



# Pharmacy Information System (PhIS) and Clinic Pharmacy System (CPS)

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## Release Note

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## Revision History

Version No	Date of Release	Prepared by	Reviewed / Verified by	List of changes from Previous Version
1.0	16/12/2016	Zainura	Chew Ming Ping	First Version

### Verified and Acknowledged by:

Name	Role/Designation	Organization	Signature & Date
Chew Ming Ping	Team Leader	Pharmaniaga Logistics Sdn Bhd	
Hoh Choon Seng	Project Manager	Pharmaniaga Logistics Sdn Bhd	

Name	Role/Designation	Organization	Signature & Date
		Bahagian Perkhidmatan Farmasi (BPF), KKM	
		Bahagian Pengurusan Maklumat (BPM), KKM	

### Peer Review

Version No	Reviewed / Verified by	List Of Changes from Previous Version
1.0	Juridah (QA)	Initial document



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## 1 Introduction

### 1.1 Project Information

Project ID	:	PhIS and CPS
Project Name	:	Pharmacy Information System and Clinic Pharmacy System
Version No	:	1.5.1
Client Name	:	Ministry of Health
Release ID	:	RL16/013
Release Date	:	15/12/2016

### 1.2 Objectives

No.	Objective	Reference
1.	Release PhIS & CPS Application to Facility	Refer Section 3 – Refinement and Defect list



## 2 Purpose

The purpose of the document is to update the end-user of the changes and defects have been resolved to be included in the new version of application and will be deployed to production server.

This document outlines the list of request and issue to be delivered in the newer version of application and also the guidelines on how to deploy the new version of application in production.

### 3 Summary – Refinement and Defect List

#### 3.1 Refinement List

The following refinement tickets to be delivered in PHIS ver 1.5.1.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
1	I- PHIS0087721 15S	Hospital Seri Manjung	General Module	4/2/15	Inpatient Pharmacy - Request for system to able detect the patient is 'warga asing' or 'not warganegara'	User request for system to able detect the patient is 'warga asing' or 'not warganegara' during the dispensing process for the drug not under category 'penyakit berjangkit' drug. User: ZURAIDA BT. MAT ADAM ID: 811129115387	Refer to 4.1	8/11/16	
2	I- PHIS0103843 15S	Bahagian Perkhidmatan Farmasi (BPF)	General Module	16/6/15	Security User Profile - Request to add filter fields	User request to add more filter fields for user profile, add first name add facility in listing screen and add searching field by state	As per request	20/9/16	
3	I- PHIS0107283 15S	Klinik Kesihatan Putrajaya Presint 9	General Module	25/6/15	Item / Product Buffer Level - User Request To Add Column for Type of SKU	User request to add column Type of SKU at screen drug/non drug details. Example for selection: box, packs and etc. Step: Maintenance > Inventory > Item/Product Buffer Level > Click Drug Name > Appear Drug / Non Drug details screen. Name: MOHD AZLI FAKRI	Add SKU as per request	9/8/16	
4	I- PHIS0121269 15S	Bahagian Perkhidmatan Farmasi (BPF)	General Module	3/8/15	ATC Code screen - Add search filter for the modules	Add search filter by:- a. Content	Add new criteria a. Content	19/9/16	
5	I- PHIS0121964 15S	Bahagian Perkhidmatan Farmasi (BPF)	General Module	13/8/15	Drug Master - Conversion Factor field to allow enter decimal value	In Drug Master, Conversion Factor field to allow enter decimal value to cater scenario as below: 1 vial = 120mg = 1.5ml Strength = 120mg Quantity = 1.5 ml SKU = 1 vial Conversion factor = 1.5	Refer to 4.2	22/08/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
6	I-PhIS0129173 15S	Bahagian Perkhidmatan Farmasi (BPF)	General Module	9/12/15	Maintenance(IWP) - Request to allow Prepacking only for SKU g, ml, tablet and capsule	Request to allow Prepacking only for SKU g, ml, tablet and capsule. Since some records created are not applicable for Prepacking purposes. Example: SKU bottle and Prepacking Packaging created as bottle of 1 bottle. Reported by: Cik Fayizatul Akmar bt Rahman Module: IWP " Maintenance " Prepacking Item	Add checkbox for SKU UOM Applicable and add new column (SKU UOM).	18/8/16	
7	I-PhIS0129449 15S	Hospital Tawau	General Module	14/12/15	Item Master - Request printer button.	User want to print item subclass Cytotoxic. User able to search item subclass at Item Master screen. But she unable to print due to no printer function at item master screen. User request to have printer function at Item master screen. Name: Pn Yong	Add filter Item Sub-Class	9/8/16	
8	I-PhIS0129450 15S	Hospital Tawau	General Module	14/12/15	Item Master - Request search by Facility Status.	User request able to search by Facility Status at screen Item Master Name: Pn Yong	Add new search function > Facility Status as per request	9/8/16	
9	I-PhIS0132451 16S	Klinik Kesihatan Tapah	General Module	20/1/16	Drug master- Request facility able to select default indication	User request facility user able to select or edit default for drug indication in drug master.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Facility_General_1.0	19/8/16	
10	I-PhIS0116763 15S	Pejabat Kesihatan Kepong	IWP	15/7/15	Order Authorization - Request quantity change after save order	User Ms Wong request quantity change after user change request quantity and save the order for IWP system. After user close the screen and open back request quantity will follow the quantity after user change request quantity even though without approve or reject it first.	Refer to PhIS_CPS_Quick_Guide_1.5_Request Order Authorization v1.0	17/8/16	
11	I-PhIS0121266 15S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	3/8/15	Cautionary & Instruction screen - Add search filter for the modules	User request add search filter by:- a) Type	Add filter by 'Type', Change 'Label ID' to 'Label Code', standardize column	20/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
							length		
12	I-PhIS0121966 15S	Klinik Kesihatan Kuala Berang	IWP	13/8/15	Request Order Authorization- Request to details 'Disediakan Oleh'	User request in Request Order Authorization hardcopy.Details 'Disediakan Oleh' appear in hardcopy.	Refer to 4.3	18/8/16	
13	I-PhIS0123967 15S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	23/9/15	Request to allow edit Formulation Reference, Storage, Remarks and Procedures	Request to allow to edit Formulation Reference, Storage, Remarks and Procedures once formulation is active in Galenical Formulation screen. Currently, once record is active, all fields are read-only.	Please refer to PhIS_CPS_Quick_Guide_1.5.1_IWP_General_1.0	6/9/16	
14	I-PhIS0128279 15S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	25/11/15	IWP- External Facility- Request to add filter by state	User request to add filter by state for searching at External Facility screen.	New Request. Implemented in facility too	19/9/16	
15	I-PhIS0159064 16S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	18/8/16	IWP Brand and Manufacturer - To not allow duplicate name	Request to add validation in Brand and Manufacturer maintenance screen to not allow duplicate description created.	Gave the validation to avoid the duplicate name to store in db	22/9/16	
16	I-PhIS0160360 16S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	30/8/16	Request Order Status Report - Add DST Code and Shipping code	Request to add DST Code and Shipping code in report	Add Shipping code in Request Order Status Report.	21/9/16	
17	I-PhIS0160362 16S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	30/8/16	Request Order Authorization - Add Item Type	Request to add Item Type in Order Authorization screen.	Add Item Type in Order Authorization screen.	21/9/16	
18	I-PhIS0127562 15S	Hospital Tawau	Manufacturing - CDR	13/11/15	CDR - CDR Label	User request to add duration of infusion and add IC number I the label.  User Id: 880616-01-6050	Refer to PhIS_CPS_Quick_Guide_1.5.1_CDR_Label_1.0	19/9/16	
19	I-PhIS0145371 16S	Bahagian Perkhidmatan Farmasi (BPF)	Manufacturing - CDR	13/5/16	Request to auto save Prepare Admixture details on click of the checkbox.	In CDR Preparation screen, to auto save Prepare Admixture details on click of the checkbox. Currently, user need to select the Prepare Admixture checkbox, open the details screen,	Refer to PhIS_CPS_Quick_Guide_1.5.1_CDR_Preparation_1.0	14/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
						and save in the pop up screen before can proceed to print worksheet.			
20	I-PhIS013546216S	Hospital Rehabilitasi Cheras	Manufacturing - Extemporaneous	23/2/16	Request to change Extemp Preparation module	User reported that during doing worksheet. She want to mix injection with syrup. but the quantity measured by syrup is not suitable. User request to change the amount quantity set by phis.  Only request to change the amount of syrup BP to editable.	Refer to 4.4	19/9/16	
21	I-PhIS013812416S	Hospital Rehabilitasi Cheras	Manufacturing - Extemporaneous	17/3/16	IP Label - Expiry date not appear for drug extemp	User reported when print label for drug syrup extemp, expiry date not appear at label. Issue happen to all patient and all syrup extemp. Example item: Omeprazole Example MRN: HRC00075870  User ID: 861008435688	Refer to PhIS_CPS_Quick_Guide_1.5.1_Extemp_1.0	14/12/16	
22	I-PhIS012485515S	Hospital Kulim	Medication Counselling	7/10/15	Medication Counselling in Clinical Summary should rename the 'MC' to 'Medication Counselling'	User request Medication Counselling in Clinical Summary should rename the 'MC' to 'Medication Counselling'	Refer to PhIS_CPS_Quick_Guide_1.5.1_MC_clinical_summary_v1.0	3/8/16	
23	I-PhIS012573215S	Klinik Kesihatan Ajil	Medication Counselling	20/10/15	Medication Counselling Order-Remove or able to enter backdated appointment date	User request to remove appointment date or able to enter backdated due to pharmacist only able to updated record after peak order and unable to key in backdated for appointment date.	Refer to PhIS_CPS_Quick_Guide_1.5.1_MC_Backdate_v1.0	8/8/16	
24	I-PhIS012956115S	Klinik Kesihatan Sri Gading	Medication Counselling	15/12/15	Medication Counselling - Reporting - Incorrect Compliance Calculator	1) User reported want to create medication counselling reporting. 2) At patient compliance, the calculation is incorrect. 3) When user tick Yes, the result will deduct as much as 5 or 4. Supposedly only deduct as	Refer to PhIS_CPS_Quick_Guide_1.5.1_MC_enable_hyperlink_v1.0	8/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
						<p>much as 1.</p> <p>4) She inform for question number 5, when user tick Yes, supposedly the marks will add not deduct.</p> <p>5) But now when user tick Yes, the marks will deduct.</p> <p>6) She inform the total marks will effect patient compliance.</p> <p>Name: Cik Syarifah</p>			
25	I-PhIS016129216S	Bahagian Perkhidmatan Farmasi (BPF)	Medication Counselling	6/9/16	Clinical Summary - Medication Counselling	<p>1) Date/Time for clinical summary should follow according appointment date</p> <p>2) Date/Time rename to Appointment Date/Time</p>	Refer to 4.5	14/9/16	
26	I-PhIS009816915S	Bahagian Perkhidmatan Farmasi (BPF)	MTAC	15/5/15	MTAC Reporting - Add box line	<p>Add Box Line at below of patient banner MTAC reporting.</p> <p>Comment By:Adam</p>	Refer to PhIS_CPS_Quick_Guide_1.5.1_MTAC_BoxLine_v1.0	3/8/16	
27	I-PhIS015823316S	Hospital Kulim	MTAC	11/8/16	Request enhancement for MTAC Reporting & MTAC Registry	<p>User request add filtration for range date for Appointment.</p> <p>Appointment Date From &amp; Appointment Date To.</p> <p>Current System only got Appointment Date, unable to filter by range</p>	Add searching by appointment date from and appointment date to as per request	20/9/16	
28	I-PhIS008896715S	Hospital Tanah Merah	Order Management - Web	22/2/15	Normal Order- Request to enhance medication profile table header	<p>Request to use different colors for table header to differentiate in between current medication &amp; previous medication</p> <p>Id: 831029715133</p>	Style applied for medication profile as per the given request	8/11/16	
29	I-PhIS011094315S	Hospital Bahagia Ulu Kinta	Order Management - Web	2/7/15	Medication Order - Display Admin Route	<p>Drug - Intramuscular Rocephine - User request to display Admin Route at the prescription listing in Normal Order screen.</p>	Refer to 4.6	10/11/16	
30	I-PhIS012219415S	Klinik Kesihatan Tanjung Tualang	Order Management - Web	17/8/15	Medication Profile - Request to add selection by date when renew	<p>User inform doctor want to renew order (for decrease dose) for patient. User request to add selection by date when doctor click Renew RX with Different Duration.</p>	Refer to PhIS_CPS_Quick_Guide_1.5.1_OM Renew_with	21/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
					duration.	Name: Ms Esther	Calendar_v1.0		
31	I-PhIS013737516S	Hospital Queen Elizabeth II	Order Management - Web	10/3/16	Transcribe order - Able to search record from Original Order Transaction Number	User request to search prescription using Original Order Transaction Number due it compulsory when do transcribe. userid :900330045038	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_Search Ori RX Serial No_v1.0	26/9/16	
32	I-PhIS012861415S	Hospital Tapah	Outpatient Pharmacy	1/12/15	Screening and Verification - Request to allow allocate 0 for Reserve quantity without hold	User request to allow allocate to 0 for Reserve quantity if she did not want to dispense the drug for that particular month without hold the drug. But remain the current supply duration. For current flow unable to allocate the reserve quantity to 0 (it will auto allocate once verified order) and need to hold the drug before dispense.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_Allow Dispense 0 v1.0	18/08/16	
33	I-PhIS012916815S	Klinik Kesihatan Greentown	Outpatient Pharmacy	9/12/16	Request to have check box	Request to create tick boxes at every drug and buttons 'HOLD' & 'RESUME'. Once drugs are selected we can either click the button 'HOLD' or 'RESUME' once shot and write in the reason as a whole. Currently we have to hold or resume drug one by one. This will speed up the screening process.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_Hold Function_v1.0	15/8/16	
34	I-PhIS007873714S	Klinik Kesihatan Greentown	Outpatient Pharmacy	27/10/14	Medication Return-Add Date to search criteria	User request to Add 'Date' to search criteria User :Khiew Wai Keong	Add Date to search criteria as per request	8/8/16	
35	I-PhIS009016115S	Klinik Kesihatan Greentown	Outpatient Pharmacy	10/3/15	Screening & Verification-Request to be able change order duration for drugs in the prescription	Request to be able change order duration for whole drugs in the prescription instead of one by one. Sometime doctor order wrong duration and pharmacist have to intervent to change the date. This going to take times User ID: 850601085400	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_Intervention_v1.0	29/8/16	
36	I-PhIS012137415S	Hospital Miri	Outpatient Pharmacy	4/8/15	Screening & Verification, Preparation,	Pharmacist unable to see all eye drop order at screen screening verification, preparation and dispensing. Only can see at acknowledgement	Instead of showing route in drug name . As per standard	19/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
					Dispensing - All order for eye drop not appear	screen and label stickers. User id : 811112135276	showing in order details.		
37	I-PHIS0121376 15S	Hospital Miri	Outpatient Pharmacy	5/8/15	Screening & Verification - Request to discard all eye drop after 30 days opened	Pharmacist request to discard all eye drop after 30 days opened. It is because 1 bottle for eye drop can be used 1 month only. User id : 811112135276	Refer to PHIS_CPS_Quick_Guide_1.5.1_Facility_General_1.0	29/8/16	
38	I-PHIS0121550 15S	Klinik Kesihatan Chemor	Outpatient Pharmacy	7/8/15	Dispensing - Request to delete disediakan/dibekal oleh at the BMS form	User request to delete disediakan/dibekal oleh part at the Balance Medication Sheet form. It's because they want to give the form to patient and don't want their name highlighted in the form. User: YE KEE CHIAW	Delete disediakan/dibekal oleh at the BMS form	8/11/16	
39	I-PHIS0123570 15S	Hospital Dungun	Outpatient Pharmacy	17/9/15	SPUB-Re-print SPUB form	User request to able re-print form SPUB that user already print before. User want make 1 copy for her and 1 copy for patient.	Refer to PHIS_CPS_Quick_Guide_1.5.1_OP_SPUB Patient List_v1.0	29/8/16	
40	I-PHIS0125208 15S	Klinik Kesihatan Kampung Simee	Outpatient Pharmacy	12/10/15	SPUB-Request intervention inactive drug	User request to intervention inactive drug for SPUB. Example: User received SPUB from other facility but drug is inactive for that facility. Other facility request Simvastatin 20 mg Tablet but at user that drug is inactive so user request to allow intervention. Name: Chan Yoke Khuan	Refer to PHIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Online_v1.0	29/8/16	
41	I-PHIS0125885 15S	Hospital Dungun	Outpatient Pharmacy	21/10/15	Transcribe Order - Print label font to small	User request for font print label need to enlarge due to font in label too small for old folks. User want to enlarge: 1) Administration Instruction 2) Indication 3) Cautionary 4) Special Instruction	Refer to PHIS_CPS_Quick_Guide_1.5.1_OPIP_DrugLabel_PatientVisitLabel_v1.0	25/11/16	
42	I-PHIS0128250	Klinik Kesihatan	Outpatient Pharmacy	25/11/15	Label - Request to display quantity in 1	User request to display the dosage quantity appear on label printed for 1 decimal instead	Refer to PHIS_CPS_Quick_Gu	5/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
	15S	Labis			decimal	of 2 decimal. Example drug for syrup, when print label it shows 1.25ml but user required to appear 1.2ml only. Kindly refer attachment provided by user.	ide_1.5.1_OPIP_DrugLabel_PatientVisitLabel_v1.0		
43	I-PhIS0129339 15S	Hospital Semporna	Outpatient Pharmacy	11/12/15	Preparation - Request to sort drug order	User request to sort drug at screen verified and prepare same like sorting when the drug been transcribe.	Change sorting as per request	6/12/16	
44	I-PhIS0131647 16S	Hospital Tawau	Outpatient Pharmacy	13/1/16	SPUB - Request to show detail for SPUB out	User request system able to show record for SPUB out. It easier to them trace record patient SPUB out.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB Patient List_v1.0	29/8/16	
45	I-PhIS0134500 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	16/2/16	Methadone Dispensing - Previous Dispense Qty to show time of dispense	At Previous Dispense Qty add time of dispensed. Remarks: In Dispensed Drug Details, display Dispensing Date together with Dispensing Time	To show time at 'Dispense Date' column in Dispense Drug Details screen and 'Previous Dispense Qty' column in Methadone Dispensing.	14/9/16	
46	I-PhIS0134523 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	16/2/16	Methadone Dispensing - add in column called 'Order Type' with SPUB value in Methadone Dispensing listg	To add in column called 'Order Type' with value SPUB in Methadone Dispensing Listing.	Add in new column 'Order Type' at Methadone Dispensing screen.	14/9/16	
47	I-PhIS0139838 16S	Hospital Machang	Outpatient Pharmacy	31/3/16	Request to enlarge font and bold	User request to enlarge and bold the font of Dos and Administration Instruction. For indication only bold the font (Kindly refer attachment). They received complain from patient that the description on label to small and hard to be read.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_DrugLabel_PatientVisitLabel_v1.0	28/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
48	I- PhIS0148992 16S	Klinik Kesihatan Bakri	Outpatient Pharmacy	5/6/16	Preparation - Indication of drug for SPUB Patient blank in label sticker	User reported indication of drug for all SPUB Online Patient are blank in label sticker by using direct print and preview print also blank. If user transcribe, the indication of same drug appear. It happen for all drug of SPUB Online Patient. MRN no: KKE01003100011908 & KKE01003100002533 Login id: 860921235454	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Online_v1.0	26/8/16	
49	I- PhIS0160012 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request SPUB data to be sent only once at one time	Repeated data send have been save twice. Supposed data have been send not allow to save again. Button Confirm in SPUB screen, to change label to 'Send'.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Online_v1.0	21/9/16	
50	I- PhIS0160013 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request Hold screen should similar as hold in Countercheck screen	Hold Reason dataset to display Intervention and Others only. Hold screen should mimic hold screen in Dispensing screen. First data entry default the reason to Intervention and will follow to other drugs. Button Add to remove and remain checkbox. If user ticked on the checkbox, the record will be selected to be hold.	Refer to PhIS_CPS-Quick_Guide_1.5.1_OPIP_Hold_Function_v1.0	14/12/16	
51	I- PhIS0160014 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request to add SKU UOM in Alternate screen	Please add SKU UOM for quantity per dose in alternate function. E.g. Insulin isophane 100 IU/ml. To display SKU UOM at qty per dose.	Refer to 4.7	9/9/16	
52	I- PhIS0160015 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request SPUB Patient List to search by new MRN	SPUB Patient List cannot be search by MRN. Suggest to display internal and external MRN. To add column for both, internal and external and search also by both.	Refer to Quick_Guide_1.5.1_OP_SPUB_Patient_List_v1.0.	19/9/16	
53	I- PhIS0160016 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request able to type in facility name for searching at SPUB Facility	SPUB to Facility and SPUB from Facility must be able to type in search criteria. Able to type in search criteria for SPUB From / To (auto fill)	Refer to Quick_Guide_1.5.1_OP_SPUB_Patient_List_v1.0	20/9/16	
54	I- PhIS0160017	Bahagian Perkhidmatan	Outpatient Pharmacy	26/8/16	SPUB R1 Form - Request naming the	Counselling information given not same with counselling function/indication needed.	Rename the counselling needed	19/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
	16S	Farmasi (BPF)			label for 'Counselling Needed' in SPUB Form screen		to Counselling Provided		
55	I-PhIS0160019 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Remove dispensing method in Methadone Dispensing	Remove dispensing method since total number of DOT & TA already indicated manually at drug level.	Remove Dispensing Method list from Methadone Dispensing	14/9/16	
56	I-PhIS0160021 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request to enable view the offline SPUB in SPUB Patient List	Facility KK Greentown listed at IWP as Full based however during the sending of R1 form (SPUB) facility was offline. The R1 form does not flow to SPUB patient listing to enable resending thus SPUB referral have to be done manually by printing R1	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Patient_List_v1.0	20/9/16	
