KEMENTERIAN KESIHATAN MALAYSIA
PROGRAM PERKHIDMATAN FARMASI

pharmaniaga®

Pharmacy Information System (MyPhIS)

Release Note

For version 2.6.3.25

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Revision History

Version No	Date of Release	Prepared by	Reviewed / Verified by	List of changes from Previous Version
1.0	04/12/2025	Mohd Hilmi Mohamad	Zainura Said	First Version

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Peer Review

Version No	Reviewed / Verified by	List Of Changes from Previous Version
1.0	Juridah (QA)	Initial document

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1 Introduction

1.1 Project Information

Project ID	:	PhIS
Project Name	:	Pharmacy Information System
Version No	:	2.6.3.25
Client Name	:	Ministry of Health
Release ID	:	RL25/012
Release Date	:	04/12/2025

1.2 Objectives

No.	Objective	Reference
1.	Release PhIS Application to Facility	Refer Section 3 – Refinement and Defect list

2 Purpose

The purpose of the document is to update the end-user of the changes and defects have been resolved to be included in the new version of application and will be deployed to production server.

This document outlines the list of request and issue to be delivered in the newer version of application and also the guidelines on how to deploy the new version of application in production.

3 Summary – Changes Overview, Refinement and Defect List

3.1 Overview of Changes

This section outlines the changes introduced in PhIS version 2.6.3.25.

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
1.	General Module	User Profile	Amend condition to display 'Join Date' value as same as 'Date Created'.	I-PhIS126505024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #1 in resolved defect list section
2.	General Module	User Profile	Apply correct condition for user activation and deactivation functions for multiple patients.	I-PhIS120443224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #2 in resolved defect list section
3.	General Module	Drug Master	Apply trigger function to update' Dispensing Price' inside Dispense UOM setting once the 'Drug Price' value is updated.	I-PhIS116089724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #3 in resolved defect list section
4.	General Module	Drug Master	Set the sequence number to the next number so that the next sequence of the primary key applied during the save.	I-PhIS121205824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #4 in resolved defect list section
5.	General Module	Drug/Non Drug Catalogue	Apply the correct condition inside report query to retrieve huge data from the database when generating reports.	I-PhIS117114024APP	Number of Tickets: 3 Number of Facilities: 3	Refer #5 in resolved defect list section
6.	General Module	Item Master	Add validation to prevent user from assigning multiple default values for item brand.	I-PhIS115244624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #6 in resolved defect list section
7.	General Module	Vote Code	Change condition to allow amendment on existing vote code.	I-PhIS109829124APP	Number of Tickets: 4 Number of Facilities: 4	Refer #7 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
8.	General Module	Formulation	Apply the correct condition for the Delete function on 'Material'.	I-PhIS119598424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #8 in resolved defect list section
9.	General Module	Unit Catalogue List	Do the correction on the logic so that only the relevant item batch's header status is inactivated.	I-PhIS140953125APP	Number of Tickets: 46 Number of Facilities: 46	Refer #9 in resolved defect list section
10.	General Module	Calendar	Apply the correct condition in the save function to enable saving for ad hoc holidays.	I-PhIS144049325APP	Number of Tickets: 10 Number of Facilities: 8	Refer #10 in resolved defect list section
11.	General Module	External Facility	Update the condition to prevent users from modifying the 'Facility Code'.	I-PhIS117129424APP	Number of Tickets: 2 Number of Facilities: 1	Refer #11 in resolved defect list section
12.	Pharmacy Inventory	Notification	Apply the correct condition in the save function to store the appropriate 'Degree of Product Recall' value during the approval process.	I-PhIS145167925APP	Number of Tickets: 1 Number of Facilities: 1	Refer #12 in resolved defect list section
13.	Pharmacy Inventory	Notification	Adjust the suffix-handling logic and extend the running number character length to be more than 10 characters.	I-PhIS111977424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #13 in resolved defect list section
14.	Pharmacy Inventory	Notification	Implement a new notification method that synchronizes jobs in groups incrementally rather than processing everything at once.	I-PhIS108187123APP	Number of Tickets: 280 Number of Facilities: 208	Refer #14 in resolved defect list section
15.	Pharmacy Inventory	Notification	Apply checking on duplicate notification at IWP.	I-PhIS112860324APP	Number of Tickets: 3 Number of Facilities: 3	Refer #15 in resolved defect list section
16.	Pharmacy Inventory	Stock Checking	Adjust the length component at 'Nama Stor' section to ensure information is clearly displayed	I-PhIS125664624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #16 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			when printing the stock checking report in PDF.			
17.	Pharmacy Inventory	Stock Checking	Modify the 'Created Date' field to display the time in 12-hour format.	I-PhIS125736224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #17 in resolved defect list section
18.	Pharmacy Inventory	Stock Checking	Add condition to enable 'UOM' field for level 2 and 3 users during Stock Checking record creation.	I-PhIS123336524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #18 in resolved defect list section
19.	Pharmacy Inventory	Stock Adjustment	Change condition to allow system to create new transaction with same count sheet number if previous adjustment has been rejected or cancelled.	I-PhIS112253724APP	Number of Tickets: 2 Number of Facilities: 2	Refer #19 in resolved defect list section
20.	Pharmacy Inventory	Requisition Order	Amend query to display 'Unit' value from correct source.	I-PhIS114779624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #20 in resolved defect list section
21.	Pharmacy Inventory	Requisition Order	Amend character length to be maximum 200 characters for 'Item Description' field inside Requisition Order screen.	I-PhIS145726325APP	Number of Tickets: 1 Number of Facilities: 1	Refer #21 in resolved defect list section
22.	Pharmacy Inventory	Requisition Order	Add condition to hide 'Add' button for level 1 user.	I-PhIS118641924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #22 in resolved defect list section
23.	Pharmacy Inventory	Requisition Order	Add condition to recalculate 'Order Amount' value once 'Unit Price' is changed.	I-PhIS124111924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #23 in resolved defect list section
24.	Pharmacy Inventory	Recommended Purchase List	Apply correct condition to refresh the listing page during deleting and saving functions.	I-PhIS113387724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #24 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
25.	Pharmacy Inventory	Recommended Purchase List	Modify the query logic to include 'Pelulus' details for 'Closed' RPL records during report generation.	I-PhIS121180924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #25 in resolved defect list section
26.	Pharmacy Inventory	Purchase Order	Apply logic to exclude inactive items during searching in Purchase Order screen.	I-PhIS113134024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #26 in resolved defect list section
27.	Pharmacy Inventory	Purchase Order	Modify condition to show brand and manufacturer from Purchase Order table instead of from master table if Purchase Order record is already created.	I-PhIS123867724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #27 in resolved defect list section
28.	Pharmacy Inventory	Purchase Order	Add validation message if 'Brand' and 'Manufacturer' values are blank during saving function in Purchase Order screen.	I-PhIS118509624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #28 in resolved defect list section
29.	Pharmacy Inventory	Purchase Order	Set the 'Unit Price' field to be disabled for contract items.	I-PhIS113423924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #29 in resolved defect list section
30.	Pharmacy Inventory	Purchase Order	Add proper validation during purchasing for APPL when the default item is an LP item.	I-PhIS114344124APP	Number of Tickets: 4 Number of Facilities: 4	Refer #30 in resolved defect list section
31.	Pharmacy Inventory	Purchase Order	Add validation on item brand during purchase order creation.	I-PhIS123545324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #31 in resolved defect list section
32.	Pharmacy Inventory	Purchase Order	Amend logic to ensure that the approval workflow correctly triggers the status update process.	I-PhIS125941124APP	Number of Tickets: 2 Number of Facilities: 2	Refer #32 in resolved defect list section
33.	Pharmacy Inventory	Purchase Order	Apply concurrent controls to ensure that simultaneous access is detected and duplication are prevented.	I-PhIS111981924APP	Number of Tickets: 3 Number of Facilities: 2	Refer #33 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
34.	Pharmacy Inventory	Purchase Order	Correct the liability amount for the impacted PO records and ensure proper synchronization of liability updates between PhIS and eP. This will restore accurate liability allocation and allow the payment process to continue smoothly.	I-PhIS117373624APP	Number of Tickets: 2 Number of Facilities: 2	Refer #34 in resolved defect list section
35.	Pharmacy Inventory	Purchase Order	Amend code to update status value inside correct column during status synchronization.	I-PhIS123398224APP	Number of Tickets: 16 Number of Facilities: 16	Refer #35 in resolved defect list section
36.	Pharmacy Inventory	Purchase Order	Update the logic to retrieve the eP details using the correct conditions.	I-PhIS111004424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #36 in resolved defect list section
37.	Pharmacy Inventory	Purchase Order	Implement strict validation to fully disable input for the 'Lampiran Quantity' field, ensuring that no values can be entered whether through typing, tabbing, or any other method, when the field is designated as read-only.	I-PhIS124026224APP	Number of Tickets: 7 Number of Facilities: 5	Refer #37 in resolved defect list section
38.	Pharmacy Inventory	Purchase Order	Implement validation to prevent users from entering Contract Date From/To ranges that overlap with existing contract date periods, ensuring proper date range control and avoiding duplicate or superseded entries.	I-PhIS121145524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #38 in resolved defect list section
39.	Pharmacy Inventory	Purchase Order	Apply concurrent access validation for same vote code during approval process inside Purchase Order screen.	I-PhIS117371424APP	Number of Tickets: 30 Number of Facilities: 24	Refer #39 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
40.	Pharmacy Inventory	Indent (Inter Facility)	Add condition to consider the 'Implementation Type' value in the External Facility screen when updating the 'Sent to Facility Status' value.	I-PhIS120142024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #40 in resolved defect list section
41.	Pharmacy Inventory	Indent (External)	Add condition to directly close the tasklist at home page once approved.	I-PhIS122980424APP	Number of Tickets: 3 Number of Facilities: 3	Refer #41 in resolved defect list section
42.	Pharmacy Inventory	Inter Facility (Received)	Fix saving function for the approved quantity during approval process to ensure system able to remove indent record from task list once it is approved.	I-PhIS121478524APP	Number of Tickets: 2 Number of Facilities: 2	Refer #42 in resolved defect list section
43.	Pharmacy Inventory	Inter Facility (Sent)	Include logic to validate indent data during approval; when the data is incomplete, change the status back to 'Pending for Approval' and do not transmit it to other facilities.	I-PhIS121564024APP	Number of Tickets: 4 Number of Facilities: 4	Refer #43 in resolved defect list section
44.	Pharmacy Inventory	Issue	Apply alphabetical sorting functionality for the 'Reference No/Indent No' column on the Issue listing page.	I-PhIS120849424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #44 in resolved defect list section
45.	Pharmacy Inventory	Offline Issue	Add condition to clear entered values once 'Item Group' value is changed.	I-PhIS124350324APP	Number of Tickets: 3 Number of Facilities: 3	Refer #45 in resolved defect list section
46.	Pharmacy Inventory	Offline Issue	Add condition to perform stock validation on the current stock	I-PhIS123054424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #46 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			quantity for the same item during the approval process.			
47.	Pharmacy Inventory	Recommended Issue Quantity	Apply validation add check stock balance during issuing process.	I-PhIS116325424APP	Number of Tickets: 11 Number of Facilities: 8	Refer #47 in resolved defect list section
48.	Pharmacy Inventory	Recommended Issue Quantity	Update correct condition to save issuer unit during reroute process.	I-PhIS112325424APP	Number of Tickets: 6 Number of Facilities: 6	Refer #48 in resolved defect list section
49.	Pharmacy Inventory	Recommended Issue Quantity	Add condition to display the KEWPS 7 and KEWPS 17 buttons when the indent status is 'Partially Supplied'.	I-PhIS139531125APP	Number of Tickets: 5 Number of Facilities: 5	Refer #49 in resolved defect list section
50.	Pharmacy Inventory	Recommended Issue Quantity	Update correct condition during approval process when RIQ drug status is in fully supplied and approved quantity is greater than zero.	I-PhIS121128024APP	Number of Tickets: 11 Number of Facilities: 11	Refer #50 in resolved defect list section
51.	Pharmacy Inventory	Recommended Issue Quantity	Apply correct logic to update correct issuing unit during reroute process in Indent Inter screen.	I-PhIS121121724APP	Number of Tickets: 7 Number of Facilities: 7	Refer #51 in resolved defect list section
52.	Pharmacy Inventory	Recommended Issue Quantity	Update the calculation logic so that the 'Total Amount' is derived from the issuer's 'Unit Price' as intended.	I-PhIS111192924APP	Number of Tickets: 2 Number of Facilities: 2	Refer #52 in resolved defect list section
53.	Pharmacy Inventory	Receive (Intra Facility)	Update the receiving logic so that only the specific indent being processed is closed, while other indents with the same item remain active. This ensures each indent can proceed through the receiving process independently and accurately.	I-PhIS115088124APP	Number of Tickets: 2 Number of Facilities: 2	Refer #53 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
54.	Pharmacy Inventory	Receive Inter Offline	Add proper validation if 'Brand' value is blank during save function inside Receiving screen.	I-PhIS122216624APP	Number of Tickets: 2 Number of Facilities: 2	Refer #54 in resolved defect list section
55.	Pharmacy Inventory	Receive Inter(Facility)	Apply proper validation checks to ensure duplicates are identified and blocked.	I-PhIS096624023APP	Number of Tickets: 121 Number of Facilities: 111	Refer #55 in resolved defect list section
56.	Pharmacy Inventory	Receive Inter(Facility)	Amend the query so that it retrieves and displays the name of the user who originally created the record.	I-PhIS112131524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #56 in resolved defect list section
57.	Pharmacy Inventory	Receive Inter(Facility)	Apply the appropriate query method in the filtering function for 'Indent Number'.	I-PhIS119428024APP	Number of Tickets: 3 Number of Facilities: 2	Refer #57 in resolved defect list section
58.	Pharmacy Inventory	Receive Inter(Facility)	Add an additional condition in the backend process to skip any transaction records that cannot be processed. This ensures the backend process continues running without interruption and prevents issues from getting stuck in IWP.	I-PhIS113107624APP	Number of Tickets: 3 Number of Facilities: 3	Refer #58 in resolved defect list section
59.	Pharmacy Inventory	Receive from supplier	Add validation to prevent user to save if same LPO number already exists for certain 'Receive Type' categories.	I-PhIS111332924APP	Number of Tickets: 4 Number of Facilities: 4	Refer #59 in resolved defect list section
60.	Pharmacy Inventory	Receive from supplier	Apply correct fetching method during populating item details in 'Receive From Supplier' screen.	I-PhIS111956424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #60 in resolved defect list section
61.	Pharmacy Inventory	Receive from supplier	Add condition to retain expiry date value when brand or manufactured are changed.	I-PhIS138480425APP	Number of Tickets: 7 Number of Facilities: 7	Refer #61 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
62.	Pharmacy Inventory	Receive from supplier	Update the validation logic for 'Goods Received Date and Time' to perform time comparison up to minutes value only.	I-PhIS113099724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #62 in resolved defect list section
63.	Pharmacy Inventory	Receive from supplier	Amend formula to calculate shelf-life compliance from 2/3 to 1/2 (except for vaccine).	I-PhIS129588225APP	Number of Tickets: 1 Number of Facilities: 1	Refer #63 in resolved defect list section
64.	Pharmacy Inventory	Receive from supplier	Revised the checkbox logic to properly identify approved (unchecked) and balance (checked) items, allowing unselected items from the first receiving to be processed later.	I-PhIS108654823APP	Number of Tickets: 39 Number of Facilities: 30	Refer #64 in resolved defect list section
65.	Pharmacy Inventory	Receive from supplier	Apply the proper logic when populating the 'LOU' flag on the 'Near Expiration Item' screen, ensuring it aligns with the 'LOU' flag on the 'Receive From Supplier' screen.	I-PhIS114659624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #65 in resolved defect list section
66.	Pharmacy Inventory	Receive From Supplier	Modify the DO synchronization process from PIWP to IWP so that the DO flag is updated only after the data has been successfully inserted into IWP.	I-PhIS110817324APP	Number of Tickets: 144 Number of Facilities: 123	Refer #66 in resolved defect list section
67.	Pharmacy Inventory	Return to supplying facility	Apply correct flag validation during creating movement for return to the supplying facility which involving rejected items.	I-PhIS126505724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #67 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
68.	Pharmacy Inventory	Return to supplier	Fix the SKU to PKU conversion logic to ensure the system handles the value as an integer.	I-PhIS139441825APP	Number of Tickets: 26 Number of Facilities: 26	Refer #68 in resolved defect list section
69.	Pharmacy Inventory	Return to supplier	Apply the correct query to properly load and retrieve notification details during bandbox selection.	I-PhIS138995025APP	Number of Tickets: 11 Number of Facilities: 11	Refer #69 in resolved defect list section
70.	Pharmacy Inventory	Return to supplier	Enhance logic to handle return to supplier scenarios, ensuring that return quantities are accumulated against item code, regardless of different batch number.	I-PhIS102063823APP	Number of Tickets: 2 Number of Facilities: 2	Refer #70 in resolved defect list section
71.	Pharmacy Inventory	Payment	Correct the query logic so that the system fetches and opens only the payment record linked to the selected LPO number, ensuring accurate retrieval and preventing mismatches.	I-PhIS117576824APP	Number of Tickets: 3 Number of Facilities: 3	Refer #71 in resolved defect list section
72.	Pharmacy Inventory	Payment	Add condition to automatically clear the payment task list record upon payment approval.	I-PhIS114033124APP	Number of Tickets: 6 Number of Facilities: 5	Refer #72 in resolved defect list section
73.	Pharmacy Inventory	Penalty	Modify condition to exclude items which are not approved from the calculation.	I-PhIS112437124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #73 in resolved defect list section
74.	Pharmacy Inventory	Penalty	dd a validation to hide the 'LPO No' or 'Return No' from the bandbox search when a penalty has already been created with a status of Approved, Open, or Sent for Approval for the same ‘LPO No' or ‘Return No’.	I-PhIS119434724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #74 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
75.	Pharmacy Inventory	Penalty	Enhance the code logic to add DO selections for PS1 whenever an LPO number is selected.	I-PhIS126235224APP	Number of Tickets: 2 Number of Facilities: 2	Refer #75 in resolved defect list section
76.	Pharmacy Inventory	Penalty	Apply correct logic to use 'Delivery Date' from the 'Receive From Supplier' screen during penalty creation for receiving record with 'Receive Type = Replacement'.	I-PhIS112819924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #76 in resolved defect list section
77.	Pharmacy Inventory	Penalty	Add condition to allow system to print 'Borang Tuntutan' and 'Senarai Semak' reports even penalty details for contract data are not available.	I-PhIS113048024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #77 in resolved defect list section
78.	Pharmacy Inventory	Penalty	Amend the logic to allow the same LPO No. to remain visible for verification at other related incidents.	I-PhIS116390824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #78 in resolved defect list section
79.	Pharmacy Inventory	Penalty	Fix issue by fetching and displaying proposed penalty amount at listing page.	I-PhIS116883624APP	Number of Tickets: 3 Number of Facilities: 3	Refer #79 in resolved defect list section
80.	Pharmacy Inventory	Penalty	Apply a validation check that blocks the creation of new penalty incident whenever the entered LPO number is already assigned to an active, open transaction, ensuring data integrity and preventing conflicts.	I-PhIS112918524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #80 in resolved defect list section
81.	Pharmacy Inventory	Penalty	Add resend button at all penalty incident to resend to IWP in case first integration is failed.	I-PhIS090487423APP	Number of Tickets: 94 Number of Facilities: 77	Refer #81 in resolved defect list section
82.	Pharmacy Inventory	KEWPS1	Fix the SKU and PKU conversion logic to ensure the received amount is	I-PhIS123027024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #82 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			displayed correctly in the KEWPS1 report.			
83.	Pharmacy Inventory	Supply Status	Implement correct condition inside scheduler.	I-PhIS117787024APP	Number of Tickets: 3 Number of Facilities: 3	Refer #83 in resolved defect list section
84.	Pharmacy Inventory	Recommended Condemn List	Adjust spacing element for 'Total Condemn Amount' value inside KEWPS20 report.	I-PhIS116938224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #84 in resolved defect list section
85.	Pharmacy Inventory	Recommended Condemn List	Add a condition to bypass null value validation for the 'Quarantine Quantity' field during the save function.	I-PhIS121185724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #85 in resolved defect list section
86.	Pharmacy Inventory	Recommended Condemn List	Apply proper saving function when the listing contained multiple pages.	I-PhIS109421124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #86 in resolved defect list section
87.	Pharmacy Inventory	Lampiran Q	Apply checking to exclude prepacking item during item selection in Lampiran Q screen.	I-PhIS125533424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #87 in resolved defect list section
88.	Pharmacy Inventory	Reject eDO	Improve existing method for fetching rejected DO against LPO to avoid error on dialog page.	I-PhIS113187824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #88 in resolved defect list section
89.	Pharmacy Inventory	Write Off	Add condition to ignore null value for 'Quarantine Quantity' value during confirmation process.	I-PhIS116134224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #89 in resolved defect list section
90.	Pharmacy Inventory	Product Complaint	Amend query to display 'Designation' value based on approver designation.	I-PhIS115886824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #90 in resolved defect list section
91.	Pharmacy Inventory	eP Program	Reorder the operations so that all 'Deactivate' data is saved to the database first, followed by the new 'Activate' data. This prevents	I-PhIS111904724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #91 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			inactive data from overwriting active data.			
92.	Pharmacy Inventory	Request For Non-Standard Item to Standard Item	Fix the data handling logic and update the UI behaviour to ensure the 'Reject Reason' field displays correctly when user want to proceed with Reject process.	I-PhIS111238424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #92 in resolved defect list section
93.	Patient Management	Patient Registration	Adjust the report layout, particularly in the 'patient address' section, to enable the system to print the visit label.	I-PhIS114912424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #93 in resolved defect list section
94.	Patient Management	Patient Registration	Add validation to limit character length for 'Diagnosis' to 250 characters.	I-PhIS121826624APP	Number of Tickets: 2 Number of Facilities: 1	Refer #94 in resolved defect list section
95.	Patient Management	Clinical Summary	Amend condition to display 'Pending Quantity' as 0 if drug is in Expired or Cancelled statuses.	I-PhIS126335824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #95 in resolved defect list section
96.	Patient Management	Patient Label	Fix cosmetic and design issue in the patient label when the patient's 'Facility RN No' is present.	I-PhIS140789625APP	Number of Tickets: 1 Number of Facilities: 1	Refer #96 in resolved defect list section
97.	Patient Management	Record Retrieval	Amend scheduler to update CDR drug into summary table once it is expired.	I-PhIS124002124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #97 in resolved defect list section
98.	Order Management	Medication Profile	Apply the correct condition to insert data into the medication profile table for prescriptions that were intervened after the start order date.	I-PhIS116258224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #98 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
99.	Order Management	Original Prescription Report	Amend query to retrieve correct 'Designation' and 'Department' values when printing original prescription report for prescription with Walk-in visit.	I-PhIS115556624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #99 in resolved defect list section
100.	Order Management	Record Prescription	Add missing mandatory validation on 'Start date' and 'End date' values during modifying order.	I-PhIS120130724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #100 in resolved defect list section
101.	Order Management	Record Prescription	Update logic to save dosage and dosage UOM into all required tables during intervention process.	I-PhIS125174524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #101 in resolved defect list section
102.	Order Management	Record Prescription	Modify calculation method to round up the total dose to four decimal places to ensure the system generates the correct order quantity.	I-PhIS143331825APP	Number of Tickets: 1 Number of Facilities: 1	Refer #102 in resolved defect list section
103.	Order Management	Record Prescription	Amend condition to capture correct modified dose information for taper drugs if intervention is performed more than once.	I-PhIS111324624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #103 in resolved defect list section
104.	Order Management	Record Prescription	Modify the validation logic to permit adding same drug from the favourite list if the selected drug's 'Frequency Type' is STAT and the 'Allow Duplicate Order' option is set to Yes.	I-PhIS111653624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #104 in resolved defect list section
105.	Order Management	MySejahtera Integration	Compile MySejahtera jar file based on correct java version.	I-PhIS141674425APP	Number of Tickets: 1 Number of Facilities: 1	Refer #105 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
106.	MAR	MAR Recording	Prepare script to extend character length for 'Witness by' from 50 to 100 characters.	I-PhIS114045524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #106 in resolved defect list section
107.	MAR	MAR	Change code to remove duplicate record after patient name is updated from lower case to upper case.	I-PhIS125809224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #107 in resolved defect list section
108.	Special Approval Medicine	Special Approval Medicine	Implement validation to enable permit printing even when the signature images are unavailable or corrupted.	I-PhIS121035424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #108 in resolved defect list section
109.	Special Approve Medicine	Special Approval Medicine	Prepare script to increase length for 'Manufactured By' and 'Imported By' columns to 100 characters.	I-PhIS117820324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #109 in resolved defect list section
110.	Special Approve Medicine	Special Approval Medicine	Amend the query to display "Maklumat Pakar Yang Memohon" as the specialist when *Request By* = Batch during KPK form printing.	I-PhIS137237225APP	Number of Tickets: 18 Number of Facilities: 15	Refer #110 in resolved defect list section
111.	Special Approval Medicine	Special Approval Medicine	Add function to save user value into database during rejecting SAM record.	I-PhIS142027725APP	Number of Tickets: 1 Number of Facilities: 1	Refer #111 in resolved defect list section
112.	Outpatient Pharmacy	Medication Profile	Update the query to ensure accurate display of dispensed drug details for drugs with multiple batch allocations.	I-PhIS120880024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #112 in resolved defect list section
113.	Outpatient Pharmacy	Record Prescription	Update the condition to display the drug label in split-dose form when 'Dose Schedule' details are saved during order confirmation.	I-PhIS126032024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #113 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
114.	Outpatient Pharmacy	Medication Order	Amend query to retrieve the latest balance quantity during full supply function.	I-PhIS105956723APP	Number of Tickets: 3 Number of Facilities: 3	Refer #114 in resolved defect list section
115.	Outpatient Pharmacy	Screening & Verification	Add condition to check on POMS drug with Cancelled status during verification process.	I-PhIS125597624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #115 in resolved defect list section
116.	Outpatient Pharmacy	Screening & Verification	Apply logic to fetch the updated dosage value in the drug label once label has been generated.	I-PhIS115599924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #116 in resolved defect list section
117.	Outpatient Pharmacy	Screening & Verification	Apply correct condition during concurrent access validation by retrieving the latest status before moving to the next process.	I-PhIS115758724APP	Number of Tickets: 1 Number of Facilities: 1	Refer #117 in resolved defect list section
118.	Outpatient Pharmacy	Screening & Verification	Correct the logic so that the balance quantity is accurately maintained during the alternate function, ensuring the drug status only updates to 'Fully Dispensed' when the actual quantity is fully dispensed.	I-PhIS106304623APP	Number of Tickets: 6 Number of Facilities: 1	Refer #118 in resolved defect list section
119.	Outpatient Pharmacy	Screening & Verification	Update code to ensure that the 'Order Status' search criteria value is consistently retained when performing a search using the Enter key.	I-PhIS126416424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #119 in resolved defect list section
120.	Outpatient Pharmacy	Screening & Verification	Apply validation to check on zero order quantity during renew order function.	I-PhIS124294224APP	Number of Tickets: 7 Number of Facilities: 7	Refer #120 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
121.	Outpatient Pharmacy	Screening & Verification	Apply proper error handling to automatically create a new Acknowledgement record if none exists when the 'Patient Arrived' checkbox is selected.	I-PhIS123650024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #121 in resolved defect list section
122.	Outpatient Pharmacy	Preparation	Amend query to fully retrieve all required data during fetching prescription record in Preparation screen.	I-PhIS117812224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #122 in resolved defect list section
123.	Outpatient Pharmacy	Dispensing	Implement a condition to handle duplicate visits by retrieving records using the 'Visit Table Sequence ID' instead of the 'Visit Number' when generating the 'Balance Medication Sheet' report.	I-PhIS118670224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #123 in resolved defect list section
124.	Outpatient Pharmacy	Dispensing	Enable visibility of patient arrival details if prescription from Inpatient location is routed through Outpatient dispensing.	I-PhIS118674324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #124 in resolved defect list section
125.	Outpatient Pharmacy	Dispensing	Add a condition to validate the current balance quantity before proceeding with the dispensing process.	I-PhIS138750225APP	Number of Tickets: 21 Number of Facilities: 21	Refer #125 in resolved defect list section
126.	Outpatient Pharmacy	Record Retrieval	Modify the code to display the original prescriber's name if it was entered by the user during order creation.	I-PhIS111012724APP	Number of Tickets: 3 Number of Facilities: 3	Refer #126 in resolved defect list section
127.	Outpatient Pharmacy	Value Added Services (VAS)	Apply correct logic during retrieving and populating 'Next Dispense At' value in VAS screen.	I-PhIS113033624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #127 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
128.	Outpatient Pharmacy	TPC Integration	Apply the following corrected rules for determining the Last Updated Date: 1. If both height and weight are null, the Last Updated Date should remain blank after creating a new visit. 2. If either height or weight is null, the Last Updated Date should remain as the previously recorded date after creating a new visit. 3. If both height and weight are not null, the Last Updated Date should remain unchanged after creating a new visit. 4. If the user updates either height or weight during a new visit, the Last Updated Date should be updated to the current/modify date. 5. When a visit is renewed from the visit list, the same rules (1–4) should apply.	I-PhIS116832224APP	Number of Tickets: 2 Number of Facilities: 2	Refer #128 in resolved defect list section
129.	Outpatient Pharmacy	Drug Label	Update the rounding logic so that the system correctly rounds down the dosage value before displaying it on the drug label.	I-PhIS118667524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #129 in resolved defect list section
130.	Outpatient Pharmacy	Methadone Drug Label	Adjust the width component at 'Facility Name' and 'Telephone Name' sections to ensure	I-PhIS124866824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #130 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			information is clearly displayed when printing the Methadone drug label.			
131.	Outpatient Pharmacy	Methadone Dispensing	Change code to start and display 'Waiting Time' value when 'Patient Arrived' checkbox is selected.	I-PhIS108956623APP	Number of Tickets: 1 Number of Facilities: 1	Refer #131 in resolved defect list section
132.	Outpatient Pharmacy	Allergy History	Increase field length for 'Allergen' and 'Reaction Details' from 50 to 100 characters.	I-PhIS120485924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #132 in resolved defect list section
133.	Outpatient Pharmacy	Medication Return	Add mandatory validation on 'Batch No' value during saving function.	I-PhIS114173824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #133 in resolved defect list section
134.	Outpatient Pharmacy	SPUB Patient List	Amend condition to only send selected drugs to receiving facility during SPUB integration.	I-PhIS118898524APP	Number of Tickets: 3 Number of Facilities: 3	Refer #134 in resolved defect list section
135.	Outpatient Pharmacy	Re-dispensing	Apply correct condition on redispensing function if the current allocated quantity is same with available quantity.	I-PhIS116561724APP	Number of Tickets: 2 Number of Facilities: 2	Refer #135 in resolved defect list section
136.	Outpatient Pharmacy	Release/Discard Batch	Add logic to remove prescriptions from listing page once expired.	I-PhIS111962624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #136 in resolved defect list section
137.	Outpatient Pharmacy	Drug Label	Amend query to get correct UOM value for local language during direct printing task for drug label.	I-PhIS142258925APP	Number of Tickets: 1 Number of Facilities: 1	Refer #137 in resolved defect list section
138.	Inpatient Pharmacy	Screening & Verification	Apply the correct condition so that the PRN frequency setting is only considered during the allocation	I-PhIS126652024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #138 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			process when the flag is selected in the Drug Master.			
139.	Inpatient Pharmacy	Screening & Verification	Apply proper validation during manual and auto allocation.	I-PhIS091367723APP	Number of Tickets: 4 Number of Facilities: 3	Refer #139 in resolved defect list section
140.	Inpatient Pharmacy	Preparation	Apply condition to display the original prescription details, regardless of whether an intervention was performed in the current or previous dispensing cycle.	I-PhIS116734324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #140 in resolved defect list section
141.	Inpatient Pharmacy	Drug Label	Adjust the height component at 'Patient Name' section to ensure information is clearly displayed when printing the inpatient drug label.	I-PhIS125161024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #141 in resolved defect list section
142.	Manufacturing - CDR	CDR Order	Apply correct condition to detect and handle cases when the 'Chemo Day' value is blank in CDR Medication Order screen.	I-PhIS125643124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #142 in resolved defect list section
143.	Manufacturing - CDR	CDR Order	Amend code to update dose schedule when chemo days are modified.	I-PhIS138060625APP	Number of Tickets: 6 Number of Facilities: 3	Refer #143 in resolved defect list section
144.	Manufacturing - CDR	CDR Drug Label	Adjust the width component at 'Drug Name' section to ensure information is clearly displayed when printing the CDR drug label.	I-PhIS115434424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #144 in resolved defect list section
145.	Manufacturing - CDR	CDR Preparation	Implement validation to prevent zero or negative values for 'Diluent Volume' during modification and intervention functions.	I-PhIS119674624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #145 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
146.	Manufacturing - CDR	CDR Dilution/Administration	Add missing logic to populate and display combination drugs inside report.	I-PhIS115547124APP	Number of Tickets: 2 Number of Facilities: 1	Refer #146 in resolved defect list section
147.	Manufacturing - CDR	CDR Drug Label	Add condition to show 'Drug Volume' value as per split preparation when printing drug label.	I-PhIS111247124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #147 in resolved defect list section
148.	Manufacturing - IV	IV Preparation	Update correct query to display all available batches that have available quantity during allocation for IV drugs.	I-PhIS118490124APP	Number of Tickets: 1 Number of Facilities: 1	Refer #148 in resolved defect list section
149.	Manufacturing - Radiopharmaceutical	RP Order	Update the input and display rules to allow MBq values with more than four digits, ensuring the system can handle and present larger value correctly.	I-PhIS118954424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #149 in resolved defect list section
150.	Manufacturing - PN	Record Retrieval	Amend query to fetch the 'Dispensed By' value from the correct source.	I-PhIS124210224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #150 in resolved defect list section
151.	Manufacturing - PN	PN Preparation	Add condition to retrieve and display vitamin details during label printing.	I-PhIS124763624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #151 in resolved defect list section
152.	Manufacturing - Extemporaneous	Extemporaneous Drug Label	Update the logic to include a condition that manages concurrent user access when printing extemp drug label.	I-PhIS096914923APP	Number of Tickets: 38 Number of Facilities: 30	Refer #152 in resolved defect list section
153.	Manufacturing - Extemporaneous	Extemporaneous	Apply correct formula to calculate dose for extemporaneous drug from alternate allocation.	I-PhIS120741324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #153 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
154.	Manufacturing - Galenical	Work Order	Apply correct logic during alternate function inside Work Order screen.	I-PhIS096807223APP	Number of Tickets: 1 Number of Facilities: 1	Refer #154 in resolved defect list section
155.	Manufacturing - Galenical	Work Order	Apply correct condition in work order module during alternate and confirm functions.	I-PhIS112418624APP	Number of Tickets: 3 Number of Facilities: 3	Refer #155 in resolved defect list section
156.	Manufacturing - Galenical	Work Order	Update condition to exclude the batch from the calculation if bad stock exists.	I-PhIS126388824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #156 in resolved defect list section
157.	Adverse Drug Reaction (ADR)	ADR/AEFI Reporting	Remove unnecessary checking on 'Skin Reaction' data when 'Skin Reaction' checkbox is selected.	I-PhIS124460324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #157 in resolved defect list section
158.	Adverse Drug Reaction (ADR)	ADR/AEFI Reporting	Change code to add checking when NPRA data is received, system will change 'Confirm' flag as Yes.	I-PhIS114666924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #158 in resolved defect list section
159.	Adverse Drug Reaction (ADR)	ADR/AEFI Reporting	Apply proper save function for 'Option 2:Naranjo Algorithm' when modifying 'Relatedness of suspected drug to reaction' value.	I-PhIS115372924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #159 in resolved defect list section
160.	Drug Information & Consumer Education	Drug Information	Remove the unnecessary space character from the 'Enquiry Received By' value during the filtering function.	I-PhIS126043324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #160 in resolved defect list section
161.	Clinical Pharmacokinetic Services (CPS) & TDM	TDM Sample Management	Apply correct method to update the TDM sample management status when the sample status is set to Cancelled.	I-PhIS112869424APP	Number of Tickets: 2 Number of Facilities: 2	Refer #161 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
162.	Clinical Pharmacokinetic Services (CPS) & TDM	TDM Outsource	Add a condition to prevent changing the sample status to 'Rejected' if there are still results that are not marked as 'Rejected'.	I-PhIS123629824APP	Number of Tickets: 2 Number of Facilities: 1	Refer #162 in resolved defect list section
163.	Clinical Pharmacokinetic Services (CPS) & TDM	External TDM	Change condition to set correct indication to the receiving facility during the outsourced TDM process.	I-PhIS110586824APP	Number of Tickets: 104 Number of Facilities: 47	Refer #163 in resolved defect list section
164.	Clinical Pharmacokinetic Services (CPS) & TDM	External TDM	Apply proper synchronization method of TDM sample status between facilities during External TDM integration process.	I-PhIS097787723APP	Number of Tickets: 1 Number of Facilities: 1	Refer #164 in resolved defect list section
165.	MTAC	MTAC Reporting	Amend the query used for order data retrieval to ensure the correct visit results are displayed.	I-PhIS123680324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #165 in resolved defect list section
166.	Medication Counseling	Medication Counseling	Add mandatory validation for 'Date of Follow Up' field during Medication Counselling record creation.	I-PhIS119796824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #166 in resolved defect list section
167.	Ward Pharmacy	CP1	Adjust the height component at 'Pharmacist Note' section to ensure information is clearly displayed when printing the CP1 report.	I-PhIS115164024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #167 in resolved defect list section
168.	Ward Pharmacy	CP1	Set 'Admission Date/Time' as read-only field in CP1 screen.	I-PhIS117080124APP	Number of Tickets: 2 Number of Facilities: 2	Refer #168 in resolved defect list section
169.	Report Enquiry	KEWPS3 Report	Update the logic so that stock locations are retrieved based on the respective unit's catalogue rather than defaulting to Level 1.	I-PhIS122319024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #169 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
170.	Report Enquiry	KEWPS3 Report	Apply the correct condition to ensure changes to the Stock Location are reflected in the KEWPS3 report.	I-PhIS109313624APP	Number of Tickets: 25 Number of Facilities: 24	Refer #170 in resolved defect list section
171.	Report Enquiry	KEWPS3 Report	Apply correct condition during conversion between SKU and PKU values during calculating details in 'Terimaan Stok Suku Tahun' in KEWPS3 report.	I-PhIS119013424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #171 in resolved defect list section
172.	Report Enquiry	Item Movement	Enhance the code to implement validation when deleting issue details. In cases where batches remain, the system must delete the batches prior to deleting the corresponding detail records.	I-PhIS136741625APP	Number of Tickets: 27 Number of Facilities: 20	Refer #172 in resolved defect list section
173.	Report Enquiry	Item Movement	Revise the expired item scheduler code to include the unit price and conversion factor during movement creation.	I-PhIS111185224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #173 in resolved defect list section
174.	Report Enquiry	Item Movement	Update the code so the system can properly interpret newline characters within item descriptions when retrieving items.	I-PhIS124248224APP	Number of Tickets: 2 Number of Facilities: 1	Refer #174 in resolved defect list section
175.	Report Enquiry	Issue Report	Apply default sorting function by 'Issue Date' (in descending order) during generating data inside Issue Report screen.	I-PhIS118364824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #175 in resolved defect list section
176.	Report Enquiry	Month End Stock Balance	Revise the month-end report generation method to run at midnight of the 1st, 2nd, 3rd, and 4th day of the month instead of only	I-PhIS135730225APP	Number of Tickets: 1 Number of Facilities: 1	Refer #176 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
			on the 1st. If the report still fails by the 4th day, a list of failed facilities will be generated to proceed with manual report generation.			
177.	Report Enquiry	Budget Movement	Update code to include a validation check, if the 'eP approved quantity' is zero, the system will skip budget movement during eP cancellation at IWP for offline PO application.	I-PhIS111890424APP	Number of Tickets: 2 Number of Facilities: 2	Refer #177 in resolved defect list section
178.	Report Enquiry	Budget Movement	Apply the correct condition to prevent the process from being triggered multiple times when the 'PKD Approve' or 'eP Approve' buttons are double-clicked.	I-PhIS120324524APP	Number of Tickets: 9 Number of Facilities: 9	Refer #178 in resolved defect list section
179.	Report Enquiry	Budget Movement	Change code to use correct condition to calculate 'Pending Amount'.	I-PhIS108940923APP	Number of Tickets: 15 Number of Facilities: 10	Refer #179 in resolved defect list section
180.	Report Enquiry	Budget Movement	Amend code to ensure that when an order with an Excess Purchase (eP Excess Quantity) is cancelled, the excess amount is deducted from the outstanding liability and added back to the current balance.	I-PhIS147740225APP	Number of Tickets: 1 Number of Facilities: 1	Refer #180 in resolved defect list section
181.	Report Enquiry	Stock Balance By Drug/Non Drug Report	Amend query for 'Stock Available' search criteria inside report filtering function.	I-PhIS136320325APP	Number of Tickets: 26 Number of Facilities: 26	Refer #181 in resolved defect list section
182.	Report Enquiry	Stock Balance By Drug/Non Drug Report	Update the system logic to ensure the average price is recalculated after issuing, so that the issue report reflects the correct balance.	I-PhIS130417825APP	Number of Tickets: 2 Number of Facilities: 2	Refer #182 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
183.	Report Enquiry	ABC Analysis (By Procurement)	Apply correct formula during calculating '% Value Cumulative' and '% No of Item Cumulative' columns.	I-PhIS118963724APP	Number of Tickets: 3 Number of Facilities: 3	Refer #183 in resolved defect list section
184.	Report Enquiry	LOU Report	Amend condition inside report query to excluded rejected and cancelled records.	I-PhIS118157624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #184 in resolved defect list section
185.	Report Enquiry	Below Buffer Report	Modify the query to include the 'Item Sub Class' criteria in the search function.	I-PhIS119840024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #185 in resolved defect list section
186.	Report Enquiry	Receive Item Report	Update the condition to directly populate the 'Amount' value in the Receive Item report based on the 'Received Amount' value.	I-PhIS111053324APP	Number of Tickets: 1 Number of Facilities: 1	Refer #186 in resolved defect list section
187.	Report Enquiry	Receive Item Report	Fix the transmission logic to ensure accurate item details are sent during issuing, allowing the receiver facility to correctly update item movement.	I-PhIS117765924APP	Number of Tickets: 1 Number of Facilities: 1	Refer #187 in resolved defect list section
188.	Report Enquiry	YTD Receive Value	Update formula to consider 'Receive Quantity (PKU)' during 'Receive Value' calculation.	I-PhIS113969424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #188 in resolved defect list section
189.	Report Enquiry	PF 5.3c Report	Release a script to update the correct sequence column in the backend database for the affected report staging table.	I-PhIS112673324APP	Number of Tickets: 3 Number of Facilities: 3	Refer #189 in resolved defect list section
190.	Report Enquiry	PF 5.7c Report	Modify the report summary query to ensure all columns retrieve data from the correct tables.	I-PhIS114010024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #190 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
191.	Report Enquiry	Prescription Management OP/IP	Update the scheduler summary to include the entire day's data instead of only the past hour.	I-PhIS120672024APP	Number of Tickets: 6 Number of Facilities: 6	Refer #191 in resolved defect list section
192.	Report Enquiry	Prescription Management IP	Add condition in scheduler to remove records for discharged patient and expired drug during report summary generation.	I-PhIS112789824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #192 in resolved defect list section
193.	Report Enquiry	Prescription Management IP	Add missing condition to update the patient's latest location at report summary table during patient transfer process.	I-PhIS121826824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #193 in resolved defect list section
194.	Report Enquiry	OP Partial Supply Report	Extend character length for telephone number field inside staging table.	I-PhIS114330824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #194 in resolved defect list section
195.	Report Enquiry	Drug Usage by Patient	Apply correct condition to retrieve current year value during report summary generation.	I-PhIS123676624APP	Number of Tickets: 11 Number of Facilities: 10	Refer #195 in resolved defect list section
196.	Report Enquiry	SPUB Record	Amend report query to calculate the 'Number of Referral Received' value based on the total number of SPUB records.	I-PhIS119067524APP	Number of Tickets: 1 Number of Facilities: 1	Refer #196 in resolved defect list section
197.	Report Enquiry	SPUB Record	Apply null checking for drug details in the filtering function.	I-PhIS117545624APP	Number of Tickets: 1 Number of Facilities: 1	Refer #197 in resolved defect list section
198.	Report Enquiry	PF 6.8 Report	Update correct logic during retrieving and populating data according to the Item Type.	I-PhIS118925424APP	Number of Tickets: 1 Number of Facilities: 1	Refer #198 in resolved defect list section

