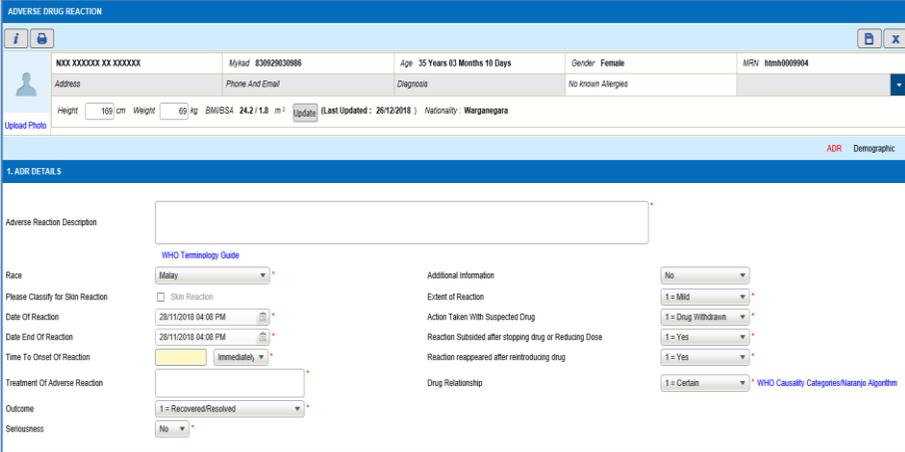
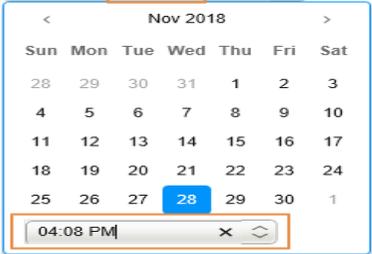
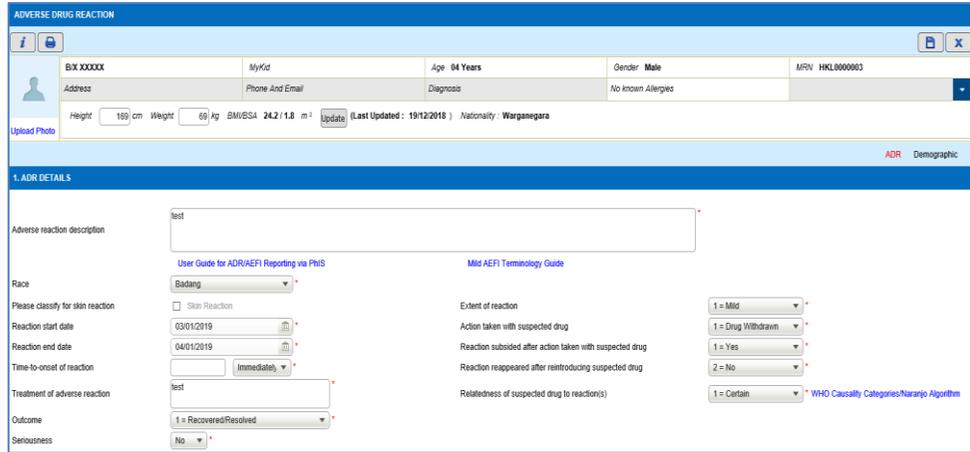
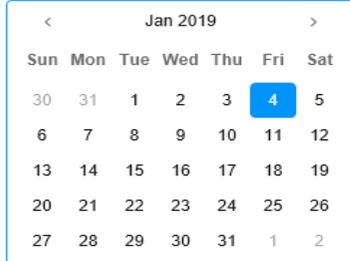


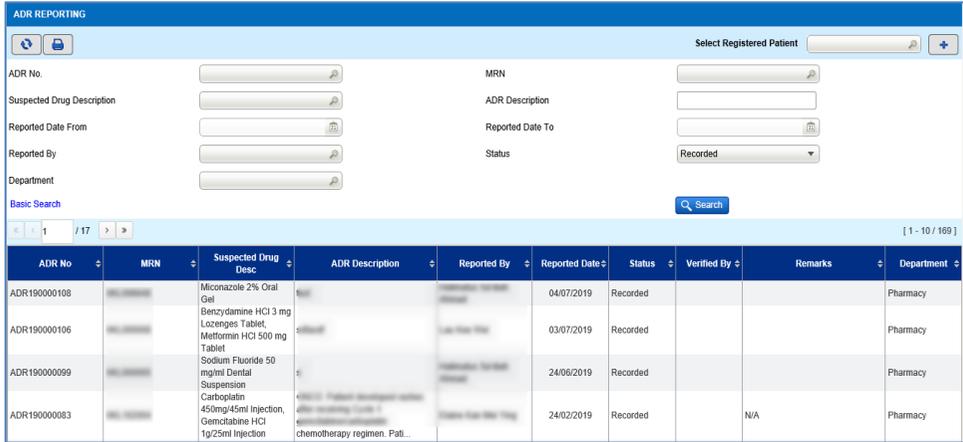
Summary of Ticket Number and Request for Adverse Drug Reaction

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS018296117S	ADR Reporting - Request to enhance on ADR Reporting	<ol style="list-style-type: none"> 1. Request to tally screen for ADR reporting for same like file as attach "adr form". 2. Request all date in the form able to be fill manually type. 3. Request to add frequency in printed ADR form, user inform no frequency in printed ADR form. 4. On drug detail, request therapy date to be fill manually. 	<p>ADR Reporting</p> <ol style="list-style-type: none"> 1) ADR Reporting-To increase character for Adverse Reaction Description (Agreed to add max 1000 characters) 2) 'Date of Reaction' and 'Date End Of Reaction' field – 'Time' to be Removed 3) To remove 'Additional information' field (additional information required in ADR description will be mentioned in user guide) 4) To add cancel function but only for record which not yet 'confirmed' 5) To add status : <ul style="list-style-type: none"> • 'NPRA Received' - Once record sent from IWP to NPRA • 'Feedback Received' - Once NPRA sent to IWP. <p>Drug Details</p> <ol style="list-style-type: none"> 1) To allow edit Therapy End Date after save drug detail. 2) To set 'Indication' field as Mandatory <p>ADR Report printing</p> <ol style="list-style-type: none"> 1) To add/ display: 2) ADR number 3) Date end of Reaction 4) To remove bold in boxes/ line 5) To standardize all field titles to Sentence case. 6) To remove 'WHO Terminology Guide' and replaced with 'User Guide for
