



# Pharmacy Information System (PhIS) and Clinic Pharmacy System (CPS)

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## Release Note For version 2.5.3

<p><b>Version</b> : 1.0 <b>Document ID</b> : PhIS_CPS/ReleaseNote/Refinement/22032022</p>
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### Revision History

Version No	Date of Release	Prepared by	Reviewed / Verified by	List of changes from Previous Version
1.0	22/03/2022	Mohd Hilmi Mohamad	Zainura Said	First Version

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### Peer Review

Version No	Reviewed / Verified by	List Of Changes from Previous Version
1.0	Juridah (QA)	Initial document



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## 1 Introduction

### 1.1 Project Information

Project ID	:	PhIS and CPS
Project Name	:	Pharmacy Information System and Clinic Pharmacy System
Version No	:	2.5.3
Client Name	:	Ministry of Health
Release ID	:	RL22/002
Release Date	:	22/03/2022

### 1.2 Objectives

No.	Objective	Reference
1.	Release PhIS & CPS Application to Facility	Refer Section 3 – Refinement and Defect list



## 2 Purpose

The purpose of the document is to update the end-user of the changes and defects have been resolved to be included in the new version of application and will be deployed to production server.

This document outlines the list of request and issue to be delivered in the newer version of application and also the guidelines on how to deploy the new version of application in production.

### 3 Summary – Refinement and Defect List

#### 3.1 Refinement List

The following are the refinement that included in PhIS v2.5.3:

No	CR No	Module	Function	Description	Ticket No	Facility	Reference
1.	R220002	TPC-OHCIS	TPC-OHCIS Integration – Drug/Item Status	<p>PhIS will send item master status to MIRTH by these rules:</p> <ol style="list-style-type: none"> <li>If all item master having status active 'A', PhIS will send record to MIRTH drug status as 'A' for that item master.</li> <li>If one/some of the item master having status active and inactive, PhIS will send record to MIRTH drug status as 'A' for that item master</li> </ol> <ol style="list-style-type: none"> <li>If all item master having status inactive 'I', PhIS will send record to MIRTH drug status as 'I' for that item master.</li> </ol>	I-PhIS080340021S	Klinik Kesihatan Tawau (A) (TPC-Pharmacy Based) (Sabah)	Refer to #4.1
2.	R210112	Order Management	Record Prescription – Original Prescriber Name (MFlex)	<p>Original Prescriber Name in Record Prescription should be free text when Mflex In checkbox is ticked</p> <p>Solution:</p> <ol style="list-style-type: none"> <li>Original Prescriber name will be a free text field if user tick on Mflex checkbox either at Visit Management or Rec, Prescription Order.</li> <li>There will be a wording 'Pharmacist' appear in front of this field. However,</li> </ol>	C2-INT039218120R	Program Perkhidmatan Farmasi, KKM	Refer to #4.2



No	CR No	Module	Function	Description	Ticket No	Facility	Reference
				after user enter on this field, this wording will disappear. No need to save the 'Pharmacist' word. It is just for a temporary display			
3.	R210111	Report/Enquiry	Patient Hopping Report	To create new report for patient hopping in IWP	C2-INT046267421R	Program Perkhidmatan Farmasi, KKM	Refer to #4.3
4.	R210108	TPC-OHCIS	TPC-OHCIS Integration – Remarks Value	Integration with TPC-OHCIS on REMARKS field. To save Remark data coming from integration with TPC. It will be by drug name since PhIS DRUG REMARKS is by drug name and not prescription	I-PhIS034171118S	Klinik Kesihatan Ampangan (A) (TPCOHCIS)	Refer to #4.4



### 3.2 Resolved Defect List

The following are the summary of resolved issue list that included in PhIS and CPS version 2.5.3.

