
**Pharmacy Information System (PhIS)
and
Clinic Pharmacy System (CPS)**

**PhIS & CPS
Laser Jet Printer MS415dn-Paper Jammed
Manual**

Version : 0.1 Draft

Document ID : PhIS_CPS/ MS415dn_Paper Jammed Manual_v0.1



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Revision History

Version No.	Date of Release	Consolidated by	Verified by	List of changes from Previous Version
0.1	11-07-2019	Arif Syahrir Mohd Isah	Sophian Ezudean Mustapha	Initial document

Verified and Acknowledge by

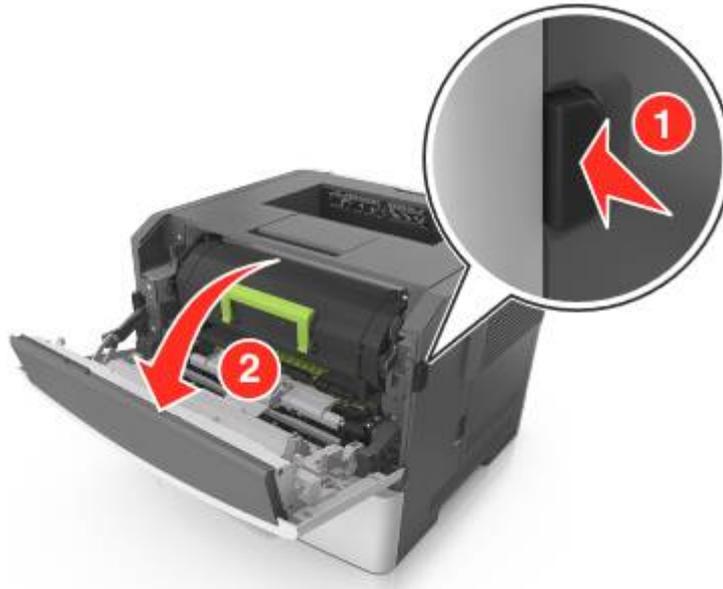
Name	Role / Designation	Organization	Signature & Date
Sophian Ezudean	Team Lead	Pharmaniaga Logistic S/B	
		Bahagian Perkhidmatan Farmasi (BPF), KKM	
		Bahagian Perkhidmatan Farmasi (BPM), KKM	

Peer Review

Version No.	Reviewed / Verified by	List of changes from Previous Version
0.1	(QA) Juridah	- Overall review

PAPER JAM IN THE FRONT DOOR

1. Open the front door



2. Remove the toner cartridge



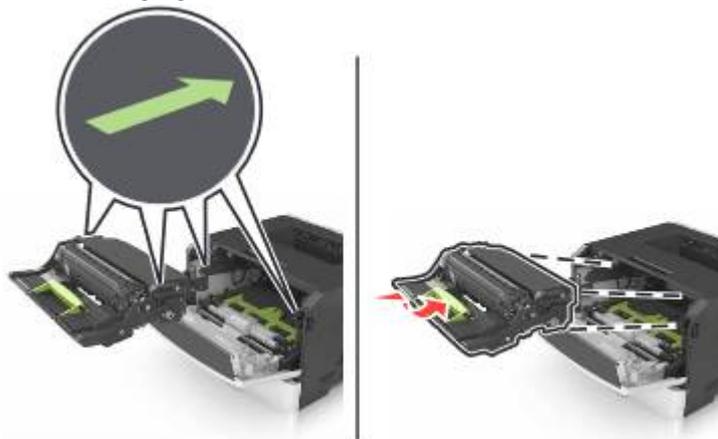
3. Remove the imaging unit



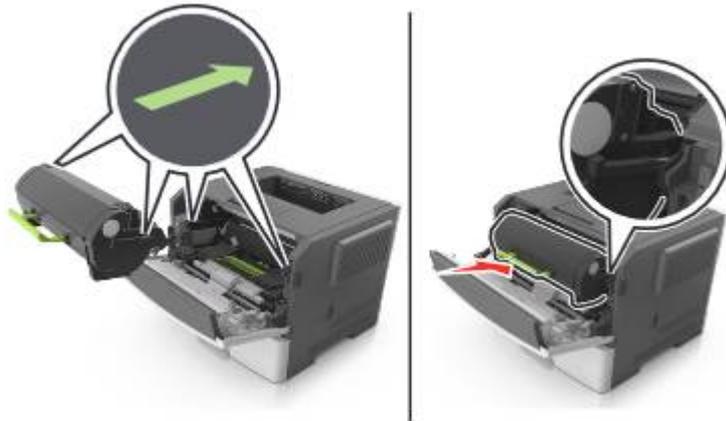
4. Remove the jammed paper inside the printer. Make sure that all paper fragments are removed