57	I-PhIS0160023 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	Request to view the DRUG Remarks added for drug in SPUB screen	Remarks added for drug during dispensing cannot viewed in SPUB R1 form (online)	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	20/9/16	
58	I-PhIS0160025 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB R1 Form - Request to view back SPUB Remarks added in SPUB R1 Form	Remarks added not displayed in R1 form (remarks section).	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	20/9/16	
59	I-PhIS0160026 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB R1 Form - Request to change Daerah/KK to Daerah/Bandar	Daerah/KK pls reword to Daerah/Bandar.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	14/9/16	
60	I-PhIS0160027 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB R1 Form - Request to display Jawatan automatically from system	Jawatan should be derived from login data.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	19/9/16	
61	I-PhIS0160030	Bahagian Perkhidmatan	Outpatient Pharmacy	26/8/16	SPUB Notification - Request to add in	SPUB listing for online registration of SPUB prescription should provide search function	Refer to PhIS_CPS_Quick_Gu	8/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
	16S	Farmasi (BPF)			filter at SPUB Notification task list	(pt name, IC, etc).	ide_1.5.1_OP_SPUB_Notification_v1.0		
62	I-PhIS0160050 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB Notification - Request to maintain at current stage after register patient in SPUB Task List No	SPUB listing must be maintained on the current page although after open the R1	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	23/11/16	
63	I-PhIS0160051 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB - Request to change format for SPUB No	SPUB No will use Prefix code in front. Remove facility code.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	14/9/16	
64	I-PhIS0160053 16S	Bahagian Perkhidmatan Farmasi (BPF)	Outpatient Pharmacy	26/8/16	SPUB R1 Form - Request to enhance SPUB R1 Form	<ol style="list-style-type: none"> <li>1. Maklumat Ubat will display balance qty</li> <li>2. Tempoh Bekalan Penuh will display order duration</li> <li>3. Tempoh Bekalan Telah Diberi will display total supplied qty</li> </ol>	Refer to PhIS_CPS_Quick_Guide_1.5.1_OP_SPUB_Notification_v1.0	30/11/16	
65	I-PhIS0123278 15S	Hospital Kulim	Patient Management	10/9/15	Ward Management - Add Discharge Medication Flag and Bed No	<ol style="list-style-type: none"> <li>1. To add new information in ward management screen <ol style="list-style-type: none"> <li>i. Discharge medication - If patient has discharge medication for this visit, display as Yes.</li> <li>ii. Bed No</li> </ol> </li> <li>2. User can filter the list by these value too.</li> </ol>	Add in new columns 'Bed No' and 'Discharge Medication' in Ward Management and Visit Management screen.	18/11/16	
66	I-PhIS0127241 15S	Hospital Miri	Patient Management	9/11/15	(Visit Label) Visit management - Request to change Visit label format	<p>User request to change visit label format : Please consider following:</p> <ol style="list-style-type: none"> <li>1. Increase the font size for time and date.</li> <li>2. increase font size for address and phone no.</li> <li>3. increase font size for age</li> <li>4. increase font size for MRN</li> <li>5. Change the warganegara to ethnic group</li> </ol>	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_DrugLabel_PatientVisitLabel_v1.0	15/9/16	
67	I-PhIS0131658 16S	Hospital Tawau	Patient Management	13/1/16	Patient Label - Edit Font	User request to enlarge font for Address and contact no patient before print label as she has to do postage the drug to patient home.	Refer to PhIS_CPS_Quick_Guide_1.5.1_OPIP_Dru	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
						ID : 890424045200	gLabel_PatientVisitLabel_v1.0		
68	I-PhIS015750216S	Klinik Kesihatan Greentown	Patient Management	5/8/16	1.4.1.1 Request to remove black dot line on Sample Label	User request to remove black dot line on Sample Label in Patient Registration.	As per the request removed the black dot line	14/9/16	
69	I-PhIS010988315S	Klinik Kesihatan Dato Keramat	Pharmacy Inventory	1/7/15	Indent - Total amount (RM) shown is not correct	User request when add item magnesium trislicate mixture for indent, user want the price in SKU not PKU. User name : NORSHAZIRA IBRAHIM	Refer to PhIS_CPS_Quick_Guide_1.5.1_Indent v1.0	30/11/16	
70	I-PhIS011136315S	MUSN Kuching	Pharmacy Inventory	3/7/15	FOC Receiving - Request to Edit than reject the order.	Upon Receiving from supplier. everything was keyed in. and sent for approval. However at approve part found out there is error. User request it possible for approve to edit it rather than reject the whole thing as sometimes its just minor mistakes like: wrong brand selected, decimal point missing. * this is for receive in by FOC.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Receive From Supplier FOC v1.0	9/8/16	
71	I-PhIS011770315S	Hospital Rehabilitasi Cheras	Pharmacy Inventory	20/7/15	Expiration and Condemn - Request to print near expiration item list	User request to print all near expiration item list because currently she can print selected item only. User request to include quantity and date near expired in list.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Near Expiration Item v1.0	16/11/16	
72	I-PhIS011816315S	JKWP Kuala Lumpur & Putrajaya	Pharmacy Inventory	21/7/15	Received from supplier- Receiving done by 'Delivery Site To Name' facility	When JKWP do purchase order for LP or contract item for others KK and select this particular KK be Delivery Site To Name. Receiving will done by KK (Delivery Site To Name). JKWP not need to do receiving and issues out.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Purchase Order Indent v1.0	19/8/16	
73	I-PhIS012207715S	Klinik Kesihatan Kampung Simee	Pharmacy Inventory	14/8/15	Request signature part only at last page	User request signature part Kelulusan and Perakuan Penerimaan only at last page. Currently user need to sign on every page. Kindly refer File Upload. Name : Zainal Zulkifli	Refer to PhIS_CPS_Quick_Guide_1.5.1_KEWPS-11 v1.0	17/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
74	I-PhIS012345715S	Makmal Ubat & Stor Bhgn Miri	Pharmacy Inventory	15/9/15	Offline Issue - Search by Manual Indent Reference No.	User request to Search by Manual Indent Reference No. User need to search by Indent no that key in manually by user.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Offline Issue v1.0	6/12/16	
75	I-PhIS013065716S	MUSN Kuching	Pharmacy Inventory	5/1/16	Purchase order-Request to start with new Order No.	User reported for a new year, the Number goes back to 0 instead of a running number from the previous year. User request, for Example 2015 ends at P150002518, the new year starts at P160000001 and not P160002519. Its easier for user filing.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Purchase Order v1.0.	8/8/16	
76	I-PhIS016032116S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	29/8/16	Online Issue - Request to rearrange in Issue Screen	Rearrange column in issue screen, request quantity, stock available and issue quantity.	Rearrange column in issue screen: 1. request quantity 2. stock available 3. issue quantity.	19/9/16	
77	I-PhIS016032216S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	29/8/16	External Indent-Request to dim Urgent Box after Retrieve Indent	Request to dim Urgent Box after Retrieve Indent	Dim Urgent Box after Retrieve Indent	19/9/16	
78	I-PhIS016032316S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	29/8/16	Purchase Order - Request to change label Indent No	Request to change label Indent No in Purchase Order - Indent screen	Change label value(Indent No) into (External Indent No).	19/9/16	
79	I-PhIS016032516S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	29/8/16	External Indent-Request to auto sent indent after approve	Request to auto sent indent after approve the Indent.	Changed code as per requirement	20/9/16	
80	I-PhIS016032816S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	29/8/16	Online Issue - Request to show only item batch that already issue out in Item Allocation screen	Request to show only item batch that already issue out in Item Allocation screen in Issue Screen. Right now, show all item batch in the Item Allocation screen.	Changes has been done as per given requirement	19/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
81	I- PhIS0160329 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	KEWPS-10 / KEWPS-11- Request to show Remarks display from next line	Request to show Remarks display from next line	Shift remark two line below to current position for KEWPS10 and KEWPS11	19/9/16	
82	I- PhIS0160330 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Item Batch - Request to add UOM radio button to show qty in PKU/SKU	Request to add UOM radio button to show quantity in PKU/SKU	Refer to 4.8	21/9/16	
83	I- PhIS0160331 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	RIQ-Request to remove unit price in Listing table screen.	Request to remove unit price in Listing table screen. Only show the price in Recommended Issue screen.	Removed average unit price	19/9/16	
84	I- PhIS0160332 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	RIQ-Request to change UOM from select field to Radio button	Request to change UOM from select field to Radio button in RIQ screen	As per the request added radio button and implemented functionality	19/9/16	
85	I- PhIS0160339 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	KEWPS-10 - display value for Unit & Date	Request to display value for Unit & Date di bahagian pemesan for Offline Issue	Refer to 4.9	19/9/16	
86	I- PhIS0160367 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Purchase Order - Add condition for Contract PO	Request to add condition that if Contract code is Active but item code Facility Status is Inactive, after select PO, Item code will appear but show pop up button that item is inactive.	Refer to 4.10	20/9/16	
87	I- PhIS0160370 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Purchase Orde (KK/PKD) - Change method for Purchase	Request to change method for Purchase Order LP and Contract from KK to PKD (IWP) by block during eP Approve when budget balance is not enough until PKD done allocation for the affected vote code.	Budget will not deduct for LP and contract at IWP if Budget is not enough although status is "eP Approve". The LPO transaction will be appear in Order Authorization	21/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
							Screen, user will require to allocate budget and approve the LPO after budget is enough		
88	I-PhIS0160377 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	KEWPS-10 - Display of current date at Signature part	Request to display of current date at Signature part	Change mapping of indent date and issue date to current date	19/9/16	
89	I-PhIS0160381 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Receive From Supplier - Hide the LPO that already fully received	User request to not show the LPO that already fully received.	Added checking avoid fully received LPO in search box	27/9/16	
90	I-PhIS0160393 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Receive From Supplier - Resequence the Receive From Supplier screen	Request to resequence the Receive From Supplier screen	As per the request re-sequenced the Receive From Supplier screen	19/9/16	
91	I-PhIS0160395 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Stock Replenish - Add new field for KEWPS-11	KEWPS-11, User request to add new field remarks on layout	Show remarks (header) in report for Floor Stock report	19/9/16	
92	I-PhIS0160396 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	30/8/16	Stock Replenish - Display value for KEWPS-11	KEWPS-11, User request to display value for remarks by item details on layout.	Show remark (detail) in report for Floor Stock report	19/9/16	
93	I-PhIS0168559 16S	Bahagian Perkhidmatan Farmasi (BPF)	Pharmacy Inventory	4/11/16	Request to add month end process budget in PhIS	Request: 1. This is applicable in IWP, Hospital, KK and PKD environment 2. Almost same like Budget Balance report but it will show for every Month End 3. This function will be maintain for every month 4. Mainly purpose for BI Tools report.	Added new entry for Budget Month End process in schedulers	30/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
94	I- PHIS0083879 14S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	16/12/14	Report/Enquiry- Value Added Service	User request, 1. To check data accuracy 2. Not to include 'Normal Order' in the list 3. Add patient ID	Remove data related to 'Normal Order' from VAS Registry list.	16/12/16	
95	I- PHIS0083926 14S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	16/12/14	Report Enquiry-PF 5.5 (b)-Request to enhance total no. of Bil Kes dibuat Pendosan	Total no of Bil Kes dibuat Pendosan - To capture MTAC order by pharmacist which is amended and not same with the previous prescription.	Condition implemented as per request	21/9/16	
96	I- PHIS0085722 15S	Hospital Seri Manjung	Report/Enquiry	9/1/15	Item Stock Balance Report -Request to add new column	User request to add new column for: 1)Amount per unit (RM) 2)Total amount (RM) 3)Require this two column for send report to MOH to calculate amount and nilai pegangan that particular item.	Refer to PhIS_CPS_Quick_Guide_1.5.1_Stock Balance By Drug v1.0 PhIS_CPS_Quick_Guide_1.5.1_Stock Balance By Item v1.0	1/8/16	
97	I- PHIS0088798 15S	Klinik Kesihatan Bakri	Report/Enquiry	17/2/15	Prescription Dispensed-Request generate report format requested by BPF and report no. auto calculate	User request system can generate report according to format return, KPI, QAP as requested by BPF. User also request report auto calculate report no. due to currently need to calculated manually. module; Report/inquiry - Pharmacy - Inpatient/Outpatient - Prescription Dispensed. User ID:860921235454	Report formula on report number was auto calculate and changes on report format done as per requested.	16/12/16	
98	I- PHIS0097394 15S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	12/5/15	Manufacturing - CDR Registry - Request to add Total Dose Prepared	Add Total Dose Prepared. Also applicable for Dilution/Admin report.	Manufacturing - CDR Registry - Total Dose Prepared added as per the requirement	5/10/16	
99	I- PHIS0097405 15S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	12/5/15	Manufacturing - PF 6.6(b) - Request to display as facility	Should display as facility not Negeri but both on report pdf/excel	Request has been done as per the requirement	19/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
100	I-PhIS009741115S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	12/5/15	Manufacturing - PN Registry - Request to add title and display	Request to add title and display as below: 1. Title Weight - add (kg) 2. Gestational Age - display as 76 Y 6 M 19 D 3. PN Batch No - For Compounded & Additive display Woksheet ID	Added kg in weight column, and created new function for displaying 0 Y 6 M 19 D, And changed the Batch No column value.	19/9/16	
101	I-PhIS010282315S	Hospital Kulim	Report/Enquiry	12/6/15	INV (Report/Enquiry (Issue Report)	Request to add search function band box 'Item Description' at listing page	Refer to PhIS_CPS_Quick_Guide_1.5.1_Issue Report v1.0	19/8/16	
102	I-PhIS010644315S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	23/6/15	Prescription Status - User request to have all Dispensing Unit listed in Dispensing Location.	Dispensing Location not list all the location set as Dispensing Unit  Username : Noraini Saari	Add in inpatient and outpatient dispensing unit and filter by PH location type only	8/8/16	
103	I-PhIS010646415S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	23/6/15	Ward Pharmacy Registry - Request to have Summary Report	No summary of the report at the end of page for web and print version. User request to have numbering at both page. Username : Noraini Saari	Refer to PhIS_CPS_Quick_Guide_1.5.1_WardPharmacyRegistry_v1.0	15/11/16	
104	I-PhIS011122315S	MUSN Kuching	Report/Enquiry	2/7/15	Request to include the batch number and expiry date of the stock issued out	User request to include the batch number and expiry date of the stock issued out in Item Movement module. User : Debbie Lee Sui Ling	Refer to PhIS_CPS_Quick_Guide_1.5_Item Movement v1.0	9/8/16	
105	I-PhIS012589515S	Hospital Dungun	Report/Enquiry	21/10/15	KEWPS 13 - Laporan Kedudukan Stok	User request to generate separately for drug/non drug in KEWPS 13.	Added filter and changes done given in ticket	1/8/16	
106	I-PhIS012633515S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	27/10/15	Intervention- Request for a new search category (dropdown button) for intervention reason.	User request for a new search category (dropdown button) for intervention reason.	New Request. Intervention type added as search criteria. Intervention type added in Report also	19/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
107	I- PHIS0126615 15S	Hospital Miri	Report/Enquiry	30/10/15	KEWPS 3- Request to add 'Bahagian B' in KEWPS 3 form	User request to add 'Bahagian B' in KEWPS 3 that generated from PHIS. Refer attachment for original KEWPS 3.	PHIS_CPS_Quick_Guide_1.5.1_KEWPS-3 v1.0	25/7/16	
108	I- PHIS0127388 15S	Hospital Tapah	Report/Enquiry	12/11/15	Inpatient Prescription - Value in decimal	User reported value for Generated and Dispensed in decimal (in screen report / inquiry > Inpatient Prescription). User request to know how the system calculated for this 2 field.  Name: Mr Jason Give answer to user - User acknowledge but user want to request change name of the column to be more clear. For Generated change to Prescription Generated Per Day . For Dispense change to Prescription Dispense Per Day .	Report name change to 'Inpatient Prescription Summary' and change label 'Everyday' to 'Daily'.	16/12/16	
109	I- PHIS0127583 15S	Klinik Kesihatan Felda Sahabat	Report/Enquiry	13/11/15	Prepacking Registry - Add search criteria	User request to add Prepared By in search criteria. This will allow them to easily trace the error done by staff to fill up the incident form. Other than that, this will also help ease in preparing SKT (Sasaran Kerja Tahunan).	Changes done as per given document	21/9/16	
110	I- PHIS0142191 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	20/4/16	Request to add report on cost of per prescription	Request to add report on cost of per prescription. Please refer attachment.	New request. Report added	19/8/16	
111	I- PHIS0160054 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	26/8/16	Laporan Kos Per Preskripsi Fasiliti KKM - Request to enhance report	Request 1. Add/Change search criteria/filter - Use date range (dispense date) - Visit Type - Dispensing location - Ordering location - Department - Prescriber Name 2. Add column prescription number - group by prescription	Added enhancement as per log request	11/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
112	I- PhIS0160055 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	26/8/16	Intervention Report - Request to display All in Intervention report is no criteria selected	If none of search criteria is selected and default is ALL, the fields should also be displayed as All when print report	Condition written if any search criteria is not selected the value assigned all in the report	14/9/16	
113	I- PhIS0160344 16S	Bahagian Perkhidmata n Farmasi (BPF)	Report/Enquiry	30/8/16	Item Movement - Change Value in Average Price Amount	Request to change value in Average Price Amount column into Transaction Unit Price during the transaction is created.	Changes will be effected for new transactions only, Old transactions will show old values(will refer current unit price from item)	19/9/16	
114	I- PhIS0160349 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	30/8/16	REPORT - Laporan Tempoh Pendispensan Farmasi Pesakit Luar (KPI-2b)	1. Report header: - Rename 'Jumlah Rx' to 'Jumlah Preskripsi Diterima' - Rename 'Bil. Perkara Dibekal' to ' Bil. Perkara Diproses' - Rename ' 11 - 20 minit ' to ' >10 - 20 minit ' - Rename ' 21 - 30 minit ' to ' >20 - 30 minit ' - Rename ' 31 - 40 minit ' to ' >30 - 40 minit ' - Rename ' 41 - 50 minit ' to ' >40 - 50 minit ' - Rename ' 51 - 60 minit ' to ' >50 - 60 minit ' 2. Bil. Perkara Diproses - count dispensing record (remove checking for dispense qty=0)	Report formula updated and rename column label as per requested.	16/12/16	
115	I- PhIS0160352 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	30/8/16	REPORT - Rekod Harian Walk In	Change report header to english Change on current data defination/formula: 1. 'Kuantiti dibekalkan' should include dispensed 0. 2. 'Order date' search criteria, rename to 'Prescription Received Date' Remove column: 1. Sebab tidak dapat dibekalkan	Report formula updated and report header change to English.	16/12/16	
116	I- PhIS0160353	Bahagian Perkhidmatan	Report/Enquiry	30/8/16	KEWPS-10 - Sort in alphabetical order	Request to sort perihal stock to alphabetical order	Changes done as per request	20/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Resolution	Resolved Date	Verify Status
	16S	Farmasi (BPF)							
117	I- PhIS0160359 16S	Bahagian Perkhidmatan Farmasi (BPF)	Report/Enquiry	30/8/16	Stock Balance Report - Sort by alphabetical order	Request to sort Drug Name and Item Code by alphabetical order	Existing sorting based on drug code now changed sorting based on drug name and item code as per the request.	19/9/16	
118	I- PhIS0098303 15S	Bahagian Perkhidmatan Farmasi (BPF)	Special Drug Request	15/5/15	Special Drug Request - To update permit content.	There are few changes of information in the latest Permit Import. Request to update latest information of Permit Import.	Report layout changed as per request. Width increased for that label	6/10/16	
119	I- PhIS0133881 16S	Bahagian Perkhidmatan Farmasi (BPF)	Special Drug Request	4/2/16	KPK (Special Drug Request) - Request to remove decimal point	User request to remove decimal point at packaging & approved quantity. Please refer attachment.	remove decimal point and make number field to right as per request	19/9/16	
120	I- PhIS0122688 15S	Hospital Rehabilitasi Cheras	Ward Pharmacy	1/9/15	Ward Pharmacy (CP2) - Frequency & Date not appear when print report	User request frequency and date appear when print CP4. Step: Pharmacy Transaction > Clinical > Ward Pharmacy (CP2) > CP4 > Print. Name: Ms Fong Loi Yee	add/amend report field as per request	20/9/16	
121	I- PhIS0156688 16S	Bahagian Perkhidmatan Farmasi (BPF)	Ward Pharmacy	1/8/16	Case Review	To remove case review function In wp screen , wp listing screen and reports.	Refer to PhIS_CPS_Quick_Gu ide_1.5.1_WP_Case Review_v1.1	20/9/16	



