Pharmacy Information System (PhIS)
and
Clinic Pharmacy System (CPS)

JKN SELANGOR

(ZONE 9)

1st Preventive Maintenance Report

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Verified and Acknowledged by:

Name	Role/ Designation	Organization	Signature & Date
Muhammad Alif Bin Mohammad	PM Team Lead	Pharmaniaga Logistics Sdn Bhd	18/5/18

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1 Introduction

Preventative Maintenance (PM) incorporates periodic scheduled check to measures and secure the PhIS & CPS system against malicious exploits, periodic hardware and software maintenance & health check, and steps to maintain general system tidiness for facility. 2 (two) PM activities for year 2018 will be execute as per agreed guideline to ensure PhIS & CPS continues to operate & function properly during the support & maintenance period.

Objective

The goals of preventative maintenance are to reduce the likelihood of hardware failures, extend the useful life of the system, minimize system crashes caused by outdated drivers and other software problems, secure the system against viruses and other malware, and prevent data loss.

The 1st preventive maintenance activities conducted for Zone 9 were compiled and documented in this report.

NO	ZONE	DISTRICT	FACILITY	STATE	PM DATE (START)	PM DATE (END)
1	Zone 9	Hulu Selangor	Klinik Kesihatan Serendah	Selangor	18-04-18	-
2	Zone 9	Hulu Selangor	Klinik Kesihatan Ulu Yam Bahru	Selangor	18-04-18	-
3	Zone 9	Hulu Selangor	Klinik Kesihatan Rasa	Selangor	18-04-18	-
4	Zone 9	Hulu Selangor	Klinik Kesihatan Kalumpang	Selangor	18-04-18	-
5	Zone 9	Hulu Selangor	PKD Hulu Selangor	Selangor	19-04-18	-
6	Zone 9	Hulu Selangor	Klinik Kesihatan Sungai Selisek	Selangor	19-04-18	-
7	Zone 9	Hulu Selangor	Klinik Kesihatan Soeharto	Selangor	19-04-18	-
8	Zone 9	Hulu Selangor	Hospital Kuala Kubu Bharu	Selangor	23-04-18	-
9	Zone 9	Sabak Bernam	Klinik Kesihatan Sekinchan	Selangor	24-04-18	-
10	Zone 9	Sabak Bernam	Klinik Kesihatan Sungai Besar	Selangor	24-04-18	-
11	Zone 9	Sabak Bernam	Klinik Kesihatan Sabak Bernam	Selangor	24-04-18	-
12	Zone 9	Sabak Bernam	Klinik Kesihatan Parit Baru	Selangor	25-04-18	-
13	Zone 9	Sabak Bernam	Klinik Kesihatan Sungai Air Tawar	Selangor	25-04-18	-
14	Zone 9	Sabak Bernam	Klinik Kesihatan Bagan Terap	Selangor	25-04-18	-
15	Zone 9	Sabak Bernam	Klinik Kesihatan Merbau Berdarah III	Selangor	25-04-18	-
16	Zone 9	Sabak Bernam	Hospital Tengku Ampuan Jemaah	Selangor	26-04-18	-
17	Zone 9	Kuala Selangor	Klinik Kesihatan Bestari Jaya	Selangor	27-04-18	-

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NO	ZONE	DISTRICT	FACILITY	STATE	PM DATE (START)	PM DATE (END)
18	Zone 9	Kuala Selangor	Klinik Kesihatan Tanjung Karang	Selangor	27-04-18	-
19	Zone 9	Kuala Selangor	Klinik Kesihatan Ijok	Selangor	02-05-18	-
20	Zone 9	Kuala Selangor	Klinik Kesihatan Jeram	Selangor	02-05-18	-
21	Zone 9	Kuala Selangor	Hospital Tanjung Karang	Selangor	03-05-18	-
22	Zone 9	Kuala Selangor	Klinik Kesihatan Kuala Selangor	Selangor	04-05-18	-
23	Zone 9	Kuala Selangor	Klinik Kesihatan Bukit Cerakah	Selangor	04-05-18	-
24	Zone 9	Kuala Selangor	Klinik Kesihatan Sungai Tengi Kanan	Selangor	04-05-18	-

