

Pharmacy Information System (PhIS) and Clinic Pharmacy System (CPS)

User Manual Medication Counselling (Mobile)

Version	: 13th Edition
Document ID	: U. MANUAL MEDICATION COUNSELLING MOBILE



© 2011-2023 *Pharmacy Information System & Clinic Pharmacy System (PhIS & CPS) Project*

CONFIDENTIAL COPYRIGHTED MATERIAL–The information includes all concepts, comments, recommendations, and material, contained herein shall remain the property of Pharmacy Information System & Clinic Pharmacy System (PhIS & CPS) Project. No portion of this document shall be disclosed, duplicated or used in whole or in part of any purpose other than the purpose of the Pharmacy Information System & Clinic Pharmacy System (PhIS & CPS) Project execution only

Reference ID : U. MANUAL_MEDICATION COUNSELLING-13th E

Application reference: PhIS & CPS v2.6.1



Table of Contents

1.1	Overview of PhIS.....	1
1.2	Purpose and Objectives	1
1.3	Organized Sections	1
2.1	PhIS Legend	2
3.0	Medication Counselling.....	3
3.1	View Medication Individual Counselling.....	4
3.1.1	View Individual Order Record	4
3.2	Reporting	14
3.2.1	Individual Reporting	14
3.2.2	CP1	24
3.2.3	CP4	29
3.2.4	Monitoring Parameter	33
3.2.5	MyMaat.....	37
3.2.6	CP4	40
3.3	View Medication Group Counselling.....	44
3.3.1	View group Order Record.....	44
3.3.2	Medication Counselling Group Reporting.....	52



1.0 Introduction

1.1 Overview of PhIS

Pharmacy Information System or better known as PhIS, is a complete and comprehensive system that integrates pharmacy related services geared towards pharmacy excellence. PhIS implementation would transform most of current manual process to electronic system would benefit facility end user in the health care sector.

There are 12 modules to assist services delivery by the health care sector which comprises of:

1. Order Management
2. Inpatient Pharmacy
3. Outpatient Pharmacy
4. Medication Counselling
5. Ward Pharmacy
6. Pharmacy Inventory
7. Manufacturing of Cytotoxic Drug Reconstitution, Parenteral Nutrition, IV Admixture & Eye Drop, Radiopharmaceuticals and Extemporaneous
8. Adverse Drug Reaction & Drug Allergic (ADR & DAC)
9. Clinical Pharmacokinetics Services (TDM)
10. Drug Information & Consumer Education (DICE)
11. Medication Therapy Adherence Clinic (MTAC)
12. Data Mining (PhARM)

1.2 Purpose and Objectives

This user manual outlines the Medication Counselling sub-module and its key features and functionalities. The primary objective is to help guide user through the process of completing PhIS application process.

User will understand the following activities in details:

- Order
- Reporting
- Counselling Material

1.3 Organized Sections

These are the sections within this document:

- Section 1 : Introduction
- Section 2 : Application Standard Features
- Section 3 : Medication Counselling
- Section 4 : Acronyms
- Section 5 : Links to Clinical Modules

2.0 Application Standard Features

2.1 PhIS Legend

Medication Counseling Module Legend					
	Update Records		Search Records		Close Record
	Draft Records		Add New Record		Edit Records
	Delete Records				

Note

To learn more about Login Information, kindly click [Login Information](#) module for descriptive steps.

3.0 Medication Counselling

Overview

The Medication Counselling module is provided to all the patients. The ultimate goal to be achieved during patient medication counseling is to provide information directed at encouraging safe and appropriate use of medication.

User Group

This module is intended for pharmacist and assistant pharmacist (subject to user assign by the facility)

Functional Diagram

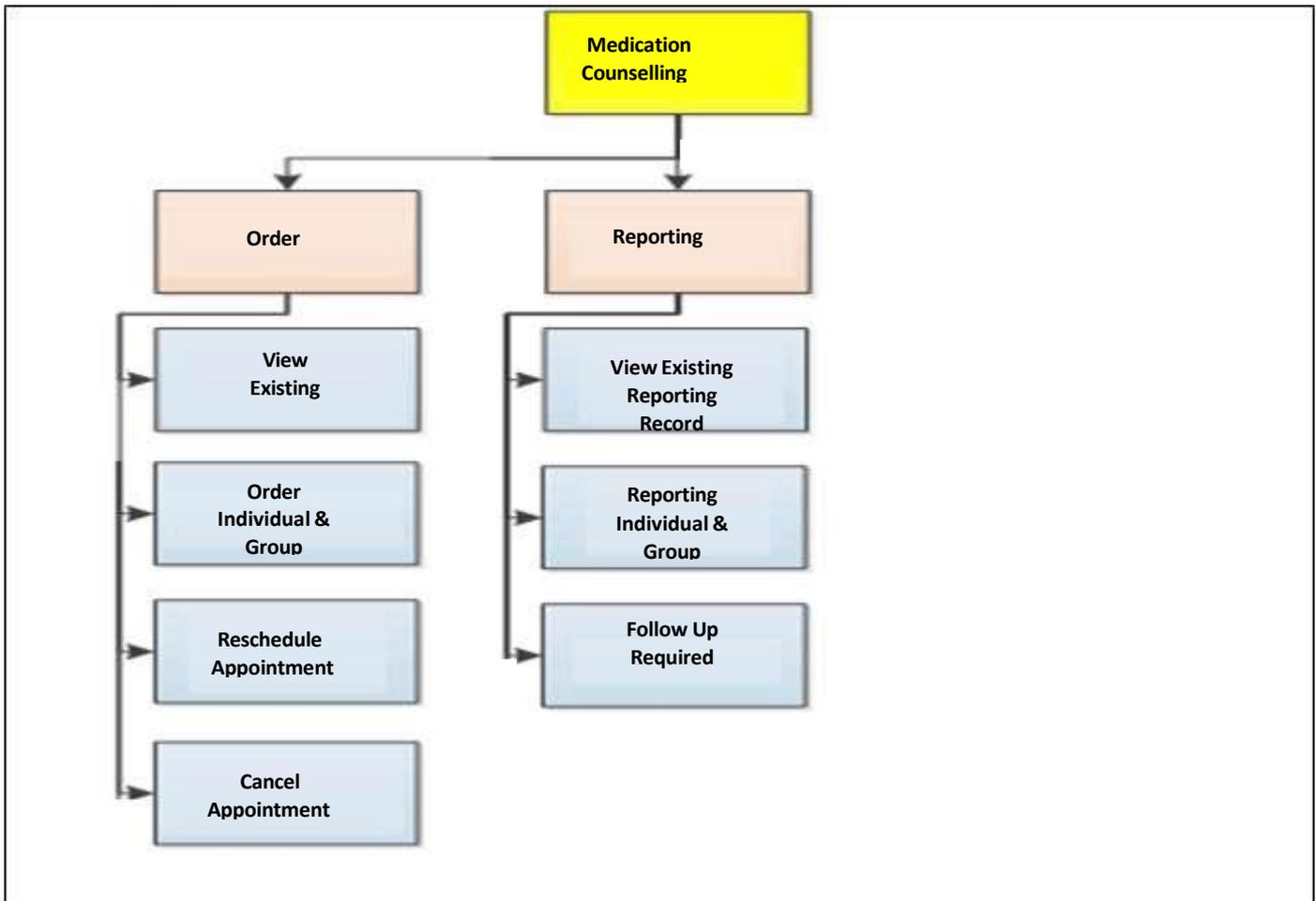


Figure 3.0-1

Functional Description

Medication Counselling comprises of three (2) main functions:

- **Order**

This function enables user to capture individual and group order and schedule appointment date and time.

- **Reporting**

This function enables user to perform reporting for individual and group. It also supports the viewing and printing of counselling material.

3.1 View Medication Individual Counselling

3.1.1 View Individual Order Record

This function is used to retrieve and view individual order.

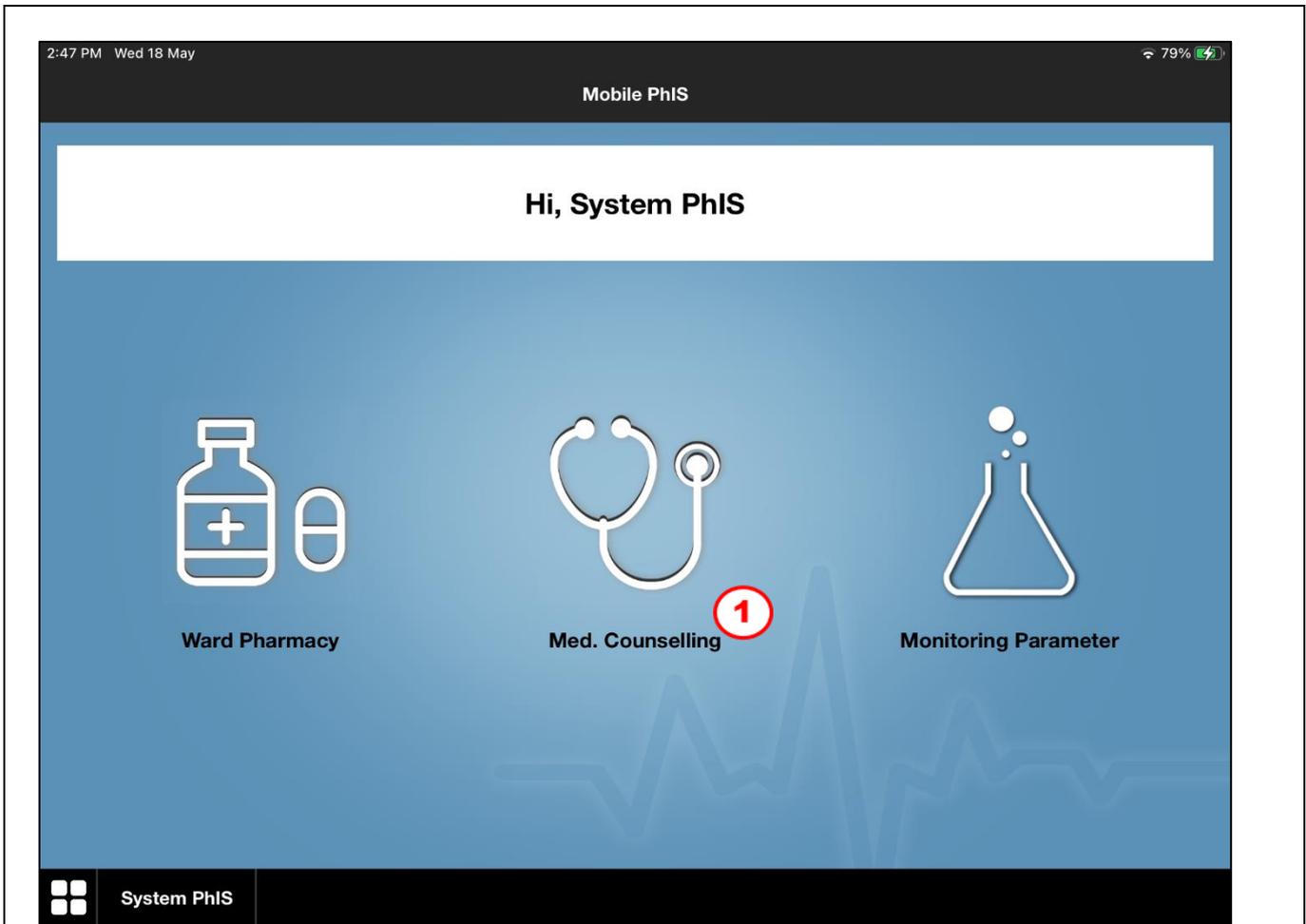


Figure 3.1.1-1 Clinical Main Menu

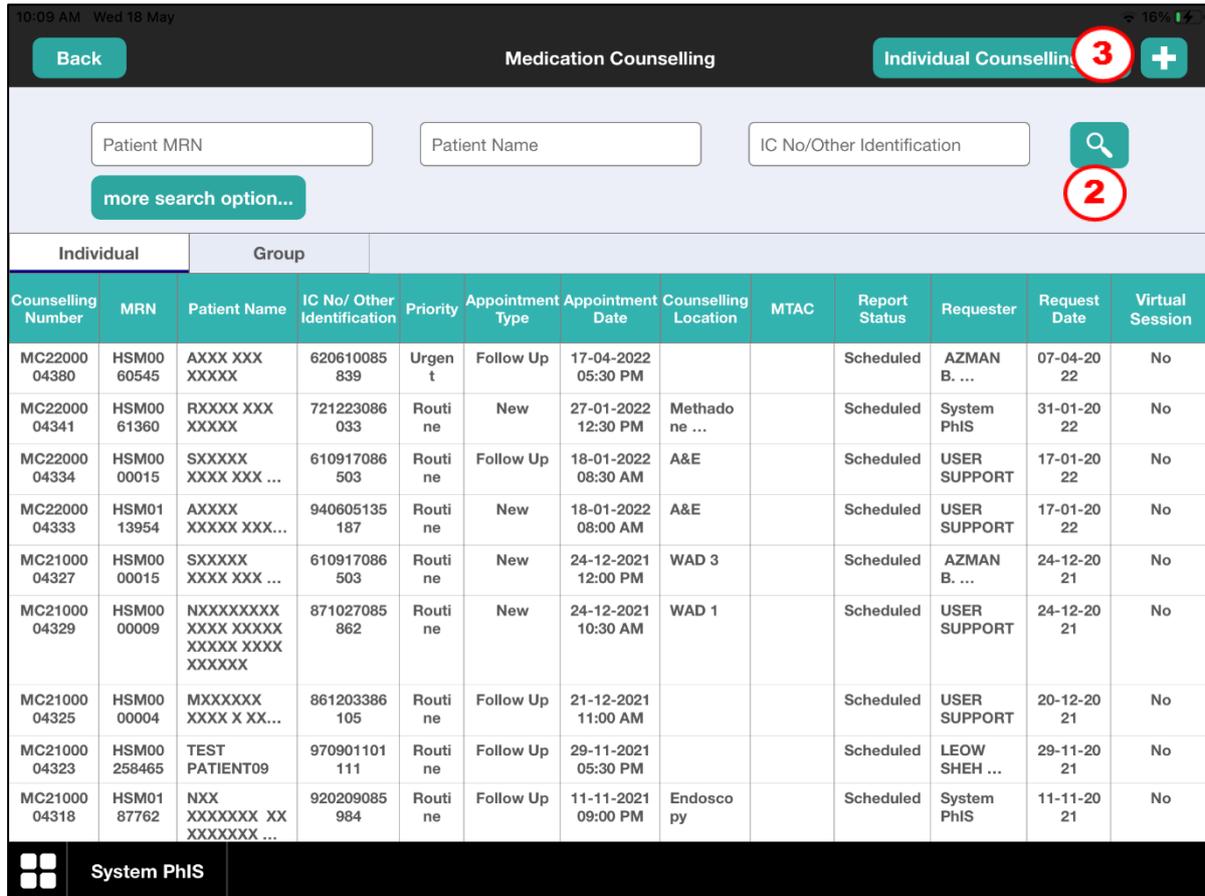
STEP 1

Tap on the  button

STEP 2

Tap on  button to search for registered patient as per display like in figure 3.1.1-2

User Manual – Medication Counselling



The screenshot shows a mobile application interface for Medication Counselling. At the top, there is a 'Back' button, the title 'Medication Counselling', and a 'Individual Counselling' button with a red circle containing the number '3' and a plus sign. Below this are three search input fields: 'Patient MRN', 'Patient Name', and 'IC No/Other Identification'. A magnifying glass icon is next to the 'IC No/Other Identification' field, and a red circle with the number '2' is below it. A 'more search option...' button is located below the search fields. Below the search area are two tabs: 'Individual' and 'Group'. The main part of the screen is a table with 13 columns: Counselling Number, MRN, Patient Name, IC No/ Other Identification, Priority, Appointment Type, Appointment Date, Counselling Location, MTAC, Report Status, Requester, Request Date, and Virtual Session. The table contains 10 rows of data. At the bottom left, there is a 'System PhIS' button.