Verified and Acknowledged By:

Signature: \_\_\_\_\_ Name: \_\_\_\_\_

Date: \_\_\_\_\_ Designation: \_\_\_\_\_

Signature: \_\_\_\_\_ Name: \_\_\_\_\_

Date: \_\_\_\_\_ Designation: \_\_\_\_\_



### 3.2 Resolved Defect List

The following are the summary of resolved defect list from ver 1.4.1.x that included in PhIS and CPS version 1.5.1.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
1	I-PhIS016216116S	Hospital Kulim	Adverse Drug Reaction (ADR)	15/9/16	ADR Reporting - Report alignment issue	User reported ADR report not in correct arrangement and overlap each other when preview and print. Confirmed by user issue happen to all patients Example MRN: HKLM00120002 User ID: 871231146132	Bug in 1.3 coding, report alignment is not proper when added new ref codes.	21/9/16	
2	I-PhIS016437016S	Hospital Seri Manjung	Adverse Drug Reaction (ADR)	5/10/16	ADR Reporting-ADR record missing	User reported she want to edit the last month (Sept.) ADR report but user informed when click save at message alert Do you want to save the change , user click NO selection and then the whole record is missing suddenly. User unable to trace back the record. User informed she didn't print the ADR report yet. User cant remember the ADR No. but insist to check and make the record appear back at screen ADR reporting. MRN: HSM00048896 Drug: Glycopyrronium Bromide	Found error contact administrator when DateTo is null value while searching ADR Report Listing	7/10/16	
3	I-PhIS016899716S	Hospital Seri Manjung	Adverse Drug Reaction (ADR)	8/11/16	ADR Drug Details New added drug is missing	SIT Muzammil reported new added drug is missing. Affected to all patient details. ADR > Drug Details > click add button > key in drug details > click save button > close. But drug that had been added is not exist.	mandatory validation is not set on close button. It is mandatory to select suspected drug before close the ADR window	11/11/16	
4	I-	Hospital Seri	Adverse Drug	8/11/16	ADR Drug Details	SIT Muzammil reported patient	mandatory validation is not	11/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS01690001 6S	Manjung	Reaction (ADR)		Patient details missing after delete drug details	details missing after delete drug details. Affected to all patient. ADR > Drug Details > double click > click delete for drug details that Drug Type is 'Suspected' > Save > Exit > Patient details missing	set on close button. It is mandatory to select suspected drug before close the ADR window		
5	I- PhIS01690031 6S	Hospital Seri Manjung	Adverse Drug Reaction (ADR)	8/11/16	ADR Drug Details Total daily dosage given remain same	SIT Muzammil reported he change Total daily dosage given. But after he close screen, Total daily dosage given remain same. Happen to all patient record. ADR > Drug Details > double click > change 'Total daily dosage given' > Save > Close > Check again and found out Total daily dosage remain same Kindly refer attachment given	Save Button does not allow to save new values entered	10/11/16	
6	I- PhIS01620891 6S	Hospital Seri Manjung	Clinical Pharmacokinetic Services (CPS) & TDM	14/9/16	TDM - Add button at medication order not function	User reported, user cannot add discharge medication at TDM order. Refer below for step : Field Indication For Request = Therapeutic Monitoring Field TDM Drug, user have 2 type medication 1. discharge medication 2. ward medication User select Discharge Medication Sampling detail Field Sampling Type = Pre Field Drug Administration Date/Time = 27/12/2016 Field Sampling Time = 30 minit when user want to add the drug	Previously drug administration date/time allow to capture current date only , since the date range selected is future date and current date is not in the range, therefore it's prompt error	21/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						TDM, Button add not function. Drug Code : N03AG01520T1001XX Drug Name : Sodium Valproate 200 mg Tablet MRN : HSM00058295 RX : W30000192035			
7	I- PhIS01702721 6S	Hospital Seberang Jaya	Drug Information & Consumer Education	17/11/16	Drug Information - Unable to respond directly	User reported that when he make drug information request, normally he can respond to the request directly after create it and sent the request. But, after using PhIS v 1.4.1.6, when he want to respond to the request, a error stated 'need to sent inquiry first' although he already sent the inquiry. He need to close first the screen, before able to respond again. step 1. Fill the information neede. 2. Save & sent the question 3. Respond by key in the detail 4. popup 'need to sent inquiry first' 5. user close the screen, 6. Open back request, able to repond  DI1600000112	table get null value	28/11/16	
8	I- PhIS01609891 6S	Hospital Kulim	General Module	4/9/16	Task list - No task list to do receiving for stock transfer module	User unable to view task list transaction against receiving for Stock Transfer module even though transaction to proceed with receiving against Stock Transfer is available.	Bug in code, C2-INT009089316B	6/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Issue occurred for a few user. User ID : Chin Lih Chan (570602106836) & Khor Lian Hwa (660625025974)			
9	I- PhIS01658101 6S	Hospital Tawau	General Module	14/10/16	Notification : Uploaded file not appear	User reported she upload 1 document at Notification with size 569KB. However when done no attachment available at Home notification. Notification number : NO16000277	Saving into DB method not handled properly	2/11/16	
10	I- PhIS01662771 6S	Hospital Seri Manjung	General Module	18/10/16	User Profile - Date created change after edit profile	User report Date Created in User Profile keep changed after edit profile. User inform Date Created suppose maintain at date profile is created not keep changing when edit.	date created set as edited date on edit event	20/10/16	
11	I- PhIS01689931 6S	Hospital Pakar Sultanah Fatimah	General Module	8/11/16	Drug master - IV Characteristic - Cannot change preparation option	Receive email from user inform unable to save preparation options to option 2. Drug name - cyclophosphamide 1gm/50m Drug Code - L01AA01000P4002XX Error : Please contact system administrator	Prompt error once click save after edit because of empty data from list not handled properly	10/11/16	
12	I- PhIS01720201 6S	Hospital Tanah Merah	General Module	30/11/16	Order Routing - Pop up message	User reported wants to create new routing for drug in Order Routing Drug : Flupenthixol Decanoate Depot 20mg/ml Injection Pop up message this fill cannot be empty but user confirmed already fill in all mandatory details. User will send screenshot	pop-up message 'Field' cannot be empty when click on location after save record.	7/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
13	I-PhIS015812216S	Hospital Seri Manjung	Inpatient Pharmacy	10/8/16	1.4.1.1 Dispensing - Medication already full dispense before the end date	SIT reported on behalf user, user want to dispense of partial supply of drug Ceftazidime 2g Injection. This medication should be not fully dispense before the end date. When user checked on Clinical Summary, the medication already fully dispensed. Drug: Ceftazidime 2g Injection Start date: 6/8/2016 End Date: 13/8/2016 Prescribed Qty: 21vial Login ID user: 910628145882 MRN - HSM00123071	This issue because in medication profile, Change function will create the new medication order using previous order normal drugs under current medication. But it also copy the previous dispensed quantity from previous order normal drug to new order normal drug. So, when dispensed the new order, previous dispensed quantity will also include on Total dispense qty.	26/8/16	
14	I-PhIS015853916S	Hospital Kulim	Inpatient Pharmacy	15/8/16	1.4.1 - Discharged Medication - Duration drug have to set manually	User reported duration drug have to set manually on Discharge Medication screen. User inform that she want to discharge medication, for the first drug she enter the duration manually. However, for the second drug, the system is not auto set duration using the first drug. User inform she need to set manually for the second drug. User also stated that on Medication Order screen, there is no problem with the drug duration which is the duration for second drug is auto set using the first drug. Kindly refer attachment from user.	In full base the discharge and normal order screens are different, where as the transcribe order are in the same screen for normal and discharge medication. In transcribe order, for visit type is inpatient and discharge medication, this case is not handling the duration and duration code set auto from previous added drug duration and duration code.	26/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
15	I-PhIS016638916S	Hospital Tanah Merah	Inpatient Pharmacy	18/10/16	Screening & Verification - RX still exist even after patient discharged	User reported still has prescription at screening & verification screen although patient already discharged.  HTMH00040107	Missing condition for referral visit to filter at all IP dispensing screen which is previously only main visit will not displayed after patient discharged.	19/10/16	
16	I-PhIS016701116S	Hospital Tawau	Inpatient Pharmacy	24/10/16	Discharge Medication - Discharge medication checkbox not auto tick	User reported discharge medication checkbox not auto tick. Issue happen to all patient and all user ID. Example scenario: 1) User already discharge patient. 2) After that, user search patient at transcribe order screen to proceed with discharge medication order. 3) But user notify discharge medication checkbox not auto tick. 4) User need to close the transcribe order screen first, then need to re-open the screen again. 5) After that, the checkbox will auto tick.  Example MRN to discharge: HTWU00117824  User ID: 870504105500	Previously there is a bug inside RP Appointment. User cant create new visit from Visit Management btn inside RP Appointment screen. When fixing that bug, it cause problem on existing Visit Management screen. After discharge visit inside Visit Management screen, system not flow to discharge medication and unable to create discharge order.	1/11/16	
17	I-PhIS017027916S	Hospital Tengku Ampuan Jemaah	Inpatient Pharmacy	17/11/16	Discharge Medication - Patient Discharge become re admit when transcribe discharge medication	Mr Apichat report he discharge 1 patient and want to give discharge medication to that patient. However, he find that system re-admit again the patient into ward when he want to transcribe discharge medication to the patient. Also, user inform discharge	Previously there is a bug inside RP Appointment. User cant create new visit from Visit Management btn inside RP Appointment screen. When fixing that bug, it cause problem on existing Visit Management	18/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						medication checkbox did not auto tick.  MRN: HTAJ00096360	screen. After discharge visit inside Visit Management screen, system not flow to discharge medication and unable to create discharge order.		
18	I-PhIS01710581 6S	Hospital Tanah Merah	Inpatient Pharmacy	23/11/16	Ward Management- Patient discharged still available	User reported SN already discharge patient but after few days the patient still shows not discharged which seems like still available.  MRN: HTM00024328	Resolved with revision 89292. Found only one scenario to simulate this issue which when concurrent users use same patient visit records. One user discharge and same time other user update visit dtls then its overwriting provision discharge flag 'Y' to 'N'. It means already discharged visit becomes active. Fixed this bug with whenever made changes in patient visit checking if visit is already discharged then not changing 'Y' to 'N'.	25/11/16	
19	I-PhIS01727211 6S	Hospital Tanah Merah	Inpatient Pharmacy	6/12/16	Dispensing - Unable to print label - taper	When user print label, label for drug named Methotrexate 2.5mg tablet (taper up) cannot be print and not exist in PDF form.  MRN: HTM00003327	Data amendments ticket	7/12/16	
20	I-PhIS01647341 6S	Hospital Miri	Manufacturing - CDR	7/10/16	CDR Preparation - Unable to combination drug due to error appear	User reported got issue with : Preparation CDR -Unable to combine both Capecitabine strength (150mg & 500mg) together (refer	when alternate/combo CDR normal drug, drug qty taking from cdr infusion	12/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						pic 1) error (2nd pic) Patient takes both 150mg and 500mg together to produce 650mg dose. User inform when click save button error appear An error has occurred, Please contact your administrator .	drug		
21	I- PhIS01597571 6S	Hospital Seri Manjung	MAR - Mobile	24/8/16	1.4.1.1 MAR Web & Mobile - Discharged patient still appear in MAR	SIT reported on behalf user, user informed this patient already discharged but still appear in ipad. Checked MAR on web, this patient not appear. SIT informed patient still have medication at medication profile. MRN: HSM00087109 Login ID user: 770704025240	System not cater discharged patient when that patient record is just opened and suddenly have being discharged.	21/9/16	
22	I- PhIS01617791 6S	Hospital Seri Manjung	MAR - Mobile	10/9/16	1.4.1.3 - Reason sequence not standard	During MAR, for Remarks drug administration, the sequence is not standard and same for every drug.	there was no sort order implemented for the reasons	15/9/16	
23	I- PhIS01645461 6S	Hospital Tanah Merah	MAR - Mobile	6/10/16	MAR Mobile - Pop up message time was expired - STAT - Infusion drug	User reported for infusion drug, user click Start - then Click Save & Close then Pop up info message the time was expired. MRN : 62041 Drug : Human Albumin (STAT)	when start infusion with stat or cont, system is restricted based on mar duration which is 30 minutes. Because of that, alert on time is expired is displayed.	17/10/16	
24	I- PhIS01656351 6S	Hospital Tanah Merah	MAR - Mobile	13/10/16	MAR Record (Mobile) - Pop up message Time is expired when click Save n Close	User reported got issue with : MAR Record (Mobile) - Pop up message Time is expired when click Save n Close User order prescription on 12.10.2016 Dr order : Drug:Injection Acetylcysteine	when start infusion with stat or cont, system is restricted based on mar duration which is 30 minutes. Because of that, alert on time is expired is displayed.	18/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>Freq : CONT            Admin:intravenous infusion            Duration : 3 days            When user check thisMorning - View Mar still not serve.            Staff nurse click START in mar record using Ipad            -Pop up time.            -Click Save &amp; Close            - Pop up message Time is expired.            When user click again start - time already appear. but same issue happened when click save &amp; close            User able to record thru MAR Record web            User click Start &gt; Pop up time when user click the Start.            user will send screenshot</p>			
25	I-PhIS016607116S	Hospital Tanah Merah	MAR - Web	17/10/16	MAR Web - Unable to allocate reserve quantity - Infusion, STAT, Ward Stock	<p>SIT Fikri reported on behalf user. He informed user unable to allocate reserve quantity in MAR Web when user want to admin to patient. He informed reserve quantity column was dimmed. Issue happen to all patient and all drug.</p> <p>User ID: 850704035713</p>	Resolved with revision 89235. It happens due to allocate quantity text box making read only based on refcode 'MAR_DURATION' even the drug freq is STAT. Thus after 30minutes, the field and button will be dimmed. Now changed code if drug freq is STAT then getting refcode base on 'MAR_DURATION_STAT', not 'MAR_DURATION'	1/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
26	I- PhIS01709471 6S	Hospital Pakar Sultanah Fatimah	MAR - Web	22/11/16	MAR (Web) - Patient appear at 2 location	User reported patient appear at 2 location. User inform right location is Ward 16 CRW but also appear at Ward 16 HDW. User inform she notice at MAR screen. Kindly refer attachment.  MRN: HPSF00122641 (Maznah Mohd Din)	Only one possible case found, whenever we create order for visit then updating profile created in visit record to 'Y'. It means that visit location and department can not update in visit screen if profile created is 'Y'. But existing code still allowing to update profile create to 'N' when change anything in visit and save. This scenario user can update location to other location.	1/12/16	
27	I- PhIS01719081 6S	Hospital Tanah Merah	MAR - Web	29/11/16	MAR (View MAR) - Appear wrong administered staff name	User reported appear wrong administered staff name for View MAR PC View MAR - Staff Nurse Hasniza Binti Ismail (Wrong) PC Record MAR - Staff Nurse - Ros Ayu Bint Yusoff (Correct) Drug : Monobasic Sod Phosphate 48% Dibasic Sod Phosphate 18% Oral Soln Patient Details : MRN : htmh00050085 Ward 1	Resolved with revision 90330. Previous code always taking last record that day. It means if got 2 admin record per day, one user administered morning, other user user administered evening then administered by for morning and evening will show evening user details only when mouse over.	6/12/16	
28	I- PhIS01630541 6S	Hospital Seri Manjung	Order Management - Mobile	23/9/16	Mobile Renew - Pop-up not close after user tap renew button	When user tap renew function for drug that already renew on current date, pop-up for renew function not close. Kindly refer attachment.  Step from user:	System took the selected drugs end date therefore it keeps on overlapping with existing order.	11/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>1)User tap renew button for previous record.</p> <p>2)User tap renew with next end date.</p> <p>3)Output: the pop up wont close and cannot proceed with next step</p> <p>4)Only happens if user tap previous record of repeat order,but not happen if user tap renew for current order.</p>			
29	I- PHIS01630581 6S	Hospital Seri Manjung	Order Management - Mobile	23/9/16	Mobile - Order Endorsement - Data not available when click view button	When click on the view button for 'insulin regular isophane' data not available. Happen to 2 and more drug in the doctor endorsement. Please refer attachment 'order endorsement not available'	Previously system was using order status to get medication order status. But for certain case, S (STOP) status is not available for Order Status. Because of this, exception happened and data cannot be populated in View Endorsement screen. Thus getting from Drug Status to get correct value	30/9/16	
30	I- PHIS01636411 6S	Hospital Seri Manjung	Order Management - Mobile	28/9/16	Ward Pharmacy Record in Pharmacist note mobile not update	Trainer Firdaus reported on behalf of Dr Lim. When pharmacist record the pharmacist note in the web, record not update in pharmacist note mobile. Please refer the attachment MRN: HSM00130421	query is checking whether pharmacists' notes active flag, which is null for all the records in db.	30/9/16	
31	I- PHIS01651221 6S	Hospital Seri Manjung	Order Management - Mobile	10/10/16	IPAD Medication order Renew	SIT report on behalf user, User proceed with renew drug as below : Drug Code : A02BC05000P3001XX Drug Name : ESOMEprazole 40mg	was disabling the edit function of dosage schedule time if the selected order is not in	17/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Injection User cannot edit dosage schedule. Inform by user before this there is no issue to edit dosage schedule. MRN: HSM00015064 - Inpatient.	ordered and draft status.		
32	I- PhIS01598481 6S	Hospital Kulim	Order Management - Web	25/8/16	1.4.1.2 Special Drug Request - Print button not appear	User reported print button not appear to print the KPK before click confirm. User try in testing server. Previously got print button in 1.4.1	1. Special Drug Request - Print button not appear because of visible function not given for records in Pending for KPK Approval status. 2. While select bandbox, system showing constraint error before save thus red alert is keep displayed even value already added in the form.	1/9/16	
33	I- PhIS01602131 6S	Hospital Seri Manjung	Order Management - Web	29/8/16	Medication Order - Drug stop 2 times because of Enter button	SIT on behalf user (Dr Lee) reported he want to do renew drug with different duration at medication order screen. User inform he renew drug for patient and click button stop and click yes for apply to all drug. After that user click on button Confirm to confirm the drug and he click on Enter button, suddenly message box appear Do you want to stop drug? appear and he click yes. User inform that the data for the medication order already stop for 2 times. User inform that he want the Enter button unable to click.	Bug already resolved when fixing on query for getting active drugs in previous medication.	20/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						MRN: HSM00049916			
34	I- PHIS01630551 6S	Hospital Seri Manjung	Order Management - Web	23/9/16	Task List - Task list in the mobile and web not tally	When user click on the tasklist in the mobile version, it shows 730 data while on the web it is 830 data. Please refer to the attachment 'tasklist web & mobile not tally'	When login web and not select login location, go to authorization list screen it will show all the locations records of the login user department. It is not considering the user locations So the web and mobile count is mismatch. Now considering the user locations when not select any location while login the count is matched.	30/9/16	
35	I- PHIS01631271 6S	Hospital Miri	Order Management - Web	24/9/16	Screening and Verification - No Drug found in the RX	SIT Aminuddin reported on behalf of user. He informed user transcribe drug for patient but when he want to verify the prescription, drug not found in Screening and Verification page. He already check in Record Retrieval and Medication Order screen, prescription is exist. Kindly refer attachment given. Patient MRN: HMIRI00196889 Drug: Gentamicin 0.3% eye drops & Ceftazidime 5% eye drops Patient MRN: HMIRI00132535 Drug: Celecoxib 200mg	The issue comes from ordering. Because in medication profile, Change function will create the new medication order using previous order normal drugs under current medication. It will create based on the changes details made, but it also copy the previous dispensed quantity from previous order normal drug to new order normal drug. So, if new order qty is less or same as dispensed qty copied, it wont display drug	11/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							records in Rx due to system fail to create new dispense drug record.		
36	I-PhIS01637991-6S	Hospital Miri	Order Management - Web	29/9/16	Screening & Verification - Unable to find drug inside the RX	<p>SIT reported already confirmed medication order for patient. But pharmacist unable to find patient prescription. Pharmacist able to find patient but with no prescription.</p> <p>MRN: HMIRI00196889 Missing Rx: MOW0000296938 MOW0000296936 Drug: Ceftazidime 5% Eye Drops Gentamicin 0.3% Eye Drops</p>	The issue comes from ordering. Because in medication profile, Change function will create the new medication order using previous order normal drugs under current medication. It will create based on the changes details made, but it also copy the previous dispensed quantity from previous order normal drug to new order normal drug. So, if new order qty is less or same as dispensed qty copied, it wont display drug records in Rx due to system fail to create new dispense drug record.	11/10/16	
37	I-PhIS01657661-6S	Hospital Tawau	Order Management - Web	14/10/16	Drug Label-Route Description printed not same as in system.	<p>User mention in system route appear (INTRAPERITONEAL labelling) and printed route not same. When printed it appear as intravenous.</p> <p>MRN : HTWU00091696</p>	When change Admin Route at Manage Order, it not updating in labels records also.	19/10/16	
38	I-PhIS01693501-6S	Hospital Tanah Merah	Order Management - Web	10/11/16	Dispensing - status not tally - taper drug display as dispensed	User reported for item Frusemide 40 mg Tablet (Taper Down) valid until 13/02/2017 but shows fully	Wrong logic used to populate complete checkbox dispense	10/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						dispensed in system  MRN : HTM00009282 RX:MEDIKAL0000154777	component in case of taper drug. Complete checkbox only considered from main drug end date time. (e.g. if main drug expired but taper drug still active, complete checkbox will be checked on taper drug, so after partial supply taper drug will be fully dispensed)		
39	I- PHIS01710031 6S	Hospital Tanah Merah	Order Management - Web	23/11/16	Medication order - Dosage issue - cursor to UOM, future date	1.User inform when change date to further date ,dosage quantity been blank. 2.User also inform when user edit duration,user need to choose dosage type back. User inform it happen at all MRN and drug in normal order. Update: 1.User inform when select future date,duration will been change. For example when user select duration 7 days and edit future date,the duration will change to 5.User inform sometimes it will been blank. 2.User already select default dosage ( Example mg) and key-in duration,user need to reselect back mg/ml Userid : 850214035139	The first issue is not an issue since system will always auto calculate back based on new value entered for Duration and Start Date/End Date. The second issue is there in medication order and discharge medication screens. The issue is fixed by fixing cursor moved from dosage to duration, the cursor is not going back to dosage unit anymore when right clicking on mouse. System will only go from Dose to Dose UOM if enter Tab button only.	6/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
40	I- PHIS01719711 6S	Klinik Kesihatan Kalumpang	Order Management - Web	30/11/16	Medication Profile - Error appear when renew prescription	User report error Please Contact Your system admin appear when renew prescription. User inform error appear when he click Renew RX with different duration and Renew RX. Issue happen to certain patient. MRN : KKE10004000082638	In Transcriber order, with out patient visit, click on medicaiton profile, no need to show reNewRx, reNewRxwithDuration buttons.It's fixed for the ticket C2-INT009449516B.	2/12/16	
41	I- PHIS01587761 6S	Klinik Kesihatan Greentown	Outpatient Pharmacy	16/8/16	Screening&Verificati on - NCD pharmacy falls on a weekends and PH	Error while giving NCD pharmacy. The NCD given by the system falls on a Public Holiday and weekends	NCD calculation not consider of either public holiday or weekends even already setting in calendar.	30/8/16	
42	I- PHIS01609111 6S	Hospital Seri Manjung	Outpatient Pharmacy	2/9/16	1.4.1.1 Preparation - Intervention - Error appear when click save	SIT reported on behalf user. He informed user have perform intervention. But when user click save, error Please contact your system admin appear. MRN: HSM00054392 Drug name: Metformin HCl 500mg ER Tablet Same issue happen to other patient. MRN : HSM00045928  User ID: 870209086116	Coding issue in phis application, when number of reasons are more than 20 reasons for one type reason, only 20 records loaded to list in DB and remaining having issue to load. Due to this and hitting null pointer exception in backend and error occurred.	7/9/16	
43	I- PHIS01644171 6S	Klinik Kesihatan Tanjung Tualang	Outpatient Pharmacy	5/10/16	(1.4.1) Single-stage dispensing - Error when click save button during intervention.	User reported after made intervention by changing the dose of the drug, and click save button, error 'No modification has been done' although user already made some changes. User also has fill all required information before click save button. Happen to all patient he want to do intervention. User	1. Missing Validation against Dosage field. 2. On confirm button , record transaction carried out before confirmation message for reason Insert so partial transaction happening (Dispense Normal Records updated) .	12/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						inform this problem happen only after using phis v 1.4.1	which cause dispensing side values updated but order side not updated.		
44	I-PhIS01649901 6S	Hospital Tanah Merah	Outpatient Pharmacy	10/10/16	Screening & Verificaiton - Intervention show pop up message	User reported when do intervention got pop up message. Step At Screening & Verification (without tick Proceed to Dispense) User fill in all details > Click Confirmed > Pop up message no modification > User click Close Button > In Screening & Verification show still not done any Intervention (No hyperlink) User redo the intervention, but all previous details already saved. User print label > label printed with intervention details. MRN : 16975 2360	1. Missing Validation against Dosage field. 2. On confirm button , record transaction carried out before confirmation message for reason Insert so partial transaction happening (Dispense Normal Records updated) . which cause dispensing side values updated but order side not updated.	11/10/16	
45	I-PhIS01654531 6S	Hospital Seri Manjung	Outpatient Pharmacy	12/10/16	Clinical Summary - Methadone Dispensing - Prescription status wrongly appear	SIT Khairul Izwan (0109211926) reported on behalf user. He informed methadone pharmacist already dispense drug for patient, but when check at clinical summary, prescription status for methadone appear as ordered . User informed no transaction recorded at item movement. Confirmed by user, stock also not deducted when user check in unit catalogue list screen.	After confirm order methadone drug by doctor from Medication Order screen, status drug will be ORDERED. Then, when perform dispensing this status not handle at Methadone Dispensing and no transaction dispensing carried. previously, only handle status	12/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						MRN: HSM00072009	'ACKNOWLEDGE', 'PARTIALLY DISPENSED' and 'UNCOLLECTED'.		
46	I-PhIS016570816S	Hospital Tanah Merah	Outpatient Pharmacy	13/10/16	Screening and Verification Unable to allocate - taper	Frusemide 40 mg Tablet (Taper Down) valid from 08/09/2016 10:04 AM - 06/01/2017 10:04 AM. When user allocate at 13/10/16, status dispensed shows at screening page and user unable to allocate although Rx still valid for allocation. Kindly refer attachment given.  HTM00014632	Wrong logic used to populate complete checkbox dispense component in case of taper drug. Complete checkbox only considered from main drug end date time. (e.g. if main drug expired but taper drug still active, complete checkbox will be checked on taper drug, so after partial supply taper drug will be fully dispensed)	26/10/16	
47	I-PhIS016675016S	Hospital Kuala Lumpur	Outpatient Pharmacy	21/10/16	Medication Profile - Dispensed drug details quantity drug is not tally	User Ms Cheng Kai Sin reported Quantity dispensed was captured differently in a few module, so it make the balance stock was not tally with the physical stock. She had logged complain a few times for the same issues. But it seem like even the new version of PhIS has not fix the problem.  MRN - HKL00059643 Drug involve: T. Clonazepam 2mg	The issue occurred when transactions on same Rx are performed by concurrent user. Where one user update the drug details and meanwhile another user perform dispensing with old drug details. E.g. 2 user open same Rx at preparation screen then User A do intervention (will update drug detail) and full supply, and User B do allocation, prepare and dispense with old drug detail. So, system	10/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							generates result by considering different order detail and dispense detail then cause different value appear.		
48	I-PhIS01701721 6S	Hospital Tanah Merah	Outpatient Pharmacy	16/11/16	Screening and Verification - No Drug found	En Thiban reported on behalf of Ms Wan Nee. He informed drug not found in Screening & Verification of Outpatient. Check in Clinical Summary, drug details found. Kindly please refer attachment provided.  MRN: HTMH00027751	Ward stock and own medication were not checking null when query for checking end date. When try to calculate end date of supply, no value given then error come out thus system not able load entire drug list	22/11/16	
49	I-PhIS01701881 6S	Hospital Tanah Merah	Outpatient Pharmacy	16/11/16	Dispensing - Unable to print label	Ms Yap reported unable to print label for Frusemide 40 mg Tablet (Taper Down). In addition, label is not available in PDF form. Kindly refer attachment provided. htmh00031959	This issue cannot fix by data patch. Wrong logic used to populate complete dispense component in case of tapered record - drug end date time considered from main drug.	21/11/16	
50	I-PhIS01704541 6S	Hospital Tawau	Outpatient Pharmacy	18/11/16	Preparation - Cannot allocate manually - order qty is edited	User reported for 1st month and 2nd month (Duration: 4 month), user can make manual allocate quantity with 90 tab of drug Baclofen 10 mg with dose 6 mg. System allocate : 54tab (540mg) 6mg*3times*30days Previously user able to manual allocate= 90 tab After release new version, user cannot make manual allocate for	Logic for validate quantity was wrong. Only drug have set Allow dispensing more than prescribed quantity in drug master will allow to allocate UOM qty greater than actual order qty calculated (even order qty is more than actual qty system calculated). Along with that supply duration	25/11/16	

