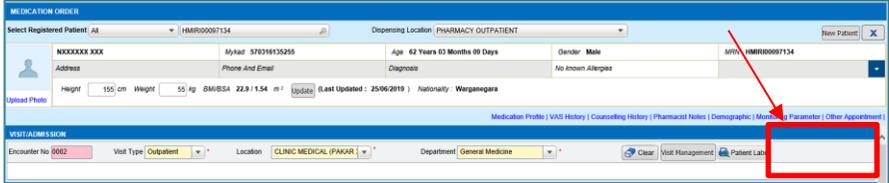
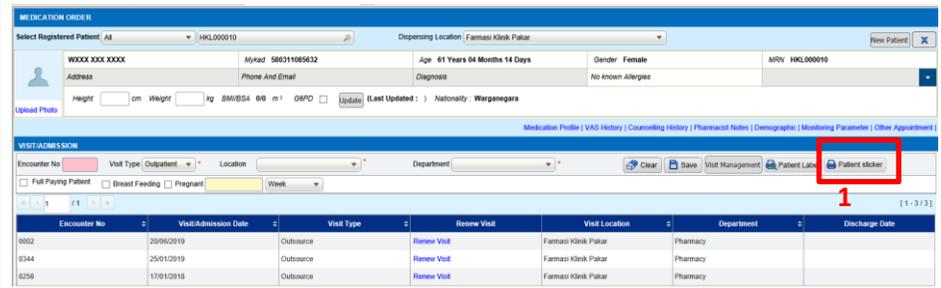


PHIS & CPS Project - Quick Guide For Outpatient Inpatient

1. Summary of Ticket Number and Requests Enhancement for Record Prescription - Print Patient Sticker

No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0242 554185	<b>Preparation - Different layout of patient sticker</b> User inform that in preparation screen, when he print out patient sticker, the layout is in sextuplet (refer to file upload attachment 1). But when he compared in Patient Management>Patient Registration screen>Patient Label, the patient sticker in in single layout (refer to file upload attachment 2).	Add patient sticker during visit creation.	To add Patient Sticker button at Medication Order/Record Prescription screen when user create the visit. This label sticker used for drug cassette.

Function Flow	Current Version 2.0	New Version 2.2
1. Patient Sticker button at Admission Visit/Medication Order	<p>1. Go to Record Prescription link and create new visit for a patient.</p> <p>2. Save the new visit.</p> <p>3. Found that <u>Patient Sticker(1)</u> button does not exist.</p>  	<p>1. Go to Record Prescription link and create new visit for a patient. Found that <u>Patient Sticker(1)</u> button is exist but user not able to click on it.</p>  <p>2. Add new visit and <u>save the visit(2)</u>.</p>

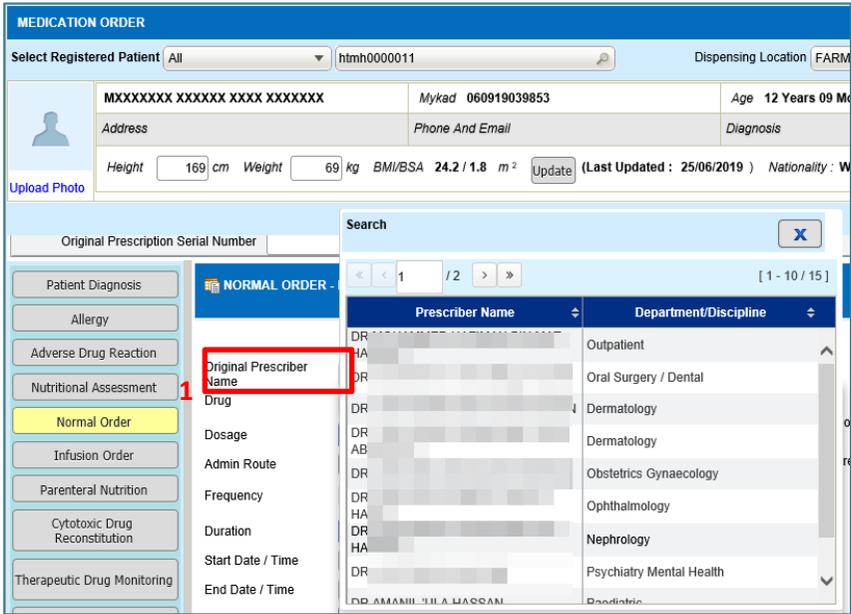
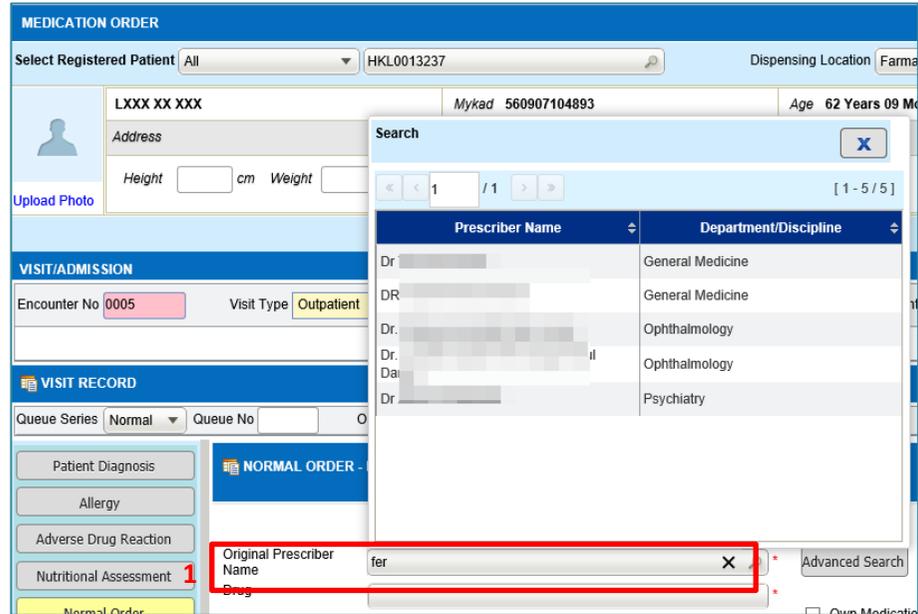
PHIS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																																								
		<div data-bbox="1227 272 2157 536"> <p><b>MEDICATION ORDER</b></p> <p>Select Registered Patient: All   HKL00010   Dispensing Location: Farnasi Klinik Pakar   New Patient X</p> <p>XXXX XXX XXXX   Mykad: 580311085632   Age: 61 Years 04 Months 14 Days   Gender: Female   MRN: HKL000010</p> <p>Address:   Phone And Email:   Diagnosis:   No known Allergies</p> <p>Height: cm   Weight: kg   BM/BSA: 0.0 m<sup>2</sup>   G/PO:   (Last Updated: )   Nationality: Warganegara</p> <p>Medication Profile   VAS History   Counselling History   Pharmacist Notes   Demographic   Monitoring Parameter   Other Appointment</p> <p><b>VISIT/ADMISSION</b></p> <p>Encounter No:   Visit Type: Outpatient   Location:   Department:   Clear   Save   Visit Management   Patient Label   Patient sticker</p> <p><input type="checkbox"/> Full Paying Patient   <input type="checkbox"/> Breast Feeding   <input type="checkbox"/> Pregnant   Week:  </p> <table border="1"> <thead> <tr> <th>Encounter No</th> <th>Visit/Admission Date</th> <th>Visit Type</th> <th>Renew Visit</th> <th>Visit Location</th> <th>Department</th> <th>Discharge Date</th> </tr> </thead> <tbody> <tr> <td>0001</td> <td>25/07/2019</td> <td>Outpatient</td> <td>Renew Visit</td> <td>Klinik Pakar Penubatan - Gastro</td> <td>General Medicine</td> <td></td> </tr> <tr> <td>0002</td> <td>20/06/2019</td> <td>Outsource</td> <td>Renew Visit</td> <td>Farnasi Klinik Pakar</td> <td>Pharmacy</td> <td></td> </tr> <tr> <td>0344</td> <td>25/01/2019</td> <td>Outsource</td> <td>Renew Visit</td> <td>Farnasi Klinik Pakar</td> <td>Pharmacy</td> <td></td> </tr> </tbody> </table> </div> <p>3. User able to click on <u>Patient Sticker(3)</u> for direct printing.</p> <div data-bbox="1227 587 2157 735"> <p><b>VISIT/ADMISSION</b></p> <p>Encounter No:   Visit Type: Outpatient   Location:   Department:   Clear   Save   Visit Management   Patient Label   <b>Patient sticker</b></p> <p><input type="checkbox"/> Full Paying Patient   <input type="checkbox"/> Breast Feeding   <input type="checkbox"/> Pregnant   Week:  </p> <table border="1"> <thead> <tr> <th>Encounter No</th> <th>Visit/Admission Date</th> <th>Visit Type</th> <th>Renew Visit</th> <th>Visit Location</th> <th>Department</th> <th>Discharge Date</th> </tr> </thead> <tbody> <tr> <td>0001</td> <td>25/07/2019</td> <td>Outpatient</td> <td>Renew Visit</td> <td>Klinik Pakar Penubatan - Gastro</td> <td>General Medicine</td> <td></td> </tr> <tr> <td>0002</td> <td>20/06/2019</td> <td>Outsource</td> <td>Renew Visit</td> <td>Farnasi Klinik Pakar</td> <td>Pharmacy</td> <td></td> </tr> <tr> <td>0344</td> <td>25/01/2019</td> <td>Outsource</td> <td>Renew Visit</td> <td>Farnasi Klinik Pakar</td> <td>Pharmacy</td> <td></td> </tr> </tbody> </table> </div> <p><b>Notes:</b> Patient Sticker is for direct print only.</p>	Encounter No	Visit/Admission Date	Visit Type	Renew Visit	Visit Location	Department	Discharge Date	0001	25/07/2019	Outpatient	Renew Visit	Klinik Pakar Penubatan - Gastro	General Medicine		0002	20/06/2019	Outsource	Renew Visit	Farnasi Klinik Pakar	Pharmacy		0344	25/01/2019	Outsource	Renew Visit	Farnasi Klinik Pakar	Pharmacy		Encounter No	Visit/Admission Date	Visit Type	Renew Visit	Visit Location	Department	Discharge Date	0001	25/07/2019	Outpatient	Renew Visit	Klinik Pakar Penubatan - Gastro	General Medicine		0002	20/06/2019	Outsource	Renew Visit	Farnasi Klinik Pakar	Pharmacy		0344	25/01/2019	Outsource	Renew Visit	Farnasi Klinik Pakar	Pharmacy	
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2. Summary of Ticket Number and Requests Enhancement for Record Prescription

No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0380 69218S	<b>Medication order - Request to move search listing</b> User request search listing do not cover the Original Prescriber Name column during typing. Refer file upload.	Request search listing do not cover the Original Prescriber Name column during typing	Search listing not to cover the Original Prescriber Name column during typing. Search list should appear below of Original Prescriber Name.

Function Flow	Current Version 2.0	New Version 2.2
1. Search listing not cover the Original Prescriber Name column	<p>1. Go to Record Prescription screen. 2. Type in few characters to search on prescriber's name. 3. The Search popup window appear but it will hide the <u>original prescriber's name(1)</u> below.</p> 	<p>1. Go to Record Prescription screen. 2. Type in few characters to search on prescriber's name. 3. The Search popup window appear on top/bottom of the <u>original prescriber's name(1)</u>.</p> 

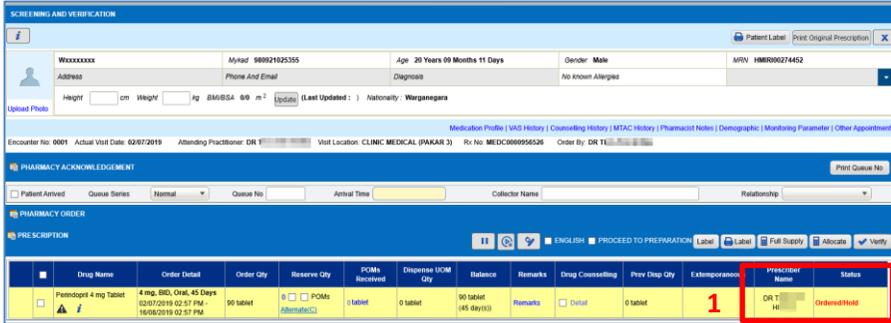
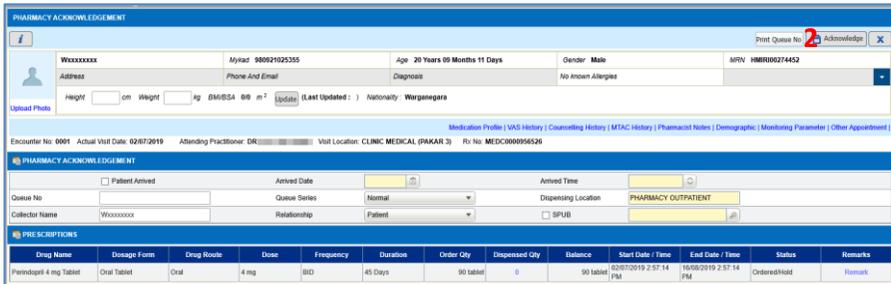
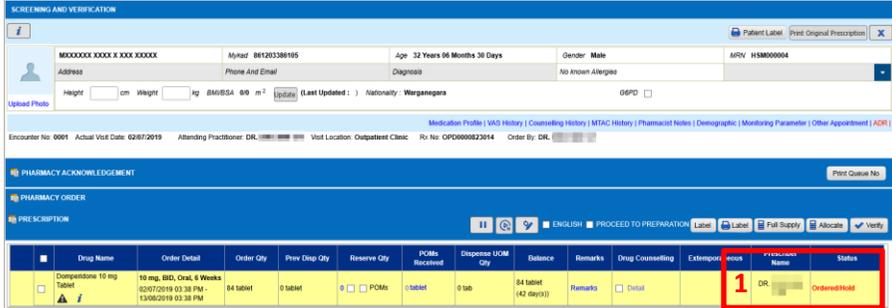
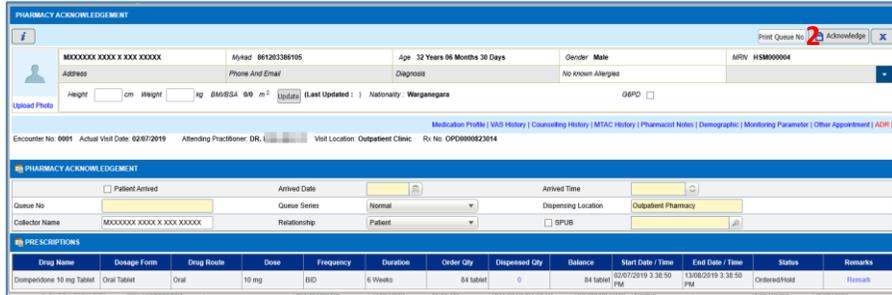
### 3. Summary of Ticket Number and Requests Enhancement for Dispensing Activity

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS02006 4417S	<b><u>Acknowledgement - unable to auto generate queue number to give to patient.</u></b> Receive email from user : Unable to acknowledge prescription due to hold medication – unable to auto generate queue number to give to patient. It is not practical at the counter in front of patient waiting for queue number to resume the drug first then only acknowledge the prescription. Only happens if there is one drug with hold status. System should allow acknowledgement since we can resume the drug in screening n verification page.	Allow to acknowledge hold drug (if only one hold drug order)	<ol style="list-style-type: none"> <li>To allow acknowledge if only got one drug with status HOLD (prescription consists only 1 drug).</li> <li>To auto close Acknowledgement screen after click on Acknowledge button if the facility flag is not ticked on Print Queue number. If the facility has this flag in, remain it open after Acknowledge.</li> </ol>
2.	I-PhIS02124 3417S	<b><u>(UAT 1.7) Acknowledgment - auto close screen after acknowledge</u></b> User request, auto close the page after 'Acknowledge' button has click	Auto close Acknowledge screen	
3.	I-PhIS01558 4316S	<b><u>Request to display intervention comment of PCI in Preparation screen</u></b> User request to allow comments made in (Ward Pharmacy CP2 > Pharmaceutical Care Issue > key in Intervention > Save) to be appear when click on Preparation screen	To add link PCI in Preparation.	3. Add PCI hyperlink (view only) at Preparation screen
4.	I-PhIS01897 6417S	<b><u>UAT 1.6 - Dispensing screens - all active medication should display on top of expired/stop rx.</u></b> Dispensing screens - all active medication should display on top of expired/stop rx. Suggest status of prescription. Active prescription should be on top list. Expired/Stop Rx should be below.	All active drugs to be on top of inactive drugs at all dispensing screen	4. To display active drugs on top of inactive drug in Screening, Preparation, Dispensing, and Single Stage.
5.	I-PhIS01720 6716S	<b><u>Screening/Preparation Screen - Frequency EOD - Request drug appear when need to allocate</u></b> User request drug with Frequency EOD appear ONLY when need to allocate. Situation 1st day supply normally 2nd - suppose skip drug but the drug still appear and need to hold.	Request drug only appear if need allocation.	5. Move 'Prev Dispense Qty' column next to 'Order Qty' column.

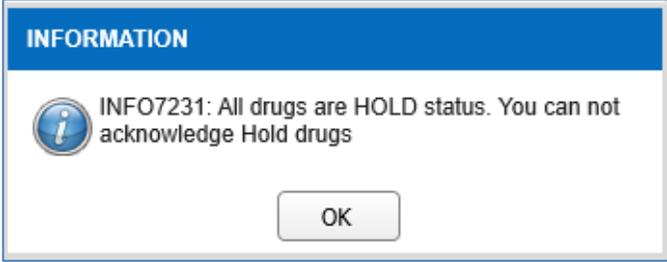
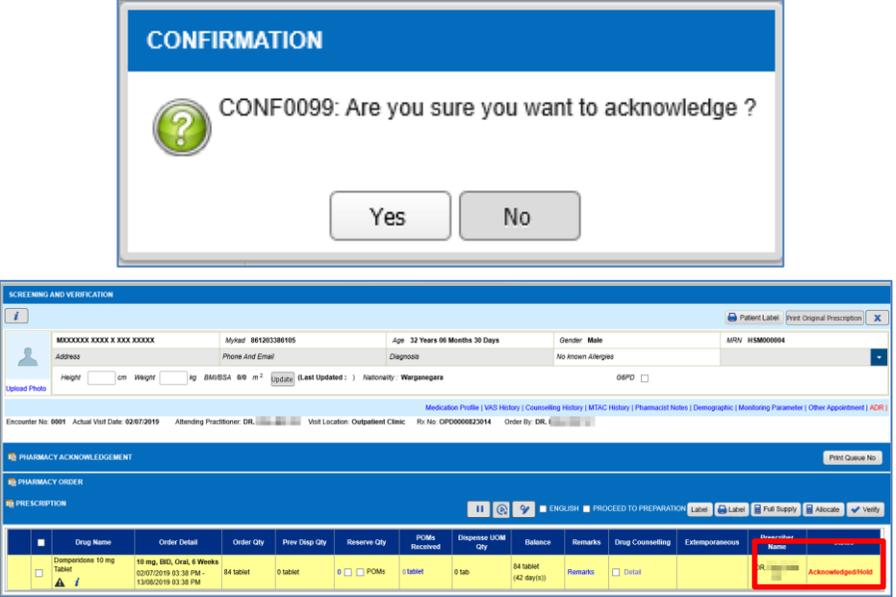
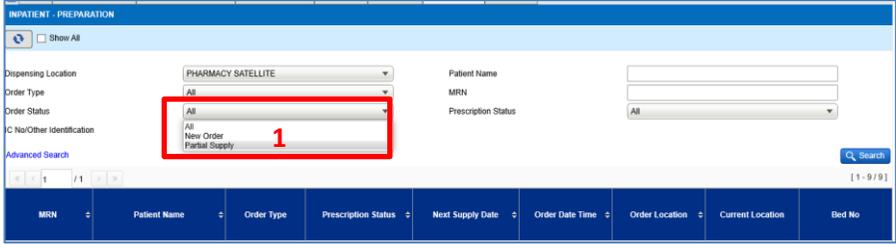
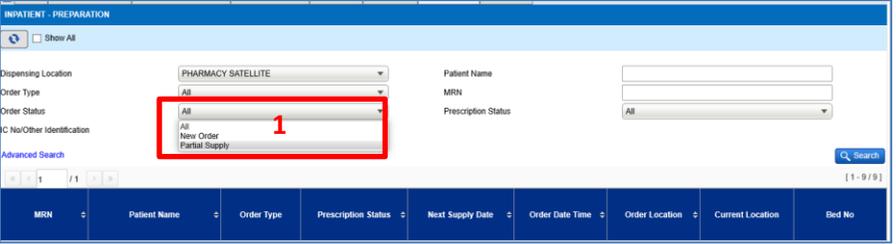
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No.	Ticket #	Description	Requests	Solution
		User request drug only appear if need allocation. If duration : 7days Drug not appear on day 2, day 4, day 6 and appear on day 1, day 3, day 5 and day 7.		
6.	I-PhIS02086 7517S	<b><u>Dispensing - Request to capture remarks from dispensing screen</u></b> User request to capture remarks from dispensing screen. User claimed currently phis system not shows remarks after she insert remarks at dispensing screen. It only appear in dispensing screen. User request it appear remark at all screen. Kindly refer attachment.	To capture remarks from dispensing screen	6. To capture remarks entered by pharmacist in dispensing screen. To display back this remarks entered from this field in all dispensing screens.
7.	I-PhIS04454 1418S	<b><u>UAT 2.0 : Screening (PB) - Allow user to filter by Next Dispense At</u></b> For Pharmacy Based, there are no field for 'Next Dispense At' at Dispensing stage. Hence user cannot add next dispense at value from dispensing. Request to add 'Next Dispense At' field not appear in Dispensing stage in PB and user able to filter by 'Next Dispense At' at Screening and Preparation screen.	Allow user to filter by 'Next Dispense At'	7. To add 'Next Dispense At' field in Dispensing stage in PB and user able to filter by 'Next Dispense At' at Preparation screen for IP in Pharmacy Based.
8.	I-PhIS02051 5917S	<b><u>Screening &amp; Verification - Order status after release batch</u></b> Prescription released from dispensing screen. At screening, status is ordered but patient arrived button not cleared.	To unticked patient arrived checkbox.	8. Do not default ticked on PATIENT ARRIVED checkbox after release batch (at Acknowledgment and Screening screen)

