-05-18
10	11	Selangor	Hulu Langat	Stor Integrasi Bandar Baru Bangi	28-05-18
11	11	Selangor	Hulu Langat	Klinik Kesihatan Bandar Baru Bangi	30-05-18
12	11	Selangor	Hulu Langat	Klinik Kesihatan Bandar Seri Putra	30-05-18
13	99	Selangor	Hulu Langat	Hospital Kajang	31-05-18
14	11	Selangor	Hulu Langat	Klinik Kesihatan Batu 9	06-06-18
15	11	Selangor	Kuala Langat	Klinik Kesihatan Kampung Bandar	08-06-18
16	11	Selangor	Kuala Langat	Klinik Kesihatan Jenjarom	08-06-18
17	11	Selangor	Kuala Langat	Klinik Kesihatan Telok Datok	08-06-18
18	11	Selangor	Kuala Langat	Klinik Kesihatan Bukit Changgang	08-06-18
19	11	Selangor	Kuala Langat	Klinik Kesihatan Telok Panglima Garang	08-06-18
20	11	Selangor	Kuala Langat	Klinik Kesihatan Sijangkang	12-06-18
21	11	Selangor	Kuala Langat	Klinik Kesihatan Kebun Baru (Batu 10)	12-06-18
22	11	Selangor	Kuala Langat	Klinik Kesihatan Kampung Sungai Lang	12-06-18

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23	11	Selangor	Kuala Langat	Klinik Kesihatan Tanjung Sepat	21-06-18
24	11	Selangor	Kuala Langat	Hospital Banting	21-06-18
25	11	Selangor	Kuala Langat	Klinik Kesihatan Kanchong Darat	22-06-18
26	11	Selangor	Sepang	Klinik Kesihatan Sungai Pelek	22-06-18
27	11	Selangor	Sepang	Klinik Kesihatan Sepang	22-06-18
28	11	Selangor	Sepang	Klinik Kesihatan Salak	22-06-18
29	11	Selangor	Sepang	Klinik Kesihatan Dengkil	22-06-18

All preventive maintenance activities performed by PLSB team at facility designated location(s) shall acknowledged by facility user in the PM Checklist. PM Checklists were compiled and summarized. Please refer details & PM supporting document at below section:

- **Section 3. Findings & Recommendation**
- **Section 4. Links to PM Report**

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2. Key Resources

Below are the facility key resources involved in the preventive maintenance exercise:

No	Facility Name	Name	Department / Designation
1	Klinik Kesihatan Balakong	Wong Choi Wan	Pegawai Farmasi
2	Klinik Kesihatan Batu 9	Mohd Hafiz B Mohd Norrizan	Pegawai Farmasi
3	Hospital Ampang	Haryani Liana Binti Mohamad Wali	Penolong Pegawai Tadbir (Stor)
4	Klinik Kesihatan Sungai Chua	Selva Rani A/P John Jasudass	Pegawai Farmasi
5	Klinik Kesihatan Hulu Langat (Batu 14)	Norul Aishah Binti Mohd Yunos	Pegawai Farmasi
6	Klinik Kesihatan Ampang	Goh Hui Jing	Pegawai Farmasi
7	Klinik Kesihatan Sungai Sekamat	Nurul Hasfizah Binti Hashim	Pegawai Farmasi
8	Klinik Kesihatan Kajang	W Nazuha Binti W Rusik	Pegawai Farmasi
9	Klinik Kesihatan Beranang	Vimaladevi A/P Nara Rajam	Pegawai Farmasi
10	Stor Integrasi Bandar Baru Bangi	Nurul Afiqal Binti Mohamad Azhar	Pegawai Farmasi
11	Klinik Kesihatan Bandar Baru Bangi	Nur Kamalah Bt Daud @ Mahusain	Pegawai Farmasi
12	Klinik Kesihatan Semenyih	Afizah Binti Arsad	Pegawai Farmasi
13	Klinik Kesihatan Bandar Seri Putra	Nurhidayah Bt Mohd Taufik	Pegawai Farmasi
14	Hospital Kajang	Mohd Afifi B Shubri	Pegawai Farmasi
15	Klinik Kesihatan Kampung Bandar	Farah Syafiqah Bt Mustafa	Pegawai Farmasi
16	Klinik Kesihatan Jenjarom	Aimi Yasmin Bt. Ab. Razak	Pegawai Farmasi
17	Klinik Kesi Hatan Telok Datok	Kuay Hue Ping	Pegawai Farmasi
18	Klinik Kesihatan Bukit Changgang	Nazatul Shima Bt Ruffehe	Pegawai Farmasi
19	Klinik Kesihatan Telok Panglima Garang	Idah Binti Kamaruddin	Penolong Pegawai Farmasi
20	Klinik Kesihatan Sijangkang	Punithaa Jayabalan	Pegawai Farmasi
21	Klinik Kesihatan Tanjung Sepat	Yong Shin Yi	Pegawai Farmasi
22	Klinik Kesihatan Kanchong Darat	Kengemal Kumaran	Penyelia Jururawat Kesihatan (PJK)
23	Klinik Kesihatan Kebun Baru (Batu 10)	Fauziah Abu Bakar	Ketua Jururawat