No	Module	Submodule/Function	Changes	Ticket No	Ticket Details	References
199.	Report Enquiry	PN Registry	Amend condition inside midnight job to maintain status for fully dispensed drug.	I-PhIS112822024APP	Number of Tickets: 1 Number of Facilities: 1	Refer #199 in resolved defect list section
200.	Report Enquiry	Extemporaneous Registry	Add a trigger to transfer extemp data to a staging table upon deletion of an extemp order, enabling the system to track deleted records.	I-PhIS112824124APP	Number of Tickets: 2 Number of Facilities: 2	Refer #200 in resolved defect list section
201.	Report Enquiry	PF 5.5a Report	Apply correct formula to calculate 'Jumlah Kaunseling Individu Dilakukan (A+B)' by summing 'Bilangan Kaunseling Invdividu Bukan Susulan (A)' and 'Bilangan Kaunseling Susulan Individu (B)' columns.	I-PhIS114426124APP	Number of Tickets: 2 Number of Facilities: 2	Refer #201 in resolved defect list section
202.	Report Enquiry	ADR/AEFI Report Listing	Modify the condition to display the correct 'Reported By' value even when the 'Last Name' field in the User Profile is blank.	I-PhIS119149824APP	Number of Tickets: 1 Number of Facilities: 1	Refer #202 in resolved defect list section
203.	Report Enquiry	Data Reten Bulanan Metadon Report	Fix typo error for 'Rukukan' and 'Kumbulatif' label header at report listing screen and PDF report.	I-PhIS116806224APP	Number of Tickets: 1 Number of Facilities: 1	Refer #203 in resolved defect list section