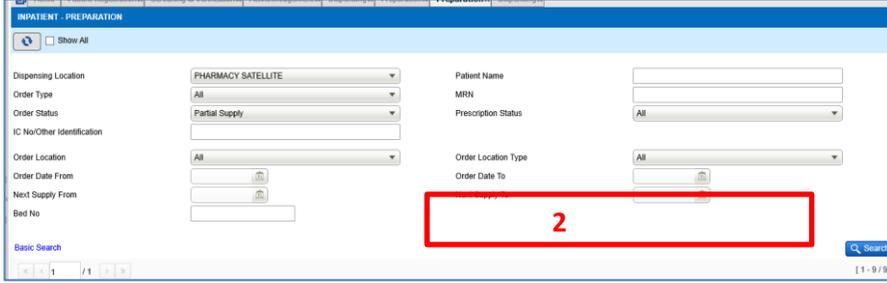
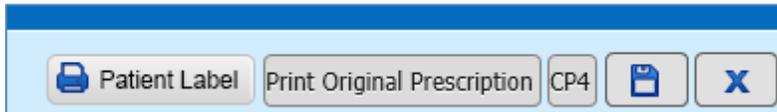
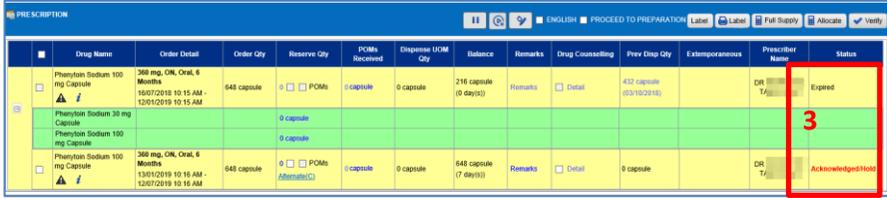
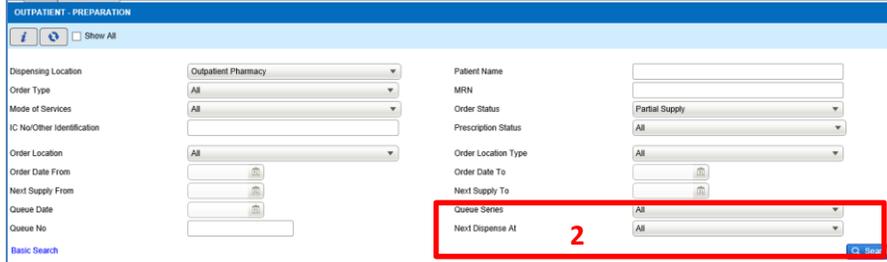
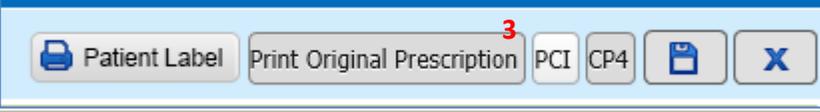
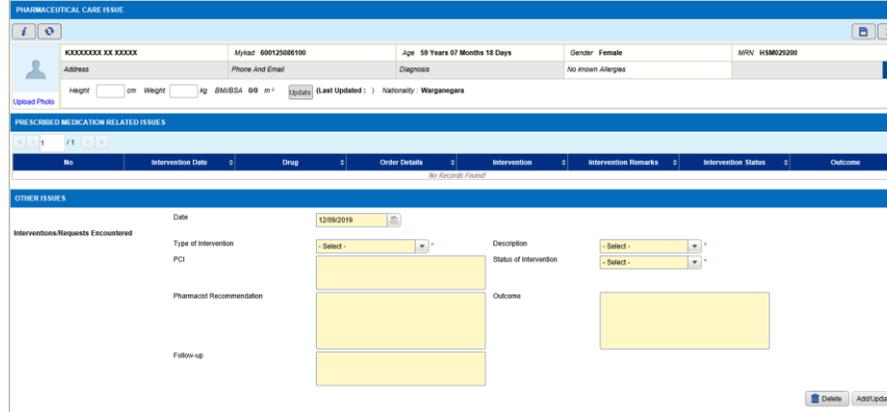
## PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2
<p>1. Acknowledge order with 1 hold drug</p>	<p>1. At Screening, user <b>'hold the order(1)'</b> which prescription consists only 1 drug. Drug status = Ordered/Hold.</p>  <p>2. Open this record in Acknowledgement screen and acknowledge the record. Click on <b><u>Acknowledge(1)</u></b> button.</p>  <p>3. User not able to acknowledge and message prompt as below. User cannot proceed further until they resume the hold drug.</p>	<p>1. At Screening, user <b>'hold the order(1)'</b> which prescription consists only 1 drug. Drug status = Ordered/Hold.</p>  <p>2. Open this record in Acknowledgement screen and acknowledge the record. Click on <b><u>Acknowledge(2)</u></b> button.</p>  <p>3. User able to acknowledge this record and record updated to <b><u>Acknowledge/Hold(2)</u></b> when view at Screening and Verification.</p>

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Function Flow	Current Version 2.0	New Version 2.2
		
<p>2. Dispensing activity screen enhancement</p>	<p><b>Filter by Next Dispense At:</b></p> <ol style="list-style-type: none"> <li>Open partial supply record for inpatient order at Preparation screen. Choose <u>Order status=Partial Supply(1)</u>.</li> </ol>  <ol style="list-style-type: none"> <li>Found that there are <u>no filter by 'Next Dispense At'(2)</u> available at the filter criteria.</li> </ol>	<p><b>Filter by Next Dispense At:</b></p> <ol style="list-style-type: none"> <li>Open partial supply record for inpatient order at Preparation screen. Choose <u>Order status=Partial Supply(1)</u>.</li> </ol>  <ol style="list-style-type: none"> <li>Found that there are filter by <u>'Next Dispense At'(2)</u> available at the filter criteria after user select on Order Status=Partial Supply.</li> </ol>

# PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2
	<p><b>INPATIENT - PREPARATION</b></p>  <p><b>PCI Link:</b></p> <p>3. Open Preparation screen and no button exist for PCI.</p>   <p><b>Sorting Drug Active:</b></p> <p>4. Drugs <u>sorting are not in order</u>(3) where active drugs can locate in the middle row or last row.</p> 	<p><b>OUTPATIENT - PREPARATION</b></p>  <p><b>PCI Link:</b></p> <p>3. Open Preparation screen and there are <u>PCI button</u>(3) exist. When click on this button, PCI screen will appear.</p>   <p><b>PHARMACEUTICAL CARE ISSUE</b></p> 

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Function Flow	Current Version 2.0	New Version 2.2																																																																																																						
	<p><b>Column Prev Disp Qty:</b></p> <p>5. <u>'Prev Dispense Qty'(4)</u> column located in between 'Drug Counselling' and 'Extemporaneous' column.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #ADD8E6;">Balance</th> <th style="background-color: #ADD8E6;">Remarks</th> <th style="background-color: #ADD8E6;">Drug Counselling</th> <th style="background-color: #ADD8E6;">Prev Disp Qty</th> <th style="background-color: #ADD8E6;">Extemporaneous</th> </tr> </thead> <tbody> <tr> <td>216 capsule (0 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td>432 capsule (03/10/2018) <b>4</b></td> <td></td> </tr> <tr> <td style="background-color: #90EE90;"></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>648 capsule (7 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td>0 capsule</td> <td></td> </tr> </tbody> </table>	Balance	Remarks	Drug Counselling	Prev Disp Qty	Extemporaneous	216 capsule (0 day(s))	Remarks	<input type="checkbox"/> Detail	432 capsule (03/10/2018) <b>4</b>							648 capsule (7 day(s))	Remarks	<input type="checkbox"/> Detail	0 capsule		<p><b>Sorting Drug Active:</b></p> <p>4. <u>All active(4)</u> drugs (acknowledge/ordered/verified/prepared/hold) located on top of inactive drugs (stop/cancelled/discontinue/expired).</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #ADD8E6;">Drug Name</th> <th style="background-color: #ADD8E6;">Order Detail</th> <th style="background-color: #ADD8E6;">Order Qty</th> <th style="background-color: #ADD8E6;">Prev Disp Qty</th> <th style="background-color: #ADD8E6;">Reserve Qty</th> <th style="background-color: #ADD8E6;">POMs Received</th> <th style="background-color: #ADD8E6;">Dispense UOM Qty</th> <th style="background-color: #ADD8E6;">Balance</th> <th style="background-color: #ADD8E6;">Remarks</th> <th style="background-color: #ADD8E6;">Drug Counselling</th> <th style="background-color: #ADD8E6;">Extemporaneous</th> <th style="background-color: #ADD8E6;">Prescriber Name</th> <th style="background-color: #ADD8E6;">Status</th> </tr> </thead> <tbody> <tr> <td>Prepidone 5 mg Tablet</td> <td>5 mg, OD, Oral, 2 Months 02/07/2019 04:08 PM - 31/08/2019 04:08 PM</td> <td>60 tablet</td> <td>5 tablet (02/07/2019)</td> <td>0 <input type="checkbox"/> POMs</td> <td>0 tablet</td> <td>0 tab</td> <td>55 tablet (55 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td>DR</td> <td>Partially Dispensed</td> </tr> <tr> <td>Previdone 40 mg Tablet</td> <td>40 mg, OD, Oral, 2 Months 02/07/2019 04:08 PM - 31/08/2019 04:08 PM</td> <td>60 tablet</td> <td>5 tablet (02/07/2019)</td> <td>0 <input type="checkbox"/> POMs</td> <td>0 tablet</td> <td>0 tab</td> <td>55 tablet (55 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td>DR</td> <td><b>4</b></td> </tr> </tbody> </table> <p><b>Notes:</b> This sorting applicable for partial dispense record only. For new order, the sorting must follow sorting of the medication order.</p> <p><b>Column Prev Disp Qty:</b></p> <p>5. <u>'Prev Dispense Qty'(5)</u> column located in between of 'Order Qty' and 'Reserve Qty' column.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #ADD8E6;">Order Detail</th> <th style="background-color: #ADD8E6;">Order Qty</th> <th style="background-color: #ADD8E6;">Prev Disp Qty</th> <th style="background-color: #ADD8E6;">Reserve Qty</th> <th style="background-color: #ADD8E6;">POMs Received</th> </tr> </thead> <tbody> <tr> <td>300 mg, OD, Oral, 2 Months 31/05/2019 02:41 PM - 30/07/2019 02:41 PM</td> <td>60 tablet</td> <td>0 tablet <b>5</b></td> <td>2 <input type="checkbox"/> <input type="checkbox"/> POMs</td> <td>0 tablet</td> </tr> <tr> <td>5 mg, OM, Oral, 2 Months 31/05/2019 02:45 PM - 30/07/2019 02:45 PM</td> <td>60 tablet</td> <td>0 tablet</td> <td>2 <input type="checkbox"/> <input type="checkbox"/> POMs</td> <td>0 tablet</td> </tr> </tbody> </table>	Drug Name	Order Detail	Order Qty	Prev Disp Qty	Reserve Qty	POMs Received	Dispense UOM Qty	Balance	Remarks	Drug Counselling	Extemporaneous	Prescriber Name	Status	Prepidone 5 mg Tablet	5 mg, OD, Oral, 2 Months 02/07/2019 04:08 PM - 31/08/2019 04:08 PM	60 tablet	5 tablet (02/07/2019)	0 <input type="checkbox"/> POMs	0 tablet	0 tab	55 tablet (55 day(s))	Remarks	<input type="checkbox"/> Detail		DR	Partially Dispensed	Previdone 40 mg Tablet	40 mg, OD, Oral, 2 Months 02/07/2019 04:08 PM - 31/08/2019 04:08 PM	60 tablet	5 tablet (02/07/2019)	0 <input type="checkbox"/> POMs	0 tablet	0 tab	55 tablet (55 day(s))	Remarks	<input type="checkbox"/> Detail		DR	<b>4</b>	Order Detail	Order Qty	Prev Disp Qty	Reserve Qty	POMs Received	300 mg, OD, Oral, 2 Months 31/05/2019 02:41 PM - 30/07/2019 02:41 PM	60 tablet	0 tablet <b>5</b>	2 <input type="checkbox"/> <input type="checkbox"/> POMs	0 tablet	5 mg, OM, Oral, 2 Months 31/05/2019 02:45 PM - 30/07/2019 02:45 PM	60 tablet	0 tablet	2 <input type="checkbox"/> <input type="checkbox"/> POMs	0 tablet																												
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Previdone 40 mg Tablet	40 mg, OD, Oral, 2 Months 02/07/2019 04:08 PM - 31/08/2019 04:08 PM	60 tablet	5 tablet (02/07/2019)	0 <input type="checkbox"/> POMs	0 tablet	0 tab	55 tablet (55 day(s))	Remarks	<input type="checkbox"/> Detail		DR	<b>4</b>																																																																																												
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300 mg, OD, Oral, 2 Months 31/05/2019 02:41 PM - 30/07/2019 02:41 PM	60 tablet	0 tablet <b>5</b>	2 <input type="checkbox"/> <input type="checkbox"/> POMs	0 tablet																																																																																																				
5 mg, OM, Oral, 2 Months 31/05/2019 02:45 PM - 30/07/2019 02:45 PM	60 tablet	0 tablet	2 <input type="checkbox"/> <input type="checkbox"/> POMs	0 tablet																																																																																																				
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PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																																																																																																																																																																																			
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Open the partial record again in next dispensing cycle and verified then prepared the order again.</p> <p>SCREENING AND VERIFICATION</p> <p>PHARMACY ACKNOWLEDGEMENT</p> <p>PHARMACY ORDER</p> <p>PHARMACY ORDER</p> <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Prev Disp Qty</th> <th>Reserve Qty</th> <th>PCMs Received</th> <th>Dispense UOM Qty</th> <th>Balance</th> <th>Remarks</th> <th>Drug Counselling</th> <th>Extemporaneous</th> <th>Prescriber Name</th> <th>Status</th> <th>Complete</th> </tr> </thead> <tbody> <tr> <td>Paracetamol 4 mg Tablet</td> <td>4 mg, OD, Oral, 50 Days 05/07/2019 05:14 PM - 24/08/2019 05:14 PM</td> <td>50 tablet</td> <td>0 tablet</td> <td><input type="checkbox"/> POCs</td> <td>0 tablet</td> <td>50 tablet (47 day(s))</td> <td>▶Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td></td> <td>DR [REDACTED]</td> <td>Acknowledged</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Furosemide 40 mg Tablet</td> <td>40 mg, QD, Oral, 50 Days 05/07/2019 05:14 PM - 24/08/2019 05:14 PM</td> <td>200 tablet</td> <td>60 tablet (08/07/2019)</td> <td><input type="checkbox"/> POCs</td> <td>0 tablet</td> <td>60 tablet (15 day(s))</td> <td>▶Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td></td> <td>DR [REDACTED]</td> <td>Partially Dispensed</td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p>4. 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PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2
		<p><b>Note:</b> This information available to be seen at Dispensing screen before all drugs updated to Fully Dispense.</p>
<p>4. Unticked Patient Arrived checkbox after release batch for RX=Uncollected</p>	<ol style="list-style-type: none"> <li>Select record from Dispensing screen.</li> <li>Ticked on <u>Patient Called checkbox(1)</u> to update the drug status to 'Uncollected' status.</li> </ol> <ol style="list-style-type: none"> <li>Then choose the uncollected drugs and release batch for this drug by click on <u>Release/Discard(2)</u> button.</li> </ol>	<ol style="list-style-type: none"> <li>Select record from Dispensing screen.</li> <li>Ticked on <u>Patient Called checkbox(1)</u> to update the prescription status to 'Uncollected' status. Rx status=Uncollected.</li> </ol> <ol style="list-style-type: none"> <li>Then select all drugs and release batch for this drugs by click on <u>Release/Discard(2)</u> button.</li> </ol>

### PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2
	<p>4. Click on <u>Release/Discard(3)</u> button in this screen and message below will appear.</p> <div data-bbox="472 363 1037 580" data-label="Image"> </div> <p>5. Once release, drug status will be updated to 'Ordered' for these drugs.</p> <p>6. Open this record in Screening and Verification screen and found that the <u>Patient Arrived checkbox(4)</u> is default ticked.</p> <div data-bbox="309 715 1200 1098" data-label="Image"> </div> <p>7. When open in Acknowledge screen, the <u>Patient Arrived checkbox(5)</u> defaulted as ticked.</p>	<p>4. Click on <u>Release/Discard(3)</u> button in this screen and message below will appear.</p> <div data-bbox="1227 272 2136 539" data-label="Image"> </div> <p>5. Once release, drug status will be updated to 'Ordered' for these drugs.</p> <p>6. Open this record in Screening and Verification screen and found that the <u>Patient Arrived checkbox(4)</u> is untick.</p> <div data-bbox="1397 632 1962 849" data-label="Image"> </div> <div data-bbox="1227 986 2136 1382" data-label="Image"> </div>

