



Pharmacy Information System (PhIS) and Clinic Pharmacy System (CPS)

Release Note

For version 2.5.1

<p>Version : 1.0 Document ID : PhIS_CPS/ReleaseNote/Refinement/01102021</p>



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Revision History

Version No	Date of Release	Prepared by	Reviewed / Verified by	List of changes from Previous Version
1.0	01/10/2021	Mohd Hilmi Mohamad	Zainura Said	First Version

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Peer Review

Version No	Reviewed / Verified by	List Of Changes from Previous Version
1.0	Juridah (QA)	Initial document



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1 Introduction

1.1 Project Information

Project ID	:	PHIS and CPS
Project Name	:	Pharmacy Information System and Clinic Pharmacy System
Version No	:	2.5.1
Client Name	:	Ministry of Health
Release ID	:	RL21/018
Release Date	:	01/10/2021

1.2 Objectives

No.	Objective	Reference
1.	Release PHIS & CPS Application to Facility	Refer Section 3 – Refinement and Defect list



2 Purpose

The purpose of the document is to update the end-user of the changes and defects have been resolved to be included in the new version of application and will be deployed to production server.

This document outlines the list of request and issue to be delivered in the newer version of application and also the guidelines on how to deploy the new version of application in production.

3 Summary – Refinement and Defect List

3.1 Refinement List

The following are the refinement that included in PHIS v2.5.1:

No	CR No	Module	Function	Description	Ticket No	Facility	Reference
1.	R210088	Clinical Pharmacokinetic Services (CPS) & TDM	IWP - TDM Guideline	1) To increase number of characters for 'Therapeutic Range' field under TDM guideline in IWP from 200 to 500 characters 2) Make the column/ box size bigger 3) Changes shall impact to all screen as below: - IWP - TDM Guideline screen - IWP - TDM Guideline Details screen - Facility - TDM Guideline screen - Facility - TDM Guideline Details screen - Facility - Medication Order/ Order Prescription - TDM Guideline hyperlink - TDM Guideline Hyperlink at Patient banner - TDM Report printing	200001899E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_CP1_1.0
2.	R210089	Ward Pharmacy	CP1 - ADR/ Allergy	Request: CP1 - To add new column for ADR Description and Allergy Description at screen and CP1 report printing Changes shall apply to all CP1 screen at WP/ MC / MTAC & Mobile apps	210006709E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_Virtual_Session_1.0



No	CR No	Module	Function	Description	Ticket No	Facility	Reference
3.	R210090	Medication Counselling	Virtual Session (Medication Counselling & MTAC).	<p><u>Individual Medication Counselling Report Printing</u></p> <p>1. To display 'Virtual Session' = Yes or No, following the data captured during order</p> <p><u>Group Medication Counselling Report Printing</u></p> <p>1. To display 'Virtual Session': Yes/ No 2. To move Pharmacist Notes and Pharmacist field below the table of attendance 3. To add label 'Attendance List' above the table 4. Move Material & Technique Used up</p> <p><u>MTAC Report Printing</u></p> <p>1. To display 'Virtual Session' = Yes or No, following the data captured during order</p> <p><u>Mobile - Group Counselling</u></p> <p>1. To rename 'Total numbers of patients' to 'No of patient's schedule' 2. To rename 'Total patient attended' to 'No of patient's attended' 3. To add new field for 'No of caregivers attended'</p>	210006702E 210006701E	Bahagian Perkhidmatan Farmasi Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_Medication_Counseling_1.0
4.	R210091	Report Enquiry	Report Enquiry - MC Registry	<p>Medication Counselling Registry:</p> <p>1) To add new column for Appointment Date, Attended and Caregiver 2) To rearrange header column</p>	210006585E	Bahagian Perkhidmatan Farmasi	Refer to #4.1



No	CR No	Module	Function	Description	Ticket No	Facility	Reference
5.	R210092	IWP	Contract IWP	<ol style="list-style-type: none"> 1) Add filter MOH and Non MOH at facility details screen 2) Add checkbox at the table header 	210005865E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_IWP_v1.0
6.	R210093	Pharmacy Inventory	Issue Note	<ol style="list-style-type: none"> 1) Remove 'generate issue out' button 2) Add 'KEW.PS-7' and 'KEW.PS-17' button for inter facility and 'KEW.PS-7' for intra facility at RIQ screen 3) Separate remark for "Catatan Pemesan"(indenter remark) and "Catatan Pengeluar"(issuer remark) 	210006711E 210006712E	Bahagian Perkhidmatan Farmasi Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_MGT_v1.0
7.	R210094	Pharmacy Inventory	Receive from Supplier	<ol style="list-style-type: none"> 1) Add SKU column at the receive from supplier screen 2) Add 'MOH Facility' flag for receive type procurement by other MOH facilities 	210006713E 210006714E	Bahagian Perkhidmatan Farmasi Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_RECEIVE_FROM_SUPPLIER_v1.0
8.	R210095	Pharmacy Inventory	Recommended Purchase List	Add colour label at Recommended Purchase List screen	210006715E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_PROCUREMENT_v1.0
9.	R210096	Report/Enquiry	Average Issue by Month	<p>Average Issue by Month</p> <ol style="list-style-type: none"> 1) Remove 'Month', 'financial year', 'date from' and 'date to' field at the listing page 2) Add 'Month' and 'Average Months' field at the listing page 	210006716E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_RPT_v1.0
10.	R210097	Pharmacy Inventory	PO carry forward	<p>PO carry forward</p> <ol style="list-style-type: none"> 1) Add "Facility Name" column at PO carry forward table for YEP screen at PKD IWP 	210006717E 210006718E	Bahagian Perkhidmatan Farmasi Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_PO_CARRY_FORWARD_v1.0



No	CR No	Module	Function	Description	Ticket No	Facility	Reference
11.	R210098	Pharmacy Inventory	Recalculate Buffer Level	Recalculate Buffer Level 1) Add checkbox at the recalculate buffer level record list	210006719E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_INV_MGT_v1.0
12.	R210099	Outpatient Pharmacy	Display SPUB IN hyperlink number	To display SPUB IN number at all dispensing screens below. It will also display for a partial record. This is applicable if SPUB IN record has alternate drug ONLY, so that user can do comparison between SPUB IN order created with original SPUB IN record. <ul style="list-style-type: none">• Screening and Verification OP• Preparation OP• Dispensing OP• Single Stage OP Partial Supply screen	210006550E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_OPIP_v1.0
13.	R210100	Outpatient Pharmacy	SPUB - Enhancement	When we click SPUB No link, the pop-up only display the SPUB form window. It did not show the PDF SPUB form. Propose: 1) To add in label/title for SPUB Out for current SPUB checkbox and label/title SPUB In for SPUB number hyperlink. 2) Propose to open the PDF directly when user click on SPUB Number hyperlink at all dispensing screen 3) Add in also a tooltip when user mouse over to SPUB number hyperlink. Tooltip will display as 'Print SPUB Form'	210006552E	Bahagian Perkhidmatan Farmasi	PHIS_CPS_Quick_Guide_2.5_OPIP_v1.0
14.	R210101	General	Facility Configuration	To increase field length for 'chief pharmacist', from 20 to 50 characters	I-PHIS058231019S	Hospital Bahagia Ulu Kinta	Refer to #4.2



3.2 Resolved Defect List

The following are the summary of resolved issue list that included in PhIS and CPS version 2.5.1