2.	I-PhIS033315118S	ADR Reporting - Request to allow user select Therapy End Date as 'Continue'	Ms Vimala request to allow user select Therapy End Date as 'Continue' for Contaminant (Concomitant) Drug. She inform that currently system is not allow user to edit Therapy End Date. She inform that supposed Therapy End Date for Contaminant Drug is 'Continue' because pharmacist do not decide for patient. Therefore, she request system to allow edit and has option to put as Continue	
3.	I-PhIS016699916S	ADR Reporting-Request to increase character for Adverse Reaction Description	User request to increase character for Adverse Reaction Description until extra 500 words.	
4.	I-PhIS024645118S	ADR - Request to add more character for reaction description	Cik Diana reported she unable to fill all reaction description that she received manually due to limited character only 500 characters. User request to make the character limited until 1000 characters.	
5.	I-PhIS033403118S	ADR Reporting - Request enhancement	4. Able to edit Therapy End Date after save drug detail.	
6.	I-PhIS033317118S	ADR Reporting - Request to put red asterisk on Indication column	Ms Vimala request to put red asterisk on Indication column. In other words, to set Indication as compulsory for user to key-in. She informs that currently Indication is not compulsory to key-in. Therefore, sometimes pharmacist forgot to key-in. During print report, Indication will appear blank.	
7.	I-PhIS033265118S	User reported when she preview and print ADR report, ADR number not appear. User inform she need to key-in manual ADR reporting number. It happen to all ADR reporting and MRN.	ADR Number generated from the system does not appear in the printed report. User has to manually write down the missing number on the printed report.	

