



Pharmacy Information System (PhIS) and Clinic Pharmacy System (CPS)

Release Note

For version 1.3.8.4

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Revision History

Version No	Date of Release	Prepared by	Reviewed / Verified by	List of changes from Previous Version
1.0	04/04/2016	Zainura	Chew Ming Ping	First Version

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Peer Review

Version No	Reviewed / Verified by	List Of Changes from Previous Version
1.0	Juridah (QA)	Initial document



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1 Introduction

1.1 Project Information

Project ID	:	PhIS and CPS
Project Name	:	Pharmacy Information System and Clinic Pharmacy System
Version No	:	1.3.8.4
Client Name	:	Ministry of Health
Release ID	:	RL16/003
Release Date	:	04/04/2016

1.2 Objectives

No.	Objective	Reference
1.	Release PhIS & CPS Application to Facility	Refer Section 3 – Refinement and Defect list



2 Purpose

The purpose of the document is to update the end-user of the changes and defects have been resolved to be included in the new version of application and will be deployed to production server.

This document outlines the list of request and issue to be delivered in the newer version of application and also the guidelines on how to deploy the new version of application in production.

3 Summary – Refinement and Defect List

3.1 Refinement List

N/A

3.2 Resolved Defect List

The following are the summary of resolved defect list that included in PhIS and CPS version 1.3.8.4.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
1	I-PhIS013878416S	Hospital Sibuh	Adverse Drug Reaction (ADR)	22/3/16	Allergic Card - MRN number not tally with system	User report that user allergic card not tally with user information in the PhIS System and user confirm there are no duplicate information in the system	The DAC no not generate in correct format. Wrong sequence number appear.	24/3/16	
2	I-PhIS013561116S	Hospital Tanah Merah	Medication Counseling	24/2/16	Medication Counseling Registry - Discipline not tally	User reported Discipline not tally between medication counseling Registry and patient registration. User inquiry discipline for medication counseling registry based on which medication counseling screen	Wrongly display the Discipline description in Medication Counseling Registry.	2/3/16	
3	I-PhIS013582216S	Klinik Kesihatan Batu 14	Medication Counseling	26/2/16	Medication Counseling Registry - Discipline not tally	User reported Discipline not tally between medication counseling Registry and patient registration. User inquiry discipline for medication counseling registry based on which medication counseling screen (please refer	Wrongly display the Discipline description in Medication Counseling Registry.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						attachment)			
4	I-PhIS013603016S	Klinik Kesihatan Ketereh	Medication Counseling	29/2/16	Medication Counseling Registry - Discipline not tally	User reported Discipline not tally between medication counseling Registry and patient registration. User inquiry discipline for medication counseling registry based on which medication counseling screen	Wrongly display the Discipline description in Medication Counseling Registry.	2/3/16	
5	I-PhIS013884916S	Hospital Miri	Outpatient Pharmacy	22/3/16	Extemporaneous-ERROR pop up appear after click save button	SIT reported on behalf user want to save the Extemporaneous details. After click save button a ERROR Please Contact Admin appeared drug name: calcitriol Patient Name: BRYAN CHONG User ID: 811112135276	Error happen when extemp procedures is null during populate data	28/3/16	
6	I-PhIS013574216S	Hospital Tanah Merah	Outpatient Pharmacy	25/2/16	Label drug-Duration for taper dose not appear according to duration allocate.	User reported duration for taper dose not appear according to duration allocate. Example : -total duration for medication named: Diosmin 450mg and hesperidine 50mg tablet si 49 days Taper dose from -2 tablets TDS FOR 4 days - 2 tablets BD for 3 days -2 tablets OD for 42 days For the 3rd dose which user already allocated for 42 days, on label and drug details appear as 30 days	Supply Duration taken as default supply duration from Location setup. Expected : Supply duration needed to take from min value of user entered supply duration and duration remaining (Balance Duration) of the drug.	7/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						MRN patient: htmh00044920			
7	I-PhIS013965016S	Hospital Queen Elizabeth	Pharmacy Inventory	30/3/16	Item Movement - Source Information wrongly displayed	User reported column source information at screen item movement show all Pharmacy since upgrade to new version 1.3.8.2	Source info was not displayed from required screen. Mistakenly this value was being displayed from hard code value as 'Pharmacy'.	30/3/16	
8	I-PhIS013970516S	Makmal Ubat dan Stor Bahagian Sibul	Pharmacy Inventory	30/3/16	Item Movement - Source Information wrongly displayed	User report that the Source Information in Item Movement is incorrect. For example, user performed Receive From Supplier and user checked the Source Information in Item Movement shown as 'Pharmacy'. Supposed it shows the supplier name.	Source info was not displayed from required screen. Mistakenly, this value was being displayed from hard code value as 'Pharmacy'	30/3/16	
9	I-PhIS013896816S	Hospital Machang	Pharmacy Inventory	23/3/16	Drug/non-drug catalog - Unable to print report	User reported when he click print button in drug/non-drug catalog, error appear. An error has occur. Please contact your administrator. User id: 821201035495	In system the name for 'non drug code' column are wrong. The error prompted due to the system unable to identify the 'non drug code'.	31/3/16	
10	I-PhIS013947516S	Hospital Tawau	Pharmacy Inventory	29/3/16	Indent- Generate RIL button missing	User reported that other unit have generate RIL button. Only Outpatient pharmacy staff generate RIL button missing. User already have inventory indent and inventory user role.	No Issue,By default indent category set to SPUB for this unit, if indent category is SPUB or manufacturing Generate RIL cant see After Qc Rejected:- code to show ril button was missing when both SPUB and Manufacturing was represented by same unit the mentioned bug in this ticket is already fixed for	30/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							indent ril button. for integration bug kindly create another inter ticket		
11	I- PhIS013891516S	Klinik Kesihatan Sentul	Pharmacy Inventory	23/3/16	Issue - Unable to print KEW.PS-10	User inform that she unable to print KEW.PS-10 report after the issue has been approved, system automatically show home screen. And when user want to search back the transaction, the transaction is not available in issue screen. As example, user has made 2 issue to KK Jinjang and KK Batu, but the record cannot be search.	code to display external (offline) issue was missing on issue listing page.	29/3/16	
12	I- PhIS013730816S	Hospital Tawau	Pharmacy Inventory	10/3/16	Item Master - Error when open item details	User reported when he double click item name in item master screen, a red ZK error popup as org.springframework.dao.Incorr ectResultSizeDataAccessExcepti on.Incorrect result size: expected 1, actual 4 . . If user click ok , the screen layout split into two. User inform the error occur to the Contract item that the initial letter of the item name started with D until Z . As example: error happen started with item Dutasteride G04CB02000C1001XX.01.	The error message due to store location, store location got 4 records with same name. That's why, when user search item at item master the error occur. This is because system read store name not store code.	16/3/16	
13	I- PhIS013886116S	Hospital Tanah Merah	Pharmacy Inventory	22/3/16	Item Movement - Source Information wrongly displayed	Thiban (SIT) reported that that the Source Information in Item Movement is incorrect. For example, user performed Receive From Supplier and user	Source Information was wrongly display as 'Pharmacy Store' instead of the correct source.	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						checked the Source Information in Item Movement shown as 'Pharmacy'. Supposed it shows the supplier name. Same goes if user performed Online Issue, the Source Information in Item Movement shows 'Pharmacy' but the Requester Unit is Wad 4.			
14	I-PhIS013895316S	Hospital Seri Manjung	Pharmacy Inventory	23/3/16	Item Movement - Source Information wrongly displayed	Thiban (SIT) reported that that the Source Information in Item Movement is incorrect. For example, user performed Receive From Supplier and user checked the Source Information in Item Movement shown as 'Pharmacy'. Supposed it shows the supplier name. Same goes if user performed Online Issue, the Source Information in Item Movement shows 'Pharmacy' but the Requester Unit is Wad 4.	Source Information was wrongly display as 'Pharmacy Store' instead of the correct source.	29/3/16	
15	I-PhIS013896216S	Klinik Kesihatan Bandar Kota Bharu	Pharmacy Inventory	23/3/16	Item Movement - Source Information wrongly displayed	User reported column source information at screen item movement show all Pharmacy since upgrade to new version 1.3.8.2	coding issue :- source information value was displaying wrongly because of 'hard code value ' was being displayed as source information	29/3/16	
16	I-PhIS013899516S	Makmal Ubat & Stor Bhgn Miri	Pharmacy Inventory	23/3/16	Item Movement - Source Information wrongly displayed	User reported when checked at item movement, source information for receive items interfacility should be CFLN instead of pharmacy.	Source info was not displayed from required screen. mistakenly this value was being displayed from hard code value as	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							'Pharmacy'.		
17	I-PhIS013904416S	Hospital Kulim	Pharmacy Inventory	24/3/16	Item Movement - Source Information wrongly displayed	Thiban (SIT) reported that that the Source Information in Item Movement is incorrect. For example, user performed Receive From Supplier and user checked the Source Information in Item Movement shown as 'Pharmacy'. Supposed it shows the supplier name. Same goes if user performed Online Issue, the Source Information in Item Movement shows 'Pharmacy' but the Requester Unit is Wad 4.	Source Information was wrongly display as 'Pharmacy Store' instead of the correct source.	29/3/16	
18	I-PhIS013911116S	Hospital Seri Manjung	Pharmacy Inventory	24/3/16	Item Movement - Source Information wrongly displayed	Thiban (SIT) reported that that the Source Information in Item Movement is incorrect. For example, user performed Receive From Supplier and user checked the Source Information in Item Movement shown as 'Pharmacy'. Supposed it shows the supplier name. Same goes if user performed Online Issue, the Source Information in Item Movement shows 'Pharmacy' but the Requester Unit is Wad 4.	Source Information was wrongly display as 'Pharmacy Store' instead of the correct source.	29/3/16	
19	I-PhIS013965516S	Hospital Queen Elizabeth	Pharmacy Inventory	30/3/16	Item movement - Stock not tally	User reported stock not tally at item movement. User make 2 transaction ISSUE on 24/3/2016. One is 3590 and another one is 10. After do	sequence to display item movement records was incorrect	30/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						issuing stock not deduct. (please refer attachment user)			
20	I- PhIS013972816S	Hospital Alor Gajah	Pharmacy Inventory	30/3/16	Item movement- record not tally	User reported that after upgrade version 1.3.8.2 30/03/2016 this morning they face problem.They create issue intra but the issue recorded not tally at item movement.for each transaction the amount deducted is correct but the next balance brought down do not same as the previous amount Example: Syringe Disp. 10ml and Valproate Sodium see attachment. The name of requester also wrong. suppose K2B Adult but in system it appear as Pharmacy. User mention there is no unit called as pharmacy in H.Alor Gajah.	sequence to display item movement records was incorrect	30/3/16	
21	I- PhIS013948516S	Makmal Ubat dan Stor Bahagian SibU	Pharmacy Inventory	29/3/16	Offline Issue (Inter) - Data is missing	User reported at issue screen, when user search no record found. Type of request=inter facility>issue request type=offline issue>click search>no record appeared. User confirm last time such at december 2015, user has made offline issue. User found out the issue happen since their facility update new version yesterday night at 7.00 pm.	Coding issue. Missing criteria to filter the Offline issue (External). Due to this, records were not populated on listing screen.	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
22	I- PhIS013782316S	Klinik Kesihatan Bandar Maharani	Pharmacy Inventory	15/3/16	Offline Issue (Inter) - Record missing in listing page	User reported she already done offline issue (Inter) for KK Bakri, KK Bukit Pasir, KK Parit Jawa, and KK Parit Bakar but when user try to search back even filter by issue number, no record found . Details as below Issue No: M02PS001-0000850, M02PS001-0000850851, M02PS001-0000850852, M02PS001-0000850853	criteria to filter the Offline issue (External) was not applied , that is why records were not being populated on listing	17/3/16	
23	I- PhIS013885416S	MUSN Kuching	Pharmacy Inventory	22/3/16	Offline Issue (Inter) - Record missing in listing page	User inform when search for issue only appear online issue. No record for offline issue. User search using user id also no record found for offline issue. 861008525982 770822136064 -Rohana Salleh Example : Mo2ps0010010044	criteria to filter the Offline issue (External) was not applied , that is why records were not being populated on listing	24/3/16	
24	I- PhIS013933016S	Klinik Kesihatan Balai	Pharmacy Inventory	28/3/16	Prepacking - Stock did not add to prepack item	SIT Faisal inform after perform prepacking, stock from original item already been deduct but prepacking item still 0 . Prepacking done by counter OPD. original : 02.2406.04 repack : A10BA02110T1001-120	Newly created batch was not being updated in prepacking . That is why the stock for the batch was not being updated and not reflected in stock balance dialog	30/3/16	
25	I- PhIS013953316S	Klinik Kesihatan Pengkalan Hulu	Pharmacy Inventory	29/3/16	Prepacking - Stock did not add to prepack item	SIT Faisal inform after perform prepacking, stock from original item already been deduct but prepacking item still 0 . Prepacking done by counter OPD.	Newly created batch was not being updated in prepacking . That is why the stock for the batch was not being updated and not reflected in stock balance	30/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						original : 02.2406.04 repack : A10BA02110T1001-120	dialog		
26	I- PhIS013941916S	Klinik Kesihatan Senawang	Pharmacy Inventory	28/3/16	Prepacking - Unable to find prepacking item	SIT informed on behalf of user that they unable to find prepacking item for item Prazosine HCL 2mg Tab pack per 60. They informed that the item did not exist at logistic pharmacy at unit catalogue list. Item code : C02CA0111T1002-60	Newly created batch was not being updated in prepacking . That is why the stock for the batch was not being updated and not reflected in stock balance	30/3/16	
27	I- PhIS013891816S	Hospital Slim River	Pharmacy Inventory	23/3/16	Task list - not update	User reported notification at task list not update. User already approve but in task list it still appear pending for approval . It effect near 15 transaction. 1) RS16000001 2) RS16000003 3) RS16000004 4) RS16000005 5) RS16000005 6) RS16000007 7) RS16000008 8) RS16000009 9) RS16000009 10) RS16000010 11) RS16000011 12) RS16000012 13) RS16000013 14) RS16000014 15) RS16000016	Missing functionality in older version of phis application, after approve transaction task list not clearing.	25/3/16	
28	I- PhIS013717916S	Hospital Kulim	Pharmacy Inventory	9/3/16	Tasklist - Pending to receive appear	SIT report on behalf of user inform when double click	spelling of word receiving was incorrect	9/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
					typo message	receive item in tasklist appear typo message.			
29	I-PhIS013974116S	Hospital Seri Manjung	Pharmacy Inventory	30/3/16	Unit catalog list-Item quantity not appear after prepacking	User has inform after do prepack item quantity is zero but item has deduct from stock. Batch number and expired date has appear but not for item quantity. Suppose after prepacking, the original item should have 1000 g stock available but in unit catalog list item shows 0 g. original item: Aqueous Cream Item code: D02AX00000G1001Xx.01 Quantity before prepack 1500g Quantity has been prepacked: 500g Quantity after prepack: 0g	Newly created batch was not being updated in prepacking . That is why the stock for the batch was not being updated and not reflected in stock balance	30/3/16	
30	I-PhIS013974616S	Hospital Alor Gajah	Report/Enquiry	30/3/16	Item movement - Source Information not tally	User inform Source Information appear Farmasi but actually user receive item from pharmaniaga. User inquiry if it will effect or not.	Mistakenly this value was being displayed from hard code value as 'Pharmacy'	30/3/16	
31	I-PhIS013886316S	MUSN Kuching	Report/Enquiry	22/3/16	Item Movement - Source Information wrongly displayed	User inform when checked at item movement for issue appear Farmasi at Source Information.User inform it should appear facility name. Issue no : M02ps0010010044	Coding Issue:- Source Information was hard coded by mistake as 'Pharmacy Store'	29/3/16	
32	I-PhIS013899016S	Hospital Putrajaya	Report/Enquiry	23/3/16	Item Movement - Source Information	User inform do issue and checked in Item movement, source information appear	Source info was not displayed from required screen. mistakenly this	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
					wrongly displayed	farmasi.User inform it should appear labour room. example : m02ps001-0002265	value was being displayed from hard code value as 'Pharmacy'.		
33	I-PhIS013936916S	MUSN Kuching	Report/Enquiry	28/3/16	Item Movement - Source Information wrongly displayed	User inform when checked at item movement for issue appear Farmasi at Source Information.User inform it should appear facility name. Issue no : M02ps0010010044	Coding Issue:- Source Information was hard coded by mistake as 'Pharmacy Store'	29/3/16	
34	I-PhIS013797116S	Hospital Seri Manjung	Report/Enquiry	16/3/16	Item Movement Report - Transaction error	User reported there is confusion in Item Movement for items APPL when receiving on 16 March 2016. Refer attachment.	1. sequence to display item movement records was in correct. 2. Source info was not displayed from receiving screen. mistakenly this value was being displayed from hard code value as 'Pharmacy'	29/3/16	
35	I-PhIS013894116S	Hospital Tanah Merah	Report/Enquiry	23/3/16	MAR Status - Unable to generate report.	SIT Thiban reported on behalf user. He inform unable to generate report MAR status for Serving information : Over due. Other Serving information type no issue. User confirm got patient record for Serving information: over due. User ID: 821127036018	Previously system have not save any Overdue status inside database. Thus they will be no record when searching inside MAR status report.	25/3/16	
36	I-PhIS013603516S	Hospital Queen Elizabeth II	Report/Enquiry	29/2/16	Total CP1 and CP2 not tally	User reported total CP1 and CP2 not tally between Report-Pharmacy-clinical-PF 6.3A - Medication history and Report-Pharmacy-clinical-Clinical Pharmacy Registry	Wrong searching criteria in report Clinical Pharmacy Registry which not follow for CP1 and CP2.	4/3/16	
37	I-	Hospital	Ward	10/3/16	CP1 - Prescription	User reported got issue with :	Previous medication with	18/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS013736616S	Tanah Merah	Pharmacy		Medication got double drug	CP1 - Prescription Medication got double drug Suppose in one prescription unable to ordered 2 same drug User: Lee Wan Nee ID: 900828035486	status STOP, DISCONTINUED AND CANCELLED which retrieve from medication profile also display in CP1 prescription medication.		
38	I-PhIS013793916S	Hospital Tanah Merah	Ward Pharmacy	16/3/16	CP1 - Stop Drug include in Prescription Medication	User reported got issue with : CP1 - Stop Drug include in Prescription Medication User will send screenshot. Patient :Makhtar Bin Che Noh MRN : HTM00005667 User: Lee Wan Nee ID: 900828035486	Drug From Medication Profile with status STOP, DISCONTINUE and CANCELLED also captured in CP1 Prescription Medication.	24/3/16	

