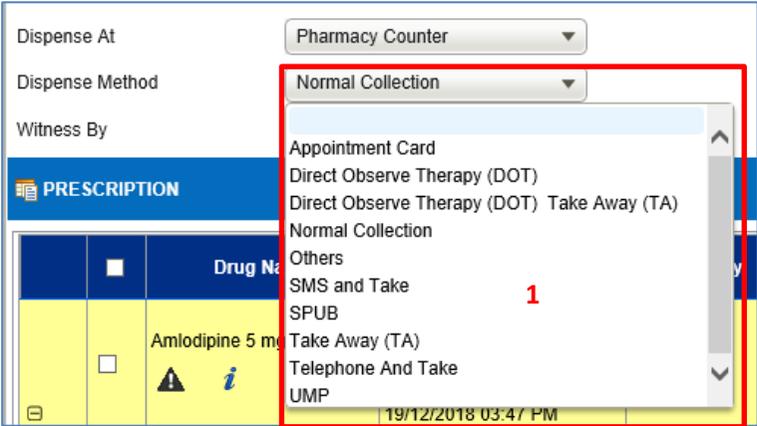
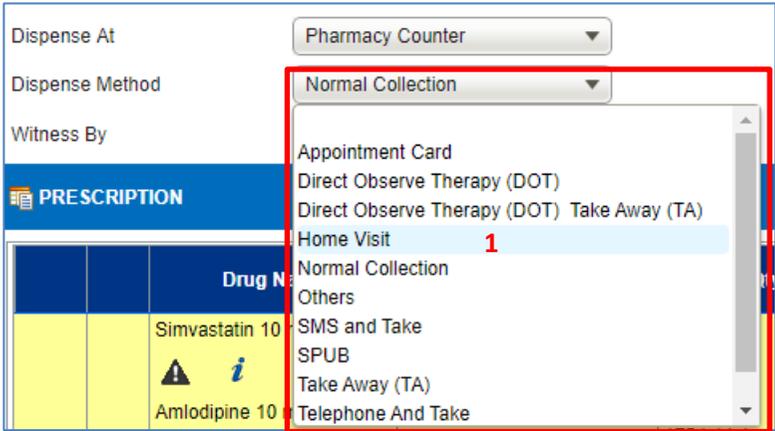
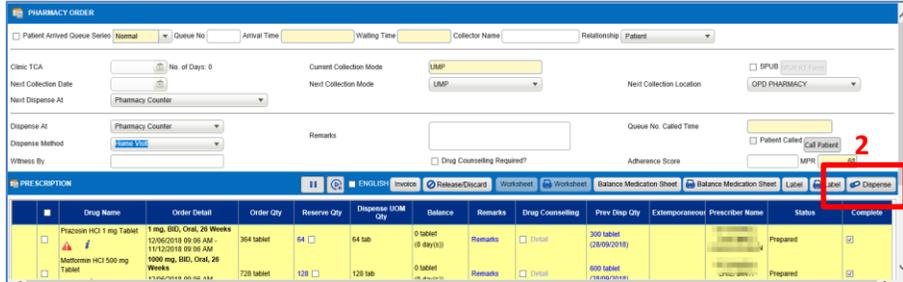


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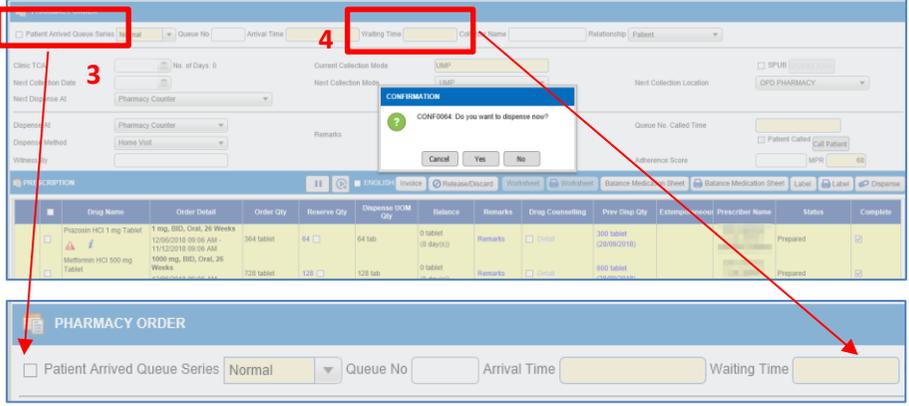
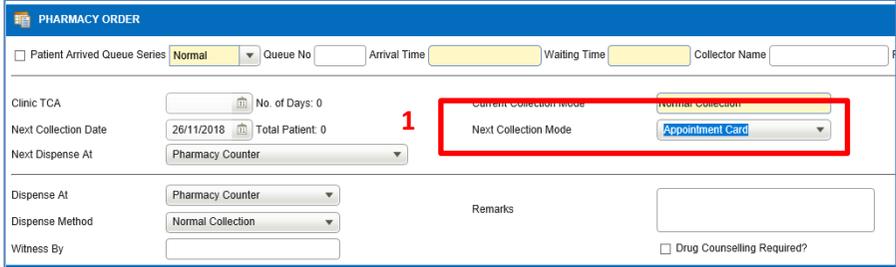
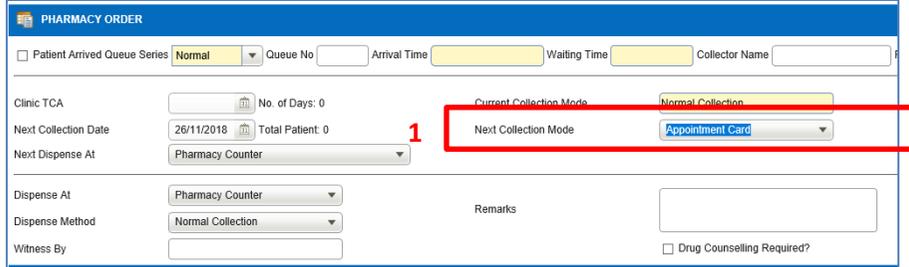
1. Summary of Ticket Number and Requests on Outpatient and Inpatient Pharmacy - Dispense Method

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS014 185716S	<p><u>Patient Registration-Request to add new Visit Type with no waiting time</u></p> <p>User request to add new visit type=Homecare and no waiting time for that visit type since the waiting time not included in their KPI. Reason: User need to prepare drug first as reserved before they go to patient home at next day or next week. Currently user use visit type=outsourse, department=Homecare and do transcribe until dispensing screen, status=prepared. But user inform the waiting time still running. Already advise user as workaround, user need to tick at patient call to stop the waiting time.</p>	To add in new 'Dispense Method = Home Visit' with no waiting time will be captured.	<ul style="list-style-type: none"> To add in new 'Dispense Method = Home Visit' with no waiting time will be captured. For Home Visit, Patient arrival is not mandatory during dispensing (similar to UMP). To default the button to YES in dispense alert "Do you want to dispense now?".
2.	I-PhIS016 638016S	<p><u>Request Dispense Method automatically set based on Current Collection Mode</u></p> <p>En Afiq request Dispense Method automatically set based on Current Collection Mode. He informed during patient first visit, he set Next Collection Mode as 'Appointment Card'. Then, during second visit/dispense system did not capture Dispense Method as 'Appointment Card'.</p>	To autosest dispense method based on previous collection mode at Dispensing. <i>(Scenario: Dispense Method automatically set based on Current Collection Mode. During patient first visit, he set Next Collection Mode as 'Appointment Card'. Then, during second visit/dispense system did not capture Dispense Method as 'Appointment Card'.)</i>	
3.	I-PhIS045 079718S	<p><u>Dispense screen - pop up message default to YES instead of cancel button</u></p> <p>user request at dispense screen when pop up message to proceed dispense, system auto default to option YES instead of cancel button</p>	Default cursor button to YES at dispensing alert.	

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Function Flow	Current Version 2.0	New Version 2.2
<p>1. Dispense Method with 'Home Visit'</p>	<p>1. Go to Outpatient Dispensing screen. 2. Select any patient from the listing. 3. Find drop down '<u>Dispense Method</u>'(1) and dataset does not include 'Home Visit'.</p> 	<p>1. Go to Outpatient Dispensing screen. 2. Select any patient from the listing. 3. Find drop down '<u>Dispense Method</u>'(1) and dataset include 'Home Visit'.</p>  <p>4. Dispense the record with Home Visit value by click on <u>Dispense</u>(2) button.</p>  <p>5. User able to dispense the record without ticked on Patient Arrived checkbox. The <u>Patient Arrived</u>(3) checkbox is not mandatory and <u>no waiting time</u>(4) will be capture.</p>