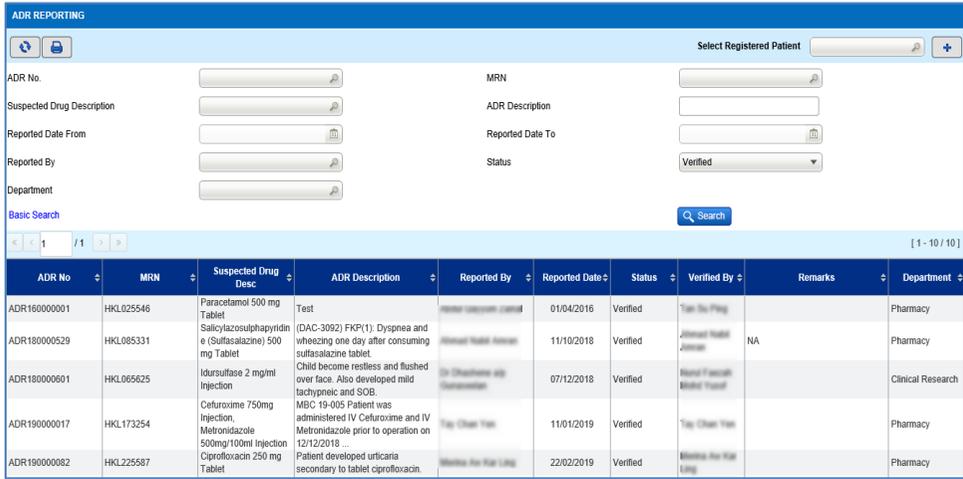
No.	Ticket #	Description	Requests	Solution
8.	I-PhIS036757118S	Ms Chen request no need time for Date of Reaction and Date End Of Reaction. This is because even though user key in the time, it will default to 12 AM. She also informs there is no time at the manual form. So, user request if only have date to key in. No need key in for time.	Request for time of reaction to be made non-compulsory.	ADR/AEFI Reporting via PhIS' and 'Mild AEFI Terminology Guide' 7) To rename below fields: 8) From 'Date of reaction' to 'Reaction start date' 9) From 'Date end of reaction' to 'Reaction end date' 10) From 'Time To Onset Of Reaction' to 'Time-to-onset of reaction'
9.	I-PhIS044493518S	ADR Reporting - SESI PERBINCANGAN MODUL ADR BAGI PROJEK PhIS & CPS -Change Request for ADR	Email from user "PV would like to submit the change requests for ADR/AEFI Reporting Module in PhIS. Please find attached the change request and relevant user guides."	11) From 'Reaction Subsided after stopping drug or Reducing Dose' to 'Reaction subsided after action taken with suspected drug' 12) From 'Reaction reappeared after reintroducing drug' to 'Reaction reappeared after reintroducing suspected drug'
10.	I-PhIS041721118S	User Pn Surayya request allow to delete / cancel reporting.	User request button delete /cancel at ADR reporting screen.	13) From 'Drug Relationship' to 'Relatedness of suspected drug to reaction(s)' 14) From 'Total Daily Dosage Given' to 'Dose'
11.	I-PhIS043335118S	Ms Tan request to remove/cancel transaction no. as below because user wrongly key in the details:	Update to Request Enhancement, for ADR to add new function delete/cancel for ADR Reporting	
12.	I-PhIS039581118S	Mr.Quah request to have Notification Message once NPRA Send. This is due user did not know if NPRA has been send or not.	Mr.Quah request to have Notification Message once NPRA Send. This is due user did not know if NPRA has been send or not.	
13.	I-PhIS043695118S	User Ms Tee request to have a column that NPRA had successfully received the ADR report or ADR report had been sent to NPRA successful.	User Ms Tee request to have a column that NPRA had successfully received the ADR report or ADR report had been sent to NPRA successful.	

Function Flow	Adverse Drug Reaction Screen in current Version 2.0	Adverse Drug Reaction Screen in new Version 2.2
<p>1. Adverse Drug Reaction Screen</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Select Patient and create New ADR record</p> <p>Current Adverse Drug Reaction Screen as below:</p>  <ol style="list-style-type: none"> 1) 'Adverse Reaction Description' field can be entered maximum 500 characters 2) 'Date of Reaction' and 'Date End Of Reaction' field, mandatory to fill in the 'Time' 3) To rename From 'Date of reaction' to 'Reaction start date' 4) To rename From 'Date end of reaction' to 'Reaction end date' <p>Date Of Reaction: 28/11/2018 04:08 PM</p> <p>Date End Of Reaction: 28/11/2018 04:08 PM</p> 	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Select Patient and create New ADR record</p> <p>New Adverse Drug Reaction Screen as below:</p>  <ol style="list-style-type: none"> 1) 'Adverse Reaction Description' field can be entered maximum 1000 characters 2) 'Date of Reaction' and 'Date End Of Reaction' field, the 'Time' has been removed 3) Renamed From 'Date of reaction' to 'Reaction start date' 4) Renamed From 'Date end of reaction' to 'Reaction end date' <p>Reaction start date: 03/01/2019</p> <p>Reaction end date: 04/01/2019</p> 