Verified and Acknowledged By:

Signature: _____ Name: _____
Date: _____ Designation: _____

Signature: _____ Name: _____
Date: _____ Designation: _____

3.3 Defect List That Resolved in Previous Version

The following are the summary of resolved defect list that has been resolved and released in version 1.3.8.3. or earlier:-

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
1	I- PhIS013840716S	Pejabat Kesihatan Daerah Manjung	Adverse Drug Reaction (ADR)	18/3/16	Unable to make payment in IWP	User reported unable to make payment due to error 'CONF0040: Do you want still proceed to the process due to receiving not fully received?'. User inform he already fully received the item. Please refer attachment. L160236 , L160417, L160255 , L160238 , L160415 , L160419 , L160411 , L160412 , L160465 , L160464 , L160460 , L160461 , L160474 , L160462 , L160473 , L160479 , L160235 , L160490 , L160491 , L160485 , L160494 , L160496	Receiving information not updated to IWP due to coding issue in older version of phis application	21/3/16	
2	I- PhIS013891116S	Hospital Beaufort	Clinical Pharmacokinetic Services (CPS) & TDM	23/3/16	External TDM Request Received - Error appeared	User reported at External TDM Request Received, when click save, error pop up Please contact admin Step: External TDM Request Received>click save>error MRN:HBFT82031 HBFT82056 ID:890605025348 Password: sa5689	Phis v1.3.6 have issue coding when TDM sent for outsource, TDM order no getting updated once sent to outsource.	24/3/16	
3	I- PhIS013542116S	Hospital Labuan	Clinical Pharmacokinetic Services (CPS) & TDM	23/2/16	TDM - unable to save the outsource TDM results	User reported unable to save the outsource TDM results. Screenshot as attached. This is the fourth time user experienced this issue again	V1.3.7 and earlier version of phis has issue in coding sending outsource of TDM order.	3/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						since PHIS go live in september 2015 User request to solved as soon as possible as it urgent as many result pending TDM : TDM0000000149 MRN: HLBN00005427			
4	I- PhIS013655416S	Hospital Labuan	Clinical Pharmacokinetic Services (CPS) & TDM	3/3/16	TDM - unable to save the outsource TDM results	User reported unable to save the outsource TDM results. User unable to save the March result which received today. TDM no: TDM0000000172	Phis v1.3.6 have issue coding when TDM sent for outsource, TDM order no getting updated once sent to outsource.	4/3/16	
5	I- PhIS013743916S	Hospital Miri	Clinical Pharmacokinetic Services (CPS) & TDM	10/3/16	TDM Reporting - wrong dosage at TDM reporting - split dose	User check at the TDM reporting got a wrong dosage 75mg suppose it will be 175mg because doctor order 75mg and 100mg userid:87101609528	System display split dose as in normal dose format due to previously program logic not checking split dose.	13/3/16	
6	I- PhIS013891316S	Hospital Tawau	General Module	23/3/16	Tasklist - Request to delete transaction in tasklist	User reported and request to delete transaction at tasklist. Transaction at tasklist user unable to do issue receiving due to PhIS system show no record found after click issue no at tasklist. Issue no.: N020PP-0013132, N020PP-0020012 ID Level 3: 720501126003	Request to remove tasklist, this one not updated due to issue in older version of phis	23/3/16	
7	I- PhIS013809416S	Hospital Rehabilitasi Cheras	Inpatient Pharmacy	17/3/16	Transcribe Order-Unable to allocate drug, reserve qty same as available qty	User reported unable to allocate drug due to no stock and find out reserve qty are same with stock available qty User already check in	unused reserve quantity need to clear	18/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Incomplete Dispensing, check the patient listed in Manage Order. Some patient able to proceed with stop the drug but for some patient the 'STOP' button is dimmed. User request to clear the reserve quantity User inquiry for workaround, currently user need to check in Incomplete dispensing & manage order but if issue still persist, user need to add stock User will upload attachment for all drug affected User : Miss Foong Id : 890414145574 Contact No : 0163308225			
8	I-PhIS013784216S	Hospital Tanah Merah	Inpatient Pharmacy	15/3/16	MAR - schedule box only appeared at day 1st	User reported for frequency Q36H order for 7 days but mar schedule only shows at day 1st but next day to day 7, no schedule recorded. Drug: Gentamicine 80mg/2ml Inj MRN: HTMH00046215 ID: 781101035902	MAR record that its MAR Type=Interval inside Frequency Master have not being implemented in previous version. Thus the MAR record will only display for the first without sub sequence record.	16/3/16	
9	I-PhIS013657716S	Hospital Tanah Merah	Inpatient Pharmacy	3/3/16	Prescription order -Missing	User inform prescription missing when search at screening and clinical summary. User inform doctor transcribe for 3 drug but farmacist only found 1 drug in screening and verification. Drug appear : RX WAD30000088024 (Celecoxib)	Done data patch for this patient. Suspected happen because user did not click at OK button when confirm the order. Bug issue include in v1.3.8.2.	10/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Drug not appear : RX WAD300000087812 (Paracetamol/heparin) When check at record retrieval drug status ordered MRN:HTM45106 RX no : Ward387812 User id :870516115626			
10	I-PhIS013770916S	Hospital Tanah Merah	Inpatient Pharmacy	14/3/16	Screening & Verification - Alternate drug with wrong quantity	User reported got issue with : Screening & Verification - Alternate drug with wrong quantity Drug Order : Cefuroxime 1.5g Inj User alternate to : Cefuroxime 750mg Inj User already allocate qty per dose 2 vial but appear 1 vial When print label, shows 2 vial User: Lee Wan Nee ID: 900828035486 Contact No : 012909 9169	The Logical error in a code. Wrong value/UOM taken for Dose in drug label	14/3/16	
11	I-PhIS013707216S	Hospital Tanah Merah	Inpatient Pharmacy	8/3/16	Screening and verification- Patient not found	User reported Dr. already confirm order and the status already become ordered. But user did not found the patient name at screening and verification, preparation and dispensing screen. User reported this problem always happen not only for this patient but sometime at other patient. User request to check within 7 days due to the prescription	Done data patch for this patient. Suspected happen because user did not click at OK button when confirm the order. Bug issue include in v1.3.8.2.	10/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						only for 7 days. Patient MRN: HTM00008099			
12	I-PhIS013610616S	Klinik Kesihatan Lahad Datu	IWP	1/3/16	IWP - Unable to proceed with payment	User reported got issue with : IWP :Payment Pop up info message : Not fully receive but user informed already complete all the receiving. LPO : 0127 , 0139 , 0138 and 0141 Name: En Azmir Contact No.: 0195255782 User ID: 901230015733 Email : pharm2014pkklid@gmail.com	Due to coding issue in v1.3.6, receiving information not sync to IWP. Without receiving information sync to IWP Payment cant be processed	1/3/16	
13	I-PhIS013633116S	Pejabat Kesihatan Daerah Kemaman	IWP	2/3/16	IWP - Unable to proceed with payment	User inform PKD at KK Batu 2 1/2 unable to make payment. User inform appear notification Do you still want to process due to receiving not fully received . User inform already receive in PhIS. LPO :L0343 User id :820801115486 Request data patch to resync information from Facility to IWP	due to coding issue in 1.3.6 receiving information not sync to IWP, in order for user to proceed with payment.	3/3/16	
14	I-PhIS013670116S	Klinik Kesihatan Bayan Baru	IWP	4/3/16	IWP-Cannot make payment	User reported cannot make payment for LP and Contact purchase order in IWP due to appear message receiving not fully received. User inform already done receiving in PhIS. Details as below:	Receiving information not sync to IWP due to issue in coding.	4/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						LPO: L1160105 PO: PO16000057 (contract) LPO: L1160167 PO: PO16000076 (contract) LPO: L1160106 PO: PO16000068 (LP) LPO: L1160051 PO: PO16000006 (LP)			
15	I- PhIS013940416S	Pejabat Kesihatan Daerah Manjung	IWP	28/3/16	Unable to make payment in IWP	User reported unable to make payment due to error 'CONF0040: Do you want still proceed to the process due to receiving not fully received?'. User inform he already fully received the item. Details as below: L160571, L160215, L160493, L160492, L160526, L160523, L160518, L160516, L160515, L160466, L160684, L160537, L160530, L160588, L160587, L160585, L160586, L160577, L160578, L160584, L160589, L160601, L160598, L160599, L160597, L160615, L160614, L160616, L160617 User ID: 831124085454	Receiving information from facility not sync to IWP due to coding issue in older version of phis application.	29/3/16	
16	I- PhIS013642116S	Hospital Kulim	Manufacturing - CDR	2/3/16	CDR Order - Patient cannot be found anywhere	User reported have 3 patient that cannot be found anywhere regardless in Verification, Preparation, Dispensing or Release/Discard Batch For drug that order, user	CDR Order - Patient cannot be found anywhere - null Dispense Location	7/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						confirm have reserve qty in CDR store Status patient : in progress Status drug : Prepared 1. MRN : HKLM00086512 2. MRN : HKLM00074820 3. MRN: HKLM00096925			
17	I-PhIS013940716S	Klinik Kesihatan Sri Medang	NA	28/3/16	Dispense - unable to dispense	User reported unable to dispense, appear popup allactive drug must be prepared before can proceed with dispensing . Check at screening & verification no record fount for this patient, at screen preparation > user click prepare and ok but nothing happens. example MRN : 0074184 Id : 560105115118 User name : Eshah che soh NORAZLI SYARIFA 860711465390 Pegawai Farmasi U44	Suspected bug is because of multi threading issue which make drug status not properly updated when user prepare the order.	29/3/16	
18	I-PhIS013939816S	Pejabat Kesihatan Daerah Perak Tengah	NA	28/3/16	IWP - Unable to approve order	User reported unable to approve order for KK Ulu Dedap. Popup insufficient budget occur. User did virement on 14/3/2016 RM44,000. But suddenly budget as today become RM200. (please refer attachment) Vote description: PERUNTUKAN UBAT KK ULU DEDAp Vote code:	Budget balances not updated due to budget movement patch which was applied earlier for the PKD authorization Screen issue. After authorization budget is not deducted and due to this user had spent more than what they have allocated.	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						052301/020600/27401/99 PO: 16000019, 20, 21, 22, 23			
19	I- PhIS013939916S	Klinik Kesihatan Greentown	NA	28/3/16	Online SPUB - Not received SPUB	User reported already successfully sent online SPUB to KK Kg Simee. The SPUB online was not received by KK Simee. This happened many times. MRN: KKE08004500034216	SPUB stuck in IWP due to facility column length of the new version not match with column length on old version of SPUB No. Need to updated length of column.	29/3/16	
20	I- PhIS013932916S	Klinik Kesihatan Batu 2 1/2	NA	28/3/16	Payment- Unable to proceed payment due to not fully received	User reported unable to proceed payment due to not fully received alert occur, while user already received all corresponding LPO No. User inform this problem repeating happen every time user want to do payment LPO No.: 0562, 0627, 0213, 0343, 0502, 0318	Receiving information not sync to IWP due to coding issue in 1.3.6 of phis application	30/3/16	
21	I- PhIS013955216S	Klinik Kesihatan Batu 2 1/2	NA	29/3/16	Payment- Unable to proceed payment due to not fully received	User reported unable to proceed payment due to not fully received alert occur, while user already received all corresponding LPO No. User inform this problem repeating happen every time user want to do payment LPO No.: 0646, 0648, 0219, 0576	Receiving information from facility not sync to IWP due to coding issue in older version of phis application.	30/3/16	
22	I- PhIS013972316S	Klinik Kesihatan Batu 2 1/2	NA	30/3/16	Payment- Unable to proceed payment due to not fully received	User reported unable to proceed payment due to not fully received alert occur, while user already received all corresponding LPO No. User	Receiving information not updated to IWP due to coding issue in previous version of phis.	31/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						inform this problem repeating happen every time user want to do payment LPO No.: 0559			
23	I-PhIS013599116S	Klinik Kesihatan Mahang	Order Management - Web	29/2/16	Drug - Trade name back to original name	User reported last month he edit the trade name of drug and able to used the trade name that he saved to search for transcribe. But today as per checked all drug trade name back to original trade name. User query on what he edited/set not able to used anymore. User tried to edit 1 drug for examples, drug Paracetamol 500 mg Tablet (NO2BE01000T1001XX) and saved. The record that he edit are saved.	No Issue, Trade name only maintain by IWP, due to bug in screen Trade can be editable by facility user. If trade name edited by user and drug master sync from IWP, changes will be replaced by IWP changes in facility.	3/3/16	
24	I-PhIS013756116S	Hospital Miri	Order Management - Web	12/3/16	Screening & Verification - Missing patient	SIT inform patient missing at screen screening and verification. Patient able to find at screen record retrieval and status ordered. MRN:Hmiri00172238 RX :ANAES-ICU0000133902 User id : 851220735308 (Tiong Kin Tim)	Dispensing and dispense normal records were not created after order confirm. Suspected it happen because user did not click at OK button when confirm the order.	13/3/16	
25	I-PhIS013688416S	Hospital Tanah Merah	Order Management - Web	6/3/16	Screening & Verification - RX missing	User reported RX missing but user check on record retrieval status for this medication is Partial Dispensed MRN:	Patches done to assign queue to the RX for user proceed to dispense the medication.	7/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						1. HTM00002008 2. htmh00043627 3. htmh00045475			
26	I-PhIS013889016S	Klinik Kesihatan Bidor	Order Management - Web	22/3/16	SPUB - Appear error	User reported unable to transcribe SPUB online to all patient. When user click confirmed button error Please contact system administrator appear. User give example: 1) Patient name: Loke Tuck Yee SPUB no: 11-0801002311-0801002311-08010023SPUB_00000146 2) Patient name: Kok Hong Cheong SPUB no: 21-0801009521-0801009521-08010095-00000095 3) Patient name: Chai Kaw SPUB no: 21-0801009521-0801009521-08010095-00000097	Medication order table spub number doesn't supports new length of SPUB number which is released with 1.3.7	23/3/16	
27	I-PhIS013584116S	Klinik Kesihatan Chemor	Outpatient Pharmacy	26/2/16	Alternate- nothing change when do alternate	User inform when do alternate after check back nothing happen. Item: Clonazepam 2mg MRN: KKE08004100093820	The alternate allocation fail to auto calculate the Allocation Qty for alternate drug. Workaround - user can manually set the Allocation Qty in Alternate drug screen. Bug is resolved in version 1.3.8.2.	9/3/16	
28	I-PhIS013899216S	Klinik Kesihatan	Outpatient Pharmacy	23/3/16	Dispensing - Drug missing	User reported drug for patient missing at dispensing stage.	User unable to dispense drug because some of the	25/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
		Temerloh				User inform at dispensing, waiting time still running. User step: Transcribe order>acknowledge>verified>prepared>unable to dispense due to drug missing ID: 880419145419 Patient No: 660521755024 MRN:KKE06008000099268 Vitamin B1, B6, B12 tablet, Sinvastatin40 mg, ranipidinge 150 mg	drugs are missing from prescription.		
29	I-PhIS013625016S	Klinik Kesihatan Jelapang	Outpatient Pharmacy	1/3/16	Dispensing - Unable to dispense, one drug is status partial dispensed	Reported by SIT that user unable to dispense and alert appear on screen All active item must be prepared . User tried to hold but the button dimmed. She also tried to do Release/Discard but item not available to select. The rx is not display at any other screen so user cannot hold and dispense the rx. Item: Simvastatin 40mg tablet MRN: KKE08005100082713	Drug status not properly updated.	10/3/16	