No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
1.	I-PhIS075231121S	Hospital Labuan (B) (PSV)	Outpatient Pharmacy	25/05/2021	Methadone Dispensing (SPUB) - Pop up message maximum quantity	Puan Fredica reported got pop up message in Methadone Dispensing (SPUB) - Fill in SPUB Date From - Date To > Pop up 0541: Maximum quantity is 960 IC: 751127035065/Rosli Bin Mamat	Issue happened due to SPUB quantity calculation was not handled based on selected date, but it took from order normal duration unit.	03/11/2021
2.	I-PhIS075360621S	Hospital Raja Permaisuri Bainun (A) (PSV)	Outpatient Pharmacy	31/05/2021	Dispensing - Unable to dispense as popup all drug status must be prepared.	Puan Siti Aisyah unable to proceed with dispensing due to patient listed below in prescription, Patient arrived tickbox not appear. User informs reported patients has been dispensed as usual on visit before this.  Affected patient: 1. HRPB 1040207 - Tham Yeok Ching 2. HRPB 805879 - Zaemah 3. HRPB 948885 - Wong Yen Moi 4. HRPB 1043007 - Amuni	Wrong condition was implemented in midnight scheduler to update drug status inside backend table and this have caused mismatch drug status	14/09/2021
3.	I-PhIS075396621S	Hospital Sultanah Aminah (A)	Order Management	01/06/2021	Record Prescription - Medication Profile: Error appear when Re-Order Rx	When user want to re-order with different duration, it pop up error. Same thing happens when user clicks re-order RX and stop. may refer attachment	Missing implementation for 'Re-Order' and 'Re-Order with new Duration' functions for tapered drug	10/09/2021
4.	I-PhIS075470021S	Hospital Dutchess of Kent (A) (PSV)	Manufacturing - CDR	03/06/2021	CDR - unable proceed to preparation as 1	Patient Information: MRN: HDOK00000130	Error happened due to system unable to retrieve Prepared	09/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
					dose schedule quantity not appear - renew rx	<p>NRIC: 850211125526</p> <p>Patient Name: Luziana Seolaju</p> <p>Situation: En Asyraf reported that he wants to proceed with CDR regimen preparation however at screen Pharmacy transaction &gt; Dispensing &gt; CDR &gt; Preparation, the total order quantity, Prepare quantity, and Balance quantity not appear for 2 cycle (Day 1 &amp; Day 8) instead it only appears for 1 cycle only (day 1). but when click at the Prepare quantity "0" vial, the dose schedule appears for day 1. He informed that, should be the total order quantity, Prepare quantity, and Balance quantity appear for 2 vial and 2 bott since En Asyraf clicked "daily" at screen verification.</p>	Quantity value from database when do renew order	
5.	I-PhIS075586721S	Hospital Jengka (A)	Outpatient Pharmacy	08/06/2021	Cannot Click SPUB checkbox and SPUB R1 form	<p>Puan Akma reported that she cannot tick the SPUB check box and SPUB R1 form at dispensing and preparation screens. ID is not appeared when she tries to click new SPUB and enter ID No at SPUB patient list.</p> <p>MRN: HJGK00083034</p> <p>Patient Name: Nur Atikah</p>	Issue happened due to system not remove Unknown ID type (previously registered as Unknown patient) at backend which cause patient record is not appeared at SPUB Patient List screen & not allow to create SPUB record on dispensing screen.	27/09/2021
6.	I-	Hospital Tuanku	Outpatient	10/06/2021	SPUB R1 Form –	User informed when check in SPUB	‘Tarikh Bekalan Susulan’	06/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS075640521S	Fauziah (A)	Pharmacy		'Tarikh Bekalan Susulan' Value	R1 form, "Tarikh Preskripsi" appear as 8/6/2021 and "Tarikh Bekalan Susulan" also 8/6/2021. User queries why both dates are same and user request to know source of date for "Tarikh Preskripsi" and "Tarikh Bekalan Susulan". SPUB No.: SPPSPUB_00087590	value was retrieved from wrong column which was Prescription Date when printing SPUB R1 form	
7.	I- PhIS075774421S	Klinik Kesihatan Tanjung Tualang (A)	Outpatient Pharmacy	14/06/2021	Single Stage Dispensing - Unable to print label for certain prescription only	Pn Ain reported that in previous version, user is able to reprint label for any intended prescription that user wants.  Single Stage Dispensing > Select Patient>tick prescription that user wants to print label > Click Print button (with printer icon) > system will print that particular prescription only.  However, for this version (2323), user did the same exact thing, system prints label for the whole drugs/prescriptions.	Previously direct printing function in Single Stage Dispensing screen did not consider the selected checkbox value when printing drug label	13/09/2021
8.	I- PhIS075860221S	Hospital Raja Permaisuri Bainun (A) (PSV)	Inpatient Pharmacy	17/06/2021	Dispensing - Missing Rx - Patient has transfer record	Pn Quraisyah reported that unable to find below prescription in Dispensing screen.  Status: Prepared upon checking in Record Retrieval / Medication Profile  MRN No: HRPB1044528 RX No: WMH982323	System was unable to save correct dispense location based on order routing when do patient transfer	18/10/2021
9.	I-	Klinik Kesihatan	Outpatient	21/06/2021	Methadone	Refer to ticket: 21922731C, Pn	Wrong method was	13/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS075948521S	Meranti (B) (PSV)	Pharmacy		Dispensing - Issue while printing label - TA direct print label one only	<p>Fatimah inform issue still persist even current version has been upgraded to V2.3.2.3 with same patient and have additional 2 patients that need methadone dispensing</p> <p>User reported that for prescription that have TA, system only prints 1 label despite user already allocated TA for the patient more than 1. Previously, if user allocated TA as 2, when user proceed to print label, there will be 2 labels printed with 2 different dates.</p> <p>Sample for checking, MRN No: KKE 77882 Patient Name: Mohd Faizani Daud IC No: 801107035757 TA: 2</p>	implemented to set the number of label printing for Methadone module	
10.	I-PhIS075988921S	Hospital Sultanah Aminah (A)	Outpatient Pharmacy	22/06/2021	SPUB - Tapered medication not arrange in order	User found one issue regarding tapered medication not display in correct sequence in SPUB R1 form	Issue happened due to tapered drug is not displayed in correct sequence like in Order Details	04/10/2021
11.	I-PhIS076004621S	Hospital Pakar Sultanah Fatimah (A) (PSV)	Outpatient Pharmacy	22/06/2021	Dispensing - Unable to proceed with dispensing - alternate drug 0 allocation	Received email from user, prescription can't be dispensed after clicking the dispense icon at the dispensing page. Please refer to the attached file for the detailed MRN that can't be dispensed from the system.	Issue happened due to system wrongly shows Alternate allocated quantity as having stock even the drug has no available quantity	01/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
12.	I- PhIS076019421S	Hospital Pakar Sultanah Fatimah (A) (PSV)	Order Management	23/06/2021	System display Wrong Name on Stop/Cancelled drug Information	User request to check who stopped/cancelled/discontinued drug. User informed in PhIS show pharmacist name but they claimed impossible pharmacist will stop/cancelled/discontinue patient's drug without advice from doctor. User require to check, might be system error during deployment or etc.  MRN: HPSF00066561 RX No.: WRD8710002561704	Wrong column was used to show cancel/stop by and cancel/stop date. Previously it takes from Updated By column. Suppose should take from Action By column	22/09/2021
13.	I- PhIS076374821S	Hospital Tanah Merah (A)	General Module	05/07/2021	User Profile - Failed to login, account locked - ipad/web (Issue from Clinical Mobile)	Pn Sarah reported her colleague keep login failed attempt intermittently. She informs this issue happen 2-3 times a week and user need to reset her password every time it happens. She had raised this issue before. Refer report no.: 21937774C & 20894233C, 21975849C. user request urgent, user not yet reset password user ID: 921201106212 (Fadilah)	Issue happened due to no condition to check for password maximum attempt during login and this have caused system to automatically lock the user account	13/09/2021
14.	I- PhIS076406421S	Klinik Kesihatan Taiping (A)	Drug Information & Consumer Education	06/07/2021	Drug Information - Category of Inquiry wrongly appear after print	User reported already proceed Drug Information and only tick as General Product Information at column Responded Details. But after user print report, Category of Inquiry appear as General Product Information, Indication and Dose administration.	Issue happens due to in previous version v2244 and below, Category of Inquiry is allowed to select multiple categories. But starting version v2323, it not allows to select multiple Category of Inquiry.	19/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
							Since Drug Info created before deploy v2323, It will take first query from Category of Inquiry.	
15.	I-PhIS076422921S	Hospital Raja Permaisuri Bainun (A) (PSV)	Manufacturing - PN	06/07/2021	Preparation (PN): Popup Alert "This order has been modified by someone else" occur after click prepare	pn qurasyiah reported popup "this order has been modified by someone else" occur after click prepare button. user unable to proceed with preparation  Dispensing location: Farmasi TPN Counter MRN: 877140	Validation for concurrent user was not correctly implemented in PN Preparation screen	20/09/2021
16.	I-PhIS076438321S	Hospital Tuanku Fauziah (A)	Outpatient Pharmacy	06/07/2021	Dispensing - Patient Arrived Checkbox	En Omar reported that user is not able to tick Patient Arrived even though it is not dimmed in yellow. User needs to click Edit button first before user is able to click on Patient Arrived checkbox. User informs that issue does not happen previously.  MRN No: HTF00149819 & HTF00046082	Cosmetic issue whereby no colour differences when screen is in edit or non edit mode	07/10/2021
17.	I-PhIS076615321S	Hospital Kuala Lumpur (A) (PSV)	Outpatient Pharmacy	13/07/2021	Medication profile - Dispensed quantity not tally with Item Movement	Email from user: The purpose of this email is to address a possible error on item Lorazepam (Item code: N05BA06000T1001XX), that happened on 12/7/2021 in Farmasi Satelit 1, HKL.  On 12/7, we had dispensed 10tablets of lorazepam to patient Roslee (MRN HKL00066167) and	Issue happened due to allocated quantity at backend dispensing tables were not saved properly when user do auto allocation and manual allocation functions within same session	19/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>then returned back to system the exact 10tablets. Item movement showed the movement of 10biji out and then returned to system, which is correct. But in patient's medication profile, it shows 28tablets dispensed instead of just 10. Same as for drug usage by patient, 28 tablets out instead of just 10. So far, we had returned in system 10tablets to tally back with our physical.</p> <p>Please refer to rx number: KPSY0001904604</p> <p>Patient's info: Roslee (NRIC 671225045339/ MRN HKL00066167)</p> <p>Item code: Lorazepam 1mg (pack of 1000) N05BA06000T1001XX</p> <p>Please assist in this, would like to know what is the root cause of this confusion, in order to avoid any possible errors in future.</p>		
18.	I- PhIS076679821S	Klinik Kesihatan Debak (B)	Pharmacy Inventory	15/07/2021	Penalty - Penalty not created	<p>Ms Veronica reported she receive item from supplier but supplier had late delivered the item. However, after user receive in phis, penalty was not created in penalty module.</p> <p>Receipt no: P210000406 LPO no: CO21-328292</p>	Issue happened because of the length size of username column and has caused penalty record not able to be auto created in incident screen.	08/09/2021
19.	I-	Hospital Segamat	Manufacturing -	18/07/2021	Extemporaneous -	Miss Chen reported, at	No conversion format	07/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS076738321S	(A)	Extemporaneous		Dose wrong appear when print label	Extemporaneous - Dose wrong appear when print label. 00311568 - mrn extemp w.sheet : 0.1mg print label : 0.2mg	was implemented for Dose value during label printing function	
20.	I- PhIS076827221S	Hospital Pulau Pinang (A) (PSV)	MTAC	22/07/2021	MTAC - unable to print (print button not respond)	Reported by Ms Lee that she unable to print 1 patient for her MTAC record where print button not respond. Screen: MTAC reporting. NRIC: 540716075276 MTAC: respiratory ordered from: 1st July - 22 July status: completed	System was unable to print report due to wrong date format was configured in code for 'Date of Initiation' field	29/09/2021
21.	I- PhIS076889821S	Klinik Kesihatan Batu Putih (B)	Outpatient Pharmacy	26/07/2021	Screening: Unable to allocate as message popup	Reported by Miss Myzura that she unable to allocate drug due to INFO7233: max supply quantity allowed is -6 tablet NRIC: 600124125067 item code/drug code: 02.2207.05 allocation quantity: 8	Wrong implementation in code for drug with 'Allow Dispense more than Prescribed Quantity' flag whereby system did not change the drug status to Fully Dispensed even there is no more balance quantity.	13/08/2021
22.	I- PhIS076919121S	Hospital Raja Permaisuri Bainun (A) (PSV)	Order Management	27/07/2021	Drug Status Not Tally in Record Retrieval and Dispensing	Pn Qurasyiah reported unable to dispense inpatient below patient due to drug status not tally. MRN: 1048993 Dispense location: farmasi satelit 4	Issue happened due to no concurrent checking when same prescription is opened by Doctor at Manage Order and Pharmacist at	11/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>Patient have 2 prescriptions.</p> <p>1 prescription - 1 drug status verified</p> <p>1 prescription - 2 drug status prepared</p> <p>1 drug status ordered - (already stop) - RX no: W5C1039969</p>	dispensing stages screens at same time	
23.	I-PhIS076994821S	Hospital Miri (A)	MAR	29/07/2021	MAR Recording - Unable to tick serve - error contact admin popup	<p>Sr Melia reported unable to tick serve for MAR patient below on 11 am today due to alert 'Please contact admin' is appeared. Same issue happened when user tried to tick serve at web and ipad. However, they manage to tick serve at 2.15PM with late entry remarks. User request to check why they unable to tick at the time they serve drug on 11AM. Refer attachment.</p> <p>MRN: HMIRI100342031</p> <p>Drug: Perindopril Citrate</p>	There was backend error whereby system was unable to retrieve Prescription Number detail for the saved MAR record	05/10/2021