All preventive maintenance activities performed by PLSB team at facility designated location(s) shall acknowledged by facility user in the PM Checklist. PM Checklists were compiled and summarized. Please refer details & PM supporting document at below section:

- **Section 3. Findings & Recommendation**
- **Section 4. Links to PM Report**

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2. Key Resources

Below are the facility key resources involved in the preventive maintenance exercise:

No	Facility Name	Name	Department / Designation
1	PKD Hulu Selangor	Mohd Rizal B Lajim	Penolong Pegawai Farmasi
2	Hospital Tengku Ampuan Jemaah	Syamsiah Mohamad	Penyelaras Farmasi
3	Klinik Kesihatan Sekinchan	Khairul Asymawi B Ishak	Pegawai Farmasi
4	Klinik Kesihatan Sungai Besar	Nur Nasyitah Izzani Binti Mohd Adnan	Pegawai Farmasi
5	Klinik Kesihatan Parit Baru	Nur Afiqah Bt Ismail	Pegawai Farmasi
6	Klinik Kesihatan Sungai Air Tawar	Silambarasu A/L V.Karuppiah	Pegawai Farmasi
7	Klinik Kesihatan Bagan Terap	Muhammad Tarmizi B. Mad Rani	Pegawai Farmasi
8	Klinik Kesihatan Merbau Berdarah III	Fairuz Binti Saparuddin	Jururawat Terlatih
9	Klinik Kesihatan Sabak Bernam	Mageespary A/L Rajindran	Pegawai Farmasi
10	Klinik Kesihatan Serendah	Masni Md Jadi	Pegawai Farmasi
11	Klinik Kesihatan Ulu Yam Bahru	Nor Azimah Abdullah	Pegawai Farmasi
12	Klinik Kesihatan Rasa	Juliana Bt Nazlim Lim	Pegawai Farmasi
13	Klinik Kesihatan Kalumpang	Lim Sei Lee	Pegawai Farmasi
14	Klinik Kesihatan Sungai Selisek	Norshalikin Bt Ahmad	Pegawai Farmasi
15	Klinik Kesihatan Soeharto	Norhidayah Hassan	Penolong Pegawai Farmasi
16	Klinik Kesihatan Bestari Jaya	Roziwaty Bt. Anzara Azman	Pegawai Farmasi
17	Klinik Kesihatan Kuala Selangor	SITI ZARINA BT MOHD SALI	Penolong Pegawai Farmasi
18	Klinik Kesihatan Tanjung Karang	Maythy A/L Peri Cha	Penolong Pegawai Farmasi
19	Hospital Tanjung Karang	Siti Noor Adila Binti Hamdan	Pegawai Farmasi
20	Klinik Kesihatan Ijok	Sayeeda Zainab Bt Hasnor	Pegawai Farmasi

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No	Facility Name	Name	Department / Designation
21	Klinik Kesihatan Jeram	Ng Siew Fen	Pegawai Farmasi
22	Klinik Kesihatan Bukit Cerakah	SITI ROHANI	Pegawai Farmasi
23	Klinik Kesihatan Sungai Tengi Kanan	Ahmad Syukri Bin Mohamed	Pegawai Farmasi
24	Hospital Kuala Kubu Bharu	Nor Wahida Binti Mat Noor	Penolong Pegawai Teknologi Maklumat

Pharmaniaga Logistics Sdn Bhd Key Resources:

NO	NAME
1	Muhamad Anas Bin Ramlan
2	Muhammad Anuar B. Awaluddin

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3. Findings & Recommendations

This section is the overall compilation of the facility summary findings and recommendation gathered from the preventive maintenance exercise. It also describe the recommended of further action needs to be taken by relevant parties i.e. PLSB / JKN / PKD / Facility (where applicable).