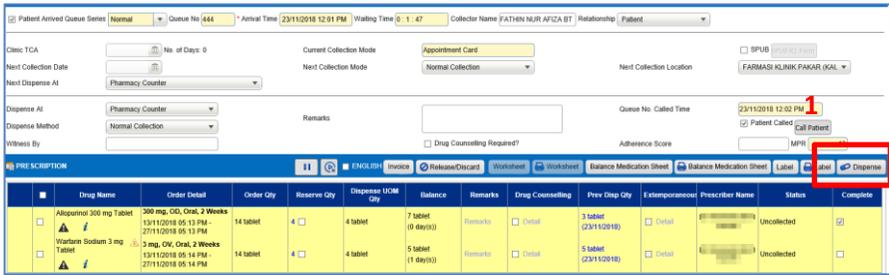
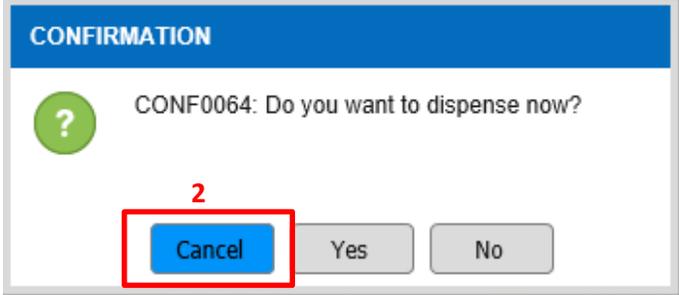
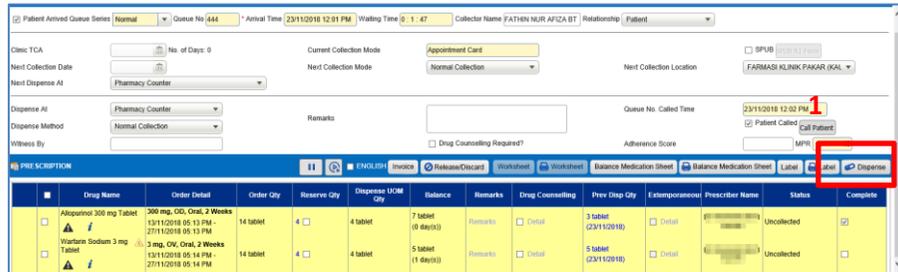
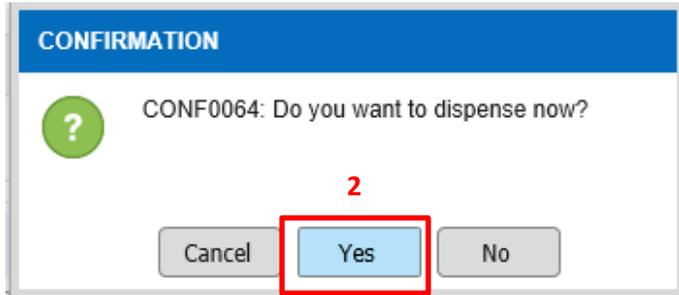
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Function Flow	Current Version 2.0	New Version 2.2
		
<p>2. Dispense Method to default to previous Collection Mode value</p>	<ol style="list-style-type: none"> Go to Outpatient Dispensing screen. Search on the patient and open Dispensing screen. Set one value for <u>Next Collection Mode=Appointment Card(1)</u>.  <ol style="list-style-type: none"> Dispense the record as partial dispense. Open back the record at Screening and Verification page. Found that the <u>Current Collection Mode=Appointment Card(2)</u>. 	<ol style="list-style-type: none"> Go to Outpatient Dispensing screen. Search on the patient and open Dispensing screen. Set one value for <u>Next Collection Mode=Appointment Card(1)</u>.  <ol style="list-style-type: none"> Dispense the record as partial dispense. Open back the record at Screening and Verification page. Found that <u>Current Collection Mode=Appointment Card(2)</u>.

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Function Flow	Current Version 2.0	New Version 2.2																																																																																																																																																						
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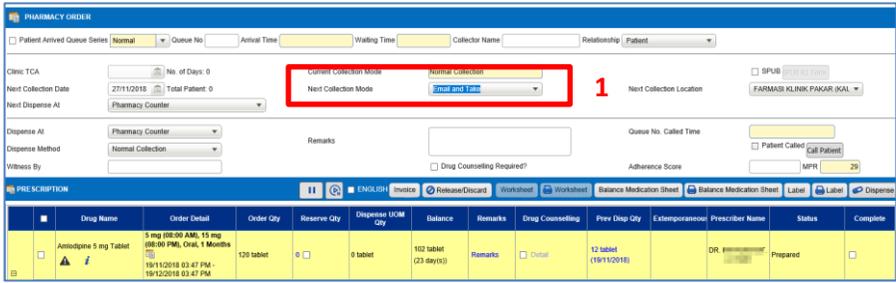
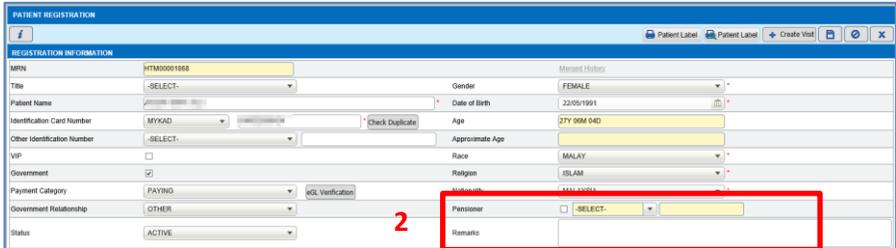
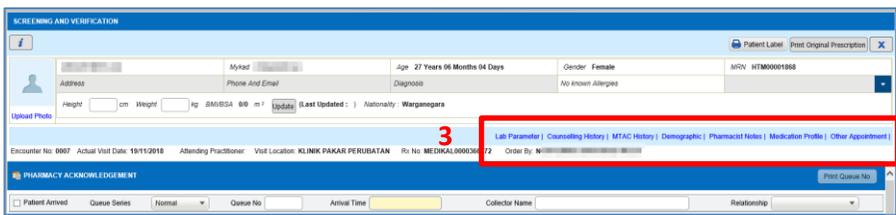
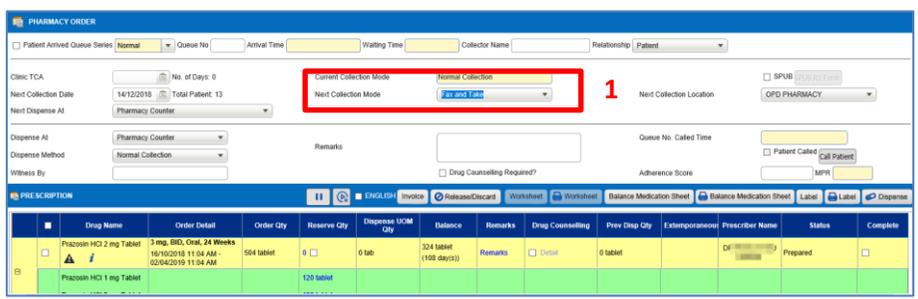
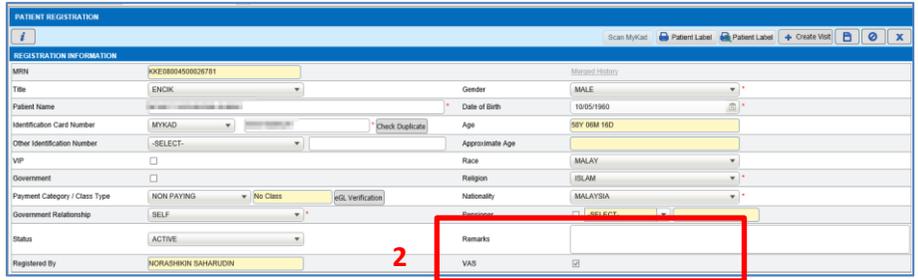
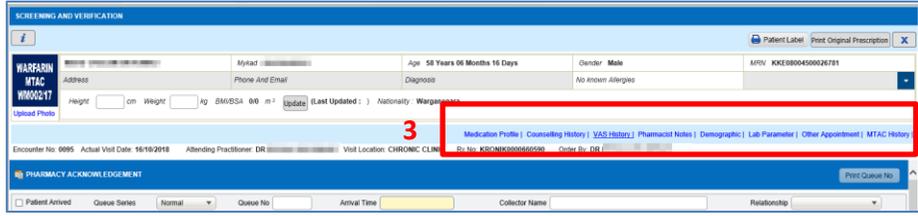
Function Flow	Current Version 2.0	New Version 2.2
<p>3. Default the dispensing alert to 'YES' button.</p>	<p>1. Go to Dispensing screen. 2. Click on <u>Dispensing(1)</u> button.</p>  <p>3. Alert dispensing will appear but it as defaulted to <u>Cancel(2)</u> button.</p> 	<p>1. Go to Dispensing screen. 2. Click on <u>Dispensing(1)</u> button.</p>  <p>3. Alert dispensing will appear and it was defaulted to <u>Yes(2)</u> button.</p> 

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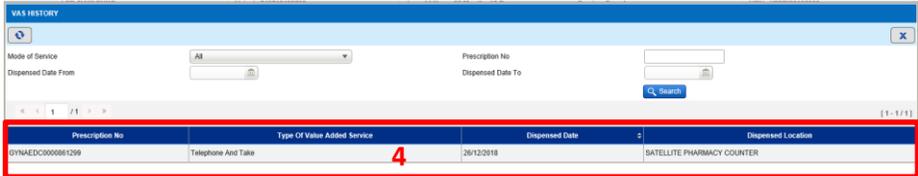
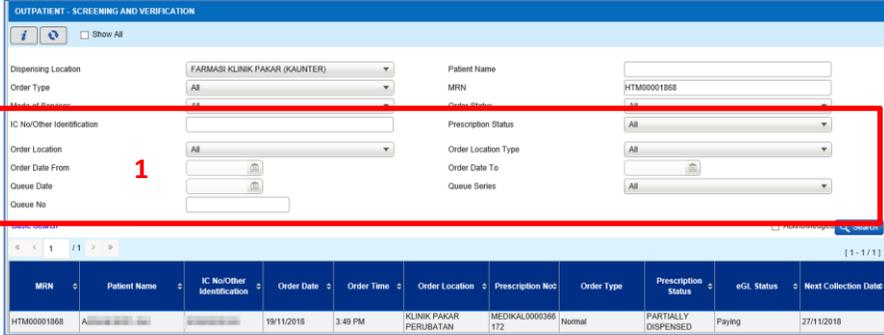
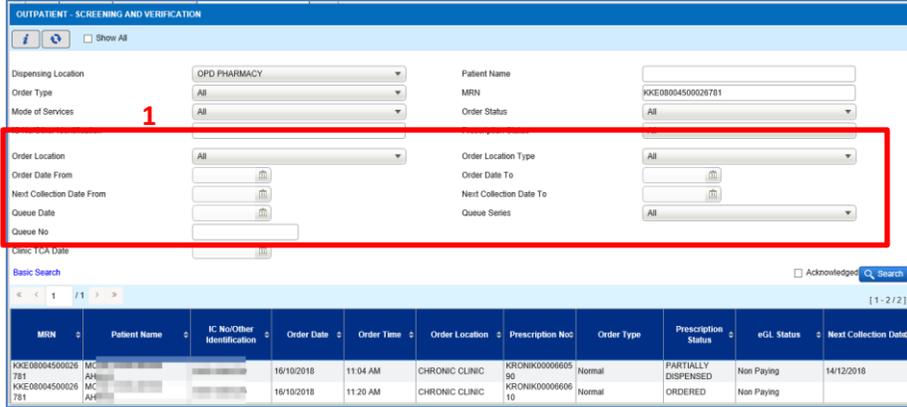
2. Summary of Ticket Number and Requests on Outpatient Pharmacy – Value Added Service (VAS)