30	I-PhIS013712416S	Klinik Kesihatan Greentown	Outpatient Pharmacy	8/3/16	Dispensing - Wrong frequency printed on label	User reported that the frequency printed on the label is wrong for the drug PERINDOpril 4mg tablet. In the system the prescribed frequency is 2 tablet per day but in the label stated 0 tablet per day.	0 biji appear at label when user alternate the drug and the quantity per dose in decimal point value.	9/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
31	I-PhIS013796016S	Hospital Tanah Merah	Outpatient Pharmacy	16/3/16	Drug Label - Show 0 biji after alternate	User reported got issue with : Drug Label - Show 0 biji after alternate MRN : HTM00014889	know bug resolved and data need to patch	18/3/16	
32	I-PhIS013611016S	Hospital Tanah Merah	Outpatient Pharmacy	1/3/16	Label Drug - Drug alternate appear as 0 biji at label.	User reported drug alternate appear as 0 biji at label. MRN : htmh00036506 Item : Warfarin Sodium 5mg Tab	Issue already resolved in 1.3.8.2 for alternate drugs issue	3/3/16	
33	I-PhIS013795616S	Hospital Tangkak	Outpatient Pharmacy	16/3/16	Online SPUB R1 Request Received-patient not received	User reported HPSF has been sent patient SPUB to H.Tangkak but user said no patient received from HPSF. User said HPSF also has sent SPUB patient to other facility and that facility received that SPUB patient. User inform also received SPUB patient from other facility but not received SPUB patient from HPSF. SPUB Patient from HPSF: Yuvanraj 090122040337 Muhammad Norzaile 880204105647 Liew Lee Keng 700918105162 Teh Mok Kiong 460201045182 Lachimey 521114085940 Tay Siew Hwa 600121015438 Azmi Nizam 760104017301 Lim Ah Moi 560125015130 R. Sathiya Murty 700707016127 Chan Kim Kuan 600825045190 Khamis Bin Othman 470107015787	1. SPUB online from HPSF not flow to Tangkak hospital due to different version at both faculties. This issue related to Bug. HPSF using version 1.3.8 meanwhile Tangkak using 1.3.6 (all patient - refer QC attachment 1) 2. during transfer SPUB online for 7 patient, having some problem between HPSF to Tangkak through IWP, that's why data not flow successfully (For root cause of 7 patient - refer QC attachment 2)	25/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Gan Soon Chin 221218015133 Kadirbilo 560113015395 Weng Tak 470807015243 User ID:900422105579			
34	I-PhIS013741016S	Klinik Kesihatan Lanchang	Outpatient Pharmacy	10/3/16	Preparation - Label double printing	<p>1) User reported during multiple encounters (Pic 1), clicking on the "print Label" button does not trigger the printer to print the labels at all. So in order to print the labels as requested, the user click the "edit label" button to show the next screen (Pic 2).</p> <p>2) After reviewing and select which drug to print, the user clicks on the "print" button (Pic 2). Then the printer prints 2 copies of the same new labels although the user only clicked once.</p> <p>3) Example: For Syrup Amoxicillin 125mg/5ml, we print 3 labels by changing the "No of Label To Print", Then clicking on the "printer" icon, 3 labels will be printed immediately. However when clicking on the X to close the screen, 3 more labels will be printed.</p> <p>ID: 901112105201 UNIT: FARMASI Time: 2.41pm 21/12/2015</p>	Code issue. Previously system is not stopping the backend print action after user modify any fields and close the Edit Label screen.	10/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
35	I-PhIS013686816S	Klinik Kesihatan Alor Janggus	Outpatient Pharmacy	6/3/16	Preparation - Wrong next collection date	User reported next collection date was wrong in PhIS. User already set supply duration for 30 days but next collection date shown date next day. User use auto allocate. It happen to all patient.	Earlier autocalculation Next Collection Date was on confirm order action and not recalculate when re-enter supply duration.	6/3/16	
36	I-PhIS013705216S	Klinik Kesihatan Belukar	Outpatient Pharmacy	8/3/16	Record Retrieval-error when open screen	SIT reported on behalf user, inform that when click at record retrieval pop up error 'Please contact admin'. SIT also inform at the dispensing location shows 'unknown exception: Java.lang... MRN Patient: KKE03009700081957 Dispensing Location: Farmasi Pesakit Luar	The dispense location is null. Patch done. For workaround - Please get the user ID, then advice user to set the Default Login Location in User Profile. This is bug in v1.3.6.	10/3/16	
37	I-PhIS013820116S	Hospital Tanah Merah	Outpatient Pharmacy	17/3/16	Release Discard - Drug status verified appeared in Dispensing Screen	User reported got issue with : Release Discard - Drug status verified appeared in Dispensing Screen User already release drug. Check in Clinical Summary-Drug Status: Verified User unable to find patient in Screening & Verification Screen/Preparation Screen. Patient found in Dispensing Screen with status : Prepared. Kindly refer File Upload. MRN: HTM00007133 Rx No: MEDIKAL0000092747	Bug is because of status not properly updated when user prepare the drug.	22/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
38	I-PhIS013699316S	Hospital Tanah Merah	Outpatient Pharmacy	7/3/16	Rx missing although shown as status "partially dispensed"	User reported Rx missing although shown as status "partially dispensed". 1. HTM00016875 2. htmh00038075 3. htmh00038497	This Problem resolved in latest release(1.3.8.2) 1. HTM00016875 3. htmh00038497 for both partial Dispense Records Missing.	21/3/16	
39	I-PhIS013796116S	Hospital Tanah Merah	Outpatient Pharmacy	16/3/16	Screening & Verification - Partially Dispensed patient missing	User reported got issue with : Screening & Verification - Partially Dispensed patient missing MRN : HTM00004043	Due to multithreading in older version. few status were not update in dispensing. Bug release in version 1382.	17/3/16	
40	I-PhIS013624916S	Hospital Tanah Merah	Outpatient Pharmacy	1/3/16	Screening & Verification - Status & Balance Qty wrongly display	User reported status & balance qty wrongly display for same drug 1. In clinical summary, appear as status "partial dispensed". But in screening and verification stage, appear as "prepared" and allocation cannot be carry out. 2. Total quantity is 360 tablets, and one month medication had been supplied to patient, suppose balanced Qty should be 270 as prev. dispense quantity is 90's tablet. In screening stage appear balance quantity as 150. MRN : htmh00034108 Item: Terazosin HCl 1 mg Tablet	Due to multi threading some random dispense status were not updating correctly.	8/3/16	
41	I-PhIS013801216S	Klinik Kesihatan Jelapang	Outpatient Pharmacy	16/3/16	Screening & Verification - Unable to find patient	The Rx with partially dispensed couldn't be found at any screen of Screening, Acknowledgement, Preparation	Bug is because of coding issue. Not properly updated the flag and queue for the rx. Bug issue	17/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						and dispensing. Patient name: Ibrahim bin Tan PHIS Status: One Rx with 2 medications - ordered One Rx with few medications - partially dispensed.	release in v1.3.8.2.		
42	I-PHIS013906616S	Klinik Kesihatan Jelapang	Outpatient Pharmacy	24/3/16	Screening&Verification - Patient name missing	SIT reported on behalf user inform that user unable to find patient name at screening, preparation, dispensing, single stage dispensing and acknowledgement screen. Check history status is 'acknowledge'. MRN: KKE08005100082355	Prescription missing at Screening & Verification stage due to patient is from old version 1.3.6 and currently facility already user new version.	25/3/16	
43	I-PHIS013722116S	Klinik Kesihatan Labis	Outpatient Pharmacy	9/3/16	Single Stage Dispensing - allocate quantity wrongly calculated	User reported allocate quantity wrongly calculated. User has to allocate reserve quantity using a difficult flow to make the allocation calculated correctly as user wish. Calcipotriol 50mcg/g Bethamethasone 0.5mg/g Gel MRN: KKE01006500079901 ID: 860402235890	System wrongly allocate the reserve quantity due to insufficient stock.	23/3/16	
44	I-PHIS013954916S	Klinik Kesihatan Sungai Mati	Outpatient Pharmacy	29/3/16	SPUB Online - Not received SPUB	User reported HPSF already sent SPUB online to KK Sg. Mati but KK Sg. Mati not received notifications for online SPUB. Details as below: 1) HPSF00053662 / 341229015174 (Naimah Bt Dinan)	1. SPUB online from HPSF not flow to KK sungai mati due to different version at both faculties. This issue related to Bug. HPSF using version 1.3.8 meanwhile Kk sungai mati using 1.3.6. 2. During transfer SPUB	30/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						2) HPSF00038873 / 650101015792 (Ng Thoon Lang) 3) HPSF00037154 / 491115015996 (Remah Bt Jumaat) 4) HPSF00033341 / 320124015064 (Amah Bt Puteh)	online for 4 patient, having some problem between HPSF to KK sungai mati through IWP, that's why data not flow successfully.		
45	I-PhIS013907216S	Hospital Kuala Penyu	Patient Management	24/3/16	Record Retrieval - Label double printing	Reported by Isyqi (SIT) that the labels were double printing. Steps: 1) Select the label that he want to print out. Labels were printed out accordingly. 2) After printing completed, he closed the screen but all labels were printed out again MRN: HKP00082037	Code issue. Previously system is not stopping the backend print action after user modify any fields and close the Edit Label screen.	24/3/16	
46	I-PhIS013724916S	MUSN Kuching	Pharmacy Inventory	9/3/16	Budget balance by vote - Budget not tally	User reported in budget balance by vote, 154601/030400/27401/99 balance showed only RM 30,722.36 left but user inform the actual balance should be RM 111,591.36.	LPO Cancellation budget not moved due to issue in status columns. Instead of updating ep status, it was updating order status column. Due to this budget not moved from liability to available.	14/3/16	
47	I-PhIS013537816S	Klinik Kesihatan Kupang	Pharmacy Inventory	23/2/16	Budget movement - Not deduct	User inform receive item but when checked it budget movement, no amount been deduct. Example : Receive item : P160000004 LPO:L0251031501160065 DO:121308911 User id :860826385323	Budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
48	I- PhIS013784516S	Hospital Miri	Pharmacy Inventory	15/3/16	Budget not corrected in PHIS	User reported make purchase order & this order was rejected in eP but budget not corrected in PHIS. Purchase no: PO16000503 item code: 07.4208.07 item: hepatitis b vaccine inj amount: 244.50	Budget movement present in DB, but not appear on screen due to transaction type in Budget Movement not match with ref codes.	17/3/16	
49	I- PhIS013575216S	Pejabat Kesihatan Daerah Yan	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 032201/020600/27401/99 Vote Name: UBAT Over Spent: -71944.3	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
50	I- PhIS013575516S	Klinik Kesihatan Bagan Datoh	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						spent more than allocated amount. Vote Code:051501/020600/27404/99 Vote Name: VAKSIN KKBD Over Spent: -572.8			
51	I-PhIS013575616S	Klinik Kesihatan Chenderong Balai	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 051501/020600/27404/99 Vote Name:VAKSIN KKCB Over Spent:-879.8	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
52	I-PhIS013575816S	Klinik Kesihatan Langkap	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this budget is not deducted properly & user has spent more than allocated	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						amount. Vote Code: 051501/020600/27404/99 Vote Name: VAKSIN KKL Over Spent: -5651.8			
53	I- PhIS013575916S	Klinik Kesihatan Selekoh	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 051501/020600/27499/99 Vote Name: BUKAN UBAT KKS Over Spent: -397.1	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
54	I- PhIS013576316S	Klinik Kesihatan Telok Intan	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. 1. Vote Code : VAKSIN KKT I :	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						051501/020600/27404/99 Over Spent : - 54968.7 2. Vote Code : BUKAN UBAT KKT1 051501/020600/27499/99 Over Spent :-6962.16			
55	I- PhIS013576416S	Klinik Kesihatan Ampang	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 061101/020600/27404/99 Over Spent : -93184.4	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
56	I- PhIS013576616S	Klinik Kesihatan Beranang	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code : Perbelanjaan Mengurus (ET) 2015 - Vaksin	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						061101/020600/27404/99 Over Spent : -14572			
57	I- PhIS013576716S	Klinik Kesihatan Batu 14	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code : 061101/020600/27404/99 Vote Name: KK Batu 14 - Vaksin Over Spent : -9750.1	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
58	I- PhIS013576816S	Klinik Kesihatan Balakong	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 061101/020600/27404/99 Vote Name : KK Balakong - Vaksin	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Over Spent : -17822.6			
59	I-PhIS013576916S	Klinik Kesihatan Batu 9	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount.</p> <p>Due to this, budget is not deducted properly & user has spent more than allocated amount.</p> <p>Vote Code: 061101/020600/27404/99</p> <p>Vote Name : KK Batu 9 - Vaksin</p> <p>Over Spent : -8380</p>	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
60	I-PhIS013577016S	Klinik Kesihatan Bandar Baru Bangi	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount.</p> <p>Due to this, budget is not deducted properly & user has spent more than allocated amount.</p> <p>Vote Code: 061101/020600/27404/99</p> <p>Vote Code : Perbelanjaan Mengurus (ET) 2015 - Vaksin</p> <p>Over Spent : -8403.2</p>	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
61	I-PhISO13577116S	Klinik Kesihatan Bandar Seri Putra	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount.</p> <p>Due to this, budget is not deducted properly & user has spent more than allocated amount.</p> <p>Vote Code: 061101/020600/27404/99 Vote Code: KK Seri Putra - Vaksin Over Spent : -14416.4</p>	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
62	I-PhISO13577216S	Klinik Kesihatan Labis	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount.</p> <p>Due to this, budget is not deducted properly & user has spent more than allocated amount.</p> <p>Vote Code: 091601/020600/27401/99 Vote Name: UBAT (Farmasi dan Bekalan Kesihatan Awam) Over Spent : -233.57</p>	Budget over spend by user due to issue in PKD auth screen in v1.3.8.1, budget not deducted properly. Due to this budget balance always same and user had spent more.	14/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Vote Code: 091601/020600/27499/99 Vote Name: BUKAN UBAT (Farmasi dan Bekalan Kesihatan Awam) Over Spent : -3664.35			
63	I- PhIS013577316S	Klinik Kesihatan Bukit Besar	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code:091801/020600/27404/9 9 Vote Name: KKBB VAKSIN 27404 Over Spent:-775.87	Due to issue previous deployment budget not deducted properly and user has spent more than allocated.	3/3/16	
64	I- PhIS013577416S	Klinik Kesihatan Sedili Besar	Pharmacy Inventory	25/2/16	Budget Over Spent	Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>spent more than allocated amount. Vote Code:091801/020600/27404/99 Vote Name: KKSB VAKSIN 27404 Over Spent: -193.04</p>			
65	I-PhIS013577516S	Klinik Kesihatan Gersik	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not deducted properly & user has spent more than allocated amount. Vote Code: 093201/020600/27401/99 Vote Name: KK Gersik Ubat dan Dadah Over Spent: -13413.78</p>	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	
66	I-PhIS013575716S	Klinik Kesihatan Hutan Melintang	Pharmacy Inventory	25/2/16	Budget Over Spent	<p>Reported PKD approved APPL PO, system check wrongly the condition for the order transaction amount. Budget transaction amount carried as RM 0 during APPL PO approved by PKD, instead of actual order amount. Due to this, budget is not</p>	Due to coding issue in PKD auth screen budget not moved properly and has spent more amount than actual amounts.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						deducted properly & user has spent more than allocated amount. Vote Code: 051501/020600/27499/99 Vote Name: BUKAN UBAT KKHM Over Spent: -5276.87			