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
1.	I- PhIS076096821S	Hospital Beaufort	Pharmacy Inventory	25/06/2021	Receive from Supplier (Others) - Error upon save transaction	Reported that encik nizam cannot proceed with receiving as replacement item where No LPO in hardcopy is not suitable for receive item as replacement. hence he try to receive as others, error has occurred please contact administrator appeared. DO: 496488550 LPO: CO19-903833	Receive Type as Others, validation not handled properly while save.	23/07/2021
2.	I- PhIS075696621S	Hospital Sibul	Pharmacy Inventory	11/06/2021	Issue Online - Data not tally in issue screen and kewps 7 - jasper report	Reported that Ms Yien issue out 2 item however 1 item is not appear in issue note, item movement and issue report. issuing to indenter: ward nicu scn issue note no: I02PS001-0086605 indent no: K21011964 item kod: P1440550004 - Shoe Cover, Disposable	Excel report alignment not handled properly.	19/07/2021
3.	I- PhIS076892621S	Klinik Kesihatan Seremban	Pharmacy Inventory	26/07/2021	RIQ (Inter) - Indent no not found - indent category missing in Inter Facility (Received)	Pn Najlaa reported already approve indent from PKD Seremban but then want to issue, indent no not appear. She inform key in item, qty and approve indent by themselves in phis	Department component validation and indent Category save not handled properly. When user click on No button at the	13/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						using inter facility indent (offline). Indent no: R21001405	notifications message, the indent category and department disappear.	
4.	I- PhIS076984721S	Hospital Balik Pulau	Pharmacy Inventory	29/07/2021	KEWPS 7 - Expiry date shows incomplete	User reported expiry date shows incomplete when user preview in pdf report or print hardcopy for KEWPS 7 report. User query why this issue happened. Details as below: Indent No: R210001838 Expiry Date shows in phis: 31/07/2.	Space for Date field not enough in report.	12/08/2021
5.	I- PhIS075631321S	Hospital Raja Permaisuri Bainun	Pharmacy Inventory	09/06/2021	Item Movement - Transaction Duplicate	Puan Anis email as below: Mohon semakan dari pihak phis , terdapat dua kali transaction untuk satu nombor DO dan no penerimaan , 5 item yang dikenalpasti setakat ini , mohon tindakan pihak tuan puan 1- morphine sulphate inj 2- pethidine HCL inj 3- clonazepam tablet 4- phenobarbintone tablet 5- fentanyl citrate inj Sila rujuk lampiran. (File upload).	Issue on concurrent modification during Approval.	23/06/2021
6.	I- PhIS076178621S	Pejabat Farmasi Bahagian Sarikei	Pharmacy Inventory	28/06/2021	Purchase Order(APPL without ep integration) - Error contact admin	Mr Lau reported got error contact admin when 2x click during select item. Item Code : 12.2629.13	The error pop up caused by missing script in disable of eP components 'eP Project/eP Program' when double click on item.	21/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
7.	I- PHIS076518321S	Hospital Taiping	Pharmacy Inventory	09/07/2021	Stock Checking - Incorrect Stock Location	En Abdul Majid reported through email. 'Lokasi penyimpanan stok yang ditunjukkan adalah lokasi penyimpanan stok bagi Level 1 sedangkan senarai stock checking yang dijana adalah untuk level 2 (FKP02).'	Store Location value not fetching properly.	13/08/2021
8.	I- PHIS076982121S	Cawangan Farmasi Logistik Negeri Sabah	Pharmacy Inventory	29/07/2021	Issue own consumption- Approved By not appeared	User reported previously approved by appear person name, but now user noticed approved by "blank"	Approved By information not passing properly to the report.	09/08/2021
9.	I- PHIS076845721S	Hospital Umum Sarawak	Pharmacy Inventory	23/07/2021	Receive From Supplier (Replacement) - Error when click save	Miss Belinda reported got error when click save Click Save > Error : This DO is already use for the supplier for another LPO. Return No : T210000095 DO No : 502977927 Item Code : 03.0609.07	When click DO number, DO number value not set properly.	17/08/2021
10.	I- PHIS075486421S	Hospital Tuanku Jaafar	Pharmacy Inventory	03/06/2021	Purchase Order - Unable to edit	Sangat ingin membuat aduan berkenaan masalah PO kontrak yang tidak berjaya dibuat. Saya telah berjaya selesaikan RPL kontrak item, tetapi apabila hendak buat Purchase Order, request type: RPL, RPL no yang betul telah dipilih dan ubat yang keluar adalah betul. Tetapi malangnya, order kuantiti dan vote code tidak boleh di edit. sebelum phis new version di buat, keadaan ini	When generate EPO number for contract, Active contract condition not checking properly	22/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						tidak berlaku. vote code dan order kuantiti masih boleh diubah. example from attachment: S01EA05123D2001XX.02.		
11.	I- PhIS075218321S	Hospital Pakar Sultanah Fatimah	Pharmacy Inventory	25/05/2021	Issue online - changes in KEWPS 7 - baki sedia ada	pn fazlin reported that there is changes made in KEW PS 7 where before this, the report show actual stock balance in unit stock. however, informed by fazlin after version upgrading the KEW PS.7 only show the stock balance by batch that being issue out only. she request for additional info to be added in the KEW PS. 7. kindly advise.	'Baki Sedia Ada' column in KEWPS-7 was wrongly displayed by issued item batch. Suppose should be displayed based on balance by item code	23/06/2021
12.	I- PhIS075694421S	Klinik Kesihatan Dengkil	Pharmacy Inventory	11/06/2021	Penalty-"approved by" appear wrong person	User reported Pn Sumayyah approve penalty in IWP. when check lampiran 9, approved by appear name of "yg menyediakan. it should appear name of Pn Sumayyah Penalty Transaction: TE21-10090034-21600096 LPO:CO258884.	IWP approved name and designation value not set properly for all the penalty	19/08/2021
13.	I- PhIS075986721S	Klinik Kesihatan Lenggeng	Pharmacy Inventory	22/06/2021	RPL - cannot generate RPL for specific stock location (INFO0661 appear)	reported by Mr Ng that he cannot generate RPL when he went to RPL screen and try to generate new RPL for specific department name: kaunter farmasi, item purchase type: APPL but when Mr Ng want to click for stock location INFO0661 appear.	Stock Location filter condition not added when search drug in manual, so when user search drug in manual and save RPL, system will not allow user to generate RPL.	19/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						unit name: farmasi department name: kaunter farmasi View Near Expiration Quantity? NO With Back Order Quantity? NO		
14.	I- PHIS076134121S	Hospital Sultan Ismail Petra Kuala Krai	Pharmacy Inventory	27/06/2021	Purchase Order - Lampiran Q - Item not appear	User reported item not appear when perform purchase order (Lampiran Q). Confirmed by user in Lampiran Q have 3 item code but only code: X1420160001 appear in purchase order screen. Q No.: QU21000007 Item code: X1420160001 (appear in purchase order) X1420160005 (not appear in purchase order) X1420160006 (not appear in purchase order) V2323	Missing implementation in Purchase Order screen to view all available items that belongs to selected Lampiran Q record	14/07/2021
15.	I- PHIS076504621S	Hospital Seri Manjung	Pharmacy Inventory	09/07/2021	Stock Adjustment - Unit name change when print report - follow current unit location	Email: saya ingin melaporkan apabila laporan stock adjustment hendak dicetak, unit bagi penyedia dan pelulus berubah mengikut unit terkini.	Unit name not updated properly.	16/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						sepatutnya ialah unit manufacturing & prepacking pada ketika stock adjustment dibuat. SA20000283 SA20000584 SA20000735		
16.	I- PhIS076508121S	Pejabat Kesihatan Daerah Hulu Perak	Pharmacy Inventory	09/07/2021	Budget Movement - Budget not flow after eP rejected	Email: Order PO21000365 was rejected but the pending amount remained and does not flow into balance amount. Facility: Pejabat Kesihatan Daerah Hulu Perak	While click on eP-Reject button, eP-Reject condition not handled properly.	19/08/2021
17.	I- PhIS075798521S	Hospital Kuala Lumpur	Pharmacy Inventory	15/06/2021	Issue - Batch not sort base on FEFO	base on item movement screen, item issued not base on FEFO. Item :bisoprolol 5mg tablet .User informed did not change the batch manually.	Sorting function was not correctly implemented when displaying items at Issue screen. Suppose by default, items should be sorted based on Expiry Date in ascending order	28/06/2021
18.	I- PhIS076606621S	Hospital Kota Tinggi	Pharmacy Inventory	13/07/2021	Cannot save or cancel transaction from tasklist	User reporting thru email: Both transaction at home page fbw filling counter can't proceed for save or cancel. When click the transaction, most of the details are missing. Please refer to file upload	Validation on concurrent user was not handled correctly for approve and reject functions in Indent Intra Facility screen	26/07/2021
19.	I- PhIS075513521S	Klinik Kesihatan Putrajaya Presint 9	Pharmacy Inventory	04/06/2021	Receive From Supplier(Replacement) -Error contact admin	Puan Lina reported got error contact admin after click good receive date & time Return No : T210000009	Brand and manufacture component validation not handled for APPL	08/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						DO : 491731892 Select good receive date & time >error contact admin and all Item not appear		
20.	I-PhIS075602921S	Klinik Kesihatan Buntong	Pharmacy Inventory	08/06/2021	Receive from supplier - Unable to approve - without eP Integration	Receive from supplier-Unable to approve. appear Message :Fully received.Please check stock for item 25.1206.02 Received no:P210000435 and P210000436	Receive details approved flag condition not handled properly	26/06/2021
21.	I-PhIS076417021S	Pejabat Kesihatan Daerah Kinta	Pharmacy Inventory	06/07/2021	Issue offline - 2nd item batch not appear - same batch different brand	Miss Amy reported create Issue offline for 2 batch for 1 item but 2nd item batch not appear step : offline issue example to other unit > add item> P1050460001.01 > issue for 2 batch = 1) no brand (qty 10) and 1) life care (qty 10) > save the transaction > Check at list item and issue qty appear 10 (1 batch) , other item batch not appear, user need to add again and 2nd batch for same item appear.	Issue happened due system did not consider 'Brand' value as uniqueness key when search, render and save issue batches from current stock. This have caused second batch is not calculated	30/07/2021
22.	I-PhIS076750721S	Hospital Pakar Sultanah Fatimah	Pharmacy Inventory	19/07/2021	Task list - Unable to process transaction	User reported via email. All transactions have been done but still appear in the task list but when clicked open it appears blank with nothing to receive.	When record have been inserted at the tasklist, existing data checking not implemented properly which cause approve record to appear at the tasklist	13/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						2 transaction hanging in task list: F02FS-0068193 & N01FBW Fill-0000488.		
23.	I- PhIS077106521S	Klinik Kesihatan Majidee	Pharmacy Inventory	03/08/2021	Received inter(offline)-not record found	<p>user wants to approve received offline. when search in receive interfacility, the received number not appear.</p> <p>Received interfacility offline P210000370 P210000370 status:all ----- Correction of received number: P210000370 P210000375</p>	Issue happened due to listing at Receive No not based on requester unit. thus, other unit also can see the receive no.	13/08/2021
24.	I- PhIS075108521S	Institut Kanser Negara	Pharmacy Inventory	21/05/2021	Payment (APPL) - Invoice Received Date not tally with LPO	Based on report no 20883188C, user inform upon checking latest payment, the issue hasn't been solved yet. For CO210000000246702, invoice date was 7/5/2021 but in the PhIS appeared on 11/5/2021 (as attached). Please advise.	Component value setting validation not handled properly for saved records.	27/05/2021