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS01458 2516S	<u>VAS - Add list patient VAS</u> Request list of patient VAS only	To create new link for VAS History in patient banner (next to Lab Parameter link) and to rearrange all link in patient banner.	<ol style="list-style-type: none"> 1. Add link for VAS and able to call the VAS history link from Patient banner. 2. Re arrange the menu in patient banner to include link for VAS.
2.	I-PhIS01248 7015S	<u>Request pop out notification appear</u> User request space to enter VAS and pop out notification appear at patient screen profile on VAS which can detect weather patient already register VAS before. Eg: Pop out with color or different screen, system with allergies.	VAS will be displayed in patient banner	
3.	I-PhIS02099 6817S	<u>VAS - Request add text box at the patient profile to identify patient under VAS</u> En Muhamad Fuad request to add text box at the patient profile to identify patient under VAS	Add text box in Patient Registration to add VAS flag.	3. Add text box to display VAS status at patient registration and able to call the VAS history link from Patient banner.
4.	I-PhIS01614 1616S	<u>VAS - Request auto set Next Collection Mode</u> 1. User informed already set Next collection mode for 2nd dispense. Then when patient coming for 2nd dispense, user need to set again the next collection mode for 3rd dispense. User request system will auto set next collection mode until end of prescription supply.	Auto set Next Collection Mode same as first collection mode for VAS.	4. Auto set the next collection mode same as the first collection mode for easier detection of VAS patients and faster transcription for subsequent visit. (Same VAS/ collection mode for entire prescription duration unless modified)
5.	I-PhIS01898 8117S	<u>Screening & Verification - Add filter by 'Next Collection date'</u> To add "next collection date from" filter at screening & verification screen.	To add filter by Next Collection Date in Screening & Verification screen.	5. To add filter by Next Collection Date in Screening & Verification screen.
6.	I-PhIS01830 4917S	<u>VAS - Request to add next collection date in VAS listing page</u> User request to add Next Collection Date at VAS listing page so can sort there itself.	Add filter by Next Collection Date in VAS listing.	6. Add filter by Next Collection Date in VAS listing page.
7.	I-PhIS03641 1118S	<u>VAS Registry : Request to add Button</u> User request to add Button Next Collection Date at Patient Registry for Value Added Services.	Add filter by Next Collection Date in VAS listing	

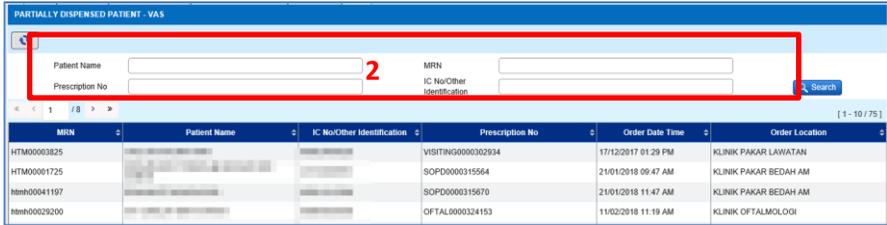
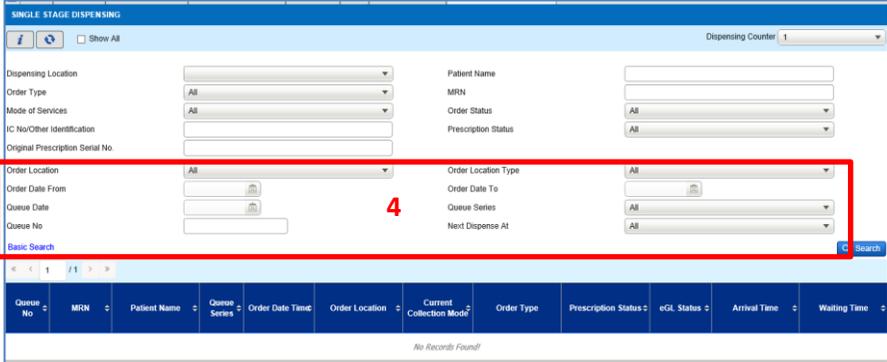
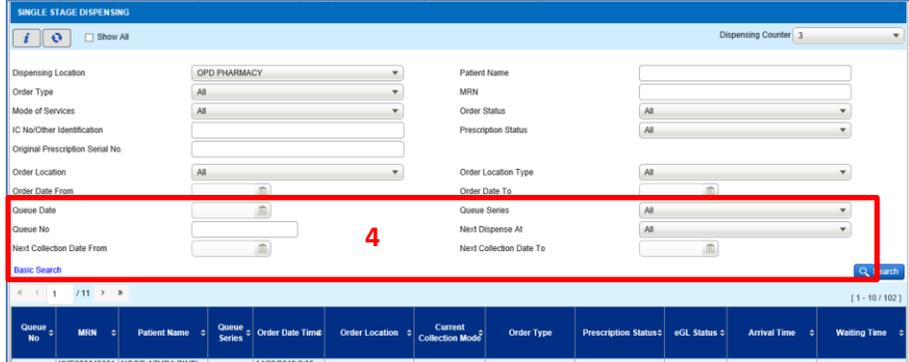
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Function Flow	Current Version 2.0	New Version 2.2
<p>1. VAS flag and VAS History link.</p>	<p>1. Go to Dispensing screen and select value for <u>Next Collection Mode(1)</u>.</p>  <p>2. Dispense the order and open Patient Demographic screen. No indicator for <u>VAS flag exist(2)</u>.</p>  <p>3. Open patient in Screening, and there are no <u>VAS History link(3)</u> exist in patient banner.</p> 	<p>1. Go to Dispensing screen and select value for <u>Next Collection Mode(1)</u>.</p>  <p>2. Dispense the order and open Patient Demographic screen. There are <u>indicator for VAS flag(2)</u> in this screen and non-editable.</p>  <p>3. Go to Screening and Verification and there are link for <u>VAS History flag exist(3)</u>.</p> 

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Function Flow	Current Version 2.0	New Version 2.2
		<p>4. Click on VAS History link and new window will appear. Click on Search button and it will show the <u>history of VAS record(4)</u>.</p>  <p>Notes: Current Collection Mode always set as Normal Collection on first Dispensing which result no VAS History record appear in second cycle of dispensing. User only added VAS value for next cycle during first time dispensed. This value will appear at VAS History link on third cycle of dispensing.</p>
<p>2. Filter by 'Next Collection Date' From/To'</p>	<p>1. Go to Screening and Verification page and there are <u>no filter for Next Collection Date available(1)</u>.</p>  <p>2. Go to VAS menu link and there are <u>no filter for Next Collection Date available(2)</u>.</p>	<p>1. Go to Screening and Verification page and there are <u>filter for Next Collection Date available(1)</u>.</p>  <p>2. Go to VAS menu link and there are <u>filter for Next Collection Date available (2)</u>.</p>

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Function Flow	Current Version 2.0	New Version 2.2
	<p>3. Go to Methadone Dispensing link and there are <u>no filter for Next Collection Date available(3).</u></p>  <p>3</p> <p>4. Go to Single Stage Dispensing link and there are <u>no filter for Next Collection Date available(4).</u></p>  <p>4</p>	<p>3. Go to Methadone Dispensing link and there are <u>filter for Next Collection Date available(3).</u></p>  <p>3</p> <p>4. Go to Single Stage Dispensing link and there are <u>filter for Next Collection Date available(4).</u></p>  <p>4</p>

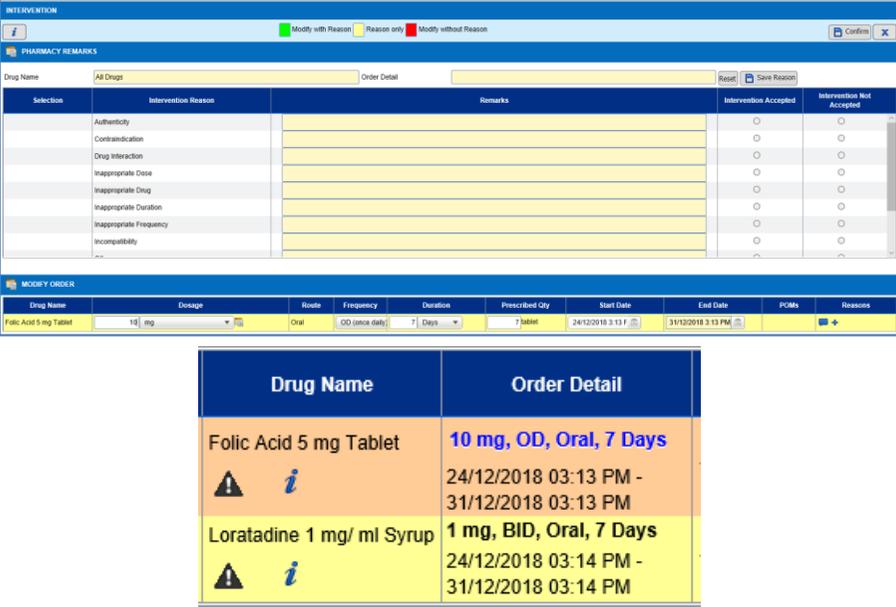
3. Summary of Ticket Number and Requests on Outpatient and Inpatient Pharmacy - Intervention