67	I- PhIS013798816S	Hospital Baling	Pharmacy Inventory	16/3/16	Contract facility- contract not updated and not available to be retrieved	User reported that his contract not updated to revision 2. currently his facility using revision 1.He check at retrieve section but there is no contract to be retrieve. KKM-147/2015/F(U)	Contract retrieved to facility before item master sync to facility due to this contract details missing item information	22/3/16	
68	I- PhIS013625416S	Hospital Mukah	Pharmacy Inventory	1/3/16	Contract facility- Different packaging in contract	User reported that the packaging for item in the contract in PhIS system is different comaped to contract user get from MOH. contract no: KKM-62/2015/F(U) Item description: Calcium Gluconate 10% Inj Item code: A12AA03000P3001XX04 Packaging in system pack of 20 ampoule Packaging in contract: ampoule	Data patching of primary sequence required	3/3/16	
69	I- PhIS013632016S	PKD Kinta	Pharmacy Inventory	2/3/16	Contract PO - Insufficient budget when enter eP approve quantity	User informed that he unable to save PO contract when click save. Alert Message INFO 0796 : Vote Code : 052201/020600/27401/99, budget type, Operating does	Due to coding issue in older versions of PhIS, budget not deducted properly and user has spent more amounts than allocated amounts	4/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						not have sufficient balance, either change order quantity or vote description. Alert message appear during he want to key in eP approve quantity which is in PKU : 720. Details drug : Item name : Termisatan 80mg tablet Item code : C09CA07000T10022XX.01 Contract : KKM-209/2015-F(U)			
70	I-PhIS013734216S	Hospital Segamat	Pharmacy Inventory	10/3/16	Contract Purchase Order - Packaging needed not appear.	User reported want to create contract purchase order for item Losartan 5mg tablet for packaging pack of 30 tablet . User inform item appear only for pack of 1 tablet . User unable to select item with packaging pack of 30 tablet . Contract code: KKM-147/2015/F(U)	PO screen did not refer to the latest contract revision.	14/3/16	
71	I-PhIS013637216S	Pejabat Kesihatan Daerah Sabak Bernam	Pharmacy Inventory	2/3/16	Deduction - Budget not deducted from balance	User reported budget not deducted from balance as per user do deduction at IWP. 061301/020600/27401/99 - drug 061301/020600/27499/99 - non drug	Budget deduction in IWP is not updated at KK	7/3/16	
72	I-PhIS013637216S	Pejabat Kesihatan Daerah Sabak Bernam	Pharmacy Inventory	2/3/16	Deduction - Budget not deducted from balance	User reported budget not deducted from balance as per user do deduction at IWP. 061301/020600/27401/99 - drug	Budget deduction in IWP is not updated at KK	7/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						061301/020600/27499/99 - non drug			
73	I-PhIS013819316S	Pejabat Kesihatan Daerah Sabak Bernam	Pharmacy Inventory	17/3/16	Deduction - Budget not deducted from balance	1) User reported budget not deducted from balance as per user do deduction at IWP. 2) Checked by QC balance already deduct 125,000 3) User claim amount back to normal as per amount 1st allocation when user do purchase order. (please refer attachment) 061301/020600/27401/99 - drug	Budget deduction movement created and deducted from DB, but during the overspent and pkd authorisation, patched data balance reverted back to allocated balance	21/3/16	
74	I-PhIS013758316S	Hospital Sultanah Nora Ismail	Pharmacy Inventory	13/3/16	Direct Issue - Issue cannot be found after generate issue note	User reported after generate issue note, user want to search back the issue number but when search the record not found Issue no: D02PS001-0000197	Coding issue Condition to display Issue which are created against Approve Special drug and Requisition Order was not enabled on Listing page	13/3/16	
75	I-PhIS013892216S	Hospital Kuala Kubu Bharu	Pharmacy Inventory	23/3/16	External Notification - No Record Found	User report No Record Found after click Retrieve. Issue happen when user click Online Indent Manufacturing Received.	There is coding issue in 1.3.6 version of phis , due to this manufacturing indent not listing in list screen.	23/3/16	
76	I-PhIS013677116S	Pejabat Kesihatan Daerah Manjung	Pharmacy Inventory	4/3/16	Facility info - Unable to save	User want to change days for Indent Closed Period (days). User click button edit and click save but days still change to default.	v1.3.6 has code issue for PKD facilities	4/3/16	
77	I-PhIS013764216S	Klinik Kesihatan Membakut	Pharmacy Inventory	14/3/16	Generate RIL - Item not appear	SIT report after Generate RIL , only one item appear in list. He had confirm there many item below buffer level not appear in	Logic issue. Null value case was not handled for Pending receive Quantity at the time of generating	14/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						list.	RIL.		
78	I-PhIS013953416S	Hospital Tawau	Pharmacy Inventory	29/3/16	Generate RIL-Item not appear	User reported item already below buffer level (check at unit catalogue list) . When create indent, user click Generate RIL but the item not appear. this item not appear as user mention. name: frusemide 20mg/2ml Inj Drug code: C03CA01000P3001XX name: Adrenaline acid tartrate 1mg/ml Inj Drug code: C01CA24123P3001XX	Logic issue. Null value case was not handled for Pending receive Quantity at the time of generating RIL.	29/3/16	
79	I-PhIS013746616S	Klinik Kesihatan Sungai Buloh	Pharmacy Inventory	11/3/16	Indent - Error when continue indent	User inform that she make 3 indent. After she save the indent, she logout from the system before able to send for approval due to she have some work to do. When she have free time, she login back and want to continue the indent by send for approval but error Please contact your administrator appear. User also inform she have edited the indent before she wants to send for approval. Indent no: R16000078, R16000079 & R16000080 User id: 770327087162	This is bug from version 136.	11/3/16	
80	I-PhIS013941716S	Klinik Kesihatan Teluk Bahang	Pharmacy Inventory	28/3/16	Indent (Inter Facility) - Unable to approve	User informed that she cannot approve indent she made towards KK Bayan Baru due to	Bug in v1.3.6	28/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						poppup Please contact system admin appear . She also cannot close indent screen due to same poppup appear Indent No : R16000033 and R16000034			
81	I-PhIS013660216S	Klinik Kesihatan Ulu Yam Bahru	Pharmacy Inventory	3/3/16	Indent inter-error appear when click add item for second time	User reported she create indent inter to PKD Hulu Selangor. She create the indent with 10 item then she save. Then she open again the saved indent to add more item. When she click ADD ITEM an error appear Error has occurred please contact your ad administrator . User cant add more item after save the indent. Indent No: R16000007	Coding issue v1.3.7 and earlier version of phis application, if user close indent screen before send for approval, they can not send for approval that particular record.	3/3/16	
82	I-PhIS013692616S	Klinik Kesihatan Larkin	Pharmacy Inventory	7/3/16	Indent inter-poppup error appear when click send for approval	User reported, she create indent inter. She succesfully save the indent but when want to proceed to click button send for approval pop error appear an error occur please contact your system administrator	Coding issue v1.3.7 and earlier version of phis application, if user close indent screen before send for approval, they can not send for approval that particular record.	7/3/16	
83	I-PhIS013635416S	Klinik Kesihatan Lurah Bilut (Felda)	Pharmacy Inventory	2/3/16	Indent Interfacility - Pop up error contact admin	User reported got issue with : KK Bilut Indent to PKD Bentong Save Close Screen Reopen screen to edit. Pop up error contact admin Informed user got bug issue for current version. Will permanently resolve in next	Coding issue v1.3.7 and earlier version of phis application, if user close indent screen before send for approval, they can not send for approval that particular record.	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						release version. For workaround, user need to proceed with new indent. User acknowledge. Indent - R16000009 User : Cik Wahida Id : 901127065636			
84	I- PhIS013703216S	Pejabat Kesihatan Daerah Klang	Pharmacy Inventory	8/3/16	Indent Interfacility - Pop up error contact admin	User reported got issue when do indent inter facility. After Save he close screen then reopen screen to edit but Pop up error contact administrator appear.	This case is related to the indent which are sent to Saba/Sarwak state's facility and source and destination have same ptj code and indent have more then 10 details. after save if screen is closed and reopen . that time send facility to was referred wrongly from component (band box for Send Indent to) instead of referring from database. It cause the exception	8/3/16	
85	I- PhIS013784416S	Hospital Sik	Pharmacy Inventory	15/3/16	Indent intra- Unable to do receiving	User reported that when she click transaction no (N02SUBSTOR-0000838) at Task list to do receiving from substore. There is popup appear mention Receivinag has already been done then she click ok . The system directed her to page intra facility receive item . but it that page there is no button to save or click except X button which is	Receiving already done, but the task list not closed due to coding issue in 1.3.6	16/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						to close the page.			
86	I-PhIS013967216S	Klinik Kesihatan Bayan Lepas	Pharmacy Inventory	30/3/16	Indent(Inter Facility) - Pop up error message appeared	User reported hit with error msg An error has occurred. Please contact your system administrator. after clicking Send for Approval button on 30/3/2016. User informed KK Bayan Lepas made indent to KK Bayan Baru on 29/3/2016. Indent no: R16000033 Indent date: 29/3/2016 ID: 740528095006	This case is related to the indent which are sent to Saba/Sarwak state's facility and source and destination have same ptj code and indent have more then 10 details. after save if screen is closed and reopen . that time send facility to was referred wrongly from component (band box for Send Indent to) instead of referring from database. It cause the exception	30/3/16	
87	I-PhIS013652816S	Klinik Kesihatan Tanjung Tualang	Pharmacy Inventory	3/3/16	Indent(Inter) - Unable to add item	User inform unable to add item after click save due to error Please contact system administrator . User want indent to KK Kg Simee	Coding issue v1.3.7 and earlier version of phis application, if user close indent screen before send for approval, they can not send for approval that particular record	7/3/16	
88	I-PhIS013802216S	Pejabat Kesihatan Daerah Johor Bahru	Pharmacy Inventory	16/3/16	Issue - Unable to approve issue	User reported unable approve online issue from KK Pasir Gudang and KK Larikin due to popup error. Please refer attachment KK Pasir Gudang issue no - N02PS001-0000064 KK Larkin issue no - N02PS001-0000070 N02PS001-0000068 N02PS001-0000072	Error occurred because of concurrent execution of main transaction,movement creation and current stock update.	16/3/16	
89	I-	Klinik	Pharmacy	9/3/16	Issue - Unable to	User inform she receive 1	Coding issue :- Online	9/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhISO13724416S	Kesihatan Meru	Inventory		issue all item	indent from Unit perolehan KK Bandar Botanik with 12 item. When user want to issue, only 10 item is fully issued and 2 item remain status as open. User already check and there is still available stock for the item to be issued.	issue was storing only those items which were present on very first page of item list as issue details.		
90	I-PhISO13879216S	Makmal Ubat & Stor Bhgn Miri	Pharmacy Inventory	22/3/16	Issue - Unable to search some issue records	As attached, user cant trace/find back the issue notes that were issued previously. For example, when user want to find issue note to KK Tudan or KK Bandar Miri, after chosen interfacility and click the search button at ISSUE there is nothing came out. Supposingly there were few thousands pages of interfacility issuing but now only shown 400+ as in the attachment.	criteria to filter the Offline issue (External) was not applied , that is why records were not being populated on listing	24/3/16	
91	I-PhISO13671916S	Pejabat Kesihatan Daerah Manjung	Pharmacy Inventory	4/3/16	Issue (inter facility) -Unable to select another packaging	User inform unable to select another packaging when do online issue. User give example for methadone have packaging (60ml & 1L) but when user want to checked packaging only 60 ml appear User inform for both packaging have stock.	This is bug in version 1.3.6 where in Online Issue, only shows 1 item batch instead of multiple item batch. This problem will be resolved in version 1.3.8.	4/3/16	
92	I-PhISO13695616S	Klinik Kesihatan Kampung	Pharmacy Inventory	7/3/16	Issue (Inter Facility) - Another batch not appear	User reported that at screen issue (item allocation) stock available shows 240,only 1	Bug in version 1.3.6 which is when user do online issue, only 1 item batch	9/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
		Rahmat				batch appear,another batch not appear. At online issue list and item movement stock available shows 1140.Issue inter from KK Rahmat to KK Sri Langkap. Indent No : R01PS001-0000211 Item Code : R03BB0T320C9901XX.01	that shown. It should display all batch available		
93	I-PhIS013853216S	Klinik Kesihatan Labok	Pharmacy Inventory	20/3/16	Issue (inter facility) - Item missing when issue	User reported received indent from KK Batu 30 with 21 items on list but when user want to issue only appear 10 items External Indent no: R1600010 Issue no: R01Ps0010000029	Due to bug in 1.3.6 version, when Issue approved more than 10 items only current active page records consider approved and remaining still open status.	21/3/16	
94	I-PhIS013853416S	Klinik Kesihatan Labok	Pharmacy Inventory	20/3/16	Issue (Inter Facility) - Unable to approve item due to error message	User reported after some of item missing and user tried to approve the 10 items that appear on list but when tried to approve, appear an error Issue quantity should be not greater stock available quantity for Drug Non Drug code A10AC01000P5001C but confirmed by user they have available quantity in system more than quantity requester. Item code: A10AC01000P5001C Item description: Insulin isophane (Insuman Basal) 100 IU/mL Penfill	Bug in version 1.3.6 which is when user do online issue, only 1 item batch that shown. It should display all batch available. It will fixed v1.3.8.2	21/3/16	
95	I-PhIS013905316S	Klinik Kesihatan Labok	Pharmacy Inventory	24/3/16	Issue (Inter facility) - Unable to issue due to no	User inform unable to do issue due to the item code automatically selected by	Bug in v1.3.6. v1.3.7 and later version of phis has permanent fix in coding to	24/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
					stock	system to do issue do not have stock. But, other item with different item code, but same drug code do have stock. item name: Ultrasound Gel, Tube drug code: G1490610001 Item code that have no available stock: G1490610001.01 Item code that have available stock: D1490610001.00	resolve this issue		
96	I- PHIS013747416S	Makmal Ubat dan Stor Bahagian SibU	Pharmacy Inventory	11/3/16	Issue (Inter) - Issuing error	<p>1. User reported issuing error. Indent that sent by KK Medong to PFB SibU contains 33 non-drug items & already approved by PFB SibU. But at issue screen, it only shows 1 page or 10 items only that is full supplied. Upon checking the issued details, it is found that the item that is full supplied were randomly picked.</p> <p>2. User noticed that the only problematic transaction noticed in on the page 2, whereby the quantity approved > stock available</p> <p>3. User confirmed that all other items do not have issue for stock available, because for those that no stock had been put 0.</p>	Due to bug in 1.3.6 version, when Issue approved more than 10 items only current active page records consider approved and remaining still open status.	11/3/16	