3.2 Refinement List

N/A

3.3 Resolved Defect List

The following are the summary of resolved issue list that included in PhIS version 2.6.3.25.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
1.	I-PhIS126505024APP	Hospital Raub (B)	General Module	22/11/2024	User Profile - Join date without prescriber tick changed	Pn Nur Hashimah reported all user at ward suddenly unable to login due to popup appear "incorrect password". When admin check in user profile, she noticed joined date appear for date 22/11/2024. Issue happens for all user at ward only. joined date: 22/11/2024 User ID: 81010806XXXX	An incorrect condition was applied when populating the 'Join Date' field. Previously, the system always displayed the field as current date if the 'Prescriber' checkbox was not selected. Appropriately, the 'Join Date' should always match the 'Date Created,' regardless of whether the 'Prescriber' checkbox is selected or not.	N/A	Amend condition to display 'Join Date' value as same as 'Date Created'.	04/12/2024
2.	I-PhIS120443224APP	Klinik Kesihatan Jemaluang (B) - INT	General Module	31/07/2024	User profile: Active/Inactive from listing got error	Receive email from user: Unable to inactivate the users which are currently not working in the facility. Error message as attached.	User activation and deactivation functions was not correctly applied for multiple patients.	N/A	Apply correct condition for user activation and deactivation functions for multiple patients.	02/08/2024
3.	I-PhIS116089724APP	Hospital Segamat (B) (EXTD)	General Module	12/05/2024	Drug Master - Dispensing Price in dispense UOM appear wrong	Miss Chia reported data discrepancy in report Code : 01.2800.01 | Oseltamivir 60mg/5ml	Missing trigger function to automatically update 'Dispensing Price' inside Dispense UOM setting	Run data patch to update drug dispensing price as same as drug price.	Apply trigger function to update' Dispensing Price' inside Dispense UOM	20/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Oral Suspension (12mg/ml) Drug Utilisation Date : 1.1.2024-12.5.2024 Refer to date 12.5.2024 Patient : Norzara Syamina | HSGT00369948 Dispense quantity : 5ml Kos Dispense : RM641 1 ml = 128.20 When check in Issue Report YTD : 2024 Select Drug Click Search 1ml : RM0.98	once the 'Drug Price' value is updated.		setting once the 'Drug Price' value is updated.	
4.	I-PhIS121205824APP	Klinik Kesihatan Tanah Puteh (A) - INT	General Module	15/08/2024	Drug Master - Order Setting popup error when save	Ms Sim reported that upon saving Order Setting in Drug Master for following item, pop up error appears. Initially, the Order Setting section is blank. Supposedly, there should be Outpatient. Drug Code: J05AP08000T3201	The table sequence at backend database was wrongly reset, causing a primary key conflict when saving the order.	N/A	Set the sequence number to the next number so that the next sequence of the primary key applied during the save.	23/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Sofosbuvir 400mg Film-Coated Tablets				
5.	I-PhIS117114024APP	Klinik Kesihatan Chempaka (A)	General Module	30/05/2024	Drug/Non Drug Catalogue: Print button got error	Pn. Nisa reported that unable to print drug/non-drug catalogue. Page will be processing and appear error 'https error' after that. Happens for all user id and pc. Steps: Maintenance > inventory > drug/non-drug catalog > click print button > processing more than 5 minutes > appear error	Issue with report query. The system was unable to retrieve all data from the database when generating reports with large data.	N/A	Apply the correct condition inside report query to retrieve huge data from the database when generating reports.	10/06/2024
6.	I-PhIS115244624APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	General Module	26/04/2024	IWP - Item Master: Allow to add more than 1 default brand/manufacturer	Received email from user as below: As mentioned above, the item master screen allows saving more than one default brand and manufacturer in the item brand part. Kindly investigate.	Missing validation to prevent users from assigning multiple default values for item brand. Only a single default value should be permitted at any given time.	N/A	Add validation to prevent user from assigning multiple default values for item brand.	26/12/2024
7.	I-PhIS109829124APP	Hospital Tengku Ampuan Afzan (A)	General Module	10/01/2024	Vote Code - Wrong popup message appear when click on save button - amend vote details	Pn Adawiyah reported that unable to save Vote Code transaction after user edited the Vote Description due to pop up appears. User would	An incorrect validation was applied in the update function, preventing amendment to the existing vote code.	Execute data patch to update vote description.	Change condition to allow amendment on existing vote code.	24/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						like to remove the year in the Vote Description. Vote Code: 100101/080400/27401/99				
8.	I-PhIS119598424APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	General Module	15/07/2024	Formulation (IWP) - Unable to delete duplicate material	Formulation (IWP) - Unable to delete material Email : TIDAK DAPAT DELETE MATERIAL DALAM SKRIN FORMULATION IWP 2. Untuk makluman tuan/ puan, saya tidak dapat delete material dalam skrin formulation IWP apabila dalam proses memasukkan formulasi baharu dalam sistem IWP PhIS. Formulasi yang terlibat adalah PNP00038 dan material terlibat adalah Peditrace 10ml Injection, 2.96ml, delete reason untuk material: duplicate. Mohon pihak helpdesk dapat memberi bantuan untuk isu ini.	Delete function for 'Material' was not correctly applied in system.	Execute data patch to remove duplicate formulation material.	Apply the correct condition for the Delete function on 'Material'.	19/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
9.	I-PhIS140953125APP	Klinik Kesihatan Jalan Merbau (B)	General Module	31/07/2025	Unit Catalogue List - Incorrect item stock - Header status inactive	Puan Namira reported when generate stock checking, stock was not tally when compare with item movement. When user check in unit catalogue list, found that stock available only shows 664, while stock balance is 1664. Unit name: OPD Farmasi Item code: G04CA03110T1002XX.01 | Terazosin HCl 2 mg Tablet stock checking: 664 item movement: 1664	Incorrect method was applied that causes the system to inactivate the header status for all item batches under the same item once any single batch has been expired for more than seven years. The system should only inactivate the header status for the specific expired item batch, not all batches.	Execute data patch to update active flag for stock header.	Do the correction on the logic so that only the relevant item batch's header status is inactivated.	08/08/2025
10.	I-PhIS144049325APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	General Module	23/09/2025	Calendar (IWP) - Unable to set up holidays or weekends	Mr/Ms Tan reported Unable to Update Calendar in IWP. User currently unable to save or update the ad hoc holiday for 15 September (Cuti Tambahan) in IWP. Refer to the attached video.	An incorrect condition was applied in the save function, preventing the system from saving the calendar for an ad hoc holiday.	Execute manual data patch for holiday	Apply the correct condition in the save function to enable saving for ad hoc holidays.	01/10/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
11.	I-PhIS117129424APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	General Module	30/05/2024	IWP (External Facility) - Allow to change facility code	Email from user: ERROR MESSAGE ON EXTERNAL FACILITY SCREEN Error messages pop out when I want to proceed to save. Issue occurs for Pejabat Kesihatan Daerah Bandar Baharu, when I want to change facility code.	Missing condition to prevent user to amend 'Facility Code' value. Suppose 'Facility Code' should be non-editable field.	N/A	Update the condition to prevent users from modifying the 'Facility Code'.	10/06/2024
12.	I-PhIS145167925APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	Pharmacy Inventory	13/10/2025	Notification (IWP) - Details at Degree of Product Recall revert to 1st degree	Received email from Ms Teoh as below: It was observed that the value entered for "Type of Recall" was saved as 2nd Degree; however, upon reopening the record, the data reverted to 1st Degree. Kindly investigate and fix the issue. Refer attachment for reference.	An incorrect condition was applied, causing the system to not save the 'Degree of Product Recall' value during the approval process and instead display the default '1st Degree' value.	Execute data patch to update the value for 'Degree of Product Recall' at IWP.	Apply the correct condition in the save function to store the appropriate 'Degree of Product Recall' value during the approval process.	14/10/2025
13.	I-PhIS111977424APP	Klinik Kesihatan Sri Jaya (A)	Pharmacy Inventory	20/02/2024	Notification - Transaction number null - length	"Disseminate" tidak berjaya Saya cuba hantar notifikasi untuk disseminate di sistem	The issue is caused by the running-number suffix handling, where zeros are not correctly appended when the	N/A	Adjust the suffix-handling logic and extend the running number character	28/02/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						phis bagi near expiry item tetapi notifikasi tu tidak berjaya. Boleh semak kenapa? Setiap kali buat disseminate, transaksi no akan keluar null seperti dalam lampiran.	length exceeds certain lengths. This results in a null transaction number because the generated value surpasses the allowed length. Since the transaction number field is limited to 8 characters, the overflow leads to the failure.		length to be more than 10 characters.	
14.	I-PhIS108187123APP	Pejabat Farmasi Bahagian Sarikei (B)	Pharmacy Inventory	14/12/2023	Notification - Indent Inter - indent does not flow to issuer facility - IWP Internal job stopped	Indent Inter Facility R23000503 from KK Kabong sent yesterday 13/12/2023 2.42pm, still not yet received. There are still indents from other facility pending receive as well. Please settle issue. Thanks.	The previous notification job was consuming excessive server memory, causing the synchronization service to stop and crash.	N/A	Implement a new notification method that synchronizes jobs in groups incrementally rather than processing everything at once.	09/05/2025
15.	I-PhIS112860324APP	Hospital Simunjan (A)	Pharmacy Inventory	07/03/2024	Notification - Disseminate - No respond after send request	Ms Wong refers to report no. 231463633B, same issue happened. Unable to send notification as system keep processing then appear blank screen. Notification no: NO24000004 Step: Disseminate > send notification >	No checking was performed to prevent duplicate notifications at IWP.	N/A	Apply checking on duplicate notification at IWP.	23/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						popup 'Are you sure want to send notification?' > click yes > system processing > blank screen. User request to check urgent due to Batch: M79565 will be expired in May 2024. User might proceed with issuing in Middle of April if issue cannot be fix.				
16.	I-PhIS125664624APP	Klinik Kesihatan Tawau (B) (EXTD)	Pharmacy Inventory	07/11/2024	Stock Checking: Nama Stor truncated in PDF format - PSS1/2021	Email : PhIS V2.6.3.15 - Stock Checking - Borang Pemeriksaan Stok (PSS1/2021) I am Radin Fadzil from Klinik Kesihatan Tawau (Mobile: 0135908783). My clinic is a PhIS full-based facility which has integration with TPC-OHCIS application and currently using PhIS V2.6.3.15. INCIDENT/ENQUIRY DESCRIPTION:	Cosmetic and design issue at 'Nama Stor' section when printing stock checking report in PDF.	N/A	Adjust the length component at 'Nama Stor' section to ensure information is clearly displayed when printing the stock checking report in PDF.	11/11/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Nama Stor in the Borang Pemeriksaan Stok di Stor Unit is incomplete. You may check ST240000111 and ST2400001112. Both were created at different units but in the pdf forms units' names were the same as the pdf form did not copy the exact unit's name in the system.				
17.	I-PhIS125736224APP	Klinik Kesihatan Tawau (B) (EXTD)	Pharmacy Inventory	09/11/2024	Stock checking - Date format wrongly	Email : COULD YOU CHECK THE TRANSACTION BELOW FOR STOCK CHECKING MODULE WHEREBY THERE IS INACCURATE TIME FORMAT HAS BEEN USED. STOCK CHECKING NUMBER: ST24000143 CREATED DATE: 09/11/2024 00:47:11 PM ACTUAL DATE: 09/11/2024 12:47:11 PM	The 'Created Date' value used the wrong time format, displaying the time in 24-hour format instead of the intended 12-hour format with AM/PM labels.	N/A	Modify the 'Created Date' field to display the time in 12-hour format.	13/11/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
18.	I-PhIS123336524APP	Klinik Kesihatan Lahad Datu (B) (EXTD)	Pharmacy Inventory	26/09/2024	Stock Checking - No PKU selection (Level 2 and level 3)	Miss Dorrie reported unable to change UOM to PKU for substore unit. User informs Level 1 able to select UOM as PKU/SKU. ID : arina5044 Unit: Substor Farmasi	Missing condition to enable 'UOM' field for level 2 and 3 users during Stock Checking record creation.	N/A	Add condition to enable 'UOM' field for level 2 and 3 users during Stock Checking record creation.	30/09/2024
19.	I-PhIS112253724APP	Hospital Rembau (A) - INT	Pharmacy Inventory	26/02/2024	Stock Adjustment - Count sheet number not exist - Rejected	Ms Cavineswari reported countsheet no. does not appear when she wants to perform adjustment > stock taking. Stock checking no.: ST24000245 Countsheet no.: CS24000042	Missing condition to allow system to create new transaction with same count sheet number if previous adjustment has been rejected or cancelled.	N/A	Change condition to allow system to create new transaction with same count sheet number if previous adjustment has been rejected or cancelled.	04/03/2024
20.	I-PhIS114779624APP	Hospital Tengku Ampuan Afzan (A)	Pharmacy Inventory	17/04/2024	Requisition Order (Non-Standard) - Unit for field Disediakan Oleh inaccurate - level 1	Miss Rebecca reported data for 'Unit' not correct at 'Disediakan Oleh' in RO. Issue happened to all transaction. Sample : RO24000394 Farmasi Bekalan Wad create Requisition Order > Click Save	Incorrect value was displayed for 'Unit' under the 'Disediakan Oleh' section when printing the Requisition Order screen. The system was previously retrieving the 'Unit' from the logged-in user instead of the correct source.	N/A	Amend query to display 'Unit' value from correct source.	18/04/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						User Farmasi Logistik click verify > User Farmasi Logistik approve RO Click Print Disediakan Oleh : Nama : User from Farmasi Bekalan Wad Unit : Appear Farmasi Logistik (Suppose appear Farmasi Bekalan Wad				
21.	I-PhIS145726325APP	Hospital Setiu (A)	Pharmacy Inventory	23/10/2025	Requisition Order - Popup too many characters at item description field	Puan Najmi reported unable to save due to appear "many characters has been entered" Requisition Order No. : RO25000456 Item code: N09.1404.03	The system currently limits the 'Item Description' field in the Requisition Order screen to a maximum of 100 characters. Users should be allowed to enter up to 200 characters, consistent with the 'Item Description' field in the Item Master screen.	N/A	Amend character length to be maximum 200 characters for 'Item Description' field inside Requisition Order screen.	24/10/2025
22.	I-PhIS118641924APP	Hospital Daro (C)	Pharmacy Inventory	26/06/2024	Requisition Order - Button + exist for unit level 1	Mr Jackie want to reconfirm if store level able to do requisition order non standard as item not appear when add even though item status was active. Standard item = No.	Missing condition to check on level of user when displaying 'Add' button in Requisition Order screen. Suppose 'Add' button should be hidden for level 1 user.	N/A	Add condition to hide 'Add' button for level 1 user.	28/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Applicable to all non standard item. If store level unable to create requisition order non standard, why user able to see + button at requisition order non standard screen.				
23.	I-PhIS124111924APP	Hospital Saratok (B)	Pharmacy Inventory	11/10/2024	Requisition Order (Non-Standard) - Order amount not update	Received email from Ms Irene, 'I am facing a problem for this item when I verify & approve RO, after I choose the item code selection, the unit price (SKU) part will directly become RM 0 but the amount will still maintain as RM 780. Then proceed to LP Purchase Order, causing the RO was not found. Do I know what I can do can settle it?' Kindly refer to attachments for further details.	Missing condition to recalculate 'Order Amount' value once 'Unit Price' is changed.	N/A	Add condition to recalculate 'Order Amount' value once 'Unit Price' is changed.	10/06/2025
24.	I-PhIS113387724APP	Hospital Rembau (A) - INT	Pharmacy Inventory	19/03/2024	Recommended Purchase List - Unable to save	User reported unable to save RPL for purchase item under LP and contract as system just processing and back to same screen, but no RPL	Issue occurred because the listing page failed to be refreshed by removing deleted item, leading to an error during saving.	N/A	Apply correct condition to refresh the listing page during deleting and saving functions.	15/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						number generated since last month				
25.	I-PhIS121180924APP	Klinik Kesihatan Bukit Cerakah (A)	Pharmacy Inventory	15/08/2024	Recommended Purchase List - column (DILULUSKAN/ TIDAK DILULUSKAN) blank - status closed	Puan Intan reported Nama Pelulus not appear after click print. RPL >Click on with Status : CLosed RPL No : RP24000002 Click Print Nama Pelulus not appear Issue happened to all transaction.	The system failed to display 'Pelulus' details in the report after the RPL record status was changed from 'Approved' to 'Closed'.	N/A	Modify the query logic to include 'Pelulus' details for 'Closed' RPL records during report generation.	22/08/2024
26.	I-PhIS113134024APP	Klinik Kesihatan Chiku 3 (B)	Pharmacy Inventory	13/03/2024	Purchase Order - Add item, able to search inactive (HQ inactive) item	User Pn Nazihah reported unable to perform purchase order for reported item due to popup appear "AP item price is not assigned". Item code: 02.2409.06 02.1004.01	Missing logic caused inactive items to appear in the Purchase Order screen.	N/A	Apply logic to exclude inactive items during searching in Purchase Order screen.	14/03/2024
27.	I-PhIS123867724APP	Hospital Raub (B)	Pharmacy Inventory	07/10/2024	Purchase Order - Details of brand and manufacturer not tally with report	Received email from Pn Farah, Enquiry : Nama Jenama dan Nama Pengilang Tidak Sama. 'Mohon semak nama jenama dan nama	The condition for populating brand and manufacturer data was wrong, resulting in the system retrieving values from the master table	N/A	Modify condition to show brand and manufacturer from Purchase Order table instead of from master table if	09/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						pengilang bagi item seperti di lampiran. Ini kerana nama jenama dan nama pengilang pada Approved Purchase Order dalam phis tidak sama dengan nama jenama seperti yang tersenarai dalam APPL Product List. No Purchase Order Phis : PO24001153 Nama Item : Haemodialysis Concentrate Acidic Component (10L Solution A) for Non-45X Mixing Ratio Solution A with Solution B Kod Item : N09.1404.03 ' Sila rujuk lampiran.	rather than the Purchase Order table.		Purchase Order record is already created.	
28.	I-PhIS118509624APP	Pejabat Kesihatan Daerah Jeli (A)	Pharmacy Inventory	24/06/2024	Purchase Order (Indent Based) - Error admin when select indent number	User reported he want purchase Appl item as indent based but can't save due to error message "an error has occurred, please contact your system administrator" appear. Kindly refer attachment for reference. Details as below:	Missing mandatory validation when the 'Brand' and 'Manufacturer' fields are blank during saving function in Purchase Order screen.	N/A	Add validation message if 'Brand' and 'Manufacturer' values are blank during saving function in Purchase Order screen.	23/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Indent No: R24000173 Indent From: KK Batu Melintang				
29.	I-PhIS113423924APP	Hospital Teluk Intan (A)	Pharmacy Inventory	19/03/2024	Purchase Order (Contract) - Able amend unit price	Miss Lee reported wrong item price for contract KKM-9/2022(RT). This issue led to quantity receive not tally in PhIS. Currently got partially receive at facility. User needs advice for below situation A10AB01000P5001D.01 PO24000280 Insugen R Order Quantity : 1000 pack of 5 Price : RM6.26 (per penfill) Deliver by supplier : 200 pack of 5 Supplier will not supply anymore Receive No : P240000678 A10AC01000P5001d.01 Insugen N	The system was incorrectly allowing users to modify the 'Unit Price' value for contract items. The 'Unit Price' should be disabled and displayed according to the Contract Master.	Run data patch to update item price.	Set the 'Unit Price' field to be disabled for contract items.	16/04/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Order Quantity : 500 pack of 5 Price : RM6.26 (per penfill) Deliver by supplier : 100 pack of 5 Supplier will not supply anymore Receive No :P240000273				
30.	I-PhIS114344124APP	Klinik Kesihatan Sri Langkap (A)	Pharmacy Inventory	07/04/2024	Purchase Order (RPL) - Error admin when select ePO	Received email from Pn Amalina, Message error occured. 'Dilampirkan masalah seperti di lampiran Message error occurred during creating PO.'	No validation was applied during purchasing for APPL when the default item is an LP item.	N/A	Add proper validation during purchasing for APPL when the default item is an LP item.	17/04/2024
31.	I-PhIS123545324APP	Hospital Selama (B)	Pharmacy Inventory	01/10/2024	Purchase Order (APPL-RPL): System allow to save order without Brand/Manufacturer	Pn Farahin reported that unable to do receiving in PhIS due to Exp Date in PhIS blank. LPO No: CO24 517701 DO No: 1285663628 Item Code: 10.3030.02 Pap Smear Test Kit Batch No: PST71320130 Exp Date in DO: 03/09/2028 Exp Date in PhIS is blank	Incorrect condition was applied in the code that allowed the system to create purchase orders for items without a default item brand or with no brand set.	N/A	Add validation on item brand during purchase order creation.	22/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
32.	I-PhIS125941124APP	Hospital Segamat (B) (EXTD)	Pharmacy Inventory	13/11/2024	Purchase Order APPL - Status not tally between PhIS & IWP	Email : Untuk makluman, ada satu PO PO24003101 saya telah cuba meluluskan semalam tetapi tidak berjaya dalam sistem phis. Walaupun dalam phis untuk PO ini status dia pending for approval , dalam sistem ep telah wujud order tersebut dengan RO nombor 240031011101080017P. Oleh itu, saya ingin menanyakan sama ada saya boleh lulus order tersebut dalam sistem EP dan sama ada order tersebut akan integrate semula dalam phis? in phis : pending for approval in IWP : pending for ep approval PO : PO24003101	Missing logic to update correct status during PO approval process.	Execute data patch to update PO and create budget movement and balance.	Amend logic to ensure that the approval workflow correctly triggers the status update process.	03/12/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
33.	I-PhIS111981924APP	Pejabat Kesihatan Daerah Pasir Mas (A)	Pharmacy Inventory	20/02/2024	Purchase Order (APPL) - Duplicate item	Emel: Merujuk perkara di atas,pihak kami ingin membuat aduan mengenai LPO: CO240000000081409 , Item: Atropine Sulphate 1 mg / ml Injection. Item ini telah diterima sepenuhnya di KK Meranti secara fizikal, namun di bahagian Purchase order di KK Meranti menunjukkan EP Approved Quantity sebagai 0 dan untuk payment di IWP, LPO tersebut muncul sebagai CN walaupun telah tekan butang Refresh Receiving Details. LPO: CO240000000081409 Item: Atropine Sulphate 1 mg / ml Injection. Dilampirkan juga tangkap layar dan salinan D.O dan LPO untuk rujukan Tuan	Lack of concurrent access validation during the saving and approval processes, allowing multiple tabs or multiple users to modify the same records simultaneously.	N/A	Apply concurrent controls to ensure that simultaneous access is detected and duplication are prevented.	27/05/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
34.	I-PhIS117373624APP	Institut Kanser Negara (A) - INT	Pharmacy Inventory	04/06/2024	Purchase Order (APPL) - System allow to update eP status where payment status full payment/payment with credit note	Menerima laporan daripada pengguna seperti berikut: Terdapat masalah semasa ingin melakukan pembayaran di PhIS. Semua info yang wajib diisi telah dimasukkan. Namun begitu, saya tidak dapat 'APPROVE' pembayaran kerana dinyatakan bahawa Jumlah Liabiliti kurang daripada Jumlah PO (INFO7904: Liability amount is Less than PO amount). Mohon rujuk lampiran di bawah untuk keterangan lanjut. Diharapkan agar pihak PhIS dapat membantu menyelesaikan masalah ini.	The system is unable to proceed with the payment because the liability amount was incorrectly synchronized between PhIS and eP application for other PO records that share the same vote code. This inaccurate liability allocation prevents the payment process from continuing.	Execute data patching to update new liability amount at Budget Master.	Correct the liability amount for the impacted PO records and ensure proper synchronization of liability updates between PhIS and eP. This will restore accurate liability allocation and allow the payment process to continue smoothly.	26/08/2024
35.	I-PhIS123398224APP	Klinik Kesihatan Bongkol (B)	Pharmacy Inventory	27/09/2024	Purchase Order (APPL) - PKD Reject status not update	En Mohd Zafri reported, status PO does not update to rejected, in facility still appear	The status value was updated in the wrong column at the facility during status synchronization,	N/A	Amend code to update status value inside correct	09/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						pending for PKD approval PO number : PO24000033	resulting the system failing to update the correct status.		column during status synchronization.	
36.	I-PhIS111004424APP	Klinik Kesihatan Bandar Seri Jempol (A)	Pharmacy Inventory	01/02/2024	Purchase order (APPL without ep integration) - eP Approved become double	Pn Haniza reported Purchase order (APPL without ep integration) - Incorrect eP Approved Quantity. IN IWP Request Quantity -10 HO Approved Quantity - 10 eP Approved Quantity - 10 In facility P Approved Quantity - 20 LPO : CO240000000094364 PO : PO24000017	Issue happens because the same LPO was used by different facilities for different POs during the offline approval process, causing the facility to pull the eP details incorrectly.	N/A	Update the logic to retrieve the eP details using the correct conditions.	24/04/2025
37.	I-PhIS124026224APP	Stor Integrasi Bandar Baru Bangi (A)	Pharmacy Inventory	09/10/2024	Purchase Order (LP) - Lampiran Quantity incorrect	Ms Yue reported when proceed with PO (LP) under Lampiran Q, quantity appeared incorrect. Confirmed by user she did not	The system does not enforce proper validation on the 'Lampiran Quantity' field. Although the field is set to read-only, users	N/A	Implement strict validation to fully disable input for the 'Lampiran Quantity' field, ensuring that no values can be	24/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						purchase using the Lampiran Q created yet. Details: QU24000016 - Lampiran Q quantity user set is 60,000 In PO screen: Remaining Purchase Quantity - 316 Lampiran Q Quantity - 316 QU24000014 - Lampiran Q quantity user set is 14,370 In PO screen: Remaining Purchase Quantity - 13,993 Lampiran Q Quantity - 14,370	are still able to enter values by navigating to it using the Tab key, resulting in unintended data entry.		entered whether through typing, tabbing, or any other method, when the field is designated as read-only.	
38.	I-PhIS121145524APP	Hospital Queen Elizabeth (A)	Pharmacy Inventory	14/08/2024	Purchase Order (Contract) - Delivery Lead Period appear wrongly	Puan Syafiqah reported unable to ep approve , delivery lead period wrong appears in PO screen In Po screen appear 30 days, should be appear 21. example : KKM-271/2021/F(U)	The system did not perform any validation on superseded date ranges, allowing users to enter Contract Date From/To values in the Contract HQ screen that overlapped with previously entered contract date ranges.	Execute data patch to update Delivery Lead Period to 21 days for affected PO number.	Implement validation to prevent users from entering Contract Date From/To ranges that overlap with existing contract date periods, ensuring proper date range control and avoiding	14/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Refer attachment form user			duplicate or superseded entries.	
39.	I-PhIS117371424APP	Hospital Seri Manjung (A)	Pharmacy Inventory	04/06/2024	Purchase Order - Budget Movement - Amount double deduct for PO Send To eP Approval - Multiple tab	Menerima laporan daripada pengguna seperti berikut: Merujuk perkara diatas, minta pihak Helpdesk untuk membuat pembetulan (Cajing duplicate) untuk CO240000000311890 - RM 1957.36 Amaun yang betul adalah RM 978.68 Disini saya lampirkan laporan Budget Movement by Vote 050801/080702/27499/02	Concurrent access validation was not applied for same vote code during approval process inside Purchase Order screen.	Execute data patches update 'New Balance Amount' and 'New Pending Amount' values.	Apply concurrent access validation for same vote code during approval process inside Purchase Order screen.	20/06/2024
40.	I-PhIS120142024APP	Klinik Kesihatan Bandar Segamat (B)	Pharmacy Inventory	25/07/2024	Indent (Inter Facility) - Incorrect status at Send to Facility Status	User Pn Diana reported not received indent infer facility from Hospital Sultanah Aminah. refer details below:	Previously, the system did not consider the 'Implementation Type' value in the External Facility screen when updating the 'Sent to Facility Status' value.	Execute data patch to update indent and drug status to 'Closed'.	Add condition to consider the 'Implementation Type' value in the External Facility screen when updating the 'Sent to Facility Status' value.	07/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Indent number: R24031518 Date send indent:22/7/2024 indent type(Normal/ Manufacturing/SPUB): normal				
41.	I-PhIS122980424APP	Hospital Dutchess of Kent (A)	Pharmacy Inventory	19/09/2024	Tasklist Indent (External) - Transaction still appear in tasklist approve	Reported by user, unable to issue the indent as indent stuck at task list after save and confirm. Location: pharmacy galenical Indent No: R2412PS001-0010946	Missing logic to close tasklist records at home page once approved.	Run data patch to open back indent record.	Add condition to directly close the tasklist at home page once approved.	23/10/2024
42.	I-PhIS121478524APP	Klinik Kesihatan Bekok (B)	Pharmacy Inventory	21/08/2024	Inter Facility (Received) - Transaction still appear at task list after approval - approve quantity null	Pn Farahen reported, unable to approve due to no button to approve, only appear button X (CLOSED) Before this no issue for approve, if there is a role not assigned, can get what role not assigned?	There was a backend issue where the approved quantity was being saved as null, which prevented the system from removing the indent record from the task list after approval.	Execute data patching to open back affected indent record.	Fix saving function for the approved quantity during approval process to ensure system able to remove indent record from task list once it is approved.	26/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Transaction No. : R2401PS001-0000301 Task Status : Pending for approval From KK : KK Pemanis Login ID : 91020701XXXX User clicks this transaction from TASK LIST				
43.	I-PhIS121564024APP	Klinik Kesihatan Pontian (A)	Pharmacy Inventory	22/08/2024	Inter Facility (Sent) - Transaction still appear at task list after approval	Receive email from user: No Indent: R24001000 Tarikh: 18/08/2024 02:35:30 PM Penerima pesanan: Pejabat Kesihatan Daerah Pontian Indent telah di approve,namun masih appear.Saya telah menghubungi pihak penerima pesanan, namun indent tidak diterima oleh mereka.	A backend issue prevented the system from updating the item quantity, causing the task list record to remain in the task list even after approval.	N/A	Include logic to validate indent data during approval; when the data is incomplete, change the status back to 'Pending for Approval' and do not transmit it to other facilities.	25/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
44.	I-PhIS120849424APP	Hospital Umum Sarawak (A)	Pharmacy Inventory	08/08/2024	Issue : Transaction not sorted properly	Ms. Julie reported that issue listing is not sorted accordingly. It's not following alphabet. user sorting "Reference No. / Indent No." Details as below:- Type Of Request: Intra Facility Item Group: Non-Drug Date: April & May 2024 unit: Farmasi Logistik Sorting Reference No. / Indent No.	No sorting function was applied for 'Reference No/Indent No' column at the Issue listing screen.	N/A	Apply alphabetical sorting functionality for the 'Reference No/Indent No' column on the Issue listing page.	12/08/2024
45.	I-PhIS124350324APP	Klinik Kesihatan Bandar Sungai Petani (A) (EXTD)	Pharmacy Inventory	15/10/2024	Offline Issue : Item Group change and no item in list	Puan Nakhizah reported unable to proceed transaction offline issue. No of item : 2 Click inside > no item, just blank M24PS001-0000210 User informs unable to proceed anything, only appear close button. Unit : Farmasi Pesakit Luar	Missing condition to clear entered values once 'Item Group' value is changed.	N/A	Add condition to clear entered values once 'Item Group' value is changed.	25/10/2024
46.	I-PhIS123054424APP	Hospital Kuala Lumpur (A)	Pharmacy Inventory	20/09/2024	Offline Issue - Able to issue more than	Received email from user as below:	The system did not perform stock validation on the current stock quantity for the same	Run data patch to clear negative stock balance.	Add condition to perform stock validation on the current stock	10/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
					stock balance - negative	We would like to enquire regarding this item below which have shown negative quantity of 'good stock' in year 2023 starting from 09/08/2023, and would like to request your end to remove this if this is a bug from the system, this is because if an item ran out of stock, the system will not allow us to approve the issue out, hence we would like your advice on what we should do to avoid this problem in the future. Item: Resuscitator Bag - Bag Valve Mask (Manual-Adult) Code: 13.0003.01	item during the approval process.		quantity for the same item during the approval process.	
47.	I-PhIS116325424APP	Hospital Tengku Ampuan Rahimah (A)	Pharmacy Inventory	16/05/2024	Recommended Issue Quantity - Able to issue more than stock balance - negative	Ms Nah reported unable to approve indent in page RIQ (intrafacility). Appear message "batch has been deducted". User noticed 1 batch got negative value. Details:	No validation was implemented when user was issuing more than stock balance.	Execute data patch to clear the negative stock balance.	Apply validation add check stock balance during issuing process.	26/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Unit name: Farmasi Logistik Indent no: K24011084 Drug/non drug code: V07AB00000P3001d Stock balance: -4 boxes				
48.	I-PhIS112325424APP	Klinik Kesihatan Song (B) - INT	Pharmacy Inventory	27/02/2024	Recommended Issue Quantity (Inter Facility) - Indent not found - (SPUB/Manufacturing reroute logistic)	Ms Lillian reported after retrieve indent from Online Indent Request Received, indent unable to be find at RIQ interfacility. User informed at first external facility indent to counter then user did change issuing unit to main store. Confirmed by user, indent cannot be found in unit counter nor main store. Indent no: R24000172 Indent from Hospital Dalat	Issue occurred because the system did not properly manage the requester unit record during the reroute process. The issuer unit value was not updated, resulting in the reroute process failing to function as intended.	N/A	Update correct condition to save issuer unit during reroute process.	15/07/2024
49.	I-PhIS139531125APP	Klinik Kesihatan Kulim (B) (EXTD)	Pharmacy Inventory	08/07/2025	Recommended Issue Quantity - KEWPS 7 and KEWPS 17 buttons not appear	Pn. Nurul Aimi reported button KEWPS 7 and KEWPS 17 not appear after RIQ approval. User must go to another screen (issue screen) to print both KEWPS. May refer attachment user	Missing condition in system to display the KEWPS 7 and KEWPS 17 buttons when the indent status is 'Partially Supplied'. Previously, these buttons only appeared when the	N/A	Add condition to display the KEWPS 7 and KEWPS 17 buttons when the indent status is 'Partially Supplied'.	18/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
							indent status is 'Fully Supplied'.			
50.	I-PhIS121128024APP	Klinik Kesihatan Bandar Jerantut (B)	Pharmacy Inventory	14/08/2024	Recommended Issue Quantity (Inter Facility) - Indent fully supplied still appear	Reported by user, receive indent interfacility KK Damak with duplicate transaction. Indent has been approved and issue: E24PS001-0000777 duplicate indent: R2406PS001-0001376 location: Farmasi Logistik	Wrong condition was applied when the RIQ drug status was in fully supplied and approved quantity is greater than zero. RIQ screen does not update the data correctly during approval, causing the record to remain visible on the RIQ screen.	Run data patch to update indent status to 'Closed'.	Update correct condition during approval process when RIQ drug status is in fully supplied and approved quantity is greater than zero.	23/08/2024