24.	I-PhIS077012321S	Hospital Ranau (A)	Pharmacy Inventory	30/07/2021	Indent intra facility - Status item show open - status closed	<p>En Ng Han Yui reported, Indent intra facility - Status item show open but Indent Status close. User at main store already check, not issue yet the item.</p> <p>He requests to check why item show open but Indent Status close</p> <p>unit indent: sub store farmasi</p> <p>indent: k21003271</p>	While closing indent status after receive intra facility, item level drug status condition was not handled properly which caused indent status to be closed even having pending item.	01/10/2021
25.	I-PhIS077012621S	Klinik Kesihatan Port Dickson (A)	Report/Enquiry	30/07/2021	Methadone Dispensing Report -	User reported already proceed with methadone dispensing for patient.	Searching function by 'Dispensing Date From'	19/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
					Filter by Dispensing Date	But when user check in Methadone Dispensing Report, patient details is not appeared	and 'Dispensing Date To' were wrongly implemented in report	
26.	I- PhIS077058621S	Hospital Umum Sarawak (A)	Report/Enquiry	02/08/2021	Prescription Dispensed - Appear Error - No Validation	En Ismail reported, July data for Prescription Dispensed report is not appeared, but data for previous month is appeared when user search.  Dispensing Location: ALL Month: July	No validation for 'Dispensing Date from' and 'Dispensing Date to' have been implemented in the code.	04/10/2021
27.	I- PhIS077070921S	Hospital Kota Tinggi (A)	Report/Enquiry	02/08/2021	PF6.3B - Data not tally	1) 1 data recorded under polypharmacy, but total (Jumlah) showed zero. 2) No data recorded for whole month under kontraindikasi, but jumlah showed 1	Wrong value was displayed in report for total value of Polypharmacy and Kontraindikasi columns	14/10/2021
28.	I- PhIS077089421S	Klinik Kesihatan Sibujaya (B)	Pharmacy Inventory	03/08/2021	Issue - Unable to generate issue note	Tidak dapat generate issue note I02PS003-0001803 selepas tekan butang generate. Keluar 'No record found'	Issue quantity was wrongly saved as zero when UOM is changed from SKU to PKU or vise-versa if have concurrent user. These zero values in issue quantity have caused system unable to generate issue note. Issue happened when one user change UOM from SKU to PKU or PKU to SKU and another user approve transaction.	15/09/2021
29.	I-	Klinik Kesihatan	Outpatient	03/08/2021	SPUB Form - Display	Error in displaying referrer name for	Issue happened due to	06/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS077105121S	Greentown (A)	Pharmacy		Wrong Name under section D	SPUB. According to below, referrer is WONG JIA SHING (Picture #1) but when SPUB form generated as in Picture #3, the referrer name was changed to prescriber name, DR KOH SIEW LI.	system took Name from prescriber value for Section D when printing SPUB form in SPUB Patient List screen	
30.	I-PhIS077122521S	Hospital Umum Sarawak (A)	Report/Enquiry	04/08/2021	PF 5.2 - Unable to print all pages	Ms Choo reported that after using PhIS V2.3.2.4, user is not able to print all pages in PF 5.2. User needs to preview 1 page and able to print one page only. For subsequent pages, user needs to preview first and print one pages at a time. Previously, user informs that able to print all pages at one time.	Wrong condition was implemented in PDF & Excel whereby system will only display information inside the viewed listing only when printing PDF & Excel	08/09/2021
31.	I-PhIS077132321S	Hospital Pakar Sultanah Fatimah (A) (PSV)	Outpatient Pharmacy	04/08/2021	Dispensing - unable to search patient record even status Prepared	User reported unable to search prescription for patient in dispensing screen but status prescription prepared MRN: HPSF00286569 (Lee kin @ Lee kim hong) Prescription: PSYC0002658188	System was not updating correct drug status at Medication Order backend table when updating drug status for same prescription/drug at Dispensing backend table	14/10/2021
32.	I-PhIS077133221S	Hospital Raja Permaisuri Bainun (A) (PSV)	Outpatient Pharmacy	04/08/2021	Screening and Verification - Drug not fully appear	User reported only appear 1 drug for RX No.: KNEF1057165 when user search at screening and verification. But when user search at record retrieval supposed have 4 drugs in reported RX no.: MRN: HRPBHRPB247570	Issue happened due to different users did confirm order on same patient visit at same time and this have caused inconsistent drugs shown in screen	11/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						RX No.: KNEF1057165 Dispensing location: FBW (OPD Counter)		
33.	I- PhIS077140721S	Hospital Enche Besar Hajjah Kalsom, Kluang (A)	Report/Enquiry	04/08/2021	PF 6.7 – ‘Bilangan Kes Toksik Kanak Kanak’ not tally when generate and print pdf	User reported that data for PF6.7 is not tally between computer screen and report that have been generated.	Wrong column was called when display record for ‘Bilangan Kes Toksik-Kanak-Kanak’ column in PDF and Excel report. Previously, it called same value from ‘Bilangan Permohonan - Kanak-Kanak’ column	14/10/2021
34.	I- PhIS077140921S	Klinik Kesihatan Kepala Batas (A)	MTAC	04/08/2021	MYMAAT- no record appears after user save transaction	User reported for MYMAAT- no record appears after user save transaction; user inform user already perform few transactions but unable to trace back the record in system phis	Save function was not correctly implemented when transaction is recorded by user	12/01/2022
35.	I- PhIS077144321S	Hospital Sultanah Aminah (A)	Outpatient Pharmacy	04/08/2021	Name of contact person is different in the PDF and the screen in Spub patient list	Name of contact person is different in the PDF and the screen in SPUB patient list User just closed this issue reported for previous version as already resolved in version 2323. But it happened again after we deploy new version 2324. The different is the pdf capture the prescriber’s name while previous version capture dispenser name. Kindly check. Thank you	Issue happened due to system took contact person from original prescriber name when print in pdf for SPUB Form	08/10/2021
36.	I-	Hospital Tawau (A)	Pharmacy	05/08/2021	Unit Catalogue List -	Pn Syafiqah reported that unable to	Requester Unit	17/08/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS077155121S	(PSV)	Inventory		Unable to copy Catalogue from other unit, error admin	copy Unit Catalogue List due to pop up error 'An error has occurred. Please contact your system administrator. Message Error 20832.'  Unit Catalogue List Unit Name: PKRC Futsal Unit Code: PKRC Futsa Need to copy Unit Catalogue from Unit: PKRC ILKMM	component is editable and due to that user can key in value. Suppose field should be deemed	
37.	I- PhIS077201821S	Hospital Raja Permaisuri Bainun (A) (PSV)	Inpatient Pharmacy	06/08/2021	Preparation - Inpatient Details is incorrect on printed label	Pn Qurasyiah reported that for following patient, Inpatient Details does not tally between PhIS and printed label.  Inpatient - Preparation MRN No: 1017344 Selvaraja RX No: W7A1060708 Inpatient Details in PhIS: 500cc/4hours Inpatient Details on printed label: 200cc/1hour	Issue happened due to system was always taking infusion details from main taper drug	07/10/2021
38.	I- PhIS077268921S	Hospital Taiping (A) (PSV)	Report/Enquiry	09/08/2021	Prescription Dispense - No record found but Total column has value	User reported for prescription dispense - no record found Date filter: 1/8/2021 - 9/8/2021	Total value at the bottom of report listing was not reset correctly after searching new search criteria	25/08/2021
39.	I- PhIS077292621S	Hospital Tengku Ampuan Afzan (A) (PSV)	Ward Pharmacy	11/08/2021	Ward Pharmacy: Unable to view CP2 details in CP2 history hyperlink	En Nasri Yusoff reported through email, 'Unable to view CP2 in CP2 history. Pharmacy Transactions > Clinical >	Wrong query was implemented when populated CP2 record when opening from CP2	11/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Ward Pharmacy (CP2) Select Location & Patient Hyperlink CP2 History > CP2 Unable to view CP2, i need to go to clinical summary to view.'	History hyperlink	
40.	I- PhIS077296321S	Hospital Alor Gajah (A)	Pharmacy Inventory	11/08/2021	Purchase Order (Appl Without eP Integration) - Unable to click eP approve	User reported she has created order Appl without eP integration and current status in pending for eP approval. User want approve this order and insert the Lpo but appear error delivery due date cannot be blank or past. user inform she create the PO as status previous PO is eP cancel at IWP and advise from pharmaniaga to create new PO without eP integration, Details as below:  PO: 21001092 Po created: 6/8/2021 LPo date: 29/7/2021 LPO: CO21400772  Status: pending for eP approval in phis system	Upon approve the transaction created thru APPL (Without eP Integration), system was unable to enter back date which give impacted on unable to proceed with eP approve. Suppose this function should be same as LP & Contract PO.	25/08/2021
41.	I- PhIS077321021S	Hospital Sibu (A)	Report/Enquiry	12/08/2021	Waiting Time Report – Error when search with no data	Informed by Mr Francis that when he generates 1st August - 12th August, record was not appeared (appear 0 digit) ERROR28008 appear. he acknowledges that record can be generated on 1st & 10th of every month. However, since they 100% depend on PhIS	Error was displayed when there is no result when do searching function. Suppose system should hide the error message when there is no data to display.	09/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						report, hence he requests if the report can be generate on the spot (daily). When check, data can be generated without issue on July		
42.	I-PhIS077324321S	Hospital Tanah Merah (A)	Inpatient Pharmacy	12/08/2021	Unable to allocate correct quantity	Pn Nik Ezmiza reported through email, 'kes kerap terjadi.. user tak boleh allocate kuantiti yg betul. Unable to allocate correct quantity, sebab Balance quantity tak betul. Cth:order quantity 21, dispense 6 vial tapi balance 6vial'	Issue happened due to Balance Quantity not calculated based on the Balance Duration. This issue leads user unable to allocate correct quantity	02/11/2021
43.	I-PhIS077326121S	Hospital Permai (A) (PSV)	Patient Management	12/08/2021	Patient Banner - Diagnosis Date Update Incorrectly	Puan Stacey informs she has selected Diagnosis date for patient below on 09/08/2021 today (12/08/2021) but system captured as today's date (12/08/2021). User verified she has selected date as 09/08/2021. Kindly refer file upload.	System was wrongly retrieved Record Date Time in Diagnosis as the time that record is created. Suppose should display the exact entered value in Record Date Time field	29/09/2021
44.	I-PhIS077400721S	Hospital Taiping (A) (PSV)	Manufacturing - CDR	16/08/2021	Outsource CDR   CDR Label - Incorrect infusion rate detail	Mr Ong reported incorrect detail for rate Outsource CDR - HRPB CDR-11-08070022130821-001 Patient: Muhammad Haridh IC: 050519070597 CDR Label CDR Drug: Doxorubicin Infusion Rate: 71.62 ml/h	Issue happened due to infusion rate value was not taken from CDR outsource but auto calculated in record prescription	07/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						HRPB Infusion Rate: 1.19ml/h User inform happened to all patient and all transaction. User provide 1 example		
45.	I- PhIS077429021S	Hospital Bintulu (B) (PSV)	Pharmacy Inventory	17/08/2021	Vote Code - Sub Activity Description Appear Differently - Details not reset	Cik Loh Wen Qi email as below: Vote code was created for Activity code 011024, which should be PPP/PFI (RECLASS 2021), however the sub activity description is different: OE ke DE (RECLASS 2021). Kindly advise how to proceed as it still appears in vote selection during budget allocation even though inactivated. Thank you.	Sub Activity Description value was not reset and showing correct value when changing Activity Code	02/09/2021
46.	I- PhIS077433721S	Hospital Sungai Bakap (A)	Report/Enquiry	17/08/2021	Item movement - Good after and before not tally	Miss Hega Gayatri reported, Item movement - Stock missing quantity 6000, user request to check. Unit: farmasi galenikal Item: 01.3610.05 Receive number: Ri21003660 Quantity: 6000 Transaction prepacking: PR21001358	Issue happened due to current stock was overridden by prepacking which still hold old current stock. This impact receiving quantity not insert to stock available details	08/09/2021
47.	I- PhIS077468621S	Pejabat Kesihatan Daerah Kinta (B)	IWP	18/08/2021	Vote code - Sub activity code missing	User reported already create new vote code and do allocation for KK Menglembu & KK Manjoi. But when user check again at screen vote code, user notice Sub activity code (99) was missing.	Validation on sub activity code was not handled properly in code	02/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Vote code: 052201/011024/27401/99 Facility: KK Menglembu KK Manjoi		
48.	I- PhIS077502421S	Hospital Pakar Sultanah Fatimah (A) (PSV)	Manufacturing - Galenical	19/08/2021	Galenical - Galenical Worksheet Ingredient Allocation: Wrongly Batch Display	Puan Chee Xuan email as below: Saya Chee Xuan dari hospital pakar sultanah fatimah, saya nak query tentang worksheet galenical until heparin sodium 1iu/ml in nacl 0.45% inj dalam Phis. Allocation sodium chloride 0.45% in 500ml Inj akan keluar di worksheet walaupun batch number item tersebut kuantitinya kosong dalam sistem.	System took incorrect allocated batch information when printing worksheet	15/09/2021
49.	I- PhIS077565321S	Hospital Rembau (A)	Outpatient Pharmacy	20/08/2021	SPUB Form - drug with patient own medication still appear at SPUB form	User reported for SPUB Form - drug that user already tick as own medication still appear at SPUB form IC: 370128055202 (kamizah binti karim) SPUB KK ampangan	Own medication drug was included when printing SPUB R1 form. Suppose should be excluded	06/10/2021