97	I-	Klinik	Pharmacy	14/3/16	Issue (Inter) -	User reported issue (Inter) not	Due to bug in 1.3.6	14/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS013768216S	Kesihatan Labok	Inventory		Item not tally	tally between Indent screen and Issue screen. User claimed in indent screen should be, 43 items but in issue number only appear 19 items. Details as below Indent No: R01PS001-0000016 - 43 items Issue No: N02PS001-12345000022 - 19 items	version, when Issue approved more than 10 items only current active page records consider approved and remaining still open status.		
98	I-PhIS013917516S	Klinik Kesihatan Salak	Pharmacy Inventory	25/3/16	Issue (intrefacility) - Number of item change after print	User inform that she receive an indent from KK Dengkil with 25 item for 1 indent. Then, user make issue online and after print the KEWPS-10, the number of item became 6 but, initially the number of item is 25 Indent no: PS001-0000157 Issue no: N02PS001-0000142	Due to bug in 1.3.6 version, when Issue approved more than 10 items only current active page records consider approved and remaining still open status	25/3/16	
99	I-PhIS013619716S	Klinik Kesihatan Kulai	Pharmacy Inventory	1/3/16	Issue Report - Unit Price and Amount price appear zero	User reported during generate Unit Price and Amount Price appear zero amount. User confirmed that each item that effected have transaction purchase and received item.	Unit price is refereed from issue detail instead of item master. It should be referred from item master	11/3/16	
100	I-PhIS013802116S	Hospital Balik Pulau	Pharmacy Inventory	16/3/16	Issue Report - Unit Price and Amount price shows 0.00	User reported during generate issue report, Unit Price and Amount Price shows '0.00' amount for certain items. Details as below Item code: D02AB00000G1001XX.04, C10AB05000T1002XX.02,	Data is retrieved from wrong column/table. It should refer to Item average price instead of drug average price.	17/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						J04AK02110T1002XX.02			
101	I-PhIS013598616S	Klinik Kesihatan Serdang	Pharmacy Inventory	29/2/16	Issue(Inter Facility) - Tasklist notification no updated	User reported Tasklist notification no updated for Issue(Inter Facility). User already complete received issue. (please refer attachment) ID: 810206085236 Issue no: N02PS001-0000128	Due to coding issue in 1.3.6 task list not closed on few scenarios	1/3/16	
102	I-PhIS013848516S	Pejabat Kesihatan Daerah Johor Bahru	Pharmacy Inventory	20/3/16	Issue(Inter) - Unable to approve	User reported unable to approve issue due to pop up message appear. KK Ulu Tiram N02PS001-0000120 N02PS001-0000122 KK Larkin N02PS001-0000070 N02PS001-0000072 N02PS001-0000068 KK Pasir Gudang N02PS001-0000064 KK Taman Sri Orkid N02PS001-0000058	Coding issue. Condition to displayed all available batches was not added properly.	20/3/16	
103	I-PhIS013611916S	Hospital Tangkak	Pharmacy Inventory	1/3/16	Item Movement - Good stock after value not tally with Physical Checking	Previous Report : 16051906C Report/Inquiry : Balance Details incorrect- show negative value Item : Tongue Depressor Disposable Item Code :10.3807.02 User reported got issue with : Item Movement Good Stock after = 7 Physical Checking = 8 Item : Tongue Depressor Disposable	Problem in v1.3.6. New changes required and will be included in v1.3.8.2	1/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Item Code :10.3807.02 User unable to proceed with Stock Adjustment, always minus 1 value. User : Miss Tan Id : 860616-23-6688			
104	I-PhIS013720016S	Hospital Kapit	Pharmacy Inventory	9/3/16	Item movement - Item turn to bad stock	User report item turn to bad stock in Item Movement but item expired on Jun. Item : Warfarin Sodium 5 mg tablets Expired date : 30/6/16 Login ID: 90110713550	System read the old expiry date for same Batch No The incorrect batch initially received cannot be adjusted anymore if the date is already expired. If user perform adjustment, the adjusted quantity will still be bad stock	9/3/16	
105	I-PhIS013705116S	Hospital Tawau	Pharmacy Inventory	8/3/16	Item Movement - No Stock Available	User report opening balance quantity is 1100 but quantity appear in item movement is 1000. When item expired there no quantity available but user inform item still have 100pc and will expired on 1st May. Item : Feeding Tube (X Ray) 50cm Sz.10Fg Item Code : 25.1001.04	Bug in old version. Main ticket no - I-PhIS012784415S.	10/3/16	
106	I-PhIS013663916S	Hospital Tumpat	Pharmacy Inventory	3/3/16	Item movement - Quantity tem issued not tally with quantity in item movement	User reported when she issued item to unit Kecemasan & Trauma, the quantity of the item issued is not tally when compared to the quantity in item movement screen. Item name: Tongue Depressor Disposable Item code: 10.3807.02	Error occurred because of concurrent execution of main transaction, movement creation and current stock update.	3/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Approved issued quantity: 5 pack Transaction quantity in item movement: 3 pack			
107	I-PhIS013602316S	Klinik Kesihatan Seksyen 19 Shah Alam	Pharmacy Inventory	29/2/16	Item Movement - Stock not updated	User reported already perform receive item from supplier for 2 LPO No. But when she check at item movement screen, all item transaction not updated. LPO No.: L0113 & L0107	Bugs in item movement	1/3/16	
108	I-PhIS013879516S	Hospital Cameron Highlands	Pharmacy Inventory	22/3/16	Item movement-Record as double transaction.	User reported that at item movement the item not deduct properly after do prepacking. As for now they issue to deduct the stock to make sure it tally. It effect 7 item. Aqueous cream Paracetamol 500mg Tab Gliclazide 80 mg Tab Atenolol 50mg Tablet Metformin HCL 500mg Tab Ranitidine 150mg Tab Alloporinol 300 Tab	Bug in Item Movement	22/3/16	
109	I-PhIS013632816S	Klinik Kesihatan Dengkil	Pharmacy Inventory	2/3/16	Item Movement-Stock not updated	User reported when he already done receiving inter facility, the stock is not updated in item movement screen. Indent no: R16000063 Receipt no: P160000215 Receive date: 24/02/2016	Error occurred because of concurrent execution of main transaction, movement creation and current stock update.	2/3/16	
110	I-PhIS013937716S	Pejabat Kesihatan Daerah Perak Tengah	Pharmacy Inventory	28/3/16	IWP - Unable to approve order	User reported unable to PKD approve order from KK Changkat Lada due to error insufficient balance. User	Budget balances not updated due to budget movement patch which was applied earlier for the	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						reported she already make virement to KK Changkat Lada and supposed the balance is enough. But after check in budget balance for KK Changkat Lada, the balance seems like there is no any virement made by the PKD. Please refer attachment Vote description: PERUNTUKAN UBAT KK CHANGKAT LADA Vote code: 052301/020600/27401/99 PO no: PO1000017	PKD authorization Screen issue. After authorization budget is not deducted and due to this user had spent more than what they have allocated.		
111	I-PhIS013726516S	MUSN Kuching	Pharmacy Inventory	9/3/16	IWP - Unable to make payment.	User reported unable to make payment due to error 'CONF0040: Do you want still proceed to the process due to receiving not fully received?'. User inform he already fully received the item. Please refer attachment. LPO:L1600278	Do details for Ip and contract was not created and not sync back to iwp.	10/3/16	
112	I-PhIS013936516S	Klinik Kesihatan Lenggong	Pharmacy Inventory	28/3/16	IWP - Unable to perform payment	User inform she unable to perform payment due to error CONF 0040 - do still want to proceed to the process due to receiving not complete after select LPO no. LPO - L160483, L160482, L160481, L160480.	Receiving information from facility not sync to IWP due to coding issue in older version of phis application.	29/3/16	
113	I-PhIS013719016S	Pejabat Kesihatan Daerah Johor	Pharmacy Inventory	9/3/16	IWP - Unable to proceed with payment	User reported she unable to make payment due to error CONF0040: Do you want still to	Bugs for receiving where received information not update accordingly in IWP.	10/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
		Bahru				proceed to the process due to receiving not fully received. User inform that the item is already fully received. LPO no: L160346 PO no : PO16000017 Order quantity : 2000 eP approved quantity : 2000 status : eP approved			
114	I- PHIS013763616S	Pejabat Kesihatan Daerah Johor Bahru	Pharmacy Inventory	14/3/16	IWP - Unable to proceed with payment.	User reported she unable to make payment due to error CONF0040: Do you want still to proceed to the process due to receiving not fully received. If user select Yes , the received quantity become doubled. User inform that the item is already fully received. LPO no: L160452 Order quantity : 100 Receive quantity: 200 LPO no: L160330 Order quantity : 50 Receive quantity: 100 LPO no: L160332 Order quantity : 500 Receive quantity: 1000	According to development team, there is a problem in current version where receiving information not sync to IWP. Permanent has been fixed and will released in next version.	15/3/16	
115	I- PHIS013528216S	Pejabat Kesihatan Daerah Hulu Langat	Pharmacy Inventory	22/2/16	IWP- budget movement not tally with actual transaction	User reported this issue happen to all clinics under PKD Ulu Langat. order already approved in EP but no record that show order has been approved in EP. Sample PO is :PO16000072 Another issue, budget less in	Due to coding issue in PKD authorization screen budget not moved properly and has spent more amount than actual amounts.	4/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						IWP but pharmacist still able to approve order in IWP. From screen provided by user, allocation amount is RM16,760.00. but in current balance, liability amount is RM31,176.40. ID:840819075417			
116	I-PhIS013726316S	Makmal Ubat dan Stor Bahagian Sibul	Pharmacy Inventory	9/3/16	IWP- Unable to make payment.	User reported error in the Payment module in IWP. Upon checking the received item LPO number in IWP, it shows incomplete receiving. If user proceed, it will show payment with credit note . The item had been received in the local phis. PO: P160001029 LPO:L160088	DO detail for Ip and contract are not created and not updated back to IWP.	10/3/16	
117	I-PhIS013771016S	Hospital Tengku Anis	Pharmacy Inventory	14/3/16	LP purchase-insufficient budget	User want to do EP approve for PO16000035. Error: Operating does not have sufficient balance . According to SIT, budget balance should be more RM 3000. but in system it shows RM 92. Order details LPO No.: 16028 PO No.: PO16000035 PO Amount: RM 3750 Vote Code : 132301/032000/27499/99 Vote Code Amount: RM 92.80 LPO No.: 160282 PO No.: PO16000040	Currently, there is an issue in current version during clicking on eP Approved button where budget validation is wrong and not creating properly.	15/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						PO Amount: RM 1940 Vote Code :132301/030300/27403/00 Vote Amount: RM 112			
118	I-PhIS013564816S	Klinik Kesihatan Tapah	Pharmacy Inventory	25/2/16	Payment - Unable to do payment	User reported unable to do payment for KK Tapah. Item already fully received. User claim this issue already reported last year and now had same issue repeated. LPO No.: 160404, 040 - 048, 007, 008, 012, 014, 015, 016, 124, 159, 172, 174, 258	Do details were not creating in KK's for LP and Contract purchase orders.	3/3/16	
119	I-PhIS013604716S	Klinik Kesihatan Batu 2 1/2	Pharmacy Inventory	29/2/16	Payment - Unable to do payment	User reported unable to do payment. Popup error appear item not fully received. User claim already fully received. (please refer attachment) LPO: 0285, 0336 Received no.: P160000439, P160000437	Due to coding issue in v1.3.6, receiving information not sync to IWP. Without receiving information sync to IWP Payment cant be processed	1/3/16	
120	I-PhIS013633516S	Klinik Kesihatan Salak	Pharmacy Inventory	2/3/16	Payment - Unable to do payment	User reported unable to do payment. Show popup item not fully receive while user already receive for every batch item at PhIS and status approved for all batch. User order 780 quantity and PhIS already received 780. But in IWP only receive 480.(please refer attachment). LPO No.: L160017, L160046 - 48 Received No. - Batch No. - Status - Quantity:-	Due to coding issue in 1.3.6 receiving data not updated to IWP	2/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						1) P160000255 - 5F055A - Approved - 300 2) P160000249 - 5F055A - Approved - 240 3) P160000248 - 5F055A - Approved - 240			
121	I-PhIS013776516S	Klinik Kesihatan Serdang	Pharmacy Inventory	15/3/16	Payment - Unable to do payment	User reported she unable to make payment due to error CONF0040: Do you want still to proceed to the process due to receiving not fully received. User informed that the item is already fully received. (please refer attachment) LPO No.: 160001, 160006	Due to coding issue in 1.3.6 version receiving information not sync to IWP for payment.	15/3/16	
122	I-PhIS013879416S	Pejabat Kesihatan Daerah Setiu	Pharmacy Inventory	22/3/16	Payment - Unable to make payment	User inform already full receive item but unable to make payment due pop up unable to make payment due item under credit note User inform it happen about 50 LPO. User give example for KK Rahmat unable to make payment for contract and LP.	Receiving information not updated to IWP due to coding issue in older version of phis, without receiving information cant proceed with payment.	22/3/16	
123	I-PhIS013890816S	Pejabat Kesihatan Daerah Barat Daya	Pharmacy Inventory	23/3/16	Payment - Unable to payment	User reported when she make payment in IWP, the receive quantity is 0. But, user informed that the item has been fully received. 1) LPO: L0251041021160135 Receipt no: P160000149 2) LPO: L0251041021160142 Receipt no: P160000122	Receiving information not sync to IWP due to coding issue in 1.3.6	23/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						3) LPO: L0251041021160143 Receipt no: P160000124			
124	I- PhIS013706716S	Klinik Kesihatan Lahad Datu	Pharmacy Inventory	8/3/16	Payment- Cannot proceed with payment	When user make payment in IWP, and error appear Do you still want to proceed due to receiving not fully receive . User inform that the item is already fully received. PO no: P016000069 LPO:L0251142801160126. Receive:P160000145	DO details for Ip and contract were not created due to old bug.	11/3/16	
125	I- PhIS013803816S	Klinik Kesihatan Bayan Baru	Pharmacy Inventory	16/3/16	Payment-Unable to do payment	User reported when she make payment in IWP the column for receive quantity is 0. When user check Receive item from supplier screen, the item is already fully receive. Receipt no: P160000121 Receipt date: 24/02/2016 LPO no: L0251041201161045	Receiving information not sync to IWP due to coding issue in older version of phis application.	17/3/16	
126	I- PhIS013770116S	Klinik Kesihatan Ampang	Pharmacy Inventory	14/3/16	PO (APPL) - Item not found	User reported that item not found when select RPL and EPO No. RPL : P16000028 EPO : E160000082	Due to coding issue in older version of phis, during generate EPO and vote selection budget pointing to old budget instead of new one.	15/3/16	
127	I- PhIS013794416S	Hospital Tengku Anis	Pharmacy Inventory	16/3/16	PO (LP) - Unable to do PO when enter eP approve quantity	User informed that she unable to do PO due to error mesage insufficient balance.Budget balance cannot be less than 0, during enter eP approve quantity = 5 per PKU. Alert message INFO 7328:Balance after PO cannot	Coding issue on wrong validation in system	16/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						be less than 0 for vote code :132301/032100/27499/99 Details as below : Vote code :132301/032100/27499/99 LPO : L0251132301160290 PO : P016000046 Item code 1) L2120640014.01 2) L2120640024.02 3) L210640004.01			