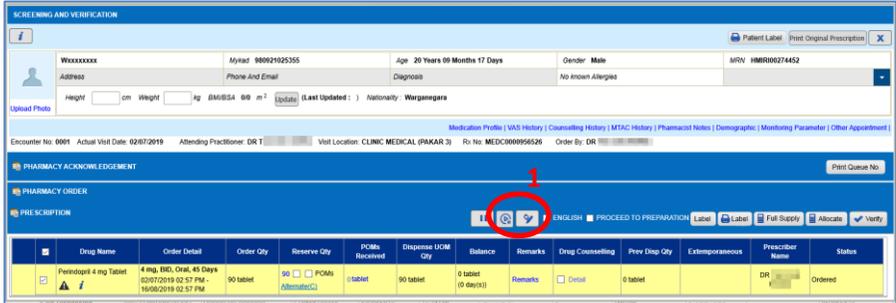
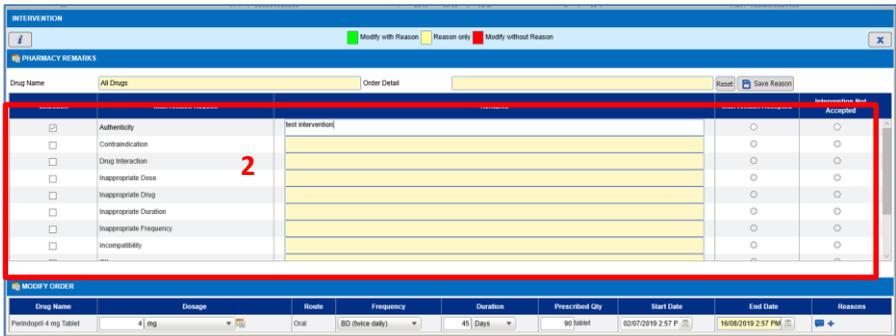
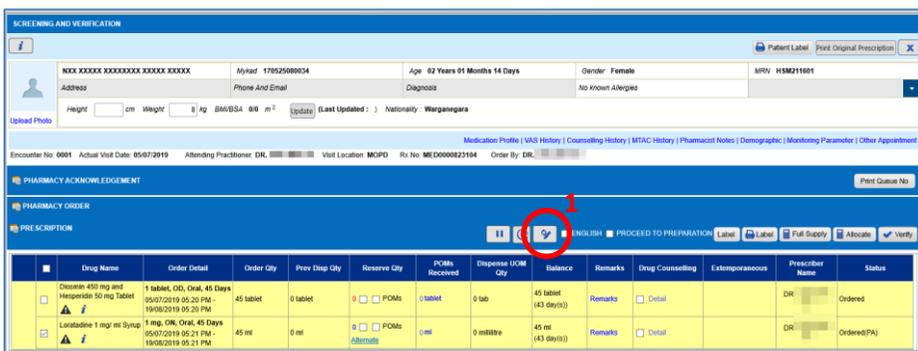
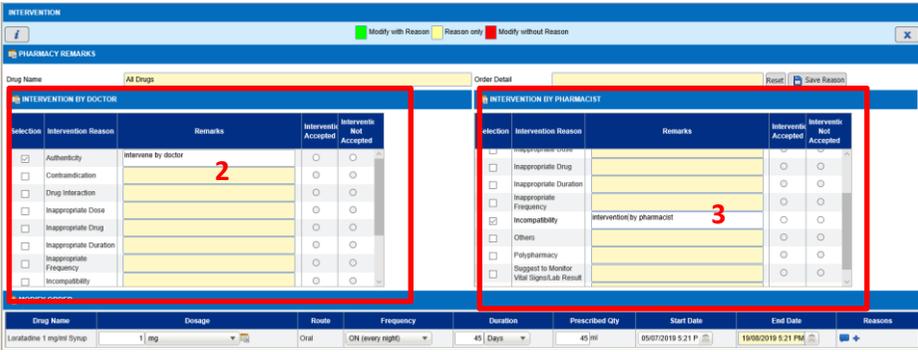
### PHS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																																																																																																					
	<p>PHARMACY ACKNOWLEDGEMENT</p> <p>XXXXXXXX Mykad 880921025355 Age 38 Years 09 Months 17 Days Gender Male MRV HMR0021451</p> <p>Address Phone And Email Diagnosis No known Allergies</p> <p>Height cm Weight kg BM/BSA 00 m<sup>2</sup> Update (Last Updated : ) Nationality Warganegara</p> <p>Encounter No: 0001 Actual Visit Date: 06/07/2019 Attending Practitioner: Visit Location: CLINIC MEDICAL (PAKAR 3) Rx No: MEDC000095631</p> <p><b>PHARMACY ACKNOWLEDGEMENT</b></p> <p><input checked="" type="checkbox"/> Patient Arrived <b>5</b></p> <p>Arrived Date: 06/07/2019 Arrived Time: 3:31 PM</p> <p>Queue No: Queue Series: Normal Dispensing Location: PHARMACY OUTPATIENT</p> <p>Collector Name: Zxxxxxxxx Relationship: Patient <input type="checkbox"/> SPUB</p> <p><b>PRESCRIPTIONS</b></p> <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Dosage Form</th> <th>Drug Route</th> <th>Dose</th> <th>Frequency</th> <th>Duration</th> <th>Order Qty</th> <th>Dispensed Qty</th> <th>Balance</th> <th>Start Date / Time</th> <th>End Date / Time</th> <th>Status</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>Panadolone 250 mg Suppository</td> <td>Suppository</td> <td>Rectal</td> <td>250 mg</td> <td>QD</td> <td>7 Weeks</td> <td>196 tablet</td> <td>0</td> <td>196 sup</td> <td>06/07/2019 3:26:52 PM</td> <td>26/08/2019 3:26:52 PM</td> <td>Ordered</td> <td>Remark</td> </tr> <tr> <td>Martenero HCl 500 mg Extended Release Tablet</td> <td>Oral MR Tablet</td> <td>Oral</td> <td>500 mg</td> <td>QD</td> <td>7 Weeks</td> <td>49 tablet</td> <td>0</td> <td>49 tablet</td> <td>06/07/2019 3:27:23 PM</td> <td>26/08/2019 3:27:23 PM</td> <td>Ordered</td> <td>Remark</td> </tr> <tr> <td>Diureticum Sodium 50 mg Tablet</td> <td>Oral Tablet</td> <td>Oral</td> <td>50 mg</td> <td>QD</td> <td>7 Weeks</td> <td>49 tablet</td> <td>0</td> <td>49 tablet</td> <td>06/07/2019 3:27:31 PM</td> <td>26/08/2019 3:27:31 PM</td> <td>Ordered</td> <td>Remark</td> </tr> </tbody> </table>	Drug Name	Dosage Form	Drug Route	Dose	Frequency	Duration	Order Qty	Dispensed Qty	Balance	Start Date / Time	End Date / Time	Status	Remarks	Panadolone 250 mg Suppository	Suppository	Rectal	250 mg	QD	7 Weeks	196 tablet	0	196 sup	06/07/2019 3:26:52 PM	26/08/2019 3:26:52 PM	Ordered	Remark	Martenero HCl 500 mg Extended Release Tablet	Oral MR Tablet	Oral	500 mg	QD	7 Weeks	49 tablet	0	49 tablet	06/07/2019 3:27:23 PM	26/08/2019 3:27:23 PM	Ordered	Remark	Diureticum Sodium 50 mg Tablet	Oral Tablet	Oral	50 mg	QD	7 Weeks	49 tablet	0	49 tablet	06/07/2019 3:27:31 PM	26/08/2019 3:27:31 PM	Ordered	Remark	<p>7. 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Visit Location: Outpatient Pharmacy Rx No: FPL000022680</p> <p><b>PHARMACY ACKNOWLEDGEMENT</b></p> <p><input type="checkbox"/> Patient Arrived <b>5</b></p> <p>Arrived Date: 06/08/2019 Arrived Time: 3:13 PM</p> <p>Queue No: Queue Series: Normal Dispensing Location: Outpatient Pharmacy</p> <p>Collector Name: XXXX @ XXXX XXX XXXXX Relationship: Patient <input checked="" type="checkbox"/> SPUB</p> <p><b>PRESCRIPTIONS</b></p> <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Dosage Form</th> <th>Drug Route</th> <th>Dose</th> <th>Frequency</th> <th>Duration</th> <th>Order Qty</th> <th>Dispensed Qty</th> <th>Balance</th> <th>Start Date / Time</th> <th>End Date / Time</th> <th>Status</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>Carvedilol 6.25mg Tablet</td> <td>Oral Tablet</td> <td>Oral</td> <td>6.25 mg</td> <td>QD</td> <td>2 Months</td> <td>60 tablet</td> <td>0</td> <td>60 tablet</td> <td>06/08/2019 3:12:06 PM</td> <td>05/10/2019 3:12:06 PM</td> <td>Ordered</td> <td>Remark</td> </tr> <tr> <td>Amlodipine 500 mg</td> <td>Oral Tablet</td> <td>Oral</td> <td>625 mg</td> <td>QBD</td> <td>2 Months</td> <td>180 tablet</td> <td>0</td> <td>180 tablet</td> <td>06/08/2019 3:12:23 PM</td> <td>05/10/2019 3:12:23 PM</td> <td>Ordered</td> <td>Remark</td> </tr> <tr> <td>Clozapine 125 mg Tablet</td> <td>Oral Tablet</td> <td>Oral</td> <td>5 mg</td> <td>QD</td> <td>2 Months</td> <td>60 mg</td> <td>0</td> <td>60 mg</td> <td>06/08/2019 3:12:35 PM</td> <td>05/10/2019 3:12:35 PM</td> <td>Ordered</td> <td>Remark</td> </tr> <tr> <td>Propranolone 5 mg Tablet</td> <td>Oral Tablet</td> <td>Oral</td> <td>5 mg (08:00 AM), 5 mg (08:00 PM)</td> <td>BID</td> <td>2 Months</td> <td>120 tablet</td> <td>0</td> <td>120 tablet</td> <td>06/08/2019 3:13:22 PM</td> <td>05/10/2019 3:13:22 PM</td> <td>Ordered</td> <td>Remark</td> </tr> </tbody> </table>	Drug Name	Dosage Form	Drug Route	Dose	Frequency	Duration	Order Qty	Dispensed Qty	Balance	Start Date / Time	End Date / Time	Status	Remarks	Carvedilol 6.25mg Tablet	Oral Tablet	Oral	6.25 mg	QD	2 Months	60 tablet	0	60 tablet	06/08/2019 3:12:06 PM	05/10/2019 3:12:06 PM	Ordered	Remark	Amlodipine 500 mg	Oral Tablet	Oral	625 mg	QBD	2 Months	180 tablet	0	180 tablet	06/08/2019 3:12:23 PM	05/10/2019 3:12:23 PM	Ordered	Remark	Clozapine 125 mg Tablet	Oral Tablet	Oral	5 mg	QD	2 Months	60 mg	0	60 mg	06/08/2019 3:12:35 PM	05/10/2019 3:12:35 PM	Ordered	Remark	Propranolone 5 mg Tablet	Oral Tablet	Oral	5 mg (08:00 AM), 5 mg (08:00 PM)	BID	2 Months	120 tablet	0	120 tablet	06/08/2019 3:13:22 PM	05/10/2019 3:13:22 PM	Ordered	Remark
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#### 4. Summary of Ticket Number and Requests Enhancement Alternate and Intervention

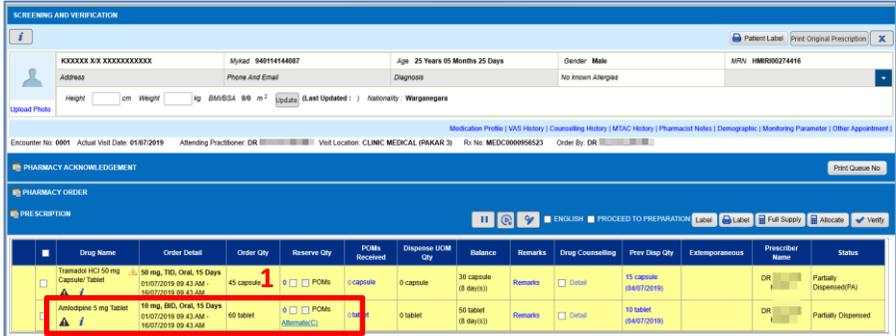
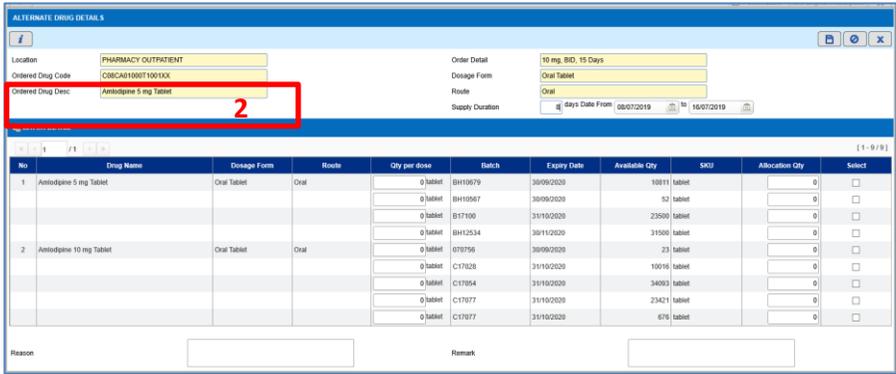
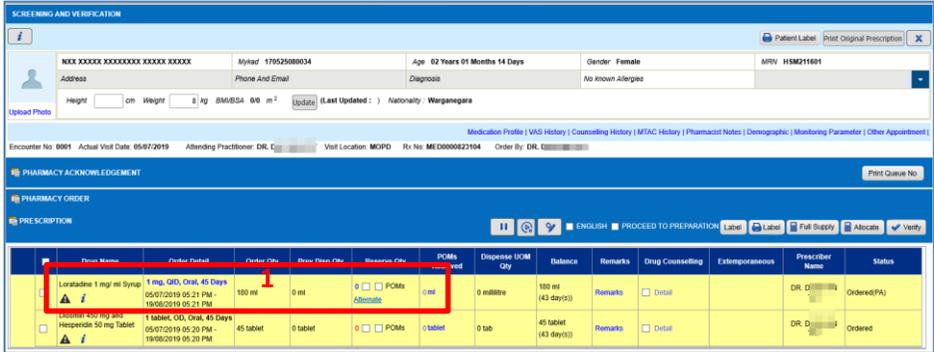
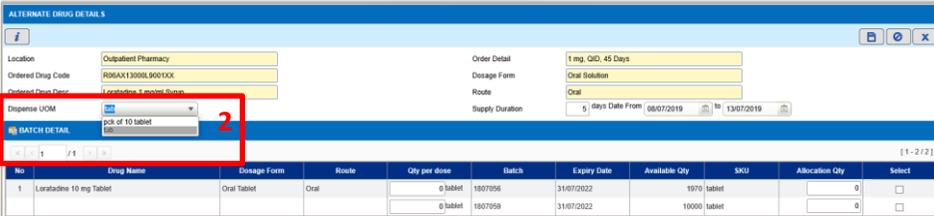
No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0210 36217S	<p><b><u>Request to differentiate transcribing error or prescriber error</u></b></p> <p>When capture for intervention, need to differentiate on:</p> <ol style="list-style-type: none"> <li>Intervention for prescription done by doctor (e.g wrong dose give to a patient)</li> <li>Intervention for prescription recording done pharmacist (e.g. doctor give a correct dose but user record a wrong dose )</li> </ol> <p>Kindly refer attachment.</p>	To differentiate intervention done by doctor or pharmacist.	Add in new dataset for transcribing error. Apply to all order.
2.	I-PHIS0095 23815S	<p><b><u>Screening &amp; Verification - Alternate using Different Dispense UOM-Cannot Allocate</u></b></p> <p>When alternate took place, the allocated quantity/reserve quantity is not supplying according to the UOM that have been set. And the quantity cannot be set or change to nearest packing size. Example when doctor order drug for 45ml is only valid in system but actual supply at pharmacy must be 60ml or 1 bottle. It happen to few drug such as syrup.</p>	User able to choose Dispense UOM (prepacking item) when do alternate drug.	User able to choose Dispense UOM (prepacking item) when do alternate drug.

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Function Flow	Current Version 2.0	New Version 2.2
<p>1. Intervention by prescriber and intervention by pharmacist</p>	<p>1. Go to Screening and Verification screen and choose any active prescription.</p> <p>2. Select on drug and then click on <u>Intervention(1)</u> button.</p>  <p>3. User find there are only <u>1 section of intervention(2)</u>. User able to add in intervention reason but not able to differentiate the changes made because of intervention by pharmacist or by doctor/prescriber.</p>  <p>4. If user save this intervention, prescription will be recorded into Intervention report. However, user would not know the intervention is by prescribing error or not.</p>	<p>1. Go to Screening and Verification screen and choose any active prescription.</p> <p>2. Select on drug and then click on <u>Intervention(1)</u> button.</p>  <p>3. User able to find that there are 2 sides of intervention reason, left side is <u>intervention by doctor(2)</u> and right side is <u>intervention by pharmacist(3)</u>.</p>  <p>4. If user save this intervention, prescription will be recorded into Intervention report as prescribing error and this report only count for intervention by prescribing error and not by pharmacist error.</p>



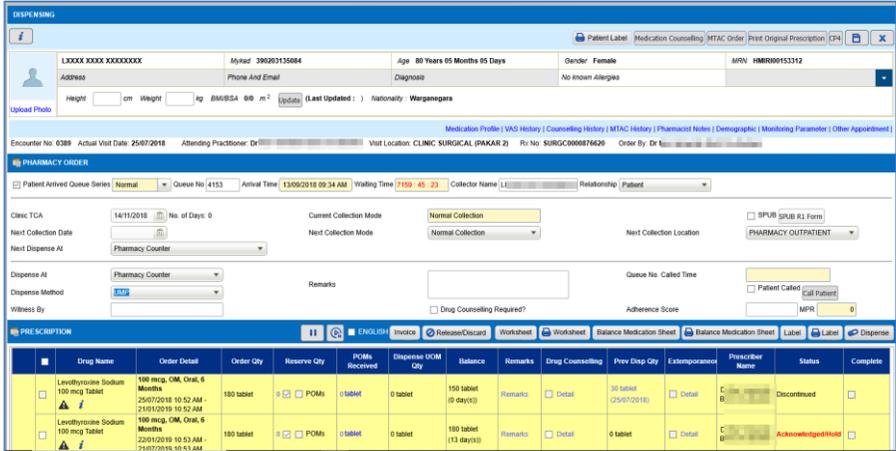
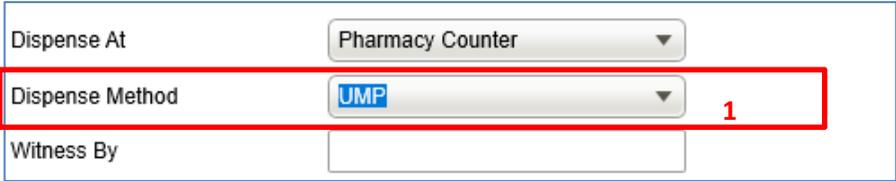
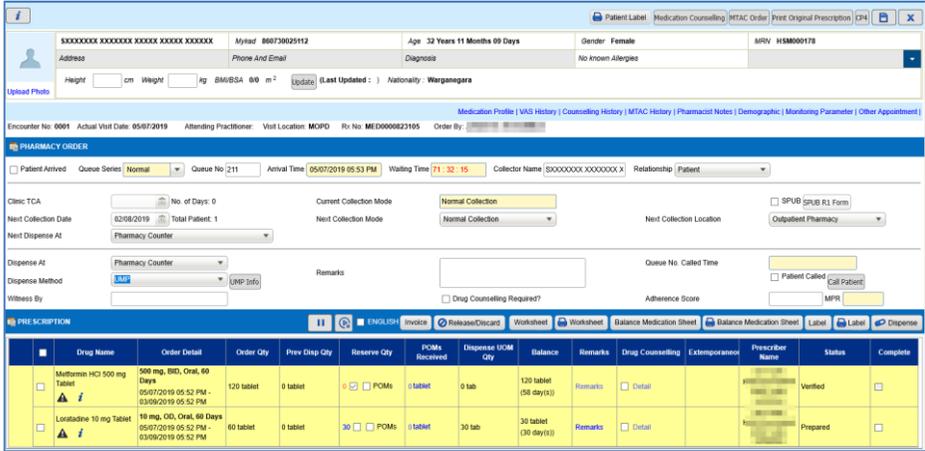
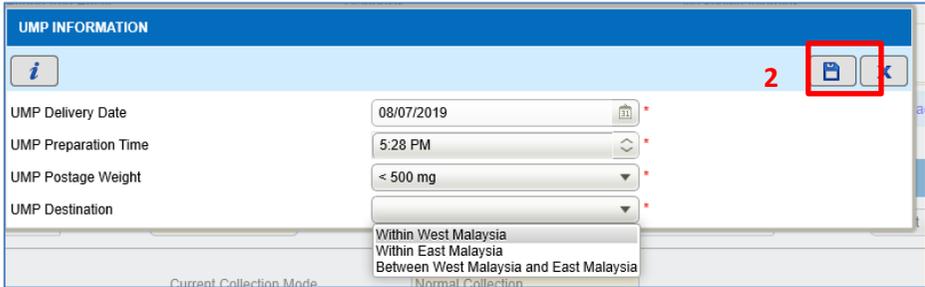
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Function Flow	Current Version 2.0	New Version 2.2
<p>2. Choose other Dispense UOM for alternate drug</p>	<p>1. Choose any record in Screening and Verification list.                  2. Select drug which has <u>Alternate link(1)</u> and click on it.</p>  <p>3. Alternate screen will appear but no option for user to choose on other <u>dispense UOM(2)</u> available for this drug.</p> 	<p>1. Choose any record in Screening and Verification list.                  2. Select drug which has <u>Alternate link(1)</u> and click on it.</p>  <p>3. Alternate screen will appear with option for user to choose on other <u>dispense UOM(2)</u> available for this drug.</p> 

### 5. Summary of Ticket Number and Requests Enhancement for Dispensed Method - UMP

No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0160 36816S	<b>OP Pharmacy - UMP packaging</b> Add new link to capture for UPM info if dispense method = UMP in preparation and dispensing screen.	To add new link to capture for UMP info if 'Dispense Method = UMP', in preparation and dispensing screen.	Once user choose Dispense Method=UMP, enable the link to open UMP screen which enable user to enter UMP information as mention in report PF 5.3(a). Changes to be done at Preparation and Dispensing screen. No waiting time will be capture if dispense method is UMP and patient arrival checkbox is not mandatory.