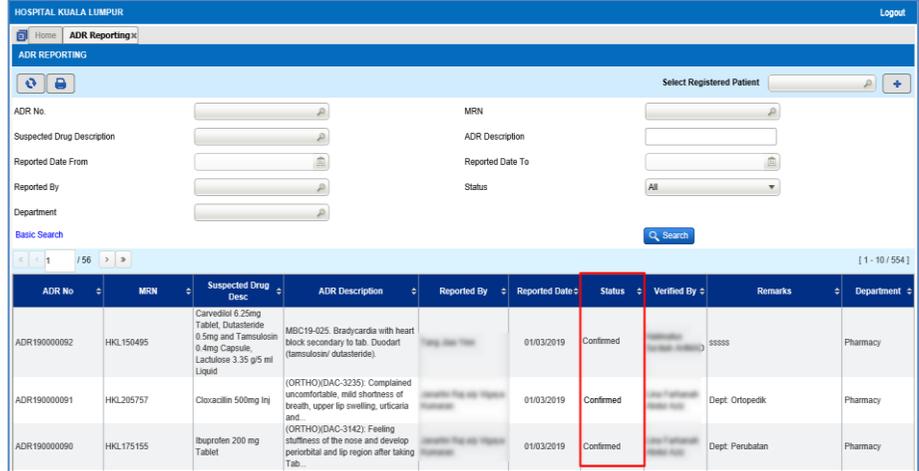
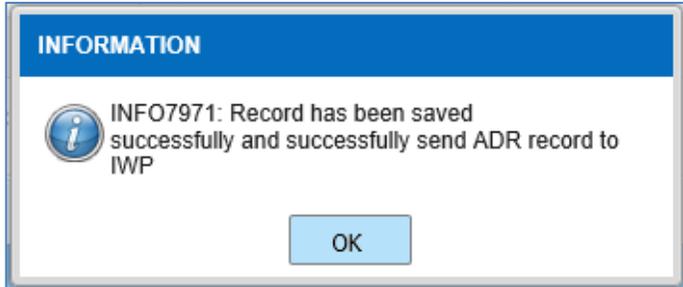
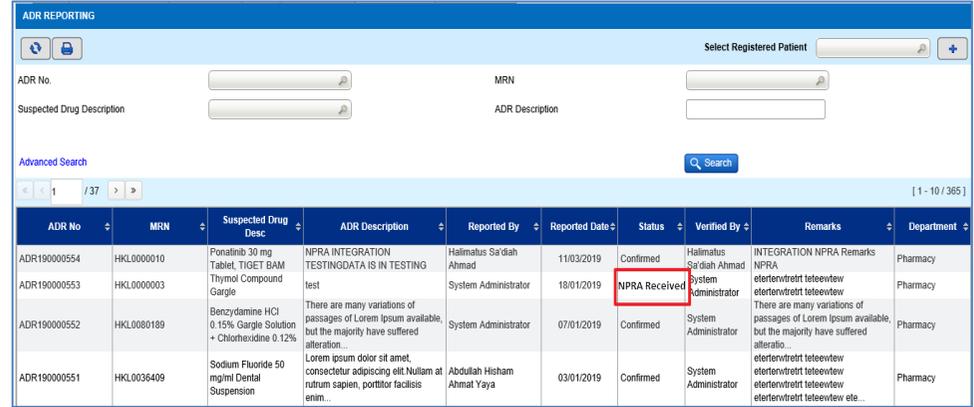
Function Flow	Adverse Drug Reaction Screen Screen in current Version 2.0	Adverse Drug Reaction Screen Screen in new Version 2.2
	<p>5) 'Additional Information' drop down value is mandatory to be select If choose 'Yes'</p> <p>Additional Information <input type="text" value="Yes"/> <input type="text" value=" "/> *</p> <ul style="list-style-type: none"> Brand Switching Drug Interaction Medication Error Medication Ineffective Others <p>6) To remove 'WHO Terminology Guide' and replaced with 'User Guide for ADR/AEFI Reporting via PhIS' and 'Mild AEFI Terminology Guide'</p> <div data-bbox="264 667 1173 890" style="border: 1px solid black; padding: 5px;"> <p>1. ADR DETAILS</p> <p>Adverse Reaction Description <input type="text" value="testing"/></p> <p style="text-align: center;">WHO Terminology Guide</p> <p>Race <input type="text" value="Malay"/> *</p> </div>	<p>5) 'Additional information' field has been removed. (any additional information required in ADR description will be mentioned in user guide below the 'Adverse reaction description field)</p> <p>6) The 'WHO Terminology Guide' has been removed and replaced with 'User Guide for ADR/AEFI Reporting via PhIS' and 'Mild AEFI Terminology Guide'</p> <div data-bbox="1205 683 2145 957" style="border: 1px solid black; padding: 5px;"> <p>1. ADR DETAILS</p> <p>Adverse reaction description <input type="text" value="test"/> *</p> <p style="text-align: center;"> User Guide for ADR/AEFI Reporting via PhIS Mild AEFI Terminology Guide </p> <p>Race <input type="text" value="Badang"/> *</p> <p>Please classify for skin reaction <input type="checkbox"/> Skin Reaction Extent of reaction</p> </div>

Function Flow	Adverse Drug Reaction Screen Screen in current Version 2.0	Adverse Drug Reaction Screen Screen in new Version 2.2
<p>2. Cancel ADR Record with status = Recorded</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Listing Screen → Select any patients/ record</p> <p>Current Adverse Drug Reaction screen, there is No function for Cancel record for any status (Recorded, Verified, Confirmed)</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Listing Screen → Select any patients/ record</p> <p>New Adverse Drug Reaction screen, added function to cancel ADR records with status Recorded and Verified</p> <p><u>To cancel Adverse Drug Reaction with status = Recorded</u></p> <p>1) Select Adverse Drug Reaction records with status = Recorded from the listing screen</p>  <p>2) Double click on the record to open details Adverse Drug Reaction screen</p> <p>3) Button for 'Cancel' record shall be appear at the header screen</p>

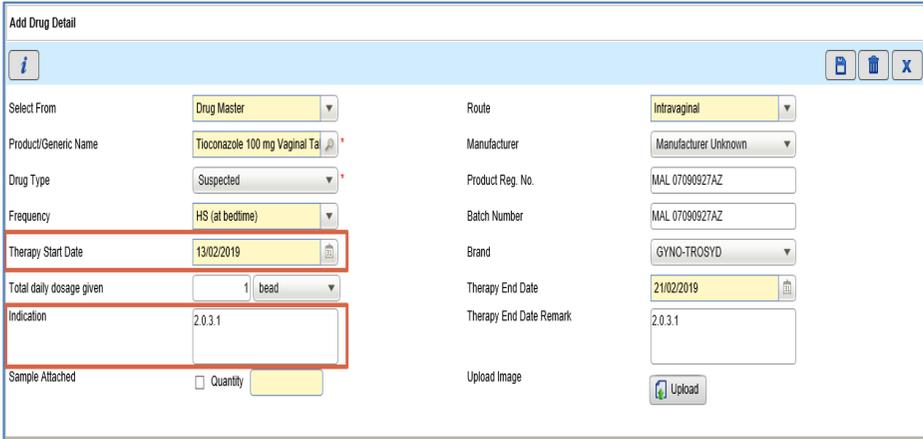
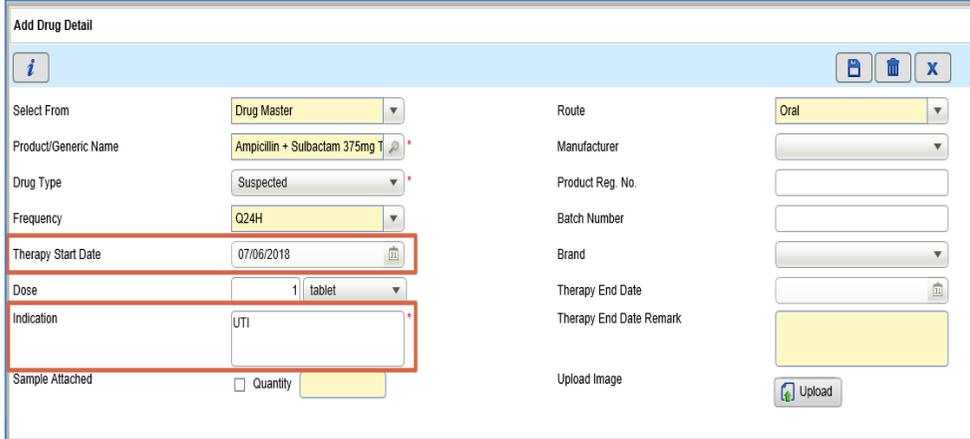