50.	I- PhIS077565421S	Pejabat Farmasi Bahagian Sri Aman (B) (PSV)	Pharmacy Inventory	20/08/2021	Purchase order (LP) - Lampiran Q number not appear - Indent Based	Purchase order (LP)-Lampiran Q number not appear: User steps: Purchase order LP: Order type: Lampiran Q Request type: indent base User select external indent number: R21003922 & R21003923 from H	Issue happened due to system was unable to retrieve non drug data from backend during searching function. This happens to Purchase order (LP)-Lampiran Q indent based for non drug.	03/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Seri Aman R21000493 from KK Mid Layar Lampiran Q number: not appear.		
51.	I- PHIS077565621S	Hospital Rembau (A)	Outpatient Pharmacy	20/08/2021	SPUB R1 Form - Incorrect Baki Bekalan	Miss Cavinesh reported that for 7/8/2021 user found that there are multiple patients that in their R1 Form, it shows incorrect Baki Bekalan quantity. For instance, it supposedly shows 60 tablets instead of 60pack. Issue happens to many patients  IC : 370128055202 (kamizah binti karim)  SPUB KK ampangan C07AB07000T1001XX.01 (Bisoprolol Fumarate 2.5 mg Tablet)	Issue happened due to user use dispense UOM in packs when do drug allocation. Thus, system will display wrong Balance Quantity value when generate SPUB R1 Form	11/10/2021
52.	I- PHIS077618921S	Pejabat Farmasi Bahagian Sri Aman (B) (PSV)	Pharmacy Inventory	23/08/2021	Purchase Order (Indent-Based) - No "Delete Item" button	Email from user:  With Reference to this picture, we would like to clarify if we were to only process 1 item under Indent based Procurement, however the other two items we would like to issue the stocks from our facility, there is no way we could delete the other two items in this page (procurement).  What we would like to do is:  1. Able to delete items that we can issue the stocks from our facility, and part of the items to do indent based.	Previously Delete button visibility was not correctly handled in Purchase Order screen against Indent Based record	13/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>2. If we are to issue first in RIQ, the items/ the indent that are to be done under procurement indent based could not be located anymore in this module.</p> <p>Is this a bug issue as i remember previously we could do partial items for indent based (correct me if i am wrong)? Or is there any work around for this matter?</p>		
53.	I-PhIS077665021S	Pejabat Kesihatan Daerah Jempol (B)	IWP	24/08/2021	IWP: Budget Movement - Result not properly display	<p>reported by user that when she checks at IWP, appear 3 codes with same vote code. confirm that upon creating vote code, she only creates 1 vote code for KK Palong 9,10,11.</p> <p>The issue is when she allocates budget for 2nd time with amount RM10,000, budget was not flow to facility KK. currently budget only have RM3,000 which is from 1st allocation. should be after 2nd allocation, budget balance should have RM13,000.</p> <p>User unsure which vote code she has allocate, since it appears 3 vote code with same code.</p> <p>When check at budget movement, user select vote description from among 3 vote code, current balance, appear the 1st transaction &amp; 2nd transaction. However, balance amount still appears RM3,000.</p>	<p>During creating Budget Allocation/Deduction/Virement, there was no constraint to check on Vote Code + Budget Type + Financial Year + Facility Code which lead to duplicate Budget Master created in the system.</p>	10/11/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						1st allocation RM3,000 Transaction No: BA21006034 2nd allocation RM10,000 Transaction No: BA21006758 Vote code: 072301/011024/27499/99 - appear 3 vote code when check at budget movement. Informed that when want to do allocation, vote code appear 1 vote code only		
54.	I-PhIS077689421S	Hospital Sibul (A)	Pharmacy Inventory	25/08/2021	Task list - Transaction still appear in tasklist - Budget Adjustment	User Mr Vernon reported already approved transaction but confirmed by user transaction still appear in task list. BJ21000422	Status was not correctly updated during approval function and causing tasklist not able to be removed	21/09/2021
55.	I-PhIS077690421S	Hospital Teluk Intan (A) (PSV)	Pharmacy Inventory	25/08/2021	Unable to receive (supplier): error7565 appear.	Reported that user unable to receive upon clicking the save button error appear: please contact your system administrator. LPO: CO21- 368492 DO No: ZTDO-2108/141	Duplicate DO No checking was not handled properly	20/09/2021
56.	I-PhIS077692721S	Pejabat Kesihatan Daerah Tanah Merah (B)	Pharmacy Inventory	25/08/2021	Purchase Order (APPL) - Order not appear in eP - ministry/department	Encik Nuzi reported order not appear in eP. KK Kemahang : PO21000073, PO21000069 KK Tanah Merah: PO21000076 Approve in IWP: 23.8.2021 User informed happened to many transactions but user provide 3 PO	Issue happened due to order was approved with invalid Ministry/Department. Suppose at IWP, PKD user is not allowed to select Ministry where eP allow is unselected.	04/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						as example.		
57.	I- PhIS077706321S	Hospital Mersing (A)	Pharmacy Inventory	25/08/2021	Purchase Order - Pop up message after click requisition no - Expired Contract	Puan Akilah reported got pop up message after click requisition no Requisition No: RO21000216 Message: 7936: Contract expired already Standard Status in Drug Non Drug Catalogue: No Code: J01CR05961P3001XX.01 User inform no issue to proceed order if using supplementary order for item.	System was wrongly checking the contract expiry date. Previously, when there are 2 same items with different expiry date are present, system will wrongly take the contract expiry date that is already expired. Suppose system should only take the item that its expiry date is still valid.	15/09/2021
58.	I- PhIS077706721S	Hospital Mersing (A)	Pharmacy Inventory	25/08/2021	RIQ Intra facility - Item fully supplied still appear	Puan Akilah reported item fully supplied still appear Unit: Substore OPD Pharmacy User inform suppose 1 item only still pending. Item Pending: C08CA01000T1001XX All other item already full supplied but in RIQ item still appear. RIQ no: K21002460	Issue happened due to coding issue as there was no checking against drug status while constructing Issue details against the indent details. As long as drug/nondrug has stock available, issue details will be created, even previously some of the drugs already fully supplied.	04/10/2021
59.	I- PhIS077710321S	Hospital Raub (A)	General Module	25/08/2021	Allergy History - List of allergies not appear all	Pharmacist Chen Tze Seong reported when click "details" at known allergies it shows has 19 drugs. 1st page only show 9 items. the 10th item missing.	Cosmetic and design issue	07/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Then on 2nd page should has 9 items but only appear. After scroll down can see the 18th item. Now the 19th item missing. Patient: Goh Seng Pang MRN: HRAUB00135782		
60.	I-PhIS077710521S	Hospital Raub (A)	Outpatient Pharmacy	25/08/2021	Patient allergy record not tally with allergy history	When click on "Allergy " it shows 10 items only. it supposed to show 19 items. Base on details from"Known allergies" it shows 19 items. Patient:Goh Seng Pang MRN: HRAUB00135782	Issue happened because the patient allergy listing only allow viewing the first page when open in the medication order screen	11/10/2021
61.	I-PhIS077762321S	Hospital Taiping (A) (PSV)	Clinical Pharmacokinetic Services (CPS) & TDM	27/08/2021	External TDM - Unable to confirm	Ms Tan reported that for following transaction, user is not able to send back the TDM result to the facility. Upon clicking on Confirm button, there is nothing happen in the system. It seems to be stuck at that screen. TDM No: ExTDM000000844 (KK Tanjung Piandang)	Wrong code was applied for confirm function inside external TDM screen	13/10/2021
62.	I-PhIS077769021S	Hospital Queen Elizabeth II (A)	Pharmacy Inventory	27/08/2021	Indent (Inter Facility) - Issue quantity and usage quantity show 0	Received email from user, issue quantity and usage quantity show 0 in indent screen. Kindly refer attachment for reference. Kuantiti "usage & issue quantity" di bahagian approval indent, didapati nilainya kosong. hal ini menyukarkan keadaan untuk melihat penggunaan ubat sebelum approval.	Usage & Issue quantity shows 0 due to previously wrong query was applied to get quantity for selected indent by user only	17/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Mohon perbetulkan kembali supaya usage dan kuantiti kelihatan. Terima kasih.		
63.	I-PhIS077786921S	Hospital Dungun (A)	Pharmacy Inventory	29/08/2021	Purchase Order (Contract RO) - column item not show properly	<p>Reported by Pn Roszana that she unable to proceed with RO due to when she adds item, system not respond. upon add item add purchase order details, item was not added to the list. informed that previously the RO No was tied to contract item and there is additional item. KPF already retrieve as it is active. she tries to add Enozaparine sodium, however item not appear in the list</p> <p>Purchase Order &gt; Purchase Order &gt; + &gt; Contract PO</p> <p>RO No: RO21000325</p> <p>Contract no: KKM-113/2020/F(U)</p>	Issue happened due to system unable to retrieve Ministry value from database when system is trying to render Purchase Order information at listing	13/09/2021
64.	I-PhIS077788621S	Hospital Sik (A)	Report/Enquiry	29/08/2021	Back Order - Filter not function	<p>Encik Azrie reported APPL without ep integration not appear if filter as below:</p> <p>Filter by: APPL &gt; Non Drug &gt;Click Search &gt; Lpo not appear</p> <p>Filter by All: Below transaction appear</p> <p>CO21-424441</p> <p>CO21-428394</p> <p>CO21-292873</p>	Searching function by Item Type = APPL was not correctly implemented	09/09/2021
65.	I-	Hospital Sik (A)	Report/Enquiry	29/08/2021	ABC Analysis - Data	Encik Azrie reported data not appear	Item Group filtering was	09/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS077788721S				not display properly based on selection	with certain filter Filter by Drug > Click Search > Only data non drug appear Filter by Non-Drug > Click Search > Data non drug appear Refresh Report Type: Usage/Procurement > Click search > Data Drug appear	not functioning properly	
66.	I-PhIS077792521S	Pejabat Kesihatan Daerah Langkawi (B)	Pharmacy Inventory	29/08/2021	Product Complaint (Non Drug) - Not able search by Item Description in lower case	Reported by Puan Pathma that she unable to proceed with product complaint due to item that she wants not in the list of item description. Item that she wants is dressing set. Product complaint > + > non drug > product type: dressing > item description: dressing set not appear.	Previously searching function by Item Description was case sensitive. Suppose system should ignore case sensitive for searching function	08/09/2021
67.	I-PhIS077828821S	Pusat Darah Negara (B)	Pharmacy Inventory	01/09/2021	Purchase Order (Lampiran Q) - Popup appear "order quantity cannot be greater than remaining quantity"	En Hafiez reported unable to proceed purchase order Lampiran Q. popup occur "order quantity cannot be greater than remaining quantity". May refer attachment user. In Lampiran Q have 4 items. When go to PO screen, only able to select 3 items. Another 1 item not appear. Appear same item that user already proceed purchase. Then, user keep select the existing item and change item description > key in order quantity same as Lampiran Q > save > error occur.	Issue happened due to after select quotation, remaining purchase quantity was not summing up for all item details quantity but only take one latest record.	14/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Lampiran Q No.: QU20000043 Order Quantity: 600		
68.	I- PHIS077832721S	Pejabat Farmasi Bahagian Sri Aman (B) (PSV)	Report/Enquiry	01/09/2021	Receive Item Report - Data not display for AP DO (Item Purchase Type = APPL)	Ms May Ling Ai Joou reported all receipt No. under AP DOs do not capture under receive item report when filtered under "APPL" as the item purchase type. (Attachment shows an example in which the receipt number for an AP DO is not captured in the report)	Searching function by Item Purchase Type was not correctly implemented	08/09/2021
69.	I- PHIS077845321S	Hospital Kulim (A)	MTAC	01/09/2021	MTAC Reporting - Save CP1 prompt error	Pn Lim reported error "please contact admin" occur after click save. User informed happen to all patient and error occur after phis upgrade version  MTAC > CP1 > Key in Details > Click Save > Error "please contact admin" MRN: HKLM00194747 Patient: Mohd Safian	System was unable to retrieve information on CP1 medication and this has caused error when saving CP1 record	09/09/2021
70.	I- PHIS077846321S	Hospital Umum Sarawak (A)	Report/Enquiry	01/09/2021	PF5.2 - Duplicate Facility	Received email from user as below: 1. Data for "Sumber Preskripsi" INTER or INTRA: Total sum of INTER and INTRA is required for PF 5.2 report (Now we have to calculate manually), please assist to provide Total amount for INTER and INTRA state sumber prescription respectively. 2. As we export PF 5.2 report to Excel or printing, it will not appear as a whole, but appear page by page	Wrong query in code whereby system was not filtering duplicate facilities when showing record in report	13/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						<p>in view (i.e. if we are looking at page 1, when we click to export or print, it will only export that particular page to excel or print that particular page only)</p> <p>image.png (User attachment 1) Picture 1: Viewing page 1 of 7</p> <p>image.png (User Attachment 2) Picture 2: After clicking "Print" as shown in Picture 1, it will only able to generate 1 page for printing (Same goes to export to excel)</p> <p>Please assist to provide printing/ data export for all pages instead</p> <p>3. Inaccurate data for facilities: Duplicate data found in Nama Facility</p> <ul style="list-style-type: none"><li>- The following facilities appeared in the report twice (duplicate)</li><li>- KK Jalan Oya, Hospital Kapit, KK Engkili, Hospital Sultanah Nur Zahirah, Pusat Jantung Sarawak, Hospital Betong</li></ul> <p>Please assist to rectify.</p> <p>4. Inaccurate data for Total number of Prescription Referred Out (815) for the month of August, with the following manual calculations:</p> <ul style="list-style-type: none"><li>- Total of all (include duplicate facility) amounts to 844</li><li>- Total of all (exclude duplicate</li></ul>		