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Function Flow	Current Version 2.0	New Version 2.2
<p>1. New flow for Dispense Method = UMP</p>	<p>1. Do to Dispensing screen and choose Dispense Method = UMP.</p>  <p>2. There are no option for user to <i>fill in details of UMP(1)</i> in this version.</p>  <p>3. Go to Medication Return screen and open the screen.</p> <p>4. Found that there are no option for user to select <i>Defect UMP Type(2)</i> even we choose Dispense Method=UMP.</p>	<p>1. Do to Dispensing screen and choose Dispense Method = UMP.</p>  <p>2. There are <i>UMP Info(1)</i> button appear if user choose dispense method as UMP.</p>  <p>3. Click on this button and new pop up window will appear as below.</p> 

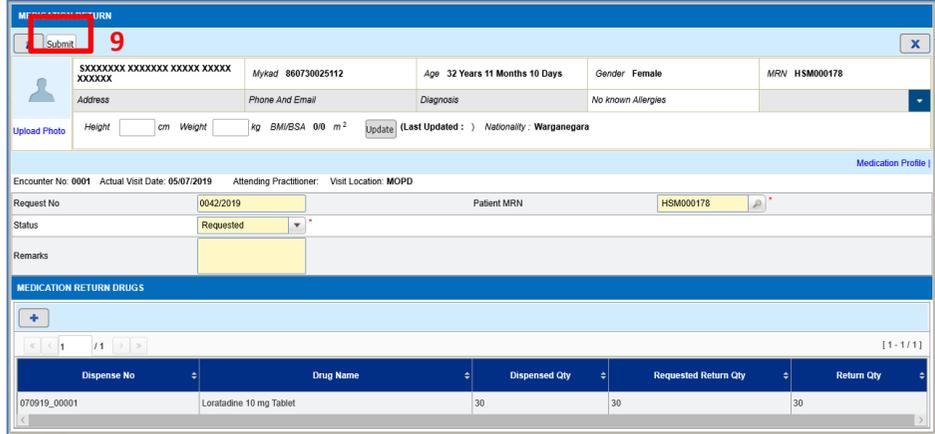
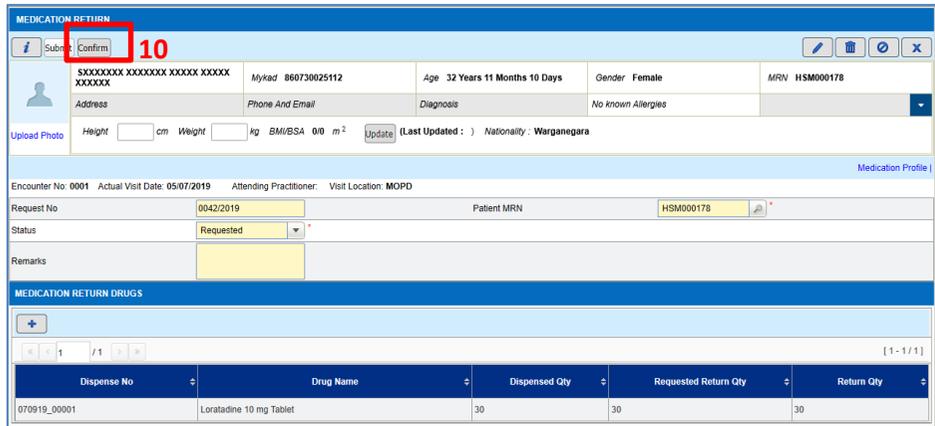
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Function Flow	Current Version 2.0	New Version 2.2																												
	<p><b>MEDICATION RETURN DRUG</b></p> <p><b>RECEIVE RETURN QUANTITY</b></p> <p>5. Go to Report Enquiry menu and open Drug Return report.</p> <p>6. Found that there are no <u>Dispensing Date(3)</u> column exist in this report.</p> <p><b>DAFTAR PEMULANGAN UBAT</b></p> <p><b>KEMENTERIAN KESIHATAN MALAYSIA</b> Hospital Miri Daftar Pemulangan Ubat</p> <table border="1"> <thead> <tr> <th>No</th> <th>Returned Date</th> <th>Patient Name</th> <th>MRN</th> <th>Medication Order Number</th> <th>Drug Name</th> <th>Batch Number</th> <th>Expiry Date</th> <th>Requested Returned Quantity</th> <th>Accepted Quantity</th> <th>Discarded Quantity</th> <th>Estimated Value</th> <th>Return Reason</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>27/06/2019</td> <td>HXXXXX XX XXXXXX</td> <td>HMIR00107261</td> <td>MEDC0000956477</td> <td>Atorvastatin 40 mg Tablet</td> <td>2941446</td> <td>31/12/2020</td> <td>10</td> <td>0</td> <td>0</td> <td>0.00</td> <td>Change of Regimen</td> <td></td> </tr> </tbody> </table> <p>Total Requested Returned Quantity : 10            Total Accepted Quantity : 0            Total Discarded Quantity : 0            Total Drug Returned Value : 0</p>	No	Returned Date	Patient Name	MRN	Medication Order Number	Drug Name	Batch Number	Expiry Date	Requested Returned Quantity	Accepted Quantity	Discarded Quantity	Estimated Value	Return Reason	Remark	1	27/06/2019	HXXXXX XX XXXXXX	HMIR00107261	MEDC0000956477	Atorvastatin 40 mg Tablet	2941446	31/12/2020	10	0	0	0.00	Change of Regimen		<p>4. Once entered, save the UMP information by click on <u>Save(2)</u> button. User able to edit on the save information by click on <u>Edit(3)</u> button.</p> <p><b>UMP INFORMATION</b></p> <p>UMP Delivery Date: 08/07/2019            UMP Preparation Time: 5:28 PM            UMP Postage Weight: &lt; 500 mg            UMP Destination: Within West Malaysia</p> <p>5. User able to return the medication where the dispense method is UMP through Medication Return screen.</p> <p>6. Go to Medication Return menu and open the screen. Click on <u>Add(4)</u> button to add new patient for medication return.</p> <p><b>MEDICATION RETURN</b></p> <p>7. Search on the above either by <u>Patient MRN or Patient Name(5)</u>. Once found the patient name, click on <u>Add(6)</u> button to add the drug for medication return.</p> <p><b>MEDICATION RETURN DRUGS</b></p>
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Function Flow	Current Version 2.0	New Version 2.2
		<div data-bbox="1234 284 2175 694"> </div> <p data-bbox="1234 710 2161 778">8. Entered the required information in this screen. Choose the <u>UMP Defect Type</u>(7) and then click on <u>Save</u>(8) button.</p> <div data-bbox="1234 790 2175 1109"> </div> <p data-bbox="1234 1117 2116 1185"><b>Notes:</b> UMP defect type only applicable for dispensing record using UMP method.</p> <p data-bbox="1234 1236 2175 1305">9. Then click on <u>Submit</u>(9) button. Record will be saved and send request for medication return.</p>

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Function Flow	Current Version 2.0	New Version 2.2
		<div data-bbox="1240 284 2175 718">  <p>10. Login as user which has role to confirm medication return. Click on <u>Confirm(9)</u> button to confirm the medication return request.</p> </div> <div data-bbox="1240 810 2175 1236">  <p>11. A message as below will appear if medication returned successfully.</p> </div>

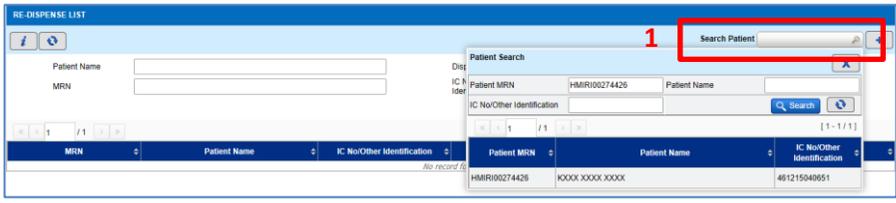
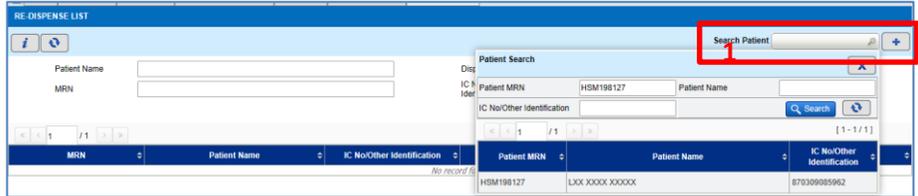
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Function Flow	Current Version 2.0	New Version 2.2																																																																		
		<div data-bbox="1447 284 1975 496" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center; background-color: #0056b3; color: white; padding: 2px;"><b>INFORMATION</b></p> <p style="text-align: center;"> INFO0607: Medication returned to stock successfully!</p> <p style="text-align: center; margin-top: 10px;"><span style="border: 1px solid #0056b3; padding: 2px 10px; background-color: #0056b3; color: white; cursor: pointer;">OK</span></p> </div> <p>12. Go to Drug Return report to see this information for reporting purpose. Found the record in this report with new column '<u>Dispensing Date</u>'(11).</p> <div data-bbox="1245 587 2177 849" style="border: 1px solid #0056b3; padding: 5px; margin-bottom: 10px;"> <p style="font-size: small; margin: 0;">DAFTAR PEMULANGAN UBAT</p> <div style="display: flex; justify-content: space-between; font-size: x-small;"> <div> <p>Drug Name: <input type="text"/></p> <p>Anatomical Main Group: <input type="text"/></p> <p>Return Date From: 08/07/2019</p> <p>Returning Location: <input type="text"/></p> </div> <div> <p>Therapeutic Subgroup: <input type="text"/></p> <p>Pharmacological Subgroup: <input type="text"/></p> <p>Return Date To: <input type="text"/></p> <p>Receiving Location: <input type="text"/></p> </div> </div> <p style="text-align: right; font-size: x-small;">Search</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>Returned Date</th> <th>Patient Name</th> <th>MRN</th> <th>Medication Order Number</th> <th>Drug Name</th> <th>Dispensing Date</th> <th>Batch No</th> <th>Expired Date</th> <th>Request Returned Quantity</th> <th>Accepted Quantity</th> <th>Discarded Quantity</th> <th>Estimated Value</th> <th>Return Reason</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>09/07/2019</td> <td>XXXXXXXXXXXXXXXXXXXX</td> <td>HSM000178</td> <td>MED0000823105</td> <td>Loratadine 10 mg Tablet</td> <td>09/07/2019</td> <td>1807056</td> <td>31/07/2022</td> <td>30</td> <td>30</td> <td>0</td> <td>4.80</td> <td>Excess Supply</td> <td></td> </tr> </tbody> </table> </div> <div data-bbox="1245 858 2177 1238" style="border: 1px solid #0056b3; padding: 5px;"> <div style="text-align: center; margin-bottom: 10px;"> <p><b>KEMENTERIAN KESIHATAN MALAYSIA</b> Hospital Seri Manjung Daftar Pemulangan Ubat</p> </div> <p>Drug Name: : Therapeutic Subgroup: :            Anatomical Main Group: : Pharmacological Subgroup: :            Return Date From: 08/07/2019 Return Date To: :            Returning Location: : Receiving Location: :</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>No</th> <th>Returned Date</th> <th>Patient Name</th> <th>MRN</th> <th>Medication Order Number</th> <th>Drug Name</th> <th>Dispensing Date</th> <th>Batch Number</th> <th>Expiry Date</th> <th>Requested Returned Quantity</th> <th>Accepted Quantity</th> <th>Discarded Quantity</th> <th>Estimated Value</th> <th>Return Reason</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>09/07/2019</td> <td>XXXXXXXXXXXXXXXXXXXX</td> <td>HSM000178</td> <td>MED0000823105</td> <td>Loratadine 10 mg Tablet</td> <td>09/07/2019</td> <td>1807056</td> <td>31/07/2022</td> <td>30</td> <td>30</td> <td>0</td> <td>4.80</td> <td>Excess Supply</td> <td></td> </tr> </tbody> </table> <table style="width: 100%; font-size: x-small; margin-top: 5px;"> <tr> <td>Total Requested Returned Quantity :</td> <td style="text-align: right;">30</td> </tr> <tr> <td>Total Accepted Quantity :</td> <td style="text-align: right;">30</td> </tr> <tr> <td>Total Discarded Quantity :</td> <td style="text-align: right;">0</td> </tr> <tr> <td>Total Drug Returned Value :</td> <td style="text-align: right;">4.8</td> </tr> </table> </div>	Returned Date	Patient Name	MRN	Medication Order Number	Drug Name	Dispensing Date	Batch No	Expired Date	Request Returned Quantity	Accepted Quantity	Discarded Quantity	Estimated Value	Return Reason	Remark	09/07/2019	XXXXXXXXXXXXXXXXXXXX	HSM000178	MED0000823105	Loratadine 10 mg Tablet	09/07/2019	1807056	31/07/2022	30	30	0	4.80	Excess Supply		No	Returned Date	Patient Name	MRN	Medication Order Number	Drug Name	Dispensing Date	Batch Number	Expiry Date	Requested Returned Quantity	Accepted Quantity	Discarded Quantity	Estimated Value	Return Reason	Remark	1	09/07/2019	XXXXXXXXXXXXXXXXXXXX	HSM000178	MED0000823105	Loratadine 10 mg Tablet	09/07/2019	1807056	31/07/2022	30	30	0	4.80	Excess Supply		Total Requested Returned Quantity :	30	Total Accepted Quantity :	30	Total Discarded Quantity :	0	Total Drug Returned Value :	4.8
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6. Summary of Ticket Number and Requests Enhancement Re-Dispensing of Psychotropic Drug

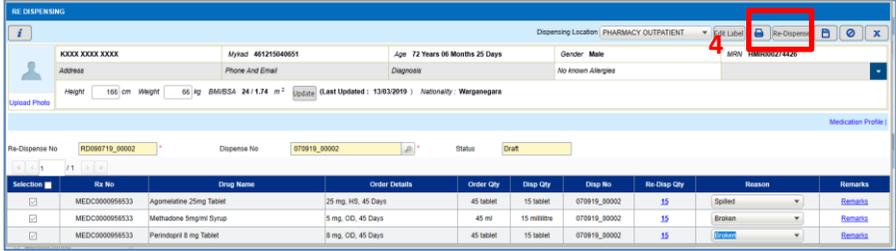
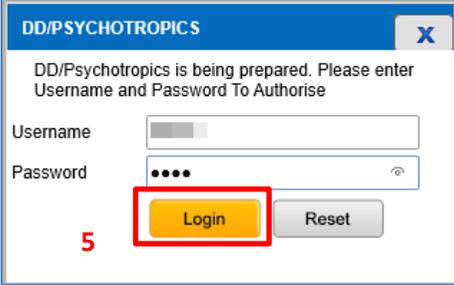
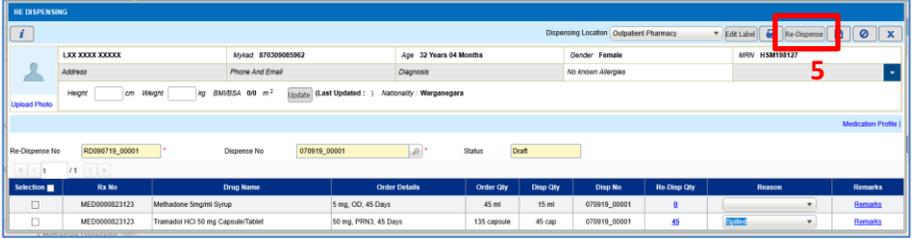
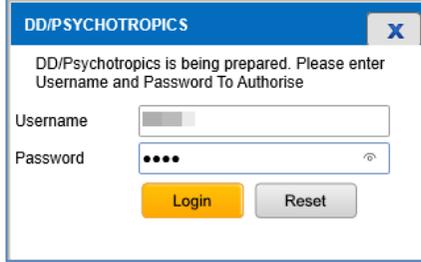
No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0168 56816S	<b>PSY drug not allowed for re-dispensing</b> All PSY drug not allowed for re-dispensing. Sub module: Methadone Dispensing	Not allowed PSY drug for re-dispensing.	1. All PSY drug not allowed for re-dispensing. 2. To able use 'Enter' key for DD/ Psychotropic authorization login screen when first time dispense methadone drug.
2.	I-PHIS0445 47418S	<b>UAT 2.0 : Methadone Dispensing -new module for Methadone Re-Dispensing</b> To able use 'Enter' arrow key for DD/ Psychotropic authorization login screen.	Allow user to use 'Enter' arrow key at DD/ Psychotropic authorization login screen.	

Function Flow	Current Version 2.0	New Version 2.2
1. Not allowed to re-dispense Psychotropic drug	1. Go to Re-Dispensing module and search on patient that has order with normal drug and PSY drugs. 2. Search on the patient name/MRN and then click on <u>Add(1)</u> button. 	1. Go to Re-Dispensing module and search on patient that has order with normal drug and psychotropic drugs. 2. Search on the patient name/MRN and then click on <u>Add(1)</u> button. 
	3. Patient record will appear in Re-Dispensing screen. Search on <u>Dispense No(2)</u> and double click on the record.	3. Patient record will appear in Re-Dispensing screen. Search on <u>Dispense No(2)</u> and double click on the record.