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		<div data-bbox="1198 263 2161 694"> </div> <p data-bbox="1198 702 2161 774">4) Click on Cancel button, shall appear alert message to confirm cancellation as below:</p> <div data-bbox="1198 782 1724 981"> </div> <p data-bbox="1198 997 2161 1029">5) Click on Yes , status will be updated to 'Cancelled'</p> <div data-bbox="1198 1037 2161 1404"> <table border="1" data-bbox="1198 1316 2161 1404"> <thead> <tr> <th>ADR No</th> <th>MRN</th> <th>Suspected Drug Desc</th> <th>ADR Description</th> <th>Reported By</th> <th>Reported Date</th> <th>Status</th> <th>Verified By</th> <th>Remarks</th> <th>Department</th> </tr> </thead> <tbody> <tr> <td>ADR190000083</td> <td>HKL102004</td> <td>Carboplatin 450mg/45ml Injection, Gemcitabine HCl 1g/25ml Injection</td> <td>ONCO: Patient developed rashes after receiving Cycle 1 gemcitabine/carboplatin chemotherapy regimen. Pati...</td> <td>Shirley Han MSc (Pharm)</td> <td>24/02/2019</td> <td>Cancelled</td> <td></td> <td>N/A</td> <td>Pharmacy</td> </tr> </tbody> </table> </div>	ADR No	MRN	Suspected Drug Desc	ADR Description	Reported By	Reported Date	Status	Verified By	Remarks	Department	ADR190000083	HKL102004	Carboplatin 450mg/45ml Injection, Gemcitabine HCl 1g/25ml Injection	ONCO: Patient developed rashes after receiving Cycle 1 gemcitabine/carboplatin chemotherapy regimen. Pati...	Shirley Han MSc (Pharm)	24/02/2019	Cancelled		N/A	Pharmacy
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Function Flow	Adverse Drug Reaction Screen Screen in current Version 2.0	Adverse Drug Reaction Screen Screen in new Version 2.2
<p>3. Cancel ADR Record with status = Verified</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Listing Screen → Select any patients/ record</p> <p>Current Adverse Drug Reaction screen, there is No function for Cancel record for any status (Recorded, Verified, Confirmed)</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Listing Screen → Select any patients/ Verified</p> <p><u>To cancel Adverse Drug Reaction with status = Verified</u></p> <p>1) Select Adverse Drug Reaction records with status = Verified from the listing screen</p>  <p>2) Double click on the record to open details Adverse Drug Reaction screen</p> <p>3) Button for 'Cancel' record shall be appear at the header screen</p>

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Nullam at idrum sapien, portitor facilisis enim...</td> <td>Abdullah Hisham Ahmad Yaya</td> <td>03/01/2019</td> <td>Confirmed</td> <td>System Administrator</td> <td>etertentrettt teteview etertentrettt teteview etertentrettt teteview etc...</td> <td>Pharmacy</td> </tr> </tbody> </table>	ADR No	MRN	Suspected Drug Desc	ADR Description	Reported By	Reported Date	Status	Verified By	Remarks	Department	ADR19000054	HKL000010	Ponatinib 30 mg Tablet, TIGET BAM	NPRA INTEGRATION TESTINGDATA IS IN TESTING test	Halimatus Sa'diah Ahmad System Administrator	11/03/2019	Confirmed	Halimatus Sa'diah Ahmad System Administrator	INTEGRATION NPRA Remarks	Pharmacy	ADR19000053	HKL000003	Thymol Compound Gargle		System Administrator	18/01/2019	NPRA Received	System Administrator	etertentrettt teteview	Pharmacy	ADR19000052	HKL0080189	Benzydamine HCl 0.15% Gargle Solution + Chlorhexidine 0.12%	There are many variations of passages of Lorem Ipsum available, but the majority have suffered alteration...	