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						3rd month,from 54 tab to 90 tab. 10mg*3times*30days= 900mg (90tab) Drug code: M03BX01000T1001XX Item code: 02.0203.02 Ver: v1.4.1.6	end also checking by qty per dose, If supply duration exceeding the order end date system reverting all allocated values.		
51	I- PhIS01717871 6S	Hospital Tanah Merah	Outpatient Pharmacy	28/11/16	Screening Verification Error pop out when alternate	User inform dose ordered by doctor shows 10,000 iu. When user want to alternate and key in Qty per dose as 10,000iu, error box pop out.	At back end system, Qty Per Dose value was stored in column which can hold max value 9999.9999. So when user entered value 10000 which is more than max value, system throws exception (Error).	7/12/16	
52	I- PhIS01728721 6S	Hospital Tanah Merah	Outpatient Pharmacy	07/12/16	Mobile OM - Drug still active in clinical summary after been stop by mobile	Receive email from user inform :  T. Frusemide 40mg BD was stopped yesterday (6/12) using mobile, view mar showed drug stopped. However, drug still remain active in clinical summary today (7/12). For work around, I stop the drug today again. Please refer to the attachment.	Concurrent modification checking not carried out after confirmation message button (Verify/Prepared/Dispense) click. So in result action will perform appropriate task event that record already modified by other user/session.	16/12/16	
53	I- PhIS01654151 6S	Hospital Tanah Merah	Patient Management	12/10/16	Patient Registration Blank details for discharge patient	SIT Fikri report on behalf user , he inform blank details for discharge patient. Details appear normally for patient has visit. Issue happen to all patient already discharge, MRN – 62561  Login ID - 880226035416	Previously there is a bug inside RP Appointment. User cant create new visit from Visit Management btn inside RP Appointment screen. When fixing that bug, it cause problem on existing Visit Management screen. System will always	12/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							shows new visit when double clicking on Visit list.		
54	I-PHIS01666241 6S	Hospital Tawau	Patient Management	20/10/16	Ward management - Patient still exist even after patient discharged	User reported still patient still appear in ward management even after patient already discharged. At ward pharmacy CP2, the patient status already discharged.  HTWU00112320 HTWU00110948	Resolved with revision 89292. Found only one scenario to simulate this issue which when concurrent users use same patient visit records. One user discharge and same time other user update visit dtls then its overwriting provision discharge flag 'Y' to 'N'. It means already discharged visit becomes active. Fixed this bug with whenever made changes in patient visit checking if visit is already discharged then not changing 'Y' to 'N'.	1/11/16	
55	I-PHIS01696011 6S	Hospital Pakar Sultanah Fatimah	Patient Management	12/11/16	Patient Management - Cannot transfer patient	SIT Rashyed report that when user want to transfer patient, system appear pop up Drug have been prepared, please proceed to dispense or release the drug before do transfer. But when they check at Dispense page, there is no drug.	Found 2 issue for this ticket: 1.Ward Stock status become 'Prepared' after do partial dispense 2. Alert appear when try to transfer patient which allocation has been done - to remove this alert and do auto release for the batch items. Status of the drug change back to 'ORDERED'	21/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
							for a new order and 'VERIFIED' for a partial supply order.		
56	I- PHIS01699081 6S	Hospital Pakar Sultanah Fatimah	Patient Management	15/11/16	Patient transfer processing too long	User report that when she want to transfer patient, system is taking too long processing.  Reported Date: 14/11/16 <a href="https://drive.google.com/open?id=0B4IDAcKsdXY-d0VJdzhOdIVKZW">https://drive.google.com/open?id=0B4IDAcKsdXY-d0VJdzhOdIVKZW</a>	Previously system call functions 2 times (inside have join tables function which make system slower) when do patient transfer. Now only maintain 1 function.	18/11/16	
57	I- PHIS01701201 6S	Hospital Pakar Sultanah Fatimah	Patient Management	16/11/16	Patient Registration - Unable to transfer patient from ward 9 to ward 2	Pn Haliza report she unable to transfer patient from ward 9 to ward 2 due to appear pop out 'info: Drug have been prepared. Please proceed to dispense or released the drug before do transfer'.  MRN:171776	Found 2 issue for this ticket: 1.Ward Stock status become 'Prepared' after do partial dispense - to check on why ward stock status = 'Prepared'. 2. Alert appear when try to transfer patient which allocation has been done - to remove this alert and do auto release for the batch items. Status of the drug change back to 'ORDERED' for a new order and 'VERIFIED' for a partial supply order. Removed alert, auto release the batches and status changed back to 'VERIFIED' if already PREPARED or 'PARTIALLY DISPENSED' if already PARTIALLY DISPENSED before.	21/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
58	I- PhIS01613911 6S	Hospital Seri Manjung	Pharmacy Inventory	7/9/16	(1.4.1.1) Stock Transfer - Stocks not updated after do receiving	SIT Mohd Amin report on behalf of user that Outpatient Pharmacy do Stock Transfer to Ward Supply Pharmacy. However, when user check after they make receiving, the stock did not added in Ward Supply Pharmacy. Also, from Outpatient Pharmacy the stocks is not deduct. Ward Supply Pharmacy make receiving on 6/9/2016 but at Stock Transfer screen the receiving flag state as 'No'. Stock transfer no: T160000744	Receiving transaction from task list for receiving (Stock transfer), system does not capture the quantity into Item Movement	7/9/16	
59	I- PhIS01656151 6S	Hospital Tawau	Pharmacy Inventory	13/10/16	(1.4.1.5)Payment - Add Record Button missing after release version 1.4.15	User reported for Penolong Akaun ID the Add Record Button missing in Payment Screen after release version 1.4.1.5	Payment listing add button using wrong right name	18/10/16	
60	I- PhIS01656251 6S	Hospital Tawau	Pharmacy Inventory	13/10/16	(1.4.1.5)Payment - Unable to proceed for approval	User reported unable to proceed for approval after key in invoice no. The approve button seems not functioning. Payment No.: PM16001037 LPO No.: 162314 Payment Type: Full Payment	Once click on 'Send For Approval' button, the function is fail. The payment unable to send for approval.	18/10/16	
61	I- PhIS01658301 6S	Hospital Tawau	Pharmacy Inventory	14/10/16	(1.4.1.5) Return to supplier - Do number not appear	User reported she want to perform return to supplier but DO no. not appear. User informed she's not fully receive all item. User want to return for item that she already receive before. User try to received as others but Do still not appear. User want to know if others solution to return to supplier if she not fully	Missing code for DO in file name to populated type of Others.  In coding only those DO we populated which are either Rejected or LOU while receiving.	21/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						receive. Details as below: PO: 16001432 DO: 130648865 Receipt No: 160002791 LPO: L0251140501162393 User ID: 830321125828			
62	I- PhIS01663191 6S	Hospital Kuala Lumpur	Pharmacy Inventory	18/10/16	(1.4.1.5) Payment - Button Send for Approval still appear	User reported Button Send for Approval still appear even already click for so many times. Status still open Payment : Payment : 2043 User will not approve the payment to let application support to check the issue.	Issue happened due to task list, there is a checking in code when send for approval, if failed create task list cant send for approval	18/10/16	
63	I- PhIS01667931 6S	Klinik Kesihatan Kalumpang	Pharmacy Inventory	21/10/16	Purchase Order - Pop up error contact admin	User reported when add item then save. If user click column to filter, item filter accordingly but user press again the column - it will pop up error contact admin. Happened to all sorting column. Pop up error appear after 2nd click. User will send screenshot	Sorting in Purchase Order screen was applied wrongly.	31/10/16	
64	I- PhIS01668171 6S	Hospital Seri Manjung	Pharmacy Inventory	21/10/16	(1.4.1.5) Stock Replanish - Status show cancelled	User reported do stock replanish to ward 5. User approve the transaction and item movement show deduction of the stock. Unfortunately, the status show cancelled and ward 5 not receive the issue Issue No.: F02FBW-0008110 ID: 860716335528	Concurrent user for issue status (stock replanish) was not handled	28/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
65	I- PhIS01668441 6S	Hospital Kuala Lumpur	Pharmacy Inventory	21/10/16	Recommended Issue Quantity (Intra) - Unable to change quantity to 0	User reported item unable to change quantity to 0 due to item don't have stock in store in module RIQ. So that, RIQ transaction unable to approve. RIQ: K16002701 Item: Clopidogrel 75 mg Tablet Code: B01AC04192T1001XX Stock available: 0 Recommended issue: 9500 (tetapi tidak dapat tukar ke 0)	On close check box in RIQ Listing was not setting the issue quantity to zero(if stock available is zero).	27/10/16	
66	I- PhIS01669751 6S	Pejabat Kesehatan Daerah Hulu Langat	Pharmacy Inventory	24/10/16	1.4.1.5 Issue - Rejected Issue No still appear	User reported issue no still appear even she already reject or cancel the issue no. User complaint that she unable to differentiate which one issue no that she already reject/cancel/approved. User also stated when she want to add new online issue, she unable to search indent no due to the indent no field is yellow color.	This problem occurs when issue record is updated on (RIQ Reject) but Indent record does not get updated to reject(still remain same to 'Open')	31/10/16	
67	I- PhIS01670041 6S	Hospital Tanah Merah	Pharmacy Inventory	24/10/16	Label for prepacking Appear wrong date	When user generate label with different size for same drug, date of preparation shows different. 4 column label shows date of preparation 08/11/2013 general label shows : 24/10/2016	Wrong value for date was mapped in mentioned label size	27/10/16	
68	I- PhIS01680971 6S	Hospital Tanah Merah	Pharmacy Inventory	1/11/16	Label for prepacking Appear wrong date	When user generate label with size 40 mmx20mm for label for table/internal preparation.	Wrong value for date was mapped in mentioned label size	8/11/16	
69	I- PhIS01685291 6S	Hospital Tawau	Pharmacy Inventory	4/11/16	Payment - Only Button Approve appear	User reported when Encik Fitri did payment transaction, only Button Approve appear after click save. No	This issue is bugs where upon clicking Send for Approval button, it still	7/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>button Send For Approval. User informed it change the whole working process procedure. Suppose Encik Fitri only send for approval then other user will approve the payment.</p> <p>Payment : PM16001152 LPO No: 162497</p>	remains at the same page.Main ticket I-PhIS016562516S.		
70	I-PhIS017017316S	Klinik Kesihatan Indera Mahkota	Pharmacy Inventory	16/11/16	Stock adjustment - delete item from list pop up message appear	User want to approve stock adjustment (SA no: 16000077) but unable due to there are 2 item with zero stock cause error 7626 stock has been deducted for item batch please allocate quantity . Then user tick the both item with 0 stock and click delete to remove the item with no stock.Then appear pop up message record already updated by another session . User failed to delete the list.See attachment.	The wrong alert message prompted when Delete item if the record status is in 'Pending For Approval' and 'Cancel'.	22/11/16	
71	I-PhIS017026216S	Hospital Tanah Merah	Pharmacy Inventory	17/11/16	Purchase order no status	<p>User inform after approved Purchase order, no status appears</p> <p>P.O number: 1)PO16001794 2)PO16001795 3)PO16001796 4)PO16001797</p> <p>User ID: 900919035414 Ver: 1.4.1.6</p>	Due to bug in 138 and 141 order status become ep approved after ep approve of LP and contract PO	17/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
72	I-PhIS01702641 6S	Hospital Seri Manjung	Pharmacy Inventory	17/11/16	Contract LP Purchase Order Status blank after approved	User reported she already approved the order but the status just blank. User informed it affected to many order. It happen to many order. PO no: PO16005226 LPO no: 164335 17/11/2016 PO no: PO16005224 LPO no: L164329 16/11/2016	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	17/11/16	
73	I-PhIS01703211 6S	Hospital Melaka	Pharmacy Inventory	17/11/16	Contract/LP Purchase Order- Status blank after approved	User reported the order already approved the order but the status just blank. Refer attachment as all the affected PO.	Due to bug in 138 and 141 order status become eP approved after eP approve of LP and contract PO	17/11/16	
74	I-PhIS01704381 6S	Hospital Tanah Merah	Pharmacy Inventory	18/11/16	Purchase order no status	user inform purchase order status not appear at screen P.O number : PO16001802 PO16000810 PO16000813 User id : 901919035414	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	18/11/16	
75	I-PhIS01707261 6S	Hospital Seri Manjung	Pharmacy Inventory	21/11/16	Receive from Supplier LP LPO number not appear	User reported LPO number not appear when proceed with receiving. User already did eP approve in Purchase Order. PO : 16005229 LPO : L164341 PO: 16005230 LPO:L164342 PO:16005232 LPO:L164315	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	21/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
76	I-PhIS01707711 6S	Hospital Melaka	Pharmacy Inventory	21/11/16	Contract LP Purchase Order Status blank after approved	User reported already approved the order but the status just blank. Below is affected PO No. PO16005267 PO16005265 PO16005264 PO16005259 PO16005258 PO16005255 PO16005243 PO16004766	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	21/11/16	
77	I-PhIS01708861 6S	Hospital Machang	Pharmacy Inventory	22/11/16	RIQ (Internal) - Back to 1st page after user tick close button	User reported when she tick close button at RIQ (internal) screen, user unable to proceed to next page due to it back to 1st page again. User inform it disturb their work if has many item in 1 page and user unable to proceed to next page. Transaction no: K16001445, 1447, 1443, 1437, 1442, 1448, 1455, 1453, 1456 User's step: Tasklist - RIQ - click transaction no - supply status (fully supply) - tick 'close' - want proceed with next page but it back to 1s ID: 870423035096	When click on close button of page 2 or >2 it refresh page so page one will be active page	29/11/16	
78	I-PhIS01709241 6S	Hospital Alor Gajah	Pharmacy Inventory	22/11/16	Receive item LPO not appear	User report she unable to proceed for receiving due to LPO no not appear PO : PO160565 PO160582	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	22/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						PO160575 LPO : 161457 161472 161471			
79	I- PhIS01712171 6S	Hospital Tanah Merah	Pharmacy Inventory	24/11/16	LP Purchase Order Status blank after approved	User reported after eP approved the status blank and unable to proceed do receiving due to LPO no. not appear. PO16001826 L161760	Due to bug in 138 and 141, Order Status become blank after eP Approve of LP and Contract PO	24/11/16	
80	I- PhIS01713981 6S	Hospital Seri Manjung	Pharmacy Inventory	25/11/16	Receive from Supplier LP - LPO number not appear	User reported LPO number not appear when proceed with receiving. User already did eP approve in Purchase Order. Status become blank after approved. P16005236 - L164299	Issue happened due to wrong validation for LP/Contract during eP Approved version used at facility.	25/11/16	
81	I- PhIS01716061 6S	Hospital Tanah Merah	Pharmacy Inventory	27/11/16	Purchase Order APPL Unable to delete item	Pn Nurul Idayu reported unable to delete item (03.1401.03) on Purchase Order (APPL). Kindly please refer attachment provided. PO No: PO16001828	Unable to delete item because coding not handled the exception dialog control properly	2/12/16	
82	I- PhIS01717221 6S	Hospital Jelebu	Pharmacy Inventory	28/11/16	Contract/LP Purchase Order- Status blank after approved	User reported status blank after eP approve and because of this, user also unable to proceed do receiving due to LPO no. not appeared. Drug:- 1. PO 16000373, LPO L162010 2. PO 16000359, LPO L161860 3. PO 16000343, LPO L161856 4. PO 16000368, LPO L161864 5. PO 16000372, LPO L162015 6. PO 16000378, LPO L161764	Due to issue in the system order status becomes blank	28/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						7. PO 16000370, LPO L161759 8. PO 16000330, LPO L162060 9. PO 16000366, LPO L161032 10. PO 16000278, LPO L161736 11. PO 16000273, LPO L161491 12. PO 16000361, LPO L161859 13. PO 16000297, LPO L161763 14. PO 16000349, LPO L161765 15. PO 16000367, LPO L161906 16. PO 16000357, LPO L161854 17. PO 16000358, LPO L161857 18. PO 16000385, LPO L161905 Non Drug:- 1. PO 16000369, LPO L162121 2. PO 16000364, LPO L162149 3. PO 16000360, LPO L162146 4. PO 16000352, LPO L162110 5. PO 16000362, LPO L162141 6. PO 16000383, LPO L162139 7. PO 16000384, LPO L162140			
83	I-PhIS017176016S	Hospital Tanah Merah	Pharmacy Inventory	28/11/16	return item DO number not appear	User inform during return item for supplier for APPL item user choose return item other - after user choose DO number - LPO number will appear but user unable to choose DO number as no record found. Received No: P160001783 : P160001458 User id : 900919035414	Missing code for DO in file name to populated type of Others. In coding only those DO we populated which are either Rejected or LOU while receiving.	28/11/16	
84	I-PhIS017191016S	Hospital Tawau	Pharmacy Inventory	29/11/16	Purchase Order - Name for Diluluskan wrongly	User reported Name for Diluluskan wrongly appear when perform purchase order. It appear name	coding for approve missing when approval value was not being shown correctly	2/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
					appear	<p>person who approved order in eP. User informed supposed appear name for Ketua Unit who approve that purchase order.</p> <p>PO No.: PO16001154</p> <p>Update from user: PO1</p> <p>- user print after approve order in PhIS</p> <p>- User informed Young Lee Yee (Ketua Unit) is the person who approved in PhIS</p> <p>PO 2</p> <p>-user print after eP approve</p> <p>-user informed Ting Lee Chyn is the person who eP approved.</p> <p>-user informed supposed the aproval name should appear name for Young Lee Yee</p> <p>**Lampiran C dihantar oleh auditor negara yang menunjukkan PO disediakan dan diluluskan oleh orang yang sama.</p>	for Diluluskan		
85	I-PhIS017231916S	Hospital Tawau	Pharmacy Inventory	2/12/16	Issue Internal - Status partial supply even already tick close	<p>User from level 2 Substore reported not supply all item as requested by Level 3 (ward) due to already reached maximum storage. User already tick close, save and approve but when print issue note show still got balance.</p> <p>User unable to find the indent in issue internal screen.</p> <p>Only able to find the indent in issue</p>	This bug has already been fixed in version 1.5 and point no 2 is fixed against internal ticket C2-INT009593316B	9/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						screen. Transaction No Issue : N02IPPC0056416 Indent : K16017466 Drug Code : 1.N01BB02110G4001XX 2.KPK00155			
86	I- PhIS01725431 6S	Klinik Kesihatan Seberang Jaya	Pharmacy Inventory	5/12/16	Indent Inter Facility Request to view remark from indenter unit	User request for main store to view remark from indenter unit. User claim they have several unit in one clinic (eg: unit pesakit luar, unit maternity n child health, makmal etc.). However, when user want to perform approval part, main store unable to view remark from which unit do the indent. Therefore, it's hard for user to identify which unit user want to issue the item. Please refer attachment	Missing remark value from integration send.	7/12/16	
87	I- PhIS01726761 6S	Hospital Seri Manjung	Pharmacy Inventory	6/12/16	Payment - Cannot sent for approval	User reported unable to sent for approval for the payment he already did. He already click sent for approval button but nothing happens and the payment status still open. He inform problem happen to all payment he create and give two payment no for testing. Payment no : PM16004231 / LPO4398 PM16004230 / LPO4432	This issue is bugs where upon clicking Send for Approval button, it still remains at the same page.Main ticket I- PhIS016562516S.	6/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
88	I- PhIS01727241 6S	Hospital Tanah Merah	Pharmacy Inventory	6/12/16	Prepacking Show different date	Date of preparation for ALL item prepacking shows different date when user print general label (90mm x 60mm) and Label for Tablet/Internal Preparation : 40 mm x 20 mm	Wrong value for date was mapped in mentioned label size. Item created date is displayed instead of the prepacking date packed.	6/12/16	
89	I- PhIS01728581 6S	Hospital Tawau	Pharmacy Inventory	7/12/16	RIQ (external) - Cancel issue still appear	User reported user noticed have 2 issue under RIQ (external) with status RIQ cancel still appear in list. User did not want this issue appear in list after cancel. Indent no: R01PS001-0004353 External indent no : R16006915 Indent no: R01PS001-0003905 External indent no: R16000018 Indent status : Open RIQ status: Cancel Ver: 1.4.1.6	Issue happened due to after cancel or reject issue, indent status not changed to closed, bug in older version of phis application.	8/12/16	
90	I- PhIS01581371 6S	Hospital Seri Manjung	Report/Enquiry	10/8/16	Prescription Management - Date not tally after print	SIT Onsite (Khairul izwan) reported, user inform dispensing date in the system not tally with printed dispensing date. Sample Patient: MRN : - HSM00067641 HSM00125521	Previously date format was wrongly displayed in report. For date format DD/MM/YYYY, MM is referring to minute last time. Now change MM to refer to month.	17/8/16	
91	I- PhIS01588891 6S	Hospital Kulim	Report/Enquiry	17/8/16	PF 6.3(a) report - Unable to generate report based on specific date	I would like to log an issue. The PF 6.3(a) report has a column No. of case reviewed . Every time we tried to generate the report based on specific dates (example 12th august -15 august ), we only could retrieve cumulative figures for No. of case	In CP2 listing screen, records are generated based on patient admission date whereby PF 6.3 (a) records generated by transaction creation date (CP2 date created, CP1	25/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						reviewed , not based on requested specific dates.	date created), that is why both list generated different output		
92	I-PhIS016069616S	Klinik Kesihatan Greentown	Report/Enquiry	1/9/16	Drug Usage by patient - Different amount from user manual	User reported previously she count manually the drug usage by patient is 7 but now suddenly it become 5 in system. User informed she just check for drug Insulin Levemir. Since there's many drug, user insist to check for other drug too. Example drug:- Drug: Insulin levemir ID: 890906085360	Previously discontinued drug with dispense qty more than zero was not included when printing report	23/9/16	
93	I-PhIS016512516S	Hospital Seri Manjung	Report/Enquiry	10/10/16	(1.4.1.5) Report Inquiry Clinical pharmacy registry	When printing detail from this report module the total number of interventions acceptance is not correct. See attachment. User generate from 1/9/2016 until 30/9/2016	Refer to incorrent colum while print report of Clinical Pharmacy Registry	14/10/16	
94	I-PhIS016738716S	Hospital Seberang Jaya	Report/Enquiry	26/10/16	KPI 4a - Incorrect data	User reported that in KPI4a, for financial year 2016, the amount is zero. Should have value due to main store has made purchases. At column 'pengeluaran', the quantity also seems a little bit off Financial Year 2016	The amount wrongly show as 0.00.	7/11/16	

Verified and Acknowledged By:



PHIS & CPS Project



Signature: \_\_\_\_\_ Name: \_\_\_\_\_  
Date: \_\_\_\_\_ Designation: \_\_\_\_\_

Signature: \_\_\_\_\_ Name: \_\_\_\_\_  
Date: \_\_\_\_\_ Designation: \_\_\_\_\_