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Function Flow	Current Version 2.0	New Version 2.2																																								
	<p data-bbox="309 277 1207 592"> </p> <p data-bbox="309 608 1207 639">4. The dispensing record for this patient will be listed.</p> <p data-bbox="309 651 1207 900"> </p> <p data-bbox="309 916 1207 948">5. Enter the <u>Re-dispense qty and Reason(3)</u> for each of the drugs.</p> <p data-bbox="309 959 1207 1305">   <table border="1" data-bbox="322 1203 1196 1299"> <thead> <tr> <th>Batch No</th> <th>Expiry Date</th> <th>Available Qty</th> <th>UOM Qty</th> <th>Allocated Qty</th> </tr> </thead> <tbody> <tr> <td>3232</td> <td>02/01/2021</td> <td>2181</td> <td>15</td> <td>15</td> </tr> <tr> <td colspan="2">Total Available Qty</td> <td>2181</td> <td colspan="2">Total Allocated Qty</td> </tr> <tr> <td colspan="2"></td> <td></td> <td>15</td> <td>15</td> </tr> </tbody> </table> </p> <p data-bbox="309 1321 1207 1394">6. Then click on <u>Re-Dispense(4)</u> button. User able to select all drugs including the psychotropic drug to re-dispense.</p>	Batch No	Expiry Date	Available Qty	UOM Qty	Allocated Qty	3232	02/01/2021	2181	15	15	Total Available Qty		2181	Total Allocated Qty					15	15	<p data-bbox="1238 277 2159 592"> </p> <p data-bbox="1238 608 2159 639">4. The dispensing record for this patient will be listed.</p> <p data-bbox="1238 651 2159 884"> </p> <p data-bbox="1238 900 2159 932">5. Enter the <u>Re-dispense qty and Reason(3)</u> for normal drug.</p> <p data-bbox="1238 943 2159 1289">   <table border="1" data-bbox="1252 1187 2148 1283"> <thead> <tr> <th>Batch No</th> <th>Expiry Date</th> <th>Available Qty</th> <th>UOM Qty</th> <th>Allocated Qty</th> </tr> </thead> <tbody> <tr> <td>3232</td> <td>02/01/2021</td> <td>2181</td> <td>15</td> <td>15</td> </tr> <tr> <td colspan="2">Total Available Qty</td> <td>2181</td> <td colspan="2">Total Allocated Qty</td> </tr> <tr> <td colspan="2"></td> <td></td> <td>15</td> <td>15</td> </tr> </tbody> </table> </p> <p data-bbox="1238 1305 2159 1337">6. Found that selection checkbox for <u>psychotropic drug(4)</u>, has been disabled.</p>	Batch No	Expiry Date	Available Qty	UOM Qty	Allocated Qty	3232	02/01/2021	2181	15	15	Total Available Qty		2181	Total Allocated Qty					15	15
Batch No	Expiry Date	Available Qty	UOM Qty	Allocated Qty																																						
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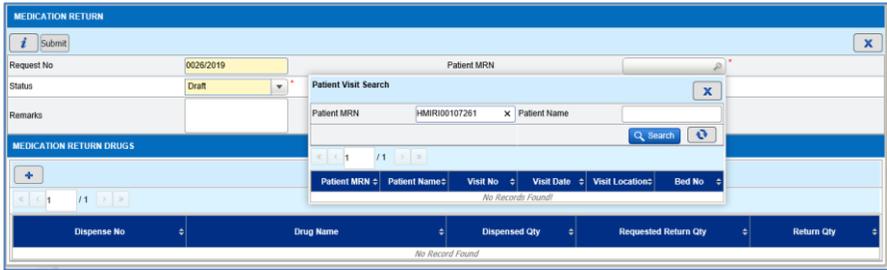
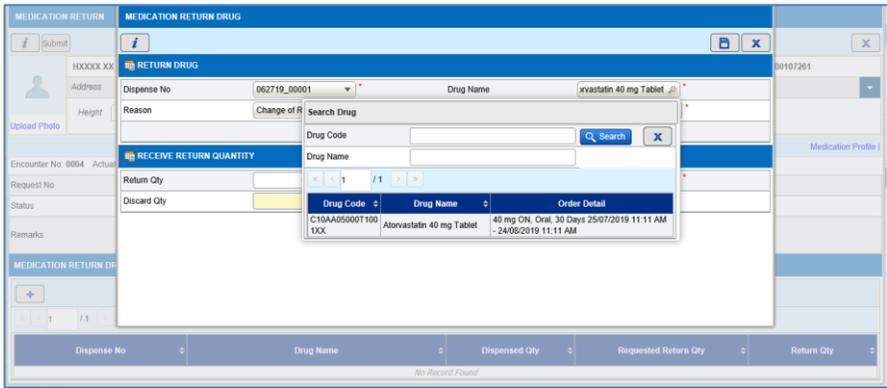
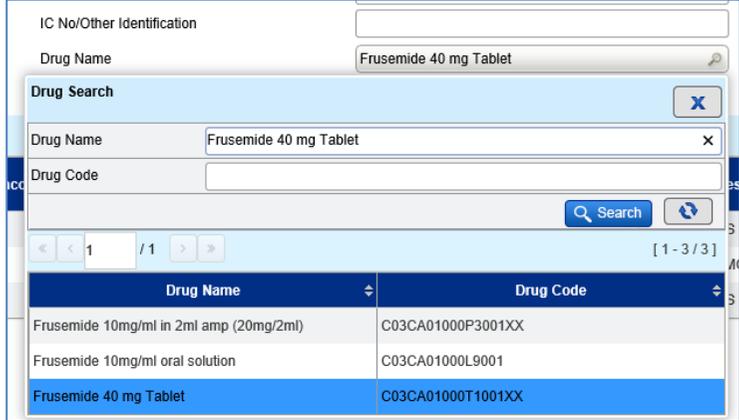
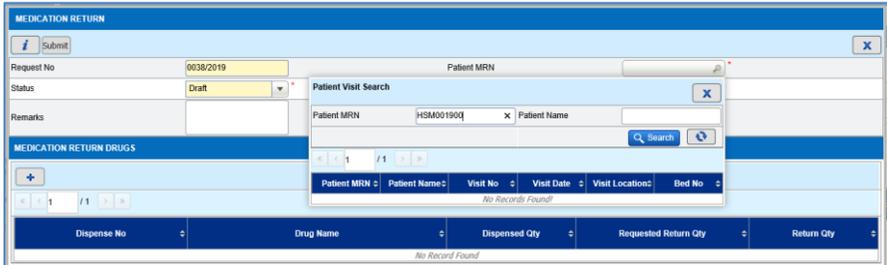
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Function Flow	Current Version 2.0	New Version 2.2									
	 <p>7. Meanwhile, at the DD/PSYCHOTROPICS login window in Screening, user not able to use keyboard 'Enter' key to press and user have to click on <u>Login(5)</u> button to login.</p> 	<table border="1" data-bbox="1240 277 2159 456"> <thead> <tr> <th>Selection</th> <th>Rx No</th> <th>Drug Name</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> 4</td> <td>MED0000823123</td> <td>Methadone 5mg/ml Syrup</td> </tr> <tr> <td><input type="checkbox"/></td> <td>MED0000823123</td> <td>Tramadol HCl 50 mg Capsule/Tablet</td> </tr> </tbody> </table> <p>7. Choose other drugs available. Then click on <u>Re-Dispense(5)</u> button. User able to select normal drug only but not the psychotropic drug for process re-dispensing.</p>  <p>8. Meanwhile, user able to use keyboard 'Enter' key to press and system will login directly without using mouse to click on Login button.</p> 	Selection	Rx No	Drug Name	<input type="checkbox"/> 4	MED0000823123	Methadone 5mg/ml Syrup	<input type="checkbox"/>	MED0000823123	Tramadol HCl 50 mg Capsule/Tablet
Selection	Rx No	Drug Name									
<input type="checkbox"/> 4	MED0000823123	Methadone 5mg/ml Syrup									
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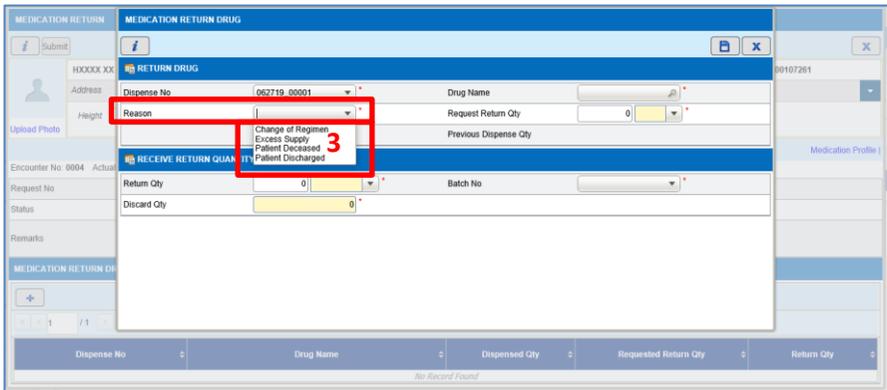
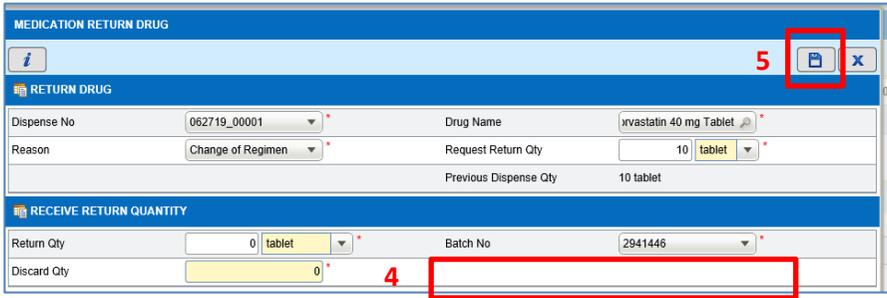
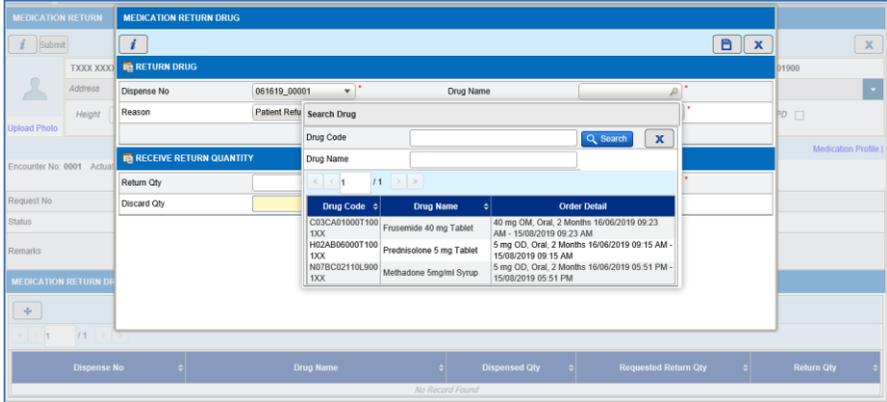
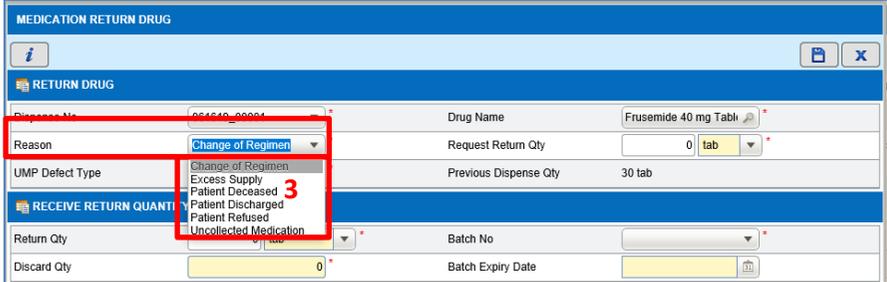
### 7. Summary of Ticket Number and Requests Enhancement for Return Medication

No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0193 42617S	<b><u>Medication Return - add more reason for return medication</u></b> Receive email from user request for medication return, add more 'Reason' for return medication. User add reasons as suggested in the attached file in module return medication so that data captured by the system is accurate.	To add “Patient refused”, “Uncollected medication” as reason for return drug.	1. Add new dataset for return medication: (a)Patient Refused, (b) Uncollected Medication.
2.	I-PHIS0185 24117S	<b><u>Medication Return - Request to add medication return filter by drug</u></b> User request to add medication return filter by drug. Example from user, he have 3 patient that prescribe a same drug, and the drug need to return. He request to perform medication return by drug, include the patient details.	Add filter by Drug Name and New column to be added in the listing (drug name and dispensing date).	2. Add filter by Drug Name at Medication Return screen listing. 3. Add new column Drug Name and Dispensing Date.
3.	I-PHIS0320 99218S	<b><u>(UAT 1.8) Med. Return - Receive Return Quantity to display expiry date</u></b> Request on 'Receive Return Quantity' to display expiry date.	Add in expiry date in Medication Return.	4. 'Receive Return Quantity' to display expiry date

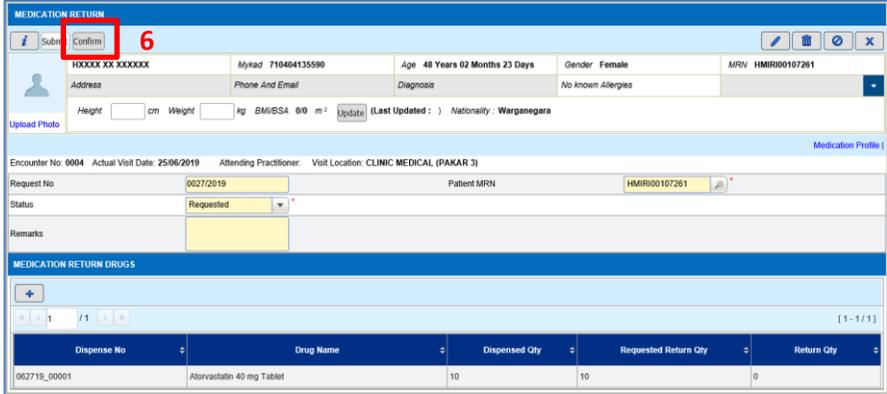
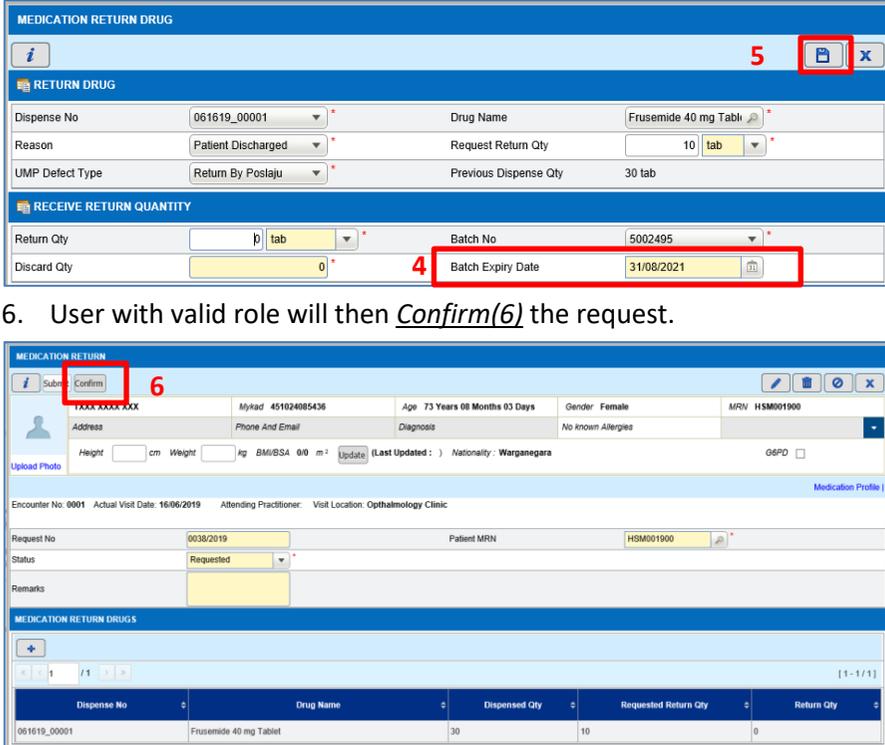
### PHIS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2
<p>1. Medication Return enhancement</p>	<p>1. Go to Medication Return screen user cannot find any filter by <u>Drug name(1)</u>. Proceed to create record by clicks on <u>Add(2)</u> button.</p>  <p>2. Search on patient visit by patient MRN number/patient name and create record for medication return.</p>  <p>3. Search on which drug for return and then select a reason for return.</p> 	<p>1. Go to Medication Return screen user can find a filter by <u>Drug name(1)</u>. Proceed to create record by clicks on <u>Add(2)</u> button.</p>   <p>2. Search on patient visit by patient MRN number/patient name and create record for medication return.</p> 

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Function Flow	Current Version 2.0	New Version 2.2
	<p>4. Select a Reason for drug return and user only able to see dataset of: <u>Change of Regimen, Excess Supply, Patient Deceased and Patient Discharge(3).</u></p>  <p>5. No field show for <u>Batch Expiry Date(4).</u> Enter mandatory information and click on <u>Save(5)</u> and submit the request.</p>  <p>6. User with valid role will then <u>Confirm(6)</u> the request.</p>	<p>3. Search on which drug for return and then select a reason for return.</p>  <p>4. Select a Reason for drug return and user able to see more dataset of: <u>Change of Regimen, Excess Supply, Patient Deceased, Patient Discharge, Patient Refuse and Uncollected Medication(3).</u></p>  <p>5. <u>Batch Expired Date(4)</u> will be shown once select the batch number. Enter mandatory information and click on <u>Save(5)</u> and submit the request.</p>

PHIS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																			
	 <p>7. Screen will go back to listing and user able to see the <u>Status(7)</u> updated to Confirmed, however no column display for drug name and dispensed date at the listing page.</p> <table border="1" data-bbox="309 810 1196 1053"> <thead> <tr> <th>Return No</th> <th>MRN</th> <th>Patient Name</th> <th>IC No/Other Identification</th> <th>Encounter No</th> <th>Status</th> <th>Requested By</th> </tr> </thead> <tbody> <tr> <td>0027/2019</td> <td>HMR00107261</td> <td>HXXXX XX XXXXXX</td> <td>710404135590</td> <td>0004</td> <td>Confirmed</td> <td></td> </tr> <tr> <td>0023/2019</td> <td>HMR00113814</td> <td>LXXX XXX XXXXXX</td> <td>540621135133</td> <td>0003</td> <td>Received</td> <td></td> </tr> <tr> <td>0009/2017</td> <td>HMR00121573</td> <td>NXXXX XXXXXXXXXX XXXXXX XXXX</td> <td>070724096026</td> <td>0213</td> <td>Confirmed</td> <td></td> </tr> <tr> <td>0011/2019</td> <td>HMR00274412</td> <td>AXXXX XXX XXXXXX</td> <td>971126140349</td> <td>0002</td> <td>Draft</td> <td></td> </tr> </tbody> </table>	Return No	MRN	Patient Name	IC No/Other Identification	Encounter No	Status	Requested By	0027/2019	HMR00107261	HXXXX XX XXXXXX	710404135590	0004	Confirmed		0023/2019	HMR00113814	LXXX XXX XXXXXX	540621135133	0003	Received		0009/2017	HMR00121573	NXXXX XXXXXXXXXX XXXXXX XXXX	070724096026	0213	Confirmed		0011/2019	HMR00274412	AXXXX XXX XXXXXX	971126140349	0002	Draft		 <p>6. User with valid role will then <u>Confirm(6)</u> the request.</p> <p>7. Screen will go back to listing and user able to see the <u>Status(7)</u> updated to Confirmed and at the same time, new column <u>drug name and dispensed date(8)</u> is also added at the listing page.</p>
Return No	MRN	Patient Name	IC No/Other Identification	Encounter No	Status	Requested By																															
0027/2019	HMR00107261	HXXXX XX XXXXXX	710404135590	0004	Confirmed																																
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Function Flow	Current Version 2.0	New Version 2.2																												
		<p><b>Note:</b> If user return drugs more than 1 drugs, this column will display all drug's names by comma separator (;) for each drug name.</p>																												
<p>2. Display 'Dispensed Date' in Daftar Pemulangan Ubat (Drug Return) report</p>	<p>1. Go to Drug Return report and open the listing.                  2. User not able to see Dispensed Date column in this report.</p> <table border="1" style="margin-top: 10px;"> <thead> <tr> <th>Medication Order Number</th> <th>Drug Name</th> <th>Batch No</th> <th>Expired Date</th> </tr> </thead> <tbody> <tr> <td>MEDC0000956477</td> <td>Atorvastatin 40 mg Tablet</td> <td>2941446</td> <td>31/12/2020</td> </tr> </tbody> </table>	Medication Order Number	Drug Name	Batch No	Expired Date	MEDC0000956477	Atorvastatin 40 mg Tablet	2941446	31/12/2020	<p>1. Go to Drug Return report and open the listing.                  2. User able to see <u>Dispensed Date(1)</u> column in this report.</p> <table border="1" style="margin-top: 10px;"> <thead> <tr> <th>Medication Order Number</th> <th>Drug Name</th> <th>Dispensing Date</th> <th>Batch No</th> <th>Expired Date</th> </tr> </thead> <tbody> <tr> <td>OPHTHAL0000822607</td> <td>Frusemide 40 mg Tablet</td> <td>21/05/2018</td> <td>5002495</td> <td>31/08/2021</td> </tr> <tr> <td>OPHTHAL0000822607</td> <td>Frusemide 40 mg Tablet</td> <td>17/12/2018</td> <td>5002495</td> <td>31/08/2021</td> </tr> <tr> <td>OPHTHAL0000822607</td> <td>Frusemide 40 mg Tablet</td> <td>24/09/2018</td> <td>5002495</td> <td>31/08/2021</td> </tr> </tbody> </table>	Medication Order Number	Drug Name	Dispensing Date	Batch No	Expired Date	OPHTHAL0000822607	Frusemide 40 mg Tablet	21/05/2018	5002495	31/08/2021	OPHTHAL0000822607	Frusemide 40 mg Tablet	17/12/2018	5002495	31/08/2021	OPHTHAL0000822607	Frusemide 40 mg Tablet	24/09/2018	5002495	31/08/2021
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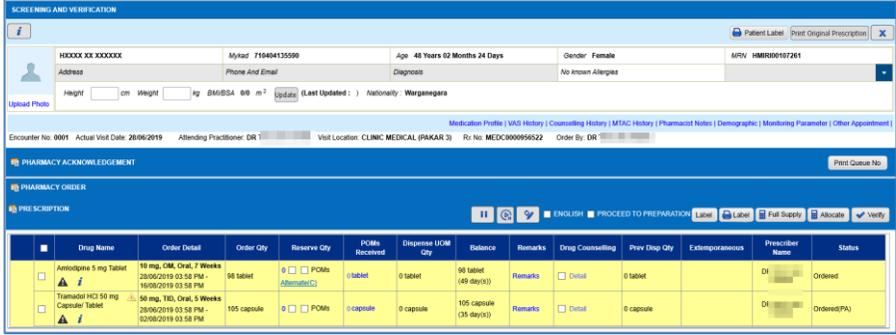
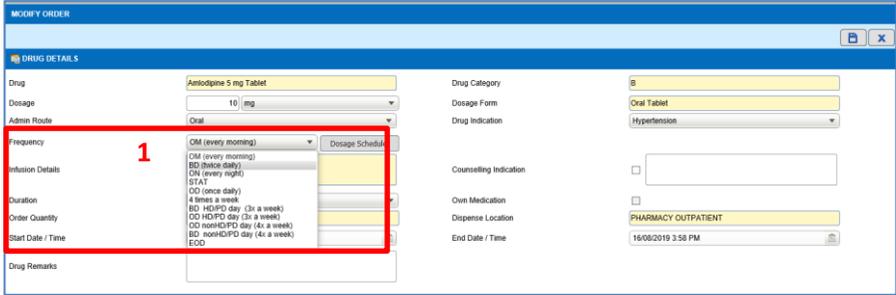
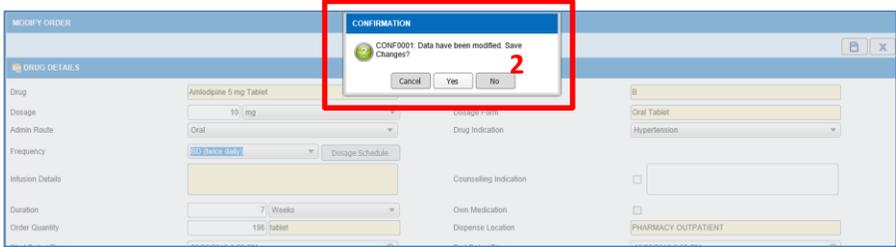
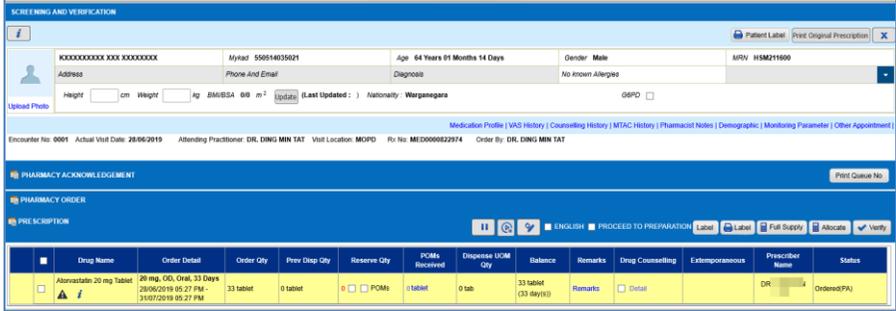
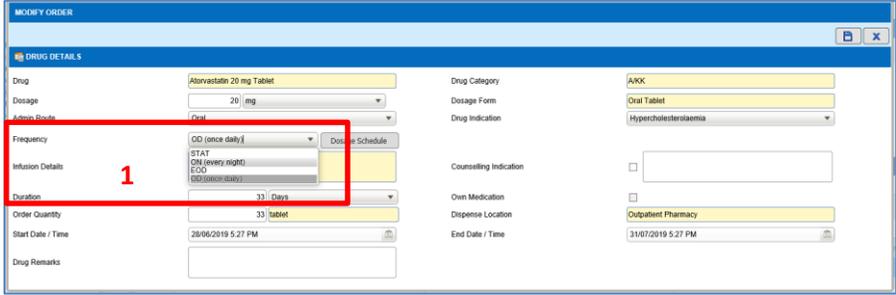
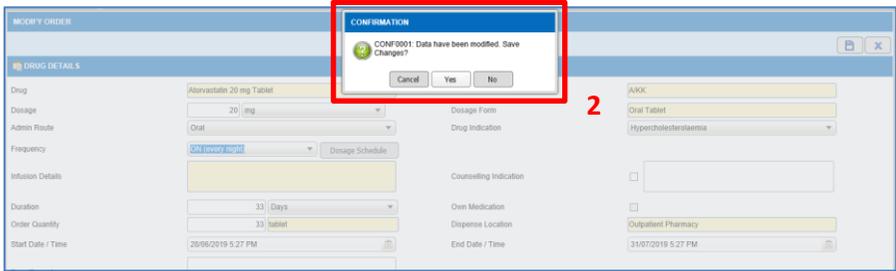
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8. Summary of Ticket Number and Requests Enhancement for Modification Alert in Dispensing (Full Based)