51.	I-PhIS121121724APP	Hospital Sarikei (B)	Pharmacy Inventory	14/08/2024	Recommended Issue Quantity(Inter Facility) - Indent not found - (SPUB/Manufacturing reroute another unit)	User reported indent missing after user save indent (inter) from KK Bintangor in home screen. User has tried find in RIQ (inter), no record found for that indent. User also find in issue or supply status, but same problem happened. Details as below: Indent Type: SPUB Indent From: KK Bintangor	Missing logic to update correct issuing unit during reroute process in Indent Inter screen.	N/A	Apply correct logic to update correct issuing unit during reroute process in Indent Inter screen.	26/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Indent No: R24000363				
52.	I-PhIS111192924APP	Pejabat Kesihatan Daerah Jasin (A)	Pharmacy Inventory	05/02/2024	RIQ Inter Issue - Total Amount RM0.00	Previous Report : 241535634B Encik Faiz reported total amount appear 0 in issue screen RIQ : KK Kemendor E24PS001-0000089 Total Amount : 190.08 Click Print KEWPS7 Jumlah : 231.48 User realizes one of the items with total amount equal to 0 User informs no error message. User proceeds as normal, after approve indent, user straight away proceed issue without close screen. User needs confirmation this issue will affect ABC Analysis or not.	Wrong formula was used during 'Total Amount' calculation. 'Total Amount' value during the issuing process was calculated using the 'Unit Price' from the indenter instead of the correct 'Unit Price' from the issuer.	N/A	Update the calculation logic so that the 'Total Amount' is derived from the issuer's 'Unit Price' as intended.	22/07/2024
53.	I-PhIS115088124APP	Hospital Kuala Lumpur (A)	Pharmacy Inventory	23/04/2024	Receive (Intra Facility) - Indent not available to receive	Ms lee reported unable to perform receive intra facility from farmasi logistik due to indent no. does not appear. indent no.: K24009737	The system did not correctly handle receiving records when the same item used for multiple indent records. Previously, once receiving was completed for one	Execute data patch to create missing receiving data.	Update the receiving logic so that only the specific indent being processed is closed, while other indents with the same item remain active. This ensures each indent	25/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Issue no.: N02PS001-0167113 unit: farmasi klinik pakar 1	indent, the system incorrectly closed all other indents containing the same item. This caused the receiving process for the remaining indents cannot be continued.		can proceed through the receiving process independently and accurately.	
54.	I-PhIS122216624APP	Hospital Tenom (B)	Pharmacy Inventory	03/09/2024	Receive Inter Offline - Item movement not created - missing brand manufacturer	Pn Sarah informed user wrongly receive item as interfacility (receive type: offline indent) under wrong unit. Supposedly user need to receive the item under unit kaunter farmasi pesakit luar but wrong receive under unit substor. Receive no: P240001494 To settle the issue, user try online intra indent from kaunter farmasi to substor. But another issue appear when user at screen issue (RIQ intra) during approval (unit: substor), supplying unit information quantity	No validation was applied if 'Brand' value is blank during save function inside Receiving screen.	Run data patch to create missing item movement record for impacted receiving transaction.	Add proper validation if 'Brand' value is blank during save function inside Receiving screen.	07/01/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						SKU for column recommended issue quantity appear as 0 (for 16 items) and have icon triangle with exclamation mark. Upon checking at item movement, the transaction not recorded. Indent no: K24004134				
55.	I-PhIS096624023APP	Klinik Kesihatan Parit (A)	Pharmacy Inventory	08/06/2023	Receive Inter(Facility) - Duplicate receiving	Pn. Nor Fatin reported that they issue (inter-facility) to the KK Seri Manjung. However, that facility receives duplicate transactions with the same indent and issue number. KK Seri Manjung receives one and rejects one. Now KK Parit does not want to receive the reject issue from KK Seri Manjung. Request for further checking indent no.: R2308PS001-0000184 issue no.: E02PS001-0000300	Issue happens due to the absence of system validation to prevent the creation of duplicate receiving records.	Execute data patching by updating duplicate record with Cancelled status and leave only one transaction for user to proceed with receiving.	Apply proper validation checks to ensure duplicates are identified and blocked.	24/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Drugs: nicotine paracetamol V2616				
56.	I-PhIS112131524APP	Klinik Kesihatan Putrajaya Presint 9 (A) (EXTD)	Pharmacy Inventory	23/02/2024	Receive Inter Facility (Offline) - Created By name wrongly appear	User reported her stock become duplicate when one of the receipt transaction changes into approve. User claimed she receive (inter) from PKD Putrajaya but user reject the transaction due to user wrongly insert the details then user receive again for new transaction. Thus, her stock becomes double. Details as below: Receipt No: P240000120 (This transaction should be rejected but it changes into approve) User receives again for insert correct details for receipt number, P240000122	Incorrect query was used for displaying the information in the 'Disediakan Oleh' section. As a result, the system showed the name of the approver instead of the creator of the record.	N/A	Amend the query so that it retrieves and displays the name of the user who originally created the record.	27/02/2024
57.	I-PhIS119428024APP	Hospital Raja Permaisuri	Pharmacy Inventory	11/07/2024	Receive (Inter facility) - Pop up error	Pn Masliza reported that pop up error appears	An issue occurred with the query method when filtering by 'Indent	N/A	Apply the appropriate query method in the	16/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
		Bainun (A) - INT			appears upon searching Indent No	upon searching Indent No 25824. Unit: Stor Integrasi Kindly refer to attachment.	Number'. The query used an inner clause from the receiving table to fetch all receiving records linked to the indent, resulting in a timeout error when the number of entries exceeded 1000.		filtering function for 'Indent Number'.	
58.	I-PhIS113107624APP	Klinik Kesihatan Bandar Jerantut (B)	Pharmacy Inventory	12/03/2024	Receive (Inter Facility) - Issue note not sync to facility	Miss Soh reported unable to receive due to - indent no not appeared at notification homepage Details: 1) Indent No - R24000420 Indent Category - Normal Issue Note No - E24PS001-0000060 Issuer - KK Jengka 8 2) Indent No : R24000445 Indent Category - Normal Issue Note No - E24PS001-0000068 Issuer - KK Jengka 8	The system lacked the logic to continue to the next integration process if the current one became stuck. This missing logic has prevented subsequent records from being synchronized.	N/A	Add an additional condition in the backend process to skip any transaction records that cannot be processed. This ensures the backend process continues running without interruption and prevents issues from getting stuck in IWP.	08/01/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						3) Indent No : R2400044 Indent Category - Normal Issue Note No - E24PS001-0000003 Issuer - KK Padang Piol				
59.	I-PhIS111332924APP	Klinik Kesihatan Tengkera (A)	Pharmacy Inventory	07/02/2024	Receive from supplier APPL (Without eP Integration) - Unable to proceed with receiving - Receive Type	Ms Ng reported unable to perform receiving due to popup appear: cannot receive more than zero quantity Details: LPO No. - CO240000000095962 Item code - D03.3603.05 Sodium Chloride 0.9% 500mL IV soln (KINDLY USE PO APPL-WITHOUT EP INTEGRATION MODULE)	The system incorrectly allowed the use of the same LPO number for 'Receive Type' categories such as Others, Procurement by other MOH facilities, Procurement by other ministries/government agencies, Procurement by others, Patient Access Scheme, Compassionate Program, and Gift. When a user enters an existing LPO number for these Receive Types, a popup message should appear stating that the LPO already exists, and the system should not allow the transaction to be saved.	Execute data patch to remove LPO no from receiving record.	Add validation to prevent user to save if same LPO number already exists for certain 'Receive Type' categories.	17/04/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
60.	I-PhIS111956424APP	Hospital Wanita & Kanak-kanak Sabah (A)	Pharmacy Inventory	20/02/2024	Receive from supplier (Replacement) - Brand does not appear	Ms Ooi reported that user has proceed with RTS due to item code in PhIS is incorrect - under APPL item code. Upon doing receiving for non APPL item code, unable to proceed due to pop up appears. Actual Item Code: M03AC04197P3001XX.01 Atracurium Besylate 25mg/2.5ml Injection Incorrect Item Code: 03.0005.05 Atracurium Besylate 25mg/2.5ml Injection Kindly refer to attachments for further details.	An incorrect fetching method was used when populating item details on the 'Receive From Supplier' screen, resulting the Manufacturer and Brand values to appear as null.	N/A	Apply correct fetching method during populating item details in 'Receive From Supplier' screen.	25/04/2025
61.	I-PhIS138480425APP	Hospital Dutchess of Kent (A)	Pharmacy Inventory	19/06/2025	Receive from supplier - Expiry date blank when change brand/manufacturer	Pn Zafirah reported unable to receive due to manufacturer blank after user amend brand. If user amend manufacturer, the brand became to default one, which is Generic name. LPO no: CO250000000331641	The system incorrectly cleared the expiry date when the user changed the brand or manufacturer values. Suppose expiry date should have been retained even after the brand/manufacturer is changed.	N/A	Add condition to retain expiry date value when brand or manufactured are changed.	01/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						DO no: 1515468842 Item code: D03.1403.07 Brand: Zycort Manufacturer: SM Pharmaceutical Expiry date: 31/8/2027				
62.	I-PhIS113099724APP	Klinik Kesihatan Padang Rengas (A)	Pharmacy Inventory	12/03/2024	Receive from Supplier : Not able to save - Good receive date and time	Received email from En Abd Majid, ADUAN : Pop up waktu penerimaan yang menjengkelkan. Kindly refer to attachment for further details.	The system applied the wrong validation on the 'Goods Received Date and Time' during saving, where the comparison was made up to seconds instead of minutes. The validation should only consider the time up to minutes.	N/A	Update the validation logic for 'Goods Received Date and Time' to perform time comparison up to minutes value only.	01/04/2024
63.	I-PhIS129588225APP	Hospital Enche' Besar Hajjah Khalsom (A)	Pharmacy Inventory	15/01/2025	Receive From Supplier - Update Formula for Shelf-Life Compliance Calculation	Puan Zulaikha reported regarding item with LOU. She informs previously, when system detected item already 2/3 shelf life, LOU will auto change to "YES". But now, LOU is for 1/2 shelf life, and she need set LOU manually when received, so she asks if PhIS will also implement LOU auto change to "YES" when detected item is half shelf life.	Request to update Shelf-Life Compliance calculation for Drug & Non-Drug from 2/3 to 1/2 (except for vaccine).	N/A	Amend formula to calculate shelf-life compliance from 2/3 to 1/2 (except for vaccine).	03/09/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
64.	I-PhIS108654823APP	Pejabat Kesihatan Putrajaya (A)	Pharmacy Inventory	21/12/2023	Receive from supplier - Cannot receive balance item	Email : [urgent] Cannot proceed receiving from supplier Cannot proceed receiving for CO614188. Referring to Report No - 231519064B, I'm unable to proceed with receiving for the remaining 2 items. It stated, "You cannot receive more than 0 for item code 09.0402.03'' & "You cannot receive more than 0 for item code 12.3651.02" Kindly refer attachment for clarification.	Wrong condition was applied on item checkbox whereby system will not allow to proceed with subsequent receiving if item checkbox is unselected during initial receiving process.	N/A	Revised the checkbox logic to properly identify approved (unchecked) and balance (checked) items, allowing unselected items from the first receiving to be processed later.	12/09/2025
65.	I-PhIS114659624APP	Hospital Alor Gajah (A)	Pharmacy Inventory	15/04/2024	Near expiration item: Incorrect value display for LOU (receiving status)	In Near expiration item report, there are 1 column, "LOU" user wants to know the value pull from where. this is because, when level 2 generates the report user found, LOU=Yes but when check with level 1(Refer to receiving	Incorrect logic was applied when populating the 'LOU' flag on the 'Near Expiration Item' screen, causing it to differ from the 'LOU' flag on the 'Receive From Supplier' screen.	N/A	Apply the proper logic when populating the 'LOU' flag on the 'Near Expiration Item' screen, ensuring it aligns with the 'LOU' flag on the 'Receive From Supplier' screen.	25/04/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						transaction), the item is not under LOU. If the data not full from main store, is there any report user can generate, to make sure LOU value tally with level 1.				
66.	I-PhIS110817324APP	Klinik Kesihatan Seri Tanjung (A)	Pharmacy Inventory	29/01/2024	DO sync from PIWP to IWP	User reported unable to receive due to DO number not appeared in system. Kindly refer attachment for reference. Details as below: Goods Receive Date: 25/1/2024 LPO No: CO240000000072398 DO: 1068289504 Item Code: D07.0202.03	The issue occurs in the current process because the PIWP DO flag is updated right after the XML file is generated. As a result, even if the DO becomes stuck, queued, or fails, the flag is still updated as 'Yes'.	N/A	Modify the DO synchronization process from PIWP to IWP so that the DO flag is updated only after the data has been successfully inserted into IWP.	23/02/2024
67.	I-PhIS126505724APP	Klinik Kesihatan Sibu Jaya (B)	Pharmacy Inventory	22/11/2024	Return to supplying facility - Movement created even though check box rejected	Mr Har Kwan Ming reported : Return note RE24000225 only approved to return Levofloxacin 500mg tab item code:	Issue caused by incorrect flag validation when creating a movement for return to the supplying facility which involving rejected items.	Execute script to clear negative stock balance.	Apply correct flag validation during creating movement for return to the supplying facility which involving rejected items.	28/11/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
					tick - Approval Stage	J01MA12000T1002XX.02 bn:10230832 but item movement report still deducted 48 tabs of bn:10230796. Please rectify system bugs by removing the cancelled transaction. Actual balance after RE24000225 transaction should be 61 tablets.				
68.	I-PhIS139441825APP	Hospital Batu Gajah (A)	Pharmacy Inventory	07/07/2025	Return to supplier - Request quantity should not be greater than current stock available quantity	Ms Ng reported Unable to return to supplier for product recall for loose SKU quantities (Quantity less than PKU) even though the stocks are available in the system. Details: Receive no : P240002354 LPO : 838094 HQ notification number : NO25005188 Notification number : RN25000001 Refer attachment from user	An incorrect conversion method was used to convert SKU to PKU during the return-to-supplier process. This resulted in the system interpreting the converted PKU value as a decimal, which caused errors during the saving process.	N/A	Fix the SKU to PKU conversion logic to ensure the system handles the value as an integer.	10/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
69.	I-PhIS138995025APP	Hospital Kemaman (B)	Pharmacy Inventory	28/06/2025	Return to supplier - An error admin appears after select notification number - Product Recall	Puan Jia Wei reported unable to do return due to pop up error message, "an error has occurred please contact your system administrator" appear. User claimed she can't save this transaction. Details: Return Reason: Product recall Notification No: NO25005188 / RN25000001	An incorrect query was executed when opening the bandbox to load and retrieve notification details, causing an error.	N/A	Apply the correct query to properly load and retrieve notification details during bandbox selection.	11/07/2025
70.	I-PhIS102063823APP	Hospital Melaka (A)	Pharmacy Inventory	01/09/2023	IWP- EPO Status: Return Quantity not accumulated for same item	Pn Ummi reported only appear 1 batch no. when she wants to proceed with receiving from supplier replacement. User informed in DO hardcopy have 2 batch no. but in system only appear 1 batch no. LPO No.: 348712 DO No.: 963367814 Batch No. not appear: 022920-01-CL	Wrong condition was applied during calculation of 'Return Quantity' whereby system was not accumulating based on respective item code.	N/A	Enhance logic to handle return to supplier scenarios, ensuring that return quantities are accumulated against item code, regardless of different batch number.	05/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Item code: 46.0400.02W				
71.	I-PhIS117576824APP	Pejabat Kesihatan Daerah Manjung (A)	Pharmacy Inventory	07/06/2024	Payment: Task List created for manual receive	Ms Siah reported that there was last year transaction still appear in user's Tasklist in IWP Payment. Transaction No: PO23000531772	An incorrect query was used to retrieve the 'Payment Creation' record, causing the system to open a payment record associated with a different LPO number instead of the intended one.	Run data patch to clear task list.	Correct the query logic so that the system fetches and opens only the payment record linked to the selected LPO number, ensuring accurate retrieval and preventing mismatches.	12/06/2024
72.	I-PhIS114033124APP	Pejabat Kesihatan Daerah Jeli (A)	Pharmacy Inventory	02/04/2024	IWP - Task list: Transaction does not clear after payment	User Wan Sakinah reported that following transaction still appear in Tasklist even though its already approve. Details: Transaction No - PO109149	Missing condition in system to clear payment tasklist record after payment has been approved.	Execute data patch to close approved payment tasklist from the listing.	Add condition to automatically clear the payment task list record upon payment approval.	11/06/2024
73.	I-PhIS112437124APP	Pejabat Kesihatan Daerah Seberang Perai Tengah (A)	Pharmacy Inventory	28/02/2024	Penalty (Lampiran 9) - Wrong value display for Nilai Produk/LPO (RM)	Miss Ding reported data show incorrect in Penalty Penalty Incident > Approve > Click print Lampiran 9 > Nilai produk/LPO : RM969.32 Correct value : RM951.75	Wrong condition was applied during calculation. While calculating the LPO amount in the Lampiran 9 report, the system wrongly included items that were not approved.	N/A	Modify condition to exclude items which are not approved from the calculation.	06/03/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Based on LPO, 1 item become inactive. Transaction :PE21-07030139-24200202 KK Machang Bubuk				
74.	I-PhIS119434724APP	Hospital Dutchess of Kent (A)	Pharmacy Inventory	11/07/2024	Penalty Incident (PS 1) - To have validation at bandbox	Mr Chan reported, penalty for 1 item does not appear ,user request to check LPO : CO240000000142611 Penalty : PS 1 (late for 6 days) Item : D07.0008.02 Antivenene Cobra Injection (10ml)	Missing logic to hide 'LPO No' or 'Return No' from bandbox search at Penalty Incident screen if penalty has already been created with a status of Approved, Open, or Sent for Approval for the same 'LPO No' or 'Return No'.	N/A	dd a validation to hide the 'LPO No' or 'Return No' from the bandbox search when a penalty has already been created with a status of Approved, Open, or Sent for Approval for the same 'LPO No' or 'Return No'.	23/07/2024
75.	I-PhIS126235224APP	Hospital Kuala Lumpur (A)	Pharmacy Inventory	18/11/2024	Penalty Incident (PS1) - Does not have option to select DO No in penalty screen	Email: Can please help to advise how to revert it? I accidentally rejected this. Refer attachment.	The existing code does not support Delivery Order (DO) selection for PS1 when an LPO number is chosen, resulting in incomplete or incorrect processing.	N/A	Enhance the code logic to add DO selections for PS1 whenever an LPO number is selected.	13/06/2025
76.	I-PhIS112819924APP	Hospital Jitra (A)	Pharmacy Inventory	06/03/2024	Penalty PS21 (Contract DO) - Wrongly created for	Pn Shahfini reported penalty auto created for reported LPO no. Confirmed by user she	The penalty calculation for receiving with 'Receive Type = Replacement' used the wrong delivery date.	N/A	Apply correct logic to use 'Delivery Date' from the 'Receive From Supplier' screen during	12/03/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
					receiving replacement	receives for replacement item (LOU) LPO No.: CO230308 Receiving No.: P240000345 LPO No.: CO605790 Receiving No.: P240000344	The system previously took the 'Delivery Date' from the Purchase Order screen instead of using the 'Delivery Date' from the 'Receive From Supplier' screen during penalty creation.		penalty creation for receiving record with 'Receive Type = Replacement'.	
77.	I-PhIS113048024APP	Klinik Kesihatan Tampin (JPL) (A)	Pharmacy Inventory	11/03/2024	IWP Penalty PS21 - Unable to print report - Contract Penalty	Ms Mary reported unbale to print borang tuntutan and senarai semak after approve penalty in IWP due to popup appear 'Unknown exception java.....'. There was button to continue, if click nothing happen. If click reload button, screen will refresh and try again, issue still persist. She informed no issue with other transaction, only happen to below penalty transaction. LPO No: CO24-126737 (KK Tampin)	Issue occurred because there was no condition to check whether the selected contract had any penalty data, which resulted in an error during printing 'Borang Tuntutan' and 'Senarai Semak' reports.	N/A	Add condition to allow system to print 'Borang Tuntutan' and 'Senarai Semak' reports even penalty details for contract data are not available.	13/03/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
78.	I-PhIS116390824APP	Hospital Jasin (A)	Pharmacy Inventory	17/05/2024	Penalty Verification - LPO No not appear	User reported she unable to do penalty verification due to no record found. User claimed this item is contract and 1 LPO number has 2 items but both items have different penalty. Thus, one of the items has been complete until verification, only one item still can't proceed. User requests advise on how to complete this penalty. Details as below: LPO No: CO240000000177557 Item Code: A10AB01000P5001d.01	The problem occurs when an LPO No. was associated with multiple incident codes. Once certain incidents are verified, the LPO No. does not appear on the other incidents for verification.	N/A	Amend the logic to allow the same LPO No. to remain visible for verification at other related incidents.	10/06/2024
79.	I-PhIS116883624APP	Pejabat Kesihatan Daerah Pasir Mas (A)	Pharmacy Inventory	26/05/2024	Penalty - Penalty Amount display between listing and details do not tally.	Email: ADUAN: PENGIRAAN PENALTI APPL TIDAK TEPAT DI IWP PKD PASIR MAS Merujuk kepada perkara di atas, pihak kami ingin membuat laporan mengenai ralat pengiraan penalti APPL,	The system was retrieving an incorrect penalty amount on the listing page. It should fetch and display the proposed penalty amount instead of the actual penalty amount.	N/A	Fix issue by fetching and displaying proposed penalty amount at listing page.	20/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						mengikut tangkap layar dibawah, penalti menunjukkan jumlah penalti ialah RM136.92 namun penalti sebenar ialah RM1369.20 (14 hari x RM6520.00 x 1.5%). (Rujuk Lampiran)				
80.	I-PhIS112918524APP	Klinik Kesihatan Pasir Pinji (A)	Pharmacy Inventory	08/03/2024	Penalty - Unable to save transaction	Previous Report no.: 241577349B ticket already resolved. 1st ticket penalty from user Report no.: 241570870B (penalty amount wrongly charges for incident code PS1. Penalty amount still charges 3% instead of 1.5% only.) Miss Ngeoh reported, unable to save due to appear LPO already exist. User wants to create penalty PS 1 twice for 1 LPO , 2 DO. User informs for this LPO have 2 DO	The system lacks validation to prevent users from saving new penalty incident using a LPO number that is already linked to an active or open transaction. This oversight can result in duplicated or conflicting transaction records.	N/A	Apply a validation check that blocks the creation of new penalty incident whenever the entered LPO number is already assigned to an active, open transaction, ensuring data integrity and preventing conflicts.	06/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Both DO late delivery LPO 145833 -1st DO1081739991 -2n DO1084239488 Received number P240000130, P240000127 for amount penalty RM 498.73 & RM83.82 1st penalty RM 498.73 able to proceed(PS1) , but for 2nd penalty RM83.82 unable to save.(PS1) same this LPO LPO 145843 -1st DO 1084190899 -2nd DO1079947483 Received number P240000128, P240000104 please advise.				
81.	I-PhIS090487423APP	Pejabat Farmasi Bahagian Miri (B)	Pharmacy Inventory	21/02/2023	IWP: Penalty transaction not available at IWP (KK/PKD env)	Email from user , PS1 & PS4 Penalty claim for LPO CO23-57049 not appear in IWP for approval	No resend function was available in cases where the initial integration failed.	Execute patch script to update penalty record.	Add resend button at all penalty incident to resend to IWP in case first integration is failed.	21/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Dengan segala hormatnya saya merujuk kepada perkara tersebut di atas KK Jalan Merbau telah menghantar PS1 & PS4 Penalty claim bagi LPO CO23-57049 untuk kelulusan, tetapi tidak muncul dalam IWP untuk kelulusan bagi pihak PFB Miri. Dilampirkan ialah screenshot bagi LPO CO23-57049 untuk rujukan & tindakan lanjut pihak tuan				
82.	I-PhIS123027024APP	Hospital Kampar (A)	Pharmacy Inventory	20/09/2024	KEWPS 1 - Incorrect Harga (RM) and quantity in report (receive from supplier type - Others in SKU)	Reported by user, issue same as in report 241709289B but this time impacted at KEWPS 1, on which user generate the report, the calculation of total price (column: harga -jumlah) are wrong; system calculate based on quantity of PKU instead of SKU. This is because	The system was incorrectly converting SKU and PKU values, resulting in the received amount being displayed inaccurately in the KEWPS1 report.	N/A	Fix the SKU and PKU conversion logic to ensure the received amount is displayed correctly in the KEWPS1 report.	30/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						the receiving was done as in SKU unit. User verify the calculation should be harga seunit x bilangan unit dalam SKU = Jumlah harga utk barang yg diterima. RM 2.90 x 149 = RM 432.10 In KEWPS 1 : data appear RM 5. 80. Receive no: P240001562				
83.	I-PhIS117787024APP	Klinik Kesihatan Padang Sebang (A)	Pharmacy Inventory	11/06/2024	Supply status : Record no created for Indent Period Expired (Partial Issue)	Pn. Illanie reported that indent number not found at recommended issue quantity screen. User informed there is partial item need to be issue. BPSS No.: K24000226 indent from: KK Gadik (level 3)	The scheduler code is not handled properly. The indent status is updated before checking for issue records, and the system prevents closure if at least one issue record exists, even when the indent has expired.	N/A	Implement correct condition inside scheduler.	30/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
84.	I-PhIS116938224APP	Institut Kanser Negara (A) - INT	Pharmacy Inventory	27/05/2024	Recommended Condemn List : KEWPS-20 - Condemn amount truncated	Received email from user: Pihak IKN ingin membuat aduan berkenaan jumlah harga pelupusan Vaksin di Borang Pelupusan stok yang dilampirkan. Sepatutnya jumlah harga yang terpapar adalah RM 3,029,681.46 namun hanya angka 3,029,6 yang boleh dilihat. Mohon no aduan dan pembetulan segera isu serta data tersebut bagi tujuan pelupusan stok.	Cosmetic and design issue at 'Total Condemn Amount' value when printing KEWPS20 report.	N/A	Adjust spacing element for 'Total Condemn Amount' value inside KEWPS20 report.	30/05/2024
85.	I-PhIS121185724APP	Hospital Selayang (A) - INT	Pharmacy Inventory	15/08/2024	Recommended Condemn List - Popup error message	Puan Ain reported unable to proceed with RCL due to quantity to condemn become 0. Step user: Clicked button RCL > Select 2 items to condemn > proceed save. When user clicked the item to change	Error occurred because there was unnecessary checking for null value in the 'Quarantine Quantity' field during the save function. The system should be able to proceed with the save function even if the 'Quarantine Quantity' value is null.	Run data patch to update 'Quarantine Quantity' as 0.	Add a condition to bypass null value validation for the 'Quarantine Quantity' field during the save function.	20/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Recommended condemn quantity, quantity become 0. When user clicked button close window appear error contact admin. RCL no- RC24000001				
86.	I-PhIS109421124APP	Klinik Kesihatan Pasir Panjang (A)	Pharmacy Inventory	03/01/2024	RCL - Remarks not properly update	Menerima laporan daripada pengguna seperti berikut: Boleh saya tahu kenapa lepas tulis remark dlm recommended condemn list Dan save remark hilang	The saving function was not correctly applied when the listing contained multiple pages, causing the system failed to save the 'Remarks' value.	N/A	Apply proper saving function when the listing contained multiple pages.	24/03/2025
87.	I-PhIS125533424APP	Cawangan Farmasi Logistik Negeri Sabah (A)	Pharmacy Inventory	05/11/2024	Lampiran Q (Add Item) - Display prepacking item	Mr Chris reported he want purchase LP item, but this item not appear. Details as below: RAW00099.05 Facility status & HQ shows active.	Previously no checking on prepacking item was applied during item selection in Lampiran Q screen. Suppose system should not allow to purchase prepacking item.	N/A	Apply checking to exclude prepacking item during item selection in Lampiran Q screen.	08/11/2024
88.	I-PhIS113187824APP	Klinik Kesihatan Bandar Sungai Petani (A) (EXTD)	Pharmacy Inventory	14/03/2024	Reject eDO - Error admin appear once click button +	User reported cannot do receiving due DO hardcopy does not tally with DO in PhIS.	The addition of new methods to fetch rejected DO for LPOs led to errors on the dialog page.	Execute patch script to update DO number and LPO number with dot.	Improve existing method for fetching rejected DO against LPO to avoid error on dialog page.	20/03/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						In PhIS system: DO: 1081810784 LPO: 159555				
89.	I-PhIS116134224APP	Institut Kanser Negara (A) - INT	Pharmacy Inventory	13/05/2024	Write Off - Not able to proceed - Error Admin	Puan Nadhirah reported unable to do write off due to item code in list appear code Java.null. Details: Write off No: WR24000004	The system was unable to proceed with the confirmation process when the 'Quarantine Quantity' value was null; however, it should still allow the process to continue even if the 'Quarantine Quantity' is not available.	Run data patch to update stock quarantine quantity to 0.	Add condition to ignore null value for 'Quarantine Quantity' value during confirmation process.	07/06/2024
90.	I-PhIS115886824APP	Klinik Kesihatan Tawau (B) (EXTD)	Pharmacy Inventory	08/05/2024	Product Complaint - Incorrect Designation appear on column C-COMPLAINANT PARTICULARS	Encik Radin reported appear incorrect data in Column C-Complainant Particular is incorrect. Complaint No.: PC24000001 Designation: Appear as Pegawai Farmasi UF44 instead of Pegawai Farmasi UF48. User has crosschecked in User Profile. User also request to know is it user or his boss need to clicked Send for Investigation.	An incorrect condition was applied for displaying the 'Designation' value under Section C. The system previously displayed the user's designation, but it should display the approver's designation.	N/A	Amend query to display 'Designation' value based on approver designation.	10/05/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
91.	I-PhIS111904724APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	Pharmacy Inventory	19/02/2024	eP Program - Adjust the order of operation	Unable to create Vote Activity in IWP (Program Code not found in eP Program) There are 2 vote activity in eP which are 081100 & 081199 (as shown in pictures below). But upon checking in IWP (eP Program), only 1 vote activity is found which is 081199, but the code is Inactive. & 081100 cannot be found (picture below).	The operation order for data activation and deactivation was incorrect. The system previously activated the data first and then performed the deactivation, which resulted in active data being mistakenly deactivated.	Run patching for missing 'eP Program' record.	Reorder the operations so that all 'Deactivate' data is saved to the database first, followed by the new 'Activate' data. This prevents inactive data from overwriting active data.	23/04/2025
92.	I-PhIS111238424APP	Hospital Muadzam Shah (B)	Pharmacy Inventory	06/02/2024	Request For Non Standard Item to Standard Item - Unable to reject and entered data missing	Pn. Hasbi reported that following transaction unable to reject. Popup 'please enter reject reason' but user unable to field the column and the mandatory field is blank. Details: Unit - Farmasi Logistik Transaction No - RS24000001	Issue happens due to the system was not properly storing and retrieving the entered values, and there was also a defect affecting the visibility of the 'Reject Reason' field.	Execute data patch to update record status to 'Rejected'	Fix the data handling logic and update the UI behaviour to ensure the 'Reject Reason' field displays correctly when user want to proceed with Reject process.	17/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Status -Pending for approval				
93.	I-PhIS114912424APP	Hospital Tengku Ampuan Afzan (A)	Patient Management	19/04/2024	Patient Registration - Unable to preview visit label	Ms. Mimi reported unable to preview visit label. error occurred 'http status 410: failed to load'. Happens to prescription that have facility RN only. May refer attachment user Example: MRN: HTAA00417381 Patient name: Foo Ai Ling Facility RN = 1367336 Encounter No.: 0060 Record prescription > Search patient > click visit > click button Visit Management > Visit Label Preview > Error	During label printing, the patient address column header was too large to fit in the allocated label space, causing the system to repeatedly generate new pages in an endless loop.	N/A	Adjust the report layout, particularly in the 'patient address' section, to enable the system to print the visit label.	14/06/2024
94.	I-PhIS121826624APP	Hospital Seri Manjung (A)	Patient Management	27/08/2024	Error when send data from PhIS to SMRP - diagnosis allow max 250 char	Received email from Pn Roshaliza, Error semasa penghantaran data PhIS ke SMRP. 'Terdapat error semasa data disalin ke SMRP iaitu : Kindly refer to attachment for error details.	PhIS system did not apply any character length validation to the 'Diagnosis' field before sending the information to SMRP.	N/A	Add validation to limit character length for 'Diagnosis' to 250 characters.	26/09/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
95.	I-PhIS126335824APP	Klinik Kesihatan Kota Sentosa (A) - INT	Patient Management	19/11/2024	Clinical Summary : Pending Quantity still appear	Ms Ling reported that upon checking in Medication Profile for following patient, user notices that there are pending quantity of 14 tablets. Supposedly, the prescription has been dispensed in PhIS. IC No: 58070913XXXX Acknowledge - Pending Quantity: 14 A10BX09000T1002.01 Dapagliflozin 10 mg Tablet Start Date: 12/06/2024	Missing condition to display 'Pending Quantity' as 0 in Medication Profile if drug is in Expired or Cancelled statuses.	N/A	Amend condition to display 'Pending Quantity' as 0 if drug is in Expired or Cancelled statuses.	03/12/2024
96.	I-PhIS140789625APP	Hospital Tengku Ampuan Afzan (A)	Patient Management	27/09/2025	Patient Label - Patient name does not appear	Puan Hidayah reported patient name does not appear in patient label. Affected to all patient and all PC User provides sample patient 780715-06-XXXX | Mohamad Nasir Bin Hussin	Cosmetic and design issue when printing patient label if patient's 'Facility RN No' is available.	N/A	Fix cosmetic and design issue in the patient label when the patient's 'Facility RN No' is present.	11/09/2025
97.	I-PhIS124002124APP	Hospital Seberang Jaya (A)	Patient Management	09/10/2024	CDR - Drug status appear not tally between record retrieval and	Encik Adli Ashraf reported status does not match when compared Medication	Issue happens because once the CDR drug is moved to the summary, it will not be reflected in	N/A	Amend scheduler to update CDR drug into summary table once it is expired.	28/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
					medication profile	profile with Record Retrieval A) Name : Darsika AP Pathmanathan : HSJ00296707 1) RX No : LC0270001309242 Medication Profile : Verified Record Retrieval : Dispensed 2) RX No : LC0270001312787 Medication Profile : Verified Record Retrieval : Order discontinued B) Name : Mohd Nor Ilham | HSJ00000019 1) RX No : LC0270001305318 Medication Profile : Discontinued Record Retrieval : Discontinued 2) RX No : LC0270001309239 Medication Profile : Fully Dispensed	the summary once it is expired.			