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		<p>4) Once NPRA sent the feedback to facility, shall change the status to 'Feedback Received'</p> <div data-bbox="1205 336 2172 786"> <p>ADR REPORTING</p> <p>Select Registered Patient <input type="text"/></p> <p>ADR No. <input type="text"/> MRN <input type="text"/></p> <p>Suspected Drug Description <input type="text"/> ADR Description <input type="text"/></p> <p>Advanced Search <input type="text"/> Search</p> <p>[1 - 10 / 365]</p> <table border="1"> <thead> <tr> <th>ADR No</th> <th>MRN</th> <th>Suspected Drug Desc</th> <th>ADR Description</th> <th>Reported By</th> <th>Reported Date</th> <th>Status</th> <th>Verified By</th> <th>Remarks</th> <th>Department</th> </tr> </thead> <tbody> <tr> <td>ADR190000554</td> <td>HKL0000010</td> <td>Ponatinib 30 mg Tablet, TIGET BAM</td> <td>NPRA INTEGRATION TESTINGDATA IS IN TESTING</td> <td>Halimatus Sa'diah Ahmad</td> <td>11/03/2019</td> <td>Confirmed</td> <td>Halimatus Sa'diah Ahmad</td> <td>INTEGRATION NPRA Remarks</td> <td>Pharmacy</td> </tr> <tr> <td>ADR190000553</td> <td>HKL0000003</td> <td>Thymol Compound Gargle</td> <td>test</td> <td>System Administrator</td> <td>18/01/2019</td> <td>Feedback Received</td> <td>System Administrator</td> <td>elertervireit teteewew</td> <td>Pharmacy</td> </tr> <tr> <td>ADR190000552</td> <td>HKL0080189</td> <td>Benzydamine HCl 0.15% Gargle Solution + Chlorhexidine 0.12%</td> <td>There are many variations of passages of Lorem ipsum available, but the majority have suffered alteration...</td> <td>System Administrator</td> <td>07/01/2019</td> <td>Confirmed</td> <td>System Administrator</td> <td>There are many variations of passages of Lorem ipsum available, but the majority have suffered alteration...</td> <td>Pharmacy</td> </tr> <tr> <td>ADR190000551</td> <td>HKL0036409</td> <td>Sodium Fluoride 50 mg/ml Dental Suspension</td> <td>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam at rutrum sapien, porttitor facilisis enim...</td> <td>Abdullah Hisham Ahmat Yaya</td> <td>03/01/2019</td> <td>Confirmed</td> <td>System Administrator</td> <td>elertervireit teteewew</td> <td>Pharmacy</td> </tr> </tbody> </table> </div> <p>5) Click on the hyperlink and shall open screen NPRA feedback with the details information received.</p> <div data-bbox="1205 879 2172 1315"> <p>NPRA FEEDBACK</p> <p>ADR No. <input type="text" value="ADR180000149"/> * NPRA Report No. <input type="text" value="TEST1213456"/> *</p> <p>Feedback Date <input type="text" value="01/02/2019"/> * Casual Grading by Facility <input type="text" value="2 = Probable"/></p> <p>Status <input type="text" value="Active"/></p> <p>[1 - 2 / 2]</p> <table border="1"> <thead> <tr> <th>Characterisation</th> <th>Product Name</th> <th>Active Ingredient</th> <th>ADR Terminology</th> <th>Relatedness</th> </tr> </thead> <tbody> <tr> <td>Interaction</td> <td>Test1</td> <td>Test1</td> <td>Test1</td> <td>Test1</td> </tr> <tr> <td>Suspected</td> <td>Test</td> <td>Test</td> <td>Test</td> <td>Test</td> </tr> </tbody> </table> </div>	