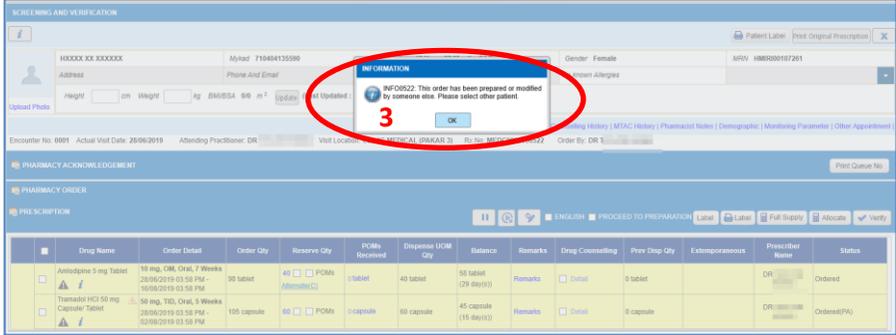
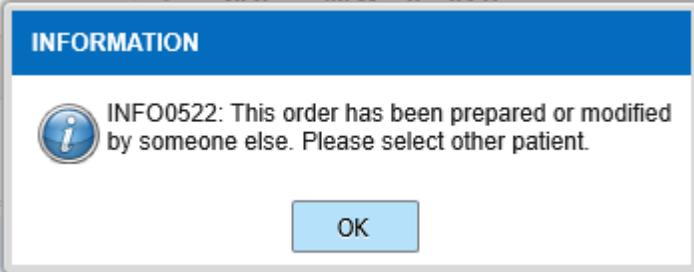
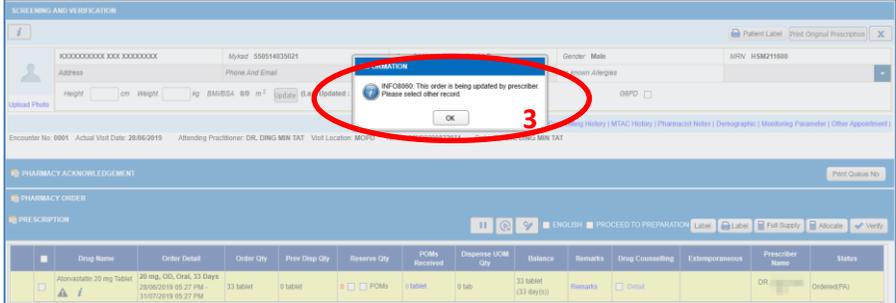
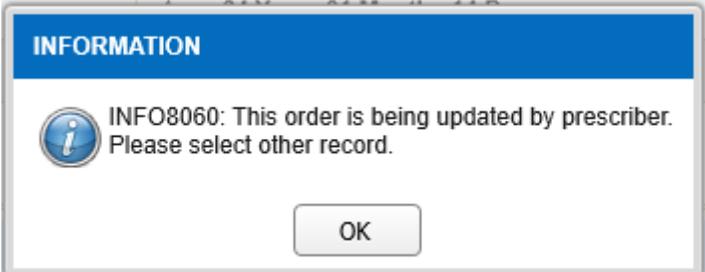
No.	Ticket #	Description	Requests	Solution
1.	I-PHIS0145 62316S	<p><b>Screening and Verification - Request to add alert when user modify order</b></p> <p>User request to add alert either 'screening and verification' or 'preparation' screen. This alert/notify user if other user has made modification for ordered drug. This will ensure that the user will know when and who make the modification (refer to report: 16067021C for case study). User state that some user cannot remember when they have make modification for ordered drugs because they had to attend many patients per day. Also, for some situation, there are several user that manage for one pt. E.g. screening (user A), preparation (user B) and dispensing (user C). The situation will be difficult if user A make modification without inform to user B and C.</p>	To have an alert to inform pharmacist if modification is being done on the drug by doctor. This will ensure that the user know when and who make the modification during screening/preparation.	If drug medication been done by doctor during verification or preparation, highlight the changes by 'color' in dispensing screen. Propose to highlight/change color on drug details.

Function Flow	Current Version 2.0	New Version 2.2
<p>1. Concurrent user access same prescription - Pharmacist verify the record while prescriber save the changes (Full based only)</p>	<p><b>SCENARIO 1: Same Rx open by Prescriber and Pharmacist</b></p> <p>1. Pharmacist open same prescription record as open by prescriber.</p> <ul style="list-style-type: none"> <li>• Prescriber open in Manage Prescription:</li> </ul>	<p><b>SCENARIO 1: Same Rx open by Prescriber and Pharmacist</b></p> <p>1. Pharmacist open same prescription record as open by prescriber.</p> <ul style="list-style-type: none"> <li>• Prescriber open in Manage Prescription:</li> </ul>

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Function Flow	Current Version 2.0	New Version 2.2
	<p>● Pharmacist open in Screening and Verification:</p>  <p>2. Prescriber <u>edit(1)</u> on the drugs details as below.</p>   <p>3. On same time, prescriber manage <u>to save(2)</u> the changes first before pharmacist click on Verify button.</p>	<p>● Pharmacist open in Screening and Verification:</p>  <p>2. Prescriber <u>edit(1)</u> on the drugs details as below.</p>   <p>3. On same time, prescriber manage <u>to save(2)</u> the changes first before pharmacist click on Verify button.</p>

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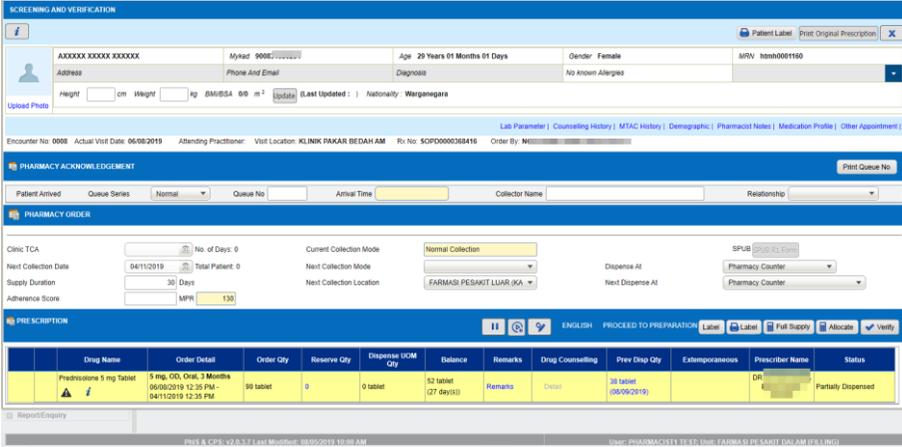
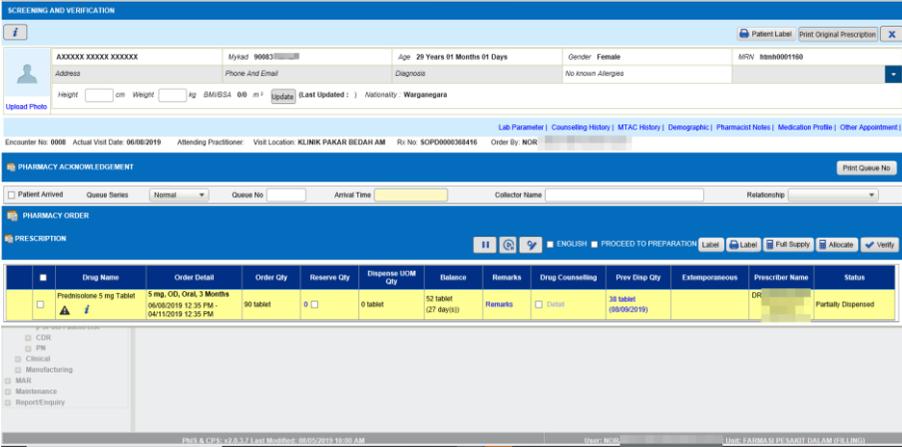
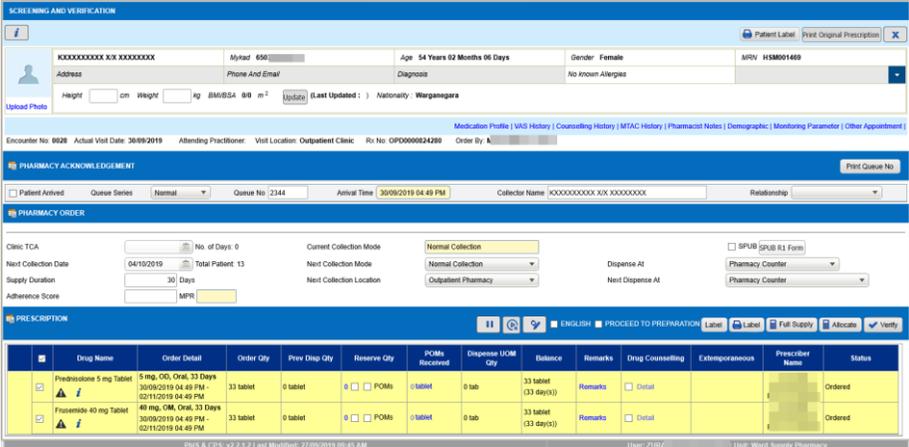
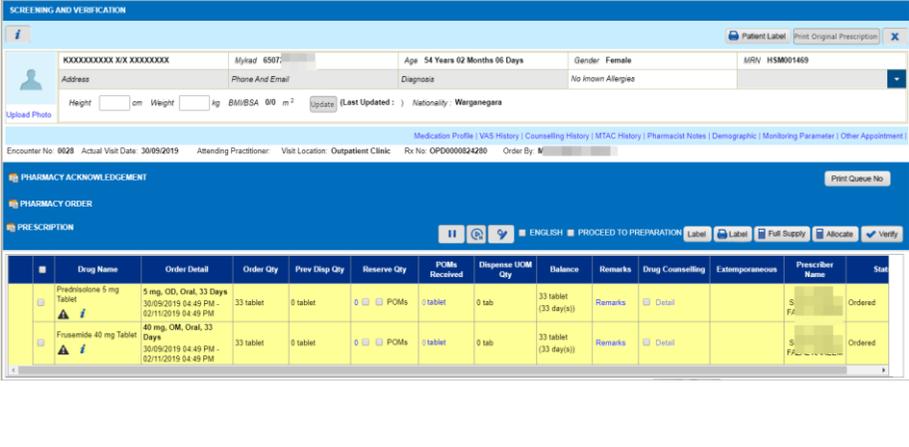
Function Flow	Current Version 2.0	New Version 2.2
	<p data-bbox="309 432 1205 534">4. Pharmacist view: Message appear at Screening and Verification screen when click on Verify button to inform that record has been <b>updated by someone else(3)</b>.</p>   <p data-bbox="309 1189 1205 1292">5. Pharmacist need to refresh back the screen to get latest update. 6. Find that the order details remain as <b>same color(4)</b>. Pharmacist not aware that drug details has been changed.</p>	<p data-bbox="1243 422 2139 486">4. Pharmacist view: New Message appear at Screening and Verification screen to inform that record has been <b>updated by Prescriber(3)</b>.</p>   <p data-bbox="1243 1109 2139 1252">5. On click of OK button, Order Details will be updated automatically. 6. Found that the order details will change to <b>purple color(4)</b>. The color changes will alert pharmacist on the changes of drug order details done by doctor.</p>

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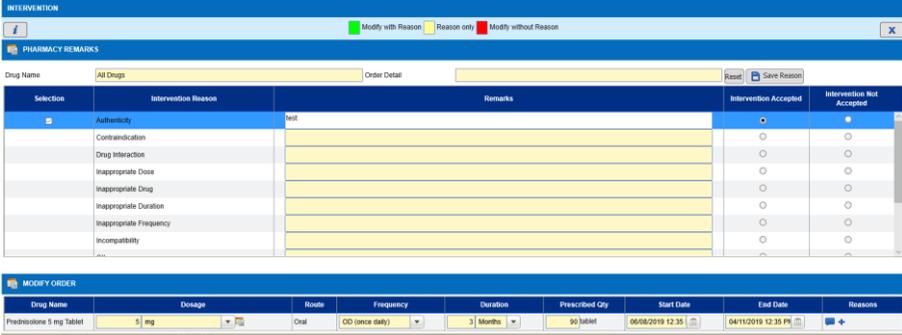
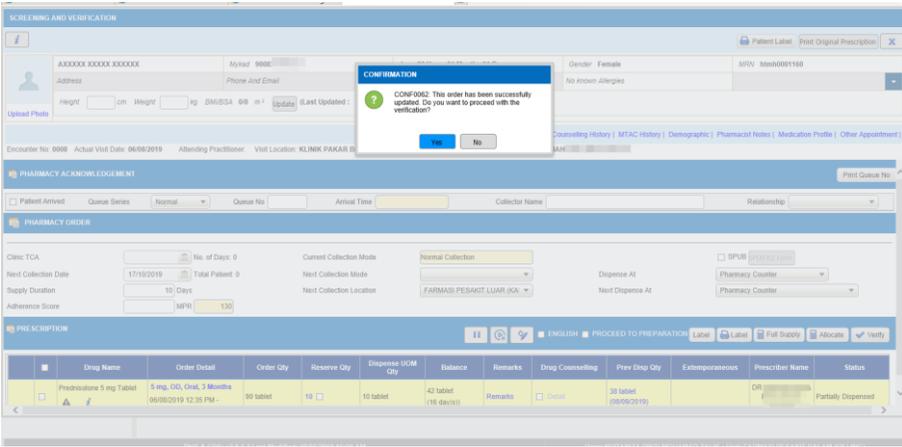
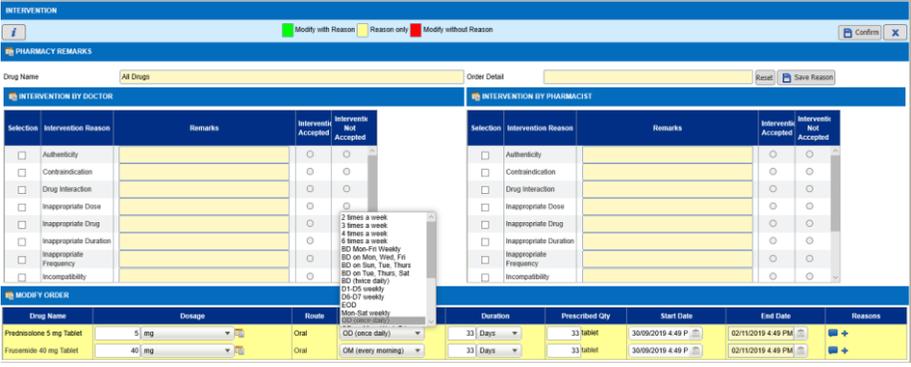
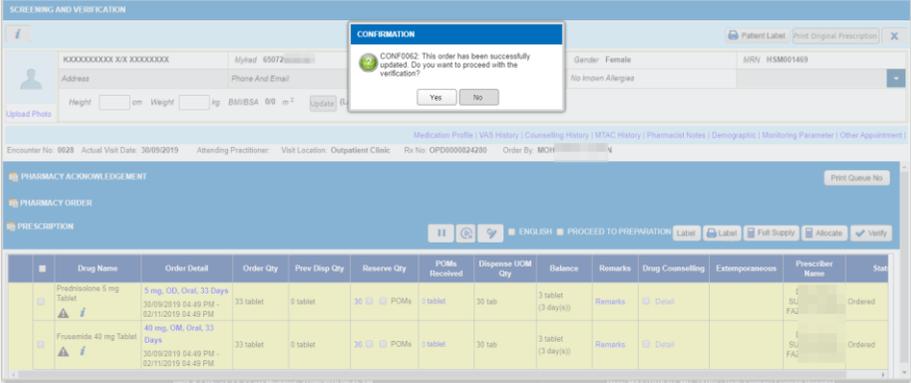
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**Notes:** The above changes impact to **Full Based** facility only.

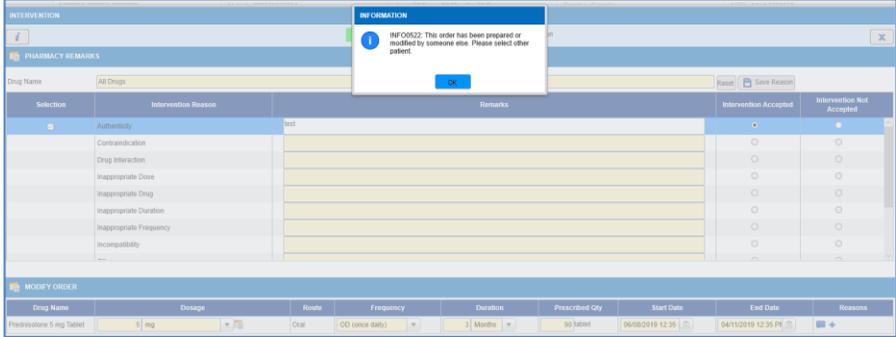
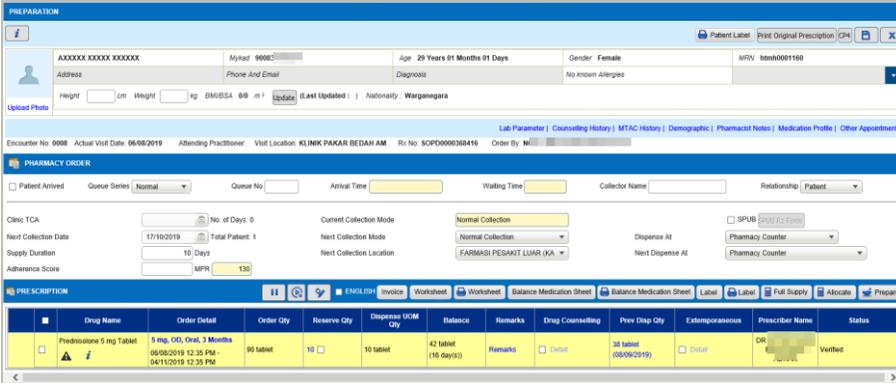
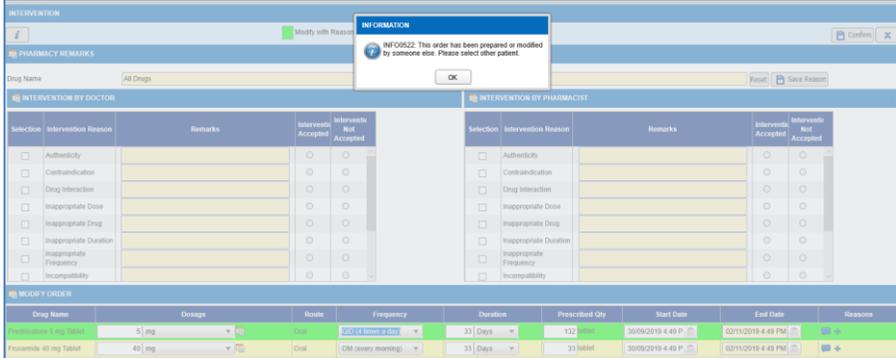
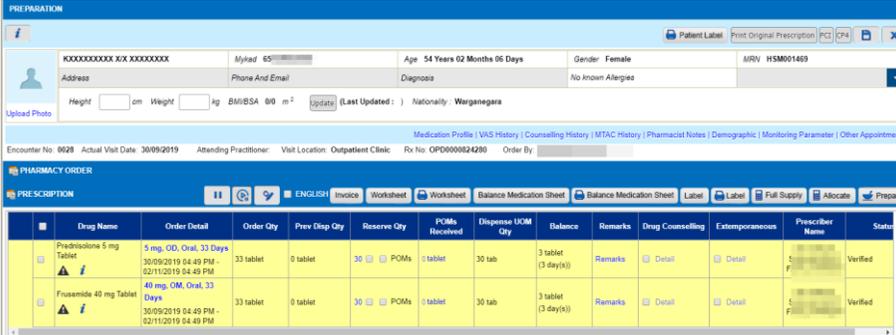
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Function Flow	Current Version 2.0	New Version 2.2
<p>2. Concurrent user access same prescription – 2 pharmacist accessing same record</p>	<p><b>SCENARIO 2: Same Rx open by 2 Pharmacist</b></p> <p>1. Pharmacist1 open prescription1 record at Screening (terminal1).</p>  <p>2. Pharmacist2 open prescription1 at Screening (terminal2).</p> 	<p><b>SCENARIO 2: Same Rx open by 2 Pharmacist</b></p> <p>1. Pharmacist1 open prescription1 record at Screening (terminal1).</p>  <p>2. Pharmacist2 open prescription1 at Screening (terminal2).</p> 