Counselling Number	MRN	Patient Name	IC No/ Other Identification	Priority	Appointment Type	Appointment Date	Counselling Location	MTAC	Report Status	Requester	Request Date	Virtual Session
MC22000 04380	HSM00 60545	AXXX XXX XXXXX	620610085 839	Urgent	Follow Up	17-04-2022 05:30 PM			Scheduled	AZMAN B. ...	07-04-20 22	No
MC22000 04341	HSM00 61360	RXXXX XXX XXXXX	721223086 033	Routine	New	27-01-2022 12:30 PM	Methadone ...		Scheduled	System PhIS	31-01-20 22	No
MC22000 04334	HSM00 00015	SXXXXX XXXX XXX ...	610917086 503	Routine	Follow Up	18-01-2022 08:30 AM	A&E		Scheduled	USER SUPPORT	17-01-20 22	No
MC22000 04333	HSM01 13954	AXXXX XXXXX XXX...	940605135 187	Routine	New	18-01-2022 08:00 AM	A&E		Scheduled	USER SUPPORT	17-01-20 22	No
MC21000 04327	HSM00 00015	SXXXXX XXXX XXX ...	610917086 503	Routine	New	24-12-2021 12:00 PM	WAD 3		Scheduled	AZMAN B. ...	24-12-20 21	No
MC21000 04329	HSM00 00009	NXXXXXXXXX XXXX XXXXX XXXXX XXXXX XXXXX	871027085 862	Routine	New	24-12-2021 10:30 AM	WAD 1		Scheduled	USER SUPPORT	24-12-20 21	No
MC21000 04325	HSM00 00004	MXXXXXX XXXX X XX...	861203386 105	Routine	Follow Up	21-12-2021 11:00 AM			Scheduled	USER SUPPORT	20-12-20 21	No
MC21000 04323	HSM00 258465	TEST PATIENT09	970901101 111	Routine	Follow Up	29-11-2021 05:30 PM			Scheduled	LEOW SHEH ...	29-11-20 21	No
MC21000 04318	HSM01 87762	NXX XXXXXXX XX XXXXXXX ...	920209085 984	Routine	Follow Up	11-11-2021 09:00 PM	Endoscopy		Scheduled	System PhIS	11-11-20 21	No

Figure 3.1.1-2 Medication Counselling Filtering Option Page

Note

- Search results of current registered patient list will display:
 - MRN
 - Patient Name
 - IC No/Other Identification
- Search more results of current registered patient click more search option and the list will display
 - Counselling Type
 - Priority
 - Counselling Category
 - Appointment Type
 - Discipline
 - Report Status
 - Ordered By
 - Appointment Date From
 - Appointment Date To
 - Ordered From
 - Ordered To
 - To be Counselling by
 - Counselling but not recruited into MTAC
 - Counselling Location
 - Counselling Number
 - Virtual Session

User Manual – Medication Counselling

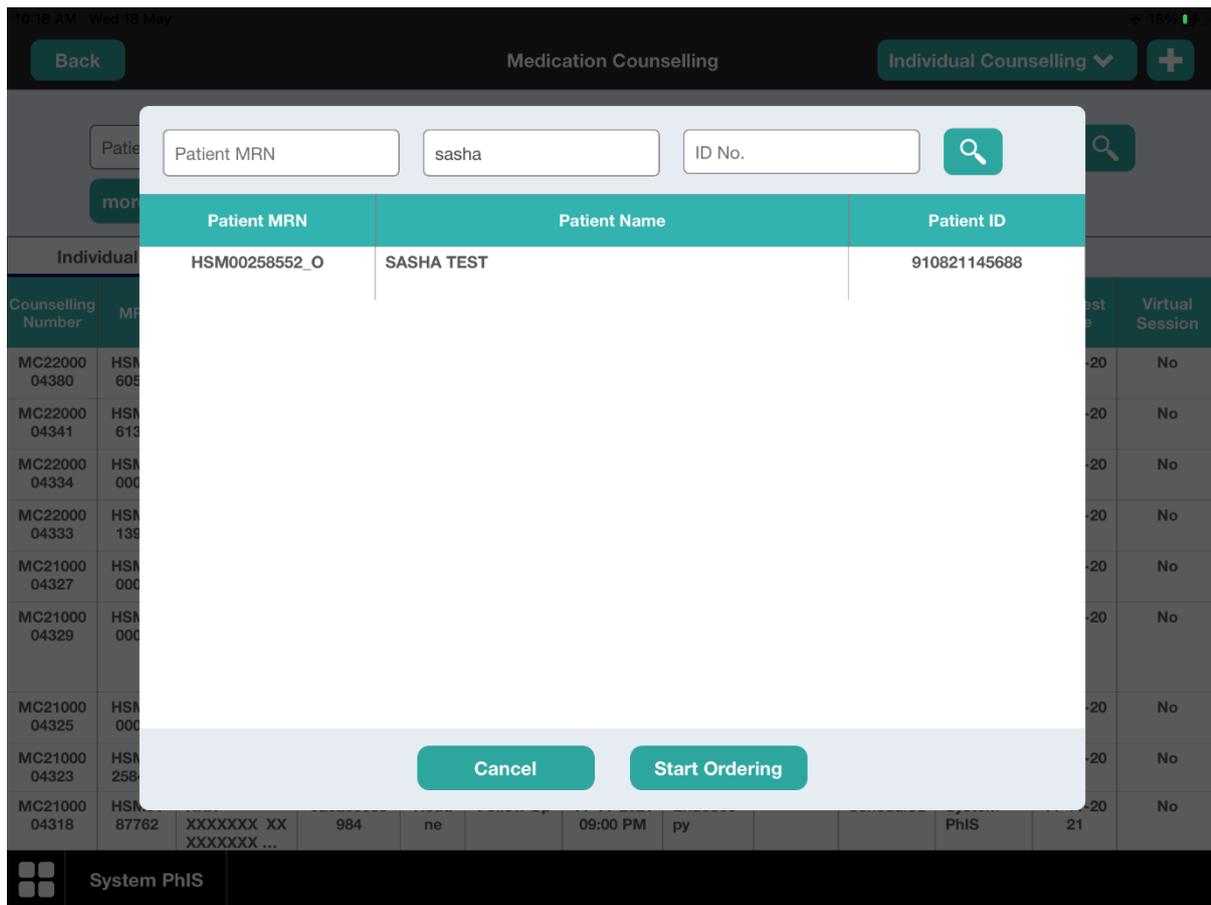


Figure 3.1.1-3 Medication Counseling Order

STEP 3

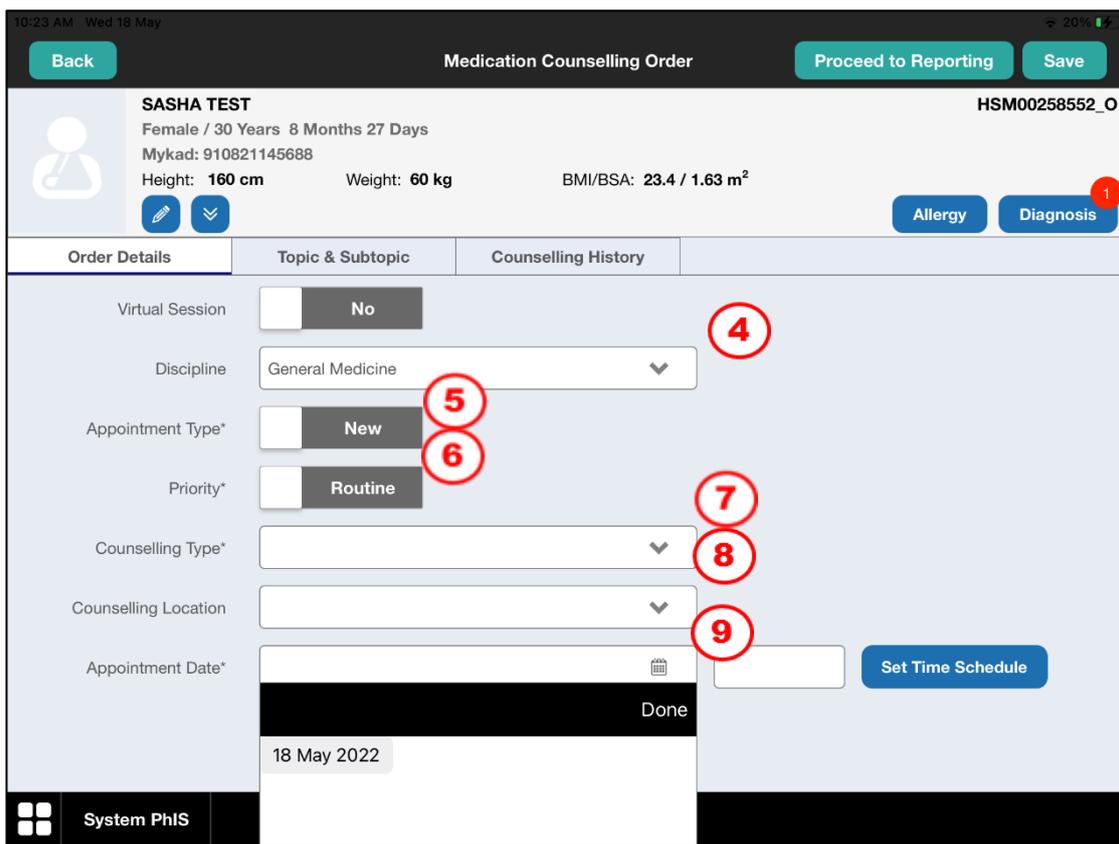
Click on  button and system will display patient listing as per Figure 3.1.1-3

Note

Select patient listed as shown in Figure 3.1.1-3, once user taps on the selected patient name, the summary of patient information will be displayed in the patient banner. The patient banner will be displayed at the specific screen with required patient information. Below is the list of patient information:

- Patient Name
- Patient Address
- Patient IC Number
- Patient Phone and Email
- Patient Diagnosis
- Patient Age
- Patient Allergy
- Patient Gender
- Patient MRN
- Patient Height
- Patient Weight
- Patient BMI/BSA

User Manual – Medication Counselling



10:23 AM Wed 18 May 20%

Back Medication Counselling Order **Proceed to Reporting** **Save**

SASHA TEST HSM00258552_O
 Female / 30 Years 8 Months 27 Days
 Mykad: 910821145688
 Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy **Diagnosis** 1

Order Details	Topic & Subtopic	Counselling History
Virtual Session	<input type="checkbox"/> No 4	
Discipline	General Medicine 5	
Appointment Type*	<input type="checkbox"/> New 6	
Priority*	<input type="checkbox"/> Routine 7	
Counselling Type*	<input type="text"/> 8	
Counselling Location	<input type="text"/> 9	
Appointment Date*	<input type="text"/> <input type="button" value="Done"/> <input type="button" value="Set Time Schedule"/>	
	18 May 2022	

System PHIS

Figure 3.1.1-4 Medication Counselling Order

Note

Virtual session field is to be selected if medication counseling session had been done through online

STEP 4

Select **Discipline** from the dropdown box

STEP 5

Select **Appointment Type** from the stretch option

- Follow Up
- New

STEP 6

Select **Priority** from the stretch option

- Routine
- Urgent

STEP 7

Select **Counselling Type** from the dropdown box

STEP 8

Select **Counselling Location** from the dropdown box

User Manual – Medication Counselling

STEP 9



Tap on the  button to select **Appointment Date** and calendar will be appear as shown in Figure 3.1.1-5

Note

System allow user to set appointment backdated for 5 days and future date

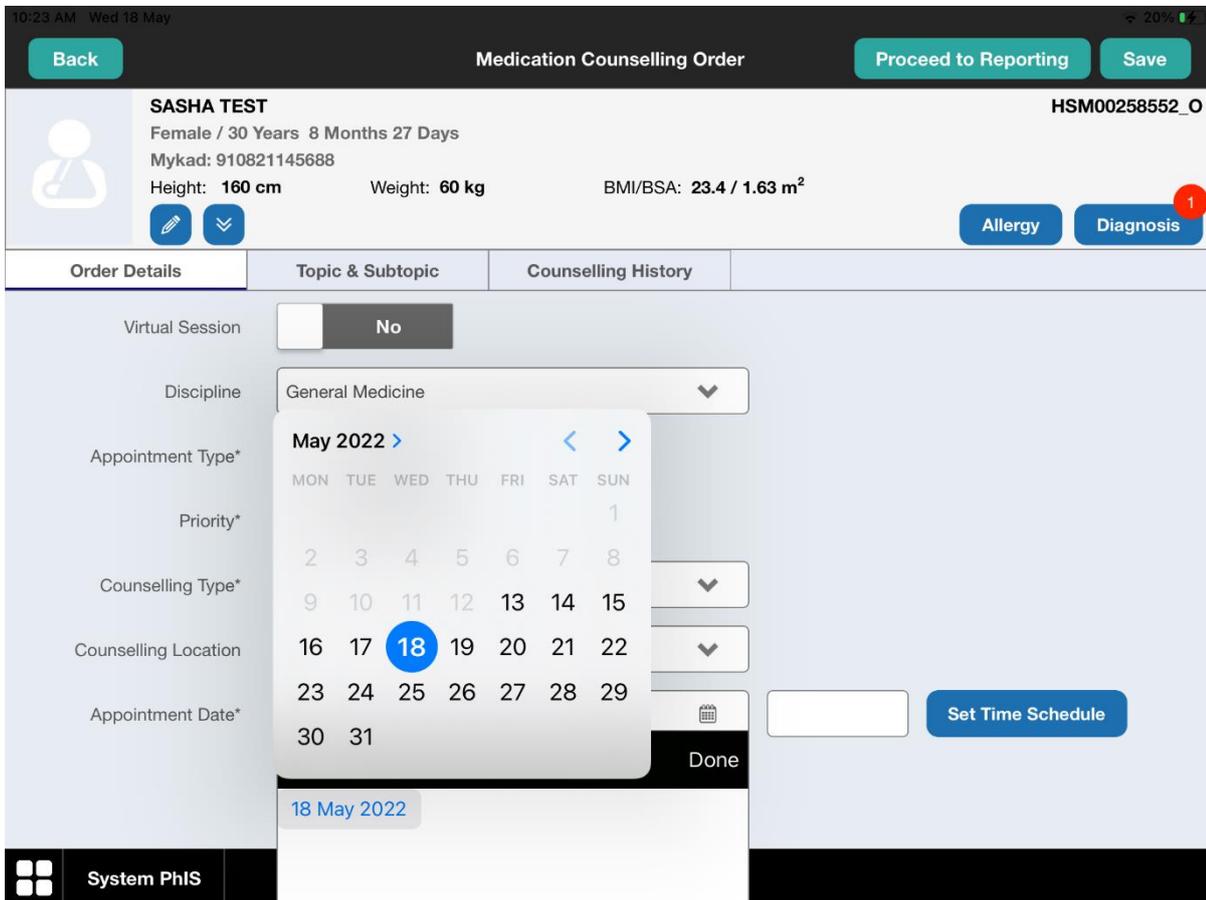
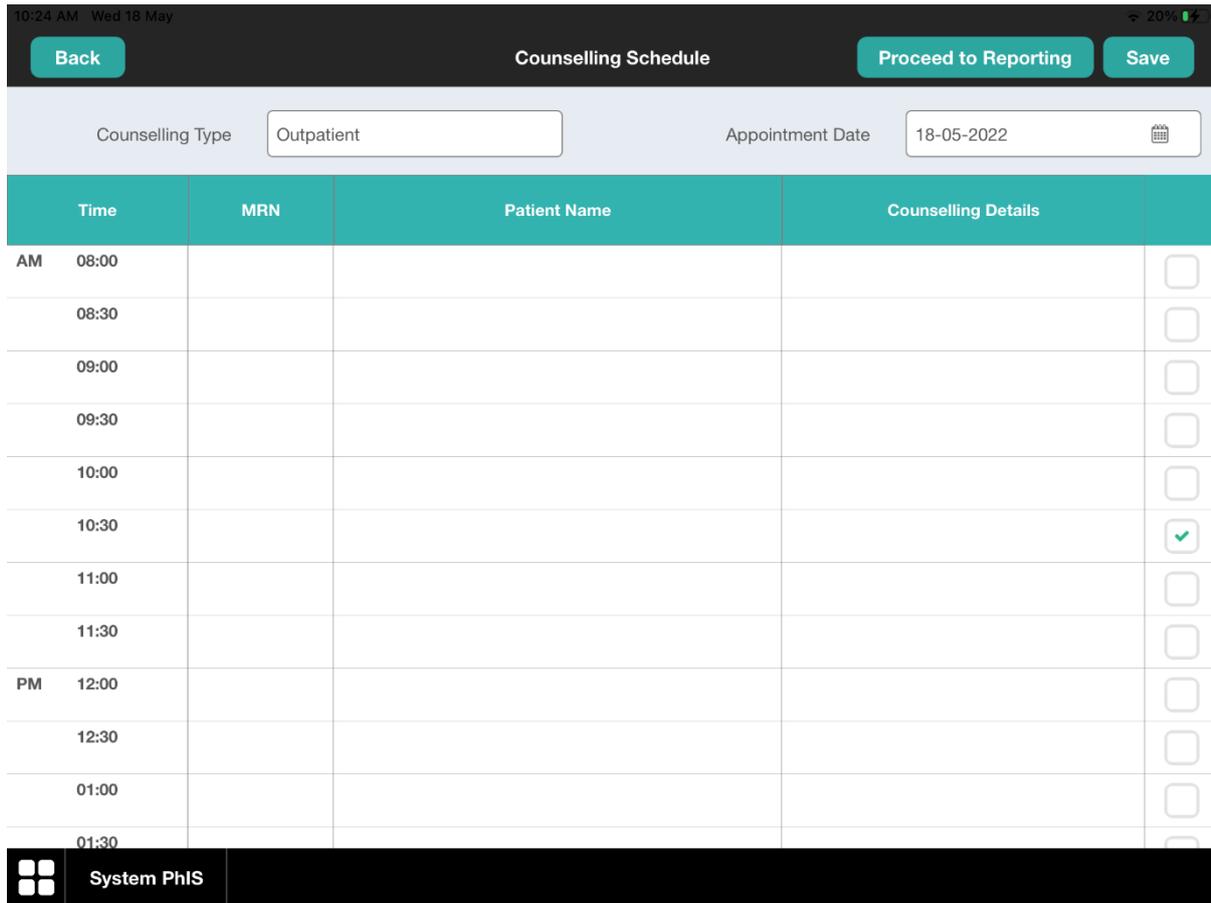