5. Insert the imaging unit

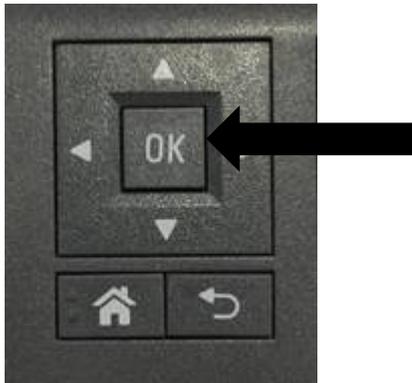


6. Insert the toner cartridge

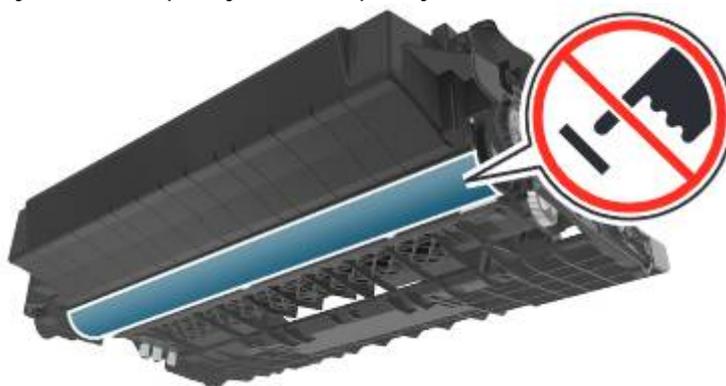


7. Close the front door

8. From the control panel, press OK

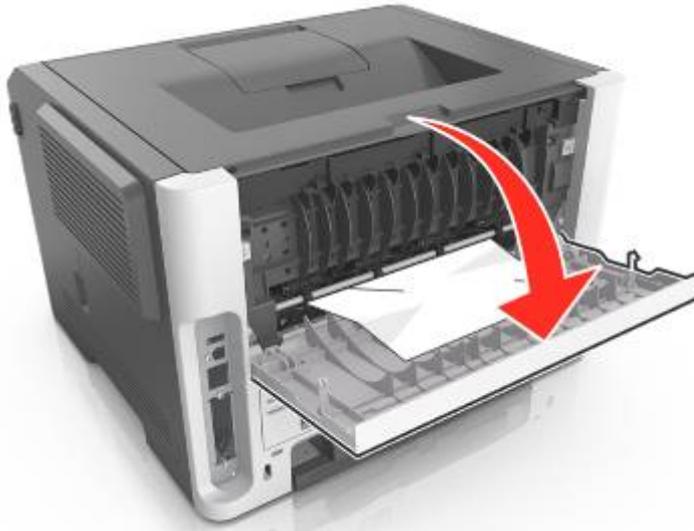


Warning: Do not touch the shiny photoconductor drum under the imaging unit. Doing so may affect the quality of future print jobs



PAPER JAM IN THE REAR DOOR

1. Open the rear door

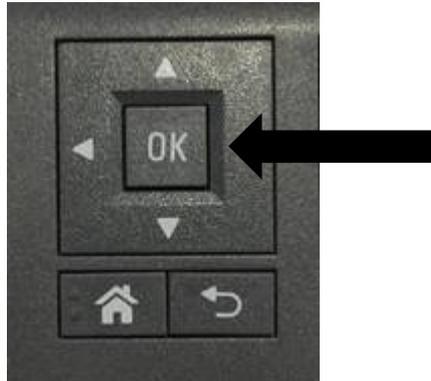


2. Remove the jammed paper. Make sure that all paper fragments are removed



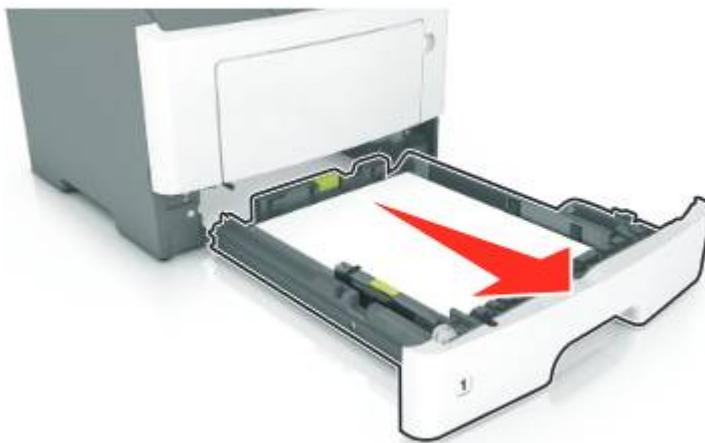
3. Close the rear door

4. From the control panel, press OK



PAPER JAM IN THE DUPLEX UNIT

1. Remove the paper tray

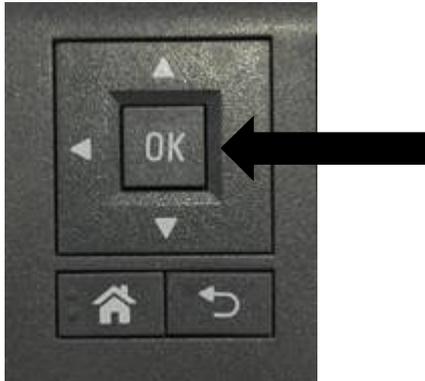


2. Remove the jammed paper. Make sure that all paper fragments are removed



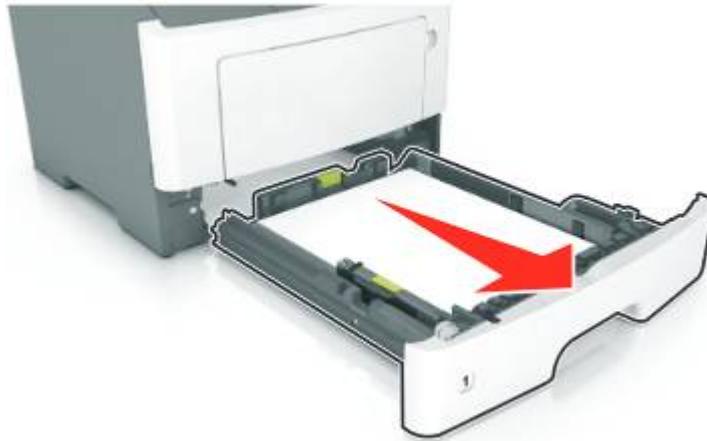
3. Insert the paper tray

4. From the control panel, press OK



PAPER JAM IN TRAYS

1. Remove the tray



2. Remove the jammed paper. Make sure that all paper fragments are removed



3. Insert the tray



4. From the control panel, press OK