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Record Retrieval : Dispensed 3) RX No : LC0270001312777 Medication Profile : Verified Record Retrieval : Dispensed 4) RX No : LC0270001316917 Medication Profile : Verified Record Retrieval : Dispensing History : Dispensed				
98.	I-PhIS116258224APP	Hospital Tanah Merah (A)	Order Management	15/05/2024	Medication profile - Missing prescriptions Intervention	Ms. Fatin reported that drug missing in medication profile. Details as below:- Mrn: HTM00021360 Prescription no.: medical0001100986 drug: Mycophenolate email: Medication order in same order missing in "Medication Profile" for this patient Medication no 5: Mycophenolate Mofetil	Incorrect logic during data insertion caused prescriptions intervened after the start order date to be omitted from the medication profile scheduler.	Execute data patch to insert back the missing prescriptions.	Apply the correct condition to insert data into the medication profile table for prescriptions that were intervened after the start order date.	22/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						250mg Capsule (MYCOFIT)				
99.	I-PhIS115556624APP	Hospital Kuala Kubu Bharu (A)	Order Management	02/05/2024	Original Prescription - Incorrect designation & department - Visit type walk in	Ms Vinoshini reported designation DR for walk in patient incorrect , user click button for original prescription. For this Dr user manually key, for designation / Department user not key in but auto appear from phis system Example : MRN : HKKB00258388 Name : Mohd Yunus Designation : Pegawai perubatan Department : - (Dr dari facility luar) screen preparation > click patient > click print button for original prescription	Wrong query was applied to retrieve 'Designation' and 'Department' values when printing original prescription report for prescription with Walk-in visit.	N/A	Amend query to retrieve correct 'Designation' and 'Department' values when printing original prescription report for prescription with Walk-in visit.	30/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
100.	I-PhIS120130724APP	Klinik Kesihatan Kampung Raja (B)	Order Management	25/07/2024	Record Prescriptions - Appear error unknown exception in drug details	Puan Nur Izzati reported unable to print label using direct print / print preview. There is unknown exception error for a drug. Details: Appear message "please contact admin". MRN: KKE06018800000228 IC: 45073008XXXX Patient name: Chua Sai Chung Drug: Amlodipine Prescription number: 223080	Missing mandatory validation on 'Start date' and 'End date' values during modifying order.	Execute script to patch start date for reported prescription.	Add missing mandatory validation on 'Start date' and 'End date' values during modifying order.	06/08/2024
101.	I-PhIS125174524APP	Klinik Kesihatan Seremban (A) (EXTD) - INT	Order Management	30/10/2024	Wrong dose between record retrieval and balance medication sheet	Puan Zafirah reported that appear wrong does between preparation/dispensing screen and Balance Medication Sheet. MRN: 3386970 Patient name: Nazmi Bin Mohd Amin Drug: colchicine 0.5 mg OD (PhIS) print label/BMS: colchicine 1 mg OD	System failed to update correct dosage and dosage UOM into all required tables during intervention process.	N/A	Update logic to save dosage and dosage UOM into all required tables during intervention process.	24/12/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
102.	I-PhIS143331825APP	Hospital Sultanah Aminah (A)	Order Management	09/09/2025	Record Prescription - Wrong order quantity calculation	Mr Koh reported displayed order quantity more than calculated quantity. Referring to attached picture as example, user noticed for tab clonidine 0.025mg, the order quantity by system will be different from actual calculation. for example, 0.1mg tds for 2 days should total 24 tabs but system show 25 tabs. Sample RX: ICUB0003854970	Total dose calculation is inaccurate when the drug strength contains decimal values, as system rounding results in a slightly higher total dose compared to manual calculation.	N/A	Modify calculation method to round up the total dose to four decimal places to ensure the system generates the correct order quantity.	12/09/2025
103.	I-PhIS111324624APP	Hospital Bera (B) - INT	Order Management	07/02/2024	Intervention - Dosage appear incorrect in intervened prescription pdf	Pn. Rosyidah reported that Intervened prescription is different from the system. May refer attachment. MRN: HBERA2443 Patient name: Siti Nurbaya Binti Md Saad	The system did not record the correct modified dose information for taper drugs if intervention is performed more than once.	N/A	Amend condition to capture correct modified dose information for taper drugs if intervention is performed more than once.	15/02/2024
104.	I-PhIS111653624APP	Hospital Tengku Ampuan Afzan (A)	Order Management	14/02/2024	Record Prescription - Unable to add drug - Favourite	Email from user , Unable to use favourite for the drug T. prednisolone 5mg. Drug	An incorrect validation occurs when adding same drug from the favourite list if the selected drug's	N/A	Modify the validation logic to permit adding same drug from the favourite list if the	20/02/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						code : H02AB06000T1001XX. Kindly assist for the issue. Thank you.	'Frequency Type' is STAT and the 'Allow Duplicate Order' option is set to Yes.		selected drug's 'Frequency Type' is STAT and the 'Allow Duplicate Order' option is set to Yes.	
105.	I-PhIS141674425APP	Institut Perubatan Respiratori (A)	Order Management	12/08/2025	MySejahtera Integration - Dispensing data not appear in MySejahtera	Encik Rizal reported data prescription in PhIS do not appear in MySejahtera. User informs HKL user able to view patient prescription in My Sejahtera Sample Patient 1 56042101XXXX | Abdullah Bin Ismail RX No : KC563426 (12.8.2025) Sample Patient 2 90043004XXXX | Mohd Faiz Bin Ishak Rx No : KB539672	There was compilation error during MySejahtera jar file generation due to java version compatibility. Issue is solved by compiling jar file based on correct java version.	N/A	Compile MySejahtera jar file based on correct java version.	29/08/2025
106.	I-PhIS114045524APP	Hospital Cyberjaya (A) - INT	MAR	02/04/2024	MAR Recording - Drug status does not change after serve/record	En. Sufian reported that one id doctor unable to find all patient in MAR. user: PUTER6512 unit: ward 7A	Issue happens due to 'Witness by' full name is more than 50 characters. Currently MAR only allowed to have 50 characters in the 'Witness by' column.	Run script to extend character length for 'Witness by' from 50 to 100 characters.	Prepare script to extend character length for 'Witness by' from 50 to 100 characters.	16/04/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
107.	I-PhIS125809224APP	Hospital Sultan Ismail (A)	MAR	10/11/2024	MAR - Patient name appear duplicate	SIT Raffiq reported Patient name appear duplicate at screen View Mar. User success order medication for patient. When staff nurse wants to serve medication, patient name appears double. Please refer attachment. Patient detail : EELAHA BINTI YAHAYA MRN : HSI1184755	Issue happens due to patient name was updated from lower case to upper case and this has caused system to wrongly create duplicate patient record in MAR screen.	N/A	Change code to remove duplicate record after patient name is updated from lower case to upper case.	12/12/2024
108.	I-PhIS121035424APP	Bahagian Perkhidmatan Farmasi (HQ) (A)	Special Approval Medicine	12/08/2024	IWP Special Approval Medicine - Unable to Print Permit popup error 500	Email: [URGENT] SPECIAL APPROVAL MEDICINE (SAM): KEGAGALAN PENJANAAN DOKUMEN PENGECUALIAN (PERMIT IMPORT) BAGI PERMOHONAN UBAT KELULUSAN KHAS Merujuk perkara di atas, saya ingin membuat laporan aduan bahawa Seksyen Ubat Khas gagal menjana dokumen pengecualian (permit import) bagi semua permohonan ubat	There was an issue in the code: the approvers' images for the print permit are unavailable or corrupted, causing errors when printing.	Run data patch to update signature images.	Implement validation to enable permit printing even when the signature images are unavailable or corrupted.	26/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						kelulusan khas (UKK) yang telah diluluskan dalam sistem PhIS. Error seperti di lampiran muncul selepas butang Print Permit ditekan				
109.	I-PhIS117820324APP	Hospital Raja Perempuan Zainab II (A)	Special Approve Medicine	12/06/2024	Special Approval Medicine - Facility Request No not in sequence	Encik Muzzamil reported facility request number in Special Approved Medine screen not in sequence. Facility requests no. done today as below: HRPZ0153/2024 HRPZ0154/2024 HRPZ0157/2024	SAM record and status synchronization from IWP to the facility failed due to column length discrepancies in the 'Manufactured By' and 'Imported By' fields between the two databases.	Execute data patches to increase length for 'Manufactured By' and 'Imported By' columns from 50 to 100 characters.	Prepare script to increase length for 'Manufactured By' and 'Imported By' columns to 100 characters.	15/07/2024
110.	I-PhIS137237225APP	Hospital Pakar Sultanah Fatimah (B)	Special Approve Medicine	30/05/2025	Special Approval Medicine : Maklumat Pakar Yang Memohon (C) display as Pharmacist Name when print	Miss Cheong reported details do not tally in Special Approval Medicine Maklumat Pakar appear with Pharmacist name instead of doctor. Email : Module special approval medicine: Information on the application form printed out is not same in PhIS I'm pharmacist Cheong from Hospital Pakar	System incorrectly displayed the "Maklumat Pakar Yang Memohon" field as the pharmacist's record instead of the specialist's when *Request By* = Batch during KPK form printing.	N/A	Amend the query to display "Maklumat Pakar Yang Memohon" as the specialist when *Request By* = Batch during KPK form printing.	22/09/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Sultanah Fatimah. I would like to report on the issue report on Special Approval Medicine when printed out the information is not same with what is in the system (Maklumat Pakar yang Memohon) Below is the example of the application metolazone 2.5mg Tab (HPSF0025/2025). The application is applied by Dr Nuzaimin Hadafi ahmad but when we generated the pdf form out the maklumat pakar yang memohon appears to be the pharmacist's name Cheong Li Wen (shown in picture 2)				
111.	I-PhIS142027725APP	Hospital Wanita & Kanak-kanak Sabah (A)	Special Approval Medicine	18/08/2025	Special Approval Medicine - Missing details when in Rejected Status	Pn. Amira melaporkan terdapat beberapa keputusan dari Module Special Approval Medicine mengalami ralat seperti rajah. Rajah 1: Paparan status Rejected by KPK/PKPF/Pengarah	Issue occurred due to missing function to save user value that have rejected the SAM record into database. Thus, record will be displayed as blank value.	Execute data patch to update user who rejected the SAM record.	Add function to save user value into database during rejecting SAM record.	20/08/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						A&P hanya dengan tarikh dan TIADA NAMA Rajah 2: Paparan PDF, status tidak lulus TANPA NAMA DAN TARIKH A4660/2025 A4248/2025				
112.	I-PhIS120880024APP	Klinik Kesihatan Peringgit (A) (EXTD)	Outpatient Pharmacy	08/08/2024	Medication Profile - Duplicate record in Dispensed Drug Details	Reported by user, upon checking dispensing record, appear duplicate record of item. NRIC: 98121101XXXX Name: Derek Heng Rx No: OPF0000654067	An incorrect query was used when displaying dispensed drug details, causing the system to show duplicate data for drugs allocated with multiple batches.	N/A	Update the query to ensure accurate display of dispensed drug details for drugs with multiple batch allocations.	16/08/2024
113.	I-PhIS126032024APP	Hospital Raub (B)	Outpatient Pharmacy	14/11/2024	Record Prescription - Able to save split dose - frequency does not appear in label	Ms Ong Yong Xin reported for drug MDI Fluticasone no frequency in label. OD in the preparation page. Reprint in 'Dispensing page' also has no frequency in the label.	The system failed to display the drug in split-dose form on the drug label when the 'Split Dose Applicable' flag was not selected. Suppose system should be able to display in split-dose form if 'Dose Schedule' details are saved during order confirmation.	N/A	Update the condition to display the drug label in split-dose form when 'Dose Schedule' details are saved during order confirmation.	20/11/2024
114.	I-PhIS105956723APP	Hospital Selayang (A) - INT	Outpatient Pharmacy	03/11/2023	Medication Order - Nothing happen when	Miss Yap reported unable to allocate	The system was unable to retrieve the latest balance quantity, preventing it from	N/A	Amend query to retrieve the latest balance quantity	11/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
					click full supply button	quantity even stock available. Step Unit : OPD Filling Counter Level 4 (2) - Single Stage Dispensing User click Confirm > Full Supply > (Reserve Quantity still 0) Code : D05AX52946L6201 | Calcipotriol 50 mcg/g Betamethasone 0.5 mg/g Cutaneous Foam Sample : Freq : OD HSLY00186655 FPL_L4S0001384238	proceeding with allocation during the full supply function.		during full supply function.	
115.	I-PhIS125597624APP	Hospital Sultan Ismail (A)	Outpatient Pharmacy	06/11/2024	Screening & Verification - Unable to verify - POMS drug cancel/stop	Tech Support reported on behalf user Ms So that unable to click prepare in PhIS for following patient. IC No: 50101301XXXX	Missing condition to check on POMS drug with Cancelled status during verification process.	Execute data patch to remove POMS flag.	Add condition to check on POMS drug with Cancelled status during verification process.	27/11/2024
116.	I-PhIS115599924APP	Hospital Pakar Sultanah Fatimah (B)	Outpatient Pharmacy	03/05/2024	Screening & Verification - Incorrect dose display in label	Pn Faizah reported, dose in label incorrect and not tally with dose in screen screening and verification	Missing logic to fetch the updated dosage value in the drug label when the dosage is	N/A	Apply logic to fetch the updated dosage value in the drug label once label has been generated.	18/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						MRN : 28956 Name : Tjieng a cok Dose in label : 1/2 biji 2 kali sehari - should 1 biji 2 kali sehari Order detail in screen screening and verification -: 0.5 mg BD Drug nama : apazolam 0.5 mg	modified after the label has been generated.			
117.	I-PhIS115758724APP	Klinik Kesihatan Sungai Chua (A) - INT	Outpatient Pharmacy	06/05/2024	Screening & Verification - Cancelled/Stop drug able to change status to hold	Email : Item Simvastatin 40mg stopped at manage prescription, but remain when process prescription through screening and verification	The system did not correctly handle concurrent access validation, as it did not retrieve the latest status before moving to the next process.	N/A	Apply correct condition during concurrent access validation by retrieving the latest status before moving to the next process.	17/05/2024
118.	I-PhIS106304623APP	Hospital Miri (A)	Outpatient Pharmacy	09/11/2023	Screening & Verification - Unable to allocate alternate drug	Email : For RN150745-EYEC0002430095, may I know why we can't allocate sodium cromoglycate (5ml) for this Rx??	The system was incorrectly updating the balance quantity to zero during the alternate function, which caused the drug status to be wrongly set to 'Fully Dispensed.	N/A	Correct the logic so that the balance quantity is accurately maintained during the alternate function, ensuring the drug status only updates to 'Fully Dispensed' when the	06/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
									actual quantity is fully dispensed.	
119.	I-PhIS126416424APP	Klinik Kesihatan Tawau (B) (EXTD)	Outpatient Pharmacy	20/11/2024	Screening and Verification - Filter "order status" back to default when click Enter	Encik Radin reported listing page filter back to All when close screen if using 'enter button' during search. Please refer details as below. Email : PhIS V2.6.3.15 - Screening and Verification Search Filter Reset After Clicking Search Button I am Radin Fadzil from Klinik Kesihatan Tawau (Mobile: 0135908XXX). My clinic is a PhIS full-based facility which has integration with TPC-OHCIS application and currently using PhIS V2.6.3.15 INCIDENT/ENQUIRY DESCRIPTION: SCREENING AND VERIFICATION STAGE SEARCH FILTER:	Wrong condition was applied in code which has caused 'Order status' search criteria was wrongly reset to its default value when performing a search using the Enter key.	N/A	Update code to ensure that the 'Order Status' search criteria value is consistently retained when performing a search using the Enter key.	06/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						DISPENSING LOCATION: FARMASI AMBULATORI ORDER DATE FROM: 20/11/2024 ORDER STATUS: NEW ORDER EXAMPLE 1: 1. SET FILTER AS ABOVE 2. INSERT MRN: 10548872 3. PRESS ENTER BUTTON ON THE KEYBOARD; THE PRESCRIPTION WILL APPEAR. 4. PRESS X BUTTON TO CLOSE THE PRESCRIPTION. IMPACT: THEN THE SEARCH FILTER FOR ORDER STATUS WILL RESET TO ALL. EXAMPLE 2: 1. SET FILTER AS ABOVE 2. INSERT MRN: 10548872				