Figure 3.1.1-5 Medication Counselling Order

Note

Click on  button to schedule appointment and select time slot as per Figure 3.1.1-6

User Manual – Medication Counselling



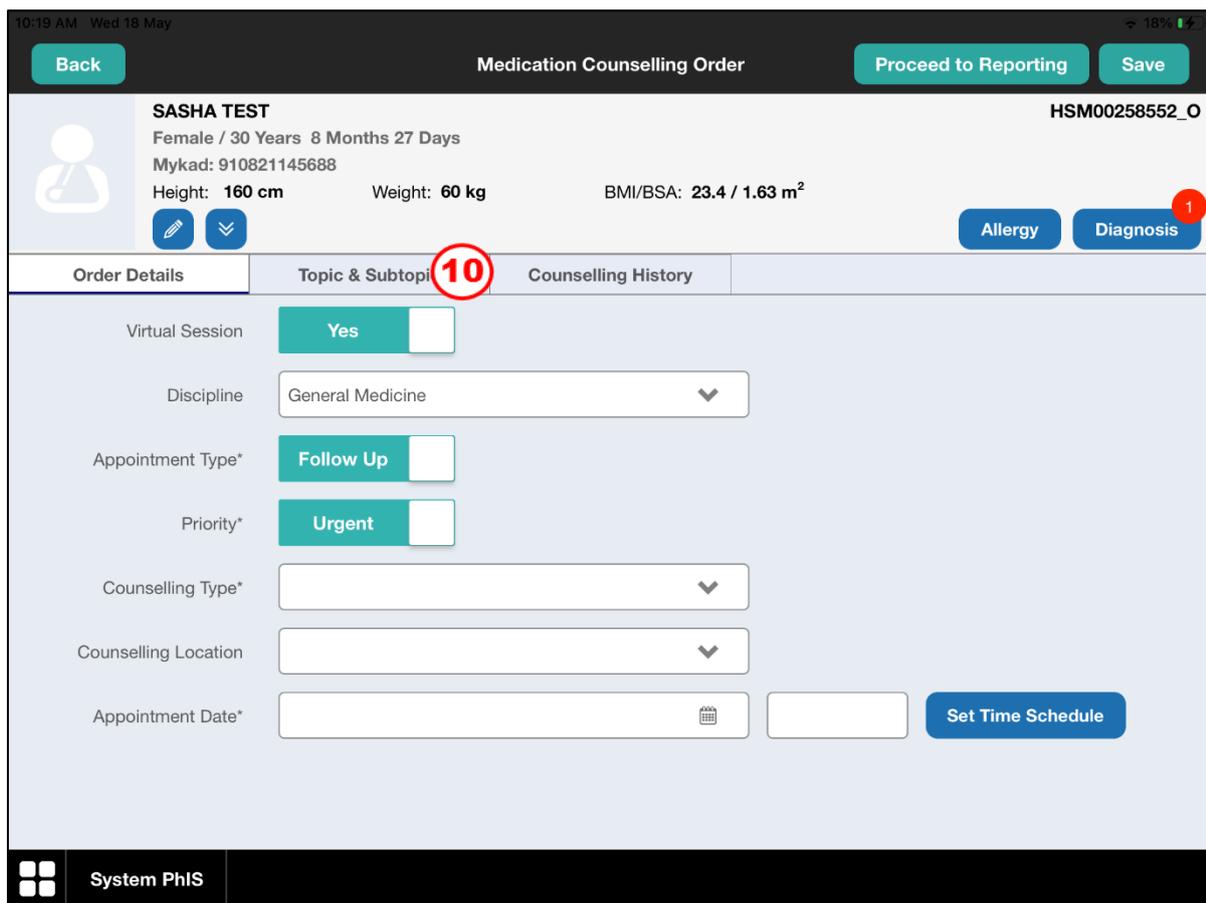
Time	MRN	Patient Name	Counselling Details
AM 08:00			<input type="checkbox"/>
08:30			<input type="checkbox"/>
09:00			<input type="checkbox"/>
09:30			<input type="checkbox"/>
10:00			<input type="checkbox"/>
10:30			<input checked="" type="checkbox"/>
11:00			<input type="checkbox"/>
11:30			<input type="checkbox"/>
PM 12:00			<input type="checkbox"/>
12:30			<input type="checkbox"/>
01:00			<input type="checkbox"/>
01:30			<input type="checkbox"/>

Figure 3.1.1-6 Counselling Schedule

Note

Click on  button to save selected date and time allocation to the medication counseling order screen as per Figure 3.1.1-7

User Manual – Medication Counselling



10:19 AM Wed 16 May 18%

Back Medication Counselling Order Proceed to Reporting Save

SASHA TEST HSM00258552_O

Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy Diagnosis

Order Details Topic & Subtopic **10** Counselling History

Virtual Session Yes

Discipline General Medicine

Appointment Type* Follow Up

Priority* Urgent

Counselling Type*

Counselling Location

Appointment Date* Set Time Schedule

System PhIS

Figure 3.1.1-7 Select Medication Counselling Order

STEP 10

Select **Topic and subtopic** from main menu as shown in Figure 3.1.1-7

STEP 11

Select **Topic** from the dropdown box

- Cardiac Rehabilitation
- Pain
- Device
- Disease
- Radiopharmaceutical
- Chemotherapy
- Medication
- Methadone Replacement Therapy
- Smoking Casselton

Note

Subtopic only appears if user selects topic Device, Disease or Radiopharmaceutical as topic.

User Manual – Medication Counselling

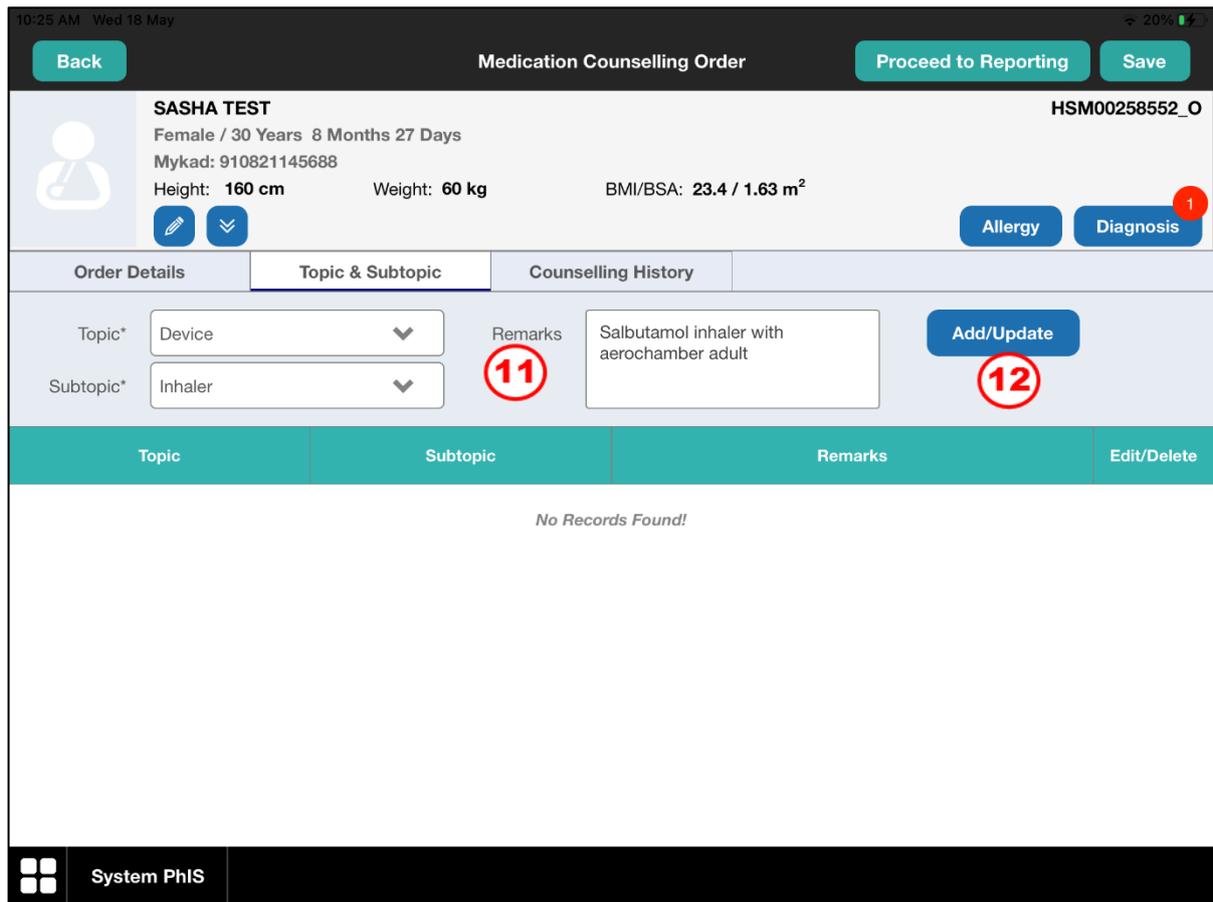


Figure 3.1.1-6 Select Medication Counselling Order

STEP 12

Tap on the  button to add record as shown in Figure 3.1.1-6

Note

- For this topic/subtopic can add multiple record
- User is able to select  to edit the save record
- User is able to select  to delete the record

User Manual – Medication Counselling

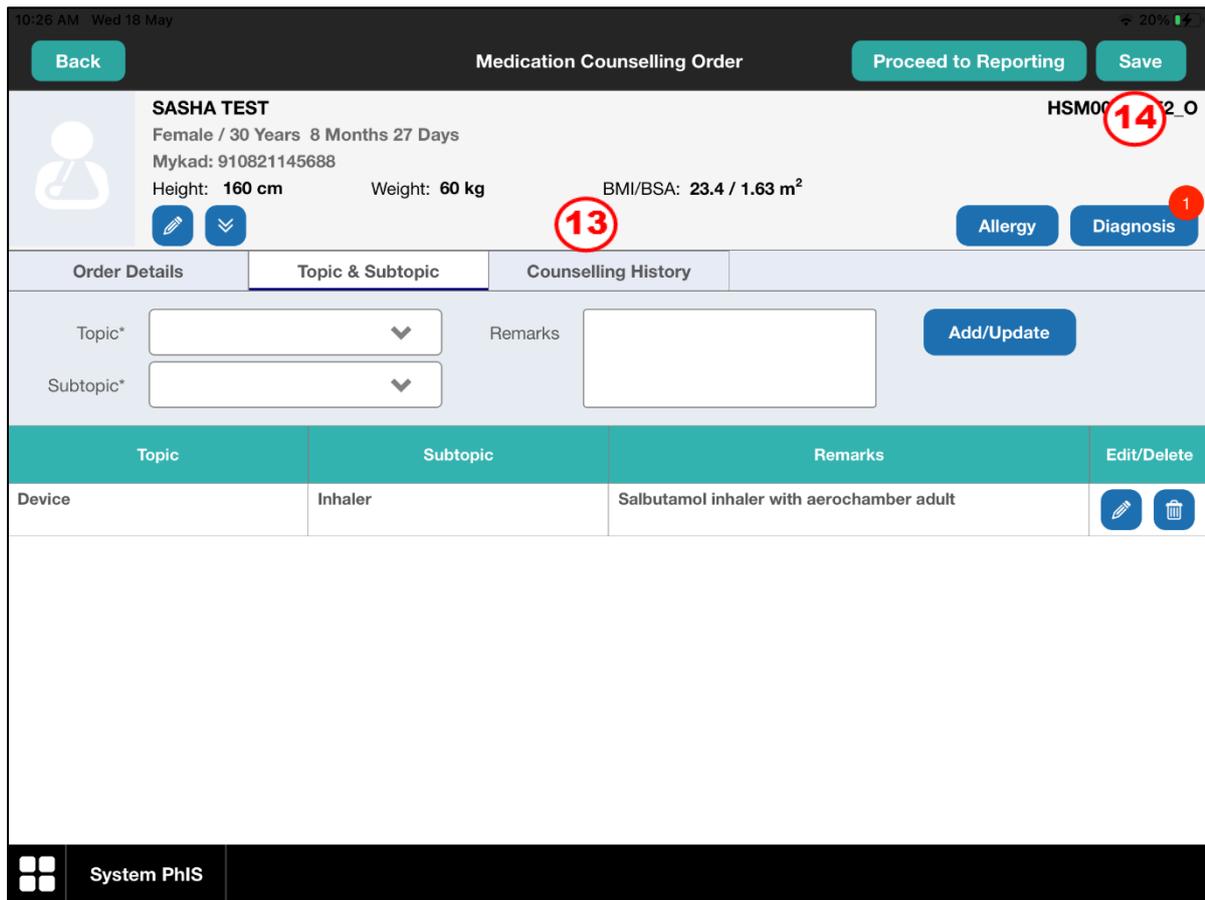


Figure 3.1.1-7 Select Medication Counselling Order

STEP 13

Tap on the **Counselling History** button to view the record as shown in Figure 3.1.1-7