25.	I- PhIS075950621S	Hospital Sultanah Nora Ismail	Pharmacy Inventory	21/06/2021	Contract Purchase Order - Unable to	Pn Fadilah reported unable to proceed in eP Approval due to Delivery Lead Period is 0. User	Unable to approved due to delivery lead period is blank. During RPL and RO	23/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
					approved_Blank Lead Period	unable to edit that field since it is dimmed. User request URGENT to solve this issue. PO21002047 - delivery period 21 hari PO21002070 - delivery period 21 hari.	selection contract header delivery date did not set properly, so user when create contract PO, delivery lead period will show zero or blank.	
26.	I- PHIS076286321S	Hospital Sultanah Aminah	Pharmacy Inventory	01/07/2021	RIQ Inter Facility - Original unit able to see the indent - Re-route	email from user , I found 1 issue regarding online indent from other facility. Please refer indent R21002049 as example. 1st picture: change the issuing unit to another issuing unit 2nd picture: the indent not appear in my Recommended issue quantity (inter facility) 3rd picture: the indent appear in my colleague's recommended issue quantity (inter facility) after she accept the online indent 4th picture: the indent also appear in my recommended issue quantity (inter facility) after my colleague accept the indent which initially not appear and should not appear in my page So, the indent form appear in two different location after the indent form is accepted at the new issuing unit which should not happen.	After re-route the unit, original unit still able to view the indent because of script in RIQ search query and requester unit checking condition not handled properly.	22/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
27.	I- PHIS075988621S	Klinik Kesihatan Bintulu	Pharmacy Inventory	22/06/2021	Indent (Inter) - not received by other facility	reported by Ms Sim, she sent indent to PFB Miri, however user at PFB not receive the indent. Indent No: R21000684	Issue happened due to there was an error when user modify Approved Quantity and approve the record. Because of this modification by user, backend record was not correctly created and status is wrongly become Approved even record is not really sent to other facility yet	19/07/2021
28.	I- PHIS076264321S	Hospital Kepala Batas	Pharmacy Inventory	01/07/2021	Requisition Order - Print button not respond	reported by Mr Goh that upon verification of requisition order, he want to print however when click print button, it not respond. RO No: RO21000720	System was having issue to retrieve user detail value from database when clicking on Print button	14/07/2021
29.	I- PHIS076679121S	Hospital Kuala Lipis	Pharmacy Inventory	15/07/2021	Return to Supplier - 'An error has occurred, please contact..' Pop-up Appear	Encik Fauzi unable to proceed with Return to Supplier due to after user key in and click Receipt No., 'An error has occurred. please contact your system administrator' pop-up appear. User informs after pop-up appeared Receipt No. field blank. Receipt No.: P210001697 LPO No.: PO210000000274535 Item: Isolation Gown 42G - T1540250035.01	While doing receive from supplier, Approved checkbox is unchecked. Due to that when doing return to supplier error appear where system not checking on the item with unchecked checkbox at receive from supplier	13/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
30.	I- PHIS075096721S	Cawangan Farmasi Logistik Negeri Sabah	Pharmacy Inventory	20/05/2021	RPL - Item Value Appear 0 When View Details	Encik Lim Kok Han informs several items stock quantity appeared as 0 when click to view details in RPL.	Expiry date condition not checking properly which cause even expired batch to appear in the list	04/06/2021
31.	I- PHIS075584821S	Hospital Sibu	Pharmacy Inventory	08/06/2021	Slow Moving Item - 'An error has occurred..' Pop-up Appear After Sorting	Cik Francis Yeoh Hao Kwong unable to sort expired date in SMI module after generate list and email as below: User receive error msg as attached document after click on sort button on expiry date in Slow Moving Item submodule. Kindly refer file upload.	Sorting function not added for expiry date and batch No.	15/06/2021
32.	I- PHIS075982521S	Hospital Kuala Lumpur	Pharmacy Inventory	22/06/2021	Recommended Condemn List (RCL) - Error admin when select batch	reported by Ms Karen, she want to create new recommended condemn list. however upon click '+' button and add item,, she cannot choose the batch no written error has occurred pls contact admin. item code: J07BX03000P3201.01 batch no: FD5996	Error appears due to Batch Quantity is not calculated properly when selecting OUM as PKU	02/07/2021
33.	I- PHIS076229921S	Hospital Raja Permaisuri Bainun	Pharmacy Inventory	30/06/2021	Tasklist - Completed transaction keeps appearing - receive intra / internal	En Mohd Khir reported that there is on transaction that keeps appearing in user's tasklist eventhough user already proceed with it.	Completed transaction still appear because of receive task list value did not updated properly during complete receiving process.	16/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Receive Internal dari Unit KWKK OPD Transaction No: I02OPStorKWKK/0085286 User ID: MOHDK8607		
34.	I- PHIS076819021S	Klinik Kesihatan Apin-apin	Pharmacy Inventory	22/07/2021	Receive (Inter) - Unable to receive	Ms Sing Hwa reported she want to receive inter offline. However when user add item > key in brand/manufacturer/batch no > appear error 'Selected batch no got expired...'. User inform selected btach still not expired yet. Affected to many item but user provide example as below: Item code: 02.2212.04.548T Batch no: SPUB-20111316 Expiry: 31/10/2023 Unit: OPD	Batch expiry date value setting not handled properly.	12/08/2021
35.	I- PHIS075216221S	Pejabat Kesihatan Daerah Seberang Perai Utara	Pharmacy Inventory	25/05/2021	Indent Inter Facility - Status still appear as open - partial supplied(PO indent)	User reported KK tasik gelugur already perform indent inter facility to PKD Seberang Prai Utara. Then user already proceed Purchase order (Indent based). After perform receiving user notice, indent status still appear as open in system. User query on how he can close the indent to make sure no back order quantity at KK tasik gelugur Indent no.: R21000258 (KK tasik gelugur)	While doing auto issue with PO , drug status value not set properly.	07/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
36.	I- PHIS075440621S	Hospital Kemaman	Pharmacy Inventory	02/06/2021	Indent Inter Facility (Received) - Indent Not Appear	Puan Siti Sarah informs she has clicked Online Indent SPUB Received but unable to approve due to not appear in Indent Inter Facility (Received). Kindly refer file upload.	Issue happened due to system was unable to view Preferred Item details correctly if record is initiated from SPUB Patient List screen	16/08/2021
37.	I- PHIS076026521S	Klinik Kesihatan Bukit Waha	Pharmacy Inventory	23/06/2021	KEWPS 7 (Salinan Pengeluaran) - Jawatan Pemohon not display properly	Pn Nur Idha reported that for Borang Permohonan Stok KEWPS 7 (indent to Hosp Kota Tinggi), provided by Hosp Kota Tinggi, does not tally with Borang Permohonan Stok KEWPS 7 generated by user in KK Bukit Waha. Generated by KK Bukit Waha Jawatan: pen peg farmasi U29 Generated by Hosp Kota Tinggi Jawatan: Peg Farmasi UF44	System was showing wrong designation value in KEWPS 7 whereby it displayed Approved By designation instead of Created By designation	07/07/2021
38.	I- PHIS075951921S	Pejabat Kesihatan Daerah Seremban	Procurement - Purchase Order	21/06/2021	PO approval update not flow to facility.	reported by puan azizah that she already approved the PO transaction: PO21000046 - from KK Ampangan in IWP. IWP appear status: PKD Approved. but user in KK Ampangan informed that status still in Pending for Approval.	User at PKD suppose cannot change vote code. Selected vote code's ministry/ department is not exist at facility level, thus order status not sync to facility.	18/08/2021
39.	I- PHIS076156721S	Hospital Raja Permaisuri Bainun	Pharmacy Inventory	28/06/2021	Stock Location - Unable to create new stock location	Ms Chan reported unable to create new stock location due to popup appear 'Location already location'. However, when user search, no record found for the said location.	Saving function in Stock Location was not handled properly.	13/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Location code: FL DD A-1-2		
40.	I- PHIS076378321S	Hospital Tuanku Jaafar	Pharmacy Inventory	05/07/2021	Direct Issue - Issue against RO with duplicate records	Pn Hanani reported that there was this one user which done Direct Issue against RO which the issue transactions recorded as double, 1 is approved and the other 1 is pending for approval. Issue only happens for this 1 user. Kindly refer User Attachments for further details. There were around 160 RO affected. User ID: KHAIRUNNISAA	Condition not handled properly due to that allowing RO number to appear at the Direct issue screen which cause duplicate record to appear	19/07/2021
41.	I- PHIS075256621S	Hospital Ranau	Pharmacy Inventory	27/05/2021	Recommended Purchase List(contract): Contract End Date is wrong	user reported item list appear expired contract. RPL No.: RP21000144 - this RPL user add item one-by-one example code: KKM-81/2020/F(U) - happen to many contract code. V2323	While Generating Contract no for listing always takes active contract in add Item screen .which cause even if user select expired contract at filter active contract no still appear.	23/06/2021
42.	I- PHIS075284321S	Klinik Kesihatan Putrajaya Presint 9	Pharmacy Inventory	28/05/2021	Receive Intra Facility - 'INFO 7909 Receiving has been done against issue note number'	Encik Ridzuan unable to save receiving item from pharmacy store due to 'INFO 7909 Receiving has been done against issue note number' pop-up appear. Verified by user he is the only PIC at level 3 (Outpatient Pharmacy(Filling	Wrong validation was implemented when saving receiving item whereby system just validate based on Issue Note No without checking on Receive Type. Thus, alert message on same Issue Note No is	04/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Counter)) and he did not do the receiving yet. Receipt No.: RI21000028 Receive Type: Indent Issue Note No.: I02PS001-0000016 Status: OPEN	displayed even Receive Type for those same Issue Note No are actually referring to different record	
43.	I-PhIS075699021S	Klinik Kesihatan Seksyen 19 Shah Alam	Pharmacy Inventory	11/06/2021	Receive Inter Facility - Item Appeared as Expired But Not Expired Yet	Encik Adam email as below: ITEM NOT EXPIRED BUT SYSTEM SAYS EXPIREED ITEM EXP 31.8.2021 BUT SYSTEMS SAYS EXPIRED. Kindly refer file upload.	Batch expiry date value setting not handled properly.	07/08/2021
44.	I-PhIS076058921S	Klinik Kesihatan Karai	Pharmacy Inventory	24/06/2021	Receive From Supplier (Replacement) - DO Not Appear	Receiving Status at facility level is Partially Received and there is return done for item code 07.4218.06. Still not complete receiving for T210000005. But replacement DO is not available. LPO No.: CO21000000074398 Kindly refer Report No.: 21976892C	issue happen due to system deduct receive quantity at payment screen for all type of return reason. Suppose only return reason as Reject Upon Receiving will effect on receive qty at Payment screen	13/08/2021
45.	I-PhIS076408321S	Klinik Kesihatan Seremban	Pharmacy Inventory	06/07/2021	Quarantine - Pop up message after click Send for approval	Puan Najla reproted got Pop up message after click Send for approval	Error appear due to paging not handled properly	12/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Request qty cannot be greater than current stock qty 0 QT21000001		