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS017 035116S	<u>MOHON ALLOW INTERVENTION UNTUK WARD STOCK MEDICATION SELEPAS CLICK CONFIRM</u> INTERVENTION TIDAK DAPAT DILAKUKAN BAGI WARD STOCK MEDICATION	Allow to do intervention for ward stock before verify.	1. Allow to intervene ward stock before verify. Once prescription is being verified, no intervention can be done.
2.	I-PhIS018 247417S	<u>Request to allow delete/cancel reason if prescription still not dispense yet</u> Case scenario: - 1. At screening and preparation user realize that she mistakenly save intervention reason multiple times OR 2. Mistakenly select wrong reason and want to change to other reason	Change solution - user only able to update previous intervention reason as 'Active' or 'Inactive'. Once added new reason, default to Active status. If user wish to amend the intervention reason, update the previous reason as Inactive.	2. User able to update previous intervention reason as 'Active' or 'Inactive'. Once added new reason, default to Active status. If user wish to amend the intervention reason, update the previous reason as Inactive.
3.	I-PhIS045 445618S	<u>OP - Intervention for partial dispense order</u> Allow system to capture intervention after dispense (fully dispense/partial dispense) which it should refer to the last dispensing.	System to capture intervention after dispense (fully/partial).	3. Allow system to capture intervention after dispense (fully dispense/partial dispense) which it should refer to the last dispensing.
4.	I-PhIS021 859818S	<u>Inpatient Pharmacy - Inability to amend and rectify incorrect frequency, dose and duration</u> Floor stock items : Inability to amend and rectify incorrect frequency, dose and duration of floor stock items causing inconvenience to both prescriber and pharmacy staff.	Allow to do intervention for ward stock before verify.	5. Allow to intervene ward stock before verify. Once prescription is being verified, no intervention can be done.
6.	I-PhIS023 926218S	<u>Request allowed for Intervention for ward stock</u> User request to allowed for Intervention for floor stock Drug (Ward Stock).	Allow to do intervention for ward stock before verify.	

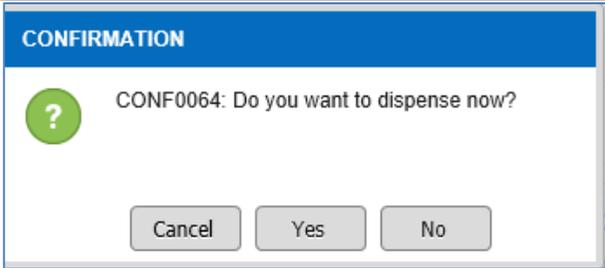
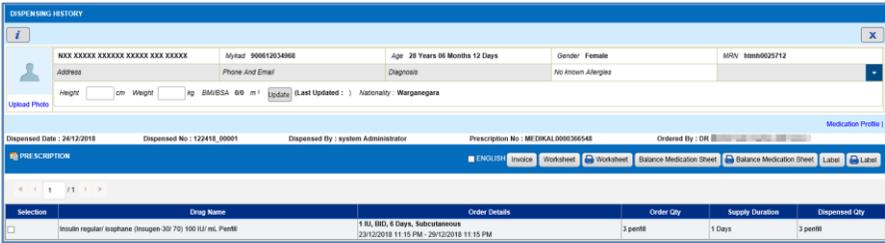
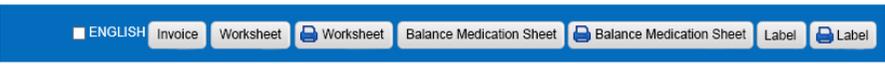
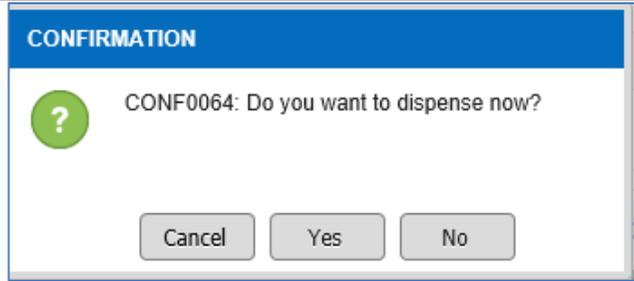
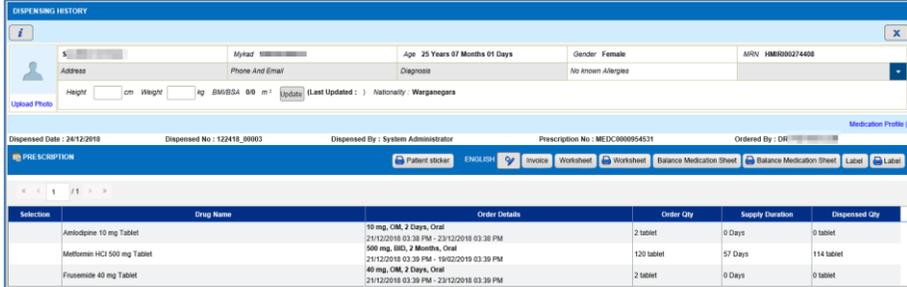
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Function Flow	Current Version 2.0	New Version 2.2
<p>1. Intervene Ward Stock before Verify</p>	<p>1. Go to Screening and Verification screen and choose ward stock drug.</p>  <p>2. <u>Checkbox(1)</u> is not available to click for ward stock drugs.</p> 	<p>1. Go to Screening and Verification screen and choose ward stock drug.</p>  <p>2. <u>Checkbox and intervention icon(1)</u> is available to click for ward stock drugs.</p>  <p>3. Then click on <u>Intervention icon(2)</u>.</p>  <p>4. Intervention screen will be opened and user able to intervene the drugs.</p>

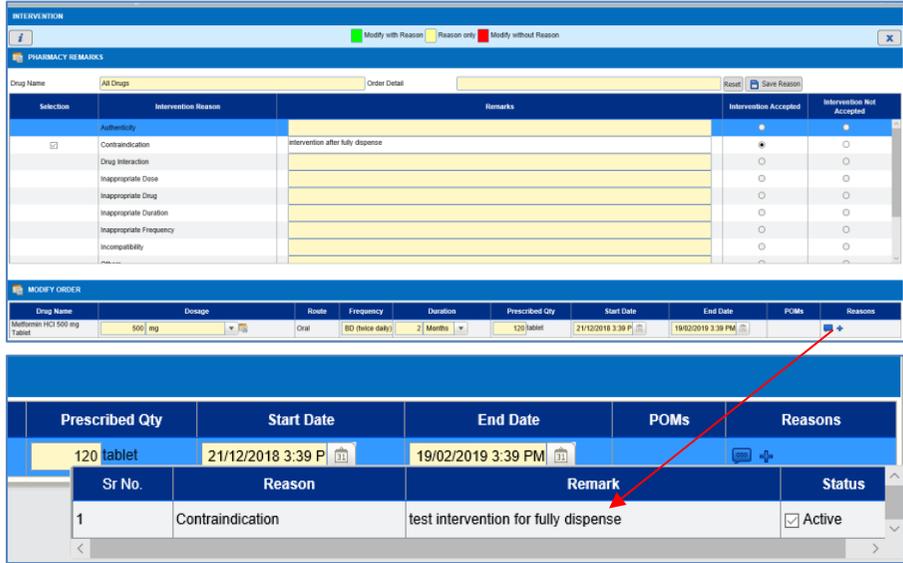
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Function Flow	Current Version 2.0	New Version 2.2
		 <p>Notes: <i>Ward Stock can be intervened before user verify the order.</i></p>
<p>2. Intervene Fully Dispense at Record Retrieval</p>	<p>1. Go to Dispensing screen and dispense full (Fully dispense) the drug.</p> 	<p>1. Go to Dispensing screen and dispense full (Fully dispense) the drug.</p> 

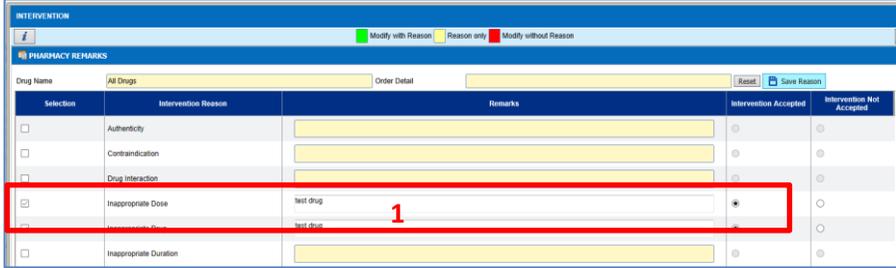
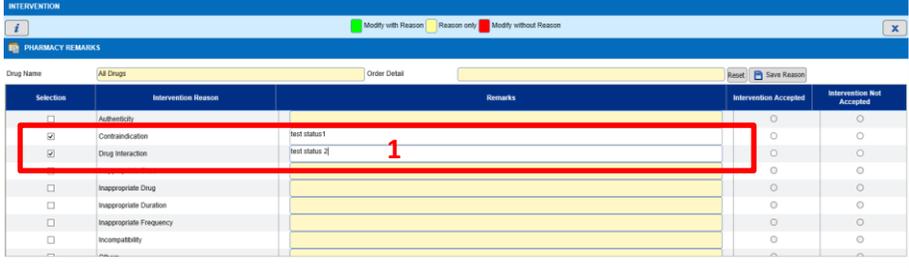
PHIS & CPS Project - Quick Guide For Outpatient and Inpatient