128	I-PhIS013794616S	Hospital Tengku Anis	Pharmacy Inventory	16/3/16	PO (LP) - Unable to save	-User informed that user unable to save PO after user enter eP approve quantity 20 per PKU. -Poppup message appear Budget does not have balance. Info poppup appear as INFO 0796: 132301/030300/27403/00 with budget type : Operating does not have suff	Currently, there is an issue in budget validation during clicking on eP Approved button where it validate on available amount during ep approve.	18/3/16	
129	I-PhIS013715916S	Hospital Tawau	Pharmacy Inventory	9/3/16	Procurement-Unable to proceed order due to error pop up	User report that unable to proceed for contract order as error pop up insufficient balance LPO - 160576 PO - 16000393 CONTRACT NUMBER - KKM-8/2015/F(U)	data need to patch due to patch to work in current version	14/3/16	
130	I-PhIS013593716S	Hospital Sik	Pharmacy Inventory	28/2/16	Purchase Order - Budget did not flow back after reject order	User reported user purchase order LP (PO: 16000122) and did not approve this order due to purchase over the budget. User reject this order and try to	Due to coding issue in 1.3.6 version of phis budget movement not created properly	3/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						make new order but when purchase appear Insufficient budget . User checked on budget movement, budget still not flow back. No any transaction of reject in item movement. PO reject: 16000122			
131	I-PhIS013272516S	Hospital Tawau	Pharmacy Inventory	22/1/16	Purchase Order - Contract - RPL - Supplier name not Updated	User reported when do purchase order > Contract > RPL > supplier name not updated (Primabumi Sdn. Bhd.) If user use Purchase Order > Contract > appear the updated supplier. (Teraju Farma Sdn Bhd) User will send screenshot. Latest : Teraju Farma Sdn Bhd KKM-211/2015/F(U) Item : Dorzolamide HCl 2% Ophthalmic Solution User : Cik Shamimi Contact No-0168300230 ID : 871122-49-5456	Issue with generate EPO, when same drug has multiple contract information in system, its always taking first contract information.	11/3/16	
132	I-PhIS013814816S	Klinik Kesihatan Au2	Pharmacy Inventory	17/3/16	Purchase Order - Item in not appear	User report when do purchase order for RPL type. After select RPL no. she select EPO no. But after click EPO no she found no item appear. RPL No. : RP16000004 EPO No.: E16000010 - Problem	RPL Vote and EPO details pointing wrong Current Budget master which is belongs to previous year. There is coding issue in RPL Vote Selection in previous version of phis	18/3/16	
133	I-PhIS013582916S	Pejabat Kesihatan Daerah Hilir	Pharmacy Inventory	26/2/16	Purchase Order - KKM Contract not updated	User reported unable to do purchase order due to item Losartan pack of 30 tabs not	Due to bug in phis PO screen. PO did not refer to the latest revision no.	1/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
		Perak				available in the system. Only available pack of 1. Already check at contract facility screen. Appear 2 revision number. But at contract purchase order appear revision 1 not revision 2. Refer attachment. KKM /147/2015/F(U) Item code : C09CA1500T100 Drug : Losartan pack of 30 tabs			
134	I- PhIS013604616S	Hospital Langkawi	Pharmacy Inventory	29/2/16	Purchase Order - KKM Contract not updated	User reported want to purchase order contract item but in contract PO screen appear revised number 2. At contract facility have two revised number (2 & 3). Refer attachment. KKM contract no: KKM-277/2014/F(U) Revised number 2 : RM100.50 Revised number 3 : RM97.88	Due to bug in phis PO screen. PO did not refer to the latest revision no.	2/3/16	
135	I- PhIS013797316S	Hospital Tengku Ampuan Jemaah	Pharmacy Inventory	16/3/16	Purchase Order - LP - Unable to click ep approve with error	User reported got issue with Approve Purchase Order-LP Unable to click ep Approve . balance after po cannot less than 0 Currently balance Vote Code = rm4000 PO = RM 2000 User will send screenshot. User : Miss Tan Id : 880722-08-6642 Contact No : 0332163333-307	Coding issue in older version, due to this validation on ep approve happening on wrong amounts	16/3/16	
136	I-	Hospital	Pharmacy	21/3/16	Purchase Order -	User reported that she had	coding issue in older	22/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS013861516S	Tengku Ampuan Jemaah	Inventory		Pending amount not flow into budget	cancelled a Purchase Order due to unable to click the eP approve. But the pending amount still not flow back into budget. Hence, she unable to perform purchase order due to insufficient budget. Vote: 062001/032000/27401/99 LPO No: L0251062001160243 LPO Date: 15/3/16 LPO Amount (RM): 2,048.60 Pending Amount (RM): 2,048.60 Actual Amount (RM): 1,951.40	version of phis, due to this budget not moving properly when po created with type LP or contract		
137	I-PhIS013720516S	Klinik Kesihatan Kulim	Pharmacy Inventory	9/3/16	Purchase order - Unable to add item	User inform unable to add item due item inactive. User inform checked in drug n non drug facility and HQ status active.	Contract primary key need to swap Fixed in 1.3.7	14/3/16	
138	I-PhIS013930116S	Hospital Kemaman	Pharmacy Inventory	27/3/16	Purchase Order - Unable to approved LPO	User reported when user entered LPO no to approve the quantity ordered, appear error vote insufficient when save. User already entered the LPO number. User inform vote still have budget. LPO: PO: -L0251120601160841 - PO16001314 -L0251120601160851 - PO16001315 -L0251120601160856 - PO16001332 -L0251120601160857 -	User need to allocate budget to provided vote code	31/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						PO16001340 -L0251120601160957 - PO16001278 vote code - 120601/032700/27401/99 LPO Date: 23/3/2016			
139	I- PhIS013593516S	Hospital Kemaman	Pharmacy Inventory	28/2/16	Purchase Order - Unable to approved order LP	User reported when user entered LPO no to approve the quantity ordered, appear error Insufficient balance when save. User already entered the LPO number. PO: 16001143 (LP) - 2720, 16001149 (Contract) - 700 LPO: L0251120601160600, L0251120601160604 LPO Date: 24/2/2016 Delivery Lead Period (Day): 30Days Reason: Kuantiti tidak dapat masuk LPO Approve	Due to coding issue in 1.3.6, wrong validation was applied where its not required to validate.	3/3/16	
140	I- PhIS013773916S	Hospital Dalat	Pharmacy Inventory	15/3/16	Purchase order - Unable to purchase for contract	User call and inform problem still persist when purchase for contract. When user key in LPO appear operating doesn't have sufficient balance . PO number :PO16000088 LPO : 160113 Contract no :KKM- 273/2014/F(U) Revision :2 ID/password as verified by Ms Sharon	Coding issue in 1.3.6, during ep approval process system validating on wrong value	17/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Id:880304526596 Pw:1234 Additional info from user: LPO No. : L0251152801160113 LPO date: 23/2/2016 ep approve qty : 40 Delivery Lead Period(Day) : 21			
141	I- PhIS013659516S	Hospital Dalat	Pharmacy Inventory	3/3/16	Purchase order - Unable to purchase for contract	User inform do purchase for contract. When user key in LPO appear operating doesn't have sufficient balance . PO number :PO16000088 LPO : 160113 Contract no :KKM- 273/2014/F(U) Revision :2 User id : 880304526589	Coding issue in 1.3.6, budget validation wrong and not creating properly	3/3/16	
142	I- PhIS013706016S	Hospital Sik	Pharmacy Inventory	8/3/16	Purchase order - Unable to reject	User inform wrong approve for PO16000130 due wrong vote code. User inform when click reject appear Insufficient budget User inform order pending ep- approval. PO16000130	Coding issue in v1.3.8.1. Balance not moved to pending amount during PO Approval.	10/3/16	
143	I- PhIS013604916S	Pejabat Kesihatan Daerah Sik	Pharmacy Inventory	29/2/16	Purchase Order (AP)- Order not flow to IWP	Refer to previous ticket: 16058627C. User inform PO16000031 still not flow to IWP. Status order is pending for PKD approval . ID: 840909115080 V1.3 19/08/2015 4.00pm	PO not sync to IWP due to NW issue between IWP and facility, but facility status already updated due to coding issue in 1.3.6	3/3/16	
144	I-	Pejabat	Pharmacy	21/3/16	Purchase order	User inform the purchase order	Bug in Contract screen	21/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS013862016S	Kesihatan Daerah Johor Bahru	Inventory		(Contract) - Contract details is wrong	detail is different when compared to the contract list. The price is for the pack of 30 tablet but in item details, the item is of 1 tablet. Item: LOSARTAN 50MG TABLET Contract no: KKM-47/2015 Item code: C09CA01500T1001XX.01			
145	I-PhIS013785216S	Hospital Miri	Pharmacy Inventory	15/3/16	Purchase Order (Contract) - Error when proceed the order	User reported error appear when proceed the order Balance after PO can not be less than 0 for vote code 151601/030900/27401/99 . Please refer attachment. PO16000481 Vote: 151601/030900/27401/99 ORTOPEDIK (UBAT DAN DADAH) Operating LPO No: L0251151601160393 LPO Date: 2/3/16 Delivery Lead Period: 14 days (16/3/16) Approved Qty: 11	Budget movement not created during PO approval process, when click on ep approve system validating on wrong column values.	16/3/16	
146	I-PhIS013765916S	Hospital Sarikei	Pharmacy Inventory	14/3/16	Purchase Order (Contract) - Item code is not updated	User inform that when she want to make contract purchasing, the item code that appear after choose contract no is different than the item code that she want. Contract no: KKM-147/2015-F(U)	Current version of phis has coding issue getting contract info in po screen, while getting contract info instead of get by revision number getting by primary key which generates not based on revision. Its based on retrieval of	14/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							contract to facility. Fixed in 1.3.7		
147	I-PhIS013896316S	Hospital Daro	Pharmacy Inventory	23/3/16	Purchase Order (Contract) - KKM contract not update	User reported KKM contract not update and user unable to purchase order. In screen Contract Purchase Order, all items showed prepacking items. Assist user to check in contract facility, revision no 1 & 2 appear. In IWP also update two revision. Details as below: KKM Code Contract Ref No: KKM-147/2015/f(U) Revision: 1 Item code: C09CA01500T1001XX.01 User ID: 900305137328	Current version of phis has coding issue getting contract info in PO screen	23/3/16	
148	I-PhIS013725716S	Hospital Teluk Intan	Pharmacy Inventory	9/3/16	Purchase order (Contract) - Price of item is not tally to the contract	User inform that the item price is different in the system when compared to the contract given by KKM. Contract: KKM-130/2015/F(U) item name: piperacillin 4g dan tazobactem 500 mg injection In contract, the price is RM75.33 per box of 10 vial, but in the system is RM7.5330	Contract primary key need to swap Fixed in 1.3.7	14/3/16	
149	I-PhIS013895216S	Hospital Miri	Pharmacy Inventory	23/3/16	Purchase Order (Contract) - unable to click eP Approve	User reported unable to click button eP approve in PHIS due to error popup. Please refer attachment. 1. Order No: PO16000597 Item: Tenofovir 300mg Tablet & Emtricitabine 200mg Tablet	Budget movement not happened properly due to coding issue in previous version.	25/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Order Quantity: 120 PACK Amount: RM18960.00 Vote: Perubatan Am (Hiv/Aids) 2. Order No: PO16000598 Item: Lopinavir 200mg And Ritonavir 50mg Tablet Order Quantity: 30 BOX Amount: RM17235.00 Vote: Perubatan Am (Hiv/Aids) 3. Order No: PO16000651 Item: Dutasteride 0.5mg Capsule Order Quantity: 290 pack Amount :RM 29870.00			
150	I-PhIS013893316S	Hospital Jitra	Pharmacy Inventory	23/3/16	Purchase Order (Contract)- Revision not update to revision 2.	User reported that she already retrieve revision 2. but when to do purchase order contract it show revision 1. KKM-147/2015/F(U)	Request to swap primary key	23/3/16	
151	I-PhIS013905716S	Pejabat Kesihatan Daerah Manjung	Pharmacy Inventory	24/3/16	Purchase Order (Contract)- Revision not updated	User reported that she unable to do purchase order due to contract not updated. User mention in contract facility the contract already in revision 6 but during purchase order it appear still in revision 1 Contract : KKM62/2015/F(U)	Bug in contract facility	24/3/16	
152	I-PhIS013603316S	Pejabat Kesihatan Daerah Petaling	Pharmacy Inventory	29/2/16	Purchase order (contract)- RPL no do not appear	User reported when she make contract purchase order for RPL item, she unable to select the RPL due to RPL no not appear. User already save the RPL and have 4 EPO. The RPL already approved.	YTD remarks were 'Quotation' because of the YTD amount.	3/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						RPL no: 16000001 EPO no: E160000001, E160000002, E160000003, E160000004 & E160000005			
153	I- PhIS013834116S	Hospital Tengku Ampuan Jemaah	Pharmacy Inventory	18/3/16	Purchase Order (LP) - Unable to click ep approve	User reported that when she want to approve PO LP, she unable to click eP approve due to popup error message INFO 7328 balance after po cannot be less than 0 for vote code 062001/032000/27401/99 Vote: 062001/032000/27401/99 LPO No: L0251062001160243 LPO Date: 15/3/16 Delivery Lead Period: 90 Delivery Due Date: 13/6/16 Approved Qty: 3 LPO Amount (RM): 2,048.60 Pending Amount (RM): 2,048.60 Actual Amount (RM): 1,951.40	Can't do data amendment due to PO cancelled by user.	21/3/16	
154	I- PhIS013947616S	Hospital Yan	Pharmacy Inventory	29/3/16	Purchase order (LP) - Unable to cancel LPO	User reported unable to cancel LPO due to error Insufficient balance PO no: P016000246 LPO: L160293 Vote code: 031901/032700/27401/99	Budget not moved properly due to coding issue in older version and wrong validation in older version of phis.	30/3/16	
155	I- PhIS013939516S	Hospital Tangkak	Pharmacy Inventory	28/3/16	Purchase Order (LP)- Balance budget not enough	User reported that the amount appear not enough. But it suppose to take from pending amount not the remaining balance. votecode:	Due to wrong validation in coding, when po ep approved system validation against available instead of pending	30/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						091101/030400/27499/99 PO 16000528			
156	I- PhIS013747816S	Hospital Tawau	Pharmacy Inventory	11/3/16	Purchase Order (LP)- Cancel LPO button not appear	User reported that she cant cancel LPO due to Cancel LPO button not appear in PHIS. She already cancel LPO at EP. Item not receive yet by facility. P016000442 L160516	.	11/3/16	
157	I- PhIS013735616S	Hospital Tawau	Pharmacy Inventory	10/3/16	Purchase Order Contract - Item refer to previous rev	User reported got issue with : Purchase Order Contract KKM 147 2015 Item refer to previous rev - pack of 1 tablet Contract Facility : Already retrieve both rev User : Cik Mimi Id : 871122-49-5456	Request to swap sequence	11/3/16	
158	I- PhIS013641916S	Makmal Ubat dan Stor Bahagian Sarikei	Pharmacy Inventory	2/3/16	Purchase Order Contract- Revision not updated	User reported that when do purchase order contract. It show revision 1 instead of revision 2. At contract facility it show there is revision 2 for this contract contract no: KKM- 147/2015/F(U)	Current version of phis has coding issue getting contract info in po screen, while getting contract info instead of get by revision number getting by primary key which generates not based on revision. Its based on retrieval of contract to facility	3/3/16	
159	I- PhIS013918116S	Hospital Jengka	Pharmacy Inventory	25/3/16	Purchase Order Contract- Revision not updated	User reported contract not update as in contract facility. in contract facility already in revision 6 but during purchase order it appear as revision 1. KKM-62/2015/F(U)	Current version of phis has coding issue getting contract info in po screen, while getting contract info instead of get by revision number getting by primary	29/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							key which generates not based on revision. Its based on retrieval of contract to facility		
160	I-PhIS013718016S	Klinik Kesihatan Ampang	Pharmacy Inventory	9/3/16	Purchase order(APPL) - RPL item do not appear	User reported that when she wants to make purchase using the RPL that she has made, there is no any item that appear in the purchase screen after she key in the RPL and EPO no. Other EPO under the same RPL do not have problem RPL no: P16000023 EPO no: E160000070 & E160000071	Financial year in RPL vote and epo vote were referring to previous year budeget.	14/3/16	