ADR No	MRN	Suspected Drug Desc	ADR Description	Reported By	Reported Date	Status	Verified By	Remarks	Department	ADR190000554	HKL0000010	Ponatinib 30 mg Tablet, TIGET BAM	NPRA INTEGRATION TESTINGDATA IS IN TESTING	Halimatus Sa'diah Ahmad	11/03/2019	Confirmed	Halimatus Sa'diah Ahmad	INTEGRATION NPRA Remarks	Pharmacy	ADR190000553	HKL0000003	Thymol Compound Gargle	test	System Administrator	18/01/2019	Feedback Received	System Administrator	elertervireit teteewew	Pharmacy	ADR190000552	HKL0080189	Benzydamine HCl 0.15% Gargle Solution + Chlorhexidine 0.12%	There are many variations of passages of Lorem ipsum available, but the majority have suffered alteration...	System Administrator	07/01/2019	Confirmed	System Administrator	There are many variations of passages of Lorem ipsum available, but the majority have suffered alteration...	Pharmacy	ADR190000551	HKL0036409	Sodium Fluoride 50 mg/ml Dental Suspension	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam at rutrum sapien, porttitor facilisis enim...	Abdullah Hisham Ahmat Yaya	03/01/2019	Confirmed	System Administrator	elertervireit teteewew	Pharmacy	Characterisation	Product Name	Active Ingredient	ADR Terminology	Relatedness	Interaction	Test1	Test1	Test1	Test1	Suspected	Test	Test	Test	Test
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<p>5. Adverse Drug Reaction Screen – Drug Details</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Drug Details Section</p> <p>Current Drug Details screen as below:</p> <ol style="list-style-type: none"> 1) Therapy End Date captured from medication profile and cannot be edited 2) 'Indication' field is not Mandatory 3) To rename From 'Total Daily Dosage Given' to 'Dose' 	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Drug Details Section</p> <p>New Drug Details screen as below:</p> <ol style="list-style-type: none"> 1) Pharmacist is allowed to edit Therapy End Date after save drug detail. 2) To set 'Indication' field as Mandatory 3) Renamed From 'Total Daily Dosage Given' to 'Dose' 

Function Flow	Adverse Drug Reaction Screen in current Version 2.0	Adverse Drug Reaction Screen in new Version 2.1																								
<p>6. Adverse Drug Reaction Report Printing</p>	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Print Report</p> <p>ADR Report printing</p> <p>1) To add/ display:</p> <ul style="list-style-type: none"> - ADR number - Date end of Reaction <div data-bbox="250 549 1167 1136" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">REPORT ON SUSPECTED ADVERSE DRUG REACTION NATIONAL CENTRE FOR ADVERSE DRUG REACTION MONITORING <i>www.bpfk.gov.my</i></p> <p>(Please report all suspected drug reaction including those for vaccines and traditional medicines. Do not hesitate to report if some details are not known. Identities of Reporter, Patient and Institution will remain Confidential.) REPORT No (for office use only)</p> <p>PATIENT INFORMATION</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>R/N or Initials</th> <th>Age</th> <th>Sex</th> <th>Wt</th> <th>Ethnic Group</th> <th>Institution</th> </tr> </thead> <tbody> <tr> <td>htmh00029360</td> <td>27 Years 