STEP 14

Tap the **Save** button to save record as shown in Figure 3.1.1-7

User Manual – Medication Counselling

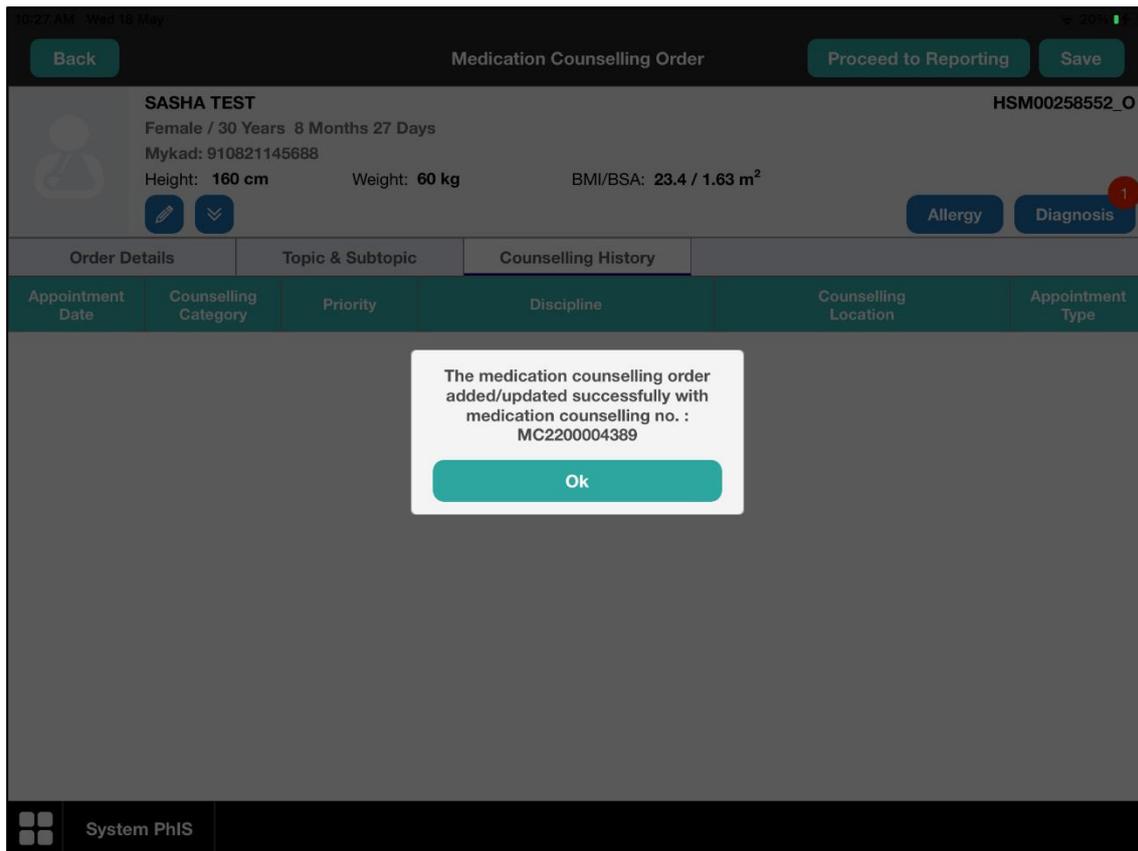


Figure 3.1.1-8 Select Medication Counselling Order

Note

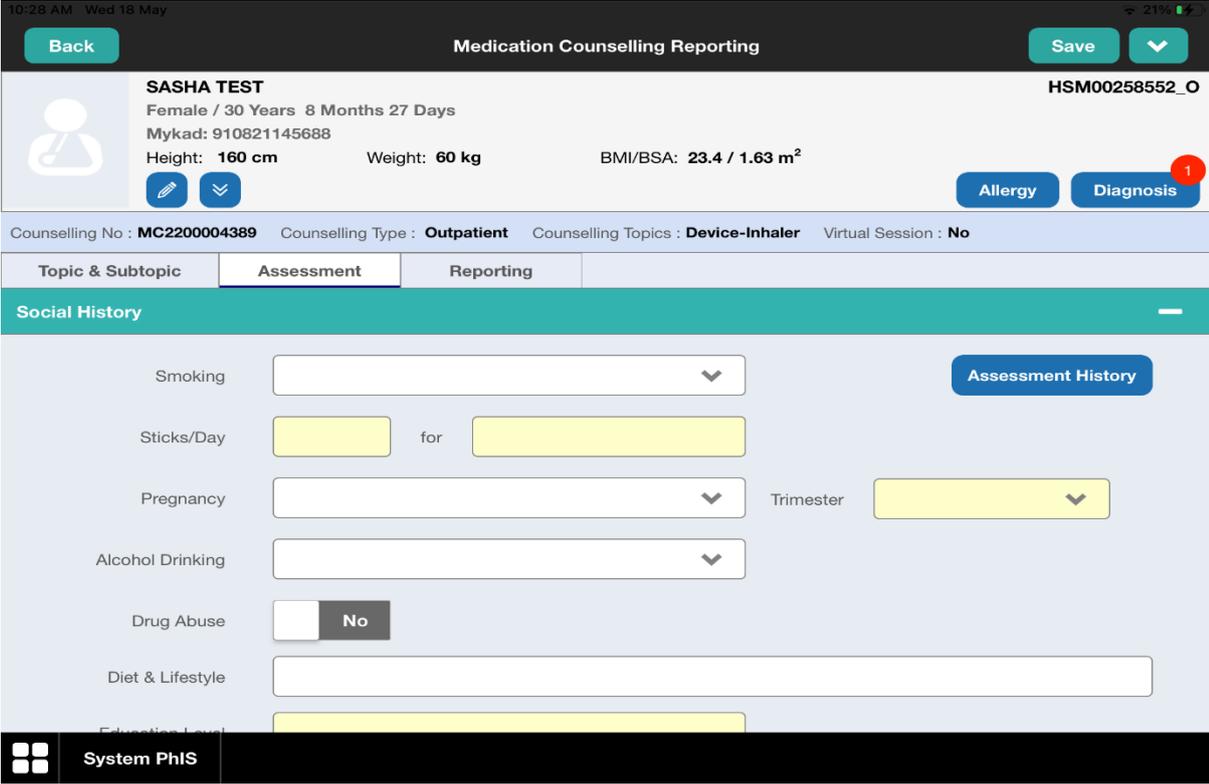
- The medication counselling number will auto generate after Tap the save button as shown in Figure 3.1.1-8
- Counselling history will display based on previous record
- Medication Counselling No. will be automatically generated for future reference.
- The medication counselling appointment record after save for individual will as shown in figure 3.1.1-8
- To proceed to reporting tap the **Proceed to Reporting** button as shown as figure 3.1.1-8

3.2 Reporting

This function is used to record reports for medication counselling.

3.2.1 Individual Reporting

This function allows user to record individual counselling reports.

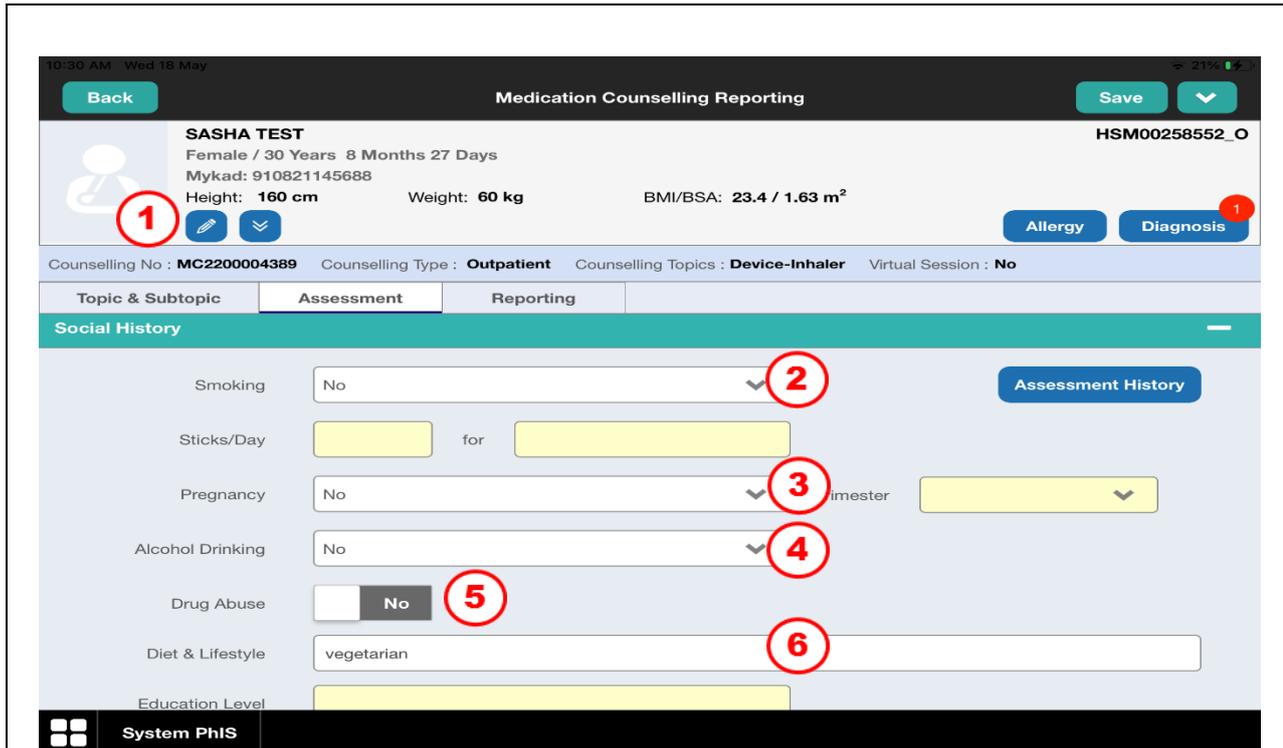


The screenshot displays the 'Medication Counselling Reporting' interface for an individual patient. At the top, there are 'Back', 'Save', and a dropdown menu. The patient's name is 'SASHA TEST', with details: Female / 30 Years 8 Months 27 Days, Mykad: 910821145688, Height: 160 cm, Weight: 60 kg, and BMI/BSA: 23.4 / 1.63 m². There are buttons for 'Allergy' and 'Diagnosis' (with a notification badge '1'). Below this, counselling details are shown: Counselling No: MC2200004389, Counselling Type: Outpatient, Counselling Topics: Device-Inhaler, and Virtual Session: No. A tabbed interface shows 'Topic & Subtopic', 'Assessment', and 'Reporting'. The 'Social History' section is expanded, containing fields for Smoking (dropdown), Sticks/Day (input) for (input), Pregnancy (dropdown) with Trimester (dropdown), Alcohol Drinking (dropdown), Drug Abuse (checkbox with 'No' label), and Diet & Lifestyle (input). An 'Assessment History' button is also present. The bottom navigation bar shows 'System PhIS'.

Figure 3.2.1-1 Medication Counselling Reporting (Individual)

Note

- There are 2 sections to be filled in the Medication Counselling Reporting (Individual) as shown in Figure 3.2.1-1:
 - a) Assessment
 - b) Reporting



10:30 AM, Wed 18 May

Back Medication Counselling Reporting Save

SASHA TEST HSM00258552_O

Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy Diagnosis

Counselling No : MC2200004389 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic Assessment Reporting

Social History

Smoking No

Sticks/Day for

Pregnancy No trimester

Alcohol Drinking No

Drug Abuse No

Diet & Lifestyle vegetarian

Education Level

System PhIS

Figure 3.2.1-2 Assessment

Assessment Section Social History

STEP 1

Enter or update **Body Weight** by tapping edit button

STEP 2

Select **Smoking** from the drop-down button

- Yes
- No
- Ex-smoker
- Second-hand Smoker

Note

Stick/Day and **For** field will be enabled for user to fill when 'Yes' is selected.

STEP 3

Select **Pregnancy** from the drop down option

- Yes
- No
- Planning To Get Pregnant

User Manual – Medication Counselling

STEP 4

Select **Alcohol Drinking** from the drop down option

- Yes
- No

Note

Amount field will be enabled for user to fill when 'Yes' from the drop down option is selected.

STEP 5

Select **Drug Abuse** from the drop down option

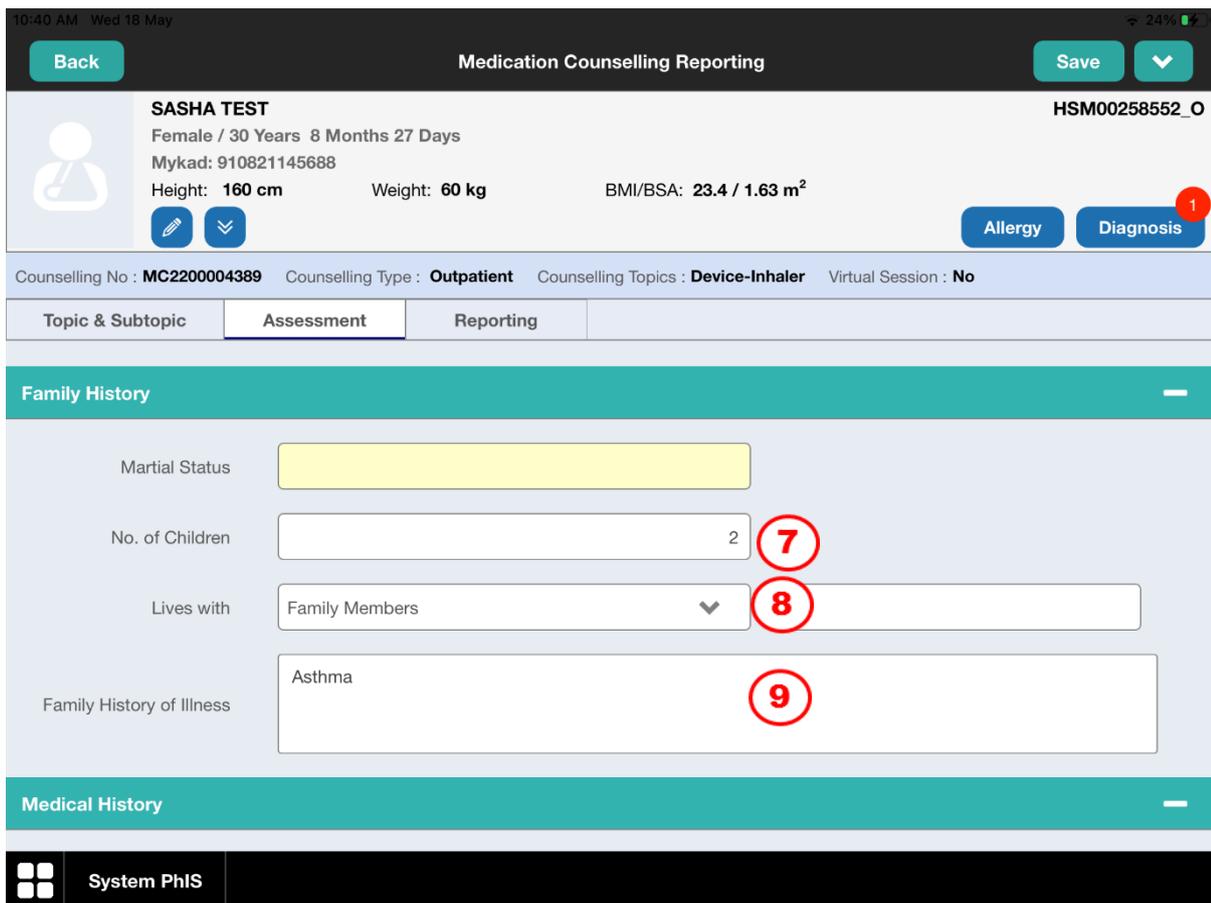
- Yes
- No

STEP 6

Enter **Diet & Lifestyle**

Note

Education Level and **Marital Status** field will automatically display from the registration screen



10:40 AM Wed 18 May 24%

Back Medication Counselling Reporting Save

SASHA TEST HSM00258552_O
Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy Diagnosis

Counselling No : MC2200004389 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic	Assessment	Reporting
Family History		
Marital Status	<input type="text"/>	
No. of Children	<input type="text" value="2"/>	7
Lives with	Family Members	8
Family History of Illness	Asthma	9
Medical History		

System PhIS

Figure 3.2.1-3 Assessment

Family History

STEP 7

Enter **No. Of Children**

STEP 8

Select **Lives With** from the drop down option

- Alone
- Family Members
- Nursing Home
- Others

STEP 9

Enter **Family History of Illness**

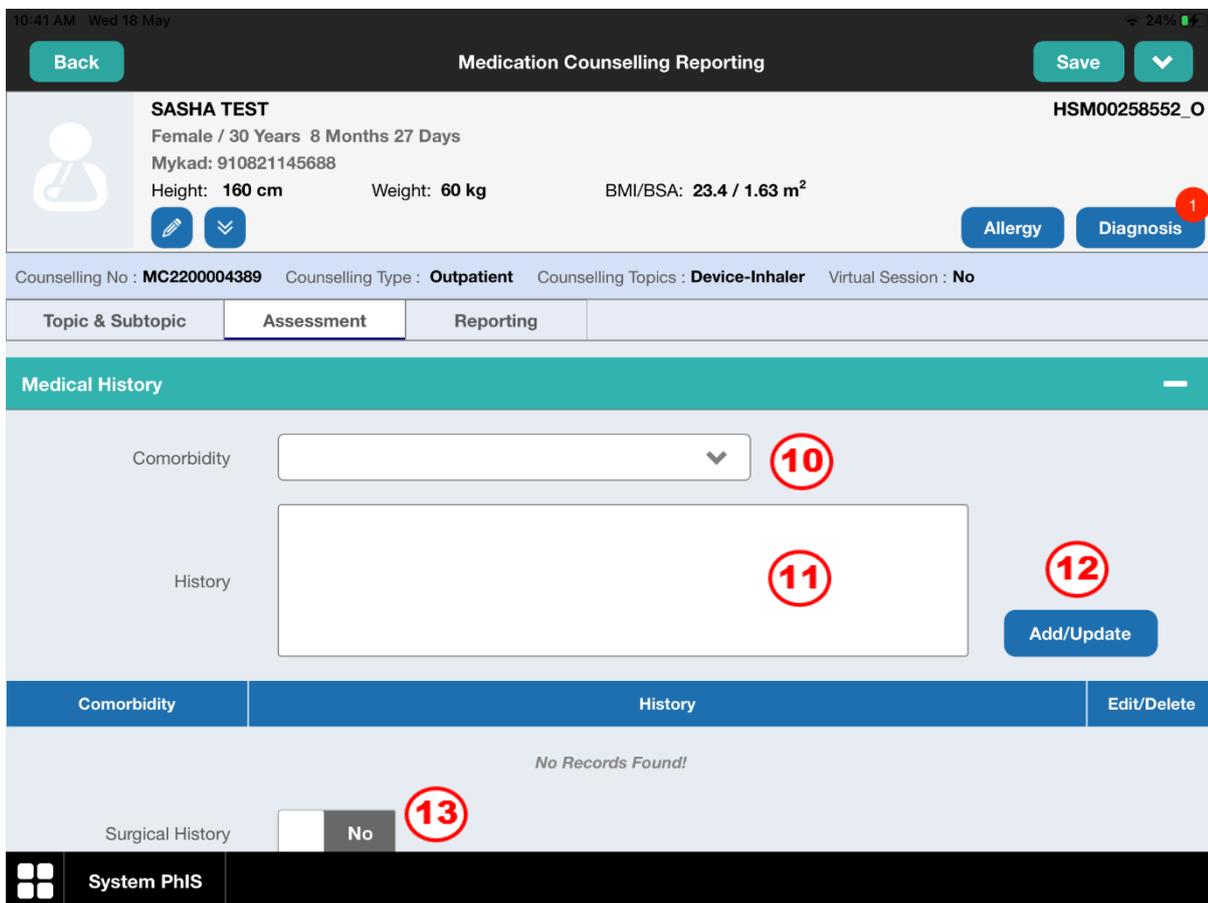


Figure 3.2.1-4 Assessment

Medical History

STEP 10

Select a Comorbidity

- Hypertension

User Manual – Medication Counselling

- COPD
- RVD
- Ischemic Heart Disease
- Other
- Diabetes Mellitus
- Tuberculosis
- AF
- Asthma
- Hepatitis B
- Hepatitis C
- Heart Failure
- ESRD