46.	I- PhIS075644521S	Pejabat Farmasi Bahagian Sri Aman	Pharmacy Inventory	10/06/2021	LP Purchase - Lampiran Q No. Not Appear	Puan Grace Hii Hui Min email as below: Following Lampiran Q item not found under Purchase Order. Kindly assist. Lampiran Q No: QU21000060 Item:Boot Cover, 40G Reference No: CFLN/21/E/Q/09-39	During revise Lampiran Q supplier value did not save properly and it caused Lampiran Q no not appear in PO.	21/06/2021
47.	I- PhIS075769021S	Hospital Tawau	Pharmacy Inventory	14/06/2021	Receive supplier(without eP integration) - unable to keyin details at section receiving details list	reported through email: We are unable to key in Manufactured Date, Batch No. & Expiry Date in PHIS for item Simple Oxygen Mask (Adult) with LPO CO210000000246316. Kindly assist in this matter. refer attachment	There was incorrect code have been implemented at details listing whereby it will always refresh and display back the original value even after user modify. Suppose values that have been modified should be maintained	12/07/2021
48.	I- PhIS076460321S	Hospital Pontian	Pharmacy Inventory	07/07/2021	Product Complaint - No record found when search using item description	Encik Hakim reported no record found when filter using item description : mask 10.2402.01 User inform able to find item if using item code	Case sensitive issue when search by item in Product Complaints	21/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
49.	I- PhIS076953621S	Hospital Wanita & Kanak-kanak Sabah	Pharmacy Inventory	28/07/2021	Receive From Supplier - Unable to Receive Into System	<p>Email from Pharmaniaga : Puan Lydia of Hospital Wanita Dan Kank-Kanak Sabah, Likas unable to received DO below thru system. Refer files attached. Kindly advise.</p> <p>Facility: HWKKS, Likas LPO: CO21-201599 DO: 503006864 ---</p> <p>2nd email from Pharmaniaga Kindly assist Pn. Lydia from HWKKS unable to receive thru system their DO 503006864, 13/7/2021.</p>	Manufacturer Name at Item master in IWP able to free text and allowed to save. Due to that, Manufacturer Name become blank in Item master and cause impact on procurement process in PhIS	13/08/2021
50.	I- PhIS076701821S	Hospital Tunku Azizah Kuala Lumpur	Pharmacy Inventory	16/07/2021	Offline issue: unable to send for approval	<p>user reported unable to send for approval for offline issue record. popup occur "INFO7313: Record has been update by another session" from stor to outpatient issue no.: M02PS001-0011201</p>	Wrong method was used in code to tackle scenario for concurrent user when sending for approval. This has caused system to show wrong alert message	01/09/2021
51.	I- PhIS077246321S	Pejabat Kesihatan Daerah Langkawi	Pharmacy Inventory	08/08/2021	Receive from supplier(APPL): unable to proceed with receiving	<p>user reported unable to proceed with receiving. popup "at most 20 character". Purchase order: P21000565 LPO No.: CO210000000392069(OE) Purchase order: P21000566</p>	Error happened due to selected LPO No is having more than 20 characters but system only allow to proceed if LPO No is having 20 characters and below.	20/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						LPO NO.: CO21000000392091(OE) Purchase order: P21000567 LPO No.: CO21000000392228(OE)		
52.	I- PHIS077394621S	Pejabat Kesihatan Daerah Hilir Perak	Pharmacy Inventory	16/08/2021	Budget - LPO Batal di PhIS Tetapi Nilai RM Batal Tidak "Flow" Semula ke Baki Peruntukan	Encik Abdul Hadi email as below: Merujuk kepada perkara di atas, untuk peruntukan di bawah KWAN (E701) perolehan consumable di bawah PICK, terdapat 4 LPO telah di batalkan di dalam sistem PhIS. Namun, setelah disemak pada baki di sistem IWP, nilai LPO yang telah dibatalkan itu tidak masuk semula ke dalam baki asal peruntukan KWAN. Ini menyebabkan ada LPO baru yang tidak dapat dikunci masuk dengan sempurna di dalam PhIS/IWP. Sila rujuk lampiran (file upload).	Vote code active flag value not consider in calculation .	02/09/2021
53.	I- PHIS077427021S	Hospital Mersing	Pharmacy Inventory	17/08/2021	Deduction - Unable to approve	Pn Aqilah reported unable to approve deduction due to popup appear 'Deduct amount should be less than current amount'. User inform the deduct amount is already less than current amount.	Issue happened on Duplicate vote code have ministry/department not tally with current budget master which refer to another vote code belong	02/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Deduct no: BD21000001.	to another ministry/department	
54.	I-PhIS076020521S	Klinik Kesihatan Seri Tanjung	Prepacking	23/06/2021	Prepacking - Unable to production complete	En Abhar reported unable to production complete, due to appear message " stock has been deducted, please allocate the quantity" unit : Farmasi pesakit luar code : 02.3023.02 prepacking ID : pr21000267	Concurrent validation not implemented proper place at the code which cause alert to appear and user not able to proceed	13/08/2021
55.	I-PhIS077208321S	Klinik Kesihatan Nilai	Penalty	06/08/2021	Penalty PS1 - Delays days wrong - impact from delivery lead period days	user reported that when she recalculate manual, total no of days is different total day manual - 15days PhIS 14days LPO: 369152 LPo approved : 12/7/2021 @ 1200	Delivery Lead time not sync from IWP to facility and caused penalty delays displayed wrong value	30/08/2021
56.	I-PhIS075988321S	Hospital Pontian	Penalty	22/06/2021	Penalty- PS1 total cost charge not tally with manual calc and in system	reported by Ms Ng, she informed that when she recalculate manual, the cost charge RM120.2, but in system it charged RM145.37. LPO: 264946	Issue happened due to previously user at facility have access to modify Calendar screen. User had changed 1 date value from working day to holiday and this have impacted to Delivery Due Date and also Penalty record. Suppose user at facility is not allowed to modify value in Calendar screen	21/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
57.	I- PHIS076490521S	Bahagian Perkhidmatan Farmasi	IWP	08/07/2021	IWP-Contract HQ- unable to approve contract	user had key in details for contract KKM-126/2021/F(U) WarfarinSodium 1mg,2mg &5mg tablet secara pakej in IWP contract HQ, but when approver wants to approve it, the details blank.Please refer user attachment 1 and user attachment 2.	While double click data from listing , value not properly retrieved from database .	23/07/2021
58.	I- PHIS074792321S	Pejabat Kesihatan Daerah Timur Laut	IWP	06/05/2021	Payment IWP - Unable to proceed with payment- Return multiple time	Miss Look reported, Payment - Unable to proceed with payment dur to item not fully receive. LPO : 32662 Po under PKD timur laut item : L2120580021.00 / L2120580068.01 ----- Latest update Email from user : LPO: P021-32662 Item code: L2120580021.00: Tube, Capillary, End to End Item code: L2120580068.01: Tube, Microtainer, with Sodium Heparin, 0.8ml On 26/02/21, Receive number: P210003255, logistic received wrong quantity, therefore return to supplier with Return number: T210000042	Issue happened when do Return to Supplier for all type, system deduct on the receive quantity that will impact on Payment. Thus, multiple return to supplier will make receive quantity in payment become negative. Return as Reject Upon Receiving only will impact on payment.	18/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>In same day, 26/02/21, Receive number: P 210003256, logistic received in PhIS as received type: others.</p> <p>Called PhIS helpdesk in 19/03/21 as unable to proceed IWP payment but status in eP is payment complete. PhIS helpdesk informed the issue may be due to receive type under wrong category after return to supplier, receive type should be under 'replacement' instead of 'others'</p> <p>In 19/4/21, return to supplier again with Return number: T21000048 and receive from supplier with Receive number: P210003647, but receive type choose "Replacement".</p> <p>Yet this LPO still cant proceed with IWP payment</p>		
59.	I-PhIS076416321S	Hospital Slim River	IWP	06/07/2021	CDR outsource-unable to send	<p>CDR outsource-unable to send. sending status failed</p> <p>Send from H slim River to HRPB.</p> <p>No:CDR/11/08010020210621/004</p> <p>Details: zulkarnain ahmad suhaimi IC:730720085001 MRN:HSR00085272</p>	This issue happened due to size of Column Reaction Details in Allergy screen is not enough space. Currently this column only caters for 50 characters. Data patch will be done to increase the column characters to 250.	15/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						base on previous ticket 21975861C system team done change subnet network. User fail to send CDR for this patient only. Urgent.		
60.	I- PHIS075260321S	Pejabat Kesihatan Daerah Johor Bahru (B)	IWP	27/05/2021	IWP (payment) - Payment status remains OPEN - processing - more than 10 item	Here I attached the IWP issues that happened in my PHIS system. The issues are: - Payment on IWP cannot be approved for LPO. Payment status remains "Open". (Four LPOs involved) 1. CO21-208686/ PM21020310 2. CO21-145542/ PM21019115 3. CO21-251485/ PM21027519 4. CO21-251475/ PM21027522	Error appears due to saving records with more than 10 items. System keeps on processing and error appear	07/07/2021
61.	I- PHIS078110421S	Pejabat Kesihatan Daerah Timur Laut	IWP	10/09/2021	Request Order Authorization (APPL - Without EP Integration) - Vote not appear in selection	Ms Look reported already select correct vote > save > approve in phis. When PO flow to eP and user want to select vote, the vote is not in selection. User inform this PO is without eP integration. Confirmed by user, this vote still have budget. PO no: PO21002743	There was no checking on condition for Object Vote Used By Others = No at PKD Authorization (Online & Offline). Due to that, Vote Code that is tied with Object Code 'Used By Other = NO' not appear in the selection	22/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Vote code: 041101/011024/27404/99		
62.	I- PhIS076034821S	Hospital Kuala Lipis	Report/Enquiry	23/06/2021	KEWPS 14 - Jumlah Nilai Stok Pembelian (Penerimaan) wrongly generate - filter by unit	En Suhaimi reported that data generated in KEWPS 14 is inaccurate. Pembelian (Penerimaan) for Suku Tahun Pertama in Phis: RM2.9 Juta Should be around RM500k only. Jumlah Stok untuk Suku Tahun Pertama + Suku Tahun Kedua in Phis: RM 6 Juta It should be around: RM1.2 Juta only	Requester unit condition not handled properly, due to showing wrongly amount in KEWPS 14. Suppose KEWPS 14 will based on unit and unit transaction to record down the amount.	16/07/2021
63.	I- PhIS075761221S	Klinik Kesihatan Seksyen 19 Shah Alam	Report/Enquiry	14/06/2021	Item movement - Format report excel	Email : bila jana report excel masih banyak betul kolum. sy guna microsoft edge. tolong semak.	Excel report alignment not handled properly.	23/06/2021
64.	I- PhIS076220921S	Hospital Kampar	Report/Enquiry	30/06/2021	YTD Purchase By Item - Item appear duplicate - payment reject/approve	Saya ingin membuat satu laporan berkenaan nilai berganda di bawah submodule 'YTD purchase by Item'. Item-item yang terlibat merupakan item di bawah LPO CO21'306459 (hanya satu purchase order dibuat bagi LPO tersebut). Didapati sewaktu membuat bayaran (submodule 'Payment') pada 22/6/2021, LPO CO21'306459 telah ditolak (reject) kerana didapati tarikh invois yang dimasukkan adalah salah. Selepas memasukkan tarikh invois	Missing Payment approval status at YTD Purchase by Item table cause from display duplicate item record	14/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						yang betul, bayaran tersebut diluluskan pada 23/6/2021. Namun, apabila disemak di bahagian submodule 'PYT Purchase by Item', kesemua 9 item di dalam LPO CO21'306459 tersenarai sebanyak dua kali menjadikan nilai berganda bagi LPO tersebut.		
65.	I- PhIS076226821S	Klinik Kesihatan Lenggeng	Report/Enquiry	30/06/2021	ABC Analysis - % No of Item Cumulative wrong appear	En Ng reported at ABC Analysis - % No of Item Cumulative wrong appear. System not calculate in %. example : Report Type- By Issue Unit Name - farmasi pesakit luar Item Group : drug Date Range : YTD (not change) Item Purchase Type :all	Wrong calculation was implemented for % No of Item Cumulative value whereby it is not showing in correct percentage format	23/07/2021