Function Flow	Current Version 2.0	New Version 2.2																												
	 <p>2. Then go to Record Retrieval to open back the record.</p> <table border="1" data-bbox="311 592 1196 676"> <thead> <tr> <th>Prescription No</th> <th>Location</th> <th>Prescriber Name</th> <th>Order Date / Time</th> <th>Dispensing Location</th> <th>Order Status</th> <th>Intervention</th> </tr> </thead> <tbody> <tr> <td>MEDKAL000366548</td> <td>KLINIK PAKAR PERUBATAN</td> <td>DR [REDACTED]</td> <td>23/12/2018 11:16 PM</td> <td>FARMASI KLINIK PAKAR (KAUNTER)</td> <td>DISPENSED</td> <td></td> </tr> </tbody> </table> <p>3. Click on <u>Dispensing History(1)</u> button to open the dispensed details.</p>  <p>4. User not able to find any intervention button/icon in this screen.</p> 	Prescription No	Location	Prescriber Name	Order Date / Time	Dispensing Location	Order Status	Intervention	MEDKAL000366548	KLINIK PAKAR PERUBATAN	DR [REDACTED]	23/12/2018 11:16 PM	FARMASI KLINIK PAKAR (KAUNTER)	DISPENSED		 <p>2. Then go to Record Retrieval to open back the record.</p> <table border="1" data-bbox="1229 608 2136 762"> <thead> <tr> <th>Prescription No</th> <th>Location</th> <th>Prescriber Name</th> <th>Order Date / Time</th> <th>Dispensing Location</th> <th>Order Status</th> <th>Intervention</th> </tr> </thead> <tbody> <tr> <td>MEDC0000954531</td> <td>CLINIC MEDICAL (PAKAR 3)</td> <td>DR [REDACTED]</td> <td>21/12/2018 03:39 PM</td> <td>PHARMACY OUTPATIENT</td> <td>DISPENSED</td> <td></td> </tr> </tbody> </table> <p>3. Click on <u>Dispensing History(1)</u> button to open the dispensed details.</p>  <p>4. User able to do intervention for Fully Dispense record since the <u>Intervention icon is exist(2)</u>.</p> 	Prescription No	Location	Prescriber Name	Order Date / Time	Dispensing Location	Order Status	Intervention	MEDC0000954531	CLINIC MEDICAL (PAKAR 3)	DR [REDACTED]	21/12/2018 03:39 PM	PHARMACY OUTPATIENT	DISPENSED	
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Function Flow	Current Version 2.0	New Version 2.2
		<p>5. Select drug and then click on Intervention icon.</p>  <p>6. Intervention screen will appear and user only able to add on intervention reason but not to amend the drugs details.</p>  <p>Note: Fully dispensed record will not be displayed in any dispensing stage for user to capture intervention after dispensing process. User only can update intervention record in this screen.</p>

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Function Flow	Current Version 2.0	New Version 2.2																					
<p>3. Update previous Intervention reason as Active or Inactive</p>	<p>1. Go to Intervention screen and add in <u>intervention reason(1)</u>.</p>  <p>2. Then click on <u>Save Reason(2)</u> button.</p>  <p>3. Open the saved reason through <u>Reason History icon(3)</u>.</p>  <table border="1" data-bbox="309 930 1196 1058"> <thead> <tr> <th>Sr No.</th> <th>Reason</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Inappropriate Dose</td> <td>test drug</td> </tr> <tr> <td>2</td> <td>Inappropriate Drug</td> <td>test drug</td> </tr> </tbody> </table> <p>4. There are no column show for status Active/Inactive.</p>	Sr No.	Reason	Remark	1	Inappropriate Dose	test drug	2	Inappropriate Drug	test drug	<p>1. Go to Intervention screen and add in <u>intervention reason(1)</u>.</p>  <p>2. Then click on <u>Save Reason(2)</u> button.</p>  <p>3. Open the saved reason through <u>Reason History icon(3)</u>.</p>  <table border="1" data-bbox="1227 946 2136 1074"> <thead> <tr> <th>Sr No.</th> <th>Reason</th> <th>Remark</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Contraindication</td> <td>test status 1</td> <td><input checked="" type="checkbox"/> Active</td> </tr> <tr> <td>2</td> <td>Drug Interaction</td> <td>test status 2</td> <td><input checked="" type="checkbox"/> Active</td> </tr> </tbody> </table> <p>4. Colum <u>Status(4)</u> being added. Intervention report will show 2 rows of records.</p>	Sr No.	Reason	Remark	Status	1	Contraindication	test status 1	<input checked="" type="checkbox"/> Active	2	Drug Interaction	test status 2	<input checked="" type="checkbox"/> Active
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Function Flow	Current Version 2.0	New Version 2.2																																																																													
		<div data-bbox="1227 252 2134 654"> <p>INTERVENTION</p> <p>Visit Type: Outpatient Patient Location: []</p> <p>Intervention Date From: [] Intervention Date To: []</p> <p>Intervened By: [] Intervention Level: All</p> <p>Order Date: [] Dispense Location: All</p> <p>Patient MRN: HMIR00274412 Intervention Reason: All</p> <p>Prescriber: []</p> <p>[Search]</p> <p>[1-2/2]</p> <table border="1"> <thead> <tr> <th>Patient Name</th> <th>Medication Order No.</th> <th>Original Rx No.</th> <th>Order Date</th> <th>Drug Name</th> <th>Order Details</th> <th>Modified Order Details</th> <th>Dispense Location</th> <th>Prescriber</th> <th>Discipline</th> <th>Intervened By</th> <th>Level</th> <th>Intervention Reason</th> </tr> </thead> <tbody> <tr> <td>AXXX.XXX.XX XXXXXX</td> <td>SURGC0000955 068</td> <td></td> <td>13/02/2019 09:34 AM</td> <td>Baclofen 10 mg Tablet</td> <td>10 mg,TID,44 Days</td> <td>10 mg,TID,44 Days</td> <td>PHARMACY OUTPATIENT</td> <td>[]</td> <td>General Surgery</td> <td>[]</td> <td>Drug</td> <td>Drug Interaction</td> </tr> <tr> <td>AXXX.XXX.XX XXXXXX</td> <td>SURGC0000955 068</td> <td></td> <td>13/02/2019 09:34 AM</td> <td>Baclofen 10 mg Tablet</td> <td>10 mg,TID,44 Days</td> <td>10 mg,TID,44 Days</td> <td>PHARMACY OUTPATIENT</td> <td>[]</td> <td>General Surgery</td> <td>[]</td> <td>Drug</td> <td>Contraindication</td> </tr> </tbody> </table> <p>Total Number Of Prescription Intervened: 1</p> <p>Total Number Of Intervention: 2</p> <p>% Of Intervention Accepted: 0</p> </div> <p data-bbox="1227 662 2134 734">5. User able to make the previous status as Inactive by <i>unticked the Active checkbox(5)</i>. Update on the Status will be recorded automatically.</p> <table border="1" data-bbox="1227 742 2134 885"> <thead> <tr> <th>Sr No.</th> <th>Reason</th> <th>Remark</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Contraindication</td> <td>test status 1</td> <td><input type="checkbox"/> Active</td> </tr> <tr> <td>2</td> <td>Drug Interaction</td> <td>test status 2</td> <td><input checked="" type="checkbox"/> Active</td> </tr> </tbody> </table> <p data-bbox="1227 901 2134 1013">5. Intervention report will display as 1 row (record for active only). Report show only active status but user still able to see the inactive/active status at Intervention.</p> <div data-bbox="1227 1029 2134 1404"> <p>INTERVENTION</p> <p>Visit Type: Outpatient Patient Location: []</p> <p>Intervention Date From: [] Intervention Date To: []</p> <p>Intervened By: [] Intervention Level: All</p> <p>Order Date: [] Dispense Location: All</p> <p>Patient MRN: HMIR00274412 Intervention Reason: All</p> <p>Prescriber: []</p> <p>[Search]</p> <p>[1-1/1]</p> <table border="1"> <thead> <tr> <th>Patient Name</th> <th>Medication Order No.</th> <th>Original Rx No.</th> <th>Order Date</th> <th>Drug Name</th> <th>Order Details</th> <th>Modified Order Details</th> <th>Dispense Location</th> <th>Prescriber</th> <th>Discipline</th> <th>Intervened By</th> <th>Level</th> <th>Intervention Reason</th> </tr> </thead> <tbody> <tr> <td>AXXX.XXX.XX XXXXXX</td> <td>SURGC0000955 068</td> <td></td> <td>13/02/2019 09:34 AM</td> <td>Baclofen 10 mg Tablet</td> <td>10 mg,TID,44 Days</td> <td>10 mg,TID,44 Days</td> <td>PHARMACY OUTPATIENT</td> <td>[]</td> <td>General Surgery</td> <td>[]</td> <td>Drug</td> <td>Drug Interaction</td> </tr> </tbody> </table> <p>Total Number Of Prescription Intervened: 1</p> <p>Total Number Of Intervention: 1</p> <p>% Of Intervention Accepted: 0</p> </div>	Patient Name	Medication Order No.	Original Rx No.	Order Date	Drug Name	Order Details	Modified Order Details	Dispense Location	Prescriber	Discipline	Intervened By	Level	Intervention Reason	AXXX.XXX.XX XXXXXX	SURGC0000955 068		13/02/2019 09:34 AM	Baclofen 10 mg Tablet	10 mg,TID,44 Days	10 mg,TID,44 Days	PHARMACY OUTPATIENT	[]	General Surgery	[]	Drug	Drug Interaction	AXXX.XXX.XX XXXXXX	SURGC0000955 068		13/02/2019 09:34 AM	Baclofen 10 mg Tablet	10 mg,TID,44 Days	10 mg,TID,44 Days	PHARMACY OUTPATIENT	[]	General Surgery	[]	Drug	Contraindication	Sr No.	Reason	Remark	Status	1	Contraindication	test status 1	<input type="checkbox"/> Active	2	Drug Interaction	test status 2	<input checked="" type="checkbox"/> Active	Patient Name	Medication Order No.	Original Rx No.	Order Date	Drug Name	Order Details	Modified Order Details	Dispense Location	Prescriber	Discipline	Intervened By	Level	Intervention Reason	AXXX.XXX.XX XXXXXX	SURGC0000955 068		13/02/2019 09:34 AM	Baclofen 10 mg Tablet	10 mg,TID,44 Days	10 mg,TID,44 Days	PHARMACY OUTPATIENT	[]	General Surgery	[]	Drug	Drug Interaction
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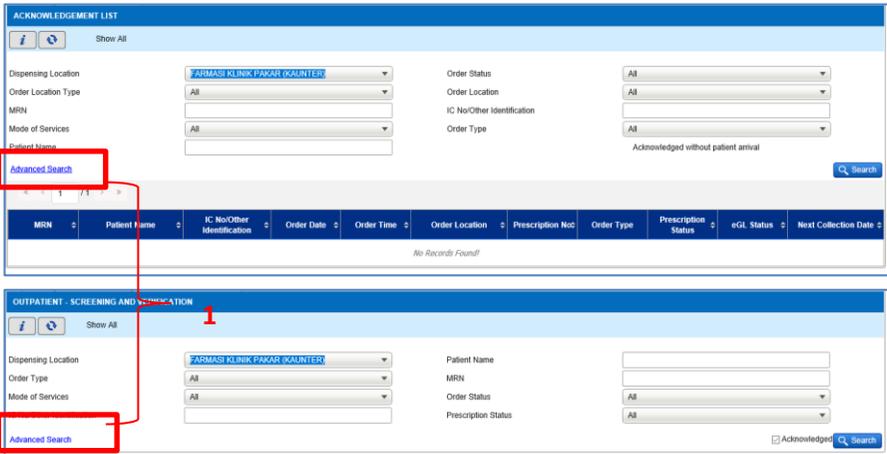
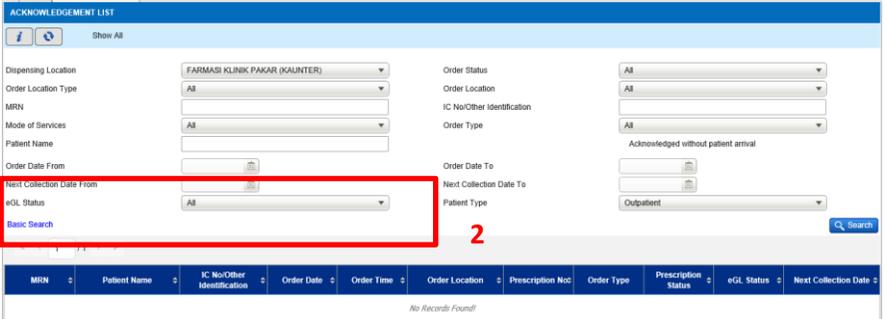
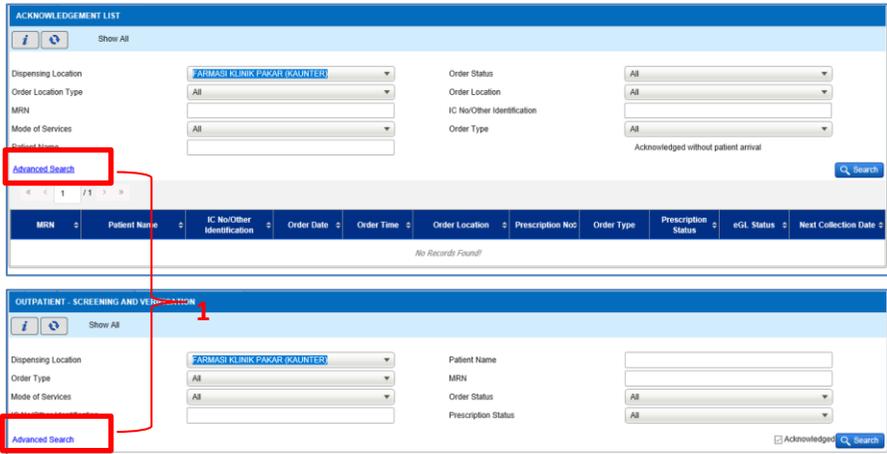
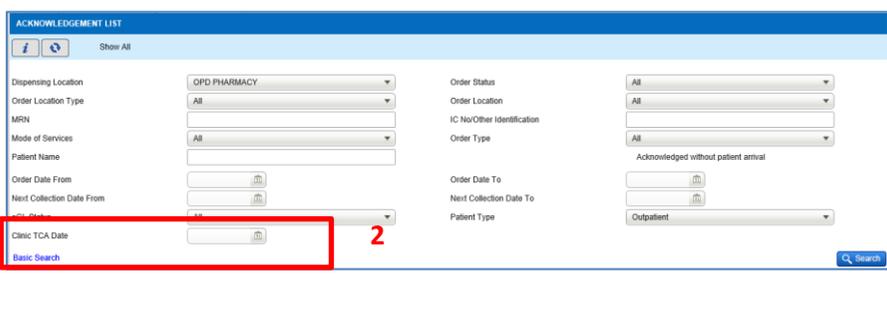
4. Summary of Ticket Number and Requests on Inpatient Pharmacy - Dispensing Activity