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						3. CLICK SEARCH BUTTON USING A MOUSE. 4. CLICK LISTED PRESCRIPTION USING A MOUSE. 5. PRESS X BUTTON TO CLOSE THE PRESCRIPTION, IMPACT: THE SEARCH FILTER FOR ORDER STATUS REMAINS AS NEW ORDER. Kindly check if this is a bug because the users always use the enter button instead of using a mouse to click the search button as it is faster. Other than that, it will take more time to select order status: new order for every patient if it is reset after every search.				
120.	I-PhIS124294224APP	Hospital Jitra (A)	Outpatient Pharmacy	14/10/2024	Screening and Verification : Order Quantity = 0	Puan Faezah reported unable to allocate with error message. Click Allocate : reserve quantity maintains 0 >	No validation was applied when Order Quantity is zero during renew order function.	Run data patch to update Order Quantity and drug status as partial dispensed for	Apply validation to check on zero order quantity during renew order function.	04/12/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Click Prepare > Please manual allocation. Manual allocate > Change to 30 > Click Save > : 7233 : Max supply quantity allowed is 0. Other staff already proceed the transaction by below step. Tick- Not to dispensed > Click Prepared until dispensing When check in Record Retrieval - drug become fully dispensed. Sample Patient : 84022702XXXX | Noreza Johari Issue happened to many patients. Unit : OPD Filling Counter Code : A10AA04000P5002a Stock Available : 66 Total Stock Balance : 66 Reserve Quantity : 0		affected patient.		

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
121.	I-PhIS123650024APP	Klinik Kesihatan Bandar Mas (A) - INT	Outpatient Pharmacy	02/10/2024	Queue Details - Appear error after tick on Patient Arrive checkbox	Puan Anis reported unable to proceed dispense for patient. Step : Acknowledge Screen > Click Acknowledge Open Single Stage Dispensing Screen but patient does not appear Patient appear at Dispensing > Click Patient Arrive - appear The order is invalid Happened to 3 patients. User will provide screenshot. Nurul Faiqah : 42576587 Nur Fatin : 38859004 Dayang : 10418413	Appropriate error handling was not applied when the Acknowledgement record is missing upon selecting the 'Patient Arrived' checkbox.	Execute data patch to insert back missing record.	Apply proper error handling to automatically create a new Acknowledgement record if none exists when the 'Patient Arrived' checkbox is selected.	09/10/2024
122.	I-PhIS117812224APP	Hospital Rembau (A) - INT	Outpatient Pharmacy	12/06/2024	Preparation - Prompt error message could not initialize proxy - no Session	Pn Fazana reported unable to proceed medication .Appear Error" could not initial live ", only happen for this patient, no issue for others patient. Details: Patient MRN : HREM36186	The issue occurred because the required location setup data was not properly loaded when fetching prescription record, causing the next collection date to appear blank and triggering an error when proceeding with the prepare function.	Run data patch to update correct dispense location.	Amend query to fully retrieve all required data during fetching prescription record in Preparation screen.	24/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Name: Aufa bt Zamani				
123.	I-PhIS118670224APP	Hospital Raub (B)	Outpatient Pharmacy	27/06/2024	Dispensing - Unable to print BMS popup error	Received email from user: User tries to print "Balance Medication Sheet" for this patient but failed, an error message pop-up. Tried on different users, and it happened on both the preparation and dispensing page. The patient's details are attached.	System unable to print 'Balance Medication Sheet' due to duplicate visit with identical visit number exists at backend.	Execute data patch to amend the visit number for one of the duplicate visit records.	Implement a condition to handle duplicate visits by retrieving records using the 'Visit Table Sequence ID' instead of the 'Visit Number' when generating the 'Balance Medication Sheet' report.	15/07/2024
124.	I-PhIS118674324APP	Hospital Miri (A)	Outpatient Pharmacy	27/06/2024	Dispensing - Discharge Medication - Unable to dispense as popup "please enter patient details arrival" - Patient Arrived components do not appear	Received email from user: As per the print screen attached below, this Rx is unable to click dispense due to the missing button to tick patient arrive prior to clicking the dispense button.	Missing logic to display patient arrival details when Inpatient prescriptions are routed through the Outpatient dispensing workflow.	N/A	Enable visibility of patient arrival details if prescription from Inpatient location is routed through Outpatient dispensing.	23/07/2024
125.	I-PhIS138750225APP	Hospital Pakar Sultanah Fatimah (B)	Outpatient Pharmacy	24/06/2025	Dispensing - Unable to dispense nothing happen	Puan Nina reported cannot dispense the order and proceed to send SPUB referral. MRN: HPSF00014216 | Soh Boon Siang	The issue occurs because the system failed to validate the current balance quantity during allocated quantity checks, preventing it from	Run data patch to update balance quantity value.	Add a condition to validate the current balance quantity before proceeding with the dispensing process.	01/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						User have an issue regarding an order that she couldn't dispense this in-progress order (when viewed on Record Retrieval page) and it has stuck in the Dispensing page. Thus, user cannot send an R1 SPUB referral for this patient's order. Attached is the screenshot of user screen when she encountered this problem.	proceeding with dispensing.			
126.	I-PhIS111012724APP	Klinik Kesihatan Kelana Jaya (A) - INT	Outpatient Pharmacy	01/02/2024	Record retrieval - Prescriber name does not tally with Order by in SPUB Patient List	Nama prescriber di spub pt list adalah betul tetapi bila di record retrieval keluar nama pegawai farmasi yang daftar pesakit. mohon perbetulkan data.	Prescriber name in record retrieval screen had wrongly appeared as pharmacist name instead of the entered value in original prescriber name field.	N/A	Modify the code to display the original prescriber's name if it was entered by the user during order creation.	23/07/2024
127.	I-PhIS113033624APP	Klinik Kesihatan Mak Mandin (A)	Outpatient Pharmacy	11/03/2024	VAS - Missing value in "next dispense at" column	From email: Pihak kami ingin semakan dari pihak PhIS tentang sama ada data "Next Dispense At" yang tidak disalin dari Skrin Dispensing ke VAS Registry adalah bug atau tidak. Pihak kami	Incorrect logic caused the system to fail to retrieve and populate the 'Next Dispense At' value in the VAS screen.	Execute data patch to update dispense method at medication order.	Apply correct logic during retrieving and populating 'Next Dispense At' value in VAS screen.	22/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						mendapati data tersebut tidak disalin. Sila rujuk pada lampiran				
128.	I-PhIS116832224APP	Klinik Kesihatan Tawau (B) (EXTD)	Outpatient Pharmacy	24/05/2024	TPC: - Patient Banner : Last Updated value shows missing	Email from user: INCIDENT/ENQUIRY DESCRIPTION: The date of last updated on the patient banner is missing when a new visit is created on TPC-OHCIS. PATIENT DETAILS: PHIS INFO NAME: AISY ANAQI BIN ABDULLAH ID: 19053112XXXX MRN: 39107431 RX # & DATE: N/A BEFORE CREATING A NEW VISIT ON TPC-OHCIS (Refer attachment 1) AFTER CREATING A NEW VISIT ON TPC-OHCIS (Refer attachment 2)	Issue happens due to incorrect handling of the BMI logic in PhIS: a. When BMI is greater than '0', the Last Updated Date does not change and remains as the original/previous date—even if Height or Weight is updated. b. When BMI equals '0', the Last Updated Date is incorrectly updated to the visit's Created Date.	N/A	Apply the following corrected rules for determining the Last Updated Date: 1. If both height and weight are null, the Last Updated Date should remain blank after creating a new visit. 2. If either height or weight is null, the Last Updated Date should remain as the previously recorded date after creating a new visit. 3. If both height and weight are not null, the Last Updated Date should remain unchanged after	30/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						I would appreciate if you able to update through email only.			creating a new visit. 4. If the user updates either height or weight during a new visit, the Last Updated Date should be updated to the current/modify date. 5. When a visit is renewed from the visit list, the same rules (1–4) should apply.	
129.	I-PhIS118667524APP	Hospital Kulim (A)	Outpatient Pharmacy	27/06/2024	Drug Label: Dosage does not appear correctly : Round Up	Puan Husna reported dosage in drug label round up to incorrect dosage. MRN: HKLM00382321 Ferric Ammonium Citrate 86mg/5ml oral solution Dose patient: 14 mg (0.81mg) In drug label appear as 0.9mg instead of 0.8.	The system was incorrectly rounding up the dosage value displayed on the drug label, resulting in inaccurate dosage information.	N/A	Update the rounding logic so that the system correctly rounds down the dosage value before displaying it on the drug label.	17/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
130.	I-PhIS124866824APP	Klinik Kesihatan Dong (B)	Outpatient Pharmacy	24/10/2024	Methadone Label: Facility Phone No Not Appear	Pn Izyan reported that drug label for methadone does not have Clinic Tel Number. Issue only happens to label for Methadone only. Sample for checking: IC No: 84080106XXXX	Cosmetic and design issue at 'Facility Name' and 'Telephone Name' sections when printing Methadone drug label.	N/A	Adjust the width component at 'Facility Name' and 'Telephone Name' sections to ensure information is clearly displayed when printing the Methadone drug label.	25/10/2024
131.	I-PhIS108956623APP	Hospital Tuanku Fauziah (A)	Outpatient Pharmacy	27/12/2023	Methadone Dispensing - Waiting Time not running after tick Patient Arrived checkbox	Encik Omar request to know why user need to tick patient arrived but waiting time not running? Only updated for arrival time only. According to user, supposed methadone dispensing got same function as outpatient dispensing (after clicked button arrive waiting will be running). But for methadone dispensing, waiting only running after dispensing.	Missing condition to start and display 'Waiting Time' value when 'Patient Arrived' checkbox is selected.	N/A	Change code to start and display 'Waiting Time' value when 'Patient Arrived' checkbox is selected.	20/06/2025
132.	I-PhIS120485924APP	Klinik Kesihatan Senawang (A) - INT	Outpatient Pharmacy	01/08/2024	Allergy History - Unable to open patient allergy screen no response	Patient Allergy Window Pop Out Behind the screen	Mismatch in column lengths for the 'Allergen' and 'Reaction Details' fields between the database and the	N/A	Increase field length for 'Allergen' and 'Reaction Details' from 50 to 100 characters.	07/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						KK Senawang unable to key in patient allergy as the window appears behind the screen. Patient IC 01032405XXXX.	application prevented the system from opening the patient allergy screen.			
133.	I-PhIS114173824APP	Klinik Kesihatan Jinjang (A) - INT	Outpatient Pharmacy	04/04/2024	Medication Return - Unable to create medication return appear Error	User reported keep appear please contact system admin each time user clicks on menu medication return	No validation was applied if 'Batch No' is blank during save function.	N/A	Add mandatory validation on 'Batch No' value during saving function.	25/04/2024
134.	I-PhIS118898524APP	Klinik Kesihatan Bunan Gega (A)	Outpatient Pharmacy	01/07/2024	SPUB patient List - Missing drug in SPUB Form	Miss Charmaine reported drug does not appear in SPUB R1 From SPUB Patient List > Find patient > Click print SPUB R1 Form > Appear only 3 medications SPUB No : KKE130066SPUB_00000099 Rawenraku | 58061313XXXX Previous Report : 241649688B	The system mistakenly sent all drugs to the receiving facility during SPUB integration instead of sending only the selected ones.	N/A	Amend condition to only send selected drugs to receiving facility during SPUB integration.	17/07/2024
135.	I-PhIS116561724APP	Klinik Kesihatan Tawau (B) (EXTD)	Outpatient Pharmacy	20/05/2024	Re-Dispensing - Unable to redispense	PRESCRIPTION UNABLE TO RE-DISPENSE I WAS TRYING TO RE-DISPENSE AS SHOWN ON ATTACHMENT.	Wrong condition was applied whereby system was not allowing to proceed with redispensing function if	N/A	Apply correct condition on redispensing function if the current allocated	23/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						PATIENT NAME: ANI BINTI BACOK MRN: 8918924 RX # & DATE: OUTPATIENT0000214453 (25/03/2024) DISPENSE NO: 042624_00614 ERROR MESSAGE: INFO0327: Stock Available Quantity is Less than Allocated Quantity.	the current allocated quantity is same with available quantity.		quantity is same with available quantity.	
136.	I-PhIS111962624APP	Klinik Kesihatan Senawang (A) - INT	Outpatient Pharmacy	20/02/2024	Release/Discard Batch : Expired Prescription still Appear	Based on report 221120461B, this bug solved in version 2.6.3. User still found expired transaction at release/ discard batch screen. Please refer user attachment.	Missing logic to remove expired prescriptions from 'Release/Discard Batch' screen.	Run data patch to clear expired prescription from the 'Release/Discard Batch' list.	Add logic to remove prescriptions from listing page once expired.	04/06/2025
137.	I-PhIS142258925APP	Hospital Umum Sarawak (A)	Outpatient Pharmacy	21/08/2025	Drug Label - Unit Dosage shows missing if use Direct Print	Encik Suffian reported when print drug label in Malay, unit for quantity supplied is missing. User notice issue mostly happened to drug which apply to skin such as lotion or cream.	The system encountered an issue retrieving the UOM value in the local language during the direct printing task for drug label.	N/A	Amend query to get correct UOM value for local language during direct printing task for drug label.	09/09/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Example IC patient: Susan Leong Yutt Fong | 42081113XXXX Drug name: Menthol 1% in aqueous cream Drug label in English shows: 100g Drug label in Malay shows: 100 Refer sample drug label as attached.				
138.	I-PhIS126652024APP	Hospital Jitra (A)	Inpatient Pharmacy	25/11/2024	Screening & Verification - Error contact admin popup when allocate	Puan Faizah reported she unable to allocate quantity due to error message "an error has occurred, please contact your system administrator" appear. Details as below: This issue related with previous report number 241749441B HJT00159077 Ahmad bin Abu	The system was incorrectly considering the PRN frequency setting during allocation process whenever a value was available, even if the corresponding flag was not selected. The system should only take the PRN frequency setting into account when the flag is selected in the Drug Master.	Run data patch to clear affected order setting value.	Apply the correct condition so that the PRN frequency setting is only considered during the allocation process when the flag is selected in the Drug Master.	02/12/2024
139.	I-PhIS091367723APP	Hospital Dutchess of Kent (A)	Inpatient Pharmacy	08/03/2023	Screening & Verification IP: Allocation quantity incorrect	En. Ahmad Ashraf reported unable to proceed extemporaneous due to error appear " cannot	An incorrect validation was applied during allocation, causing the system to prevent allocation according to the prescribed quantity	N/A	Apply proper validation during manual and auto allocation.	11/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						proceed with different batch". User informs notice when extemporaneous has 2 batches allocated user will be unable to proceed and unable to do manual allocate due to other error appear "allocated quantity must not more than duration days". User will provide details.	during both auto and manual allocation.			
140.	I-PhIS116734324APP	Hospital Tanah Merah (A)	Inpatient Pharmacy	23/05/2024	Preparation : Missing Original Details (Intervention)	Received email from user: Sir/Madam, Below is the issue for your attention with the attached file for further details. PROBLEM: Unable to check intervention details Example: NAME: B/O SITI NORLIDA BINTI YAHYA MRN: htmh00197925	The system applied an incorrect condition for displaying the original prescription record, resulting in only the intervention record from the current dispensing cycle being shown.	N/A	Apply condition to display the original prescription details, regardless of whether an intervention was performed in the current or previous dispensing cycle.	14/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
141.	I-PhIS125161024APP	Hospital Queen Elizabeth II (A)	Inpatient Pharmacy	30/10/2024	Drug Label - Print preview Patient's Name does not appear	Email: We also notice that some label print out has no patient name. This is the second time happen. I notice all this problem occur after we have changed our physical server to cloud server on last Friday 25/10/24. Kindly help us investigate this and solve this issue.	Cosmetic and design issue at 'Patient Name' section when printing Inpatient drug label.	N/A	Adjust the height component at 'Patient Name' section to ensure information is clearly displayed when printing the inpatient drug label.	07/11/2024
142.	I-PhIS125643124APP	Hospital Sultan Ismail (A)	Manufacturing - CDR	07/11/2024	CDR Order - Popup error when clear chemo day	Received email from user as below: Please log an incident for the following issue: Facility : HOSPITAL SULTAN ISMAIL, JOHOR BAHRU CDR ORDER Hit error "Please contact your system administrator"	The system failed to detect and handle cases when the 'Chemo Day' value was left blank in the CDR Medication Order screen.	N/A	Apply correct condition to detect and handle cases when the 'Chemo Day' value is blank in CDR Medication Order screen.	11/11/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						when remove chemo day. Patient detail : DAING MUHAMMAD RAYYAN BIN RAMLAN MRN : HSI442208				
143.	I-PhIS138060625APP	Hospital Pakar Sultanah Fatimah (B)	Manufacturing - CDR	12/06/2025	CDR Order : Missing Dose Schedule	Puan Saleha reported dosing schedule does not appear for below patient on Day 8. Dosing schedules appear accordingly on Day 1. MRN: HPSF368001 | Jaliah Bt Dirun Drug name: Carboplatin 450mg/45ml Injection MRN: HPSF93388 | Ng Chun Kiaw Drug name: Cisplatin 50mg/50ml Injection	Issue happened because the system did not update the dose schedule when chemo days were modified.	N/A	Amend code to update dose schedule when chemo days are modified.	23/09/2025
144.	I-PhIS115434424APP	Hospital Pakar Sultanah Fatimah (B)	Manufacturing - CDR	30/04/2024	CDR - Incorrect label :- Drug Name not Appear Full	When print label from CDR item name does not appear full: Item: trastuzumab emtansine in label appear: trastuzumab	Cosmetic and design issue at 'Drug Name' section when printing CDR drug label.	N/A	Adjust the width component at 'Drug Name' section to ensure information is clearly displayed when printing the CDR drug label.	14/05/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
145.	I-PhIS119674624APP	Hospital Sarikei (B)	Manufacturing - CDR	16/07/2024	CDR Preparation : Error appears when click Fully Supply button	Mr Hong reported unable to fully supply for patient with pop up error contact admin Email : Error occurs when click on Button "Fully Supply" for pt Ishak Bin Kudsi (58092313XXXX) Dengan segala hormatnya saya merujuk kepada perkara tersebut di atas	No validation was performed to check if the 'Diluent Volume' value was zero or negative during modification and intervention functions, which resulted in an error during allocation.	N/A	Implement validation to prevent zero or negative values for 'Diluent Volume' during modification and intervention functions.	31/07/2024
146.	I-PhIS115547124APP	Hospital Enche' Besar Hajjah Khalsom (A)	Manufacturing - CDR	02/05/2024	CDR Dilution/Administration - Combination drug does not appear	Email : Masalah Pelaporan CDR di HEBHK, Kluang PERINCIAN MASALAH Ubat-ubat kemoterapi untuk pesakit di Hospital Sultanah Nora Ismail, Batu Pahat (HSNI) dibuat di farmasi CDR Hospital Enche' Besar Hajjah Khalsom, Kluang (HEBHK) memandangkan HSNI tiada bilik bersih. Inden dihantar secara 'OUTSOURCE' dari HSNI ke HEBHK melalui PhIS. Inden diterima oleh	Missing logic to populate and display combination drugs inside report.	N/A	Add missing logic to populate and display combination drugs inside report.	12/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						HEBHK dan diproses sebelum di 'DISPENS' kembali ke HSNI. Tiada sebarang masalah dalam memproses inden dari HSNI dan inden yang telah diproses di HEBHK juga diterima dengan lengkap di HSNI sebelum di 'DISPENS' kepada pesakit. Tetapi terdapat masalah dalam kiraan ubat yang tidak tepat pada modul 'CDR Dilution / Administration' di mana terdapat perbezaan antara kiraan secara manual berbanding kiraan dalam modul ini. Setelah disiasat, masalah kiraan ubat-ubat ini hanya berlaku pada inden pesakit-pesakit 'OUTSOURCE' dari HSNI DAN yang mempunyai ubat-ubat yang perlu dibuat 'COMBINATION DRUG' (Alternative Drugs). Setakat ini, dua ubat telah dikenalpasti iaitu INJ FLUOROURACIL dan				