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24	Klinik Kesihatan Kampung Sungai Lang	Mohamad Sharizan Bin Awang	Penolong Pegawai Perubatan
25	Hospital Banting	Asdayati Bt Buang	Pegawai Farmasi
26	Klinik Kesihatan Sungai Pelek	Ainul Nadzhirah Binti Suhaimi	Pegawai Farmasi
27	Klinik Kesihatan Sepang	Halela Bt Lias	Penolong Pegawai Farmasi
28	Klinik Kesihatan Salak	Sumayyah Biniti Shamsuddin	Pegawai Farmasi
29	Klinik Kesihatan Dengkil	Ahmad Firdaus An-Nasir Bin Nasri	Pegawai Farmasi

Pharmaniaga Logistics Sdn Bhd Key Resources:

NO	NAME
1	Ahmad Heiqal Noor Zaman
2	Muhamad Alif Mohammad
3	Muhammad Anas bin Ramlan
4	Abdul Aziz Abdul Rahim
5	Hadrulazem Mahyuddin

3. Findings & Recommendations

This section is the overall compilation of the facility summary findings and recommendation gathered from the preventive maintenance exercise. It also describe the recommended of further action needs to be taken by relevant parties i.e. PLSB / JKN / PKD / Facility (where applicable).

Facility: Klinik Kesihatan Sekamat

NO	FINDINGS / ALERTS / DETECTION	QTY	FURTHER ACTION / RECOMMENDATION

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1	CPU is loan unit	1	Acknowledged by user

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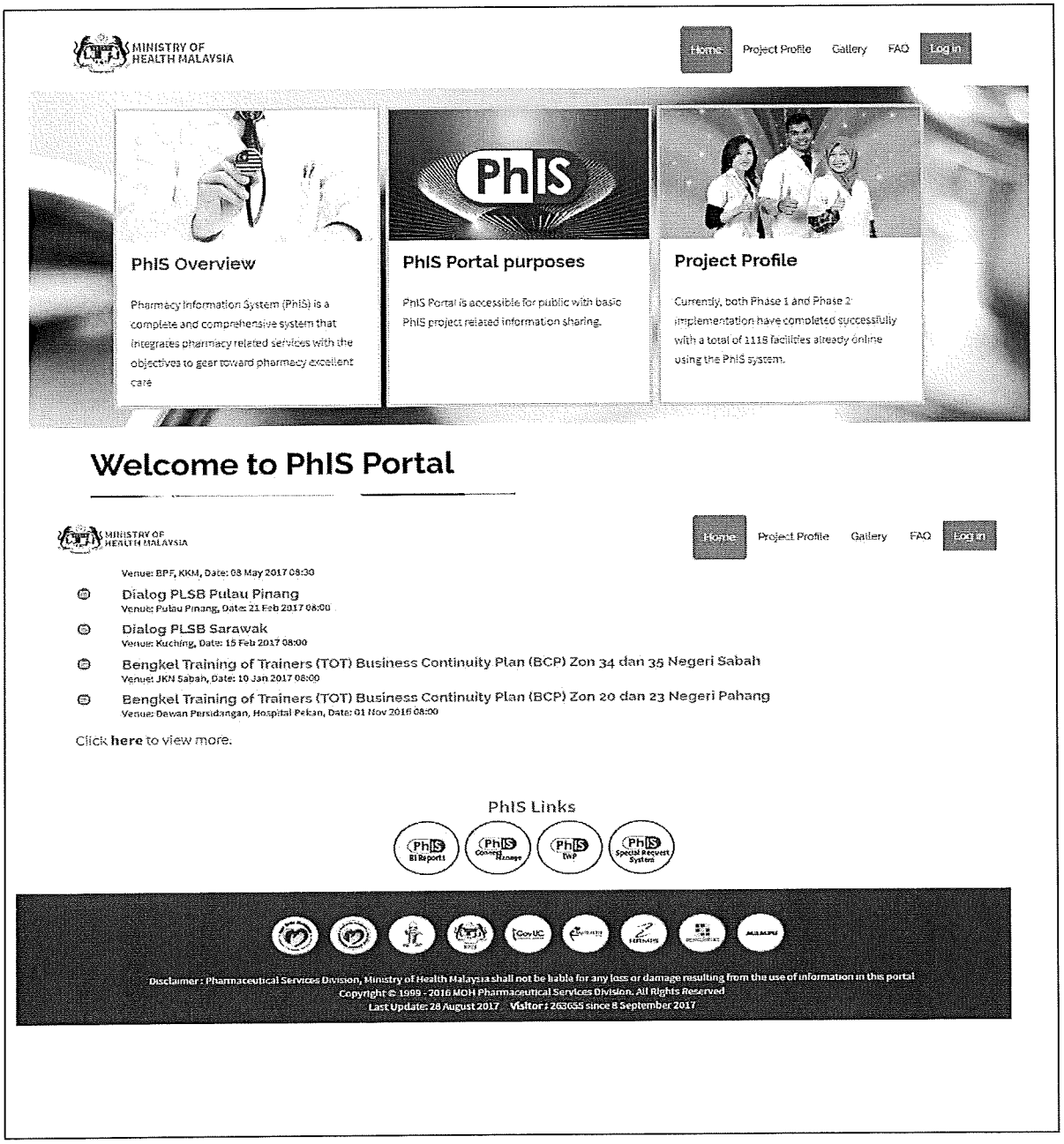
4. Links to PM Report