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS009 549815S	Transcribe order- Request to view all patient name using Clinic TCA date User request want to view all the patient name today. She just select "date" at "Clinic TCA " date then this system was display all the patient name today at screen "Report/Enquiry"	Add filter by Clinic TCA.	1. To add in filter by "Clinic TCA Date" in Acknowledgement and Screening in Advance search.
2.	I-PhIS009 635815S	Acknowledgement-Request to have advance search based on 'Clinic TCA' date. User request to have advance search function based on 'Clinic TCA' date to view all patient.	Add filter by Clinic TCA.	
3.	I-PhIS012 611015S	Include 'Prev Disp' column in drug listing User request to In Pharmacy Acknowledgement screen, to include 'Prev Disp' column in drug listing. For cases that, user wrongly acknowledge orders, since one patient can have multiple orders, user only know when record already flow to Screening and check the Prev Disp column value.	Include 'Previous Dispensed' column in Pharmacy Acknowledgement drug listing.	2. Include 'Previous Dispensed' column in Pharmacy Acknowledgement prescription listing.
4.	I-PhIS012 611315S	Request to differentiate the Dispensing listing Request to differentiate the Dispensing listing, if already call patient instead of user need to check record one by one. Since, once patient can have multiple orders, user may confuse on which record already click Call Patient.	To add in filter for Prescription Status (All, In Progress, Uncollected, Hold, Expired).	3. To add in prescription status column to show status of 'Uncollected'. 4. Add in filter for Prescription Status: <ul style="list-style-type: none"> • All • In Progress • Uncollected • Hold • Expired
5.	I-PhIS017 022916S	Dispensing- Request to add filter User request to add filter: 1) Patient Called: For Waiting time that already stop 2) Waiting Time: Patient that not arrived yet at facility	To add in filter Prescription Status by "Uncollected", "In Progress".	5. Dispensing screen - To add in filter Prescription Status by "Uncollected", "In Progress".
6.	I-PhIS017 151716S	Dispensing screen uncollected medicine congestion User request to have option to separate between uncollected medicine and running waiting time.	Request to add in filter Prescription Status by "Uncollected", "In Progress".	

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No.	Ticket #	Description	Requests	Solution
7.	I-PhIS016 635616S	<u>Pharmacy Transaction - Request different colour for hold drug</u> User request for drug have status 'Hold', the system shows different colour to alert user. As for current version, if user hold the drug, system does not show specific sign/alert if the drug is hold.	To highlight the drug name if status is 'hold'.	6. Solution change to highlight the status if status is 'hold' at all dispensing activity screens.
8.	I-PhIS019 966517S	<u>Request different colour for hold drug</u> User request for drug have status 'Hold', the system shows different colour to alert user. As for current version, if user hold the drug, system does not show specific sign/alert if the drug is hold.	To highlight the drug name if status is 'hold'.	
9.	I-PhIS021 617417S	<u>Request to notify drug hold status for partial supply</u> User request for system to highlight if patient have Drug with status HOLD for 1st supply. As now user can see the status however she request to highlight in colour so that she will know that in next supply patient have a HOLD drug.	To highlight the drug name if status is 'hold' for partial supply record.	7. To highlight the drug name if status is 'hold' for partial supply record.
10.	I-PhIS016 647916S	<u>Re-dispensing - Request system not auto tick drugs</u> User inform for current version when user do re-dispensing, system will auto tick all drug that have been prescribed before. Based on this situation, user request to disable auto tick drug when user do re-dispensing.	System will not auto ticks all drug when do re-dispensing and will provide Select All checkbox.	8. At Re-Dispensing screen, system will not auto tick all drugs when do re-dispensing. 9. Will provide checkbox for a selection and checkbox for all selection.
11.	I-PhIS021 011017S	<u>Print Drug Label - Request to enable drug label to be printed with ease</u> I would like to request for drug label to be printed by ticking the check box of individual drugs at every screen then clicking the print button to print the drug labels straight. Currently, the drug labels for selected drugs only available in print preview label.	Display checkbox to select drug for printing.	10. Dispensing – to provide checkbox in dispensing screen for drug selection before print label (direct printing).
12.	I-PhIS020 504317S	<u>Inpatient label - administration instruction not appear</u> User reported administration instruction not appear at label. User have to print preview to edit the administration instruction to put at special instruction. User informed, administration instruction is importance to show in label screen. It happen only for inpatient label.	Add in admin instruction in IP drug label.	11. Include Admin Instruction in IP drug label.
13.	I-PhIS028 087118S	<u>Preparation : Administration Instruction Not appear for Print Preview</u> User reported 'Administration Instruction' not appear for Print Preview. User had enter 'Administration Instruction' but when print out the Instruction was not appear. Happens to all patient.	Add in admin instruction in IP drug label.	