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						INJ PACLITAXEL. Inden dihantar oleh HSNI mengikut Regimen yang telah ditetapkan oleh sistem dan jenis / kekuatan ubat tidak dapat ditukar pada waktu inden dibuat. Contoh untuk Regimen 'FOLFOX (85/200/400/600)' kekuatan ubat INJ FLUOROURACIL yang digunakan oleh regimen adalah Inj Fluorouracil 1G. Jika PTJ tidak menggunakan kekuatan ubat ini, ubat perlu ditukar kepada alternatif (dalam kes ini INJ FLUOROURACIL 5G) pada page preparation (COMBINATION DRUG). Apabila Jumlah preparation disemak pada page 'CDR Dilution / Administration', ubat-ubat tersebut tidak diambil kira dan hilang. Ini menyebabkan kekurangan jumlah				

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						preparation yang banyak setiap bulan. Berikut adalah contoh pesakit yang mempunyai masalah dan dilampirkan seperti di LAMPIRAN A. Senarai Dilution disusun mengikut abjad pesakit. 1 contoh untuk Regimen 'FOLFOX (85/200/400/600)'				
147.	I-PhIS111247124APP	Hospital Miri (A)	Manufacturing - CDR	06/02/2024	CDR Label : - Volume display wrongly - Split Preparation	Email : Drug volume after splitting preparation is wrong Drug volume after splitting preparation is wrong Kindly pls look into this	The system failed to display the correct 'Drug Volume' value according to the split preparation when printing the drug label.	N/A	Add condition to show 'Drug Volume' value as per split preparation when printing drug label.	15/02/2024
148.	I-PhIS118490124APP	Hospital Raja Permaisuri Bainun (A) - INT	Manufacturing - IV	24/06/2024	IV Preparation - Unable to allocate drug	Pn Anis reported that unable to allocate Sodium Chloride solution due to to UOM appears 0. User informs that there is available balance upon checking in Unit Catalogue List. Unit: TPN Kaunter	An incorrect condition was applied, causing the system to fail to display all available batches that have available quantity during the allocation function for IV drugs.	Run data patch to remove expired prescription.	Update correct query to display all available batches that have available quantity during allocation for IV drugs.	17/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Kindly refer to attachments for further details.				
149.	I-PhIS118954424APP	Hospital Kuala Lumpur (A)	Manufacturing - Radiopharmaceutical	02/07/2024	Radiopharma: Unable to edit MBq Maximum Dosage	Unable to edit the maximum dose for Ablation therapy with Sodium Iodide (Iodine-131) Capsule and Solution above 270 mCi. We are planning to administer doses up to 500 mCi but we are unable to transcribe and allocate dose for Maximum Tolerated Activity (MTA) Ablation in PhIS.	The system currently restricts MBq values to a maximum of four digits, preventing users from entering or displaying values that exceed this limit.	N/A	Update the input and display rules to allow MBq values with more than four digits, ensuring the system can handle and present larger value correctly.	07/03/2025
150.	I-PhIS124210224APP	Hospital Tanah Merah (A)	Manufacturing - PN	13/10/2024	Record Retrieval - Wrong Dispensed By info at Record Retrieval>Dispensing History for PN order	Puan Low reported data dispensed by not correct in record retrieval PN Record Retrieval RN : 204072 | B/O Nurul Atikah Order Date : 10.10.2024 10.10.2024 - RX No : 1164196 - Fully Dispensed 11.10.2024 - Rx No : 1164209 - Fully Dispensed	The system was incorrectly retrieving the 'Dispensed By' value from the user who created the record instead of the user who actually dispensed it.	N/A	Amend query to fetch the 'Dispensed By' value from the correct source.	15/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						12.10.2024 - Rx No : 1164211- Fully Dispensed Record Retrieval > Dispensing History > Dispensed by : Noraini Binti Mat Yaman < Wrong name -This user proceed preparation not dispensing)				
151.	I-PhIS124763624APP	Hospital Pakar Sultanah Fatimah (B)	Manufacturing - PN	22/10/2024	PN Preparation - Volume for Vitamin does not appear in Label	Puan Loo Sui Yin reported volume for vitamin in compounded label does not appear IC: 15010601XXXX| Nurain RX No : W15D0003859965 Compounded Beg Label | Volume does not appear for vitamin	Missing condition to retrieve vitamin details during label printing.	N/A	Add condition to retrieve and display vitamin details during label printing.	28/10/2024
152.	I-PhIS096914923APP	Hospital Sultanah Aminah (A)	Manufacturing - Extemporaneous	13/06/2023	Extemporaneous - Wrong drug label - Concurrent user	Email from user: Problem with extemporaneous syrup label There is a problem with the extemporaneous syrup label, sometimes the preparation name on label is not the syrup	Issue with the concurrent user accessing the same record where system was not checking on the extemp screen if the information is already being modified by other users at the same time.	N/A	Update the logic to include a condition that manages concurrent user access when printing extemp drug label.	06/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						name but the tablet name, however, the dose already in mL. Refer as attached. Please advise, thank you.				
153.	I-PhIS120741324APP	Hospital Pakar Sultanah Fatimah (B)	Manufacturing - Extemporaneous	06/08/2024	Extemporaneous - Wrong dosage appear (alternate drug)	Received email from user as below: Syrup Omeprazole showed 0mL on the outpatient label and extemporaneous worksheet. Kindly refer attachment for reference. Patient details: Name: Aisyah Batrisyia Binti Ishak (IC: 18102901XXXX)	An incorrect formula was applied when calculating the dose for an extemporaneous drug from alternate allocation.	N/A	Apply correct formula to calculate dose for extemporaneous drug from alternate allocation.	07/05/2025
154.	I-PhIS096807223APP	Hospital Kota Tinggi (A)	Manufacturing - Galenical	11/06/2023	Work Oder - Unable to allocate - Alternate item	Pn. Hajar reported that unable to allocate quantity for work order. popup occurs 'ERR300: Allocated quantity must equal to Ordered Quantity 61 ml.' unit: farmasi pesakit luar	Incorrect condition was applied during calculation based on alternate function inside Work Order screen.	N/A	Apply correct logic during alternate function inside Work Order screen.	19/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						drug code: GLN0100039 V2621				
155.	I-PhIS112418624APP	Hospital Dutchess of Kent (A)	Manufacturing - Galenical	28/02/2024	Work Order - Unable to confirm - Alternate Item	Ms Har reported already perform alternate at screen work order. User wants to alternate from 100mg to 400mg. User informed she able to save transaction but when click approved button, popup appear "allocated quantity must equal to order quantity 400tablet"	System failed to update the calculation for the alternate item during work order confirmation, as it continued to use the previous required quantity before alternate allocation.	N/A	Apply correct condition in work order module during alternate and confirm functions.	13/03/2025
156.	I-PhIS126388824APP	Klinik Kesihatan Sungai Lembing (A) - INT	Manufacturing - Galenical	20/11/2024	Item Movement (Work Order)- Negative Opening Balance	User En Hadi reported that for following item, there is negative balance appear in PhIS. Confirmed by user she had perform prepacking with quantity 20 but not updated in item movement. Details: Unit Name - Kaunter Farmasi Item Code - EAR00001.01	The system included bad stock in the calculation, causing the opening balance to become negative.	N/A	Update condition to exclude the batch from the calculation if bad stock exists.	06/12/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
157.	I-PhIS124460324APP	Klinik Kesihatan Bandar Mas (A) - INT	Adverse Drug Reaction (ADR)	17/10/2024	ADR/AEFI Reporting - Unable to save - Popup error	Pn Anis reported unable to save and sent due to appear " error processing your request". User request to check. ADR : ADR240000016	During ADR saving, the system applied incorrect validation by expecting data in the 'Skin Reaction' screen whenever the 'Skin Reaction' checkbox was checked. The expected behaviour is to permit saving even when the 'Skin Reaction' details are not provided.	N/A	Remove unnecessary checking on 'Skin Reaction' data when 'Skin Reaction' checkbox is selected.	21/10/2024
158.	I-PhIS114666924APP	Hospital Miri (A)	Adverse Drug Reaction (ADR)	15/04/2024	ADR/AEFI Reporting - Wrong transaction appear in listing page	Email : There are two ADR with status 'NPRA Received' (ADR240000021 & ADR240000037) appearing in listing page where the status filter is set as 'Recorded'. Please refer to the pdf attached. Kindly rectify the issue. Thank you.	There was no logic in place to update the 'Confirm' flag to Yes after NPRA data is received.	Run data patch script to update 'Confirm' flag as Yes.	Change code to add checking when NPRA data is received, system will change 'Confirm' flag as Yes.	26/04/2024
159.	I-PhIS115372924APP	Hospital Tuanku Jaafar (A)	Adverse Drug Reaction (ADR)	29/04/2024	ADR/AEFI Reporting - Record not appear - WHO Causality Categories/Naranjo Algorithm	Miss Lydia reported in ADR transaction, the Option 2: Naranjo Algorithm appear blank in WHO Causality Categories/Naranjo Algorithm Sample :	Saving function was not correctly implemented for 'Option 2:Naranjo Algorithm' when there was a modification on 'Relatedness of suspected drug to reaction' value.	N/A	Apply proper save function for 'Option 2:Naranjo Algorithm' when modifying 'Relatedness of suspected drug to reaction' value.	29/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						ADR number:ADR240000068 Relatedness of suspected drug to reaction(s) : Certain User clicks on WHO Causality Categories/Naranjo Algorithm Option 1: WHO Causality Categories : Tick Certain Option 2: Naranjo Algorithm - blank User request urgent check, user will proceed the transaction before noon (30.4.2024)				
160.	I-PhIS126043324APP	Klinik Kesihatan Segambut (A)	Drug Information & Consumer Education	14/11/2024	Drug Information - Enquirer name does not appear	Pn Wani reported that upon seeing Drug Info in the listing, there is Syazwani Sabri under the column Enquiry Received By. However, user is not able to find Syazwani Sabri under filter Enquiry Received By. Kindly refer to attachments.	The system was incorrectly inserting a space character in the 'Enquiry Received By' search field, which prevented it from performing the filtering function correctly.	N/A	Remove the unnecessary space character from the 'Enquiry Received By' value during the filtering function.	28/11/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
161.	I-PhIS112869424APP	Hospital Papar (A) (EXTD)	Clinical Pharmacokinetic Services (CPS) & TDM	07/03/2024	TDM Sample Management: Cancelled transaction remains in screen.	Ms Deborah reported already cancel below TDM outsource but status not updated. Still appeared as Outsourced instead of Cancelled. Tdm order no: TDM0000000676 TDM0000000133	An incorrect method was used to update the TDM sample management status when the sample status was set to Cancelled.	N/A	Apply correct method to update the TDM sample management status when the sample status is set to Cancelled.	05/11/2025
162.	I-PhIS123629824APP	Hospital Parit Buntar (B)	Clinical Pharmacokinetic Services (CPS) & TDM	02/10/2024	Outsource TDM: Sample status shows not correct	Puan Ng reported received TDM resulted from inter facility. This patient has 2 sample where 1 sample is Rejected and other 1 have result. User did save result sample but when check in TDM reporting, transaction not found. Upon checking in sample management, both sample status shows Rejected. TDM no: TDM2400000085	Issue happens when all sample status becomes 'Rejected' if anyone of the samples is in Rejected status. Suppose status for unrejected sample should be maintained.	N/A	Add a condition to prevent changing the sample status to 'Rejected' if there are still results that are not marked as 'Rejected'.	16/06/2025
163.	I-PhIS110586824APP	Hospital Queen Elizabeth (A)	Clinical Pharmacokinetic Services	24/01/2024	External TDM Outsource - Unable to Register due to	Email: INFO8111 error message when accepting External TDM Request	The system sent incorrect indications to the receiving facility during the outsourced	Run data patch to update to the correct	Change condition to set correct indication to the receiving facility during the	17/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
			(CPS) & TDM		popup TDM sample outsourced has been cancel by the sender	attached picture showing external TDM sample from Hospital Queen Elizabeth II showing error message upon trying to save. TDM no: TDM2400000042 External TDM request unable to save/ reject.	TDM process. As a result, the outsourced TDM record may appear in the notification, but an issue arises during the registration process. This issue only occurs at receiving facilities that are designated as 'pharmacy-based'.	outsource status.	outsourced TDM process.	
164.	I-PhIS097787723APP	Klinik Kesihatan Sandakan (A)	Clinical Pharmacokinetic Services (CPS) & TDM	26/06/2023	External TDM Result Received: Not received result transaction - Status = Rejected at IWP	Pn Husna reported did not received External TDM Result Received from HDOK. TDM order no.: TDM2300000027 IC: 05032812XXXX	Improper synchronization method was applied for TDM sample status between facilities during External TDM integration process.	N/A	Apply proper synchronization method of TDM sample status between facilities during External TDM integration process.	05/11/2025
165.	I-PhIS123680324APP	Hospital Kulim (A)	MTAC	03/10/2024	MTAC Reporting - Unable to do medication order - wrong visit date / discharge	Puan Atikah reported unable to proceed with medication order due to when selecting drug, appear message 'patient has recently discharged'. Confirmed by user patient still not discharged and has active visit.	An incorrect query was used to retrieve order data, resulting in inconsistent visit results being displayed on the MTAC screen.	N/A	Amend the query used for order data retrieval to ensure the correct visit results are displayed.	25/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						MRN: HKLM00160033 | ABD KHIR BIN ABDULLAH Visit: Klinik Warfarin				
166.	I-PhIS119796824APP	Klinik Kesihatan Lui Muda (A)	Medication Counselling	18/07/2024	Medication Counselling - Appointment date is blank	User reported Date of Follow Up not appear in Medication Counselling Reporting. User claimed she has created follow up appointment in July and pharmacist notes appear on 10/7. Details as below: Appointment Type: Follow up Report Status: Confirmed pharmacist notes appear on 10/7 MRN No: KKE05003400084807	Mandatory validation for the 'Date of Follow Up' field was missing during the creation of a Medication Counselling record.	N/A	Add mandatory validation for 'Date of Follow Up' field during Medication Counselling record creation.	30/07/2024
167.	I-PhIS115164024APP	Hospital Kuala Lumpur (A)	Ward Pharmacy	24/04/2024	Ward Pharmacy (CP1) - Pharmacist notes appear different details when print	Mr Victor reported pharmacist note in CP1 (Ward Pharmacy) appear differently when compared with after print. IC : 55112010XXXX | Rohaya Binti Abdul Aziz	Design and layout issue at 'Pharmacist Note' section when printing CP1 report.	N/A	Adjust the height component at 'Pharmacist Note' section to ensure information is clearly displayed when printing the CP1 report.	03/09/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
168.	I-PhIS117080124APP	Hospital Selayang (A) - INT	Ward Pharmacy	29/05/2024	Ward Pharmacy - CP1 - Admission Date/Time - supposedly only viewed only	Madam Yap reported data changed after moving to another screen Ward Pharmacy(CP1) Key in Admission Date/Time : 28.5.2024 (2.17PM) > Click Save Click to CP2 > Key in data > Save Back to screen CP1 Admission Date/Time change to 29.5.2024 (8.09AM)(time created) ----------Updated IC : 78041310XXXX (Nurazizah bt Nordin)	The system incorrectly set the 'Admission Date/Time' as editable field in the CP1 screen. This field should be read-only.	N/A	Set 'Admission Date/Time' as read-only field in CP1 screen.	31/05/2024
169.	I-PhIS122319024APP	Hospital Kuala Lumpur (A)	Report Enquiry	05/09/2024	KEWPS-3: Wrong stock location display	Pn Syafina reported that upon generating Stock Checking for unit other than Farmasi Logistik (for Unit level 2 & level 3), Stock Location that appear at each item belongs to Stock Location for Farmasi Logistik.	There is a bug in the current KEWPS 3 system where the stock location is not displayed correctly. When viewing from a Level 1 perspective for other units (Level 2 and Level 3), the system still refers to the Level 1 item master stock location instead of the unit catalogue.	N/A	Update the logic so that stock locations are retrieved based on the respective unit's catalogue rather than defaulting to Level 1.	22/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
170.	I-PhIS109313624APP	Pejabat Kesihatan Daerah Seberang Perai Tengah (A)	Report Enquiry	02/01/2024	KEWPS 3: Amendment on Stock Location Name not properly update	User reported stock location does not update in kewps 3 even user has set the stock location. Kindly refer attachment for reference. Details as below: Item Code: G1820070001.02	The code did not properly handle changes made to the Stock Location master data, resulting in the updates not being reflected in the KEWPS3 report.	N/A	Apply the correct condition to ensure changes to the Stock Location are reflected in the KEWPS3 report.	24/03/2025
171.	I-PhIS119013424APP	Hospital Kuala Lumpur (A)	Report Enquiry	03/07/2024	KEWPS 3 - Nilai (RM) Terimaan Stock Suku Tahun inaccurate	I have doubts with KEW PS 3 generated in PhIS. i generate via Report>Inventory>Store Transaction>Balance Summary>KEW PS 3. Pls help to look into Nilai at Terimaan Stok Tahunan & Keluaran Stok Tahunan in KEW PS 3. The Kuantiti for both Terimaan Stok Tahunan & Keluaran Stok Tahunan are similar, but the Nilai vary a lot. so, I would like to clarify whether the number is correct or not. Pls refer to the attachment for the KEW PS 3 generated in our pharmacy.	There was a conversion issue between SKU and PKU values when calculating details in 'Terimaan Stok Suku Tahun' section in KEWPS3 report.	N/A	Apply correct condition during conversion between SKU and PKU values during calculating details in 'Terimaan Stok Suku Tahun' in KEWPS3 report.	23/04/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
172.	I-PhIS136741625APP	Pejabat Kesihatan Daerah Seberang Perai Tengah (A)	Report Enquiry	22/05/2025	Item Movement - Issuing transaction not created	Ms Shangkaree reported that for following indent sent by KK Bukit Minyak, user already proceed with issuing in PhIS. However, the issuing transaction was not recorded in Item Movement. Issue Note No: E25PS001-0000769 External Indent No: R25000226 from KK Bukit Minyak 68 items	An error occurred during RIQ approval. The system encountered an issue while deleting non-issue details from the database, as some batches are still present. As a result, movements for other items could not be generated in the report.	N/A	Enhance the code to implement validation when deleting issue details. In cases where batches remain, the system must delete the batches prior to deleting the corresponding detail records.	03/06/2025
173.	I-PhIS111185224APP	Klinik Kesihatan Bandar IOI Segamat (B)	Report Enquiry	05/02/2024	Item Movement - Transaction price inaccurate - EXPIRED ITEM	Related with report no. 241547089B. Email pengguna: Pihak kami ingin memohon untuk mengemaskini harga item ini seperti yang diterangkan dalam dokumen yang dilampirkan.	There was an issue with the expired item scheduler where the unit price and conversion factor are set to null during movement creation.	N/A	Revise the expired item scheduler code to include the unit price and conversion factor during movement creation.	22/02/2024
174.	I-PhIS124248224APP	Hospital Pakar Sultanah Fatimah (B)	Report Enquiry	14/10/2024	Item Movement: Handle special characters (%)	Recurring Issue with report number 241695498B. and 241699061B	Issue occurs because the system did not recognize newline characters within the item description, which prevents it from retrieving the item	N/A	Update the code so the system can properly interpret newline characters within item descriptions when retrieving items.	05/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Miss Teoh reported, can't load item movement screen. 'Loading more than 5mins. Unable to open item movement. User does not provide the example item; she requests to check for ALL item especially APPL items that start with the letter D. Same with previous report. Unit logistik	record during the retrieval process.			
175.	I-PhIS118364824APP	Klinik Kesihatan Selinsing (A)	Report Enquiry	21/06/2024	Issue Report - Report not shown in proper sequence.	Continuance of report number 241634397B. Pn Diyana reported that data generated is way less than it should be. As for Apr 2024, there were Issue No missing (not shown in proper sequence). Kindly refer to User Attachment 1.	Missing default sorting function by 'Issue Date' during generating data for Issue Report screen.	N/A	Apply default sorting function by 'Issue Date' (in descending order) during generating data inside Issue Report screen.	24/06/2024
176.	I-PhIS135730225APP	Klinik Kesihatan Pekan Air Panas (B)	Report Enquiry	06/05/2025	Month End Stock Balance - No record generated	Pn Saodah reported she generated report Month End Stock Balance by Item for April 2025 but	Previously the system generated the month-end report only at midnight on the 1st day	N/A	Revise the month-end report generation method to run at midnight of	01/07/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						when she compared with report Stock Balance By Drug/Non Drug, stock balance is not tally. When she checks, in Month End Stock Balance by Item April 2025 also include a few transactions that done in May 2025. There are also some transactions that done in April 2025 but not appear in the report.	of the month, which could prevent report generation if the server was shut down at that time.		the 1st, 2nd, 3rd, and 4th day of the month instead of only on the 1st. If the report still fails by the 4th day, a list of failed facilities will be generated to proceed with manual report generation.	
177.	I-PhIS111890424APP	Klinik Kesihatan Tandek (B)	Report Enquiry	19/02/2024	Budget movement - eP Cancelled amount RM0.00	Puan Aisyah reported budget not updated PO24000114 Status : Cancel Amount : RM25.77	The system was processing budget movement during eP cancellation even when the 'eP approved quantity' was zero. This caused unnecessary and incorrect budget adjustments for IWP during offline PO application.	N/A	Update code to include a validation check, if the 'eP approved quantity' is zero, the system will skip budget movement during eP cancellation at IWP for offline PO application.	23/08/2024
178.	I-PhIS120324524APP	Klinik Kesihatan Tebakang (A)	Report Enquiry	29/07/2024	Budget Movement - PO Send To eP Approval duplicate	Reported by user, appear duplicate transaction appear at budget movement when checking at system.	Issue occurred because of double-clicking action on the 'PKD Approve' and 'eP Approve' buttons have triggered the process twice, resulting in duplicate rows being created for	Execute data patch to update 'Balance Amount' and 'Pending Amount' values in Budget Master.	Apply the correct condition to prevent the process from being triggered multiple times when the 'PKD Approve' or 'eP Approve' buttons are double-clicked.	13/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Transaction no: CO240000000392485 reference: PO24000045	the same transaction record.			
179.	I-PhIS108940923APP	Pejabat Kesihatan Daerah Jempol (A)	Report Enquiry	27/12/2023	Budget Movement (APPL item) : Wrong update Pending amount - PO eP Approved Excess	User reported there is pending amount still appear even user claimed this facility has cleared all the order status. Details as below: Facility Name: KK Bandar Seri Jempol Vote Code: 072301/990100/27499/03 Pending Amount: RM3491.16	Code was not handled properly if there was movement of 'PO eP Approved Excess' while updating 'Pending Amount' value.	Execute patch script to update budget master pending amount in IWP.	Change code to use correct condition to calculate 'Pending Amount'.	22/10/2024
180.	I-PhIS147740225APP	Hospital Tampin (A)	Report Enquiry	28/11/2025	Purchase Order & Budget Movement - eP Approved Excees & eP Cancelled (LP & Contract)	Ms Su Yin reported budget balance by vote shows incorrect. User claimed there are 3 LP item that has been cancelled not update back in this budget. Details as below: Vote Code: 080702/27401/02 Transaction No: PO250000000790590 1	The system did not apply the correct financial logic when cancelling a Contract/LP Order with an existing Excess Purchase (eP). The cancellation didn't trigger the required updates to both the liability and balance records.	N/A	Amend code to ensure that when an order with an Excess Purchase (eP Excess Quantity) is cancelled, the excess amount is deducted from the outstanding liability and added back to the current balance.	01/12/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						PO250000000790590 PO250000000791578 5 Transaction Type: eP Approve access				
181.	I-PhIS136320325APP	Hospital Queen Elizabeth (A)	Report Enquiry	15/05/2025	Stock Balance By Drug/Non Drug: Item batches with no stock appear (Stock Available = With Stock)	Ms. Law Sok Ching reported that she already selected the "with stock" option under stock available; however, out-of-stock items are still appearing. May refer attachment.	Query based on 'Stock Available' search criteria was not correctly implemented inside report filtering function.	N/A	Amend query for 'Stock Available' search criteria inside report filtering function.	26/05/2025
182.	I-PhIS130417825APP	Klinik Kesihatan Pertang (A)	Report Enquiry	31/01/2025	Stock Balance By Drug/Non Drug: Item average price does not update	Miss Lim reported data do not correct. Email : Issue report Please help to check the bal value of the issue report of Non drug appl & Stock bal drug/non drug. non drug Received report - issue report = Bal 3580.45 (manual) Stoc bal drug/ non drug = 2783.69	The issue occurred because the average price was not updated after the user completed an issuing transaction, resulting in discrepancies in the balance displayed in the issue report.	Execute data patching to create missing movement and update average price.	Update the system logic to ensure the average price is recalculated after issuing, so that the issue report reflects the correct balance.	09/05/2025
183.	I-PhIS118963724APP	Klinik Kesihatan Mantin (A) - INT	Report Enquiry	02/07/2024	ABC Analysis (By Procurement) - Data Inaccurate	Reported by user, generate from 1/1/2024 - 30/6/2024 - data inaccurate.	Wrong formula was used to calculate '% Value Cumulative' and	N/A	Apply correct formula during calculating '% Value Cumulative' and '% No of Item	16/06/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Report type: By Procurement Item purchase type: APPL Unit name: Pharmacy store Item group: Drug. User reported, when generate, column % No of item cumulative appear as same value which supposedly every medication has different value. Meanwhile % value cumulative appear as 117% instead of 100%. User request for checking.	'% No of Item Cumulative' columns.		Cumulative' columns.	
184.	I-PhIS118157624APP	Klinik Kesihatan Bandar Tun Hussein Onn (A) - INT	Report Enquiry	18/06/2024	LOU Report - Transaction cancel/reject listed in report	Pn Santini reported cancelled transaction appear in LOU report. both transactions were wrongly set as LOU Yes, but it has been cancelled. suppose it does not appear because it was cancelled. transaction receiving:	An incorrect condition was applied in the report query, causing rejected and cancelled records are also included. These records should be excluded from the report.	N/A	Amend condition inside report query to excluded rejected and cancelled records.	26/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						1.P240004092 2.P240004093				
185.	I-PhIS119840024APP	Hospital Tuanku Jaafar (A)	Report Enquiry	19/07/2024	Below Buffer Report - Data generated is incorrect (filter not working properly)	Below Buffer Report - Data generated is incorrect (filter not working properly) Pn Atikah (067684027) reported few issues in Below Buffer Report. 1) When user filters Item Group: All, Item Class / Sub Class: Tablet/Capsule, data generated includes all Item Class / Sub Class. 2) When user filters Item Group: Drug, Item Class / Sub Class: IV/IP/IRR Solution, there is no data generated even though user informs that actually there are many IV items that are below buffer.	Searching function based on 'Item Sub Class' criteria was not applied at listing screen.	N/A	Modify the query to include the 'Item Sub Class' criteria in the search function.	24/07/2024
186.	I-PhIS111053324APP	Klinik Kesihatan Bahau (A) (EXTD)	Report Enquiry	02/02/2024	Receive Item Report - Amount (RM) not appear - Covid item	Email : REPORT : PHIS SYSTEM BUG Saya ingin membuat laporan mengenai pepijat di dalam sistem PHIS seperti lampiran. Mohon pihak PHIS	An incorrect condition was applied when calculating and populating the Amount value in the Receive Item report. Previously, the system derived the value by multiplying the	N/A	Update the condition to directly populate the 'Amount' value in the Receive Item report based on the 'Received Amount' value.	20/02/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						untuk memberi maklum balas mengenai isu ini. 2. Masalah yang dikesan adalah seperti berikut: a. Receive From Supplier mempunyai harga jumlah penerimaan tetapi tiada harga jumlah penerimaan di dalam Receive Item Report	received quantity by the unit price, whereas it should have been populated directly from the 'Received Amount' value.			
187.	I-PhIS117765924APP	Klinik Kesihatan Prai (A)	Report Enquiry	11/06/2024	Receive Item Report - Item movement not created	Ms Wong reported that receiving transaction (Receive Interfacility) cannot be found in Item Movement. Unit: Main Store Receive No: P240000217 (Received from PKD SPTengah) Affected Item Code: P1520550016.01 Surgical Latex Rubber Glove (Powdered) Size 6.5 P1520550017.01 Surgical Latex Rubber Glove (Powdered) Size 7.0	The system did not send the correct item details during the issuing process, which prevented the receiver facility from updating the corresponding item movement.	Run data patch to create missing movement for affected receiving number.	Fix the transmission logic to ensure accurate item details are sent during issuing, allowing the receiver facility to correctly update item movement.	20/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						P1520550019.02 Surgical Latex Rubber Glove (Powdered) Size 8.0				
188.	I-PhIS113969424APP	Klinik Kesihatan Batu Berendam (A) - INT	Report Enquiry	01/04/2024	YTD Received Value - Wrong amount display	Ms Chan reported that data generated in YTD Received Value is incorrect 1-1 to 31-3 Requester Type: Inter Facility Item Group: Non Drug Item Purchase Type: APPL Received Value untuk bulan 3: RM15.78 Actual Received Value: RM1577.7	Issue occurred due to a calculation error in the YTD Report screen. The system multiplied the unit price by 'Receive Quantity (SKU)' instead of 'Receive quantity (PKU),' causing the total amount to mismatch with the transaction screen.	N/A	Update formula to consider 'Receive Quantity (PKU)' during 'Receive Value' calculation.	03/05/2024
189.	I-PhIS112673324APP	Hospital Kota Tinggi (A)	Report Enquiry	04/03/2024	PF5.3(c) - No data generated	User reported when generate report PF, no data generated. Month: February User refers to report number 241560916B, been advised to dispense at Drive Through Counter. User has proceeded as per advised for Month of February but still no data generated.	An issue with the table sequence column in the backend database caused the system failed to insert data into the report staging table.	Execute script to generate report data.	Release a script to update the correct sequence column in the backend database for the affected report staging table.	14/03/2025