161	I-PhIS013833116S	Hospital Slim River	Pharmacy Inventory	18/3/16	Purchase order(Contract) - Contract item price not tally	User reported item price for contract KKM 277/2014 item not tally. User did retrieved all contract no at contract facility KKM Code: KKM277/2014 Revised No.: 2 PhIS price: RM100.50 Actual price: RM97.88	Coding issue. At PO screen system not display the latest revision no.	21/3/16	
162	I-PhIS013707516S	Hospital Mersing	Pharmacy Inventory	8/3/16	Purchase order(Contract) - Error when eP approved	User inform when she wants to eP approved the purchase,after key in eP approved quantity and try to save, an error popup INFO0796: Vote Code:091001/030300/27401/01 with Budget Type: Operating does not have dufficient balance. Either change order quantity or vote description. . User already checked in system	Known issue which is already resolved in 1.3.8.1.	13/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						the vote code still have balance. PO no: PO16000044			
163	I- PhIS013882216S	Klinik Kesihatan Dong	Pharmacy Inventory	22/3/16	Purchase Order(Contract) - Popup insufficient budget	User reported when want to purchase order(Contract) popup insufficient budget occur Contract no.: KKM- 108/2015/f(u) PO no.: PO16000010 LPO No.:L160303 Lead Perior: 21Days Quantity: 20 Steps: Purchase Order(Contract) > Add item > save > save > approve > eP approve screen (key in eP approved quantity) > save > popup occur	Wrong validation in 1.3.6 version of phis application on budget in KK/ PKD environment which not supposed to have it.	23/3/16	
164	I- PhIS013792216S	PKD Kinta	Pharmacy Inventory	16/3/16	Purchase Order(LP) - Popup insufficient budget	User reported when want to purchase order(LP) popup insufficient budget occur (please refer attachment) PO no.: PO16000672 vote code: 052201/020600/27401/99 LPO No.:L160461 Steps: Purchase Order(LP) > Add item > save > save > approve > eP approve screen (key in eP approved quantity) > save > popup occu	Wrong validation on budget which is not supposed to be there.	21/3/16	
165	I- PhIS013707016S	Hospital Kulai Jaya	Pharmacy Inventory	8/3/16	Purchase Order- Contract-Refer previous revision	User reported got issue with : Purchase Order Contract Item price refer to previous revision	Request to swap primary key	11/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Recombinant Human Erythropoetin Beta 2000IU Injection KKM-277/2014/F(U) Price show in Purchase Order : rm100.50 (Rev 2) Current price in IWP : RM97.88 (rev 3)			
166	I-PhIS013705916S	Hospital Mersing	Pharmacy Inventory	8/3/16	Receive From Supplier - Cannot print KEW.PS-1	User inform that when she try to print KEW.PS-1 for APPL purchase, error popup Please contact your administrator . For LP and Contract purchase, there is no issue arise.	n report ,do numbers need to show in comma separated format. But the mentioned record does not have lp do numbers in receiving details. So value for comma separated do numbers become null. and system did not handled this case for null value.	11/3/16	
167	I-PhIS013879116N	Hospital Kajang	Pharmacy Inventory	22/3/16	Receive From Supplier - LPO no do not appear	User inform when she wants to make receiving for APPL item, she unable to continue the receiving process due to LPO no do not appear to be selected. LPO no: L0251060401160925, L0251060401160926 & L0251060401160927	LPO not sync to facility due to Budget issue, budget pending amount was deducted by some other LP or contract PO. Due to this APPL LPO not able to sync to facility.	24/3/16	
168	I-PhIS013604216S	Klinik Kesihatan Wakaf Tapai	Pharmacy Inventory	29/2/16	Receive From Supplier - Unable to approve	User want to approve a receiving but unable to do so as popup Item is fully receive, please check stock . After check in item movement, there is no any records. Receipt no: P160000154 LPO: L0251121201160212	Item is inserted into Item Movement although the receiving record is still Pending for Approval	9/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
169	I-PhIS013600416S	Klinik Kesihatan Lahad Datu	Pharmacy Inventory	29/2/16	Receive from Supplier- DO not appear	User reported DO number not appear during receive item for PO as below: PO: 16000077, 16000078, 16000076, 16000079 LPO: L0251142801160135, L0251142801160133, L0251142801160134, L0251142801160136	DO not sync to Facility, inbetween hitting some error in facility nw.	3/3/16	
170	I-PhIS013711416S	Hospital Cameron Highlands	Pharmacy Inventory	8/3/16	Receive from supplier-Expired not tally	User inform receive from supplier for LP item. User already key in correct expired date but after save wrong expired appear when print.	Old bug - when same Batch No is received multiple time in system, the expiry date will be changed. BN 30/6/16 was received in receiving P160000012	8/3/16	
171	I-PhIS013680516S	Pejabat Kesihatan Daerah Bentong	Pharmacy Inventory	4/3/16	Receive Inter facility - Stock not update	User report stock not update in system although he already done receiving for KK Karak from Stor Pusat. Received No: P16000004 Indent No. : R16000007 Issue No. : M02PS001-0000005 Code :A01AD11985M2001XX Description : Thymol Compound Gargle No record found in Item Movement	Error occurred because of concurrent execution of main transaction, movement creation and current stock update.	8/3/16	
172	I-PhIS013774916S	Hospital Machang	Pharmacy Inventory	15/3/16	Receive Item (Inter Facility) - Transaction receiving become double	User reported transaction receiving become double. User do receiving on 14/03/2016 and quantity item received 200. User checked and noticed at item movement that	In current version, for rcv transaction system will update the rcv qty, update the stock and create movement by item wise. If got problem (i.e;data &	16/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						transaction become double. User ID: 821201035495	network problem) in between, system cant do insertion properly. Due to this movement will be missed out or double.		
173	I-PhIS013689716S	Klinik Kesihatan Kuala Krau	Pharmacy Inventory	7/3/16	Receive item (Inter facility) - Wrong item in system	User reported receive item from PKD and after check in issue note item in phis system is not tally.Transaction No is same (P160000145) Item : 1) D2130460001 - Blood Glucose Test Strip (Correct - PKD Issue item) 2) R03BA05133A2101XX - Fluticasone Propionate 125 mcg/dose Inhalation 120Dose (Wrong - In system)	Error occurred because of concurrent execution of main transaction,movement creation and current stock update.	7/3/16	
174	I-PhIS013776416S	Klinik Kesihatan Sungai Acheh	Pharmacy Inventory	15/3/16	Received item (Intra facility) - Return item not fully received	User reported unit counter(farmasi) make return item to store(farmasi logistik) with total 26 item. Farmasi logistik only received 6 item . User insist to know where the balance of 20 item that returned by counter(farmasi). (please refer attachment) Return item no.: RT160001	Coding issue:- currently only those records which are shown on current page in listing are being saved as receiving details.	24/3/16	
175	I-PhIS013748116S	Hospital Tawau	Pharmacy Inventory	11/3/16	Recommended Purchase List- Back order	User already cancel LPO but 'back item amount still appear. user see it during add item at RPL. See attachment. RPL no: RP16000055 LPO no: L160030	When user cancel LPO, order status is updated to LPO Cancelled only but eP status is maintained as eP Approved. That is why back order qty is still	11/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							displayed in RPL.		
176	I-PhIS013949816S	Hospital Cameron Highlands	Pharmacy Inventory	29/3/16	Report/Enquiry-Report not tally with Kewps-10	User reported that report not tally with Kewps-10. It recorded as more than actual amount issued. see attachment.	N/A	29/3/16	
177	I-PhIS013708016S	Hospital Rehabilitasi Cheras	Pharmacy Inventory	8/3/16	RIQ - Unable to approve.	She reported unable to approve RIQ due to appear popup stock has been deducted, please allocated . User is from Sub store (level 2). Issue happen only for this indent, other indent no issue. Item: Magnesium Sulfate Injection Indent No.: K16000829	Bug in Item Movement	10/3/16	
178	I-PhIS013882916S	Hospital Tawau	Pharmacy Inventory	22/3/16	Slow moving item - Info no correct in system	User reported and inquiry why at slow moving item, had some item that usual do transaction (example: issuing once in a month) appear in slow moving item list. item code: 03.0605.07 & 02.0005.01	Criteria to generate Slow moving List was incorrect	22/3/16	
179	I-PhIS013610916S	Hospital Tawau	Pharmacy Inventory	1/3/16	Store Location - Unable to find the unit code	User reported got issue with : Store Location Maintenance> Inventory>Store Location >Add Record Unable to find the unit code for Pharmacy Store User wants to set specific Rack in Pharmacy Store. Requester Unit Master Maintenance>General>Requester Unit Master	Older version of phis meaning v1.3.6 has condition check in coding while add Store location. Requester Unit's department must have patient visit allowed flag to Y other wise cant define store location for the requester unit. V1.3.7 has code fix for this. This	1/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Pharmacy Store - Already include in the list. User : Encik Fitri Id : 890520-01-5431	condition checking is not required.		
180	I-PhIS013940916S	Hospital Kulai Jaya	Pharmacy Inventory	28/3/16	Vote code - Vote code not tally	User reported the balance for the vote code is not updated. Currently the balance for the vote code is RM 5,548.47, but user insist that the balance should be more than that due to user already cancelled some PO but the amount do not entered back Vote code: 092201/032200/27401/99	Older version of phis has coding issue, after lpo cancelled no budget movement created.	30/3/16	
181	I-PhIS013947416S	Hospital Balik Pulau	Pharmacy Inventory	29/3/16	Vote code - Vote code not updated	User inform she already cancelled some purchase but the amount of the purchase is still deducted form the vote code. The pending amount do not reduce and the balance amount is still deducted. Vote code: 040701/030500/27401/01 Example of cancelled PO: P016000034	Due to coding issue in older version of phis budget not moved properly	30/3/16	
182	I-PhIS013644816S	PKD Gombak (Stor Integrasi Rawang)	Pharmacy Inventory	2/3/16	Vote code- Vote with wrong sub activity description	User reported vote code at his facility is wrong. He mention in IWP it was correct but when synchronize to Phis it become wrong. it only effect one vote code. Phis Votecode:	Issue with data in facility, Facility had created vote codes and budget allocation in facility level which is not supposed to do it.	3/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						060801/020600/27401/99 sub activity code: 99 sub activity description: pembedahan am (wrong) IWP Vote code: 060801/020600/27401/99 sub activity code: 99 sub activity description: Farmasi dan bekalan kesihatan awam(correct)			
183	I- PhIS013653316S	Hospital Tawau	Report/Enquiry	3/3/16	Below Buffer - An error appear when search for Drug item	User reported an error appear on screen Please contact your administrator when she select Item Group Drug and select Quantity available Without stock . But if she select with stock for Drug item working fine same goes if she select for Non- Drug item	Coding problem for buffer level qty	3/3/16	
184	I- PhIS013626216S	Hospital Tawau	Report/Enquiry	1/3/16	Budget balance by vote not tally	Allocation amount not tally between (pending +liability +utilize +balance) amount. Allocation:RM7697900.00 pending +liability +utilize +balance=RM7917600.80 missing amount=RM80299.20	Unitl v1.3.8.1 of PhIS application has coding issue, validation on budget wrongly checking	1/3/16	
185	I- PhIS013816016S	Hospital Tawau	Report/Enquiry	17/3/16	Item Movement - Quantity not tally	User reported he has do issue out (intra) for item code, A11DB00901T1001XX but when he check in item movement quantity is not tally. Details as below: Issue No: N02PS001-0021212	Bug in Item Movement	17/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Kuantiti dipesan : 18 Kuantiti diluluskan : 20 Kuantiti issue: 20 At screen Item Movement Transantion quantity : 18			
186	I- PhIS013818416S	Hospital Tawau	Report/Enquiry	17/3/16	Item Movement - Total Received Qty not tally	User reported total received qty not tally due total received qty received should be 150,000 but report showed only 120,000. User claimed it's not total up receive items interfacility in Transaction Qty. Item code: A11DB00901T1001XX.01 Date of generate report: 28/10/2015 - 18/03/2015	Bug in Item Movement	17/3/16	
187	I- PhIS013734516S	Klinik Kesihatan Dong	Report/Enquiry	10/3/16	KPI 2(b) - Waiting time only got 0 value	User reported waiting time only got value for column 1-10 min when generating report. User : Cik Sheeda Id : 851004-14-5190	Wrong date time recorded for waiting time. Case is Queue start time greater than Queue End Time. bug is in version 136, where when user want to dispense, the waiting time is reset back.	17/3/16	
188	I- PhIS013626116S	Klinik Kesihatan Merbau Pulas	Report/Enquiry	1/3/16	Receive Item Report - Error prompted	User reported that error 'please contact admin' was prompted when user click search button in Receive Item Report. Report/Enquiry > Store Transaction > Receive Item Report > select receive type (supplier) > select date range from 01/02/2016 to 01/03/2016 > Item Purchase	The issue already resolved in latest version 1.3.7	1/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Type (APPL) > Click search > error 'pls contact admin' prompted.			
189	I-PhIS013719816S	Hospital Tawau	Report/Enquiry	9/3/16	Receive item report - page appear please contact admin	-User informed that he wants to generate item report for receive from supplier and item non drug. -User informed that only 1 page does not display popup error message please contact admin. -The rest of the page appear popup error message please conta	This is bug in v1.3.6. Issue will be solved in v1.3.7	10/3/16	
190	I-PhIS013348016S	Klinik Kesihatan Kulim	Report/Enquiry	2/2/16	Received Item Report - Unable to click search button	-User report that unable to click search button error will appear an error has occur please contact system administrator . - User choose received type by Supplier Steps : Report/Enquiry>Inventory>Store Inventory>Received Item Report.	This is bug in v1.3.6. Issue will be solved in v1.3.7	15/3/16	
191	I-PhIS013897216S	Klinik Kesihatan Temerloh	Report/Enquiry	23/3/16	Report / Enquiry - Item Movement not tally	User reported PKD Temerloh has issue to KK Temerloh but one of the item is not tally in item movement. User claimed in issue screen showed all items and quantity but when user check in item movement, stock not update. Details as below: Item code: A11AA03903T1001XX.02 (Qty sku: 500)	Bug in Item Movement	23/3/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Indent No / Issue No: R16000075 / M02PS001-0000248 Receipt No: P160000153 Date of Indent: 15/02/2016 Date of Issue: 22/02/2016			
192	I-PhIS013891716S	Hospital Kulim	Report/Enquiry	23/3/16	Report/Enquiry - Item Movement Report not tally	User reported item movement report not tally for certain items. For example, if she issue out 4 pack to Labor room but in item movement deduct 40 pack. User claimed it happened 3 times since last year and she need to do stock adjustment every time item movement report no tally. For current issue, user informed issue no. N02PS001-0007949 is affected. Details as below: Issue No: N02PS001-0007949 Qty of items: 39 items to be issue out Affected of qty: 18 item number not tally between issue and item movement	Bug in Item Movement	23/3/16	
193	I-PhIS013636116S	Makmal Ubat dan Stor Bahagian Sibul	Report/Enquiry	2/3/16	Report/Enquiry - Kewps 7 Margin Error	User reported have margin error at kewps 7 report. Please refer attachment. Information/details not properly sort.	Issue happens in older version. Issue fixed in 1.3.8	2/3/16	