Facility name: Hospital Tanjung Karang

NO	FINDINGS / ALERTS / DETECTION	QTY	FURTHER ACTION / RECOMMENDATION
1	THP-080 (Location : Prepack & Gelinical) THP is loan unit	1	Had notified the facility

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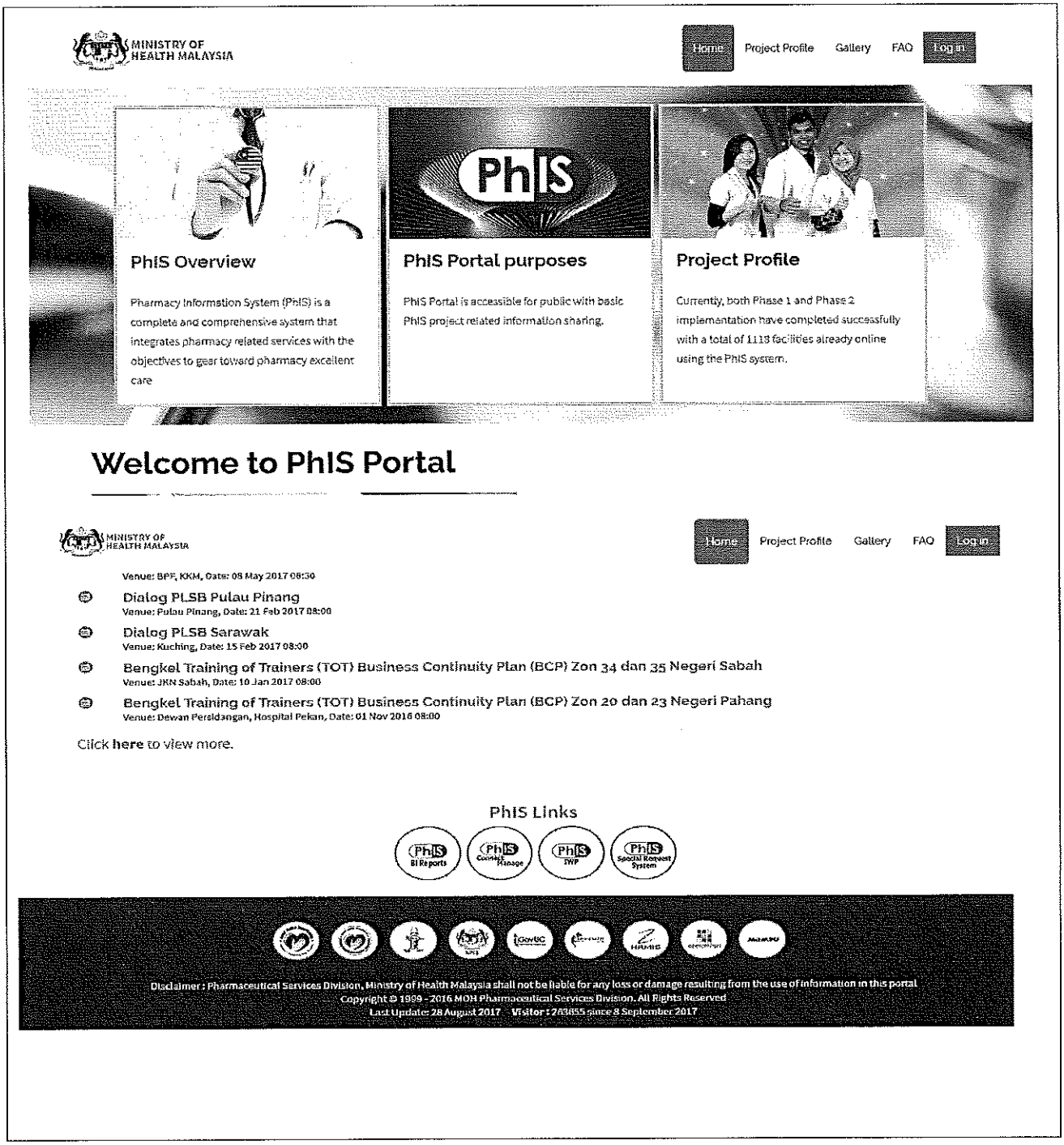
4. Links to PM Report

The PM Report can be access & retrieve through PhIS Portal or Connect Manage (CM) as stated below:

Option 1:

Access via **PhIS Portal** : https://phisportal.moh.gov.my/phisportal/

- Select **PhIS Links** - **Connect Manage** to retrieve the desired & relevant Preventive Maintenance Report