STEP 11

Enter the History based on the Comorbidity

STEP 12

Tap  button to add or update medical history

Note

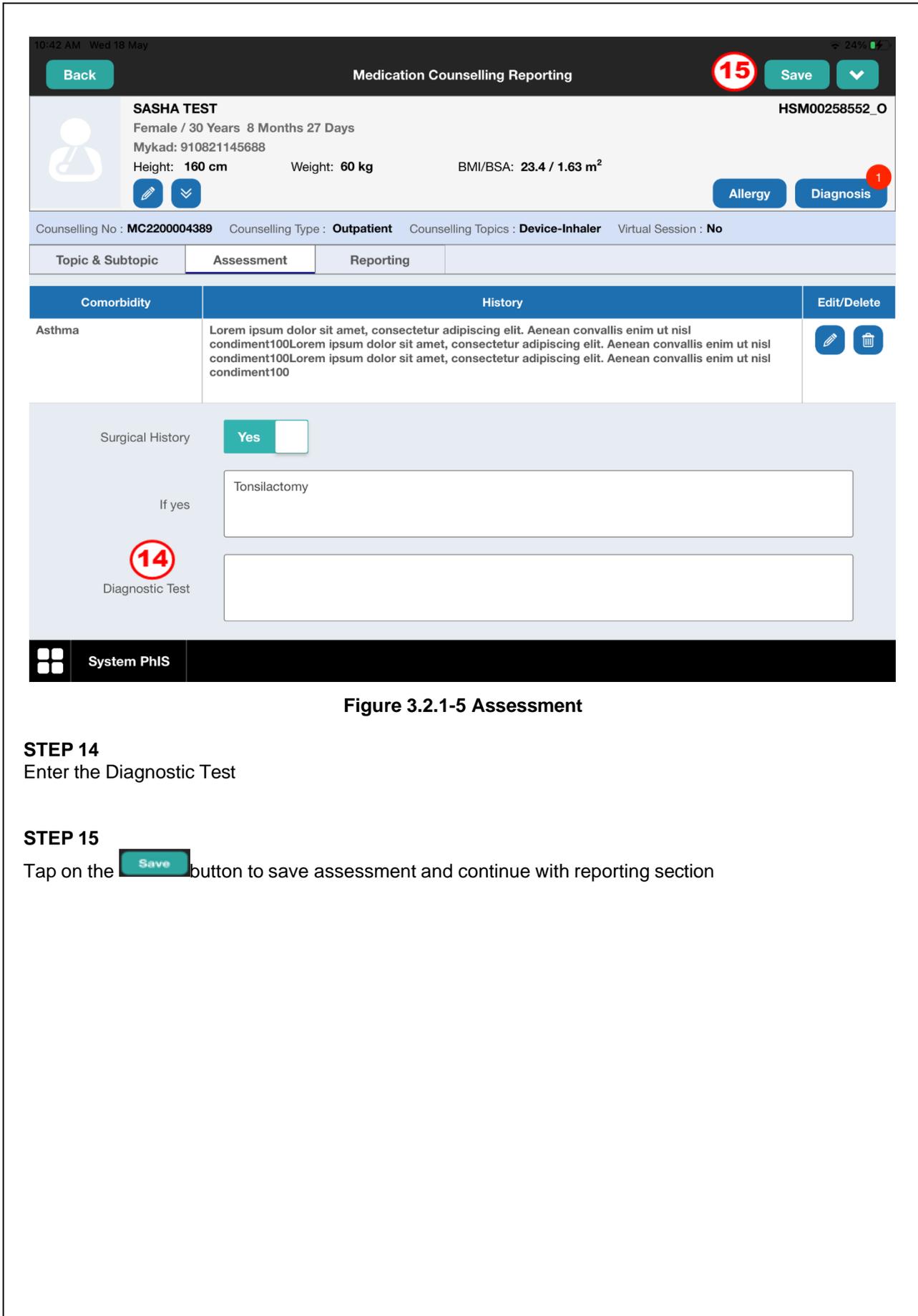
Repeat STEP 10 to STEP 12 to add another Comorbidity

STEP 13

Select ***Surgical History*** from the stretch button

- Yes
- No

User Manual – Medication Counselling



10:42 AM Wed 18 May 24%

Back Medication Counselling Reporting 15 Save

SASHA TEST HSM00258552_O

Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy Diagnosis 1

Counselling No : MC2200004389 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic	Assessment	Reporting
Comorbidity	History	
Asthma	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean convallis enim ut nisl condiment100Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean convallis enim ut nisl condiment100	

Surgical History Yes

If yes

14 Diagnostic Test

System PhIS

Figure 3.2.1-5 Assessment

STEP 14

Enter the Diagnostic Test

STEP 15

Tap on the  button to save assessment and continue with reporting section

Reporting Section

11:06 AM Wed 18 May 30%

Back Medication Counselling Reporting **Confirm** **Save** **▼**

SASHA TEST HSM00258552_O
Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy **Diagnosis** ¹

Counselling No : MC2200004389 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic	Assessment	Reporting
Counselled but not recruited into MTAC	<input type="checkbox"/>	<input type="text"/> 16 Type of MTAC
Caregivers	<input type="text"/>	16
Understanding	<input type="text"/> %	Calculate Score 17
Follow Up Required	<input type="checkbox"/>	<input type="text"/> 18 Set Time Schedule
Counselling Duration	<input type="text"/>	in Minutes 19
Adherence Score	<input type="text"/>	<input type="text"/>
Follow Up Reason	<input type="text"/>	

System PhIS

Figure 3.2.1-6 Reporting

Note

Counselled but not recruited into MTAC checkbox to be selected prior to selecting type of MTAC

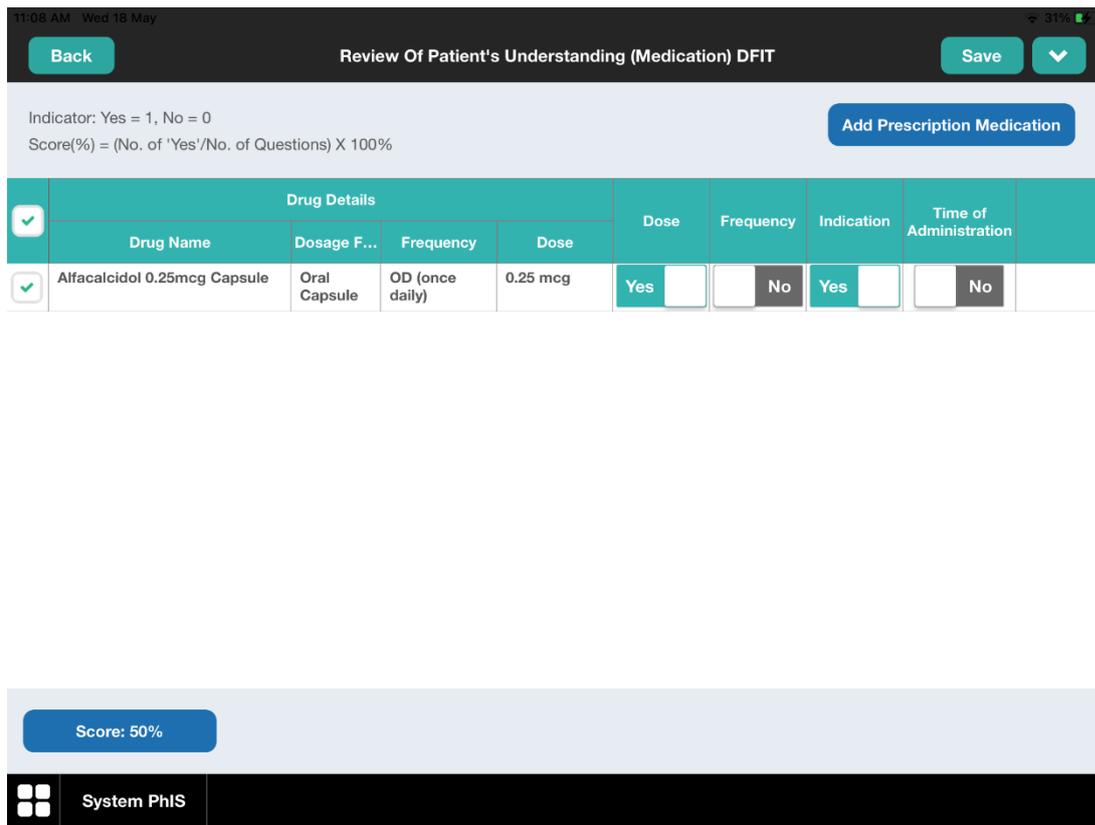
STEP 16

Enter value in **Caregivers** field

STEP 17

Click on **Calculate Score** button to calculate patients understanding system will appear as per Figure 3.2.1-7

User Manual – Medication Counselling



11:08 AM Wed 18 May 31%

Back Review Of Patient's Understanding (Medication) DFIT Save

Indicator: Yes = 1, No = 0
Score(%) = (No. of 'Yes'/No. of Questions) X 100%

Add Prescription Medication

	Drug Details				Dose	Frequency	Indication	Time of Administration
	Drug Name	Dosage F...	Frequency	Dose				
<input checked="" type="checkbox"/>	Alfacalcidol 0.25mcg Capsule	Oral Capsule	OD (once daily)	0.25 mcg	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Score: 50%

System PhIS

Figure 3.2.1-7 Review of Patient’s Understanding

Note

Click at **Add Prescription Medication** and fill in the medication details and select indicator based on patients understanding and system will calculate score based on patient’s understanding

STEP 18

Select follow up required checkbox and fill in date and schedule if needed

STEP 19

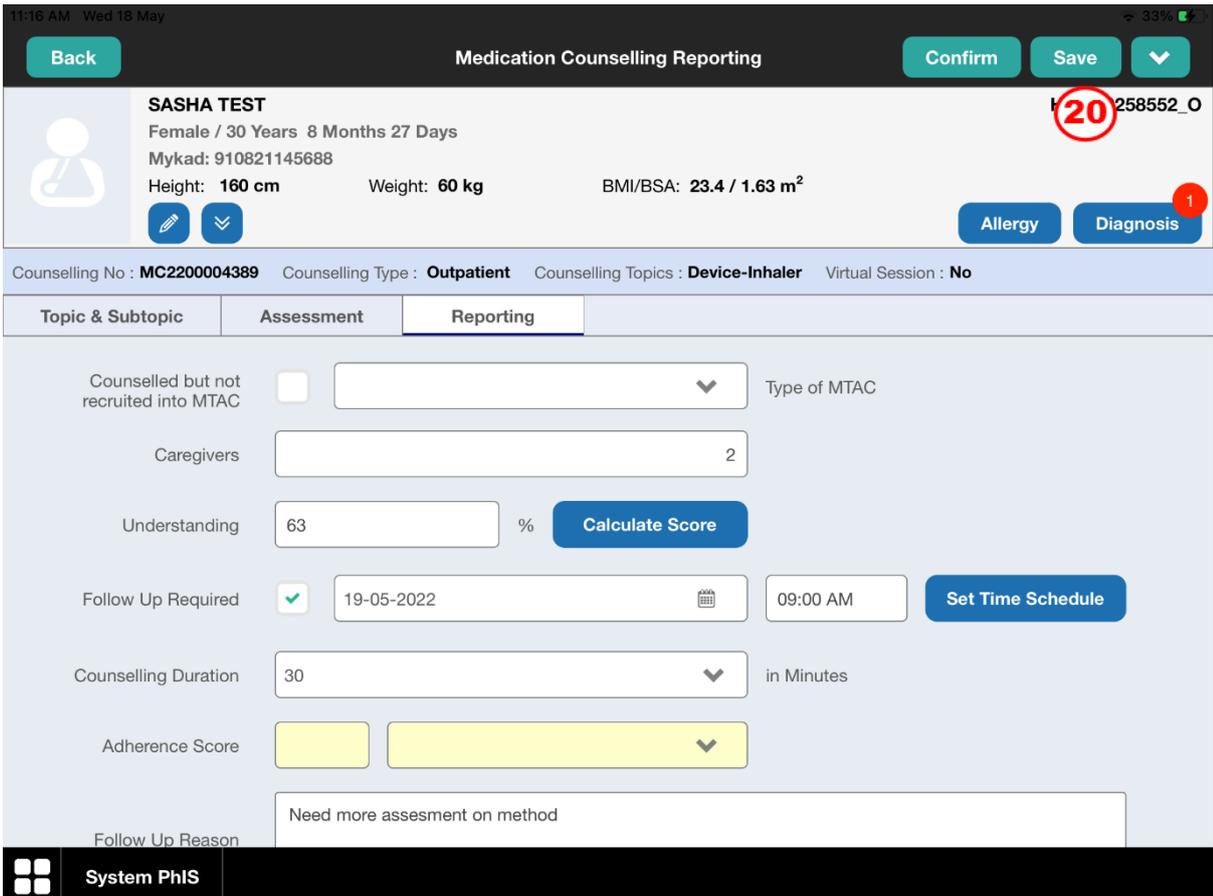
Select **Counselling Duration (in Minutes)** from the dropdown box

- 15
- 30
- 45
- 60

Note

System will display value in Adherence Score field based on MyMAAT total score and category. Score ≥ 54, display category as “Good Adherence”, Score < 54, display category as “Moderate and Poor Adherence”

User Manual – Medication Counselling



11:16 AM Wed 18 May 33% Back Medication Counselling Reporting Confirm Save ▼

SASHA TEST 20 258552_O
Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²
Allergy Diagnosis 1

Counselling No : MC2200004389 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic	Assessment	Reporting
Counselled but not recruited into MTAC	<input type="checkbox"/>	<input type="text"/> Type of MTAC
Caregivers	<input type="text"/>	2
Understanding	<input type="text"/> 63 %	Calculate Score
Follow Up Required	<input checked="" type="checkbox"/>	<input type="text"/> 19-05-2022 09:00 AM Set Time Schedule
Counselling Duration	<input type="text"/> 30	in Minutes
Adherence Score	<input type="text"/>	<input type="text"/>
Follow Up Reason	<input type="text"/> Need more assesment on method	

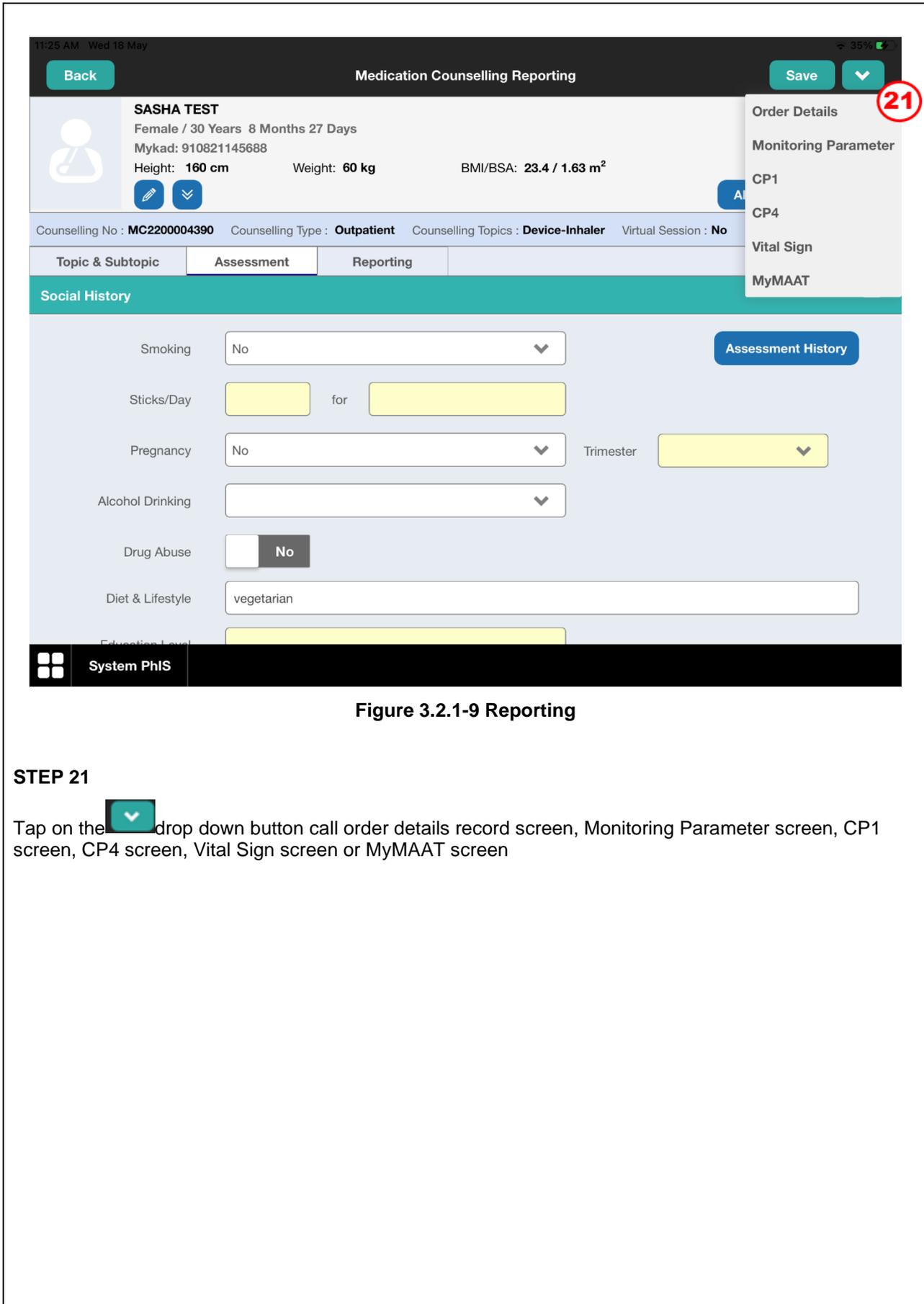
System PhIS

Figure 3.2.1-8 Reporting

STEP 20

Tap on the Save button to save record as show in figure 3.2.1-8

User Manual – Medication Counselling



The screenshot displays the 'Medication Counselling Reporting' screen for a patient named SASHA TEST. The patient's details include gender (Female), age (30 Years 8 Months 27 Days), Mykad (910821145688), height (160 cm), weight (60 kg), and BMI/BSA (23.4 / 1.63 m²). The counselling session is identified as 'Outpatient' for 'Device-Inhaler' with a 'Virtual Session' of 'No'. The 'Social History' section contains several input fields: Smoking (No), Sticks/Day (empty), Pregnancy (No), Alcohol Drinking (empty), Drug Abuse (No), and Diet & Lifestyle (vegetarian). A dropdown menu is open, listing options: Order Details, Monitoring Parameter, CP1, CP4, Vital Sign, and MyMAAT. A red circle with the number '21' is placed over the dropdown arrow. The bottom of the screen shows the 'System PhIS' logo.