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	<p>3. Pharmacist1 INTERVENE the record while pharmacist2 click on Verify button first.</p> <p>a. Pharmacist1</p>  <p>b. Pharmacist2</p>  <p>c. Pharmacist1 will received this message alert.</p>	<p>3. Pharmacist1 INTERVENE the record while pharmacist2 click on Verify button first.</p> <p>a. Pharmacist1</p>  <p>b. Pharmacist2</p>  <p>c. Pharmacist1 will received this message alert.</p>

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Function Flow	Current Version 2.0	New Version 2.2
	 <p><b>INFORMATION</b> INFO052: This order has been prepared or modified by someone else. Please select other patient.</p> <p>OK</p> <ul style="list-style-type: none"> <li>Pharmacist2 manage to Verify the record</li> </ul> 	 <p><b>INFORMATION</b> INFO052: This order has been prepared or modified by someone else. Please select other patient.</p> <p>OK</p> <ul style="list-style-type: none"> <li>Pharmacist2 manage to Verify the record</li> </ul>  <p><b>Note:</b> For Scenario 2, the previous version (2.0) and new version (2.2) are acting in same process flow. No changes on the flow if 2 pharmacist accessing same prescription at the same time.</p>

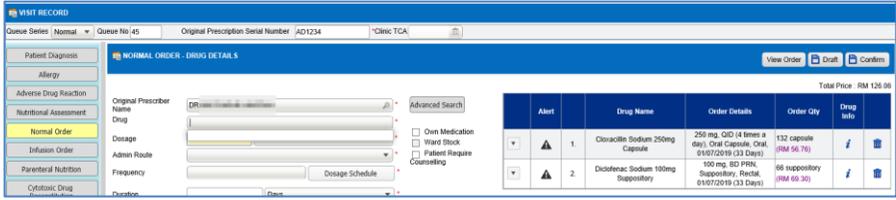
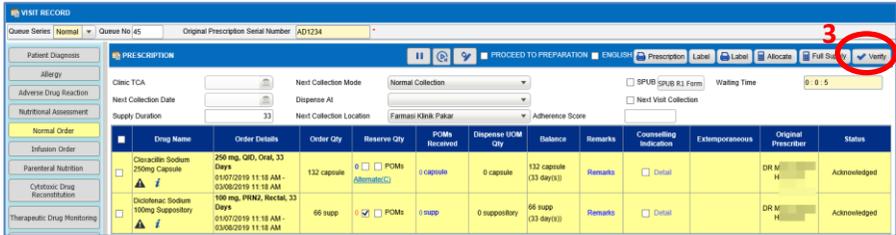
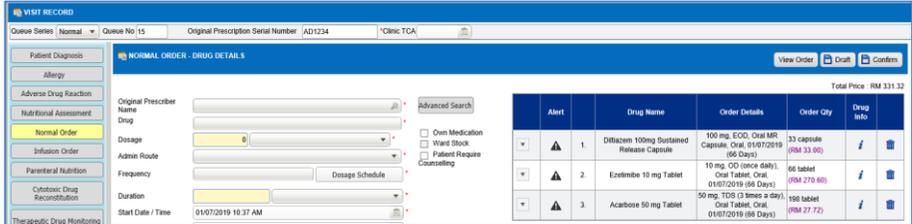
### 9. Summary of Ticket Number and Requests Enhancement for Alert on same Original Prescription Serial Number

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS01516 0616S	<b><u>Request to able add drug after confirm</u></b> User request to provide function add drug during intervention for stage acknowledge, screening, preparation and dispensing.	Add drug after confirm	To display alert during dispensing if found same original prescription serial number which has not been dispensed together. This is applicable for Pharmacy Based facility only.
2.	I-PhIS01715 1916S	<b><u>Dispensing - Request add medication order function</u></b> Penambahan ubat ke atas preskripsi yang dibuat sewaktu dispense (selepas complete transcribing).  Cadangan: add medication order diwujudkan pada screen dispensing (kadang kala prescriber tercicir menulis ubat dalam preskripsi, menurunkan kepuasan pelanggan jika diminta untuk menunggu jika dihantar balik ke kaunter transcribing).	Add drug after confirm	
3.	I-PhIS01649 7516S	<b><u>Medication Order - Request to add back button</u></b> User request to add back button after user done dispensing. Example - User had order 5 drug but she only confirm for 4 drug. Then she need to proceed with 1 balance drug. She request to create back button to allowed user proceed balance drug.	Add drug after confirm	
4.	I-PhIS01680 8616S	<b><u>Screening and Verification - Request to allow add drug</u></b> User request to allow add drug in Screening and Verification screen. He informed sometimes he missed to order 1 drug in Transcribe Order screen. He does not want to create new order due to Medication Profile will looks un-tidy. Therefore he request to allow him to add new drug in Screening and Verification.	Add drug after confirm	
5.	I-PhIS01586 9916S	<b><u>Request to provide new function to add new drug in Dispensing</u></b> User request to provide new function or button to add new drug in Dispensing.  Sometimes, patient came to meet doctor. Doctor write prescription on paper for patient. Then patient came to pharmacy and pharmacy transcribe the drug.  But then patient told pharmacy that before this he/she consume another drug. Pharmacy advise patient to see doctor to add new drug.  Doctor then add new drug in the same paper for patient. Patient came to pharmacy with new drug on the same paper.	Add drug after confirm	

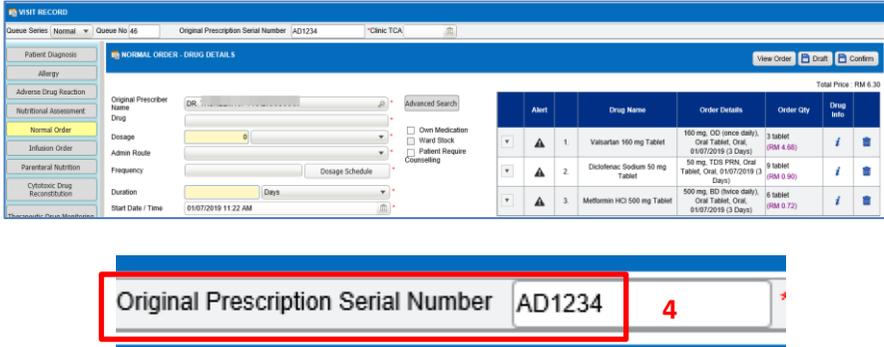
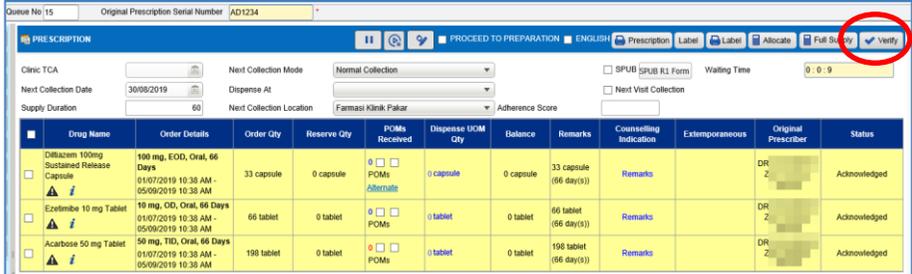
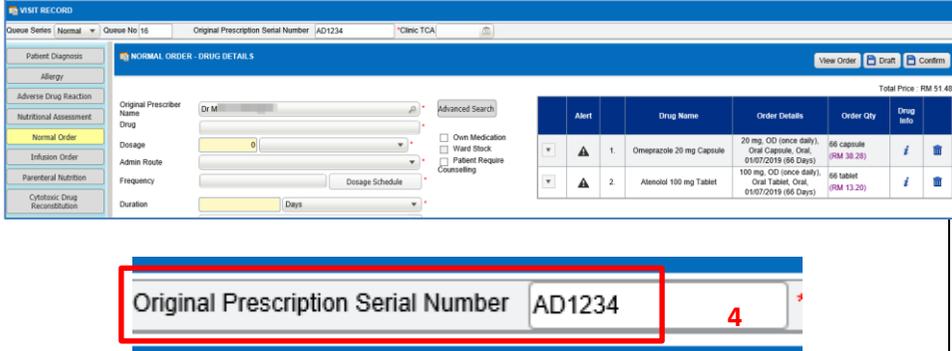
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No.	Ticket #	Description	Requests	Solution
		So, user request to allow patient add new drug in Dispensing without need to create new prescription for patient.		
6.	I-PhIS01580 9516S	<p><b><u>Transcribe Order - To Able to add new drug at the same prescription</u></b>            1.User transcribe order for 5 drugs.            2.But she stop 1 of the drugs at manage order because drug is wrongly prescribe.            3.However, she unable to add another drug at same prescriptions and have to transcribe another drug. From that, 1 patient have 2 prescriptions.</p> <p>Base on this situation user request to add new drug at active prescription at transcribe order.</p>	Add drug after confirm	
7.	I-PhIS01638 1016S	<p><b><u>Transcribe Order - Request to add new drug on same prescription</u></b>            User request user able to add new drug in same prescription. Example: If user forgot or need to add drug in same prescription, user can select the prescription and add the drug without to create a new prescription</p>	Add drug after confirm	
8.	I-PhIS02051 8017S	<p><b><u>Preparation - Request to add new drug</u></b>            User request user able to add new drug in preparation screen. The reason is doctors sometime forget to prescribe 1 of the drug for the patients which they will amend in manual prescription. But, currently system does not allow to add new drug after user had confirmed the order in any screens (screening/preparation/dispensing) to prevent any medication error. Apart from that, Help desk has given an advice to user to create new order for the missing drug to overcome the scenario given. However, she disagree with the work around since user will having difficulties when searching multiple prescriptions in system when patient comes.</p>	Add drug after confirm	
9.	I-PhIS01539 6616S	<p><b><u>Request to merge prescription number</u></b>            User reported patient come for first visit, bring 5 list of drugs and already partially dispense. After that he notice doctor missing 1 drug and come back for dispense missing drug. User already partial dispense for missing drug. Then, when to dispense again he notice have 2 prescription no of patient. User request to merge prescription no from 2 prescription become 1 prescription only.</p>	Merge prescription number with previous prescription number – add drug after confirm	

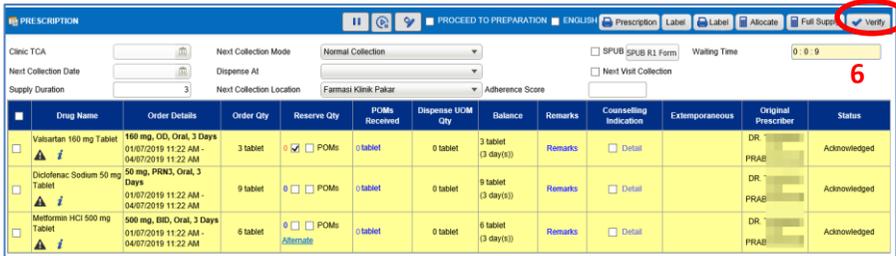
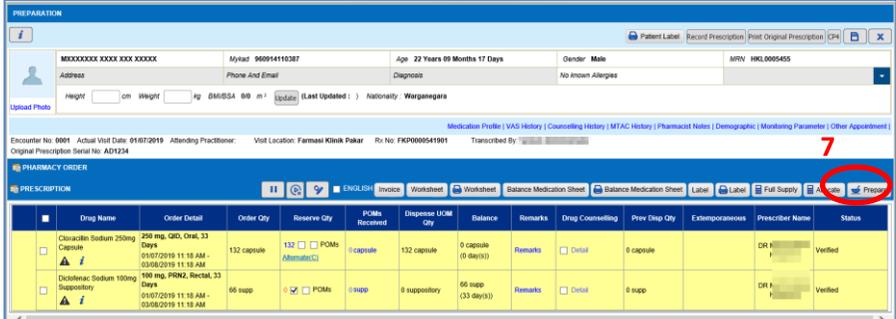
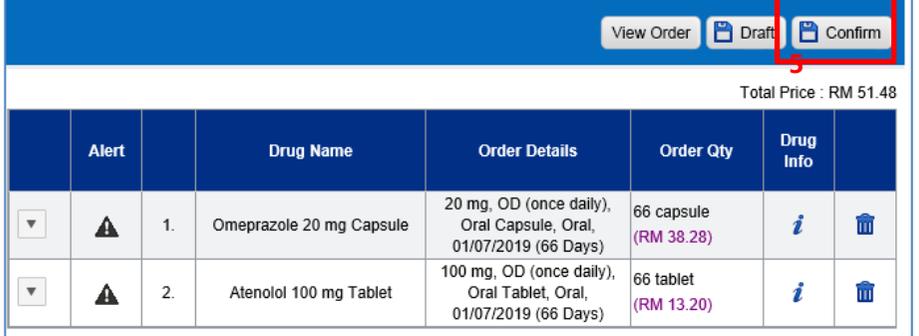
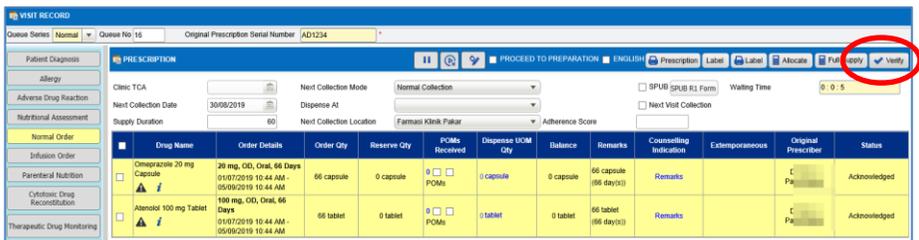
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Function Flow	Current Version 2.0	New Version 2.2																																																																							
<p>1. Add additional drugs for same patient</p>	<p>1. Create new order for patient A and enter Original Prescription Serial Number. For example, <i>original prescription serial number=AD1234</i> (1).</p>  <p>Original Prescription Serial Number <input type="text" value="AD1234"/> 1</p> <p>2. <u>Confirm</u>(2) and <u>Verify</u>(3) the drug order.</p>  <table border="1"> <thead> <tr> <th>Alert</th> <th>Drug Name</th> <th>Order Details</th> <th>Order Qty</th> <th>Drug Info</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Cloxacillin Sodium 250mg Capsule</td> <td>250 mg, QID (4 times a day), Oral Capsule, Oral, 01/07/2019 (33 Days)</td> <td>132 capsule (RM 56.76)</td> <td><a href="#">i</a> <a href="#">🗑️</a></td> </tr> <tr> <td>2</td> <td>Diclofenac Sodium 100mg Suppository</td> <td>100 mg, BD PRN, Suppository, Rectal, 01/07/2019 (33 Days)</td> <td>66 suppository (RM 69.30)</td> <td><a href="#">i</a> <a href="#">🗑️</a></td> </tr> </tbody> </table>  <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Order Details</th> <th>Order Qty</th> <th>Reserve Qty</th> <th>POMs Received</th> <th>Dispensed UOM Qty</th> <th>Balance</th> <th>Remarks</th> <th>Co-prescribing Indications</th> <th>Extemporaneous</th> <th>Original Prescriber</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>Cloxacillin Sodium 250mg Capsule</td> <td>250 mg, QID, Oral, 33 Days</td> <td>132 capsule</td> <td>0</td> <td>0 capsule</td> <td>0 capsule</td> <td>132 capsule (33 day(s))</td> <td>Remarks</td> <td></td> <td></td> <td>DR M H</td> <td>Acknowledged</td> </tr> <tr> <td>Diclofenac Sodium 100mg Suppository</td> <td>100 mg, PRN, Rectal, 33 Days</td> <td>66 sup</td> <td>0</td> <td>0 sup</td> <td>0 suppository</td> <td>66 sup (33 day(s))</td> <td>Remarks</td> <td></td> <td></td> <td>DR M H</td> <td>Acknowledged</td> </tr> </tbody> </table>	Alert	Drug Name	Order Details	Order Qty	Drug Info	1	Cloxacillin Sodium 250mg Capsule	250 mg, QID (4 times a day), Oral Capsule, Oral, 01/07/2019 (33 Days)	132 capsule (RM 56.76)	<a href="#">i</a> <a href="#">🗑️</a>	2	Diclofenac Sodium 100mg Suppository	100 mg, BD PRN, Suppository, Rectal, 01/07/2019 (33 Days)	66 suppository (RM 69.30)	<a href="#">i</a> <a href="#">🗑️</a>	Drug Name	Order Details	Order Qty	Reserve Qty	POMs Received	Dispensed UOM Qty	Balance	Remarks	Co-prescribing Indications	Extemporaneous	Original Prescriber	Status	Cloxacillin Sodium 250mg Capsule	250 mg, QID, Oral, 33 Days	132 capsule	0	0 capsule	0 capsule	132 capsule (33 day(s))	Remarks			DR M H	Acknowledged	Diclofenac Sodium 100mg Suppository	100 mg, PRN, Rectal, 33 Days	66 sup	0	0 sup	0 suppository	66 sup (33 day(s))	Remarks			DR M H	Acknowledged	<p>1. Create new order for patient A and enter Original Prescription Serial Number. For example, <i>original prescription serial number=:AD1234</i> (1).</p>  <p>Original Prescription Serial Number <input type="text" value="AD1234"/> 1</p> <p>2. <u>Confirm</u>(2) and <u>Verify</u>(3) the drug order.</p>  <table border="1"> <thead> <tr> <th>Alert</th> <th>Drug Name</th> <th>Order Details</th> <th>Order Qty</th> <th>Drug Info</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Diltiazem 100mg Sustained Release Capsule</td> <td>100 mg, EOD, Oral MR Capsule, Oral, 01/07/2019 (66 Days)</td> <td>33 capsule (RM 33.00)</td> <td><a href="#">i</a> <a href="#">🗑️</a></td> </tr> <tr> <td>2</td> <td>Ezetimibe 10 mg Tablet</td> <td>10 mg, OD (once daily), Oral Tablet, Oral, 01/07/2019 (66 Days)</td> <td>66 tablet (RM 270.60)</td> <td><a href="#">i</a> <a href="#">🗑️</a></td> </tr> <tr> <td>3</td> <td>Acarbose 50 mg Tablet</td> <td>50 mg, TDS (3 times a day), Oral Tablet, Oral, 01/07/2019 (66 Days)</td> <td>198 tablet (RM 27.72)</td> <td><a href="#">i</a> <a href="#">🗑️</a></td> </tr> </tbody> </table>	Alert	Drug Name	Order Details	Order Qty	Drug Info	1	Diltiazem 100mg Sustained Release Capsule	100 mg, EOD, Oral MR Capsule, Oral, 01/07/2019 (66 Days)	33 capsule (RM 33.00)	<a href="#">i</a> <a href="#">🗑️</a>	2	Ezetimibe 10 mg Tablet	10 mg, OD (once daily), Oral Tablet, Oral, 01/07/2019 (66 Days)	66 tablet (RM 270.60)	<a href="#">i</a> <a href="#">🗑️</a>	3	Acarbose 50 mg Tablet	50 mg, TDS (3 times a day), Oral Tablet, Oral, 01/07/2019 (66 Days)	198 tablet (RM 27.72)	<a href="#">i</a> <a href="#">🗑️</a>
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	<p>3. Create new prescription with another drugs for patient A and enter <u>same</u> Original Prescription Serial Number. <u>Original prescription serial number=AD1234 (4).</u></p>  <p>4. <u>Confirm(5)</u> and <u>Verify(6)</u> the drug order. <span style="float: right;">5</span></p>  <table border="1" data-bbox="318 922 1176 1197"> <thead> <tr> <th>Alert</th> <th>Drug Name</th> <th>Order Details</th> <th>Order Qty</th> <th>Drug Info</th> </tr> </thead> <tbody> <tr> <td>▼ ▲</td> <td>1. Valsartan 160 mg Tablet</td> <td>160 mg, OD (once daily), Oral Tablet, Oral, 01/07/2019 (3 Days)</td> <td>3 tablet (RM 4.68)</td> <td>i</td> </tr> <tr> <td>▼ ▲</td> <td>2. Diclofenac Sodium 50 mg Tablet</td> <td>50 mg, TDS PRN, Oral Tablet, Oral, 01/07/2019 (3 Days)</td> <td>9 tablet (RM 0.90)</td> <td>i</td> </tr> <tr> <td>▼ ▲</td> <td>3. Metformin HCl 500 mg Tablet</td> <td>500 mg, BD (twice daily), Oral Tablet, Oral, 01/07/2019 (3 Days)</td> <td>6 tablet (RM 0.72)</td> <td>i</td> </tr> </tbody> </table>	Alert	Drug Name	Order Details	Order Qty	Drug Info	▼ ▲	1. Valsartan 160 mg Tablet	160 mg, OD (once daily), Oral Tablet, Oral, 01/07/2019 (3 Days)	3 tablet (RM 4.68)	i	▼ ▲	2. Diclofenac Sodium 50 mg Tablet	50 mg, TDS PRN, Oral Tablet, Oral, 01/07/2019 (3 Days)	9 tablet (RM 0.90)	i	▼ ▲	3. Metformin HCl 500 mg Tablet	500 mg, BD (twice daily), Oral Tablet, Oral, 01/07/2019 (3 Days)	6 tablet (RM 0.72)	i	<p>3. Create new prescription with another drugs for patient A and enter <u>same</u> Original Prescription Serial Number. <u>Original prescription serial number=AD1234 (4).</u> <span style="float: right;">3</span></p>  <p>3. Create new prescription with another drugs for patient A and enter <u>same</u> Original Prescription Serial Number. <u>Original prescription serial number=AD1234 (4).</u></p>  <p>4. <u>Confirm(5)</u> and <u>Verify(6)</u> the drug order.</p>
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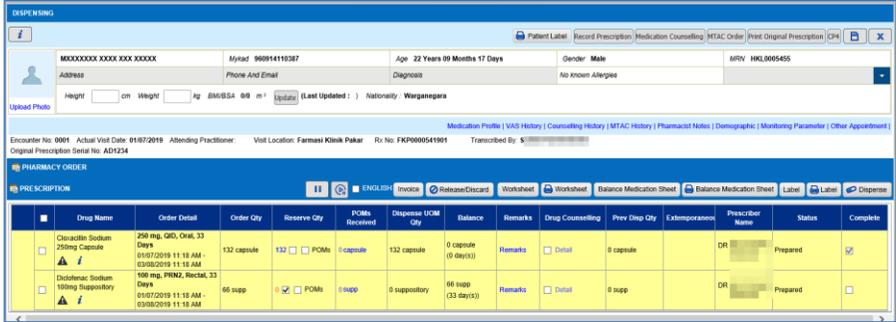
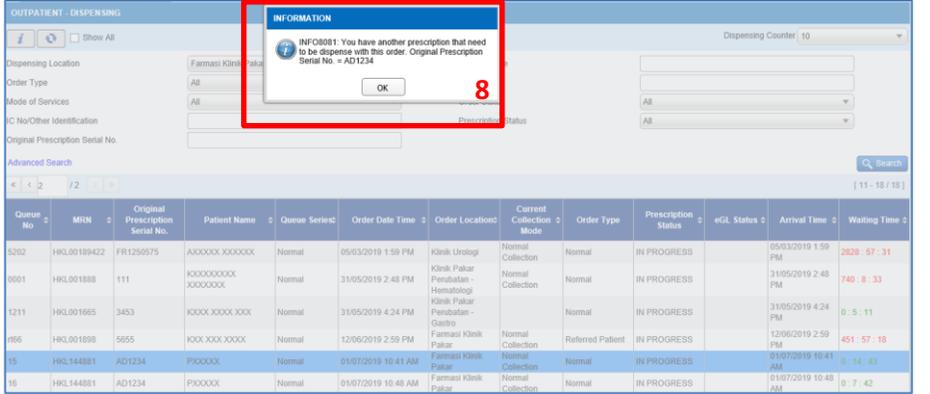
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	<p>5. User can see both record appeared in Preparation list.</p>  <p>6. Prepared(7) both record.</p>  <p>7. Prepared(7) both record.</p> 	<p>5. User can see both record appeared in Preparation list.</p>  <p>6. Prepared(7) both record.</p>  <p>7. Prepared(7) both record.</p> 