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Function Flow	Current Version 2.0	New Version 2.2
<p>1. Filter by Clinic TCA in Acknowledgement and Screening</p>	<p>1. Go to Acknowledgement and Screening screen. 2. Click on <u>Advance Search(1)</u> link.</p>  <p>3. Found that no filter by <u>Clinic TCA available(2)</u>.</p> 	<p>1. Go to Acknowledgement and Screening screen. 2. Click on <u>Advance Search(1)</u> link.</p>  <p>3. New filter by '<u>Clinic TCA Date</u>' added(2).</p> 

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Function Flow	Current Version 2.0	New Version 2.2
<p>2. Previous dispensed column in Pharmacy Acknowledgement prescription listing.</p>	<p>1. Go to Pharmacy Outpatient>Acknowledgement screen. 2. Choose any record which is partial dispense.</p> <p>3. Found that there are no <u>'Dispensed Qty'(1)</u> column in screen.</p>	<p>1. Go to Pharmacy Outpatient>Acknowledgement screen. 2. Choose any record which is partial dispense.</p> <p>3. Found that there are new column <u>'Dispensed Qty'(1)</u> exist in screen.</p>

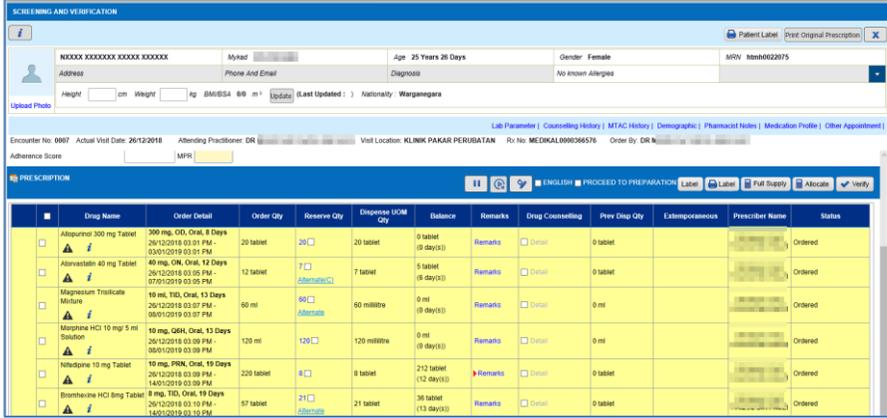
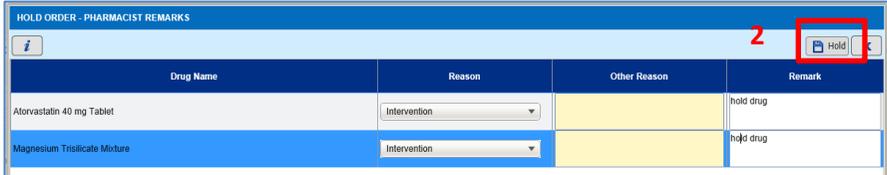
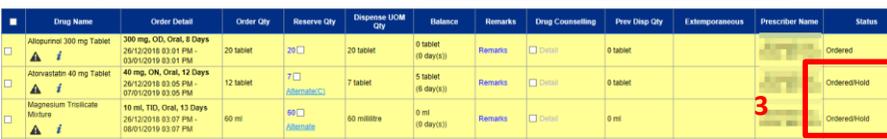
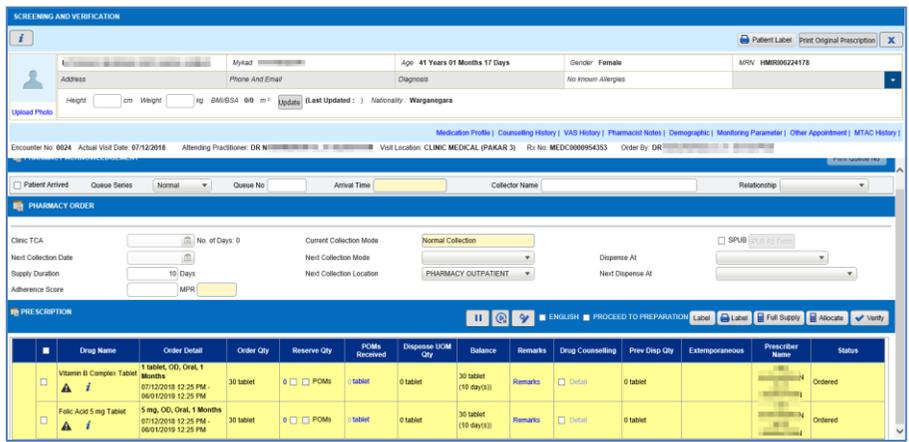
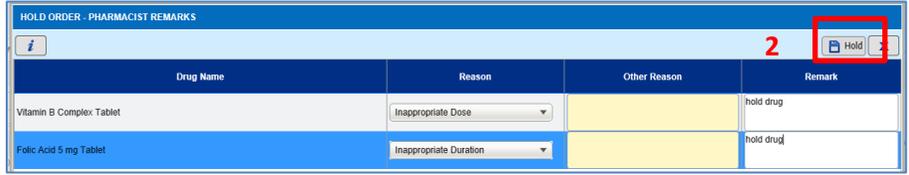
PHIS & CPS Project - Quick Guide For Outpatient and Inpatient

Function Flow	Current Version 2.0	New Version 2.2										
	<table border="1" style="margin: 10px auto; border-collapse: collapse; text-align: center;"> <tr> <th style="background-color: #0056b3; color: white;">Order Qty</th> <th style="background-color: #0056b3; color: white;">Balance</th> </tr> <tr> <td>30 tablet</td> <td>26 tablet</td> </tr> </table>	Order Qty	Balance	30 tablet	26 tablet	<table border="1" style="margin: 10px auto; border-collapse: collapse; text-align: center;"> <tr> <th style="background-color: #0056b3; color: white;">Order Qty</th> <th style="background-color: #0056b3; color: white;">Dispensed Qty</th> <th style="background-color: #0056b3; color: white;">Balance</th> </tr> <tr> <td>126 tablet</td> <td>68</td> <td>58 tablet</td> </tr> </table>	Order Qty	Dispensed Qty	Balance	126 tablet	68	58 tablet
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<p>3. Filter Status as Uncollected</p>	<p>1. Go to Pharmacy Outpatient>Dispensing screen. 2. At filter section, drop down the Prescription status and no selection data as <u>'Uncollected'</u>(1).</p> <p>3. User not able to search by Uncollected status from listing page.</p>	<p>1. Go to Pharmacy Outpatient>Dispensing screen. 2. At filter section, drop down the Prescription status and user able to select data as <u>'Uncollected'</u>(1).</p>										

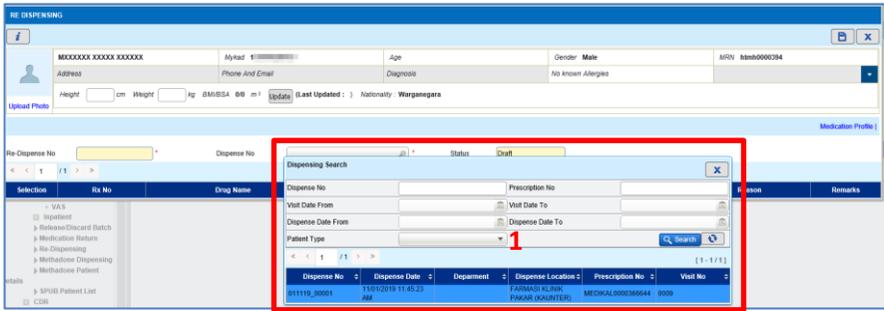
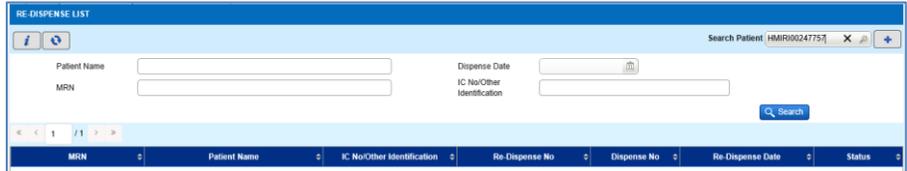
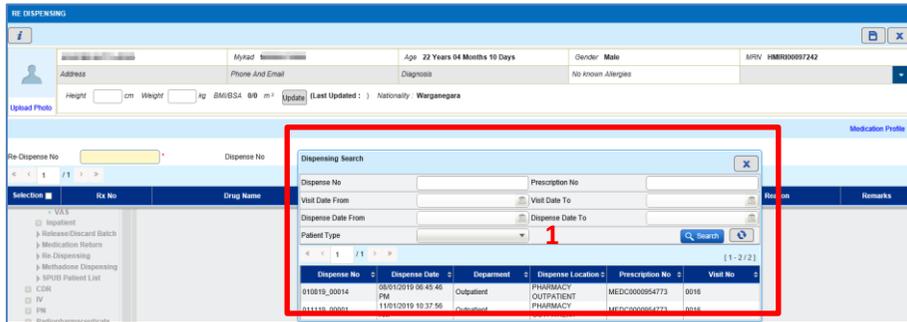
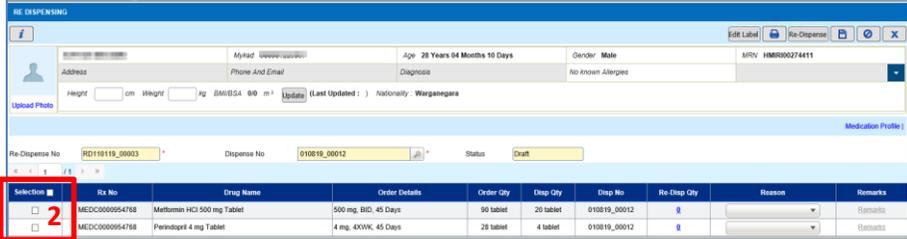
PHIS & CPS Project - Quick Guide For Outpatient and Inpatient