66.	I- PhIS075388621S	Hospital Raja Permaisuri Bainun	Report/Enquiry	01/06/2021	Receive Item Report - Data Discrepancy	Puan Chan informs no records found for month May and only 3 entry are found when user selected YTD in Receive Item Report. User selected as below: Receive Type: Supplier Date Range: YTD // Data Range From Date: 1/1/2021 // 1/5/2021	Query condition not handled properly which cause the list appear at the receive item report not same with receive from supplier.	08/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						To Date: 1/6/2021 // 31/5/2021 Item Group: All UOM: PKU Item Purchase Type: All		
67.	I- PHIS075781121S	Hospital Tangkak	Report/Enquiry	14/06/2021	Vote Code - Unable to select Ministry/Department - budget movement	<p>Mr Foo reported that user did create Vote Code but user forgot to key in the Ministry/Department. Therefore, user is not able to add back the Ministry/Department afterwards due to it is already dimmed. User then created a new vote code under the same code, with the Ministry/Department. However, upon proceed with PO, system does not recognized the 2nd vote code created by user, hence not able to proceed with order.</p> <p>1st Vote Code created; Vote Code: 091101/00800/27401/99 Peruntukan Perbelanjaan Covid-19 Ubat Ministry/Department: -</p> <p>2nd Vote Code created; Vote Code: 091101/00800/27401/99 Peruntukan Ubat Covid-19 (B6) Ministry/Department: Ministry of Health B4242 Kementerian Kesihatan</p>	In Query condition not handled properly on multiple Ministry/Department against same vote code. Which caused the different ministry/department appear in same vote code at the budget movement	07/07/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						User requests to patch the Ministry/Department for the 1st Vote Code created by user so that user will be able to proceed with order. User requests ASAP as urgently needed to proceed with order.		
68.	I- PHIS076180621S	Klinik Kesihatan Sultan Ismail	Report/Enquiry	28/06/2021	Stock Balance - stock not tally - duplicate stock replenish	<p>Reported by Ms Ilin Tan that report stock balance by item and stock balance by drug/non drug was not tally.</p> <p>Checking at stock balance by item: 280000 SKU qty</p> <p>Stock balance by drug/nondrug: 260000 SKU qty.</p> <p>Item: Perindopril 4mg tablet</p>	While creating issue batch duplicate batch condition not included.	12/08/2021
69.	I- PHIS076229321S	Klinik Kesihatan Ampangan	Report/Enquiry	30/06/2021	Receive Item Report - Data is inaccurate	<p>En Syafiq reported that upon generating Receive Item Report for June 2021, user found that there are data which is inaccurate.</p> <p>Receive Type: Inter Facility Item Group: Drug Item: Vero Cell Vaccine</p> <p>There were 2 receiving transactions with different Qty, but the total RM is the same.</p>	Issue with the coding, when receiving has multiple DO for same item, amount not calculated properly	12/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						10PKU - RM49040 20PKU - RM49040 Please refer to File Upload. Kindly check on this matter ASAP as user needs to submit report today.		
70.	I-PhIS076680621S	Hospital Sungai Bakap	Report/Enquiry	15/07/2021	YTD issue value - All value show 0	En Mohd syafiq reported, YTD issue value - All value show 0 Date from - to : 01/04/21 - 30/06/21 Item group - All Item Purchase Type -ALL location : farmasi pesakit dalam substore	Wrong criteria applied when generate YTD Issue Value report where if field Issue To (Unit) is blank filter criteria is from column issuer unit instead of column requested unit	23/08/2021
71.	I-PhIS075454921S	Hospital Kuala Lumpur	Report/Enquiry	02/06/2021	Issue note (KEWPS 7) - Quantiti item not tally - Baki Selepas Pengeluaran	Miss Shafina reported, Issue note - Quantiti item not tally in issue note appear : 30 item movement appear : 25 Issue note : 76194 item code : M01AB05520T1001XX.01	Coding not handle properly in KEWPS 7 for Baki Selepas Pengeluaran if at the same time there are two or more issuing records are created	22/06/2021
72.	I-PhIS075359521S	Klinik Kesihatan Felda Kahang Timur	Report/Enquiry	31/05/2021	YTD issue value - Data not appear	YTD issue value-data not appear. Item: drug and non drug APPL Month:Jan-May 2021 unit :store.	Requester unit condition not checking properly when Default indent from is null.	15/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
73.	I- PhIS076060221S	Klinik Kesihatan Tanah Puteh	Report/Enquiry	24/06/2021	item movement - item not tally between system and manual record - offline issue	<p>reported that 2 item in item movement, the transaction was not tally.</p> <p>1. needle 21G - 12.2629.13 baki sedia ada - item not being update after reduction where after issuing, item not being deducted. actual qty should appear in PhIS - 34 through checking few issue transaction not appear in item movement. transaction no on 18/6: N02PS001 - 0003395</p> <p>2. hypoallergenic tab 1.25CM x 9.1m - 09.2401.09 Baki sedia ada - item not being update where extra 1 qty while physical stock minus 1 qty. Actual qty should appear in PhIS - 18 through checking issue transaction not appear in item movement.</p> <p>Issue note no: N02PS001 - 0003390</p>	Issue happened due to there was an error at backend during refresh task list thus issue transaction not created. This was caused the item become not tally	21/07/2021
74.	I- PhIS075796621S	Hospital Segamat	Manufacturing - Galenical	15/06/2021	Work Order - General Label: 40mm X 40mm - Expiry Date not complete	<p>Email :</p> <p>Expiry Date not complete in General Label: 40mm X 40mm Please refer File Upload</p>	Issue happened due to not enough space when to show expiry date because of left padding.	24/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
75.	I- PhIS075364421S	Hospital Enche Besar Hajjah Kalsom, Kluang	Manufacturing - PN	31/05/2021	Dispensing PN - Unable to dispense patient	<p>Puan Abirani reported unable to dispense patient. User inform 4 column blank, Dispense To Dispense At Dispensing Date & Time Collected by Suppose all this column auto fill in User try to fill in manually but user cannot proceed since no response after click on the column to make selection.</p> <p>Dispensing location : Kaunter Farmasi Pengeluaran MRN : HKLG00123674</p> <p>Rx No : ICU/CCU0000766909 ICU/CCU0000766646 ICU/CCU0000766508</p>	Issue happened due to there is an error when open Dispensing PN for reported patient due to patient name is too long which contain of many spaces. More than 130 characters than allowed 100 characters	07/07/2021
76.	I- PhIS075940321S	Hospital Tanah Merah	Manufacturing - PN	20/06/2021	PN Order from Mobile - Incorrect Dispensing Location	<p>Pn Sarah reported that for below TPN Order, Dispensing Location should be Inpatient Pharmacy as user informs already set Order Routing for TPN to be Inpatient Pharmacy. However, for below order, Dispensing Location is Ward 6. User notices issue happens since using Phis V2323.</p>	Issue happened due to when confirm PN order, dispense location was wrongly got replaced by visit location	18/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						MRN No: HTMH00154680 Name: Alexander RX No: WAD60000757717		
77.	I- PhIS076310521S	Hospital Raja Permaisuri Bainun	Manufacturing - PN	02/07/2021	PN Preparation - Unable to click save when print label	Ms Phoon Mei Foong reported unable to click save when print label at PN preparation screen. When user click save button, nothing happen. HRPB1044254 B/O Siti Rohana RX No.: NHD0000998472	Issue happened when value of allocated qty is set as big decimal it needs to have exact value and cannot be infinite decimal due to that user unable to proceed with dispensing	02/09/2021
78.	I- PhIS077150421S	Hospital Taiping	Manufacturing - CDR	05/08/2021	CDR Outsource: Transaction failed to send out	User reported transaction status failed to send out CDR. user send CDR to HRPB CDR-11-08070022050821-002	This issue happened due to size of Column Reaction Details in Allergy screen is not enough space. Currently this column only caters for 50 characters. Data patch will be done to increase the column characters to 250.	15/09/2021
79.	I- PhIS076780921S	Hospital Raja Permaisuri Bainun	Manufacturing - CDR	21/07/2021	CDR: not receive external CDR	user reported not receive external CDR Hosp Slim River outsource no.: CDR-11-08010020190721005 Hosp Taiping IC Patient: 930601086325 - wong hon ming	This issue happened due to size of Column Reaction Details in Allergy screen is not enough space. Currently this column only caters for 50 characters. Data patch will be done to increase the column characters to 250.	15/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						580320085642 - yong sau chun previous report no.: 21980117C, 21965505C		
80.	I- PhIS075254521S	Hospital Raja Permaisuri Bainun	Manufacturing - CDR	27/05/2021	CDR preparation - Unable to print label in split dose	User reported already perform split dose in CDR preparation. But when user want to print CDR label, label appear not in split dose format. MRN: HRPB01652418 Name: Tan Gaik Kee	Missing code to checking split dose when print label	18/08/2021
81.	I- PhIS077258321S	Hospital Miri	Manufacturing - CDR	09/08/2021	Drug volume after splitting is wrong	Email from user , Drug volume after splitting is wrong, Original volume for EPIRUBICIN is 50ml , Original volume for EPIRUBICIN is 50ml but Drug volume is still 50ml even though split function is selected. kindly refer file upload	Wrong calculation on splitting the preparation of drug volume.	19/08/2021
82.	I- PhIS075338321S	Hospital Pakar Sultanah Fatimah	Order Management - Web	30/05/2021	Medication order: Page not proceed to verify page after confirm order	user reported medicatioin order not proceed to verify page after confirm order. user test with other pc and other user id, issue persist dispensing location: farmasi klinik pakar MRN: HPSF00039131 Patient name: Toh Bee Hwa current status: draft	During Confirm Medication order (SPUB offline), dispense UOM getting query returns multiple rows so cannot continue with confirm order.	23/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						user ID: 950714105648 V2323		
83.	I- PhIS075964421S	Hospital Raja Permaisuri Bainun	Order Management - Web	21/06/2021	Medication Order - Takes longer time to appear in Phis	TECH Hisyam reported that medication order page from CAS take 9 seconds to appear in Phis. Please assign this ticket to Apps Team for further action.	There was unnecessary backend processes at tasklist and notification modules to retrieve data and this have caused system to takes time to load the blank medication order screen	22/09/2021
84.	I- PhIS075950421S	Hospital Sibu	Outpatient Pharmacy	21/06/2021	Slow response in filtered search Counselling Module	Email : User had encountered slow response when using counselling module during filtered search function. Search criteria: Counselled but Not recruited into MTAC: YES Report Status: ALL Date: Specific date range (usually 1 month) Sort: Based on Type of MTAC Search result shows after 30s Once done reviewing the counselling report, after user close the report. It takes around 1-3minutes to return back search page, sort result was reset.	Slow processing occurred during search filter in Medication Counselling listing screen, Error occurred at backend and caused system unable to load the data properly	03/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
85.	I-PhIS075750021S	Hospital Tanah Merah	Outpatient Pharmacy	13/06/2021	Dispensing - CP4 Reporting No Exit Button	Puan Siti Nur Sarah informs no exit button or other button to exit from CP4 window in Dispensing after using clicking CP4 button in Dispensing Module. User informs she has clicked Cancel button and click back page but still persist. Informed by user she needs to close PhIS in order to proceed with dispensing. Kindly refer file upload for example.	Wrong condition was implemented in screen whereby close button will always be hidden for specified user. Suppose should always be displayed for all users.	05/08/2021