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						facility) amounts to 798 - Total prescriptions referred out with reference to SPUB patient lists for August 2021: 820 Please assist to check which data is accurate.		
71.	I-PhIS077860221S	Hospital Sik (A)	Pharmacy Inventory	02/09/2021	Product Complaints - Batch No not appear in the report (Non Drug)	Tiada Batch Number Dalam senarai Product Complain Inventory> Inventory Management> Product Quality> Product Complaints> (+)> Non Drug 1. Product Type/Application: disposable needle 25G 2. Brand/Trade Name and Model Number: connecx 3. Item Description: disposable needle 25G (12.2629.18) 4. Serial/Batch/Lot Number: 111597A36 PC21000003	Value for Serial/Batch/Lot Number was not correctly retrieved when printing report	10/09/2021
72.	I-PhIS077892721S	Pejabat Kesihatan Daerah Jasin (B)	Pharmacy Inventory	02/09/2021	Purchase Order - Amount shows incorrect in purchase order report	User reported she has purchase order Lp but one of the item users doesn't want to proceed. User has approved in eP with 0 quantity but amount still shows in purchase order report. User query why it still shows amount (RM) even user has insert 0 quantity for this item. Kindly refer attachment for reference. Details as below:	Previously when clicking on Print button, report will directly get amount value from database without checking whether item status is cancelled or not.	20/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						PO: 21000450 item code: B01AA03520T1003XX.01 user id: 860905085118		
73.	I- PhIS077916321S	Hospital Raja Permaisuri Bainun (A) (PSV)	Outpatient Pharmacy	03/09/2021	SPUB Patient List: Error "HTTP Status:410" appear after click print button	Pn Quraisyah reported Error "HTTP Status:410" appear after click print button. MRN: HRPB55229 Patient name: Yit Seiw Leng SPUB No.: HRPNSPUB_00052357	Issue happened due to jasper report was not properly loaded when clicking on print button.	08/10/2021
74.	I- PhIS077917621S	Hospital Sultanah Aminah (A)	Report/Enquiry	03/09/2021	PF 5.3 (d) - Filter by Month not function	Received email from user, they are unable to generate PF5.3d report by month.	Wrong query was implemented in report whereby system did not consider the month value in filtering function	01/10/2021
75.	I- PhIS077926321S	Klinik Kesihatan Rembia (B)	Pharmacy Inventory	03/09/2021	Task List: Indent (External) no approve button	Puan Azwa reported button approve not appear. Indent No: R21000335 Status: Pending for approval Click transaction at tasklist> Button approve not appear ID: 820829145732	Backend error was not handled properly, due to that user unable to do approval function and resent the indent.	07/12/2021
76.	I- PhIS077987021S	Klinik Kesihatan Jelai (B)	Pharmacy Inventory	06/09/2021	Item/Product Buffer Level: Allow to save even mandatory field is BLANK	En Yu Wai Liang reported unable to proceed order in Phis due to pop up 'message error: 615. An error has occurred. Please contact system admin.' upon selecting item code: 25.1202.06 Surgical Latex Rubber Glove (Powdered) Size 7.5.	No validation was implemented to check on mandatory fields during saving function	20/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
77.	I- PhIS077995121S	Klinik Kesihatan Rompin (B)	Pharmacy Inventory	07/09/2021	Contract Facility - Unable to search contract	<p>Pn Hafizah reported unable to search contract at contract facility screen.</p> <p>Step: Click retrieve button &gt; User enter drug name at column Drug / Non Drug Name &gt; Drug will appear &gt; User double click on selected drug name &gt; Click search again &gt; Page remain same.</p> <p>Example contract code: KKM-102/2021/F(U)</p>	Wrong query was implemented at searching function for Drug/Non Drug Name value in Contract Facility List screen	15/09/2021
78.	I- PhIS078000721S	Pejabat Kesihatan Daerah Melaka Tengah (B)	IWP	07/09/2021	Request Order Authorization: Amended Vote Code not flow to facility	<p>Pn Mas reported IWP budget - Budget not flow back after LPO cancellation and APPL CN email from user:</p> <p>KWAN BUDGET NOT FLOWING IN BACK AFTER LPO CANCELLATION &amp; APPL CN</p> <p>1. LP CANCELLED LPO</p> <p>PURCHASE BY: PKD MELAKA TENGAH USING PHIS PKDMT</p> <p>LPO NO: PO406530</p> <p>ITEM: DISPOSABLE INJECTION TRAY (STERILE) FOR PPV USE</p> <p>VOTE CODE: 080501/000000/27499/99</p> <p>TOTAL AMOUNT: RM6360.00</p> <p>2. APPL CREDIT NOTE BY ITEM ITEM</p> <p>PURCHASE BY: RESPECTIVE CLINICS USING OWN PHIS SYSTEM</p>	Wrong implementation was done for LP and contract whereby if user change PO to different budget type or different vote, that PO with new current budget would not flow to facility	15/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						VOTE CODE: 080501/000000/27499/99 CO434867 KKAM (KK Ayer Molek) CO434875 KKUP (KK Ujong pasir) CO434886 KKBR (KK Bukit rambai) CO434901 KKTE (KK Tengkeru) CO434911 KKJG (KK Jalan gereja) CO434917 KKP (KK Peringgit) CO432772 KKST (KK Seri tanjung) CO432772 KKST (KK Seri tanjung) CO432794 KKTE (KK Tengkeru) CO429425 KKSU (KK Sungai Udang)		
79.	I-PhIS078075321S	Hospital Miri (A)	Outpatient Pharmacy	09/09/2021	Screening & Verification – Extemporaneous Checkbox	Mr Lau Yok Hie reported Extemporaneous checkbox was displayed at wrong column	Cosmetic issue	13/10/2021
80.	I-PhIS078108321S	Klinik Kesihatan Padang Rengas (B)	IWP	10/09/2021	Received from supplier - DO No. not appear	Pn Nasrah reported unable to proceed receiving from supplier due to DO No. not appear LPO No.: CO446702 DO No.: 523447698	Issue happens due to wrong query has been applied when to sync DO details from PIWP to IWP.	23/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
81.	I- PHIS078154821S	Hospital Bahagia Ulu Kinta (A)	Clinical Pharmacokinetic Services (CPS) & TDM	13/09/2021	TDM Outsource - Result still not received	Ms Nicole reported that for TDM Order No as following, user did outsource to HRPB. User HRPB already issued the result to Hosp Bahagia Ulu Kinta but user is still not received the result in Phis.  TDM Outsource to HRPB TDM No: TDM2100000112	Library in master release scheduler was not compatible with server OS and this have impacted to scheduler service execution	13/10/2021
82.	I- PHIS078196721S	Pejabat Kesihatan Daerah Seberang Perai Tengah (B)	Pharmacy Inventory	14/09/2021	IWP - Budget adjustment: Error "unknown exception"	Pn Siva Shangkaree reported error "unknown exception" for one transaction number  Transaction no.: BJ21004272	Issue happens due to wrong transaction status was saved in backend table. Transaction status should be 'PFA' instead of 'Pending For Approval'. This lead system to hit error when try to display budget adjustment.	08/10/2021
83.	I- PHIS078248621S	Klinik Kesihatan Rantau (B)	Report/Enquiry	15/09/2021	Facility Catalogue - Item Group Drug Entry Not Appear	Puan Wani informs Item Group: Drug not appear when user filter search as Item Group: Drug or All. User selected Item Type: All and Standard Item: All but after user search any drug item from Item Code, item appeared accordingly.	Column length for Item Description was not set properly. System unable to save record into this column due to limited column size	04/10/2021
84.	I- PHIS078370521S	Klinik Kesihatan Seksyen 19 Shah Alam (A)	Pharmacy Inventory	21/09/2021	Product Complaint - Filename display contradict with module	Reported by En Adam upon saving the files of product complaint, appear wrong file name instead of product complaint, refer attachment.	Report file name was not set properly.	30/09/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
85.	I- PhIS078501221S	Hospital Seri Manjung (A)	Pharmacy Inventory	24/09/2021	Budget Adjustment - Error message appear	Received email from user as below: Budget Adjustment for CO21000000252996, CO21000000301641 & PO21000000252363 can't be proceeded. Error screen pop up. Transaction No. appeared as unknown exception java.lang.nullpointerexception	Transaction status was not updated properly into database during send for approval process	05/10/2021
86.	I- PhIS078462421S	Bahagian Perkhidmatan Farmasi (HQ)	IWP	23/09/2021	IWP - PO summary	Purchased order without eP Integration listed in PO Summary. PO summary should only listed PO with eP Integration.	Missing query to exclude Purchase Order without eP integration inside PO Summary screen	07/10/2021
87.	I- PhIS078373321S	Pejabat Kesihatan Titiwangsa (B)	IWP	21/09/2021	IWP - Unable to reject virement	User Ms Leow reported popup appear "org.hibernate.exception...." when she clicks reject button at screen virement. Transaction no.: BT21011738	Wrong checking was done whereby system will check new budget balance value during Reject function. Suppose no need to check this value when do reject	06/10/2021
88.	I- PhIS078208121S	Hospital Wanita & Kanak-kanak Sabah (A)	Pharmacy Inventory	14/09/2021	Purchase order LP - Lampiran Q not appear against Requisition No	Miss Voon reported, Purchase order LP - Lampiran Q not appear to user to select. Order Type: Lampiran Q Request Type: Requisition order Ro number: 1) 751 2) 744	There was an error at backend to retrieve quotation detail value from database and cause Lampiran Q unable to be appeared	06/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Lampiran Q no: should be QU21000057 but not appear to select		
89.	I- PhIS078098821S	Hospital Kuala Lipis (A) (PSV)	Report/Enquiry	10/09/2021	Budget Movement - Balance not tally - Allocation Duplicate	Puan Rozana reported Vote Code: 100701/00800/27401/99 Allocation: 91000 Additional: 60000 Total: 151000 Liability Amount: 107543.75 Balance: 89131.25 Liability Amount + Balance = 196675 more than total allocation: 151000	Missing concurrent user validation at the approval function.	08/10/2021
90.	I- PhIS078661021S	Klinik Kesihatan Peringgit (A)	Pharmacy Inventory	30/09/2021	Pop up error upon cancelling LPO in PHIS	User want to cancel these LPOs in PHIS system but pop-up error like this 'INFO3268: Integration Fails, Please Approve this Record again.'	During eP approve function, vote code information was not correctly synchronized to facility	25/10/2021
91.	I- PhIS078678421S	Hospital Segamat (A)	Report/Enquiry	01/10/2021	PF5.1(b) - No data appear	User Ms Chia reported no data appear when she generates report PF5.1(b) for year 2021	There was no checking on null/empty validation for data entry record with null values for No of Part Time Personnel and No of Open Counters values	08/10/2021
92.	I- PhIS078622321S	Pejabat Kesihatan Daerah Kerian (B)	IWP	29/09/2021	IWP - Item Master status not auto update	User En Limesh reported for drug/ non drug catalogue - status not update for item GLN0200143 (Alcohol 75% Handrub (+Hydrogen Peroxide + Glycerol)) as user inform at facility appear status HQ inactive	Missing implementation in system to automatically update Item status when changing Drug status	08/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						but when checked at IWP HQ status is active. User inform at listing list status appear as inactive but when double click all HQ status appear as active		
93.	I- PhIS078344321S	Klinik Kesihatan Bandar Kota Bharu (A) (PSV)	Pharmacy Inventory	20/09/2021	Return to Supplying Facility - Wrongly quantity	User reported for return to supplying facility: wrongly quantity appear for below detail 1. Return no: RE21000011 - return quantity from HRPZ II 133 ampoule but appear at KKKB as 120 ampoule 2. Return no: RE21000012 - return quantity from HRPZ II 250 ampoule but appear at KKKB as 240ampoule Item Code: B05XA03100P6002i.05 (B05XA03100P6002i.05) 250	System was not correctly retrieved and display the Order Quantity in screen	08/10/2021
94.	I- PhIS078943221S	PKD Gombak (Stor Integrasi Rawang) (B)	Pharmacy Inventory	11/10/2021	Virement - Popup appear when click approved	Pn Sarah reported popup appear "This transaction is being process by other transaction. Please wait until another transaction complete" when she clicks approved button at virement screen. Confirmed by user she wants to virement from KK Sg Buloh to KK Taman Ehsan. Transaction no.: BT21012374	Issue happened due to Budget balances column widths are mismatched between transaction table and master table	20/10/2021
95.	I- PhIS078832421S	Pejabat Kesihatan Daerah Seberang Perai Tengah (B)	IWP	06/10/2021	IWP - Unable to proceed order	Ms Siva reported that user is not able to proceed order due to pop up 'LPO No already available in facility'. User informs the LPO No that user fill in is unique.	System was only checking on LPO No without checking on facility code and this have caused other	26/10/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						PO No: PO21000699 PKD Seberang Perai Tengah LPO No: 516491	facilities unable to proceed with eP approval process if using same LPO No	
96.	I-PhIS078749821S	Hospital Sarikei (A)	Report/Enquiry	04/10/2021	PF11 - Data not appear	Miss Adeline reported data not appear in PF11 Bilangan Kad Alahan Dikeluarkan kepada pesakit: 0 Issue happened to all month. As refer in Print Allergy Card Screen for September 2021 Print Allergy card for 3 times	Issue happened due to wrong query script had been set for 'Bilangan Kad Alahan Ubat Dikeluarkan Kepada Pesakit (b)' column	25/10/2021
97.	I-PhIS079342421S	Hospital Kota Belud (A)	Manufacturing - Galenical	27/10/2021	Work order - Unable to confirm work order	Miss Lee reported, Work order - Unable to alternate item and confirm due to appear good stock quantity should be equal or more than order quantity. WO no: 21-10-0032 item for alcohol to industrial matilated spirit 96%bp	While doing alternate, system only checking on Available Quantity. Suppose system also need to check on Allocate Quantity. This have caused alert message to appear and not allow to proceed even got enough allocate/available quantity	19/11/2021
98.	I-PhIS079414421S	Hospital Dutchess of Kent (A) (PSV)	Pharmacy Inventory	29/10/2021	Purchase Order - Receiving Details is missing	Receiving details missing when click hyperlink at column receive quantity in PO screen. Happen to old and new order.	Wrong query was implemented in Receive Quantity dialog screen whereby previously it only can display data for PO record with Approved flag = No.	01/11/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
							Suppose system should only display data for PO record with Approved flag = Yes	
99.	I-PhIS079996521S	Klinik Kesihatan Batu 9 (A)	Pharmacy Inventory	23/11/2021	Receive From Supplier (APPL Online) - Receive Quantity column editable	Miss Michelle reported DO not appear during receiving. LPO: 584342 DO: 552020934 1st receives Receive quantity in PhIS: 98 User receive 96 since physical 96 only 2nd receives Receive another 2 LPO: 584342 DO: 557894311 (not appear)	Issue happened due to system allowed user to edit receive quantity in receive from supplier screen for APPL Online. Supposedly, receive quantity cannot be edit for APPL Online as this will involve integration with supplier.	03/12/2021
100.	I-PhIS079472921S	Hospital Bahagia Ulu Kinta (A)	Report/Enquiry	01/11/2021	PF5.5b - No data appear - MTAC Type = Psychiatry	Ms Tan reported no data appear when she generates report PF5.5b start from Jan until October 2021.	Issue happened due to incorrect query whereby wrong description have been used. Wrong spelling 'PSYC' is being use instead of 'Psychiatry'.	03/12/2021
101.	I-PhIS078846721S	Hospital Tengku Anis (A)	Report/Enquiry	07/10/2021	POMs Compilation report - Data Inaccuracy - filter not function	Reported by Pn Safarina that when she generates by monthly (1/7-30/7) or (1/8-31/8) appear same data for all months. when she tries to total up also appear same data which it's not accurate. Dispense location: Farmasi pesakit	Searching function was not implemented correctly	24/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						dalam		
102.	I- PhIS077825521S	Hospital Sibu (A)	Report/Enquiry	01/09/2021	PF6.5 - Bilangan Kes not accurate	User Mr/Ms Lau Yi Ling request to clarify definition of bilangan kes. 1. 'Bilangan kes' for both pediatric and dewasa are calculated as number of transactions instead of number of cases. According to PF 6.5, Bilangan kes adalah bilangan pesakit berdasarkan setiap kemasukan ke hospital.	Wrong query was implemented. Suppose 'Bilangan Kes' value should count by visit not by dispense transaction	02/12/2021
103.	I- PhIS080019421S	Pejabat Kesihatan Daerah Marang (B)	IWP	24/11/2021	Payment (APPL without eP) - Liability not enough - Vote Code able to edit at stage approval	Received email from user, unable to approve payment due to popup error message "liability amount is Less than PO amount" appear. Kindly refer user attachment for reference. Details as below: PM21083209	Issue happened due to system allowed to change vote code at IWP before eP approved for Purchase Order (without eP integration) and thus have impacted on budget movement	03/12/2021
104.	I- PhIS079844521S	Hospital Kemaman (A) (PSV)	Pharmacy Inventory	17/11/2021	Purchase Order (APPL without eP) - Unable to eP approve - insufficient balance	Pn Nabilah reported that unable to do eP approve due to pop up 'insufficient balance' appears. User informs that allocation has been made to the Vote Code but issue persists. LPO No: CO21 613746 (APPL without eP Integration)	Validation on budget during ep approve was not correctly handled	07/12/2021
105.	I- PhIS080070921S	Hospital Dutchess of Kent (A) (PSV)	Pharmacy Inventory	26/11/2021	APPL (Offline): Cancel LPO button not display and default eP Approved Quantity not display	Reported by Ms Sia that during eP approved, the eP approve quantity was not automatically appear and appear as 0 quantity. Due to that, she tries to manually key in (2nd	Issue happened due to code was not properly handled for APPL (Without eP Integration).	07/12/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						time) the quantity for the 1st item and try to approve again. Hence for the next items it become 0 quantity and unable to key in again. Due to that, she wanted to cancel the order but there is no button cancel appear. PO No: PO21002588	1. Not display eP Approved Quantity at stage Pending for eP Approval. Suppose by default eP Approved Quantity = Ordered Quantity. 2. LPO cancellation button was not displayed correctly.	
106.	I- PhIS079672321S	Hospital Queen Elizabeth (A) (PSV)	Pharmacy Inventory	09/11/2021	Issue - Baki Selepas Pengeluaran show wrong value	Email from user, May I know how come the balance after issuing is not tally with the item movement balance item name: enalapril 5mg tablet	Previously wrong formula was applied to calculate 'Baki Selepas Pengeluaran' value	24/11/2021
107.	I- PhIS080100921S	Hospital Sultanah Nora Ismail (A) (PSV)	Pharmacy Inventory	28/11/2021	Budget adjustment - INFO0591: Please enter valid amount value.	Ms Yap reported popup appear "please enter valid amount value" when she clicks save button. Confirmed by user she wants to transfer all amount in vote code:090501/990100/27501/99 to vote code 090501/011024/27501/99 Transaction no.: BJ21001358 BJ21001360	Issue happened due to condition was not properly handled if Adjustment Amount (RM) = Current Utilized Amount (RM).	14/12/2021
108.	I- PhIS080500421S	Hospital Seri Manjung (A)	Manufacturing - Galenical	17/12/2021	Work Order - changes in formulation after editing request	Ms Ling Yee Fang reported through email, 'Attached is the worksheet for	After changing request quantity, required quantity for consumable item not calculated and	21/12/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
					quantity	<p>caffeine citrate 20mg/ml oral solution.</p> <p>after i edit the request quantity to 240ml, the ingredients needed have changes as well.</p> <p>water is removed from the formulation after the editing.</p> <p>kindly check to prevent any future compounding error. thank you.</p> <p>PHIS version: PhIS &amp; CPS: v2.5.1.2 Last Modified: 28/10/2021 05:30 PM User: LING YEE FANG; Unit: Manufacturing &amp; Prepacking</p> <p>*Editing is a new function in this latest PHIS version, but it changes the formulation as well*</p>	causing required quantity not displaying at the worksheet	
109.	I- PhIS079493421S	Klinik Kesihatan Jalan Masjid (A)	Pharmacy Inventory	02/11/2021	Receive item report (Supplier) - Incorrect transaction display	<p>Miss Tan Hui Shen reported, receive item report - Appear wrong data. Example below item user receive 13/10/2021 but appear when user search for date 15/10 - 31/10</p> <p>Example: Receive Type: Supplier From Date: 15/10/2021 To Date: 31/10/2021 item 07.1608.01 LPO number: 398156 receive 13/10/21</p>	Query was not handled properly to display results based on selection. Suppose 'Date' at Receive Item report should refer to 'Good Receive Date'.	11/11/2021
110.	I-	Hospital Raja Permaisuri Bainun	Pharmacy	01/12/2021	Receive Inter Facility - Approved button	User Ms Aisyah reported unable to proceed receiving inter facility from	Send for approval function was not	22/12/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
	PhIS080208421S	(A) (PSV)	Inventory		not appear	Hospital Tanah Merah due to approved button not appear. Confirmed by user she able to receive issue no. but only approve button not appear. Indent no.: R21029581 Issue No.: N02PS001 - 0025738 From: Hospital Tanah Merah	handled properly in code. Due to that approval button was not visible.	
111.	I-PhIS079462021S	Hospital Seberang Jaya (A) (PSV)	Outpatient Pharmacy	01/11/2021	SPUB Patient List - Unable to Send SPUB	Encik Goh unable to proceed with sending SPUB due to pop-up appear. Kindly refer file upload.	There was a wrong checking has been implemented in code; SPUB checkbox must be selected during dispensing in order to do SPUB. Suppose prescription should be allowed to do SPUB as long as it is in Partial dispensing status	23/12/2021
112.	I-PhIS080654321S	Hospital Shah Alam (B)	Adverse Drug Reaction (ADR)	23/12/2021	ADR reporting - Popup appear when click save	En Asyraf reported popup appear "Please contact your system admin"" when he clicks on save button during perform ADR Reporting. User also informed after he closes ADR reporting screens and re-open back, user notice all report that has been entered before was missing. Nazili binti Hassan No IC: 98110910622 ADR210000227	Error happens due to user clicked on Skin Reaction hyperlink before click on Save button. Thus, it caused error at the ADR transaction and missing from listing screen.	28/12/2021