Figure 3.2.1-9 Reporting

STEP 21

Tap on the  drop down button call order details record screen, Monitoring Parameter screen, CP1 screen, CP4 screen, Vital Sign screen or MyMAAT screen

User Manual – Medication Counselling

3.2.2 CP1

The function of this menu is to record a complete patient medication history within 24 hours of admission.

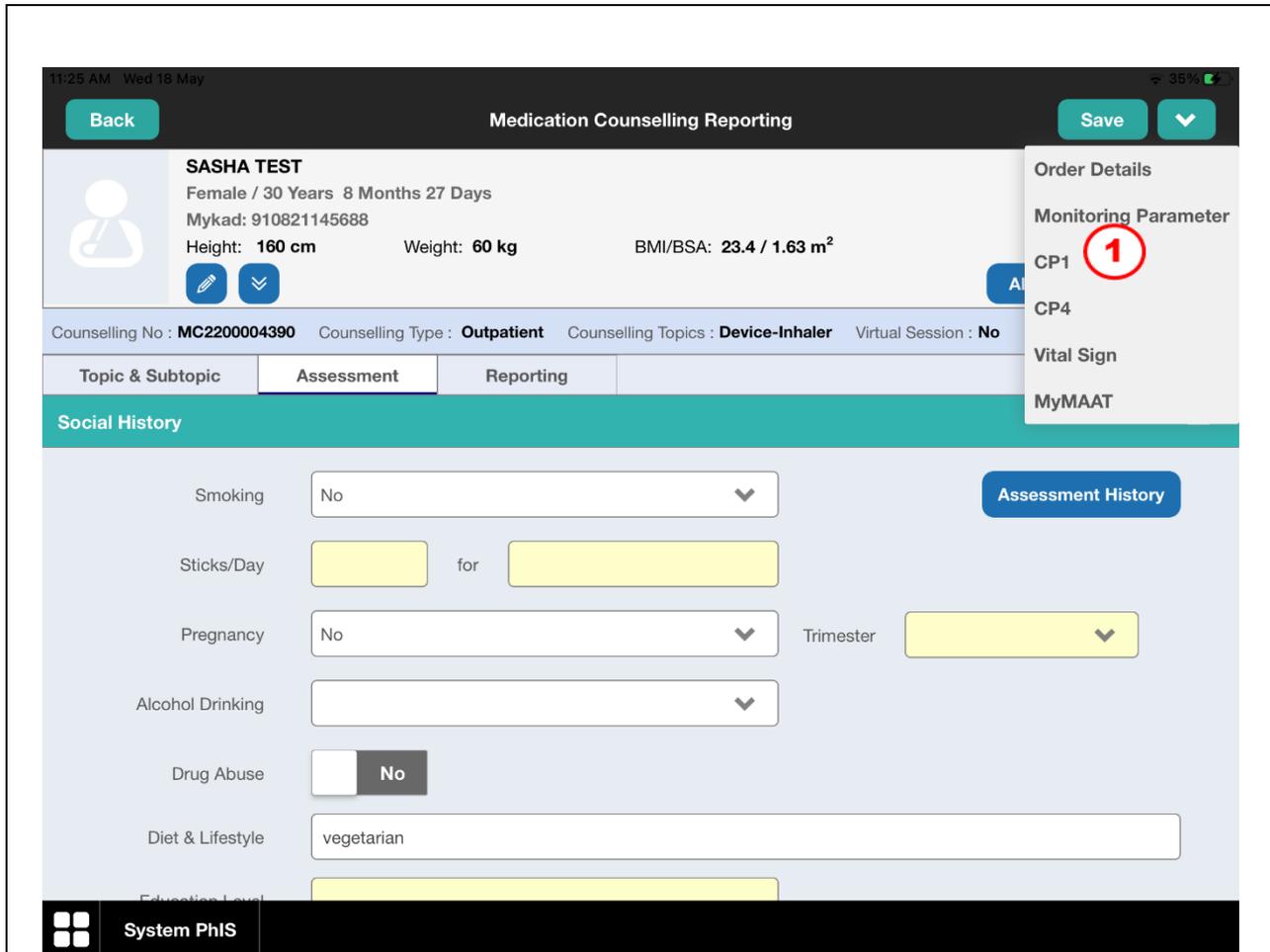
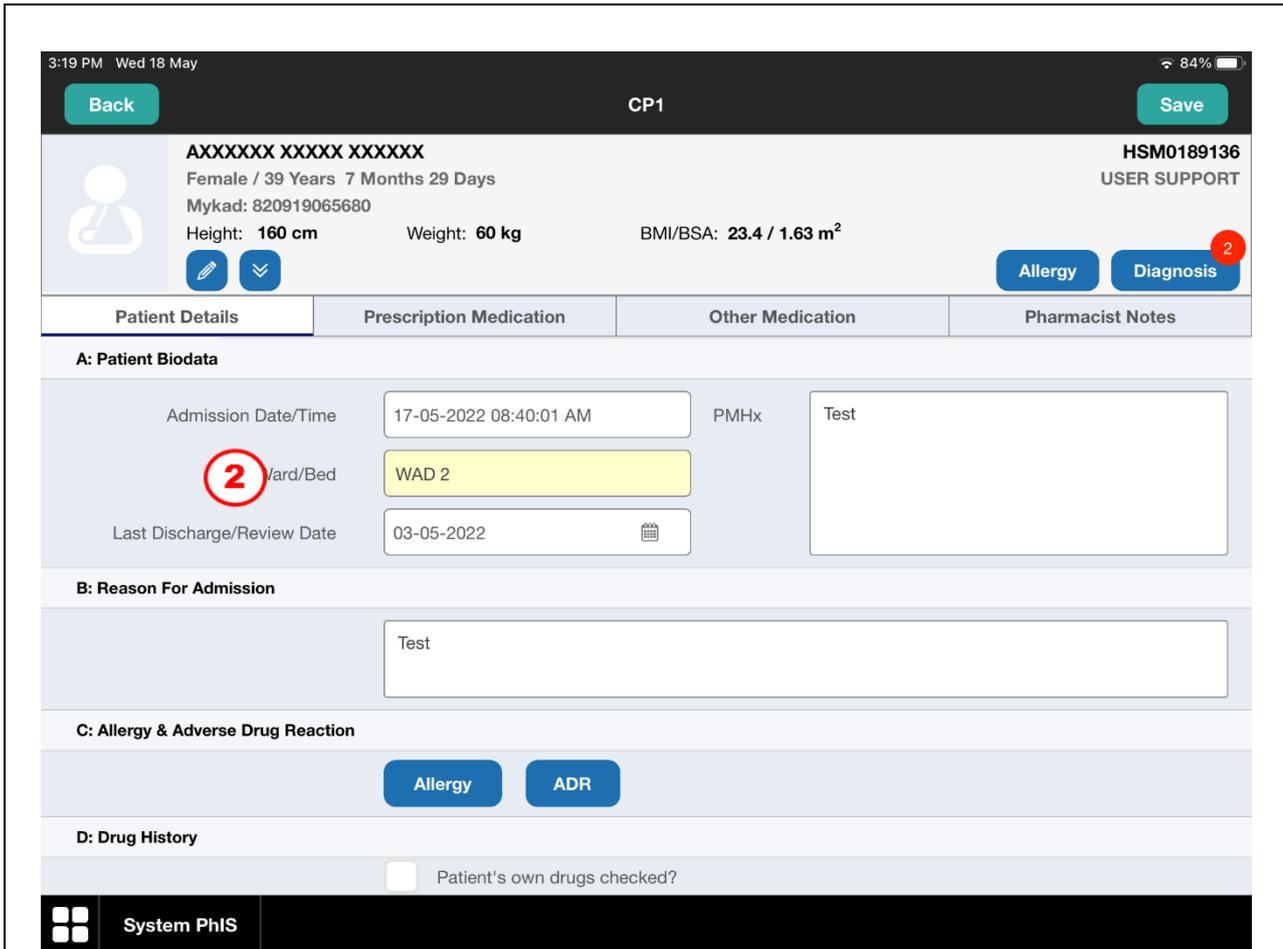


Figure 3.2.2-1 CP1 Button

STEP 1

Tap on the  drop down button to call CP1 details record as per Figure 3.2.2-1

User Manual – Medication Counselling



3:19 PM Wed 18 May 84%

Back CP1 **Save**

AXXXXXX XXXXX XXXXXX **HSM0189136**
 Female / 39 Years 7 Months 29 Days USER SUPPORT
 Mykad: 820919065680
 Height: **160 cm** Weight: **60 kg** BMI/BSA: **23.4 / 1.63 m²**

2 **Allergy** **Diagnosis**

Patient Details Prescription Medication Other Medication Pharmacist Notes

A: Patient Biodata

Admission Date/Time: 17-05-2022 08:40:01 AM PMHx: Test

2 Ward/Bed: WAD 2

Last Discharge/Review Date: 03-05-2022

B: Reason For Admission

Test

C: Allergy & Adverse Drug Reaction

Allergy **ADR**

D: Drug History

Patient's own drugs checked?

System PhIS

Figure 3.2.2-2 CP1

STEP 2

Enter the necessary information

- a) **A: Patient Biodata**
- b) **B: Reason for Admission**
- c) **C: Allergy & Adverse Drug Reaction**
- d) **D: Drug history**

Note

User can view information of patient Allergy and ADR by clicking at the **Allergy** / **ADR** buttons

User Manual – Medication Counselling

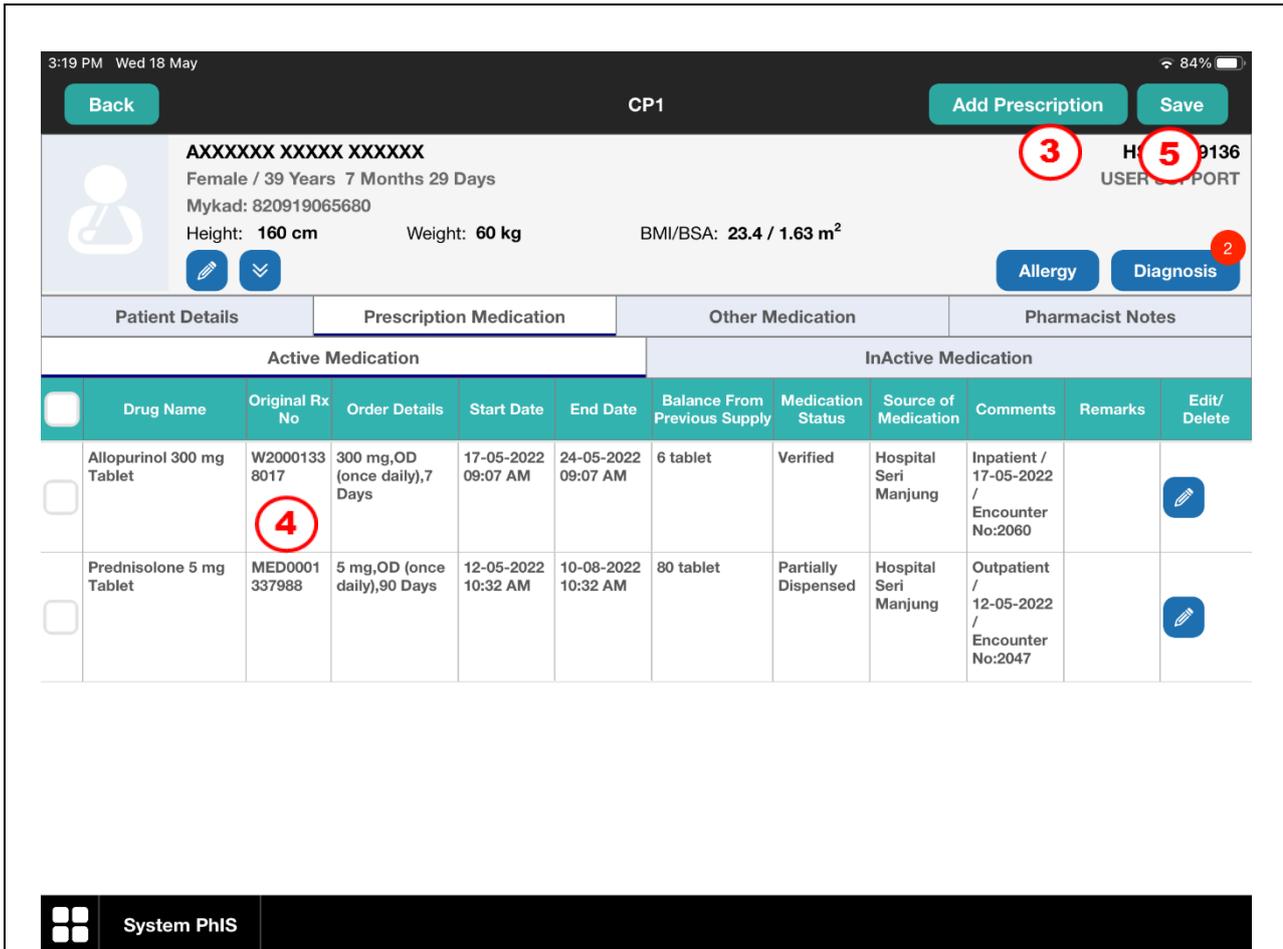


Figure 3.2.2-3 Prescription Medication

STEP 3

Tap on the **Add Prescription** button to enter the information as Figure 3.2.2-3.

Note

Prescription medication will display patient's medication from last previous visit

STEP 4

Edit the necessary information by clicking at the  button

- a) **Drug Name (Specify Strength)**
- b) **Original Rx No**
- c) **Order Details**
- d) **Start Date**
- e) **End Date**
- f) **Remarks**
- g) **Balance From Previous Supply**
- h) **Medication Status**
- i) **Source of Medication**

j) **Comments**

STEP 5

Tap on the **Save** button to save record

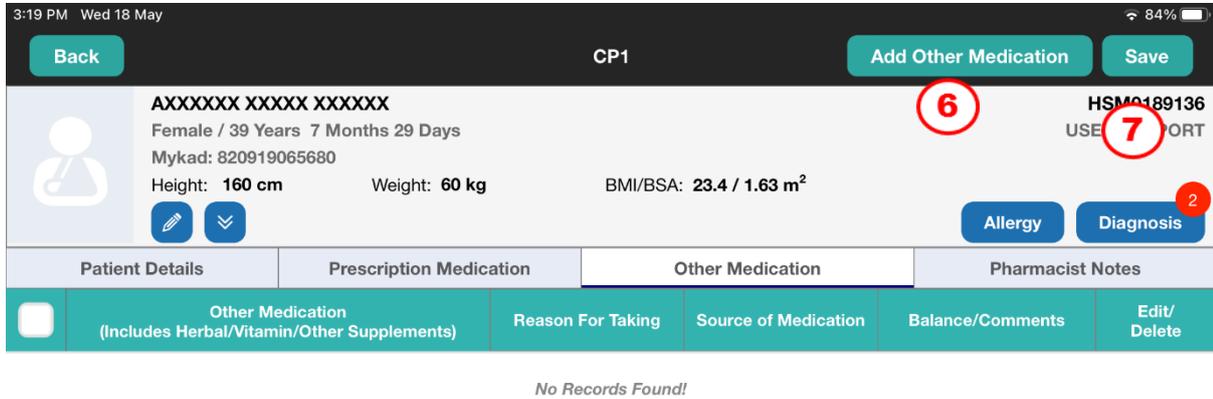


Figure 3.2.2-4 Other Medication

STEP 6

Tap on the **Add Other Medication** button to enter the information below:

- a) **Other Medication**
- b) **Reason for Taking**
- c) **Source of Medication**
- d) **Balance/Comments**