86.	I-PhIS075192521S	Hospital Kuala Lumpur	Inpatient Pharmacy	24/05/2021	Error in CP2 History screen - CP1 no X close button	Mr/Ms Gan reported through email, 'I would like to report on the error on the CP2 history screen. No "cross" icon available in the screen to enable user to close that window, as shown by the screenshot attached with this email. Kindly check and feedback.' Kindly refer to User Attachment.	Wrong condition was implemented in screen whereby close button will always be hidden for specified user. Suppose should always be displayed for all users.	17/08/2021
87.	I-PhIS075647321S	Hospital Seri Manjung	Inpatient Pharmacy	10/06/2021	Prescription Management - Order Type Discharge Not Appear	Puan Zurida email as below: prescription management IP cannot filter order type- discharge Kindly refer file upload.	Wrong query was implemented for when searching by Order Type = Discharged whereby it did not count the record that have been dispensed. Suppose dispensed record should also be calculated	24/08/2021
88.	I-PhIS074500821S	Hospital Raja Permaisuri Bainun	MTAC	23/04/2021	MTAC Reporting - Recent	MTAC Reporting Pn Qurasyiah reported that for following patient, recent	Understanding scores not appear because reporting section not save properly	17/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
					understanding scores not appear	understanding scores not appear in MTAC Reporting. Patient had 17 score records in MTAC Reporting but it only shows the same 4 backdated understanding scores, not the recent ones. MRN No: 483844 latest record was on 20/04/2021 Kindly refer User Attachments.		
89.	I- PHIS076856521S	Klinik Kesihatan Tanjung Rambutan	Clinical Pharmacokinetic Services (CPS) & TDM	23/07/2021	TDM Outsource - Transaction is not receive	Ms Foo reported that following TDM No was outsourced to HRPB Ipoh, but HRPB user still not receive it yet. TDM No: TDM2100000006 IC No: 660426085712 (Sithirah) Status: Outsourced	TDM Outsource process not handle properly after send the sample	18/08/2021
90.	I- PHIS076244521S	Hospital Taiping (A) (PSV)	Adverse Drug Reaction (ADR)	30/06/2021	ADR Reporting - Unable to delete drug	Ms Tan Ching En reported that upon deleting drug in the ADR transactions, pop up 'Drug Info 8133' appears. User informs that there are a few that user able to delete and some other that pop up mentioned earlier appears. Kindly refer User Attachments.	Missing Message from IWP for INFO8133	17/08/2021
91.	I- PHIS076836421S	Hospital Melaka	Adverse Drug Reaction (ADR)	22/07/2021	ADR Reporting - Missing ADR No	Ms Grace reported that there were few missing ADR No in the ADR reporting. The sequence of the	Generate ADR Number not handle properly	18/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>running numbers were skipped. There is no record or entry for ADR No 190-195.</p> <p>PHiS user ID: 950110045154 Kindly refer to User Attachment.</p>		
92.	I- PhIS076040321S	Hospital Raja Permaisuri Bainun	Special Drug Request	23/06/2021	Special Approval Medicine - Click Confirm/save error contact admin - Request Type repeat	<p>Dr Koh reported got error contact admin after click save ID : KOHYI8406 Adalimumab 40mg Injection</p>	When select Request Type = Repeat, bandbox was set as free text. Suppose user should be allowed to select from the popup screen only	21/07/2021
93.	I- PhIS075987121S	Hospital Raja Permaisuri Bainun	Special Drug Request	22/06/2021	SDR specialist remarks missing	<p>Received email from user, SDR specialist remarks missing. Details as below:</p> <p>1) HRPB0192/2021:</p> <p>Specialist remarks: Patients on NG tube feeding and not suitable for warfarin or LMWH</p>	Asterisk sign for Specialist Remarks was not handled properly when select request type as batch.	20/08/2021
94.	I- PhIS076737021S	Hospital Tanah Merah	Special Drug Request	18/07/2021	Request to delete the pending request at home tasklist - Tasklist still display Deleted SDR	<p>Request to delete the pending request at home tasklist</p> <p>Special approval medicine - HTMH0045/2020 HTMH0018/2021</p> <p>The error pop-up "An error has occurred. Please contact your</p>	Task list was not closed properly when deleting SDR transaction	20/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						system administrator. Message Error 24573" and the drug request was blanked.		
95.	I- PhIS075382321S	Hospital Tengku Ampuan Afzan	Report/Enquiry	31/05/2021	ward pharmacy registry - "done by" section not appear	reported via email: Report/Enquiry > Pharmacy > Clinical > Ward Pharmacy Registry. The printer version of the registry does not appear "Done By". File as attached.	Issue occurred due to 'Done By' value was not sent to PDF format.	03/08/2021
96.	I- PhIS076479421S	Hospital Pulau Pinang	Report/Enquiry	08/07/2021	PF6.1 - Data not appear - No. of bedside dispensing column not count	User reported data not appear at column "No. of bedside dispensing" when user generate report PF6.1 for Jun 2021	Wrong query was implemented to get 'No of Bedside Dispensing Conducted' value in report	19/08/2021
97.	I- PhIS075370621S	Hospital Pulau Pinang	Report/Enquiry	31/05/2021	Prescription Management IP: Data not appear when select specific user name	user reported data Prescription Management IP not appear when select specific user name. User tried three user name issue persist. if user not select specific user name, the data appear without any issue order date: 1/5/2021 - 31/5/2021 user name: cheng kok ming user id: 911122075711	Wrong query was implemented in report for Username search criteria	03/09/2021
98.	I- PhIS076430321S	Hospital Taiping	Report/Enquiry	06/07/2021	Inquiry about PF6.1 - Data Not Accurate	En Abdul Majid queries through an email, 'Dengan segala hormatnya perkara di atas adalah dirujuk. Pihak kami ingin bertanya tentang bagaimana data PF 6.1 dijana?	Wrong query was implemented to calculate value for No of Rx Received and No of Item Supplied columns	19/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Data-data PF6.1 ditarik daripada modul yang mana satu? Adakah terdapat mana-mana modul lain yang boleh dibandingkan dengan data yang dijana daripada PF6.1 Mohon pencerahan.'		
99.	I-PhIS076585421S	Klinik Kesihatan Buntong (A)	Report/Enquiry	12/07/2021	Inquiry on PF5.4 "- Wrong value for PF5.4	Continuation of report number 21951097C. User reported through email, 'Dear Phis Helpdesk, After went through the report spec, we couldn't understand. Kindly assist. Thank you.'	Wrong query to display correct intervention reason in report	19/08/2021
100.	I-PhIS075162521S	Hospital Sultanah Aminah	Report/Enquiry	23/05/2021	Drug Information - Unable to generate report	Pn Nabilah reported through email, 'Saya ingin log report untuk module drug information di dalam PhIS, setelah di upgrade ke version terkini (v2.3.2.3), jika ingin print report, full report tidak dapat dijana. Soalan bagi jawapan tidak akan keluar di print report. Sila rujuk lampiran bagi rujukan tuan/puan. Mohon tuan/puan dapat melihat akan perkara ini dengan lebih lanjut.' Kindly refer to User Attachment.	Since the space are too limited. Due to character are maximized to 500.	24/08/2021
101.	I-PhIS075594821S	Hospital Tuanku Jaafar	Report/Enquiry	08/06/2021	Prescription Management IP - Drug not appear	User reported already generate report Prescription Management IP for today. But user notice all patient that already dispense for drug	Wrong query was implemented for non methadone drug whereby system was considering	09/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Alcohol 70% Solution will not appear in report. User provide 1 patient as example. Drug code: D08AX08000L9901XX MRN: HTJ00284252	only the drug with flag N. Suppose should consider the drug with null flag as well.	
102.	I-PhIS076370421S	Klinik Kesihatan Besaroh	Report/Enquiry	05/07/2021	PF6.6(a) - Data Generated Before Updated Version Not Tally	Puan Chan has generated report for PF 6.6 (a) in early month March for Feb 2021 report, the total bilangan kertas kerja is 1 but after user generates as for today (05/07/2021) same report for Feb 2021 the total bilangan kertas kerja become 2.	Wrong query was implemented whereby system was also considering preparation by patient in report. Suppose should be excluded	23/08/2021
103.	I-PhIS077156321S	Hospital Sultanah Aminah	Report/Enquiry	05/08/2021	PF 6.8 - PF 6.8(a), PF6.8(b) & PF6.8(c) Not Appear after Version Update	Puan Siti Khadijah informs PF 6.8(a), PF6.8(b) & PF6.8(c) reports not available after update to version 2.3.2.4. User also query in PF 6.8 why date filter is removed. Current version only allowed to filter by month only.	These 3 reports were wrongly disabled in PhIS after new implementation for PF reports	18/08/2021
104.	I-PhIS077138321S	Klinik Kesihatan Ayer Lanas	General Module	04/08/2021	Item product buffer level-info vote not full view	user reported when select vote code in item product buffer level, the list (bottom list) not full appear. It happened to all PC PHIS. User using IE browser.	Size bandbox not fit properly	12/08/2021
105.	I-PhIS075434021S	Hospital Langkawi	General Module	02/06/2021	Extemporaneous - Appear error at Single Stage - Partial Dispense RX	Miss Nurriani reported, Extemporaneous, unable to proceed due to appear error. Please contact your system admin. Refer attachment from user .	Missing implementation to handle extemp function when having partial dispense record inside Single Stage Dispensing screen	23/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						MRN : Mohd aqil 160201020837 Drug example : Clonazepam		
106.	I- PhIS076067821S	Hospital Raub	General Module	24/06/2021	Drug/Non-drug catalogue - Unable to change purchase flag	Problem: Choose "No" in "Purchase Flag", after click [Save], [Yes],[OK], it change to "Yes" in "Purchase Flag". Problem after deployment to 2.3.2.3.	Purchase flag and save action did not handled properly, due to after save purchase flag did not changed	12/07/2021
107.	I- PhIS075272721S	Pejabat Kesihatan Daerah Seberang Perai Utara	General Module	27/05/2021	Notification - reappear after withdraw	User had withdraw notification NO21000009 on 27/5/2021 but it reappear at home screen. User had done notification on 19/5. it already appear at home. Now it appear again after withdraw..	There was missing implementation in code to remove record from the Notification if record have been withdrawn	15/07/2021
108.	I- PhIS077014721S	Hospital Keningau	General Module	30/07/2021	Tasklist - Cancelled transaction keeps appearing	En Ridzwan reported that there is Purchase Order transaction keeps appearing in user's tasklist even though the transaction has been cancelled. PO No: PO21001063 Unit: Farmasi Logistik	Condition when do pending approval not updating status on the listing page. Due to that, task list not closed properly when doing cancel process	13/08/2021
109.	I- PhIS075234421S	Hospital Tengku Ampuan Afzan	General Module	25/05/2021	Requester Unit Master - No response after click on Non Drug	Email : Salam sejahtera, Mohon kerjasama untuk bantuan setting bagi Default Indent From(Non Drug) bagi unit di bawah. Setting diperlukan di requester unit : PKRCump	Issue happened due to non-drug indent search box not appear as per selected.	04/06/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Default Indent From(Drug): FBWS Default Indent From(Non Drug): PS001 (tidak dapat set PS001 untuk nondrug)		
110.	I- PhIS075956521S	Hospital Tuanku Jaafar (A)	General Module	21/06/2021	Facility configuration: Unable to save "Allow Indent Issue level 3"	user reported unable to save "Allow Indent Issue level 3". user change Allow Indent Issue level 3 from NO to YES. When refresh it back to NO. User test other PC issue persist.	Issue happens due to wrong condition checking for both drop down box during save.	02/07/2021