01 Months 23 Days</td> <td>Female</td> <td>65</td> <td>Malay</td> <td>Hospital Tanah Merah</td> </tr> </tbody> </table> <p>ADVERSE REACTION DESCRIPTION</p> <p>testing</p> <p>Additional Information :</p> <p>Skin Reaction :</p> <p>Please specify Part of Body Affected :</p> <p>Time to onset of reaction : <input type="text" value="Immediately"/> Date of reaction <input type="text" value="13/02/2019"/> Date end of reaction : <input type="text" value="13/02/2019"/></p> <p>Reaction subsided after stopping drug/reducing dose : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/></p> <p>Reaction reappeared after reintroducing drug : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Not applicable <input type="checkbox"/></p> <p>Extent of reaction : Mild <input type="checkbox"/> Moderate <input checked="" type="checkbox"/> Severe <input type="checkbox"/></p> <p>Treatment of adverse <input type="text" value="2.0.3.1 testing"/></p> </div>	R/N or Initials	Age	Sex	Wt	Ethnic Group	Institution	htmh00029360	27 Years 01 Months 23 Days	Female	65	Malay	Hospital Tanah Merah	<p>Pharmacy Transaction → Clinical → Adverse Drug Reaction Screen → Print Report</p> <p>ADR Report printing</p> <p>1) To add/ display:</p> <ul style="list-style-type: none"> - ADR number - Date end of Reaction <div data-bbox="1205 542 2168 1133" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">REPORT ON SUSPECTED ADVERSE DRUG REACTION NATIONAL CENTRE FOR ADVERSE DRUG REACTION MONITORING <i>www.bpfk.gov.my</i></p> <p>ADR NO : ADR190000553</p> <p>(Please report all suspected drug reaction including those for vaccines and traditional medicines. Do not hesitate to report if some details are not known. Identities of Reporter, Patient and Institution will remain Confidential.) REPORT No (for office use only)</p> <p>PATIENT INFORMATION</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Patient NRIC</th> <th>Age</th> <th>Sex</th> <th>Wt (kg)</th> <th>Ethnic Group</th> <th>Institution</th> </tr> </thead> <tbody> <tr> <td><input type="text" value=""/></td> <td>04 Years 01 Days</td> <td>Male</td> <td>69</td> <td>Badang</td> <td>HOSPITAL KUALA LUMPUR</td> </tr> </tbody> </table> <p>ADVERSE REACTION DESCRIPTION</p> <p>test</p> <p>Skin Reaction :</p> <p>Please specify Part of Body Affected :</p> <p>Time-to-onset of reaction <input type="text" value="Immediately"/> Reaction start date : <input type="text" value="03/01/2019"/> Reaction end date : <input type="text" value="04/01/2019"/></p> <p>Reaction subsided after action taken with suspected drug Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/></p> <p>Reaction reappeared after reintroducing suspected drug Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Not applicable <input type="checkbox"/></p> <p>Extent of reaction : Mild <input checked="" type="checkbox"/> Moderate <input type="checkbox"/> Severe <input type="checkbox"/></p> <p>Treatment of adverse reaction & action taken <input type="text" value="test"/></p> </div>	Patient NRIC	Age	Sex	Wt (kg)	Ethnic Group	Institution	<input type="text" value=""/>	04 Years 01 Days	Male	69	Badang	HOSPITAL KUALA LUMPUR
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