STEP 7

Tap on the **Save** button to save record

User Manual – Medication Counselling

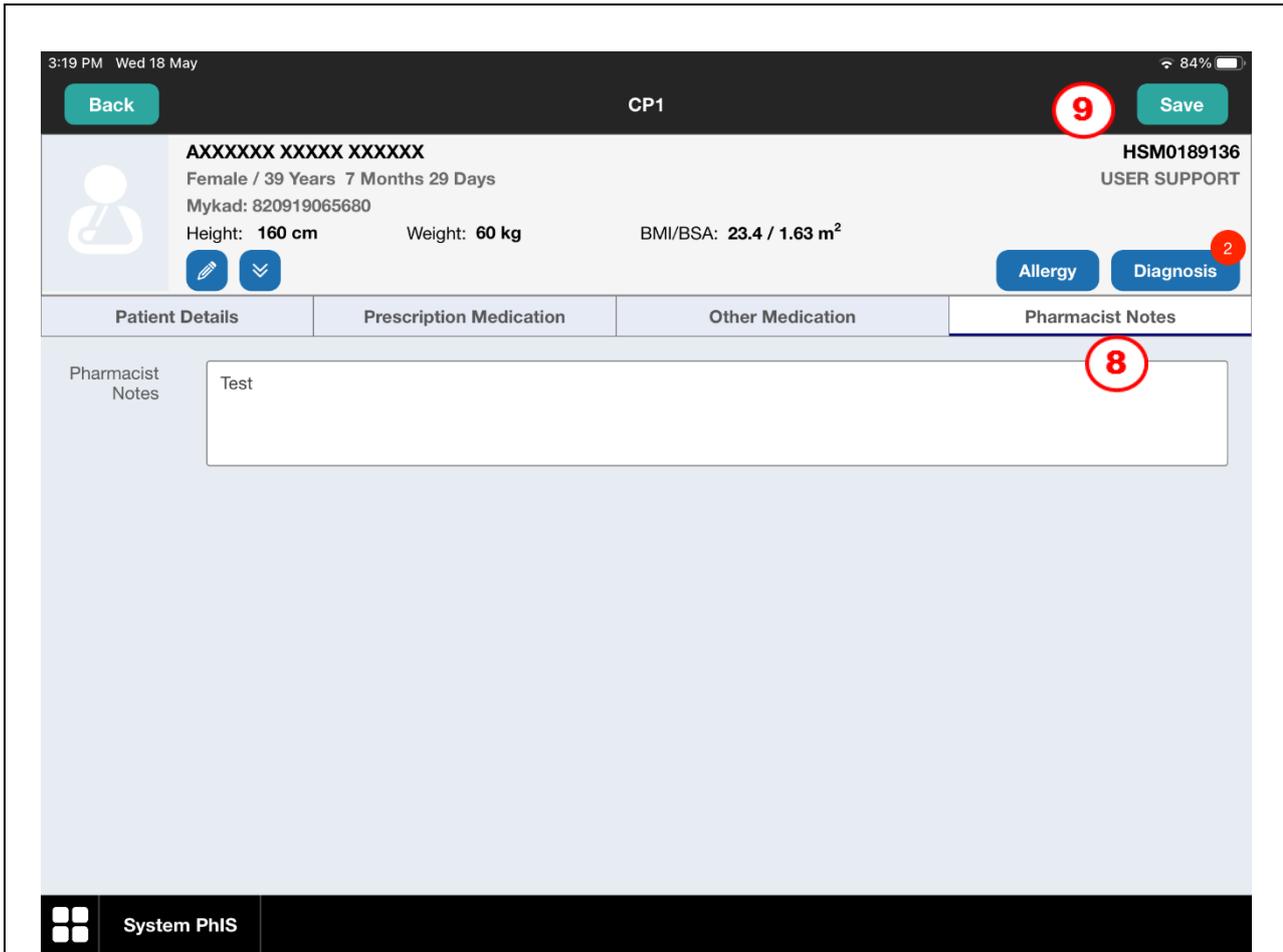


Figure 3.2.2-5 Pharmacist Notes

STEP 8

Tap at the  tab and key in the notes

STEP 9

Tap on the  button to save the CP1 record and confirmation alert will display as Figure 3.2.2-6

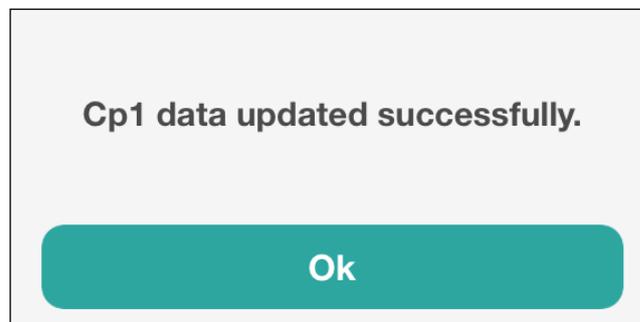


Figure 3.2.2-6 Confirmation Alert

Note

Information under Prescription Medication and Other Prescription will be display in the CP2 if user ticks on the information checkbox.

User Manual – Medication Counselling

3.2.3 CP4

To record CP4, perform the step below:

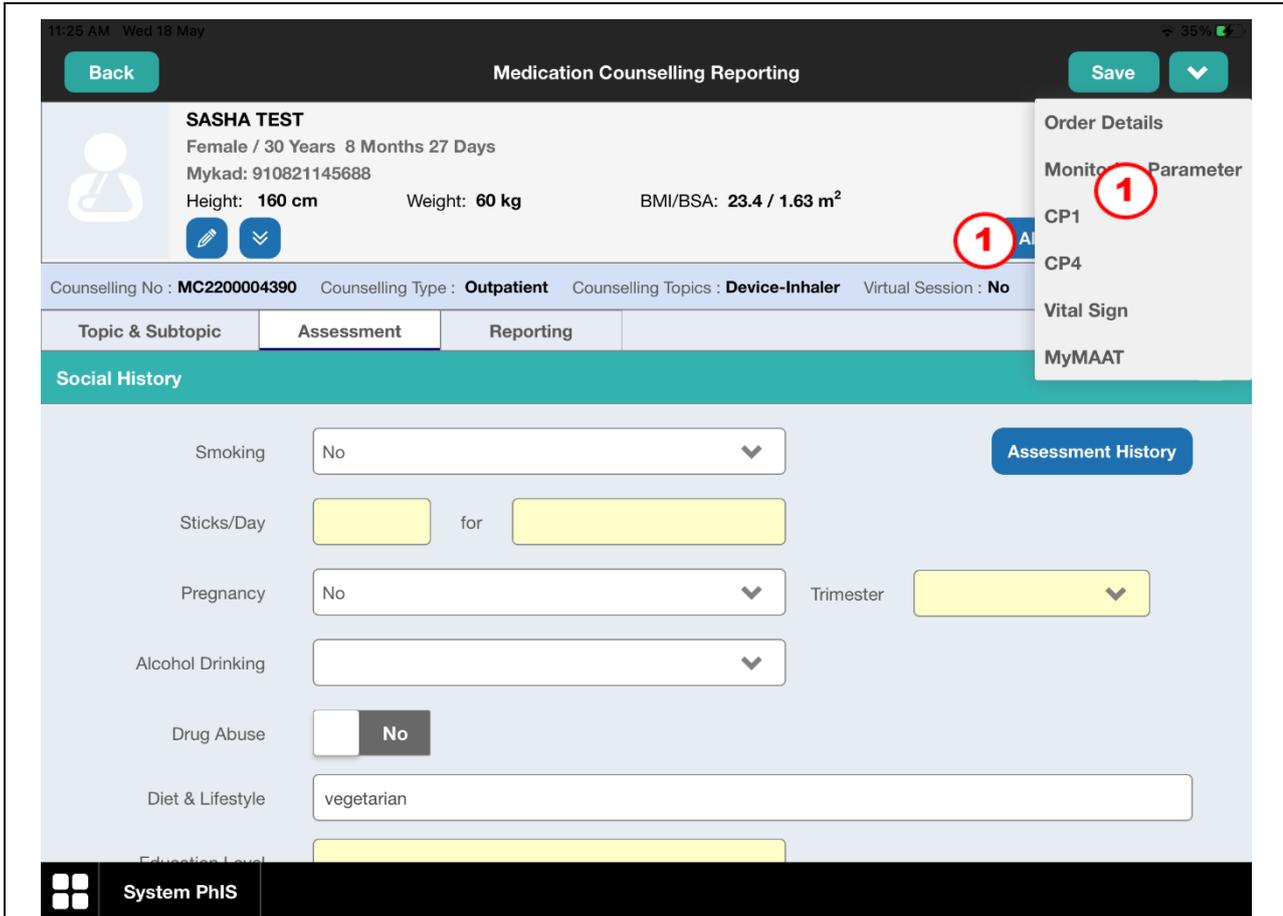
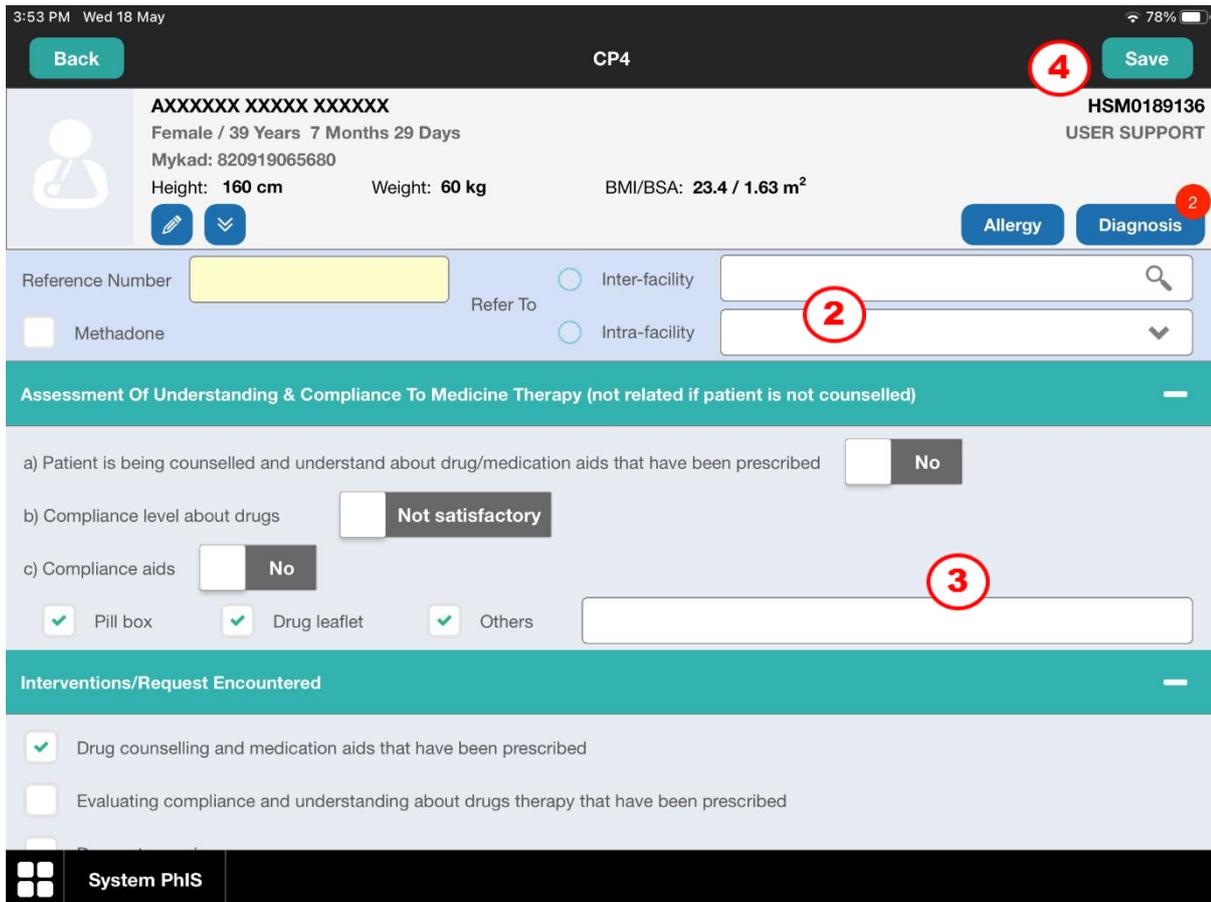


Figure 3.2.3-1 CP4 Button

STEP 1

Tap on the  drop down button to call CP4 details record as per Figure 3.2.3-1

User Manual – Medication Counselling

To Record CP4

3:53 PM Wed 18 May CP4 Save

Back

XXXXXX XXXXX XXXXXX HSM0189136
Female / 39 Years 7 Months 29 Days USER SUPPORT
Mykad: 820919065680
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²
Allergy Diagnosis

Reference Number [Yellow Box] Refer To Inter-facility Intra-facility

Methadone

Assessment Of Understanding & Compliance To Medicine Therapy (not related if patient is not counselled)

a) Patient is being counselled and understand about drug/medication aids that have been prescribed No

b) Compliance level about drugs Not satisfactory

c) Compliance aids No

Pill box Drug leaflet Others [Text Box]

Interventions/Request Encountered

Drug counselling and medication aids that have been prescribed

Evaluating compliance and understanding about drugs therapy that have been prescribed

System PhIS

Figure 3.2.3-2 CP4

STEP 2Select **Refer To**

- a) **Inter-facility**
- b) **Intra-facility**

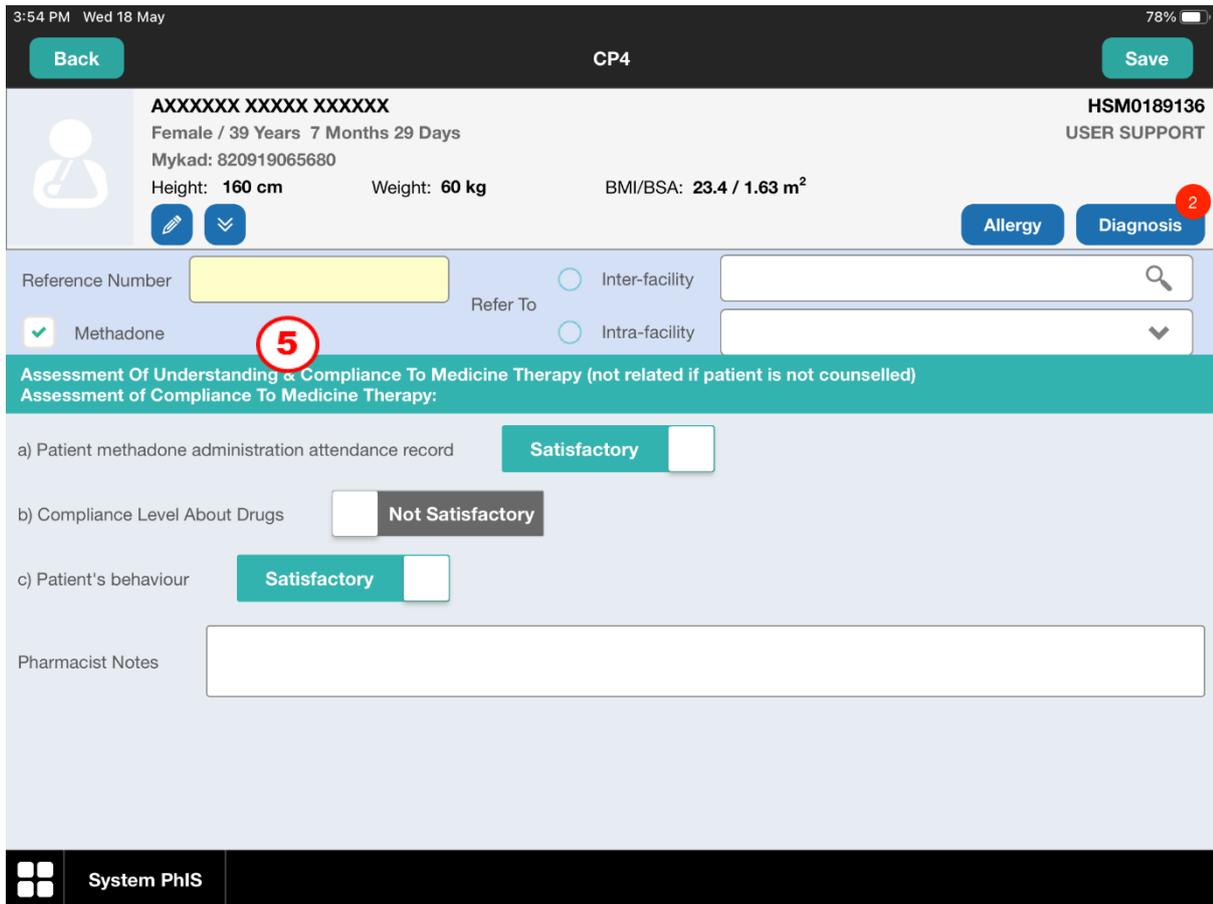
STEP 3

Fill up the question

STEP 4Tap on the  button to save the record

User Manual – Medication Counselling

To Record CP4 Methadone



3:54 PM Wed 18 May 78%

Back CP4 Save

AXXXXXX XXXXX XXXXXX HSM0189136
Female / 39 Years 7 Months 29 Days USER SUPPORT
Mykad: 820919065680
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Reference Number Inter-facility
Refer To Intra-facility