Option 2:

Access via **Connect Manage (CM)** : http://crm.cmg.com.my/phishelpdesk/login.aspx

- Login directly to **CM** and select **Service Request - Request Ticket** to retrieve the desired & relevant Preventive Maintenance Report

2.0 Login to Connect Manage

To login into the system, perform the steps below:

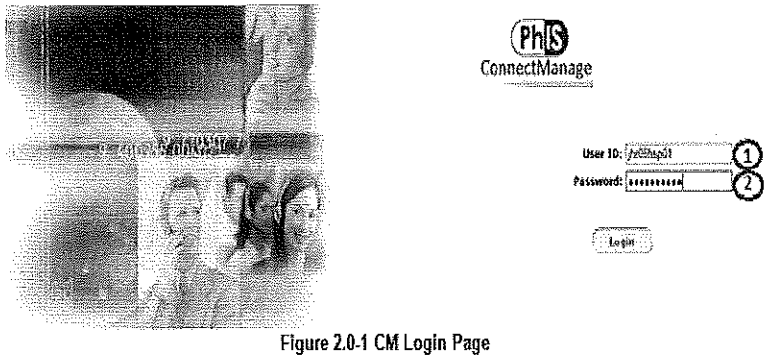


Figure 2.0-1 CM Login Page

Connect Manage Login Screen

The facility's name will be displayed on the front menu of Connect Manage

STEP 1
Key-in username in the *UserID* field

STEP 2
Key-in password in the *Password* field

5.7 – Preventive Maintenance Report

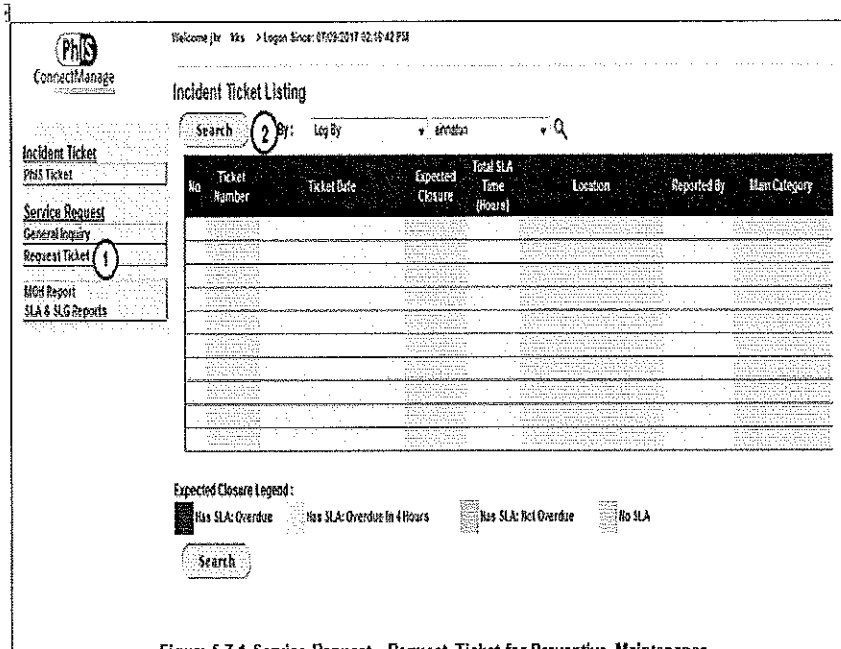


Figure 5.7-1 Service Request - Request Ticket for Preventive Maintenance

STEP 1
Click on 'Request Ticket' from left menu.
Reports Module page as shown in Figure 5.7-1

STEP 2
Click on Search button at Incident Main Screen

Notes:

For Option 1 & 2, please refer to Connect Manage Quick Guide (Page 24-28) for detail procedures to access PM Report.

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5. Acronyms

ABBREVIATION	DEFINITION
PhIS	Pharmacy Information System
CPS	Clinic Pharmacy System
MOH /KKM	Ministry of Health / Kementerian Kesihatan Malaysia
PLSB	Pharmaniaga Logistics Sdn Bhd
PKD	Pejabat Kesihatan Daerah
KK	Klinik Kesihatan

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