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
113.	I- PhIS080470221S	Hospital Sik (A)	Report/Enquiry	15/12/2021	PF 4.1(a) - Data generated is inaccurate	En Azrie reported that data generated in PF 4.1(a) is inaccurate for column Bil. Produk Dalam Proses Dikenakan Penalti (A) & Bil. Produk Telah Selesai Proses Penalti (B).  Moreover, column Nilai Tuntutan Penalti not showing any value as well.  Filter Used: Quarter: ALL   Financial year: 2021	Wrong column had been implemented in query to refer to penalty amount column	03/01/2022
114.	I- PhIS065071219S	Report/Enquiry	Report/Enquiry	28/11/2019	MAA Report - Patient data appear differently	Encik Omar reported patient data appear differently. Other filter as default. Previous Supply End Date Time From: 1.11.2019 Previous Supply End Date Time To: 28.11.2019 Data patient appear 2 times but when filter as below: Previous Supply End Date Time From: 1.11.2019 Previous Supply End Date Time To: 1.11.2019 Data patient appear 1 time only 550611065070 (Batumoney)	Wrong query was implemented for previous supply from and to date	04/01/2022
115.	I- PhIS080948622S	Year End Process	Pharmacy Inventory	01/01/2022	IWP: YEP scheduled not executed	Miss Lim reported Financial Year not updated  Facility Configuration -Current Financial 2021	Wrong implementation in code whereby if got 1 facility that is unreachable, YEP program will exit and	05/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						Purchase Order - Financial 2021 Budget Allocation > Add new record > Financial 2021 (WP)Budget Allocation > Add new record > Financial 2021 YEP > Financial Year: 2021 PKD Bandar Baharu - KK Serdang KK Bandar Bharu KK Lubuk Buntar	not continuing to next facility.	
116.	I-PhIS080968422S	Pharmacy Inventory	Pharmacy Inventory	03/01/2022	Budget Adjustment - not able to search LPO once change year	User reported for budget adjustment - LPO no not appear to select LPO no: PO21522234 PO21404084 PO2151891 PO21115178 From vote 030501/080700/27401/99 to vote 030501/011023/27401/99	Wrong query had been applied on searching function for LPO No	12/01/2022
117.	I-PhIS081160922	Bahagian Perkhidmatan Farmasi (HQ)	IWP	12/01/2022	Contract HQ - List of previous facility missing after add new facility	Contract No: KKM-238/2021/F(U) Erythropoietin Beta Human Recombinant 2000IU Injection (Pool Procurement) exist at Contract HQ on 15 October 2021 with 147 list of facilities. On 14/12/2021 user added Hospital Tuanku Fauziah. and the list become	During save revision contract record, system was not properly saving the information causing old facility record missing from the facility list.	19/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						148 facilities.		
118.	I- PhIS080398221S	Hospital Muadzam Shah (B)	Patient Management	10/12/2021	Patient Quick Registration - Department keep changing randomly	SIT Amirul reported on behalf of user. During record prescription, Department keep changing Step: Record Prescription > Create New Patient > Visit Type: Outpatient > Department: Sometimes appear Outpatient / Pharmacy	There was no implementation for defaulted/sorted value for Department field in Quick Registration screen	19/01/2022
119.	I- PhIS080240321S	Hospital Sibul (A)	Report/Enquiry	02/12/2021	Prescription Management IP - Appear processing when user search	Miss Ling reported, Prescription Management IP - Appear processing when user search. Order Date/Time From: 01/11/2021 Order Date/Time to: 30/11/2021 Order Status: NEW Dispense Location: counter inpatient	Wrong query was implemented to get prescriber detail and cause system to get error when searching	19/01/2022
120.	I- PhIS080444421S	Hospital Pulau Pinang (A) (PSV)	Order Management	14/12/2021	Unable to transcribe for Mflex In patient	En Ali reported that unable to transcribe for Mflex In patient from external facility due to pop up 'You need a prescriber name' appears. Issue happens recently. From KK Bayan Lepas Name: Zulkefly MRN No: P260235 IC No: 711116075751	Wrong validation was implemented when adding drug or confirming order for visit with MFlex flag	21/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
121.	I- PHIS079684921S	Klinik Kesihatan Ampang (A)	Report/Enquiry	10/11/2021	PF7 - Data not display	Reported when generate PF7 report for October 2021, data not appear	Issue happened due incorrect column name was declared for 'Others' column at coding side which is not matched with the column name that had been configured at database level	19/01/2022
122.	I- PHIS080698321S	Klinik Kesihatan UTC Komtar (A)	Pharmacy Inventory	24/12/2021	Bad Data Management: Please contact admin after click save button, lazy initialization exception	Pn Amelia reported an Error occurred, please contact admin after click save button on bad data management. User click ok and tried to save again but info popup data has been recorded. user tried to find back, the transaction is missing in the list.	Stock details was failed to load during saving function and causing error message to appear	05/01/2022
123.	I- PHIS079170821S	Hospital Raja Permaisuri Bainun (A) (PSV)	Patient Management	20/10/2021	Patient Registration - Patient visit not tally with HIS	User reported patient visit not tally with HIS system. User claimed in HIS it shows as Ward 6A and PHIS shows as Ward 2C Sari. As per confirmed by user, correct patient visit is in Ward 6A. Kindly refer attachment for reference. Details as below: MRN 28947 / Ramoo PHIS: Ward 2C Sari HIS: Ward 6A	Issue happened due to there was no query to get the latest data from database when saving patient visit.	20/01/2022
124.	I- PHIS081170622S	Hospital Sultanah Aminah (A)	Pharmacy Inventory	13/01/2022	Return To Supplying Unit - Please Contact Admin, return reason length	Cik Fathin email as below: Error in returning stock, I got problem returning stock from farmasi pesakit luar filling counter to	Issue happened due to column length for batch no was not following similar length to Current	20/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
						farmasi pesakit luar substore. Home->inventory->inventory management -> returned item->return to supplying unit I already entered the item, but once I click save, this notification pops out. Please assist because I need to settle this urgently.	stock details table and causing error when saving	
125.	I- PHIS080860321S	Klinik Kesihatan Gelugor (A)	Pharmacy Inventory	27/12/2021	Bad data management - Popup appear when click save - sequence	User Ms Ooi reported popup appear "please contact your system admin" when click save during perform cad data management. Transaction no.: B02OPD_FAR-210000004 User ID: 910712075784	Issue happened due to sequence number for specified table already generated and have been used at the facility thus causing error message to appear after save record	21/01/2022
126.	I- PHIS081125122S	Hospital Raja Permaisuri Bainun (A) (PSV)	Order Management	10/01/2022	Unable to endorse medication	SN Nur Ezrien reported on behalf of doctor, not able to order medication due to patient does not have any visit number. Name: Muhammad Raffique Rifqi MRN No: HRPB996316 IC No: 200608080675	There is an issue with patient data, postcode came from HIS is 6 characters length whereas PhIS only allowed to support until 5 characters.	26/01/2022
127.	I- PHIS071886521S	Pejabat Kesihatan Daerah Klang (B)	Pharmacy Inventory	26/01/2021	IWP: Only APPL order with integration should flow to NEWPIWP	Reported by Sofiah OM PLSB regarding DUPLICATE ORDER FROM PKD Klang (061500). May refer file upload.	Issue happened due to wrong patching during PHISHQ ver2.3.1 deployment to update Purchase Order Type value from 'APPL Non eP' record to 'APPL' causes 'offline APPL' PO	26/01/2022