Verified and Acknowledged By:



Signature: _____ Name: _____
Date: _____ Designation: _____

Signature: _____ Name: _____
Date: _____ Designation: _____



4 Refinement List – Detail Changes

N/A

5 Deployment - Procedures

5.1 List of Items to be Deployed

No.	Items	Components	Path
1	Facility Application	iphis_v1.3.8.4.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/facility/war
2	Facility Application	PhISScheduler_v1.3.8.4.jar	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/facility/jar
3	Mobile Application	ipadhosp-1.4.0b50-PhISDS.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/Mobile

5.2 Backup Procedure before Deploy

5.2.1 Backup Procedure

Using backup tool, backup the following files and folder and database as per table below;

No.	Type	Backup Item	Description
1	Application	/home/phisesb /opt/phisesb /usr/share/fonts/truetype	PhIS Integration Application PhIS Core Application Fonts required by PhIS
2	Database	phisprod database	PhIS Live database

5.3 Deployment/Installation Guidelines

5.3.1 Deployment at Facility

Below table is described the deployment steps at Facility:

Step	Items	File Name	Source Path	Action
1	Facility Application	iphis_v1.3.8.4.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/facility/war	Please rename the war file from iphis_v1.3.8.4.war to iphis.war then deploy.
2	Facility Application	PhISScheduler_v1.3.8.4.jar	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/facility/jar	Backup jar file from /home/phisesb/phisjars/ and copy downloaded jar and rename to PhISSchedulers.jar.



Step	Items	File Name	Source Path	Action
3	Mobile Application	ipadhosp-1.4.0b50-PhISDS.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.3.8.4/Mobile	Rename ipadhosp-1.4.0b50-PhISDS.war to ipadhosp.war and deploy. Frontend Apps: 1.4.0r1t50 Backend Apps: 1.4.0b50

5.3.2 Deployment at HQ - IWP

N/A