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
190.	I-PhIS114010024APP	Klinik Kesihatan Mengkibol (A) (EXTD)	Report Enquiry	01/04/2024	PF 5.7(c) - Data inaccurate	Received email from user as below: I want to ask regarding report PF 5.7 C part intervention. there were 2 enquiries: 1. I clicked "drug information" on the intervention in the page dispensing methadone but end up the reten shown under section " drug interaction monitoring" 2. what to ask how does the calculation reten for the "dose checking"? because the reten manual is 67 but phis stated reten 170.	An incorrect query was used in the report summary when retrieving values for the 'Dose Checking' section.	N/A	Modify the report summary query to ensure all columns retrieve data from the correct tables.	03/04/2024
191.	I-PhIS120672024APP	Klinik Kesihatan Pesta (B)	Report Enquiry	05/08/2024	Prescription Management OP/IP - Data Discrepancy	Pn Fatin reported data appear inaccurate when she generates report prescription management OP for July 2024. Data appear start from 23/7/2024 until 31/7/2024 only.	There was an issue with the scheduler summary, where it generated only the past hour's data and ignored the rest.	Execute data patch to generate prescription record for June and July 2024.	Update the scheduler summary to include the entire day's data instead of only the past hour.	14/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
192.	I-PhIS112789824APP	Hospital Pakar Sultanah Fatimah (B)	Report Enquiry	06/03/2024	Prescription Management IP - Data appear duplicate record	Ms. Wong reported that discrepancy data in prescription management IP. Order Date/Time From-To: 1/2/2024 12.00 - 29/2/2024 11.59PM Order Status: refill Order Type: normal Visit Type: inpatient Location: farmasi bekalan wad: Total: 72 Farmasi satelit: Total 6	Missing condition in scheduler to remove records for discharged patient and expired drug during report summary generation.	Regenerate report summary for old data.	Add condition in scheduler to remove records for discharged patient and expired drug during report summary generation.	15/08/2024
193.	I-PhIS121826824APP	Hospital Tanah Merah (A)	Report Enquiry	27/08/2024	Prescription Management IP - Inaccurate data on Patient Location	Received email from Pn Fadhilah, Prescription Management IP. 'MRN: htmh00185101 Name: AHMAD DANIAL BIN AB MANAN Problem: When checking Prescription Management IP, for both Order status: New and Refill, noted that this patient's prescription falls under Location: ICU, but patient was registered under Wad 2. '	Missing condition to update the patient's latest location at report summary table during patient transfer process.	N/A	Add missing condition to update the patient's latest location at report summary table during patient transfer process.	28/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
194.	I-PhIS114330824APP	Klinik Kesihatan Ajil (A)	Report Enquiry	07/04/2024	OP Partial Supply Report no data appear	Encik Faiz reported data shows no record found when generate report Next Collection Date : 14.4.2024 - 18.4.2024	The record could not be generated into the report staging table because the telephone number contained more than 15 characters, while the column allows a maximum of 15 characters.	Run script to extend character length for telephone number field from 15 to 20 characters.	Extend character length for telephone number field inside staging table.	24/04/2024
195.	I-PhIS123676624APP	Hospital Umum Sarawak (A)	Report Enquiry	03/10/2024	Drug Usage By Patient - No data generated	Email : I would like to log an issue regarding missing dispensing entries (from 3 Sept 2024 onwards) in Drug Usage by Patient report. As below is the example for your reference. Drug: Methylphenidate HCL 10mg Tab Report generated by using 'Drug Usage by Patient'' and "Drug Utilisation 241719460B " function in Report -> Pharmacy-> Inpatient/Outpatient -> 'Drug Usage by Patient'' and "Drug Utilisation"	The system failed to retrieve the current year value during report summary generation, resulting in no data being inserted into the report staging table.	N/A	Apply correct condition to retrieve current year value during report summary generation.	28/10/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						showed missing entries for dispensing record. As attached is the downloaded reports for your reference. Should you have any questions, please do not hesitate to contact me via email or phone 010 395 9678				
196.	I-PhIS119067524APP	Klinik Kesihatan Simpang Lima (B)	Report Enquiry	04/07/2024	SPUB Record - Number of referral received column count wrong value	Puan Farhana reported data inaccurate for SPUB Record Date : 5.6.2024-5.6.2024 Click Search Number of referral receive : 14 Total number of patients get the supply on visit date : 14 User suspect both data comes from item supplied.	An incorrect query was used to calculate the 'Number of Referrals Received' value, as the system was summing all records in the listing page. The system should instead count based on the total number of SPUB records.	N/A	Amend report query to calculate the 'Number of Referral Received' value based on the total number of SPUB records.	15/07/2024
197.	I-PhIS117545624APP	Hospital Tengku Ampuan Rahimah (A)	Report Enquiry	07/06/2024	SPUB Record - Error when user search record	En Fadli reported, appear error please contact your system admin when user search. Detail	No null checks were applied for drug details during the filtering function.	N/A	Apply null checking for drug details in the filtering function.	18/06/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						SPUB Type: referred Referred From Facility : HTAR If not select Referred From Facility still error appears				
198.	I-PhIS118925424APP	Hospital Sultanah Aminah (A)	Report Enquiry	01/07/2024	PF 6.8 - No data in column Bilangan Radiofarmaseutikal Dibekalkan/Didispens - item type I-131	Ms Tan Yi reported that data generated is inaccurate (there is no data in column Bilangan Radiofarmaseutikal Dibekalkan/Didispens - I-131). She informs that user did dispense iodine 131 in PhIS but not reflected in this report. Month All, Year 2024	Incorrect logic was used in the report summary query for retrieving and populating data according to the Item Type.	N/A	Update correct logic during retrieving and populating data according to the Item Type.	11/07/2024
199.	I-PhIS112822024APP	Hospital Seri Manjung (A)	Report Enquiry	06/03/2024	PN Registry & Medication Profile - PN status does not tally with record retrieval & PN Registry	Menerima laporan daripada pengguna seperti berikut: Saya mendapati bahawa terdapat percanggahan data larutan Nutrisi Parenteral dalam PHIS untuk bulan Februari 2024. Merujuk kepada Lampiran 1 (Parenteral	Incorrect condition was used inside midnight scheduler. Previously, system was wrongly changing fully dispensed drug to 'Discontinued' status. Suppose drug status for fully dispensed drug should be maintained.	Execute data patch to update PN order and drug status to 'Fully Dispensed'.	Amend condition inside midnight job to maintain status for fully dispensed drug.	12/08/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Nutrisi Registry) dari 1 Februari hingga 29 Februari 2024, terdapat 5 pesakit yang direkod dalam registry tersebut. Namun demikian, apabila merujuk kepada Lampiran 2 (Aktiviti Sediaan Steril (Non-CDR) - Nutrisi Parenteral) untuk bulan Februari, bilangan kes dewasa hanya tertera 1 (seorang) pesakit sahaja. Percanggahan data tersebut menyebabkan pelaporan PF bulanan tidak dapat dijalankan berdasarkan sistem PHIS. Saya ingin mendapatkan sedikit pencerahan dari pihak PHIS mengenai percanggahan data tersebut dan samada masalah ini dapat diatasi.				
200.	I-PhIS112824124APP	Klinik Kesihatan	Report Enquiry	06/03/2024	Extemporaneous Registry :	Pn. Afikah reported patient extemporaneous details	No record of deletion is maintained in the	N/A	Add a trigger to transfer extemp data to a staging table	13/03/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
		Simpang Renggam (A)			Missing Extemp record	do not appear in Extemporaneous Registry Report. Details: Extemporaneous worksheet ID: 24-02-0005 MRN and Patient name: KKE010100000117292_s / Nur Putri Inara Created date from/ To: 1/2/2024 - 29/2/2024 Generate worksheet: 18/2/2024	system when an extemp record is deleted.		upon deletion of an extemp order, enabling the system to track deleted records.	
201.	I-PhIS114426124APP	Klinik Kesihatan Seberang Jaya (A) (EXTD)	Report Enquiry	09/04/2024	PF 5.5(A) - Data not accurate - Jumlah Kaunseling Individu Dilakukan (A + B)	Ms Ding reported report PF 5.5(A) appear incorrect data for column Jumlah Kaunseling Individu Dilakukan (A+B). Month: January Bilangan Kaunseling Individu Bukan Susulan (A) - 75 Bilangan Kaunseling Susulan Individu (B) - 26 Kaunseling Individu Dilakukan (A+B) - 94	Wrong formula was applied to calculate 'Jumlah Kaunseling Individu Dilakukan (A+B)'. Suppose system should calculate based on 'Bilangan Kaunseling Invdividu Bukan Susulan (A)' and 'Bilangan Kaunseling Susulan Individu (B)' columns.	N/A	Apply correct formula to calculate 'Jumlah Kaunseling Individu Dilakukan (A+B)' by summing 'Bilangan Kaunseling Invdividu Bukan Susulan (A)' and 'Bilangan Kaunseling Susulan Individu (B)' columns.	23/07/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						Supposedly (A+B) should be 101				
202.	I-PhIS119149824APP	Klinik Kesihatan Seremban (A) (EXTD) - INT	Report Enquiry	05/07/2024	ADR/AEFI Report Listing - Reported by details do not appear	Pn Zafirah reported "Reported by" not appear in ADR Registry. ADR240000063 ADR240000054	An incorrect condition was applied when populating the 'Reported By' field, causing the system failed to generate a value if the 'Last Name' field in the User Profile is blank.	N/A	Modify the condition to display the correct 'Reported By' value even when the 'Last Name' field in the User Profile is blank.	15/07/2024
203.	I-PhIS116806224APP	Hospital Parit Buntar (B)	Report Enquiry	24/05/2024	Data Reten Bulanan Metadon - 'Rukukan' and 'Kumbulatif' spelling wrongly	Received email from user: ADUAN ISU MODULE PHIS - DARI HOSPITAL PARIT BUNTAR, PERAK Dengan segala hormatnya perkara di atas adalah dirujuk. 2. Berikut adalah aduan/isu modul PhIS. (a) Ejaan "METADON" salah pada tajuk laporan yang dijana. Laporan terlibat adalah DATA RETEN BULANAN BAGI PROGRAM TERAPI	Typo errors found in the 'Rukukan' and 'Kumbulatif' label header at report listing screen and PDF report. The correct labels should be 'Rujukan' and 'Kumulatif'.	N/A	Fix typo error for 'Rukukan' and 'Kumbulatif' label header at report listing screen and PDF report.	31/05/2024

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Corrective Action	Permanent Solution	Resolved Date
						GANTIAN DENGAN METADON. (b) Ejaan "Rukukan" dan "Kumbulatif" yang salah pada laporan yang dijana. Laporan terlibat adalah DATA RETEN BULANAN BAGI PROGRAM TERAPI GANTIAN DENGAN METADON. (c) Cadangan : Meletakkan *footnote* pada bahagian bawah laporan bagi semua perkataan singkatan yang digunakan.				

4 Refinement List – Detail Changes

N/A

5 Deployment - Procedures

5.1 List of Items to be Deployed

No.	Items	Components	Path
1	Facility Script	PatchScripts_PhIS_V2.6.3.25.txt	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/scripts
2	Facility Script	PatchScripts_PhIS_V2.6.3.25_Functions.txt	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/scripts
3	Facility Application	iphis_v2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/war
4	Facility Application	PhISService_V2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/war
5	Facility Application	PhISSchedulers_V2.6.3.25.jar	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/jar
6	HQ Application	phishq_v2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/iwp/war
7	HQ Application	integrationService_V2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/iwp/war

5.2 Backup Procedure before Deploy

5.2.1 Backup Procedure

Using backup tool, backup the following files and folder and database as per table below:

No.	Type	Backup Item	Description
1	Application	/home/phisesb /opt/phisesb /usr/share/fonts/truetype	PhIS Integration Application PhIS Core Application Fonts required by PhIS
2	Database	phisprod database	PhIS Live database

5.3 Deployment/Installation Guidelines

5.3.1 Deployment at Facility

Below table is described the deployment steps at Facility:

Step	Items	File Name	Source Path	Action
1	Facility Script	PatchScripts_PhIS_V2.6.3.25.txt	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/scripts	Please ensure all the scripts are executed before iphis.war is deployed. Please ensure the script is executed in sequence. Script files highlight and execute. For _Functions.txt, please ensure execute one by one blocks.
2	Facility Script	PatchScripts_PhIS_V2.6.3.25_Functions.txt	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/scripts	Please ensure all the scripts are executed before iphis.war is deployed. Please ensure the script is executed in sequence. Script files highlight and execute. For _Functions.txt, please ensure execute one by one blocks.
3	Facility Application	iphis_v2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/war	Please rename the war file to iphis.war and then deploy.
4	Facility Application	PhISService_V2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/war	Please rename the war file to PhISService.war and then deploy.
5	Facility Application	PhISSchedulers_V2.6.3.25.jar	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/facility/jar	Backup jar file from /home/phisesb/phisjars/ and copy downloaded jar and rename to PhISSchedulers.jar. Then restart crontab.

5.3.2 Deployment at HQ - IWP

Below table is described the deployment steps at HQ - IWP:

Step	Items	File Name	Source Path	Action
1	HQ Application	phishq_v2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/iwp/war	Rename the war file from phishq_v2.6.3.25.war to phishq.war and then deploy using Glassfish Administration Console
2	HQ Application	integrationService_V2.6.3.25.war	https://10.1.1.57:5522/svn/PhIS/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.6.3.25/iwp/war	Rename the war file from integrationService_V2.6.3.25.war to integrationService.war and then deploy.