4 Refinement List – Detail Changes

4.1 Report/Enquiry – Medication Counselling Registry

CR No	Module	Function	Description
R210091	Report Enquiry	Report Enquiry - MC Registry	Medication Counselling Registry: 1) To add new column for Appointment Date, Attended and Caregiver 2) To rearrange header column

a) New columns added report screen.

No	Appointment Date	Counselling Number	MRN	Patient Name	IC No/Other Identification	Age	Counselling Category	Counselling Topics	Appointment Type	Counselling Location	Discipline	Attended	Caregivers	Counselled By	Report Status	Virtual Session
1	20/08/2021	MC2100015204	HKL0432870	NXXXXXXXXXX XXXXXXXXXXXX	500910075214(Mykad)	70Y 11M 10D	Individual	Chemotherapy	New	Farmasi Klinik Pakar	General Medicine	Yes	0	System Administrator	Confirmed	No
2	20/08/2021	MC2100015203	HKL0008987	MXXXXXXXX XXXXXXXXXXXX	980607435059(Mykad)	23Y 2M 13D	Individual	Cardiac Rehabilitation	Follow Up	Antenatal Clinic	General Medicine	Yes	0	System Administrator	In Progress	No
3	06/08/2021	MC2100015202	HKL0009976	MXXXXXXXX XXXXXXXXXXXX	860303565827(Mykad)	35Y 5M 2D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
4	06/08/2021	MC2100015202	HKL0009977	MXXXXXXXX XXXXXXXXXXXX	950308085215(Mykad)	26Y 4M 28D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
5	06/08/2021	MC2100015202	HKL0009978	MXXXXXXXX XXXXXXXXXXXX	140519140945(MyKid)	7Y 2M 17D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
6	06/08/2021	MC2100015202	HKL0009980	NXXX XXX XX	871226146162(Mykad)	33Y 7M 10D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
7	05/08/2021	MC2100015201	HKL0000003	B/X XXXXX	(MyKid)	6Y 5M 5D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System Administrator	Confirmed	No
8	05/08/2021	MC2100015201	HKL0000002	B/XXXXX XXX	(MyKid)	6Y 5M 5D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System Administrator	Confirmed	No
9	05/08/2021	MC2100015201	HKL0000001	LXX XX XXXX	510130105493(Mykad)	70Y 9M 6D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System Administrator	Confirmed	No
10	05/08/2021	MC2100015199	HKL0008979	NXXX XXX XXXXX	440310085169(Mykad)	77Y 4M 26D	Individual	Cardiac Rehabilitation	New	Antenatal Clinic	General Medicine	Yes	0	System Administrator	Confirmed	No

b) New columns added in print PDF format.

Medication Counselling Registry

Date : From 02/08/2021 To 31/08/2021 Counselling Location : All Virtual Session : All

Counselling Category : All Age : Up To

Discipline : All Report Status : All

No	Appointment Date	Counselling Number	MRN	Patient Name	IC No/Other Identification	Age	Counselling Category	Counselling Topics	Appointment Type	Counselling Location	Discipline	Attended	Caregiver	Counselled By	Report Status	Virtual Session
1	20/08/2021	MC2100015204	HKL0432870	NXXXXXXXXXX XXXXXXXXXXXX	500910075214(Mykad)	70Y 11M 10D	Individual	Chemotherapy	New	Farmasi Klinik Pakar	General Medicine	Yes	0	System Administrator	Confirmed	No
2	20/08/2021	MC2100015203	HKL0008987	MXXXXXXXX XXXXXXXXXXXX	980607435059(Mykad)	23Y 2M 13D	Individual	Cardiac Rehabilitation	Follow Up	Antenatal Clinic	General Medicine	Yes	0	System Administrator	In Progress	No
3	06/08/2021	MC2100015202	HKL0009976	MXXXXXXXX XXXXXXXXXXXX	860303565827(Mykad)	35Y 5M 2D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
4	06/08/2021	MC2100015202	HKL0009977	MXXXXXXXX XXXXXXXXXXXX	950308085215(MyKid)	26Y 4M 28D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
5	06/08/2021	MC2100015202	HKL0009978	MXXXXXXXX XXXXXXXXXXXX	140519140945(MyKid)	7Y 2M 17D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
6	06/08/2021	MC2100015202	HKL0009980	NXXX XXX XX	871226146162(Mykad)	33Y 7M 10D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System Administrator	Confirmed	No
7	05/08/2021	MC2100015201	HKL0000003	B/X XXXXX	(MyKid)	6Y 5M 5D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System Administrator	Confirmed	No
8	05/08/2021	MC2100015201	HKL0000002	B/XXXXX XXX	(MyKid)	6Y 5M 5D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System Administrator	Confirmed	No



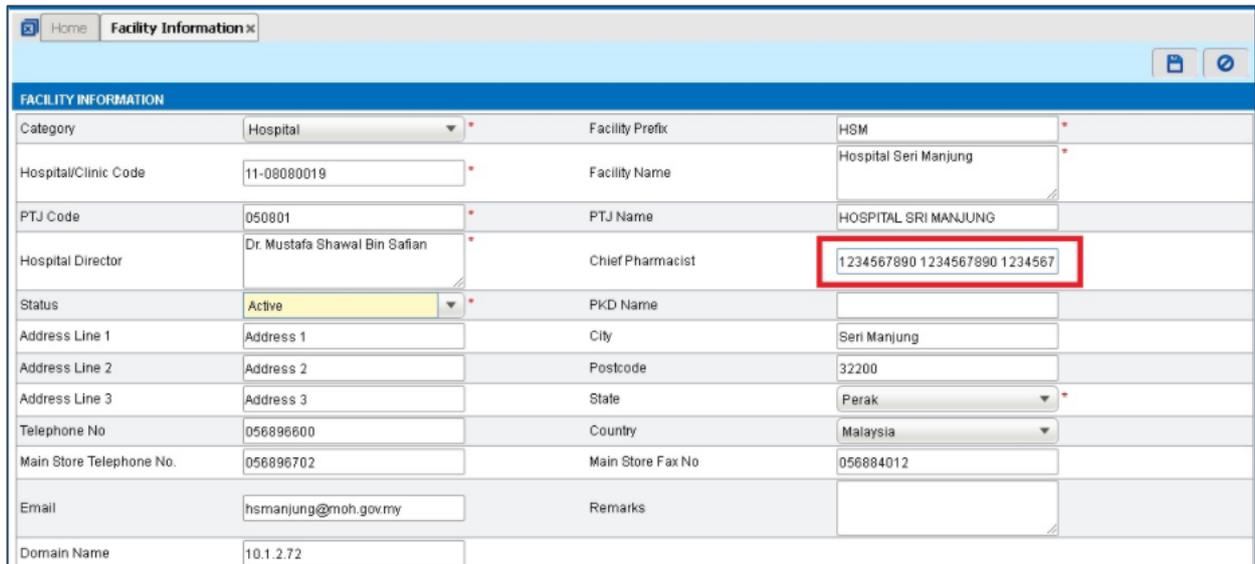
c) New columns added in excel format.