### 3.3 Defect List from Previous version (Before 1.4.1)

The following are the summary of defect log from old version (v1.3.8.4 or before) of PhIS and CPS that had resolved in version 1.5.1.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
1	I-PhIS016127516S	Hospital Tawau	Clinical Pharmacokinetic Services (CPS) & TDM	6/9/16	TDM - ORIGINAL PRESCRIBER NAME AUTOMATICALLY CHANGE	User reported original prescriber name automatically change to login user's name once confirm button is clicked.  User ID : 880816495324	The original prescriber name automatically change to login user's name due to the user has 'Pharmacist(MTAC,SPUB and Transcribe SPUB)' category in Prescriber table. Its show login user name when click on confirm button.	15/9/16	
2	I-PhIS016082416S	Hospital Kajang	Drug Information & Consumer Education	2/9/16	Drug Information - Respond column not appear all detail entered	User reported already enter details in respond column in Drug Information screen. User informed already entered >> 1400 characters. But when she print report, last sentences not appear. User ID: 901204035028	Respond column not showing full details when click on print	8/9/16	
3	I-PhIS016191216S	Hospital Miri	General Module	13/9/16	General - Calendar show on backward is Hari Raya Haji	SIT Saiful inform, he search at Holiday Description for Hari Raya Haji and click delete button for national holiday (Hari Raya Haji - date 13/9/2016) at phis, but after click button save it show backward all date is hari raya haji.	Calendar retrieve not filter for active event only	21/9/16	
4	I-PhIS016900516S	Hospital Labuan	General Module	8/11/16	Drug master - Error after save drug master - edit frequency	User inform unable to save when try to edit frequency. Example item: Drug Code:B01AB01520P3002XX Drug Name:Heparin Sodium 5000 IU/ml Injection (5ml)	Prompt error once click save after edit because of empty data from list not handled properly	10/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						an error has occurred, please call your system administrator'.			
5	I-PhIS017255316S	Hospital Tengku Ampuan Afzan	General Module	5/12/16	Drug - Popup error when tick Allow dispensing more than prescribed quantity	En Mohd Nasri reported popup error when tick Allow dispensing more than prescribed quantity. Popup show as 'An error has occurred. Please contact system administration'. Drug Code: C01CA03123P3001XX	Prompt error once click save after edit because of empty data from list not handled properly	5/12/16	
6	I-PhIS017260016S	Hospital Tuanku Jaafar	General Module	5/12/16	Stock Balance by Drug Non Drug Non Drug not found	Mr Jonathan reported can not found non drug in Stock Balance by Drug/Non Drug for level 2 Substore (Unit Galenikal) Item is confirmed to have stock balance by Unit Catalog List and also by Item Batch. Example item given is G1060460032.00	The record not appear due to expiry date Column was missing from database.	7/12/16	
7	I-PhIS017269516S	Hospital Raja Permaisuri Bainun	General Module	6/12/16	User Profile - Unable to change default location	SIT on site reported user unable to change default location to Ward 4A. He informed, when he login phis system after change default location, popup error 'error processing your request, please contact system admin' appear. He check again in user profile, default location not change into Ward 4A. Step as below: Click user profile > edit > tick default at Ward 4A > Save > logout > key in id/password at login page > popup message ERR0000: error processing your request, please contact system admin appear > Check again in user	Bug in 1384 and 141x of phis application, when user default location change instead of updating to new location, creating duplicate default location.	7/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						profile > Default not change to Ward 4A.			
8	I- PHIS01581121 6S	Hospital Tanah Merah	Inpatient Pharmacy	10/8/16	MAR Web & Ipad - Double status	User informed for drug Bromhexin for frequency STAT- got 2 colour record green & blue. User informed suppose 1 only. MRN : 27696 User will send screenshot	This issue happens if nurse administered mar record then that prescriber or pharmacist do changes in manage order or intervention again and it will create duplicate record in Mar. For stat or single dose no need to update in MAR once administered.	29/8/16	
9	I- PHIS01602721 6S	Hospital Saratok	Inpatient Pharmacy	29/8/16	Transcribe Order - Proceed To Dispense- Need to allocate for wardstock when tick proceed to dispense	User reported got issue with : Screening & Verification- Pop up info message Need to allocate for wardstock drug Ward : Wad Perempuan MRN : HJS00109786 Drug : Acetyl salicylic acid Unit Catalogue : Wad Perempuan (Wardstock = Yes) Unit Catalogue Farmasi Pesakit Dalam ( Ward Stock = No) User already tick at Ward Stock during Transcribe Order Step 1. Tick Proceed to dispense 2. Click prepare - Pop up info message. 3. Issue happened for Prescription include with Wardstock and/or Own Medication Drug	Missing condition for ward stock or own medication while do preparation (proceed to dispensed) from Transcribe Order to check allocation part happen or not in auto mode	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
10	I- PHIS01625161 6S	Hospital Tanah Merah	Inpatient Pharmacy	19/9/16	Screening and verification- system can't auto allocate correctly for split dose	Doctor endorse drug for patient with supply duration(7 days) 3vial for 1 days. suppose for 7 day total of vial are 21 vial. But after pharmacist auto allocate amount appear as 9 vial per day.See attachment. B/O maznah binti omar HTM00061140	Wrong formula implemented to calculate dispense qty for drug type inj with split dose.	23/9/16	
11	I- PHIS01577331 6S	Klinik Kesihatan Felda Sahabat	IWP	8/8/16	Budget - Pending amount still appear even already reject order	User from KK Lahad Datu reported for KK Felda Sahabat. He informed KK Felda Sahabat already perform purchase order for Ubat but that order already reject by PKD. User informed pending amount (RM38,967.88) still not include in actual amount even order already rejected. Vote code: 142801/020600/27401/99 (ubat) User ID: 901230015733	Update: The root cause amount value is not reset to old value which presented in Budget movement table. That's why the amount value not updated on Pending Quantity if that record already rejected.	17/8/16	
12	I- PHIS01598501 6S	Pejabat Kesihatan Daerah Gua Musang	IWP	25/8/16	IWP - Budget Balance - able to view all region in all state	User reported she search generally at budget balance but she able to view wide region at all state. Usually, when she do search generally at budget balance, she will be able to view only PKD Musang and all KK under that PKD. User found out the budget balance become RM206 million because of this matter. ID: 810223105630	Budget balance shows all KK's budget if search record without filter Clinic name.	26/8/16	
13	I- PHIS01611211	Bahagian Perkhidmatan	IWP	5/9/16	Item Master - Unable to edit	Puan Fayizatul reported unable to edit or check the empty field.	Unable to edit/double click brand/manufacturer record	6/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	6S	Farmasi (BPF)			empty field	(Manufacturer name is empty) Item Code: GLN0200132.05	if manufacturer name is null		
14	I- PhIS01625791 6S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	20/9/16	IWP - Contract information lost	Kindly help to check the contract item sterilization non woven heavy duty 60gm, contract number: KKM- 7/2014(RT). The contract item have been updated before this, but just found out all the information lost this morning, and this cause facility can't retrieve the contract.	Validation to retrieve contract for Non drug wrongly apply.	23/9/16	
15	I- PhIS01643251 6S	Bahagian Perkhidmatan Farmasi (BPF)	IWP	5/10/16	External Facility IWP Unable to save record	User reported unable to save record at external facility. User informed:- Fail to save new record in 'External facility'. 1. After click save the error 'This field may not be empty or contain only space' appear even though the field contain text. 2. Then, click 'Save' button again, the message ' Data is successfully save' appear. But when we checked at listing page and search for it, it is not saved.	Unable to save record in external facility IWP due to no validation against duplicate prefix and code on screen, but in database these codes are unique	7/10/16	
16	I- PhIS01691511 6S	Klinik Kesihatan Lahad Datu	IWP	9/11/16	Payment (IWP) - Unable to proceed with payment	User reported unable to make receiving due to error 'Do you want to proceed with payment due to receiving is not fully received'. But user already make full receiving in PHIS. PO: 16000437 (Contract Item) Received date: 07/11/2016 User ID: 901230015733	Issue happened due to coding has wrong condition checking. Receiving done against LP and contract, the receiving qty not updated to IWP And IWP can't proceed with payment	9/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
17	I-PhIS01699441 6S	Klinik Kesihatan Batu 2 1/2	IWP	15/11/16	Payment(IWP) - Unable to proceed with payment	User reported unable to make receiving due to error 'Do you want to proceed with payment due to receiving is not fully received'. But user already make full receiving in PhIS LPO : L162174 L162175	Receiving not updated to IWP due to bug in 1.3.8 and 141 of phis application.	15/11/16	
18	I-PhIS01716951 6S	Klinik Kesihatan Serdang	IWP	28/11/16	Payment Pop up message not fully receive	User want to do payment for KK Serdang but appear message not fully receive. User claim already do full receiving KK Serdang L 161171 PO16000380	Receiving not updated to IWP due to bug in 1.3.8 and 141 of phis application	28/11/16	
19	I-PhIS01725671 6S	Pejabat Kesihatan Daerah Kerian	IWP	5/12/16	IWP Payment not fully receive	User reported unable to make payment on IWP due to error Unable to proceed payment because not fully receive appear when he insert LPO No in Payment screen. LPO No: L0251051801161793 PO No: PO16000394	Wrong condition checking. Receiving done against LP and contract, the receiving qty not updated to IWP	5/12/16	
20	I-PhIS01601501 6S	Hospital Pakar Sultanah Fatimah	Manufacturing - CDR	28/8/16	CDR order - Edit Label - Save and reopen again edit label, record not save	User reported via email. She unable to save treatment date, prepared date and expiry date in CDR edit label, After save the record, close the edit label screen and reopen again. data change back into old data. Update from user: 1) Happen at all patient. (example	Once CDR label is saved and reopen label screen, value not save in table	30/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						MRN: 143958). 2) Unable to save at CDR edit label at CDR preparation. 3) Inform by user happen at all drug. (example drug: gencitabine)			
21	I-PhIS01708541 6S	Hospital Dutchess of Kent	Manufacturing - CDR	22/11/16	CDR Unable to verify - no drug inside regimen	User reported unable to proceed for CDR due to when click Verify system prompt error message Please contact your system administrator Step : Transcribe- Choose Patient MRN- Click CDR there are no infusion or Normal Drug - Click OK- then user proceed to click verify ,prompt error message An error has occur (At this time no details appear and all field was dimmed) MRN Patient : HDOK00009509	System display error message when verify record because no drug inside regimen	2/12/16	
22	I-PhIS01703501 6S	Hospital Tengku Ampuan Afzan	Manufacturing - PN	17/11/16	Mohon allow fungsi berkenaan sekiranya transcribing di lokasi berbeza dilakukan pada masa yang sama	TAK BOLEH TYPE NAMA DR KETIKA TRANSCRIBING DI TPN JIKA PESAKIT YANG SAMA DALAM PROSES TRANSCRIBING DI LOKASI LAIN. HANYA BOLEH SEARCH NAMA DR JIKA TRANSCRIBING DI LOKASI LAIN TELAH VERIFY. HAL INI MENYEBABKAN PROSES TRANSCRIBING DI TPN TERGENDALA DAN TERPAKSA MENGHUBUNGI LOKASI TERSEBUT UNTUK MOHON VERIFY TERLEBIH DAHULU.	Based on existing code, system not allow to change Prescriber Name with enter the input (read-only field), just allow to select from Prescriber Name dropdown menu	1/12/16	
23	I-PhIS01717441 6S	Hospital Tengku Ampuan Afzan	Manufacturing - PN	28/11/16	PN Total calorie kcal wrong calculation.	Report by user, total calorie (Kcal) are not change at all. Accoding to user when user edit at ADMINISTRATION INFO Tick Add	Existing code calculating with wrong formula like if Glutamin Energy is have val total cal	9/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Additive Change Total Volume (ml) = 988.14 ml and at PN COMPONENT for Trace elements user add 10 ml and multivitamin add 5 ml. When User click button Draf and order detail user found out for Total calorie (kcal) are not change to 1000 kcal but it show 1265 kcal which is wrong. May refer below for PN Drug Drug Code : PNA00004 Nutriflex Lipid + 1265 Calorie. Volume 1.25 ML MRN : 996025	=tpnsource.totalenergy+pnorder.glutaminenergy else total cal =tpnsource.totalenergy. Actual formula :- if GlutaminEnergy is have val total cal =((pnorder.DosageVol*tpnsource.totalenergy)/tpnsource.volume) + pnorder.glutaminenergy else (pnorder.DosageVol*tpnsource.totalenergy)/tpnsource.volume.		
24	I- PhIS01588481 6S	Hospital Kuala Lumpur	Manufacturing - Radiopharmaceutical	17/8/16	Radiopharma - Generator Elution - unable to select correct Generator from Unit Catalogue List	Pharmacy Transaction > Manufacturing > Radiopharmaceuticals > Generator Elution user reported unable to proceed with Generator Elution as unable to select correct Generator from Unit Catalogue List. Please refer File Upload. ID - 871024145022	In Radiopharma setup, item is stored as Non Drug even when refer back to item master, item is Drug. In generator elution - generator list, item should be drug only.	25/8/16	
25	I- PhIS01622041 6S	Hospital Tanah Merah	Medication Counseling	15/9/16	Medication Counseling-Wrong Discipline updated	SIT Thiban reported on behalf Mrs Lee Wan Nee ,user reported discipline not update at PhIS system.user already set as General medicine but when check at counseling history not update after she save all.When check at discipline was Psychiatric and	Counseling history discipline column wrong point to get the value	23/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Mental health not general Medicine. Kindly refer attachment and activity.			
26	I- PHIS01721701 6S	Klinik Kesihatan Kaki Bukit	Medication Counseling	1/12/16	Medication Counselling No ID not appeared on medication counselling report	User En affiq reported for patient name kanya butson there not appear no id on medication counselling report.For patient name Bashariah Binti Mustafa got ID .Kindly refer attachment.Below is detail of patient: MRN:KKE09004700001769 ID Number:M 549462	Did not capture ID Number for others in reporting, therefore it's does not display in PDF for medication counselling	6/12/16	
27	I- PHIS01622231 6S	Hospital Seri Manjung	Order Management - Mobile	15/9/16	(1.4.1.3) Medication Order (Mobile) - Unable to change dose	SIT Muzammir report on behalf of user inform that user unable to change dose for drug Insulin regular (Actrapid) 100 IU/mL Vial. User try to change dose 1 IU to 8 IU. But when user click medication order and try to check back the order, the dose is back to 1 IU. Kindly refer to help desk observation for video link. MRN: HSM00130421	The dosage change event is not triggered on ipad when click dosage schedule button if not hiding the keypad. The event only trigger when user hide the keypad	23/9/16	
28	I- PHIS01578901 6S	Hospital Miri	Order Management - Web	9/8/16	Screening and Verification - Only 1 drug appear in Prescription	SIT Saiful reported on behalf of Mdm Rebecca. He inform Dr ordered 3 drug for patient under location of Farmasi Satelite. However, Farmasi Satelite informed only 1 drug appear in Screening and Verification screen Kindly refer to attachment provided.  HMIR100138341	The issue because concurrent access and confirm the same patient and same prescription. Checking each event save/Add/Edit/ Taper and renew in medication order, discharge medication, transcribe order and medication profile.	29/8/16	
29	I-	Hospital Batu	Order	22/8/16	Transcribe Order -	User reported facility is just started	Alert appear because user	8/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS01593581 6S	Gajah	Management - Web		previous medication appear for first time patient order	using PhIS system and no record patient order yet. However, when do transcribe order for patient, pop up INFO7317: drug active in previous medication. stop current order/ continue current order . When user select stop current order , the screen not auto proceed next screen but only hang and also unable to close screen.  MRN: HBG00082092	click on Confirm button one more times after order not flow to screening when first time confirm. Order not flow because the dispense location doesn't have the default dispense duration value, which is null in location setup. Due to that hitting error at backend program when confirm order.		
30	I- PhIS01609921 6S	Hospital Tanah Merah	Order Management - Web	4/9/16	Special Drug Request - appear wrong name	SIT Thiban on behalf user reported on Specialist and Pharmacist column appear wrong name. User inform that he click on button add and enter drug details, after he click on button Save, the Pharmacist and Specialist appear another staff name. Kindly refer attachment.	Not only wrong Specialist value, but whole Specialist section is not required if pharmacist do KPK ordering for Full Based.	19/9/16	
31	I- PhIS01617771 6S	Hospital Miri	Order Management - Web	10/9/16	Dispensing - Patient not found	SIT Farizzat on behalf user reported that patient not found in screen Acknowledgement. SIT inform that user has order drug for patient but one of the drug is Acknowledgement. But when user check on screen Acknowledgement, there is no record appear. Check on Clinical Summary and Dispensing screen, the drug already have with status Acknowledge. MRN No: HMIRI00126291	No Pharmacy acknowledgement created but record showing in Single Stage Listing	14/9/16	
32	I-	Hospital	Order	14/9/16	Dispensing -	User reported Ciclosporin 100mg	Wrong calculation logic in	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
	PhIS01621391 6S	Tanah Merah	Management - Web		Quantity alternate not tally with quantity at label	capsule ordered as 100mg BD, user did alternate drug quantity per dose as 1 capsule BD. When printed, label appear as 2 capsule BD  MRN : HTM 00002791	code. Label maintained the dosage when update Qty per dose on other batch. Qty per dose not correctly recorded while save allocation after reallocate to another batch.		
33	I- PhIS01655881 6S	Klinik Kesihatan Kaki Bukit	Order Management - Web	13/10/16	Transcribe order Drug duration not follow default	En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default.User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment. DRUG:Erythromycin Ethylsuccinate 400 mg Tablet Duration:5 days	Missing logic to check default duration that had set in Drug Master when create order.	18/10/16	
34	I- PhIS01656241 6S	Hospital Saratok	Order Management - Web	13/10/16	Taper Down - Unable to perform tapper down with same dosage but different frequency	User informed unable to perform tapper down with same dosage but different frequency for drug Prednisolone 5mg tablet. After user click save, popup 0342: Dosage cannot be same or increase will appear. Issue happen only for 1 drug. User provide 2 scenario that she has been done. Example: Scenario 1 (failed to perform tapper down) User order drug Prednisolone 5mg tablet for 5mg, OD, 2 weeks. Then user tapper down for 5mg, EOD, 2	Taper have the validation dose based on the taper up/ taper down, the formula is : dose * number of admin(from frequency).  The alert will appear because both records dose and number of admins are same ( 5 days * 1 no of admin = 5 * 1).Now the formula is changed : Order quantity / duration = dose per day. As per the simulation attached	19/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>weeks. User unable to do that. Scenario 2 (success to perform taper down) User order drug Prednisolone 5mg tablet for 5mg, BD, days. Then user taper down for 5mg, OD, 3days. User able to do that.</p> <p>User ID: 861024135052</p>	<p>document OD order Qty = 14 , EOD order Qty = 7. <math>7/14 = 0.5 &gt; = 14/14 = 1</math>. i.e if <math>0.5 &gt; = 1</math> then it will not display alert.</p>		
35	I- PHIS01657461 6S	Klinik Kesihatan Kaki Bukit	Order Management - Web	14/10/16	Transcribe order - Drug duration not follow default	<p>User En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default..User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment. Item: Syrup Erythromycin ES x 5 days Default: 5 days</p>	<p>Missing logic to check default duration that had set in Drug Master when create order.</p>	17/10/16	
36	I- PHIS01660671 6S	Klinik Kesihatan Kaki Bukit	Order Management - Web	17/10/16	Transcribe order Drug duration not follow default from Drug Master	<p>User reported when he do transcribe order at screen medication order,drug duration not follow as default..User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment. Transcribing order. Drug duration not follow default. Item: Methyl Salicylate 25% ointment Drug code: M02AC00260G5001XX Default: 5 days</p>	<p>Missing logic to check default duration that had set in Drug Master for case after previous drug added.</p>	18/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						In transcribing : 60 days			
37	I-PhIS016661916S	Klinik Kesihatan Kaki Bukit	Order Management - Web	20/10/16	Transcribe order Drug duration not follow default	User En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default,Its follow duration from previous drug order..User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment. Item: Paracetamol 500 mg tablet Default: 7 days	Missing logic to check default duration that had set in Drug Master for case after previous drug added.	20/10/16	
38	I-PhIS016662016S	Klinik Kesihatan Kaki Bukit	Order Management - Web	20/10/16	Transcribe order Drug duration not follow default	User En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default,Its follow duration from previous drug order..User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment.Details as below: Item: Ibuprofen 200 mg Tablet Default:5 Days	Missing logic to check default duration that had set in Drug Master for case after previous drug added.	20/10/16	
39	I-PhIS016662916S	Klinik Kesihatan Kaki Bukit	Order Management - Web	20/10/16	Transcribe order Drug duration not follow default	User En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default,Its follow duration from previous drug order..User inform problem happen all of patient and	Missing logic to check default duration that had set in Drug Master for case after previous drug added.	20/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						all of time when he want transcribe order.Kindly refer attachment.Details as below: Item: Diphenhydramine HCl Expectorant (Adult) Default:5 Days			
40	I-PhIS016675916S	Klinik Kesihatan Kaki Bukit	Order Management - Web	21/10/16	Transcribe order Drug duration not follow default	User En Affiq from KK Kaki Bukit reported when he do transcribe order at screen medication order,drug duration not follow as default,Its follow duration from previous drug order..User inform problem happen all of patient and all of time when he want transcribe order.Kindly refer attachment.Details as below: Item: bromhexine HCl 8mg Tablet Default:5 Days	The default duration is not set when drug duration have default duration and duration uom. Now code is changed to set default duration.	21/10/16	
41	I-PhIS017016016S	Bahagian Perkhidmatan Farmasi (BPF)	Order Management - Web	16/11/16	Special Drug Request - unable to scroll for remark	Receive email from Siti Fariza (Cawangan Pengurusan Formulari (A&P)). One Change Request for Special Drug Request submodul. Currently footnote at page 3 of KPK form remain static, not moving downward with the amount of words in the ulasan column. The problem is when the ulasan is long and secretariat can't print the form as page 3 become messy. J column for KPK/PKPF approval is overlapping with the 'Peringatan' footnote. The picture below	Remarks field is not stretch properly thus become overlapping	21/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						summarizes the problem.			
42	I- PhIS01704801 6S	Hospital Tengku Ampuan Afzan	Order Management - Web	18/11/16	Transcribe order unable to find patient	User inform unable to find patient at screen screening and verification after user transcribe order Patient Name: Tangamma A/P Ramasamy (HTAA00003525)  User ID: 880917265130	When create normal order & save as draft, system create Prescription no. Then for the same patient Create PN/IV/CDR/RP/TDM order, system just using the same prescription no as normal order	22/11/16	
43	I- PhIS01716051 6S	Klinik Kesihatan Bakri	Order Management - Web	27/11/16	Online SPUB - Error appear when click on Online SPUB	Received email from user, reported that An error has occurred. Please contact your administrator. Message error 40 appear when she click on Online SPUB button. User stated when she try to click again on Online SPUB button, message appear INFO0443: The SPUB already selected from the list. Select one by one. Please complete the medication order before select the another one . Kindly refer attachment from user.	Order start date for SPUB drug is null due to calculation carried out with wrong logic. When sending it was taking value from 2nd cycle dispensing supply duration start date. Issue happened when drug not dispensed in 1st cycle and it taken null value.	30/11/16	
44	I- PhIS01722951 6S	Klinik Kesihatan Kaki Bukit	Order Management - Web	2/12/16	Transcribe Order - Duration & Dose not follow as default	User reported Duration & Dose not follow as default as set in Drug Master. Tick at Absolute Dispense Qty Set at Default Dose/UOM Set at Default Duration When user check in Transcribe Order, the duration & dose not follow as default. Advise user to untick Absolute Dispense Qty if wants system to	The default duration is not set when drug duration have default duration and duration uom. Now code is changed to set default duration.	2/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>default for Dose &amp; Duration.                      User already try but issue still persist.                      User informed for previous version (1.3.8.4), no issue with the setting. In transcribe order, dose, duration &amp; qty appear in transcribe order according as set in Drug Master.                      Kindly refer File Upload</p>			
45	I-PHIS01594171 6S	Klinik Kesihatan Buntong	Outpatient Pharmacy	22/8/16	Dispensing - Detail not appear when press Enter	<p>User unable to search patient record using IC No/Other Identification field by press Enter in keyboard.                      But able to search using search button.                      Happen only for IC No/Other Identification field ,the rest is working fine.                      User ID : 850921015778</p>	Missing function enter key event for IC number field	29/8/16	
46	I-PHIS01606321 6S	Klinik Kesihatan Buntong	Outpatient Pharmacy	1/9/16	Balances Medication Sheet - Date TCA wrongly appear	<p>SIT Shaidan reported on behalf user. He informed date TCA in Balances Medication Sheet wrongly appear. Supposed date appear refer to Next Collection Date. Issue happen if user have fully dispense for others drug (example: fully dispense for duration 7 days only).                      Besides that he informed when user print balances medication sheet, date TCA not appear. At TCA column appear blank.                      MRN: KKE08038300090025</p>	Next collection date was calculated based on drug level collection date, but expected is next collection date must refer from screen value.	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						User ID: 730817035190			
47	I-PhIS01609471 6S	Hospital Tanah Merah	Outpatient Pharmacy	3/9/16	Preparation - Unable to modify	SIT Thiban reported on behalf user Azita. User inform unable to modify order after click intervention. User inform appear an error have occurred. MRN : 33300  User id : 880418036210	Coding issue in PhIS application, when number of reasons are more than 20 reasons for one type reason, only 20 records loaded to list in DB and remaining having issue to load. Due to this and hitting null pointer exception in backend and error occurred.	7/9/16	
48	I-PhIS01609981 6S	Hospital Pakar Sultanah Fatimah	Outpatient Pharmacy	4/9/16	Preparation - Unable to do intervention	User reported via email. She unable to do intervention due to popup appear an 'An error occur. Please contact admin'.	Coding issue in PhIS application, when number of reasons are more than 20 reasons for one type reason, only 20 records loaded to list in DB and remaining having issue to load. Due to this and hitting null pointer exception in backend and error occurred.	7/9/16	
49	I-PhIS01612231 6S	Hospital Pakar Sultanah Fatimah	Outpatient Pharmacy	6/9/16	Screening & Verification - Prescription not tally - 1 rx 2 prescriber - 1 drug missing	User reported prescription in record retrieval and prescription in screening & verification screen not tally. Drug Bisoprolol was missing. Drug name: Bisoprolol Fumarate 2.5mg tablet  MRN: HPSF00123666	The issue because concurrent access and confirm the same patient and same prescription. Checking each event save/Add/Edit/ Taper and renew in medication order, discharge medication, transcribe order and medication profile.	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