Function Flow	Current Version 2.0	New Version 2.2
		<p>3. Filter record by <i>'Uncollected'</i> status and then click on <i>Search</i> button(2).</p> <p>4. Screen able to return record that contains 'Uncollected' drug record. 5. Click on the record to open the dispensing screen and user able to see which drug that has the <i>Uncollected (3)</i> status.</p>

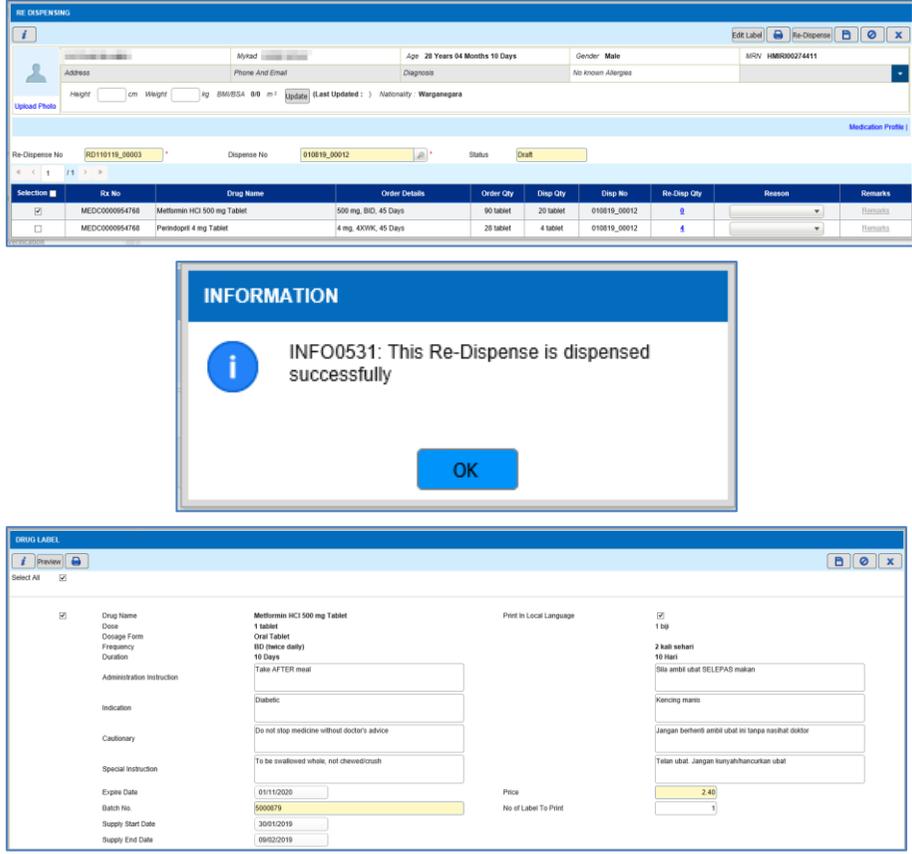
PHIS & CPS Project - Quick Guide For Outpatient and Inpatient

Function Flow	Current Version 2.0	New Version 2.2
4. Highlight drug status if it is Hold	<p>1. Go to Pharmacy Outpatient>Screening and Verification screen.</p>  <p>2. Choose few drugs then click on Hold icon(1).</p>  <p>3. Hold screen will appear. Select the Hold reason and then click on Hold(2) button.</p>  <p>4. Drugs status will be updated to Hold but no colour changes(3).</p> 	<p>1. Go to Pharmacy Outpatient>Screening and Verification screen.</p>  <p>2. Choose few drugs then click on Hold icon(1).</p>  <p>3. Hold screen will appear. Select the Hold reason and then click on Hold(2) button.</p>  <p>4. Drugs status will be updated to Hold with red color changes(3).</p> 

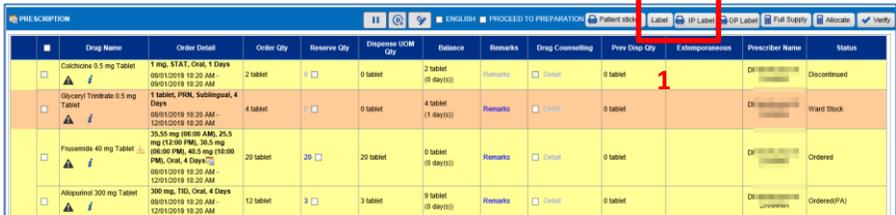
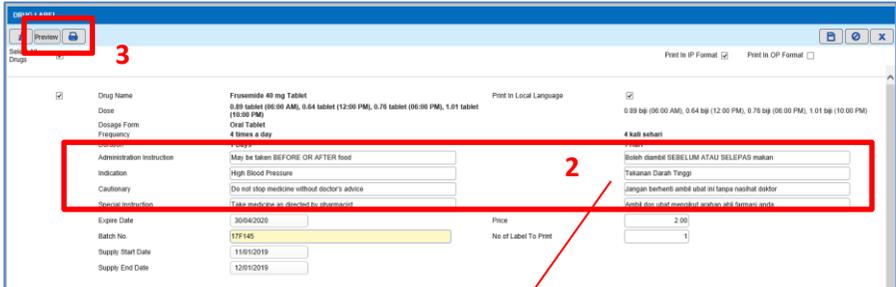
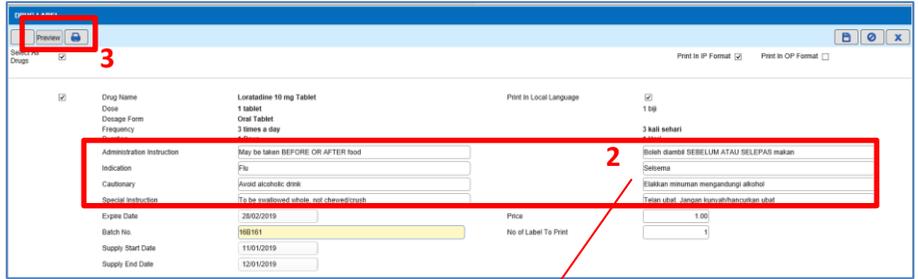
PHIS & CPS Project - Quick Guide For Outpatient and Inpatient

Function Flow	Current Version 2.0	New Version 2.2
<p>5. Re-Dispensing drugs not auto ticked all</p>	<ol style="list-style-type: none"> Go to Pharmacy Outpatient>Re-Dispensing screen. Search existing patient and create new record for Re-dispensing.  <ol style="list-style-type: none"> Search on previous dispensing record by searching on <u>Dispense No(1)</u>.  <ol style="list-style-type: none"> Select the record and found that the checkbox is <u>auto ticked for all(2)</u>. 	<ol style="list-style-type: none"> Go to Pharmacy Outpatient>Re-Dispensing screen. Search existing patient and create new record for Re-dispensing.  <ol style="list-style-type: none"> Search on previous dispensing record by searching on <u>Dispense No(1)</u>.  <ol style="list-style-type: none"> Select the record and found that the checkbox is <u>not auto ticked for all drugs(2)</u>. User will be able to select which drugs they wishes to do re-dispensing.  <ol style="list-style-type: none"> Once drugs has been selected, user can clicks on Re-Dispense button and only the selected drugs will be re-dispense and user will be able to re-print the drug label.

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Function Flow	Current Version 2.0	New Version 2.2
		

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<p>6. Admin Instruction in IP label</p>	<ol style="list-style-type: none"> Go to Pharmacy Inpatient>Screening and Verification screen. Select any patient with active medication. Allocate allocation for the drugs and click on <u>Label(1) button</u>.  <ol style="list-style-type: none"> Identify the <u>Admin Instruction(2)</u> from the data and then click on <u>Preview(3)</u> button.  <table border="1" data-bbox="313 1029 1198 1204"> <tr> <td>Administration Instruction</td> <td>Boleh diambil SEBELUM ATAU SELEPAS makan</td> </tr> <tr> <td>Indication</td> <td>Tekanan Darah Tinggi</td> </tr> <tr> <td>Cautionary</td> <td>Jangan berhenti ambil ubat ini tanpa nasihat doktor</td> </tr> <tr> <td>Special Instruction</td> <td>Ambil dos ubat mengikut arahan ahli farmasi anda</td> </tr> </table> <ol style="list-style-type: none"> Found that Admin Instruction is not appear in drug label. 	Administration Instruction	Boleh diambil SEBELUM ATAU SELEPAS makan	Indication	Tekanan Darah Tinggi	Cautionary	Jangan berhenti ambil ubat ini tanpa nasihat doktor	Special Instruction	Ambil dos ubat mengikut arahan ahli farmasi anda	<ol style="list-style-type: none"> Go to Pharmacy Inpatient>Screening and Verification screen. Select any patient with active medication. Allocate allocation for the drugs and click on <u>Label(1) button</u>.  <ol style="list-style-type: none"> Identify the <u>Admin Instruction(2)</u> from the data and then click on <u>Preview(3)</u> button.  <table border="1" data-bbox="1232 949 2139 1117"> <tr> <td>Administration Instruction</td> <td>Boleh diambil SEBELUM ATAU SELEPAS makan</td> </tr> <tr> <td>Indication</td> <td>Selsema</td> </tr> <tr> <td>Cautionary</td> <td>Elakkan minuman mengandungi alkohol</td> </tr> <tr> <td>Special Instruction</td> <td>Telan ubat. Jangan kunyah/hancurkan ubat</td> </tr> </table> <ol style="list-style-type: none"> Found that Admin Instruction is appear in drug label. 	Administration Instruction	Boleh diambil SEBELUM ATAU SELEPAS makan	Indication	Selsema	Cautionary	Elakkan minuman mengandungi alkohol	Special Instruction	Telan ubat. Jangan kunyah/hancurkan ubat
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