No	Ticket No	Facility	Module	Reported Date	Title	Description	Root Cause/Analysis	Resolved Date
							to flow to PIERS	
128.	I- PhIS081027122S	Hospital Miri (A)	Ward Pharmacy	05/01/2022	CP 1 - Issue with Entering CP1	Unable to enter CP1 for this particular patient. I have attempted to enter the CP1 4 times but the entry is still not saved. Kindly refer to the video (link attached) for more information. Please rectify this issue as soon as possible. Thank you.  Unit: Clinical Pharmacy Contact: 085-420033 ext 253 Details of patient affected: - Name: Andam anak Ambah MRN: HMIRI00098983	Column length in database for Dose column was not enough to store information	27/01/2022
129.	I- PhIS079694121S	Klinik Kesihatan Pasir Pinji (A)	Pharmacy Inventory	10/11/2021	Receive Inter facility - Listing page show no record found - Brand/Manufacturer Null	Puan Norhaszlin reported listing page show no record found for Receive Status: Open & All Receive From: All Receive Type: All	Missing implementation in code to handle null value for Brand & Manufacturer fields	19/11/2021

## 4 Refinement List – Detail Changes

### 4.1 TPC-OHCIS Integration – Drug/Item Status

CR No	Module	Function	Description
R220002	TPC-OHCIS	TPC-OHCIS Integration – Drug/Item Status	<p>PHIS will send item master status to MIRTH by these rules:</p> <ol style="list-style-type: none"> <li>If all item master having status active 'A', PHIS will send record to MIRTH drug status as 'A' for that item master.</li> <li>If one/some of the item master having status active and inactive, PHIS will send record to MIRTH drug status as 'A' for that item master</li> <li>If all item master having status inactive 'I', PHIS will send record to MIRTH drug status as 'I' for that item master.</li> </ol>

```

SQL Workbench/J 10.13.1.238 - cyberphistest.wksp
File Edit View Data SQL Macros Workspace Tools Help
User=hisblank, Schema=phisprod, URL=jdbc:postgresql://10.13.1.238:5432/phisprod
Statement 1 Statement 2 Statement 3 Statement 4 Statement 5 Statement 6 Database Explorer 7 Database Explorer 8 Statement 9 Statement 10 Statement 11 Statement 12 Statement 13 Statem
1
2 alter sequence ph_h17_orc_seq restart with (select max(orc_seqno) from ph_h17_orc);
3 select * from ph_h17_orc_seq;
4
5 SELECT SETVAL('ph_h17_orc_seq', (SELECT MAX(orc_seqno) FROM ph_h17_orc), true);
6
7
8 select drug_seqno,drug_code,drug_name,active_flag,hq_status from ph_drugs where drug_code='A02BC01000C1002XX';
9 select item_seqno,item_code,item_desc,active_flag,hq_status from ph_items where drug_seqno=1715;
    
```

drug_seqno	drug_code	drug_name	active_flag	hq_status
1715	A02BC01000C1002XX	Omeprazole 20 mg Capsule	A	A

```

SQL Workbench/J 10.13.1.238 - cyberphistest.wksp
File Edit View Data SQL Macros Workspace Tools Help
User=hisblank, Schema=phisprod, URL=jdbc:postgresql://10.13.1.238:5432/phisprod
Statement 1 Statement 2 Statement 3 Statement 4 Statement 5 Statement 6 Database Explorer 7 Database Explorer 8 Statement 9 Statement 10 Statement 11 Statement 12 Statement 13 Statem
1
2 alter sequence ph_h17_orc_seq restart with (select max(orc_seqno) from ph_h17_orc);
3 select * from ph_h17_orc_seq;
4
5 SELECT SETVAL('ph_h17_orc_seq', (SELECT MAX(orc_seqno) FROM ph_h17_orc), true);
6
7
8 select drug_seqno,drug_code,drug_name,active_flag,hq_status from ph_drugs where drug_code='A02BC01000C1002XX';
9 select item_seqno,item_code,item_desc,active_flag,hq_status from ph_items where drug_seqno=1715;
    
```

item_seqno	item_code	item_desc	active_flag	hq_status
9479	A02BC01000C1002-1	Omeprazole 20mg Cap	I	I
12643	A02BC01000C1002-2	Omeprazole 20mg Cap	I	I
30474	A02BC01000C1002-7	Omeprazole 20mg Cap	I	A
30102	2806.02	Omeprazole 20mg Cap	A	A
10191	A02BC01000C1002-28	Omeprazole 20mg Cap	I	A
10340	A02BC01000C1002-30	Omeprazole 20mg Cap	I	A
27431	A02BC01000C1002-15	Omeprazole 20mg Cap	I	A



```
File Edit Search View Encoding Language Settings Tools Macro Run Plugins Window ?
new 52 new 45 new 56 new 44 new 29 new 22 new 47 new 55 new 51 new 7 new 53 new 66 PF_pharmacy_script.sql PF_inventory_script.sql new 23 new 58 new 31
1 MSH|^~\&|PHIS|21-14010411|SPP|21-14010411|20211213112114|1003300|MFR^M01^MFR_M01|20211213112114.45300|P|2.6
2 MSA|AA|SPP|20211213112114.931|SUCCESSFUL|||0^MESSAGE_ACCEPTED
3 MFI|IIV||REP|20211201000000|AL
4 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
5 ZMR|02.2806.02|A02BC01000C1002XX|Omeprazole 20 mg Capsule|Pack of 14 caps^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
6 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
7 ZMR|A02BC01000C1002-1|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 1 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
8 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
9 ZMR|A02BC01000C1002-15|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 15 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
10 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
11 ZMR|A02BC01000C1002-2|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 2 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
12 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
13 ZMR|A02BC01000C1002-28|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 28 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
14 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
15 ZMR|A02BC01000C1002-30|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 30 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
16 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
17 ZMR|A02BC01000C1002-7|A02BC01000C1002XX|Omeprazole 20 mg Capsule|pack of 7 capsule^20^mg^1^capsule|Oral Capsule|1|capsule|ORAL^Oral|0D^OD (once daily)||A
18 MFE|MAD|||A02BC01000C1002XX^Omeprazole 20 mg Capsule|CWE
```