50	I-PhIS016291216S	Hospital Miri	Outpatient Pharmacy	22/9/16	Acknowledgement - IC fail to display any record	SIT Log on behalf Dr Azlan. User merge patient IC. Check at clinical summary the unwanted IC already not appear but when at acknowledgement stage user key in the right IC but no detail appear. See User attachment. Right IC 430217135793 Wrong IC 430217135193	When do merging, data updating patient MRN only in all queue tables. Patient IC data not updating in some table.	29/9/16	
51	I-PhIS016367516S	Hospital Miri	Outpatient Pharmacy	28/9/16	Patient Registration - Patient visit details not appear	SIT Asyran reported on behalf user. He informed when double click on previous visit patient, all patient visit details not appear above visit/admission column. Confirmed by user issue happen for patient that already discharge. No issue for patient if still have active visit.  Example MRN - 97213	Previously there is a bug inside RP Appointment. User cant create new visit from Visit Management btn inside RP Appointment screen. When fixing that bug, it cause problem on existing Visit Management screen. System will always shows new visit when double clicking on Visit list.	6/10/16	
52	I-PhIS016462416S	Hospital Tawau	Outpatient Pharmacy	6/10/16	Screening Verification - Unable to proceed prepare - reroute from IP to OP	User inform patient from inpatient and status partial supply. User change dispensing location from inpatient to outpatient. User inform appear INFO:0557 when she try to prepare. MRN : 112431	Previously, reroute dispensing location function was not cater for partial dispense record. Drug status not updating so record display at screening with invalid status.	28/10/16	
53	I-PhIS016658516S	Hospital Rehabilitasi Cheras	Outpatient Pharmacy	20/10/16	Medication Counselling Group - Error appear when click on Print button	User reported error appear when she click on print button at Medication Counselling (Group). User inform that the medication counselling is made by other user but when she want to print the	pharmacist name at mc group report taken from user login name.	26/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>report, on Pharmacist field appear her name.</p> <p>Step by user:</p> <ol style="list-style-type: none"> <li>1) Medication Counselling Reporting</li> <li>2) User choose Counselling Category as Group and click Search</li> <li>3) Double click &gt; at Counselling By field appear other user name</li> <li>4) User click on Print button &gt; appear user name at Pharmacist field</li> <li>5) User complaint that on Pharmacist field shot not be appear her name</li> </ol> <p>Kindly refer attachment from user.</p>			
54	I-PhIS016720116S	Hospital Sungai Bakap	Outpatient Pharmacy	25/10/16	SPUB out-R1 Form-patient contact no. not appear when print	<p>User reported patient contact no. not appear after print preview even user already fill the contact no. at patient registration.</p> <p>Patient: Fatimah Alivee</p>	no retrieving for new value of contact no even after updated	3/11/16	
55	I-PhIS016911316S	Hospital Tengku Ampuan Afzan	Outpatient Pharmacy	9/11/16	Preparation : Prompt Error message	<p>User reported unable to proceed for preparation as when click Prepare button system prompt error message Error 0140 next collection date not valid</p> <p>MRN Patient : HTAA00004421</p>	<p>During calculations of NCD for prescription end date only preferred main drug. So, validation also carried out against main drug end date.</p> <p>Expected: Tapered records also need to consider.</p>	21/11/16	
56	I-PhIS017029516S	Hospital Saratok	Outpatient Pharmacy	17/11/16	Record Retrieval - Same patient with 2 MRN	<p>User reported one patient she notice has 2 MRN when user trace by name at record retrieval screen. User inform when she want to merge patient, only one MRN has</p>	This issue happens due to filter missing (Merge to patient column) in Record retrieval. When filter by name it will show all record	24/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						appear. User not sure who merge the patient record. User did mention when check at record retrieval, there is no history for MRN HSRT00116183. But did has history for MRN HJS00111539. User inquiry to know which MRN that currently active for the patient. MRN: HJS00111539 with IC: 5468 (right IC) MRN: HSRT00116183 with IC: 5768 (wrong IC) Patient name: Sango ak Gelenggang  ID : 861024135052	even already merging.		
57	I-PhIS017044116S	Klinik Kesihatan Tudan	Outpatient Pharmacy	18/11/16	Dispensing - Unable to dispense patient - SPUB, taper, drug status Prepared/Uncollected	Ms Wong report she unable to dispense drug due to appear pop out error ERR0401 Next collection date is not valid . User clarify the next appointment for this patient is 16 December 2016.  Patient IC: 590813135344 MRN - KKE13022500014339	For calculations of NCD there are validation to checking end date of the longest drug duration. This validation only carried out against main drug end date and not consider taper drug end date. And also, when do patient called, taper drug not consider to change the status as Uncollected, only for main drug status is changed.	6/12/16	
58	I-PhIS017086016S	Klinik Kesihatan Bakri	Outpatient Pharmacy	22/11/16	SPUB Form Dose of insulin on SPUB R1 form is different with the ordered dose - split dose	User Ms Cher Pei from KK Bakri reported via email: Dose of insulin on SPUB R1 form is wrong / different with the ordered dose :	There is missing condition in SPUB R1 Form on SPUB menu (Partially dispensed Patient - SPUB) for checking split dose. It only	1/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						-in this case, we transcribed the dose of sc insuman comb 38 iu om, 26 iu on BUT on the SPUB R1 form (as in the PDF file) printed out as 1 iu bd. Kindly find the attached documents for your reference	displayed order normal drug dose even though split dose is there.		
59	I-PhIS01585421 6S	Hospital Marudi	Patient Management	15/8/16	Record Retrieval - Unable to print label - price is mandatory	User reported unable to print label again due to the price not stated during check at print preview. HMRD00002301  ID: 901017135875	This error hitting when print the selected drug due to in coding special instruction was not loaded into memory of glassfish.	29/8/16	
60	I-PhIS01580271 6S	Hospital Seberang Jaya	Pharmacy Inventory	10/8/16	Issue intra - Recommended issue list not appear	User reported Recommended Issue Quantity not appear when user change supplying unit to level 3. in this situation dewan bersalin request indent to Farmasi bekalan wad(LVL2). Farmasi bekalan wad choose farmasi bekalan wad kaunter(LVL3) as supplying unit. At recommended issue appear 0 . It happen for any supplying unit he choose. It not happen(recommended issue appear amount) when he directly want to issue from level 2 Farmasi bekalan wad.See user attachment.example indent K16000540	When Reselect the Supplying unit, the value for Recommended quantity wrongly appear as '0'	26/8/16	
61	I-PhIS01591191 6S	MUSN Kuching	Pharmacy Inventory	19/8/16	Average Issue By Month - No record appear	User reported no record appear on Average Issue By Month screen for drug Magnesium Sulphate 45% Paste (Morrison's Paste). User check on Item Movement, there is	Issue with the item description, if Item description having any special characters init unable to search.	29/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						transaction appear for the drug. Kindly refer attachment.  22/8/2016 - User informed same issue for this item RAW00099.04			
62	I- PhIS01602781 6S	Klinik Kesihatan Gombak Setia	Pharmacy Inventory	29/8/16	Physical Checking- Item not found	User reported user want to make physical checking, during add item, item not found. User already search item by item code, item description, drug code and drug description also not found. Item code :J01CA04012F1001XX.01 Drug code :J01CA04012F1001XX Item description :Amoxicillin Trihydrate 125 mg/5 ml Syrup	HQ status in the query of checking for active_flag Status in ph_item_informations table	29/8/16	
63	I- PhIS01612321 6S	Hospital Tawau	Pharmacy Inventory	6/9/16	Physical Checking - Item not found	User reported unable to find item as below when perform Physical checking as its show no record found. Item Code : J01CA04012F1001xx.01 User ID : 911211136432	HQ Status is inactive for reported item	6/9/16	
64	I- PhIS01612991 6S	Hospital Wanita & Kanak-kanak Sabah	Pharmacy Inventory	6/9/16	Return to supplying unit - User unable to receive all item	User reported he already do return to supplier from Wad Nuklear 2B to Main store. As per user mention item not appear all during receiving. Item not fully appear. In return to supplying have 101 item but when he do receiving only appear 10 item. Return to supp no: RT16000059 Receive No : RI16004718	Coding issue in receive intra facility for more than 10 items against Return No	6/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
65	I- PhIS01615401 6S	Hospital Kepala Batas	Pharmacy Inventory	8/9/16	Requisition Order - Incorrect price of contract item	Pn Syafarina report unit hemodialysis make requisition order (RO16000054) to Main Store for item contract (KKM-82/2015/F/BPP(BU)). However, when she do PO for the contract item, she found that the price stated is based on revision 1 (RM27). She inform the price based on second revision is RM 18.50. However when she select 'Request Type' other than 'Requisition Order' she able to select correct revision.	Contract Price Not updated based on revision no.	8/9/16	
66	I- PhIS01618841 6S	Pejabat Kesihatan Daerah Petaling	Pharmacy Inventory	13/9/16	Receive from supplier - Error pop up appear when select item	Pn Mala reported she unable to add item during receiving. She want to make receive from supplier (LP), she click add item button. But when she select item, error pop up appear. Happen to only 1 item. Kindly refer attachment given. Item Code: T2070400009-02	Item brands inserted with blank manufacturer which is not supposed to be blank.	13/9/16	
67	I- PhIS01624421 6S	Hospital Bahagia Ulu Kinta	Pharmacy Inventory	19/9/16	Receive Intra - Unable to receive stock transfer	User reported unable to proceed for receive stock transfer due to stock transfer number not appear. Stock transfer from Galenical to Farmasi Pesakit Dalam Status : Approve. Stock Transfer number : T160000018 T160000017 T160000015 T160000010 User ID : 760324085920	Wrong filter was applied to populate Transfer number	27/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
68	I-PhIS01627761 6S	Hospital Kunak	Pharmacy Inventory	21/9/16	Receive Item Report - Details show Receive Item Report for Farmasi Pesakit Luar	Cik Hazrina reported she open receive item report, she select Receive Type as 'Inter Facility', Item Group 'Drug' and Receive by Facility Name as 'Hospital Tawau' and click Search. Report show receive item report for Kaunter Farmasi Pesakit Luar also. P1600274 P1600306 P1600305	There was not filter for creating requester unit	27/9/16	
69	I-PhIS01630411 6S	Klinik Kesihatan Jeruas	Pharmacy Inventory	23/9/16	Issue (Intra Facility) - Stock balance not enough and not tally	User inform when he want to perform issue from store to counter, stock balance show 4 bottle(4 x 100ml), but in Item Movement good stock after show 18700ml, Stock balance by item show 400ml. User check Physical in store balance is 18700ml. User inform he want to issue more that 400ml. Item : 01.0607.03 Name : Dithenhydremine	While assigning batch in issue, batch was assigned wrongly because if that movement and stock update happened wrongly	4/10/16	
70	I-PhIS01634041 6S	Hospital Saratok	Pharmacy Inventory	27/9/16	Item movement Wrong calculation	User inform calculation for good stock before appear wrong quantity. Item code : 07.0406.15 Good stock before : 3 Receive : 3 Good stock after: 0 Item code : 07.0407.05 Same Receipt no : RL16000987 Good stock before : 0 Receive : 40 Good stock after : 40	This bug happens because user's requester unit is changed and adjustment batch is still referring old unit for user.	6/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						<p>Same Receipt no :  Goods stock :  Receive: 20  Good after : 40  25/8/2016  R116001277  Good stock before : suppose 20 but appear 27  Item code : J01CR02961P4002XX.02  14/9/2016  n02substore-0001990  Good stock before : 100 but appear 152  User inform it effect to other transaction.  User inform it happen at substore unit catalogue  User id : 861024135052</p>			
71	I-PhIS016360016S	Hospital Saratok	Pharmacy Inventory	28/9/16	Prepacking - Slow processing during change unit name	User reported system slow processing during change unit name from Substore Pharmacy to Farmasi Pesakit Luar. When change, it will take more than 5 seconds before the name changed successfully. She do not notice whether other module have same effect.	Processing time delay for unit code bandbox search because every time populating item prepacking list	28/9/16	
72	I-PhIS016363016S	Klinik Kesihatan Bakri	Pharmacy Inventory	28/9/16	Indent inter - User unable to edit quantity	User receive indent. User click TASKLIST, user able to edit quantity but when user go manually at INDENT module. click the indent she unable to edit the quantity indent. User not yet approve the indent as	For external indent which came form different facility , user should not be allowed to edit quantity on Indent.	30/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						user mention. R01PS001-0000418 KK Sri Menanti R01PS001-0000416 KK Parit Bakar			
73	I- PHIS01637831 6S	Klinik Kesihatan Taiping	Pharmacy Inventory	29/9/16	Budget Movement - Budget not flow after eP rejected	Pn Nur Azura report status of PO already eP rejected but when user want to make new PO the budget that take from rejected PO did not flow back to facility KK Taiping PO16000264 PO16000265 PO16000266 PO16000267 PO16000268 PO16000269 KK Trong PO16000023 KK Pokok Assam PO16000163 PO16000164	ep rejected status in Budget movement created as 'EP_REJECTED'. Due to this error the budget movement not able to show transaction on screen.	7/10/16	
74	I- PHIS01639871 6S	Klinik Kesihatan Kuala Tahan	Pharmacy Inventory	30/9/16	Product Complaint - Unable to fill in mandatory column	User reported in Product Complaint Add Record > Product Particulars 1.Name of Product On Label: Equipment 2.Brand/Trade Name and Model Number : (Yellow box with mandatory sign but unable to fill in) 3.Item Description : (Yellow box with mandatory sign but unable to fill in) 4.Serial/Batch/Lot Number : (Yellow box with mandatory sign but unable to fill in)	Mandatory fields was disabled and after selection of Product Type.	6/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
75	I-PhIS016421016S	Klinik Kesihatan Paya Besar	Pharmacy Inventory	4/10/16	Unit Catalogue List - Stock Available not update	User reported unable to do allocation due to stock available for drug D04AX00000L8001XX not update Unit Catalogue List. User inform that he make Stock Adjustment for the drug but when he check on Unit Catalogue List, the stock available not updated.  Drug Code: D04AX00000L8001XX Item Code: 01.2221.06	User's Requester unit get changed during Adjustment, when approved Adjustment, the stock updated in wrong unit.	7/10/16	
76	I-PhIS016435516S	Klinik Kesihatan Telok Panglima Garang	Pharmacy Inventory	5/10/16	Prepacking - Worksheet ID sequence is not correct	User reported that the worksheet id for the prepacking records made started from month of October is not in sequence. The last prepacking of September has worksheet id of 16-09-0078. But the transaction after that on month of October has id of 16-10-0047. The id should be 16-10-0079.  Kindly refer attachment	System search all records, and randomly take the last worksheet ID used to generate next month worksheet ID	7/10/16	
77	I-PhIS016506216S	Klinik Kesihatan Arau	Pharmacy Inventory	10/10/16	Vote code - Budget not update after make payment for PO	Pn Siti Sarbimi report that user has make PO under vote code 'Bukan Ubat'. However the budget still have same amount even tough user inform have made payment for that PO 020401/020600/27499/99 (Bukan Ubat)	Distribution up to date and ep rejected data available in Facility, but not appear on Budget movement screen due to eP Rejected status ref code.	11/10/16	
78	I-PhIS016512416S	MUSN Kuching	Pharmacy Inventory	10/10/16	Physical checking - Unable to search item	User reported item Pantoprazole doest not appear in Physical checking listn when want to add	HQ Status is inactive for reported item.	11/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						item A02BC02000T1001XX.02 Pantoprazole 40 mg Tablet			
79	I- PHIS01652941 6S	Pejabat Kesihatan Daerah Perlis	Pharmacy Inventory	11/10/16	Budget Movement - Budget not tally	User report, she already reject order for item contract, PO number, refer below : Order belong to KK Kangar a) PO16003096 - L0251020401161758 b) PO16003097 - L0251020401161760 She as PKD Kangar reject order at 10/10/2016. But when she check at budget movement in IWP and Facility she found out budget are not tally. Inform by user in facility budget is 107473.01 and IWP : 124536.40. Status PO EP Cancel. User step : Inventory > Procurement > Purchase Order> Purchase Order> select PO number >> Click cancel LPO.	The order with 'eP Cancel' status not update in budget movement for LP and contract.	12/10/16	
80	I- PHIS01669371 6S	Hospital Yan	Pharmacy Inventory	23/10/16	Payment - Wrong Payment Amount	Pn Wan Nazirah reported wrong Payment Amount for LP161020. She informed PhIS system appear Payment Amount as RM909.62. But when she check in ePerolehan, Payment Amount is RM909.60. Kindly refer attachment given.	PO add item was calculating amount by rounding off to wrong decimal position. Because of that in DB value was being stored 909.60 but on front end value was being shown as 909.62. And when po goes to ep it always refer to 909.60.	26/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
81	I- PHIS01675331 6S	Hospital Pekan	Pharmacy Inventory	27/10/16	Cant print Requisition Order(Non Standard) Form	Requisition Order(Non Standard) cant print back form Ro No RO16000039 User inform user can print the other requisition order form ID 860711355183	Department Details were not being fetched in report.	2/11/16	
82	I- PHIS01676461 6S	Hospital Rompin	Pharmacy Inventory	28/10/16	Issue note - Designation change	User reported designation change when print issue not. Username: Nur Fasihah	User name was being set wrongly/ fixed issue in internal as well as in external both after Qc rejected	8/11/16	
83	I- PHIS01680471 6S	Klinik Kesihatan Kundangang	Pharmacy Inventory	1/11/16	YTD Issue Value - Record not tally with issue report	User reported YTD issue value appear no value even though user inform there has issue transaction when user search at issue report. User inform only 'issue to' kaunter pharmacy display value. Kindly refer attachment. Date range: 1/10/16-31/10/16 Issue from: Store pharmacy Issue to: other unit except kaunter pharmacy ID: 871120015156	There is a checking for issue note Generated or not , If for an issue record , issue note is not generated then it wont appear in 'YTD Issue Value' report	4/11/16	
84	I- PHIS01682091 6S	Hospital Yan	Pharmacy Inventory	2/11/16	Payment Wrong Payment Amount	Pn Wan Nazirah reported wrong Payment Amount for LP161020. She informed PHIS system appear Payment Amount as RM909.62. But when she check in ePerolehan, Payment Amount is RM909.60. Kindly refer attachment given.	Po add item was calculating amount by rounding off to wrong decimal position. Because of that in DB value was being stored 909.60 but on front end value was being shown as 909.62. And when po goes to ep it always refer to 909.60.	2/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
85	I-PhIS016825116S	Klinik Kesihatan Batu 2 1/2	Pharmacy Inventory	2/11/16	Payment - Pop up message not fully receive	User inform she unable to proceed with payment due to error item cannot proceed due to no fully receive after select LPO no, but user confirm already fully receive.  LPO - L1749	Issue happened due to coding has wrong condition checking. Receiving done against LP and contract, the receiving qty not updated to IWP And IWP cant proceed with payment	4/11/16	
86	I-PhIS016854516S	Hospital Bentong	Pharmacy Inventory	4/11/16	Unit Catalogue for External Facility - unable to add	User inform before this user have add new unit catalogue unable to edit Default Package Description. User already delete that Unit Catalogue for External Facility and create new. User when try to add previous item that been delete appear item already exists. F2200100003	After delete event drug list should display the drug with Inactive status and if user want to change the status just double click on the drug and change the status	8/11/16	
87	I-PhIS016976216S	Klinik Kesihatan Serdang	Pharmacy Inventory	14/11/16	Payment - Pop up message not fully receive	User want to do payment for KK Serdang but appear message not fully receive. User claim already do full receiving KK Serdang L 161110 PO16000363	Issue happened due to bug in 1.3.8.x and 141, contract PO there is no DO creating after Receiving	14/11/16	
88	I-PhIS017006516S	MUSN Kuching	Pharmacy Inventory	16/11/16	RIQ Issue rejected appear at module issue	User been informed by Mr Kee that if user were to reject it at RIQ(external) , its not suppose to flow to Issue Module. User inform even those status appeared as rejected. Example Indent no : R01ps001-0006961 R01ps001-0007743	Once RIQ Reject , Issue status was being set to 'Cancel' and there is no restriction on issue listing for cancelled issue transactions	18/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						R01ps001-0006946			
89	I- PHIS01703181 6S	MUSN Kuching	Pharmacy Inventory	17/11/16	Receive From Supplier LPO no not appear	User reported unable to proceed for receiving due to LPO number as below not appear due to no record found .Kindly refer attachment.Below as details: Status:ep approved LPO:164828 Supplier Name:WIJA PHARMA SDN BHD PO:PO16003726	Due to bug in code of 13x and 141x order status become eP approved incase of LP and contract eP approval process fail to sync to IWP.	17/11/16	
90	I- PHIS01711891 6S	Pejabat Kesihatan Daerah Kuantan	Pharmacy Inventory	24/11/16	IWP - Status Payment not update	User reported she already fully received item. But when she check on IWP, the status payment for some LPO not update. The status appear not fully receive. User inform she click on the LPO No, system appear Item not fully receive. Do you want to proceed payment? . User click yes button, system appear System with credit note , the quantity appear 0. LPO No: LO251101101163102 Receive No: P16003722 Payment No: PO16003059 Actual Quantity item: 30 LPO No: LO251101101163110 Receive No: P16003730 Payment No: PO16003065 Actual Quantity item: 50 LPO No: LO251101101163112	Issue happened due to bug in 138 and 141, receiving information not updated to IWP for Contract PO with supplier Pharmaniaga.	24/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Receive No: P16003729 Payment No: PO16003076 Actual Quantity item: 100 LPO No: LO251101101163114 Receive No: P16003731 Payment No: PO16003068 Actual Quantity item: 30 LPO No: LO251101101163117 Receive No: P16003733 Payment No: PO16003070 Actual Quantity item: 200			
91	I- PhIS01715961 6S	Hospital Tangkak	Pharmacy Inventory	27/11/16	Receive from Supplier - Unable to save transaction	User reported she want to receive item from supplier. But user unable to save transaction due to when user click save there is no response. LPO: 1039 PO: 16001092 ID: 850214035470 Both item that need to be receive : 1st item (03.1302.01) Brand = Renacid Manufacturer = Ain Medicare Sdn Bhd Manufactured Date = 8/11/16 LOU = No 2nd item (03.1302.02) Brand = Renacarb Manufacturer = Ain Medicare Manufactured Date = 20/11/16 LOU = No	Null pointer exception for brand was not handled  * added one null check as given null pointer exception	30/11/16	
92	I- PhIS01717181 6S	Hospital Putrajaya	Pharmacy Inventory	28/11/16	Returned to supplier - Item not appear	User reported she want to do return to supplier but item not appear. User claimed she choose return	Missing code for DO in file name to populated type of Others. In coding, only	28/11/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						reason as others, Lpo and Do appear but no item in list appear. Kindly refer attachment. Details as below: Po: 16001735 Lpo: L0251270101160768 Do: 123098384  User ID: 871101085634	those DO we populated which are either Rejected or LOU while receiving.		
93	I- PHIS01727171 6S	PKD Hulu Perak	Pharmacy Inventory	6/12/16	IWP Module budget for payment	Report by user, when he try to proceed with payment in iwp, user got an error message Not fully receive . Inform by user, he already fully receive. LPO: L162329 Order number : PO16003202 DO : 78935NT L162254 PO16003189 DO : 78815NT L162328 PO16003197 DO : 131389992 Check IWP , DO number are blank.	Wrong condition checking. Receiving done against LP and contract, the receiving qty not updated to IWP	6/12/16	
94	I- PHIS01729061 6S	Pejabat Kesihatan Bandar Baharu	Pharmacy Inventory	7/12/16	IWP - Unable to do payment	User reported she unable to do payment due to pop up 'not fully received' but user confirmed order by KK Serdang already done fully received. LPO: L160445 DO: DO/MPS/2016/30262	Wrong condition checking. Receiving done against LP and contract, the receiving qty not updated to IWP	7/12/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
95	I-PhIS01730731 6S	Klinik Kesihatan Jalan Perak	Pharmacy Inventory	8/12/16	Prepacking - Label show wrong date when print label	Report by user, for label show wrong date for Prep Date. Refer below for user step : Prepacking module print label select Label for Tablet/Internal Preparation : 40 mm x 20 mm. When print user found out date are show are wrong date. Inform by user it happen after user used new version.	Wrong value for date was mapped in mentioned label size	8/12/16	
96	I-PhIS01730771 6S	Pejabat Kesihatan Daerah Kerian	Pharmacy Inventory	8/12/16	Payment - Popup not fully received occur	User reported popup not fully received occur when want to make payment. KK Bagan Serai: LPO - 60990 (APPL) PKD Kerian:- LPO - 60681, 60726, 61118, 62042, 61170	Due to coding issue 138 and 141, receiving information not updated to IWP after receiving done	8/12/16	
97	I-PhIS01580741 6S	Hospital Jempol	Report/Enquiry	10/8/16	YTD Issue by Requester - YTD Issue by Requester not tally with YTD Issue Value	User reported YTD Issue by Requester not tally with YTD Issue Value. User want to know whether YTD Issue Value is only based on Standard Item or not. Details as below: 1) YTD Issue By Requester Issue to: Unit Haemodialysis Date: 01/08 - 09/08 Standard: 17,199.96 Non Standard: 4,176 2) YTD Issue Value Issue from: Main Store Issue to: Unit Haemodialysis Date: 01/08 - 09/08	The value of Total price in YTD Issue by Requester screen not include the Non Standard item.	25/8/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						Month: August Total: 17,199.96  User Id: 820717115352			
98	I-PhIS015825116S	Hospital Pakar Sultanah Fatimah	Report/Enquiry	11/8/16	Drug Utilisation - Unable to generate report to pdf	User reported unable to generate report to pdf for drug utilisation report due to hit with error msg HTTP Status 410 -Failed to load when clicking icon printer. This issue happened if user generate report for duration of 6 months. If user generate it by month, do not have any issue.	Due to huge data.	29/8/16	
99	I-PhIS016088416S	Klinik Kesihatan Bukit Panchor	Report/Enquiry	2/9/16	Budget Movement - Budget not flow	User reported she has cancel the Lp item but budget only flow half of the price which is in budget movement shows price RM783.00. User informed transaction in budget movement not tally on 30/08. Kindly refer attachment. Details as below: Epo: 16000319 Lpo: L0986 Purchase order date: 15/08 Budget cancel date: 30/08 Vote code no: 041001/111100/27401/99 Total Amount budget: RM2163 User ID: 870914015866	The budget is failed to create due to not enough liability amount to move.	15/9/16	
100	I-PhIS016124716S	Klinik Kesihatan Labok	Report/Enquiry	6/9/16	Item movement- Work order transaction wrongly recorded	User reported has made work order for item chlorhexidine 5% solution in Farmasi pesakit luar, but at item movement shows the item is	When delete record after save, record creating in item movement	15/9/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						deducted, not added. Furthermore, in item movement for store pharmacy, there have anonymous transaction for item chlorhexidine 5% solution. User query he don't know about the transaction as no work order has been made in stor farmasi. Work order in FPL Work order no : 16-09-0002 order quantity : 4000ml date: 06/09			
101	I-PhIS01626351 6S	Hospital Tanah Merah	Report/Enquiry	20/9/16	Incomplete Dispensing - Drug name appear in Drug Code field	User report Drug Name wrongly appear at Drug code column when user need to search other drug. User claimed she need to delete drug name that appear in drug code column then proceed search other drug name.	Drug name appear in Drug Code field because of drug code field not handled properly.	26/9/16	
102	I-PhIS01632891 6S	Klinik Kesihatan Petra Jaya	Report/Enquiry	26/9/16	Prescription Management - Number of items dispensed show total item ordered	User informed user create order with 4 drug then dispensed 2 drug on that day user ordered. So status drug are partial dispense but number of items dispensed shows total 4. For the next day, user dispensed other drug and number of items dispensed also shows 4. User query on if user dispensed 2 drug from 4 drug, in prescription management, the number of item dispensed still shows 4. Then continue to dispensed from partial	There is no condition to check number of items dispensed in the report query. It shows total item that had ordered.	5/10/16	