NO.	Appointment Date	Counselling Number	MRN	Patient Name	IC No/Other Identification	Age	Counselling Category	Counselling Topics	Appointment Type	Counselling Location	Discipline	Attended	Caregivers	Co
1	20/08/2021	MC2100015204	HKL0432870	XXXXXXXXXXXXXX	500910075214(M)	70Y 11M 10D	Individual	Chemotherapy	New	Farmasi Klinik Pakar	General Medicine	Yes	0	System
2	20/08/2021	MC2100015203	HKL0008987	XXXXXXXXXXXXXXXX XXXXXX XXXXXXX	980807435059(M yKid)	23Y 2M 13D	Individual	Cardiac Rehabilitation	Follow Up	Antenatal Clinic	General Medicine	Yes	0	System
3	08/08/2021	MC2100015202	HKL0009978	XXXXXXXXXXXXXXX	860303565827(M)	35Y 5M 2D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System
4	08/08/2021	MC2100015202	HKL0009977	XXXXXXXXXXXXXXX XXXXXXXXXXXXXXX	950308085215(M yKid)	26Y 4M 28D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System
5	08/08/2021	MC2100015202	HKL0009978	XXXXXXXXXXXXXXX XXXXXXXXXXXXXXX	140519140945(M yKid)	7Y 2M 17D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System
6	08/08/2021	MC2100015202	HKL0009980	NXXX XXXX XX	871228146162(M)	33Y 7M 10D	Group	Disease-Asthma	Follow Up		General Medicine	Yes	0	System
7	05/08/2021	MC2100015201	HKL0000003	B/X XXXXX	(MyKid)	6Y 5M 5D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System
8	05/08/2021	MC2100015201	HKL0000002	B/XXXXXX XXXX	(MyKid)	6Y 5M 2D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System
9	05/08/2021	MC2100015201	HKL0000001	LXX XX XXXX	510130105493(M)	70Y 6M 6D	Group	Cardiac Rehabilitation	Follow Up		General Medicine	Yes	1	System
10	05/08/2021	MC2100015199	HKL0008979	NXXX XXX XXXXX	440310085169(M)	77Y 4M 26D	Individual	Cardiac Rehabilitation	New	Antenatal Clinic	General Medicine	Yes	0	System
11	05/08/2021	MC2100015200	HKL0008979	NXXX XXX XXXXX	440310085169(M)	77Y 4M 26D	Individual	Cardiac Rehabilitation	Follow Up	Antenatal Clinic	General Medicine	Yes	0	System

4.2 General – Facility Configuration

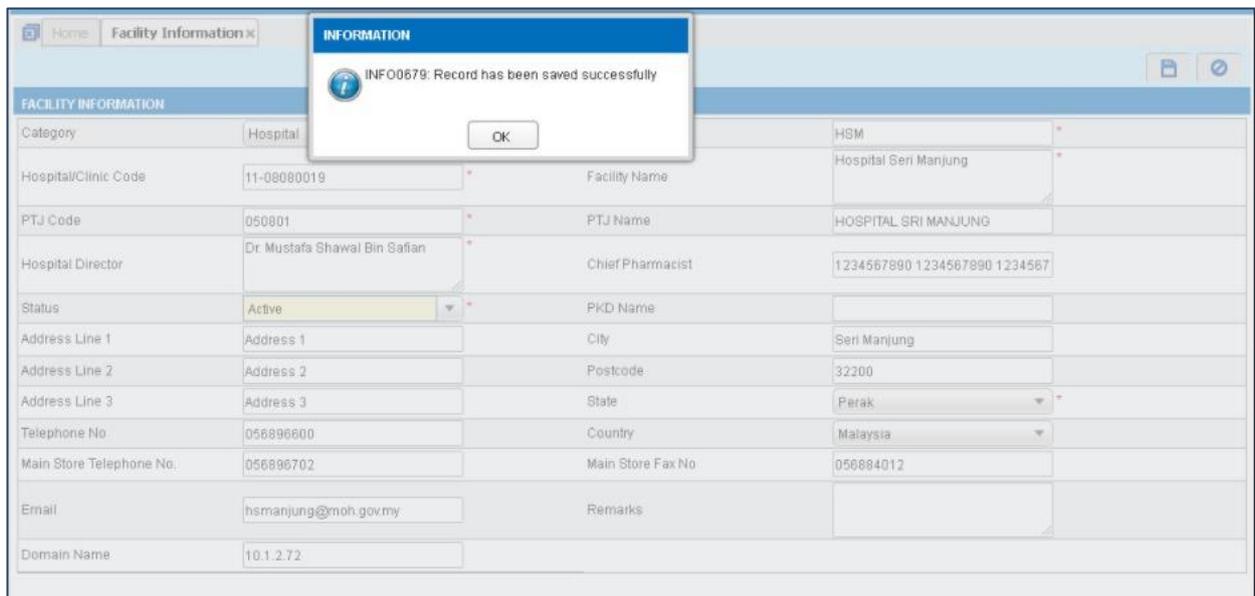
CR No	Module	Function	Description
R210101	General	Facility Configuration	1) To increase field length for 'chief pharmacist', from 20 to 50 characters

a) Field length for 'chief pharmacist' has been increased to 50 characters



The screenshot shows the 'Facility Information' form in a web application. The 'Chief Pharmacist' field contains the ID number '1234567890 1234567890 1234567', which is highlighted with a red rectangular box to indicate the increased field length.

FACILITY INFORMATION			
Category	Hospital	Facility Prefix	HSM
Hospital/Clinic Code	11-08080019	Facility Name	Hospital Seri Manjung
PTJ Code	050801	PTJ Name	HOSPITAL SRI MANJUNG
Hospital Director	Dr. Mustafa Shawal Bin Safian	Chief Pharmacist	1234567890 1234567890 1234567
Status	Active	PKD Name	
Address Line 1	Address 1	City	Seri Manjung
Address Line 2	Address 2	Postcode	32200
Address Line 3	Address 3	State	Perak
Telephone No	056896600	Country	Malaysia
Main Store Telephone No.	056896702	Main Store Fax No	056884012
Email	hsmanjung@moh.gov.my	Remarks	
Domain Name	10.1.2.72		



The screenshot shows the same 'Facility Information' form as above, but with a dialog box overlaid on top. The dialog box has a blue header 'INFORMATION' and contains the message 'INFO0679: Record has been saved successfully' with an 'OK' button.

FACILITY INFORMATION			
Category	Hospital	Facility Prefix	HSM
Hospital/Clinic Code	11-08080019	Facility Name	Hospital Seri Manjung
PTJ Code	050801	PTJ Name	HOSPITAL SRI MANJUNG
Hospital Director	Dr. Mustafa Shawal Bin Safian	Chief Pharmacist	1234567890 1234567890 1234567
Status	Active	PKD Name	
Address Line 1	Address 1	City	Seri Manjung
Address Line 2	Address 2	Postcode	32200
Address Line 3	Address 3	State	Perak
Telephone No	056896600	Country	Malaysia
Main Store Telephone No.	056896702	Main Store Fax No	056884012
Email	hsmanjung@moh.gov.my	Remarks	
Domain Name	10.1.2.72		

5 Deployment - Procedures

5.1 List of Items to be Deployed

No.	Items	Components	Path
1	Facility Script	PatchScripts_PhIS_V2.5.1.txt	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/scripts
2	Facility Application	iphis_v2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war
3	Facility Application	PhISService_v.2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war
4	Facility Application	PhISSchedulers_v.2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar
5	Facility Application	phis_Email_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar
6	Facility Application	phis_Cd_V2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar
7	Facility Application	phis_MyMaat_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar
8	Facility Application	phisIntegration.properties	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar
9	Mobile Application	iphismobile_user_v2.5.1.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war
10	Mobile Application	phisAPI_v2.5.1.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war
11	Mobile Application	lpadhosp-2.5.1.0b05.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/Mobile
12	HQ Script	PatchScripts2.5.1_IWP.txt	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/scripts
13	HQ Application	phishq_v2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/war



No.	Items	Components	Path
14	HQ Application	masterRelease_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/jar
15	HQ Application	epservice_V2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/war

5.2 Backup Procedure before Deploy

5.2.1 Backup Procedure

Using backup tool, backup the following files and folder and database as per table below;

No.	Type	Backup Item	Description
1	Application	/home/phisesb /opt/phisesb /usr/share/fonts/truetype	PhIS Integration Application PhIS Core Application Fonts required by PhIS
2	Database	phisprod database	PhIS Live database

5.3 Deployment/Installation Guidelines

5.3.1 Deployment at Facility

Below table is described the deployment steps at Facility:

Step	Items	File Name	Source Path	Action
1	Facility Script	PatchScripts_PhIS_V2.5.1.txt	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/scripts	lease ensure all the script is execute before iphis.war deploy. Please ensure the script is executed in sequence. Script files highlight and execute.
2	Facility Application	iphis_v2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war	Please rename the war file to iphis.war then deploy.
3	Facility Application	PhISService_v.2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war	Please rename the war file to PhISService.war then deploy.
4	Facility Application	PhISSchedulers_v.2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar	Backup jar file from /home/phisesb/phisjars/ and copy downloaded jar and jar



Step	Items	File Name	Source Path	Action
				rename to PhISSchedulers.jar. Then Restart crontab.
5	Facility Application	phis_Email_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_Email.jar. Then Restart crontab.
6	Facility Application	phis_Cd_V2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_Cd.jar. Then Restart crontab.
7	Facility Application	phis_MyMaat_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_MyMaat.jar. Then Restart crontab.
8	Facility Application	phisIntegration.properties	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/jar	/home/phisb/phisbackprops/ and copy downloaded phisIntegration.properties and configure facility db details in properties file.
9	Mobile Application	iphismobile_user_v2.5.1.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war	Rename iphismobile_user_v2.5.1.war to iphismobile_user.war and deploy.
10	Mobile Application	phisAPI_v2.5.1.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/facility/war	Rename phisAPI_v2.5.1.war to phisAPI.war and deploy.
11	Mobile Application	lpadhosp-2.5.1.0b07.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/Mobile	Rename ipadhosp-2.5.1.0b07.war to ipadhosp.war and deploy. - Mobile Frontend: 2.5.1.0r10 - Mobile Backend: 2.5.1.0b07



5.3.2 Deployment at HQ - IWP

Below table is described the deployment steps at HQ - IWP:

Step	Items	File Name	Source Path	Action
1	HQ Script	PatchScripts2.5.1_IWP.txt	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/scripts	Please ensure all the script is execute before phishq.war deploy. Please ensure the script is executed in sequence.
2	HQ Application	phishq_v2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/war	Rename the war file from phishq_v2.5.1.war to phishq.war then Deploy using Glassfish Administration Console
3	HQ Application	masterRelease_v2.5.1.jar	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/jar	Rename the jar file from masterRelease_v2.5.1.jar to masterRelease.jar and copy to directoty '/home/phisesb/phisjars' Then restart the crontab.
4	HQ Application	epservice_v2.5.1.war	https://10.1.2.02:44330/svn/Workspace_Dataware/31_Implementation/Applications/PhIS_ReleaseV2.5.1/iwp/war	Rename the war file from epservice_v2.5.1.war to epservice.war then Deploy.