## 4.2 Record Prescription – Original Prescriber Name (MFlex)

CR No	Module	Function	Description
R210112	Order Management	Record Prescription – Original Prescriber Name (MFlex)	<p>Original Prescriber Name in Record Prescription should be free text when Mflex In checkbox is ticked</p> <p>Solution:</p> <ol style="list-style-type: none"> <li>Original Prescriber name will be a free text field if user tick on Mflex checkbox either at Visit Management or Rec, Prescription Order.</li> <li>There will be a wording 'Pharmacist' appear in front of this field. However, after user enter on this field, this wording will disappear. No need to save the 'Pharmacist' word. It is just for a temporary display</li> </ol>

The screenshot displays the 'MEDICATION ORDER' interface. At the top, it shows patient information including 'Select Registered Patient' (All), 'Mykad 870102057003', 'Age 35 Years 19 Days', 'Gender Male', and 'MRN HKL0156822'. Below this, there are fields for 'Address', 'Phone And Email', 'Diagnosis', 'No known Allergies', and 'Vital Sign'. A section for 'VITAMIN/ADMISSION' includes 'Encounter No 0002', 'Visit Type Outpatient', 'Location Klinik Mata', and 'Department Ophthalmology'. A red box highlights the 'MFlex In' checkbox, which is checked. Below this, the 'VITAMIN RECORD' section shows 'Queue Series Normal' and 'Queue No'. The main area is titled 'NORMAL ORDER - DRUG DETAILS' and contains various input fields: 'Original Prescriber Name' (with 'Pharmacist' entered and highlighted by a red box), 'Drug', 'Dosage' (0), 'Admin Route', 'Frequency', 'Duration', 'Start Date / Time' (21/01/2022 9:51 AM), 'End Date / Time' (21/01/2022 9:51 AM), and 'Order Quantity' (0). There are also checkboxes for 'Patient Own Medication', 'Ward Stock', and 'Patient Require Counselling'. A table at the bottom right shows columns for 'Alert', 'Drug Name', 'Order Details', 'Order Qty', and 'Drug Info'. The total price is listed as 'RM 0.00'.



**MEDICATION ORDER**

Select Registered Patient: All | HKL0156822 | Dispensing Location: Farmasi Klinik Pakar | New Patient X

XXXX | Mykad: 870102057003 | Age: 35 Years 19 Days | Gender: Male | MRN: HKL0156822

Address | Phone And Email | Diagnosis | No known Allergies | Vital Sign

Height: [ ] cm | Weight: [ ] kg | BMI/BSA: 00 m<sup>2</sup> | G6PD: [ ] | Update (Last Updated: ) | Nationality: Warganegara

Demographic | Medication Profile | Pharmacist Notes | Monitoring Parameter | Counselling History | Other Appointment | VAS History

**VISIT/ADMISSION**

Encounter No: 0002 | Visit Type: Outpatient | Location: Klinik Mata | Department: Ophthalmology | Clear | Visit Management | Patient Label | Patient sticker

MFlex In

**VISIT RECORD**

Queue Series: Normal | Queue No: | Original Prescription Serial Number: | Clinic TCA: | View Order | Draft | Confirm

**NORMAL ORDER - DRUG DETAILS** | Total Price: RM 0.00

Original Prescriber Name: Dr Suresh Kumar | Advanced Search

Drug: [ ] |  Patient Own Medication |  Ward Stock |  Patient Require Counselling

Dosage: 0 | Admin Route: [ ] | Frequency: [ ] | Dosage Schedule: [ ]

Duration: [ ] | Start Date / Time: 21/01/2022 9:51 AM | End Date / Time: 21/01/2022 9:51 AM | Order Quantity: 0

Alert	Drug Name	Order Details	Order Qty	Drug Info
-------	-----------	---------------	-----------	-----------



### 4.3 Report/Enquiry – Patient Hopping Report

CR No	Module	Function	Description
R210111	Report/Enquiry	Patient Hopping Report	To create new report for patient hopping in IWP

**PHARMACY INFORMATION SYSTEM & CLINIC PHARMACY SYSTEM**

**PATIENT HOPPING**

Search filters:  
 Patient Name: [XXXXXXXXXX]  
 Patient ID No: 481005055140  
 MRN: [XXXXXXXXXX]  
 Facility Name: [Hospital Kuala Lumpur]  
 Order Date: 23/03/2021  
 Order Type: PN  
 Drug Name: Nutriflex Lipid Special 740kcal, 0.625L  
 Dispensing Date From: 27/12/2020  
 Dispensing Date To: 03/12/2021  
 State: All

Patient Name	Patient ID No	MRN	Facility Name	Order Date	Order Type	Drug Name	Dispensed Date	Dispensed Qty
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	23/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625L	23/03/2021	1 bag
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	24/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625L	24/03/2021	1 bag

PHIS & CPS: v2.5.2 Last Modified: 17/11/2021 10:00 AM | User: PhXX XXXXXXXXXXXXX

**KEMENTERIAN KESIHATAN MALAYSIA**

**Patient Hopping**

Report details:  
 Patient Name: XXXXXXXX  
 Patient ID No: 481005055140  
 MRN: XXXXXXXX  
 Facility Name: Hospital Kuala Lumpur  
 Order Date: 23/03/2021  
 Order Type: PN  
 Drug Name: Nutriflex Lipid Special 740kcal, 0.625L  
 Dispensing Date From: 27/12/2020  
 Dispensing Date To: 03/12/2021  
 State: All

Patient Name	Patient ID No	MRN	Facility Name	Order Date	Order Type	Drug Name	Dispensed Date	Dispensed Qty
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	23/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625L	23/03/2021	1 bag
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	24/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625L	24/03/2021	1 bag

Printed Date: 03/12/2021 | Printed By: PhXX XXXXXXXXXXXXX | Source: PHIS



report - 2021-12-03T094720.550 [Compatibility Mode] - Excel

Mohd Hilmi Mohamad MH

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Clipboard Font Alignment Number Styles Editing

A1 Patient Name

Patient Name	Patient ID No	MRN	Facility Name	Order Date	Order Type	Drug Name	Dispensed Date	Dispensed Qty
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	23/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625g	23/03/2021	1 bag
XXXXXXXXXX	481005055140	HKL0415622	Hospital Kuala Lumpur	24/03/2021	PN	Nutriflex Lipid Special 740kcal, 0.625g	24/03/2021	1 bag

Ready





## 5 Deployment - Procedures

### 5.1 List of Items to be Deployed

No.	Items	Components	Path
1	Facility Script	PatchScripts_PHIS_V2.5.3.txt	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/scripts">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/scripts</a>
2	Facility Application	iphis_v2.5.3.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war</a>
3	Facility Application	PHISService_v.2.5.3.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war</a>
4	Facility Application	PHISSchedulers_v.2.5.3.jar	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar</a>
5	Facility Application	phis_Email_v2.5.3.jar	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar</a>
6	Facility Application	phis_Cd_V2.5.3.jar	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3//facility/jar">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3//facility/jar</a>
7	Facility Application	phis_MyMaat_v2.5.3.jar	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar</a>
8	Facility Application	phisIntegration.properties	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar</a>
9	Mobile Application	iphismobile_user_v2.5.3.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war</a>
10	Mobile Application	phisAPI_v2.5.3.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war</a>
11	Mobile Application	lpadhosp-2.5.3.0b08.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/Mobile">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/Mobile</a>
12	HQ Script	PatchScripts2.5.3_IWP.txt	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/scripts">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/scripts</a>
13	HQ Application	phishq_v2.5.3.war	<a href="https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/war">https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/war</a>



No.	Items	Components	Path
14	HQ Application	masterRelease_v2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/jar
15	HQ Application	epservice_v2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/war

## 5.2 Backup Procedure before Deploy

### 5.2.1 Backup Procedure

Using backup tool, backup the following files and folder and database as per table below;

No.	Type	Backup Item	Description
1	Application	/home/phisesb /opt/phisesb /usr/share/fonts/truetype	PHIS Integration Application PHIS Core Application Fonts required by PHIS
2	Database	phisprod database	PHIS Live database

## 5.3 Deployment/Installation Guidelines

### 5.3.1 Deployment at Facility

Below table is described the deployment steps at Facility:

Step	Items	File Name	Source Path	Action
1	Facility Script	PatchScripts_PhIS_V2.5.3.txt	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/scripts	Please ensure all the script is execute before iphis.war deploy. Please ensure the script is executed in sequence. Script files highlight and execute.
2	Facility Application	iphis_v2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war	Please rename the war file to iphis.war then deploy.
3	Facility Application	PhISService_v.2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war	Please rename the war file to PhISService.war then deploy.
4	Facility Application	PhISSchedulers_v.2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar	Backup jar file from /home/phisesb/phisjars/ and copy downloaded jar and rename to



Step	Items	File Name	Source Path	Action
				PHISSchedulers.jar. Then Restart crontab.
5	Facility Application	phis_Email_v2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_Email.jar. Then Restart crontab.
6	Facility Application	phis_Cd_V2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_Cd.jar. Then Restart crontab.
7	Facility Application	phis_MyMaat_v2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar	Backup jar file from /home/phisb/phisjars/ and copy downloaded jar and rename to phis_MyMaat.jar. Then Restart crontab.
8	Facility Application	phisIntegration.properties	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/jar	/home/phisb/phisbackprops/ and copy downloaded phisIntegration.properties and configure facility db details in properties file.
9	Mobile Application	iphismobile_user_v2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war	Rename iphismobile_user_v2.5.3.war to iphismobile_user.war and deploy.
10	Mobile Application	phisAPI_v2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/facility/war	Rename phisAPI_v2.5.3.war to phisAPI.war and deploy.
11	Mobile Application	lpadhosp-2.5.3.0b08.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/Mobile	Rename ipadhosp-2.5.3.0b08.war to ipadhosp.war and deploy. - Mobile Frontend: 2.5.3.0r18 - Mobile Backend: 2.5.3.0b08



### 5.3.2 Deployment at HQ - IWP

Below table is described the deployment steps at HQ - IWP:

Step	Items	File Name	Source Path	Action
1	HQ Script	PatchScripts2.5.3_IWP.txt	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/scripts	Please ensure all the script is execute before phishq.war deploy. Please ensure the script is executed in sequence.
2	HQ Application	phishq_v2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/war	Rename the war file from phishq_v2.5.3.war to phishq.war then Deploy using Glassfish Administration Console
3	HQ Application	masterRelease_v2.5.3.jar	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/jar	Rename the jar file from masterRelease_v2.5.3.jar to masterRelease.jar and copy to directory '/home/phisesb/phisjars' Then restart the crontab.
4	HQ Application	epservice_V2.5.3.war	https://10.1.1.82:44330/svn/Workspace_Dataware/31_Implementation/Applications/PHIS_ReleaseV2.5.3/iwp/war	Rename the war file from epservice_V2.5.3.war to epservice.war then deploy.