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date	Verify Status
						dispensed, still shows 4.			
103	I- PhIS01642151 6S	Klinik Kesihatan Mempaga	Report/Enquiry	4/10/16	Budget Movement Repeated transaction	User report repeated transaction in Budget Movement for Vote KK Mempaga (Ubat). It also effected value in movement. Issue happen when order had been cancelled at eP. Reference No. - PO16000055 & PO15000056 Transaction Type : EP Cancelled.	Issue happened due to Scheduler running in IWP for ep reject and ep cancel both running at same time and calling same service in OldPIWP, due to that both service calls returning same data from OldPIWP	5/10/16	

Verified and Acknowledged By:

Signature: \_\_\_\_\_ Name: \_\_\_\_\_  
Date: \_\_\_\_\_ Designation: \_\_\_\_\_

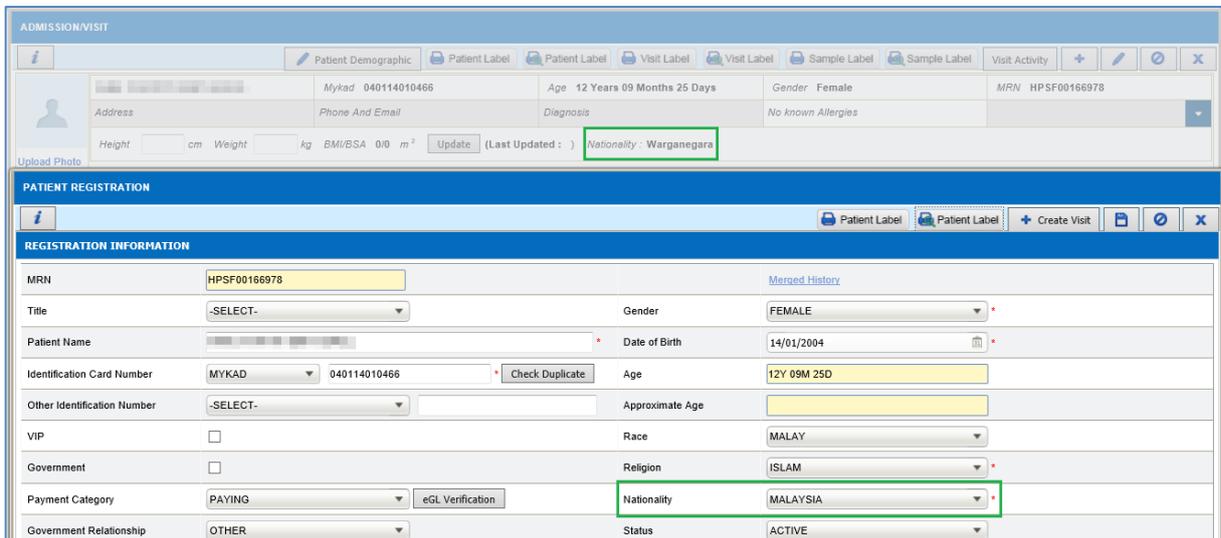
Signature: \_\_\_\_\_ Name: \_\_\_\_\_  
Date: \_\_\_\_\_ Designation: \_\_\_\_\_

## 4 Refinement List – Detail Changes

### 4.1 Patient Management – Nationality

Ticket No	Module	Title	Description	Resolution
I-PhIS008772115S	General Module	Inpatient Pharmacy - Request for system to able detect the patient is 'warga asing' or 'not warganegara'	User request for system to able detect the patient is 'warga asing' or 'not warganegara' during the dispensing process for the drug not under category 'penyakit berjangkit' drug.	To display Patient Nationality as 'Warganegara' or 'Bukan Warganegara'. If 'Bukan Warganegara', highlight the box with yellow color.

- Nationality : Warganegara



**ADMISSION/VISIT**

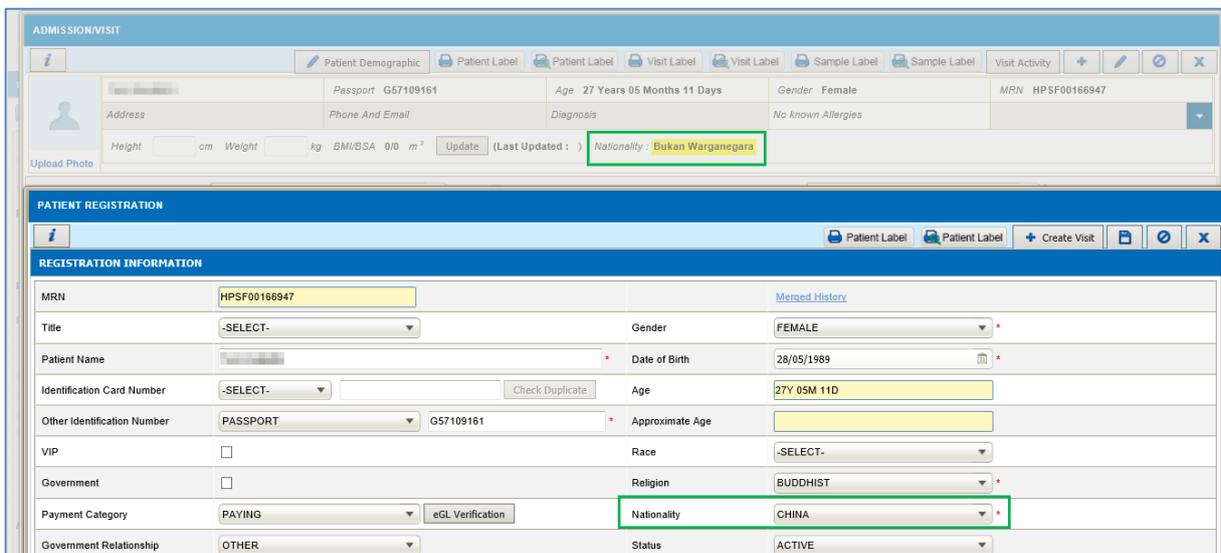
Mykad: 040114010466 | Age: 12 Years 09 Months 25 Days | Gender: Female | MRN: HPSF00166978

**PATIENT REGISTRATION**

**REGISTRATION INFORMATION**

MRN	HPSF00166978	Merged History
Title	-SELECT-	Gender: FEMALE
Patient Name	[Redacted]	Date of Birth: 14/01/2004
Identification Card Number	MYKAD 040114010466	Age: 12Y 09M 25D
Other Identification Number	-SELECT-	Approximate Age
VIP	<input type="checkbox"/>	Race: MALAY
Government	<input type="checkbox"/>	Religion: ISLAM
Payment Category	PAYING	Nationality: MALAYSIA
Government Relationship	OTHER	Status: ACTIVE

- Nationality : Bukan Warganegara



**ADMISSION/VISIT**

Passport: G57109161 | Age: 27 Years 05 Months 11 Days | Gender: Female | MRN: HPSF00166947

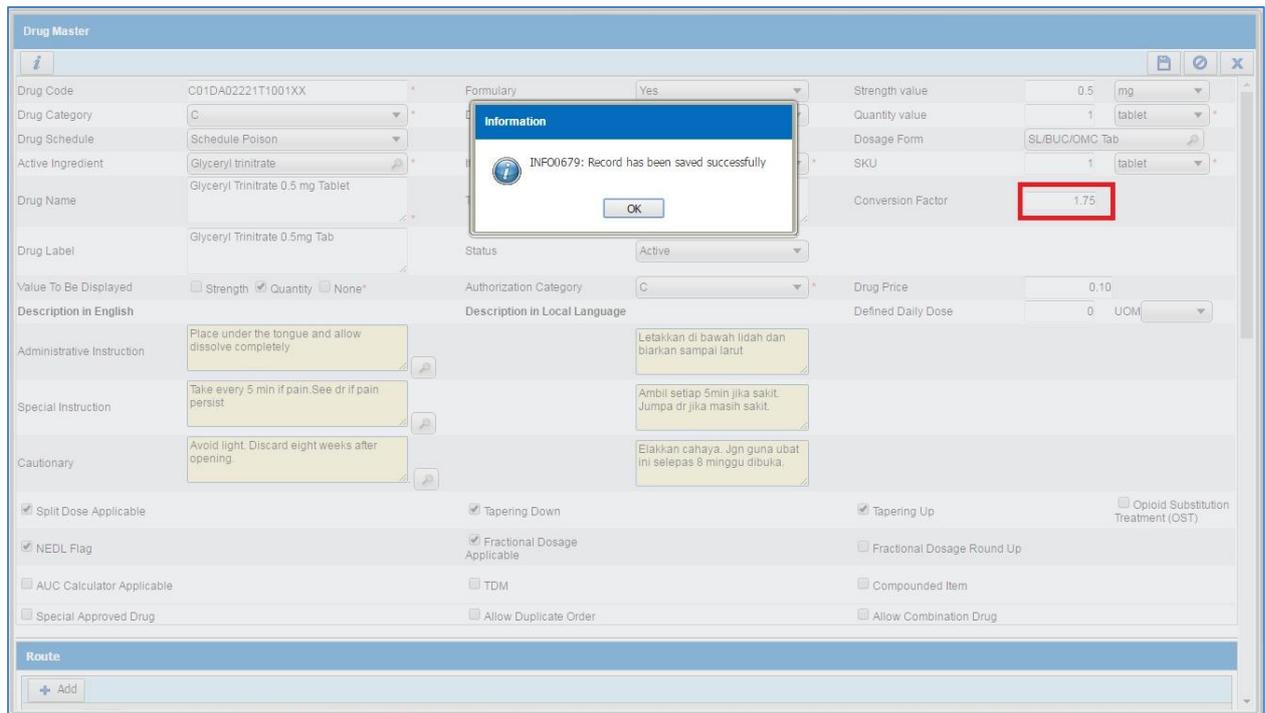
**PATIENT REGISTRATION**

**REGISTRATION INFORMATION**

MRN	HPSF00166947	Merged History
Title	-SELECT-	Gender: FEMALE
Patient Name	[Redacted]	Date of Birth: 28/05/1989
Identification Card Number	-SELECT-	Age: 27Y 05M 11D
Other Identification Number	PASSPORT G57109161	Approximate Age
VIP	<input type="checkbox"/>	Race: -SELECT-
Government	<input type="checkbox"/>	Religion: BUDDHIST
Payment Category	PAYING	Nationality: CHINA
Government Relationship	OTHER	Status: ACTIVE

## 4.2 Drug Master – Conversion Factor

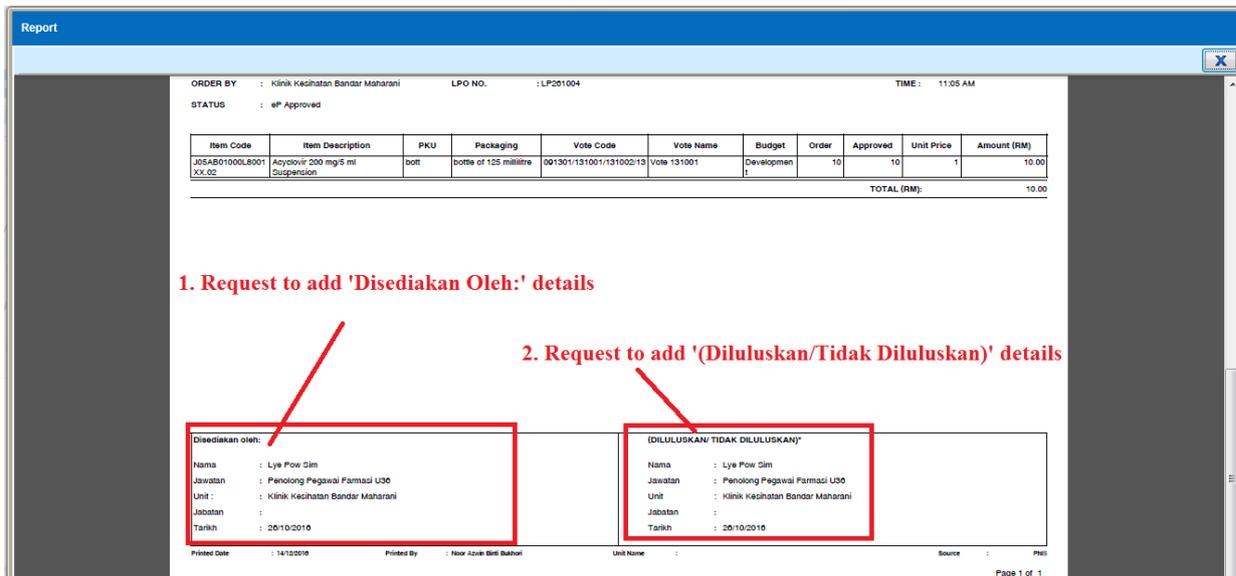
Ticket No	Module	Title	Description	Resolution
I- PHIS0121964155	General	Drug Master - Conversion Factor field to allow enter decimal value	In Drug Master, Conversion Factor field to allow enter decimal value to cater scenario as below: 1 vial = 120mg = 1.5ml Strength = 120mg Quantity = 1.5 ml SKU = 1 vial Conversion factor = 1.5	To allow user to enter conversion factor as decimal point in drug master screen, maximum up to 2 decimal point.



The screenshot shows the 'Drug Master' application interface. The 'Conversion Factor' field is highlighted with a red box and contains the value '1.75'. An information dialog box is overlaid on the screen, displaying the message 'INFO0679: Record has been saved successfully' with an 'OK' button.

### 4.3 IWP – Request Order Authorization

Ticket No	Module	Title	Description	Resolution
I-PhIS0121966155	IWP	Request Order Authorization- Request to details 'Disediakan Oleh'	User request in Request Order Authorization hardcopy.Details 'Disediakan Oleh' appear in hardcopy.	<ol style="list-style-type: none"> <li>1. Name and Designation of approval of ePO from clinic will be displayed in transaction report under "Disediakan Oleh"</li> <li>2. Name and Designation of approval of ePO at IWP will be displayed in transaction report under "Diluluskan"</li> <li>3. Date of "Disediakan" should be Ordered Date from KK</li> <li>4. Date of "Diluluskan" should be Approved Date that Approved by IWP</li> <li>5. Unit of "Diluluskan" will be Facility Name of the user who approved in IWP (APPL)</li> <li>6. Unit of "Disediakan" will be Facility Name of the user who created in KK (APPL)</li> </ol>



**Report**

ORDER BY : Klinik Kesehatan Bandar Maharani LPO NO. : LP201004 TIME : 11:05 AM  
 STATUS : eP Approved

Item Code	Item Description	PKU	Packaging	Vote Code	Vote Name	Budget	Order	Approved	Unit Price	Amount (RM)
JISAB01000L8001 XX.02	Asyclovir 200 mg/5 ml Suspension	bott	bottle of 125 millilitre	001301/131001/131002/13	Vote 131001	Development	10	10	1	10.00
<b>TOTAL (RM):</b>										10.00

**1. Request to add 'Disediakan Oleh:' details**

**2. Request to add '(Diluluskan/Tidak Diluluskan)' details**

**Disediakan oleh:**

Nama : Lye Pow Gim  
 Jawatan : Penolong Pegawai Farmasi U30  
 Unit : Klinik Kesehatan Bandar Maharani  
 Jabatan :  
 Tarikh : 20/10/2010

**(DILULUSKAN/ TIDAK DILULUSKANY)**

Nama : Lye Pow Gim  
 Jawatan : Penolong Pegawai Farmasi U30  
 Unit : Klinik Kesehatan Bandar Maharani  
 Jabatan :  
 Tarikh : 20/10/2010

Printed Date : 14/10/2010 Printed By : Nor Azikah Binti Bahari Unit Name : PHIS Source : PHIS Page 1 of 1



### 4.4 Medication Counselling – Appointment Date/Time

Ticket No	Module	Title	Description	Resolution
I-PhIS016129216 S	Medication Counselling	Clinical Summary – Medication Counselling	1) Date/Time for clinical summary should follow according appointment date 2) Date/Time rename to "Appointment Date/Time"	1) Date/Time for clinical summary follow appointment date 2) Date/Time rename to "Appointment Date/Time"

**CLINICAL SUMMARY**

Mother/IC: 841020115224 | Age: 03 Years 11 Months 13 Days | Gender: Male | MRN: HPSF0000013  
 Address: | Phone And Email: | Diagnosis: | No known Allergies:

Height: cm Weight: kg BMI/BSA: 0/0 m<sup>2</sup> (Last Updated: )

**MEDICATION COUNSELLING REPORTING (INDIVIDUAL)**

Appointment Date/Time	Counselling Location	Medication Counselling Reporting (individual)	Status
14/09/2016 4:00:01 PM	Outpatient	Medication Counselling	Scheduled
09/09/2016 12:00:01 PM	Outpatient	Medication Counselling	Confirmed
16/09/2016 12:00:00 PM	Outpatient	Medication Counselling	Scheduled

follow date as per medication counselling appointment date

**MEDICATION COUNSELLING REPORTING**

Counselling Location: All | Priority: All  
 MRN: HPSF0000013 | Patient Name: [Redacted]  
 Counselling Category: Individual | Appointment Type: All  
 Discipline: All | Status: All  
 Ordered by: | Appointment Date: |  
 Ordered from: | Ordered To: |

Search Results:

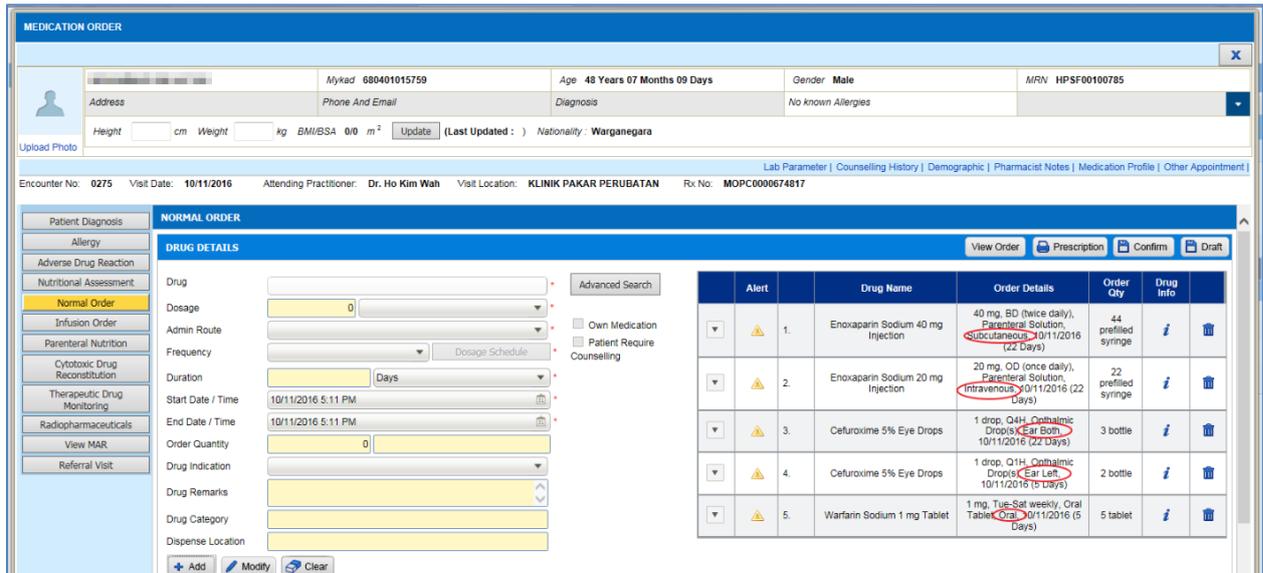
Individual Counselling

MRN	Patient Name	Priority	Appointment Type	Appointment Date	Status	Requester	Request Date
HPSF0000013	[Redacted]	Urgent	Follow Up	16/09/2016 12:00 PM	Scheduled	Noraini Binti Saari	14/09/2016
HPSF0000013	[Redacted]	Urgent	Follow Up	14/09/2016 04:00 PM	Scheduled	Noraini Binti Saari	14/09/2016
HPSF0000013	[Redacted]	Urgent	New	09/09/2016 12:00 PM	Confirmed	Noraini Binti Saari	14/09/2016



### 4.6 Order Management – Admin route

Ticket No	Module	Title	Description	Resolution
I-PhIS0110943155	Order Management - Web	Medication Order - Display Admin Route	Drug - Intramuscular Rocephine - User request to display Admin Route at the prescription listing in Normal Order screen.	Display Admin route in 'order details'



The screenshot displays the 'MEDICATION ORDER' interface. At the top, patient information is shown: Mykad 680401015759, Age 48 Years 07 Months 09 Days, Gender Male, M/RN HPSF00100785. Below this, a 'NORMAL ORDER' section is active, showing 'DRUG DETAILS' for various medications. A table on the right lists the orders with columns for Alert, Drug Name, Order Details, Order Qty, and Drug Info. Red circles in the screenshot highlight specific details in the 'Order Details' column, such as 'Subcutaneous' and 'Ear Both'.