The PM Report can be access & retrieve through PhIS Portal or Connect Manage (CM) as stated below:

Option 1:

Access via **PhIS Portal** : https://phisportal.moh.gov.my/phisportal/

- Select **PhIS Links** - **Connect Manage** to retrieve the desired & relevant Preventive Maintenance Report



Option 2:

Access via **Connect Manage (CM)** : http://crm.cmg.com.my/phishelpdesk/login.aspx

- Login directly to **CM** and select **Service Request - Request Ticket** to retrieve the desired & relevant Preventive Maintenance Report

2.0 Login to Connect Manage

To login into the system, perform the steps below:

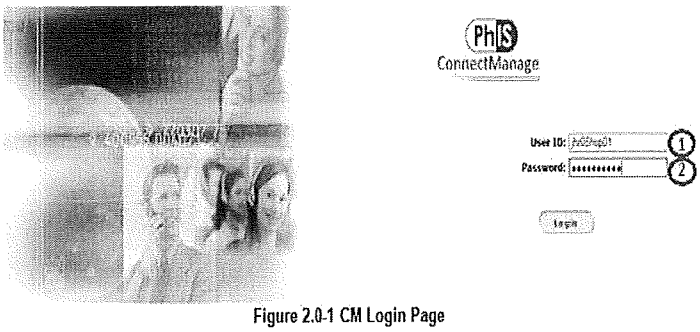


Figure 2.0-1 CM Login Page

Connect Manage Login Screen

The facility's name will be displayed on the front menu of Connect Manage

STEP 1
Key-in username in the *UserID* field

STEP 2
Key-in password in the *Password* field

5.7 – Preventive Maintenance Report

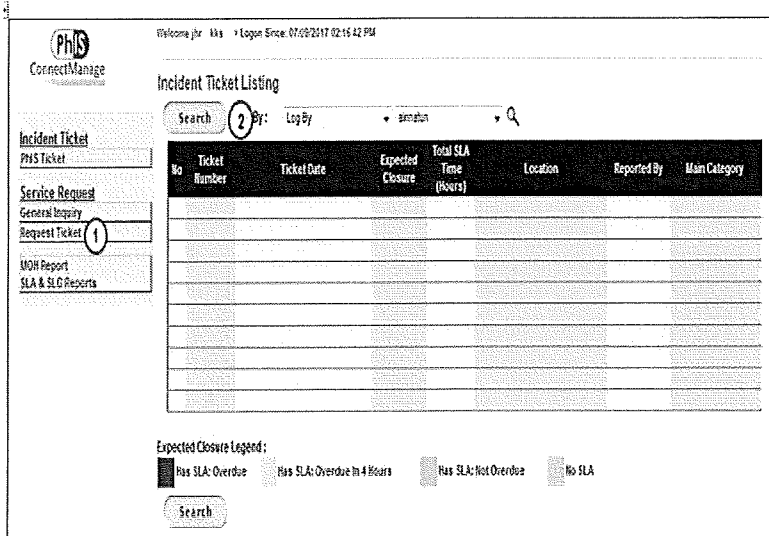


Figure 5.7-1 Service Request - Request Ticket for Preventive Maintenance

STEP 1
Click on 'Request Ticket' from left menu.
Reports Module page as shown in Figure 5.7-1

STEP 2
Click on Search button at Incident Main Screen

Notes:

For Option 1 & 2, please refer to Connect Manage Quick Guide (Page 24-28) for detail procedures to access PM Report.

5. Acronyms

ABBREVIATION	DEFINITION
PhIS	Pharmacy Information System
CPS	Clinic Pharmacy System
MOH /KKM	Ministry of Health / Kementerian Kesihatan Malaysia
PLSB	Pharmaniaga Logistics Sdn Bhd
PKD	Pejabat Kesihatan Daerah
KK	Klinik Kesihatan

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