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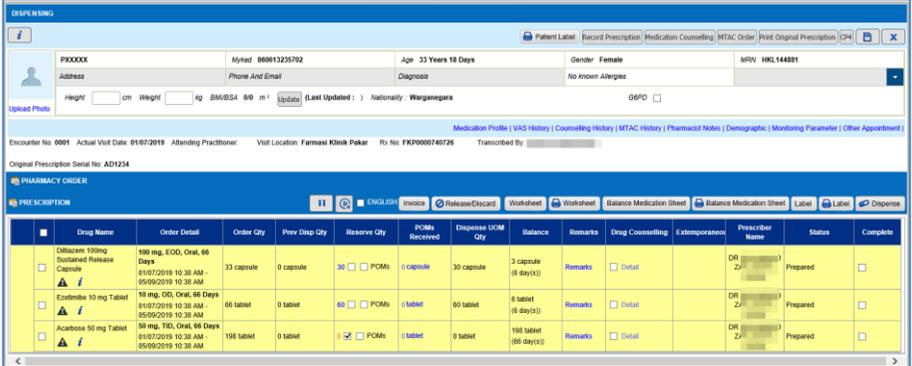
Function Flow	Current Version 2.0	New Version 2.2																																																																																																																																																																																																																													
	<p><b>PREPARATION</b></p> <p>MIKXXXXX XXXX XXXX XXXX   Mykad: 96954110367   Age: 22 Years 09 Months 17 Days   Gender: Male   MRN: HKL0005455</p> <p>Address:   Phone And Email:   Diagnosis: No known Allergies</p> <p>Height:   cm   Weight:   kg   BMI/BSA: 0.0 m<sup>2</sup>   Update (Last Updated: )   Nationality: Warganegara</p> <p>Encounter No: 0001   Actual Visit Date: 01/07/2019   Attending Practitioner:   Visit Location: Farnasi Klinik Pakar   Rx No: FK900054902   Transcribed By:  </p> <p>Original Prescription Serial No: AD1234</p> <p>PHARMACY ORDER</p> <p>PRESCRIPTION</p> <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Reserve Qty</th> <th>PCMs Received</th> <th>Dispense UOM Qty</th> <th>Balance</th> <th>Remarks</th> <th>Drug Counselling</th> <th>Prev Disp Qty</th> <th>Extemporaneous</th> <th>Prescriber Name</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>Valartan 160 mg Tablet</td> <td>160 mg, QD, Oral, 3 Days 01/07/2019 11:22 AM - 04/07/2019 11:22 AM</td> <td>3 tablet</td> <td>0 POMS</td> <td>3 tablet</td> <td>0 tablet (3 day(s))</td> <td>3 tablet</td> <td>Remarks</td> <td>Detail</td> <td>0 tablet</td> <td>Detail</td> <td>DR: [Redacted]</td> <td>Verified</td> </tr> <tr> <td>Diuretic Sodium 50 mg Tablet</td> <td>50 mg, PRN, Oral, 3 Days 01/07/2019 11:22 AM - 04/07/2019 11:22 AM</td> <td>3 tablet</td> <td>0 POMS</td> <td>3 tablet</td> <td>0 tablet (0 day(s))</td> <td>3 tablet</td> <td>Remarks</td> <td>Detail</td> <td>0 tablet</td> <td>Detail</td> <td>DR: [Redacted]</td> <td>Verified</td> </tr> <tr> <td>Metformin HCl 500 mg Tablet</td> <td>500 mg, BID, Oral, 3 Days 01/07/2019 11:22 AM - 04/07/2019 11:22 AM</td> <td>3 tablet</td> <td>0 POMS</td> <td>3 tablet</td> <td>0 tablet (0 day(s))</td> <td>3 tablet</td> <td>Remarks</td> <td>Detail</td> <td>0 tablet</td> <td>Detail</td> <td>DR: [Redacted]</td> <td>Verified</td> </tr> </tbody> </table> <p>7. 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04/07/2019 11:22 AM	3 tablet	0 POMS	3 tablet	0 tablet (3 day(s))	3 tablet	Remarks	Detail	0 tablet	Detail	DR: [Redacted]	Verified	Diuretic Sodium 50 mg Tablet	50 mg, PRN, Oral, 3 Days 01/07/2019 11:22 AM - 04/07/2019 11:22 AM	3 tablet	0 POMS	3 tablet	0 tablet (0 day(s))	3 tablet	Remarks	Detail	0 tablet	Detail	DR: [Redacted]	Verified	Metformin HCl 500 mg Tablet	500 mg, BID, Oral, 3 Days 01/07/2019 11:22 AM - 04/07/2019 11:22 AM	3 tablet	0 POMS	3 tablet	0 tablet (0 day(s))	3 tablet	Remarks	Detail	0 tablet	Detail	DR: [Redacted]	Verified	Queue No	MRN	Original Prescription Serial No	Patient Name	Queue Series	Order Date Time	Order Location	Current Collection Mode	Order Type	Prescription Status	eGL Status	Arrival Time	Waiting Time	36	HKL0005455	AD1234	MIKXXXXX XXXX XXXX XXXX	Normal	01/07/2019 11:24 AM	Farnasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 11:24 AM	0 : 7 : 10	45	HKL0005455	AD1234	MIKXXXXX XXXX XXXX XXXX	Normal	01/07/2019 11:20 AM	Farnasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 11:20 AM	0 : 11 : 22		HKL0008789	v44	MIKXXXXX XXXX XXXX XXXX	Normal	27/06/2019 12:44 PM	Farnasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		Queue Details			HKL0000009	c44	LXXX XXXX XXXX	Referred Patient	27/06/2019 11:23 AM	Farnasi Klinik Pakar	Normal Collection	Referred Patient	IN PROGRESS		Queue Details			HKL0018581	56775	NTIN	Normal	14/02/2019 2:37 PM	Farnasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS	Paying	Queue Details		<p><b>PREPARATION</b></p> <p>PIKXXXX   Mykad: 86961225762   Age: 33 Years 18 Days   Gender: Female   MRN: HKL144881</p> <p>Address:   Phone And Email:   Diagnosis: No known Allergies</p> <p>Height:   cm   Weight:   kg   BMI/BSA: 0.0 m<sup>2</sup>   Update (Last Updated: )   Nationality: Warganegara</p> <p>Encounter No: 0001   Actual Visit Date: 01/07/2019   Attending Practitioner:   Visit Location: Farnasi Klinik Pakar   Rx No: FK9000748726   Transcribed By:  </p> <p>Original Prescription Serial No: AD1234</p> <p>PHARMACY ORDER</p> <p>PRESCRIPTION</p> <table border="1"> <thead> <tr> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Prev Disp Qty</th> <th>Reserve Qty</th> <th>PCMs Received</th> <th>Dispense UOM Qty</th> <th>Balance</th> <th>Remarks</th> <th>Drug Counselling</th> <th>Extemporaneous</th> <th>Prescriber Name</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>Diltiazem 120mg Sustained Release Capsule</td> <td>120 mg, QD, Oral, 66 Days 01/07/2019 10:38 AM - 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### PHIS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																																																																											
	 <p>The screenshot shows the 'DISPENSING' screen for a patient. At the top, there are fields for patient identification (MIDN, MyCard, Age, Gender, MRN) and contact information. Below this is a 'PHARMACY ORDER' section with a table of orders. The table has columns for Drug Name, Order Detail, Order Qty, Reserve Qty, PCMs Received, Disperse UOM Qty, Balance, Remarks, Drug Counselling, Prev Disp Qty, Estemporane, Prescriber Name, Status, and Complete. Two orders are visible: Clonidine Sodium 20mg Capsule and Diltiazem Sodium 180mg Suppository.</p>	 <p>The screenshot shows the 'OUTPATIENT DISPENSING' screen with a list of prescriptions. An 'INFORMATION' alert box is overlaid on the record for Queue No. 15, Original Prescription Serial No. AD1234. The alert text reads: 'INFO8081: You have another prescription that need to be dispense with this order. Original Prescription Serial No. = AD1234'. An 'OK' button is highlighted with a red box and the number 9.</p> <table border="1" data-bbox="1238 478 2168 670"> <thead> <tr> <th>Queue No</th> <th>MIDN</th> <th>Original Prescription Serial No.</th> <th>Patient Name</th> <th>Queue Service</th> <th>Order Date Time</th> <th>Order Location</th> <th>Current Collection Mode</th> <th>Order Type</th> <th>Prescription Status</th> <th>eGL Status</th> <th>Arrival Time</th> <th>Waiting Time</th> </tr> </thead> <tbody> <tr> <td>5202</td> <td>HKL00189422</td> <td>FR1250575</td> <td>A00000 XXXXXXX</td> <td>Normal</td> <td>05/03/2019 1:59 PM</td> <td>Klinik Urutangi</td> <td>Normal Collection</td> <td>Normal</td> <td>IN PROGRESS</td> <td></td> <td>05/03/2019 1:59 PM</td> <td>2028 : 57 : 31</td> </tr> <tr> <td>9001</td> <td>HKL001888</td> <td>111</td> <td>K00000000 XXXXXXX</td> <td>Normal</td> <td>31/05/2019 2:48 PM</td> <td>Klinik Pakar Penubalait Hematologi</td> <td>Normal Collection</td> <td>Normal</td> <td>IN PROGRESS</td> <td></td> <td>31/05/2019 2:48 PM</td> <td>740 : 8 : 33</td> </tr> <tr> <td>1211</td> <td>HKL001605</td> <td>3453</td> <td>K000 XXXX XXX</td> <td>Normal</td> <td>31/05/2019 4:24 PM</td> <td>Klinik Pakar Perubatan Gastro</td> <td>Normal Collection</td> <td>Normal</td> <td>IN PROGRESS</td> <td></td> <td>31/05/2019 4:24 PM</td> <td>0 : 5 : 11</td> </tr> <tr> <td>1866</td> <td>HKL001896</td> <td>5655</td> <td>K00 XXX XXXX</td> <td>Normal</td> <td>12/06/2019 2:59 PM</td> <td>Farmasi Klinik Pakar</td> <td>Normal Collection</td> <td>Referred Patient</td> <td>IN PROGRESS</td> <td></td> <td>12/06/2019 2:59 PM</td> <td>451 : 57 : 18</td> </tr> <tr> <td>15</td> <td>HKL144801</td> <td>AD1234</td> <td>PXXXXX</td> <td>Normal</td> <td>01/07/2019 10:41 AM</td> <td>Farmasi Klinik Pakar</td> <td>Normal Collection</td> <td>Normal</td> <td>IN PROGRESS</td> <td></td> <td>01/07/2019 10:41 AM</td> <td>0 : 14 : 43</td> </tr> <tr> <td>16</td> <td>HKL144801</td> <td>AD1234</td> <td>PXXXXX</td> <td>Normal</td> <td>01/07/2019 10:48 AM</td> <td>Farmasi Klinik Pakar</td> <td>Normal Collection</td> <td>Normal</td> <td>IN PROGRESS</td> <td></td> <td>01/07/2019 10:48 AM</td> <td>0 : 7 : 42</td> </tr> </tbody> </table>	Queue No	MIDN	Original Prescription Serial No.	Patient Name	Queue Service	Order Date Time	Order Location	Current Collection Mode	Order Type	Prescription Status	eGL Status	Arrival Time	Waiting Time	5202	HKL00189422	FR1250575	A00000 XXXXXXX	Normal	05/03/2019 1:59 PM	Klinik Urutangi	Normal Collection	Normal	IN PROGRESS		05/03/2019 1:59 PM	2028 : 57 : 31	9001	HKL001888	111	K00000000 XXXXXXX	Normal	31/05/2019 2:48 PM	Klinik Pakar Penubalait Hematologi	Normal Collection	Normal	IN PROGRESS		31/05/2019 2:48 PM	740 : 8 : 33	1211	HKL001605	3453	K000 XXXX XXX	Normal	31/05/2019 4:24 PM	Klinik Pakar Perubatan Gastro	Normal Collection	Normal	IN PROGRESS		31/05/2019 4:24 PM	0 : 5 : 11	1866	HKL001896	5655	K00 XXX XXXX	Normal	12/06/2019 2:59 PM	Farmasi Klinik Pakar	Normal Collection	Referred Patient	IN PROGRESS		12/06/2019 2:59 PM	451 : 57 : 18	15	HKL144801	AD1234	PXXXXX	Normal	01/07/2019 10:41 AM	Farmasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 10:41 AM	0 : 14 : 43	16	HKL144801	AD1234	PXXXXX	Normal	01/07/2019 10:48 AM	Farmasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 10:48 AM	0 : 7 : 42
Queue No	MIDN	Original Prescription Serial No.	Patient Name	Queue Service	Order Date Time	Order Location	Current Collection Mode	Order Type	Prescription Status	eGL Status	Arrival Time	Waiting Time																																																																																	
5202	HKL00189422	FR1250575	A00000 XXXXXXX	Normal	05/03/2019 1:59 PM	Klinik Urutangi	Normal Collection	Normal	IN PROGRESS		05/03/2019 1:59 PM	2028 : 57 : 31																																																																																	
9001	HKL001888	111	K00000000 XXXXXXX	Normal	31/05/2019 2:48 PM	Klinik Pakar Penubalait Hematologi	Normal Collection	Normal	IN PROGRESS		31/05/2019 2:48 PM	740 : 8 : 33																																																																																	
1211	HKL001605	3453	K000 XXXX XXX	Normal	31/05/2019 4:24 PM	Klinik Pakar Perubatan Gastro	Normal Collection	Normal	IN PROGRESS		31/05/2019 4:24 PM	0 : 5 : 11																																																																																	
1866	HKL001896	5655	K00 XXX XXXX	Normal	12/06/2019 2:59 PM	Farmasi Klinik Pakar	Normal Collection	Referred Patient	IN PROGRESS		12/06/2019 2:59 PM	451 : 57 : 18																																																																																	
15	HKL144801	AD1234	PXXXXX	Normal	01/07/2019 10:41 AM	Farmasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 10:41 AM	0 : 14 : 43																																																																																	
16	HKL144801	AD1234	PXXXXX	Normal	01/07/2019 10:48 AM	Farmasi Klinik Pakar	Normal Collection	Normal	IN PROGRESS		01/07/2019 10:48 AM	0 : 7 : 42																																																																																	
		<p>8. On click of this record, an <u>alert message(8)</u> will be prompt to inform user that another record with same original prescription serial number need to be dispensed.</p>																																																																																											
		<p>9. On click of <u>OK(9)</u>, dispensing screen will be opened and user can proceed to dispense the order. (This alert is to give information to user and user has to manually dispensed another record after getting this alert message).</p>																																																																																											



### PHIS & CPS Project - Quick Guide For Outpatient Inpatient

Function Flow	Current Version 2.0	New Version 2.2																																																								
		 <table border="1" data-bbox="1240 496 2152 643"> <thead> <tr> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Pres Disp Qty</th> <th>Reserve Qty</th> <th>PCMs Received</th> <th>Dispense UOM Qty</th> <th>Balance</th> <th>Remarks</th> <th>Drug Crosswilling</th> <th>Extemporaneous</th> <th>Prescriber Name</th> <th>Status</th> <th>Complete</th> </tr> </thead> <tbody> <tr> <td>Diltiazem 150mg Sustained Release Capsule</td> <td>150 mg, 100, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM</td> <td>33 capsule</td> <td>0 capsule</td> <td>30</td> <td>0 PCMs</td> <td>30 capsule</td> <td>3 capsule (6 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td>DR Z...</td> <td>Prepared</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Ezetimibe 10 mg Tablet</td> <td>10 mg, 60, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM</td> <td>60 tablet</td> <td>0 tablet</td> <td>60</td> <td>0 PCMs</td> <td>60 tablet</td> <td>0 tablet (6 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td>DR Z...</td> <td>Prepared</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Acetaminophen 50 mg Tablet</td> <td>50 mg, 180, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM</td> <td>180 tablet</td> <td>0 tablet</td> <td>0</td> <td>0 PCMs</td> <td>0 tablet</td> <td>180 tablet (66 day(s))</td> <td>Remarks</td> <td><input type="checkbox"/> Detail</td> <td></td> <td>DR Z...</td> <td>Prepared</td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p><b>Notes:</b> The above changes applicable for <b>Pharmacy Based only</b>. It is advisable that user should use same original prescription serial number if they wished to add more drugs to same patient on same visit.</p>	Drug Name	Order Detail	Order Qty	Pres Disp Qty	Reserve Qty	PCMs Received	Dispense UOM Qty	Balance	Remarks	Drug Crosswilling	Extemporaneous	Prescriber Name	Status	Complete	Diltiazem 150mg Sustained Release Capsule	150 mg, 100, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM	33 capsule	0 capsule	30	0 PCMs	30 capsule	3 capsule (6 day(s))	Remarks	<input type="checkbox"/> Detail		DR Z...	Prepared	<input type="checkbox"/>	Ezetimibe 10 mg Tablet	10 mg, 60, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM	60 tablet	0 tablet	60	0 PCMs	60 tablet	0 tablet (6 day(s))	Remarks	<input type="checkbox"/> Detail		DR Z...	Prepared	<input type="checkbox"/>	Acetaminophen 50 mg Tablet	50 mg, 180, Oral, 66 Days 01/07/2019 10:35 AM - 05/09/2019 10:35 AM	180 tablet	0 tablet	0	0 PCMs	0 tablet	180 tablet (66 day(s))	Remarks	<input type="checkbox"/> Detail		DR Z...	Prepared	<input type="checkbox"/>
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