Alert	Drug Name	Order Details	Order Qty	Drug Info
⚠	Enoxaparin Sodium 40 mg Injection	40 mg, BD (twice daily), Parenteral Solution, <u>Subcutaneous</u> 10/11/2016 (22 Days)	44 prefilled syringe	<i>i</i>
⚠	Enoxaparin Sodium 20 mg Injection	20 mg, OD (once daily), Parenteral Solution, <u>Intravenous</u> 10/11/2016 (22 Days)	22 prefilled syringe	<i>i</i>
⚠	Cefuroxime 5% Eye Drops	1 drop, Q4H, <u>Ophthalmic Drop(s) Ear Both</u> 10/11/2016 (22 Days)	3 bottle	<i>i</i>
⚠	Cefuroxime 5% Eye Drops	1 drop, Q1H, <u>Ophthalmic Drop(s) Ear Left</u> 10/11/2016 (22 Days)	2 bottle	<i>i</i>
⚠	Warfarin Sodium 1 mg Tablet	1 mg, <u>Tue-Sat</u> weekly, Oral Tablet <u>Oral</u> 10/11/2016 (5 Days)	5 tablet	<i>i</i>



### 4.7 Outpatient Pharmacy – Alternate

Ticket No	Module	Title	Description	Resolution
I- PHIS016001416S	Outpatient Pharmacy	Request to add SKU UOM in Alternate screen	Please add SKU UOM for quantity per dose in alternate function. E.g. Insulin isophane 100 IU/ml. To display SKU UOM at qty per dose.	Display UOM for quantity per dose column

**SCREENING AND VERIFICATION**

Mykad: 121020010347 | Age: 03 Years 10 Months 20 Days | Gender: Male | MRN: HPSF00152625

Address: [Redacted] | Phone And Email: [Redacted] | Diagnosis: [Redacted] | No known Allergies

Height: [Redacted] cm | Weight: [Redacted] kg | BMI/BSA: 0.0 m<sup>2</sup> | Update (Last Updated: )

Encounter No: 0003 | Visit Date: 09/09/2016 | Attending Practitioner: [Redacted] | Visit Location: KLINIK PAKAR PERUBATAN | Rx No: MOPC0000592962 | Order By: [Redacted]

Alert	Drug Name	Order Detail	Order Qty	Reserve Qty	UOM Qty	Balance Qty	Remarks	Drug Counseling	Prev Disp Qty	Extemporaneous	Status
Drug Interaction	Doxorubicin HCl 50mg/25ml Injection	50 mg, OD, Intravenous Bolus, 14 Days 09/09/2016 11:58 AM - 23/09/2016 11:58 AM	14 vial	0 <input type="checkbox"/>	Alternate(C)	14 vial	Remarks <input type="checkbox"/> Detail		0 vial		Ordered(PA)
Drug Interaction	Bisoprolol Fumarate 5 mg Tablet	5 mg (08:00 AM), 15 mg (08:00 PM), Oral, 21 Days 09/09/2016 11:58 AM - 30/09/2016 11:58 AM	84 tablet	0 <input type="checkbox"/>	Alternate(C)	84 tablet	Remarks <input type="checkbox"/> Detail		0 tablet		Ordered
Drug Interaction	Cloxacillin Sodium 250mg Capsule	500 mg, QID, Oral, 14 Days 09/09/2016 11:58 AM - 23/09/2016 11:58 AM	112 capsule	0 <input type="checkbox"/>	Alternate(C)	112 capsule	Remarks <input type="checkbox"/> Detail		0 capsule		Ordered
Drug Interaction	Insulin isophane (Insulatard) 100 IU/ mL Penfill	25 IU (08:00 AM), 26 IU (08:00 PM), Subcutaneous, 21 Days 09/09/2016 11:58 AM - 30/09/2016 11:58 AM	4 penfill	0 <input type="checkbox"/>	Alternate	4 penfill cartridge	Remarks <input type="checkbox"/> Detail		0 penfill		Ordered
Drug Interaction	Paracetamol 500 mg Tablet	2 tablet, PRN, Oral, 21 Days 09/09/2016 11:58 AM - 30/09/2016 11:58 AM	20 tablet	0 <input type="checkbox"/>	Alternate	20 tablet	Remarks <input type="checkbox"/> Detail		0 tablet		Ordered
Drug Interaction	Amoxicillin 500mg Capsule	500 mg, Q8H, Oral, 32 Days 09/09/2016 11:58 AM - 11/10/2016 11:58 AM	96 capsule	0 <input type="checkbox"/>	Alternate	96 capsule	Remarks <input type="checkbox"/> Detail		0 capsule		Ordered

**ALTERNATE DRUG DETAILS**

Location: UNIT FARMASI KLINIK PAKAR | Order Detail: 50 mg, OD, 14 Days

Ordered Drug Code: L01DB0110P4002XX | Dosage Form: Parenteral Solution

Ordered Drug Desc: Doxorubicin HCl 50mg/25ml Injection | Route: Intravenous Infusion

Supply Duration: 2 days Date From 09/09/2016 to 11/09/2016

**BATCH DETAIL** [1 - 4 / 4]

No	Drug Name	Dosage Form	Route	Qty per dose	Batch	Expiry Date	Available Qty	SKU	Allocation Qty	Select
1	Doxorubicin HCl 50mg/25ml Injection	Parenteral Solution	Intravenous Bolus	0 ml	22d	05/11/2016	230 vial		0	<input type="checkbox"/>
				0 ml	22sd32	23/10/2018	2280 vial		0	<input type="checkbox"/>
2	Doxorubicin HCl 10mg/5ml Injection	Parenteral Solution	Intravenous Bolus	5 ml	12d2	17/09/2018	2900 vial		2	<input checked="" type="checkbox"/>
				0 ml	32e	30/10/2018	2200 vial		0	<input type="checkbox"/>

Reason: [Dropdown] | Remark: [Text Area]

### 4.8 Pharmacy Inventory – Item Batch

Ticket No	Module	Title	Description	Resolution
I-PhIS016033016 S	Pharmacy Inventory	Item Batch - Request to add UOM radio button to show qty in PKU/SKU	Request to add UOM radio button to show quantity in PKU/SKU	Add UOM radio button to show stock quantity in PKU/SKU

**ITEM BATCH DETAILS**

**ITEM DETAILS**

Item Code	M01AH05000T1002XX.01	Item Description	Etoricoxib 120 mg Tablet
Batch	Y1081	Brand	ARCOXIA
HQ Status	Active	Drug/Non-Drug Description	Etoricoxib 120 mg Tablet
Facility Status	Active	Batch Expiry Date	30/09/2016
Drug/Non-Drug Code	M01AH05000T1002XX	UOM	<input type="radio"/> SKU <input type="radio"/> PKU

**ITEM BATCH LIST**

Unit Name

Unit Code / Unit Name / Good Stock Quantity / Bad Stock Quantity

Unit Code	Unit Name	Good Stock Quantity	Bad Stock Quantity
FPLK	FARMASI PESAKIT LUAR (KAUNTER)	166	0
FPL	FARMASI PESAKIT LUAR (SUBSTORE)	60	0
PS001	STOR PERUBATAN FARMASI	0	0

**ITEM BATCH DETAILS**

**ITEM DETAILS**

Item Code	M01AH05000T1002XX.01	Item Description	Etoricoxib 120 mg Tablet
Batch	Y1081	Brand	ARCOXIA
HQ Status	Active	Drug/Non-Drug Description	Etoricoxib 120 mg Tablet
Facility Status	Active	Batch Expiry Date	30/09/2016
Drug/Non-Drug Code	M01AH05000T1002XX	UOM	<input type="radio"/> SKU <input checked="" type="radio"/> PKU

**ITEM BATCH LIST**

Unit Name

Unit Code / Unit Name / Good Stock Quantity / Bad Stock Quantity

Unit Code	Unit Name	Good Stock Quantity	Bad Stock Quantity
FPLK	FARMASI PESAKIT LUAR (KAUNTER)	5	0
FPL	FARMASI PESAKIT LUAR (SUBSTORE)	2	0
PS001	STOR PERUBATAN FARMASI	0	0

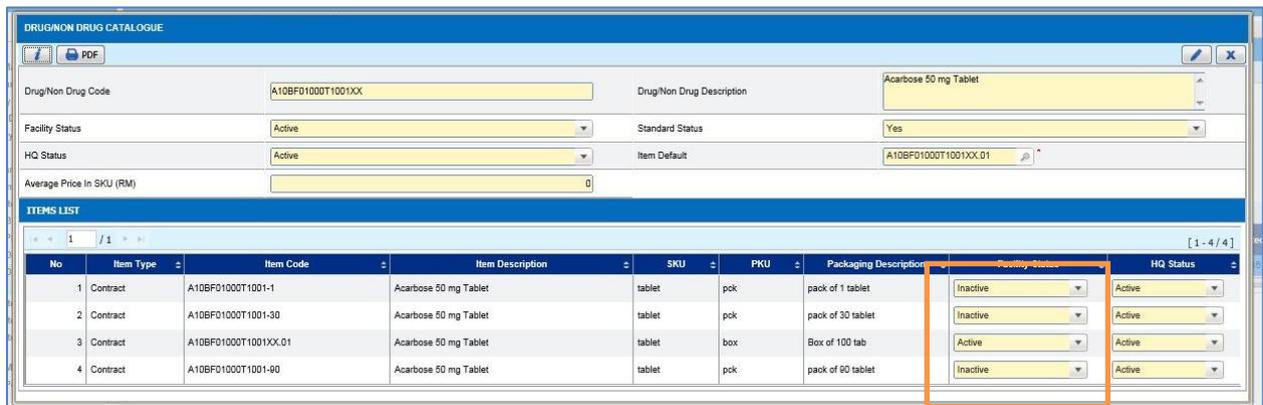
### 4.9 Pharmacy Inventory – KEWPS-10

Ticket No	Module	Title	Description	Resolution
I-PHIS016033916 S	Pharmacy Inventory	KEWPS-10 - display value for Unit & Date	Request to display value for Unit & Date di bahagian pemesan for Offline Issue	Display value for Unit & Date in 'Pegawai Pemesan'

		<b>KEMENTERIAN KESIHATAN MALAYSIA</b> Hospital Pakar Sultanah Fatimah, Muar <b>BORANG PESANAN DAN PENGELUARAN STOK</b> (Tatacara Pengurusan Stok 136)				Salinan Stor <b>KEW.PS-10</b>								
Pemesan : WAD 9 (MED - P)		Pengeluar : STOR FARMASI												
Dilengkapkan Oleh Stor Pemesan			Dilengkapkan Oleh Stor Pengeluar											
No. Pemesanan: 1696/14	Tarikh Pesanan: 26/05/2014	No. Pengeluaran: M02PS001-0000254			Offline Issue		Tarikh Pengeluaran: 26/05/2014							
Tarikh Bekalan Dikehendaki:			BAHAGIAN BEKALAN KAWALAN DAN AKAUN				BAHAGIAN SIMPANAN							
No Kod(Drug/Non Drug Code)	Perihal Stok	Kuantiti Dipesan	SKU	No. Kod (Item Code)	Kuantiti Diluluskan	Baki di Stor	SKU	Harga (RM)		Kuantiti Dikeluarkan	Deskripsi Bungkusan	No Kelompok	Tarikh Luput	Catatan
								Seunit	Jumlah					
N1360220002	Hydrocolloid Adhesive Dressing Sz: 4" x 4"	10	box	N1360220002.01					0.00		Box	C1308242.	31/07/2018	10 null 29
Dilengkapkan Oleh Stor Pemesan			Dilengkapkan Oleh Stor Pengeluar											
Pegawai Pemesan :			Pegawai Penerima :			Telah Diluluskan dan Direkodkan oleh:			Dikeluarkan dan Direkod oleh:					
Nama : SURAYA RAZALI Jawatan : Unit : WAD 9 (MED - P) Jabatan : Tarikh : 14/09/2016			Nama : Jawatan : Unit : Jabatan : Tarikh :			Nama : Aslinda bt Muhammad Jawatan : Pembantu Tadbir (Perkeranian Operasi) Unit : STOR FARMASI Jabatan : Pharmacy Tarikh : 14/09/2016			Nama : Jawatan : Unit : Jabatan : Tarikh :					
Remark :			BAHAGIAN BUNGKUSAN DAN PENGHANTARAN											
			Butir-butir Bungkusan		Butir-butir Penghantaran		Telah dibungkus dan dihantar oleh:							
							Nama : Jawatan : Jabatan : Tarikh :							

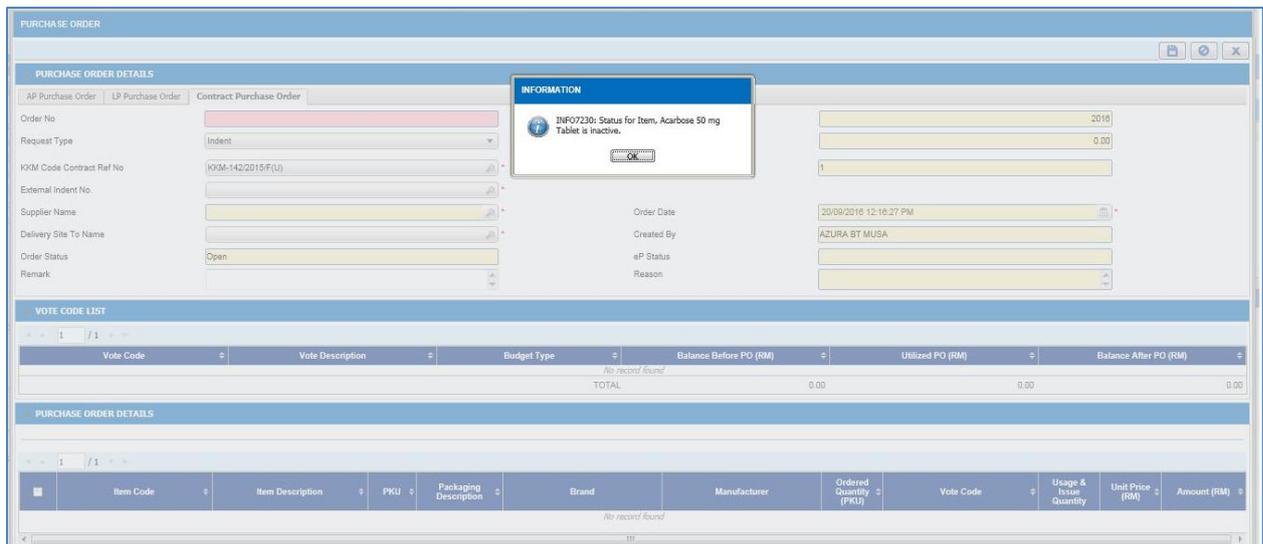
### 4.10 Pharmacy Inventory – Purchase Order

Ticket No	Module	Title	Description	Resolution
1- PHIS016036716 S	Pharmacy Inventory	Purchase Order - Add condition for Contract PO in facility	Request to add alert that if Contract code is Active but item code Facility Status is Inactive, after select PO, Item code will appear but show pop up button that item is inactive. After pop up message is shown, user have to change the status of the facility status into active then user can proceed to do Purchase Order.	Display alert if Contract code is Active but item code Facility Status is Inactive



The screenshot shows the 'DRUG/NON DRUG CATALOGUE' interface. At the top, there are search and filter fields for 'Drug/Non Drug Code' (A10BF01000T1001XX), 'Drug/Non Drug Description' (Acarbose 50 mg Tablet), 'Facility Status' (Active), 'Standard Status' (Yes), 'HQ Status' (Active), and 'Item Default' (A10BF01000T1001XX.01). Below this is an 'ITEMS LIST' table with columns: No, Item Type, Item Code, Item Description, SKU, PKU, Packaging Description, Facility Status, and HQ Status. The 'Facility Status' column for all four items is set to 'Inactive' and is highlighted with an orange box.

No	Item Type	Item Code	Item Description	SKU	PKU	Packaging Description	Facility Status	HQ Status
1	Contract	A10BF01000T1001-1	Acarbose 50 mg Tablet	tablet	pok	pack of 1 tablet	Inactive	Active
2	Contract	A10BF01000T1001-30	Acarbose 50 mg Tablet	tablet	pok	pack of 30 tablet	Inactive	Active
3	Contract	A10BF01000T1001XX.01	Acarbose 50 mg Tablet	tablet	box	Box of 100 tab	Active	Active
4	Contract	A10BF01000T1001-90	Acarbose 50 mg Tablet	tablet	pok	pack of 90 tablet	Inactive	Active



The screenshot shows the 'PURCHASE ORDER' interface. It includes a 'PURCHASE ORDER DETAILS' section with fields for Order No, Request Type (Indent), KKM Code Contract Ref No (KKM-1422015(F,U)), External Indent No, Supplier Name, Delivery Site To Name, Order Status (Open), and Remark. An 'INFORMATION' pop-up window is displayed, stating: 'INFO7230: Status for Item, Acarbose 50 mg Tablet is inactive.' Below the details is a 'VOTE CODE LIST' table with columns: Vote Code, Vote Description, Budget Type, Balance Before PO (RM), Utilized PO (RM), and Balance After PO (RM). The table shows 'No record found' and a 'TOTAL' row with values 0.00, 0.00, and 0.00. At the bottom, there is another 'PURCHASE ORDER DETAILS' table with columns: Item Code, Item Description, PKU, Packaging Description, Brand, Manufacturer, Ordered Quantity (PKU), Vote Code, Usage & Issue Quantity, Unit Price (RM), and Amount (RM). This table also shows 'No record found'.

Note:

The solution for other requests are explained in quick guide document, please refer to the following quick guide document.

1. PHIS\_CPS\_Quick\_Guide\_1.5.1\_BCP\_1.0.docx
2. PHIS\_CPS\_Quick\_Guide\_1.5.1\_CDR Label\_1.0.docx
3. PHIS\_CPS\_Quick\_Guide\_1.5.1\_CDR\_Preparation\_1.0.docx
4. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Extemp\_1.0.docx
5. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Facility\_General\_1.0.docx
6. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Indent v1.0.docx
7. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Issue Report v1.0.docx
8. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Item Movement v1.0.docx
9. PHIS\_CPS\_Quick\_Guide\_1.5.1\_IWP\_General\_1.0.docx
10. PHIS\_CPS\_Quick\_Guide\_1.5.1\_KEWPS-10 v1.0.docx
11. PHIS\_CPS\_Quick\_Guide\_1.5.1\_KEWPS-11 v1.0.docx
12. PHIS\_CPS\_Quick\_Guide\_1.5.1\_KEWPS-13 v1.0.docx
13. PHIS\_CPS\_Quick\_Guide\_1.5.1\_KEWPS-3 v1.0.docx
14. PHIS\_CPS\_Quick\_Guide\_1.5.1\_MC\_Backdate\_v1.0.docx
15. PHIS\_CPS\_Quick\_Guide\_1.5.1\_MC\_clinical\_summary\_v1.0.docx
16. PHIS\_CPS\_Quick\_Guide\_1.5.1\_MC\_enable\_hyperlink\_v1.0.docx
17. PHIS\_CPS\_Quick\_Guide\_1.5.1\_MTAC\_Backdate\_v1.1.docx
18. PHIS\_CPS\_Quick\_Guide\_1.5.1\_MTAC\_BoxLine\_v1.1.docx
19. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Near Expiration Item v1.0.docx
20. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Offline Issue v1.0.docx
21. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OM Renew\_with Calendar\_v1.0.docx
22. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OM\_Add From Favorite v1.0.docx
23. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OPIP\_Allow Dispense 0 v1.0.docx
24. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OPIP\_DrugLabel\_PatientVisitLabel\_v1.0.docx
25. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OPIP\_Hold Function\_v1.0.docx
26. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OPIP\_Intervention\_v1.0.docx
27. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OPIP\_Search Ori RX Serial No\_v1.0.docx
28. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OP\_SPUB Patient List\_v1.0.docx
29. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OP\_SPUB\_Notification\_v1.0.docx
30. PHIS\_CPS\_Quick\_Guide\_1.5.1\_OP\_SPUB\_Online\_v1.0.docx
31. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Purchase Order v1.0.docx
32. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Purchase Order Indent v1.0.docx
33. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Receive From Supplier FOC v1.0.docx
34. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Request Order Authorization v1.0.docx
35. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Stock Balance By Drug v1.0.docx
36. PHIS\_CPS\_Quick\_Guide\_1.5.1\_Stock Balance By Item v1.0.docx
37. PHIS\_CPS\_Quick\_Guide\_1.5.1\_WardPharmacyRegistry\_v1.0.docx
38. PHIS\_CPS\_Quick\_Guide\_1.5.1\_WP\_CaseReview\_v1.0.docx

## 5 Deployment - Procedures

### 5.1 List of Items to be Deployed

No.	Items	Components	Path
1	HQ Patch Script	PatchScripts_IWP_v1.5.1.txt PatchScripts_IWP_v1.5.1_Functions.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/hq/scripts
2	HQ Application	phishq_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/hq/war
3	HQ Patch Script	PatchScripts_PhIS_Immediate_v1.5.1.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/hq/war
4	Facility Patch Script	PatchScripts_PhIS_v1.5.1.txt PatchScripts_PhIS_v1.5.1_DataPatch.txt PatchScripts_PhIS_v1.5.1_Functions.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/scripts
5	Facility Application	iphis_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/war
6	Facility Application	PhISService_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/war
7	Mobile Application	ipadhosp-1.4.0b37-PhISDS.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/Mobile

## 5.2 Backup Procedure before Deploy

### 5.2.1 Backup Procedure

Using backup tool, backup the following files and folder and database as per table below;

No.	Type	Backup Item	Description
1	Application	/home/phisesb /opt/phisesb /usr/share/fonts/truetype	PhIS Integration Application PhIS Core Application Fonts required by PhIS
2	Database	phisprod database	PhIS Live database

## 5.3 Deployment/Installation Guidelines

### 5.3.1 Deployment at Facility

Below table is described the deployment steps at Facility:

Step	Items	File Name	Source Path	Action
1	Facility Patch Script	PatchScripts_PhIS_v1.5.1.txt PatchScripts_PhIS_v1.5.1_DataPatch.txt PatchScripts_PhIS_v1.5.1_Function.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/scripts	Please ensure all the script is execute before iphis.war deploy. Please ensure the script is executed in sequence. Script files 1 & 3 Execute as pgScript and other two Run as highlight the Script and press (F5)
2	Facility Application	iphis_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/war	Please rename the war file from iphis_v1.5.1.war to iphis.war then deploy.
3	Facility Application	PhISService_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/facility/war	Please rename the war file from PhISService_v1.5.1.war to PhISService.war then deploy.
4	Mobile Application	ipadhosp-1.4.0b37-PhISDS.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS ReleaseV1.5.1/Mobile	Rename ipadhosp-1.4.0b37-PhISDS.war to ipadhosp.war and deploy. Frontend Apps: 1.4.0r1t36 Backend Apps: 1.4.0b37

### 5.3.2 Deployment at HQ - IWP

Below table is described the deployment steps at HQ - IWP:

Step	Items	File Name	Source Path	Action
1	HQ Patch Script	PatchScripts_IWP_v1.5.1.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.5.1/hq/scripts	Please ensure all the script is execute before phishq.war deploy.
2	HQ Application	phishq_v1.5.1.war	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.5.1/hq/war	Rename the war file from phishq_v1.5.1.war to phishq.war then Deploy using Glassfish Administration Console
3	HQ Patch Script	PatchScripts_PhIS_Immediate_v1.5.1.txt	https://10.8.9.130:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV1.5.1/hq/war	Execute this patch script in all current production facilities. Execute as pgScript.(F6) in pgAdmin. This file must run in all current production facilities immediate after release IWP, and this should be done with in 15 min span.