Methadone **5** Inter-facility Intra-facility

Assessment Of Understanding & Compliance To Medicine Therapy (not related if patient is not counselled)
Assessment of Compliance To Medicine Therapy:

a) Patient methadone administration attendance record Satisfactory

b) Compliance Level About Drugs Not Satisfactory

c) Patient's behaviour Satisfactory

Pharmacist Notes

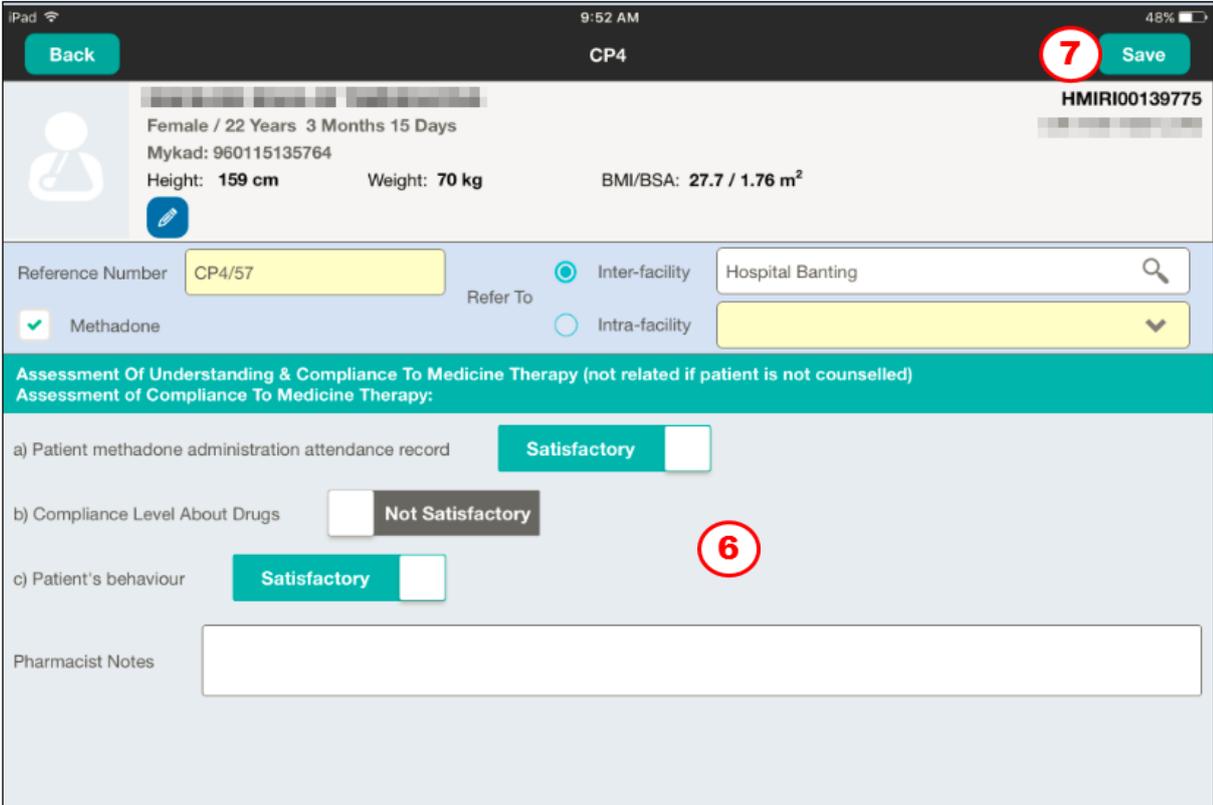
System PhIS

Figure 3.2.3-3 CP4 Methadone

STEP 5

Tap on the **Methadone** checkbox

User Manual – Medication Counselling



iPad 9:52 AM 48%
Back CP4 Save 7
HMIRI00139775
Female / 22 Years 3 Months 15 Days
Mykad: 960115135764
Height: 159 cm Weight: 70 kg BMI/BSA: 27.7 / 1.76 m²
Reference Number CP4/57 Refer To Inter-facility Hospital Banting
Methadone Intra-facility
Assessment Of Understanding & Compliance To Medicine Therapy (not related if patient is not counselled)
Assessment of Compliance To Medicine Therapy:
a) Patient methadone administration attendance record Satisfactory
b) Compliance Level About Drugs Not Satisfactory
c) Patient's behaviour Satisfactory 6
Pharmacist Notes

Figure 3.2.3-4 CP4 Methadone

STEP 6

Fill up the Assessment and Pharmacist Notes

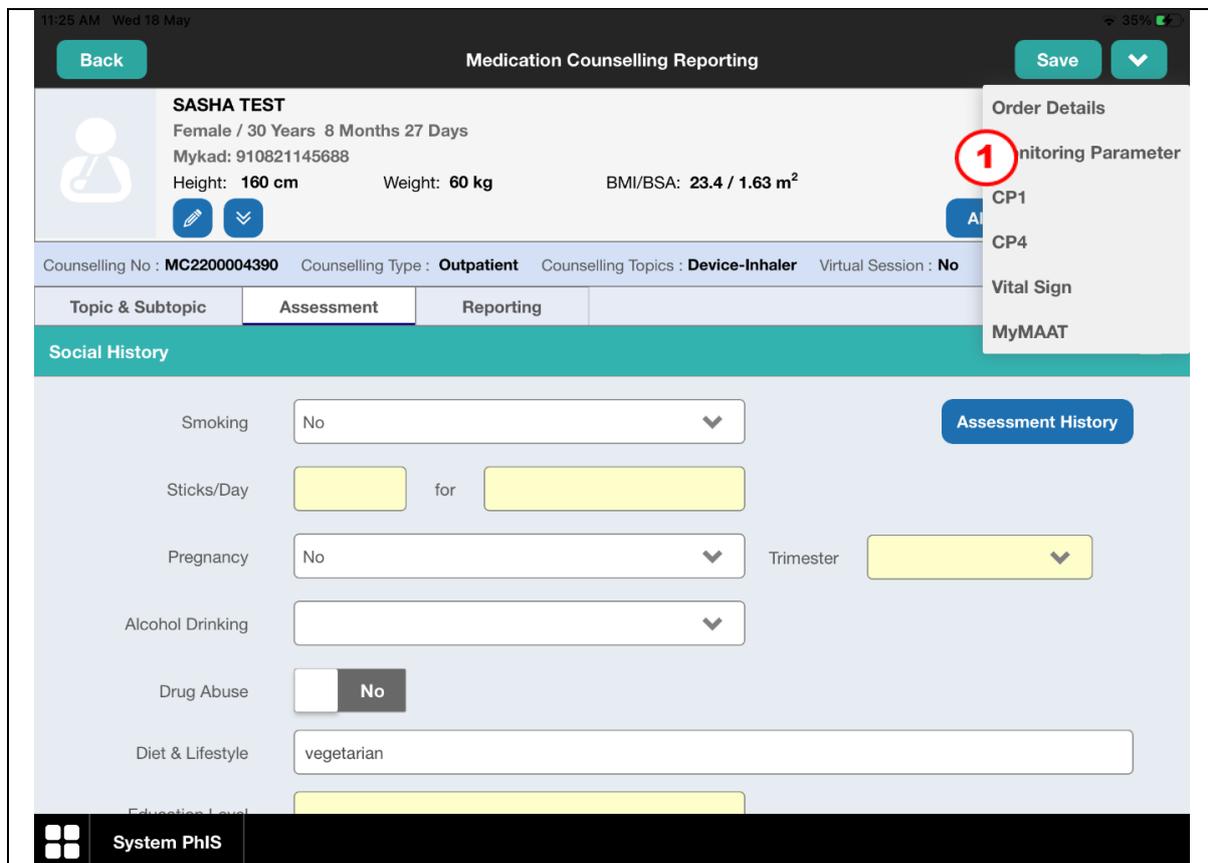
STEP 7

Tap on the  button to save the record

User Manual – Medication Counselling

3.2.4 Monitoring Parameter

To record Monitoring Parameter, perform the step below:



11:25 AM Wed 18 May 35%

Back Medication Counselling Reporting Save

SASHA TEST
Female / 30 Years 8 Months 27 Days
Mykad: 910821145688
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Counselling No : MC2200004390 Counselling Type : Outpatient Counselling Topics : Device-Inhaler Virtual Session : No

Topic & Subtopic Assessment Reporting

Social History

Smoking No Assessment History

Sticks/Day for

Pregnancy No Trimester

Alcohol Drinking

Drug Abuse No

Diet & Lifestyle vegetarian

Education Level

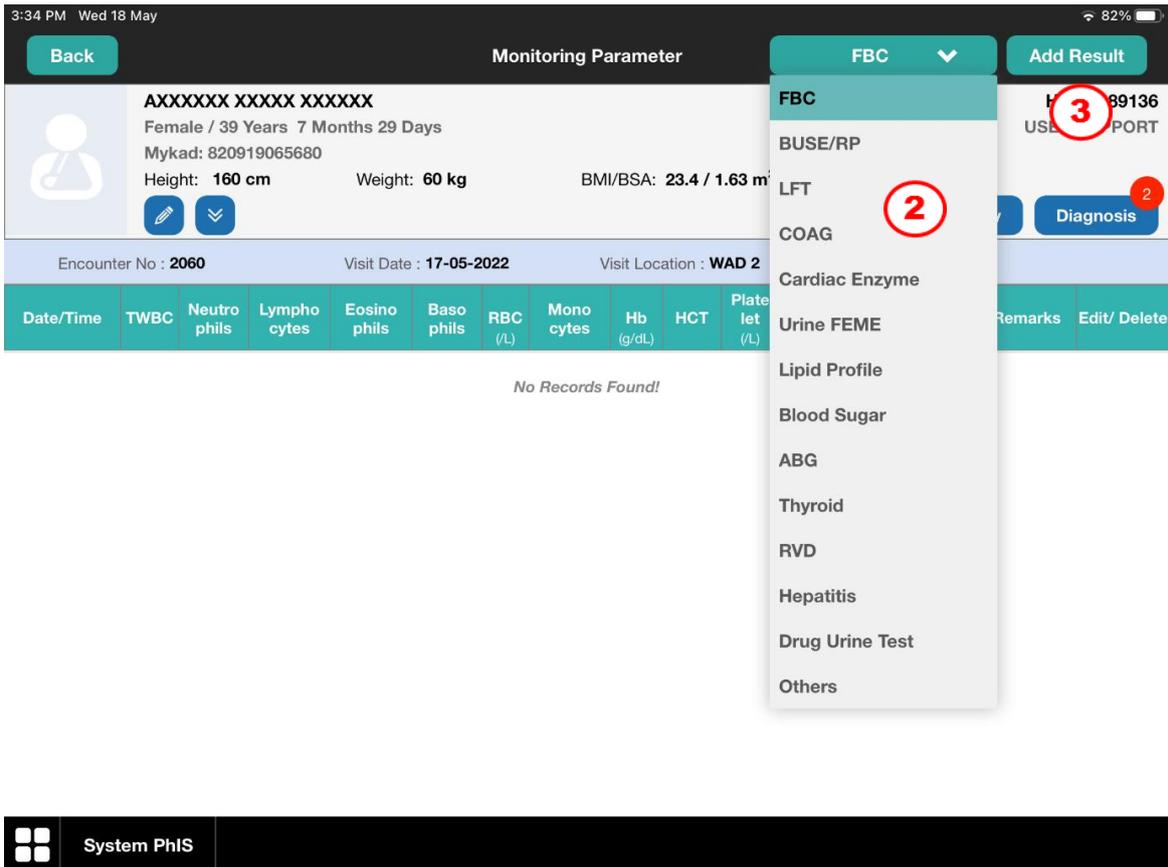
System PhIS

Figure 3.2.4-1 Monitoring Parameter**STEP 1**Tap on the  drop down button to call Monitoring Parameter details record as per Figure 3.2.4-1**STEP 2**

Select Monitoring Parameter that consist of:

- a) **FBX**
- b) **BUSE/RP**
- c) **LFT**
- d) **Coag**
- e) **CE**
- f) **Urine FEME**
- g) **LP**
- h) **Blood Sugar**
- i) **ABG**
- j) **Thyroid**
- k) **RVD**
- l) **Hepatitis**
- m) **Drug Urine Test**
- n) **Others**

User Manual – Medication Counselling



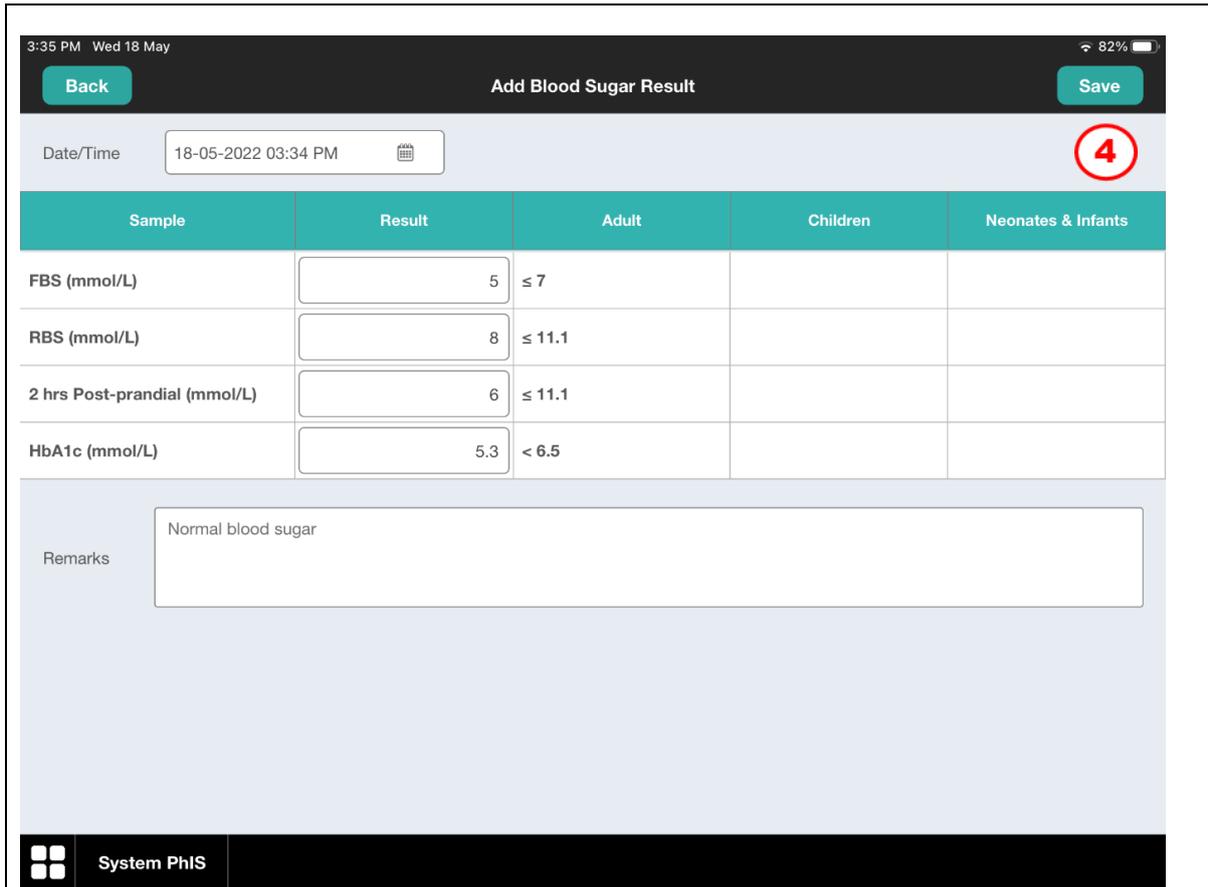
The screenshot shows the 'Monitoring Parameter' screen in the PhIS mobile application. At the top, there is a 'Back' button and a 'Monitoring Parameter' header. Below the header, patient information is displayed: 'Female / 39 Years 7 Months 29 Days', 'Mykad: 820919065680', 'Height: 160 cm', 'Weight: 60 kg', and 'BMI/BSA: 23.4 / 1.63 m'. There are also buttons for editing and a dropdown arrow. Below this, encounter and visit details are shown: 'Encounter No : 2060', 'Visit Date : 17-05-2022', and 'Visit Location : WAD 2'. A table of monitoring parameters is visible, with columns for 'Date/Time', 'TWBC', 'Neutrophils', 'Lymphocytes', 'Eosinophils', 'Basophils', 'RBC (/L)', 'Monocytes', 'Hb (g/dL)', 'HCT', and 'Platelet (/L)'. Below the table, it says 'No Records Found!'. A dropdown menu is open, showing a list of parameters: 'FBC', 'BUSE/RP', 'LFT', 'COAG', 'Cardiac Enzyme', 'Urine FEME', 'Lipid Profile', 'Blood Sugar', 'ABG', 'Thyroid', 'RVD', 'Hepatitis', 'Drug Urine Test', and 'Others'. A red circle '2' highlights the 'FBC' option. To the right of the dropdown, there is an 'Add Result' button with a red circle '3' around it. At the bottom left, there is a 'System PhIS' label.

Figure 3.2.4-2 Monitoring Parameter

STEP 3

Tap on the **Add Result** button to add the information in to Result List

User Manual – Medication Counselling



3:35 PM Wed 18 May 82%

Back Add Blood Sugar Result Save

Date/Time 18-05-2022 03:34 PM

Sample	Result	Adult	Children	Neonates & Infants
FBS (mmol/L)	5	≤ 7		
RBS (mmol/L)	8	≤ 11.1		
2 hrs Post-prandial (mmol/L)	6	≤ 11.1		
HbA1c (mmol/L)	5.3	< 6.5		

Remarks: Normal blood sugar

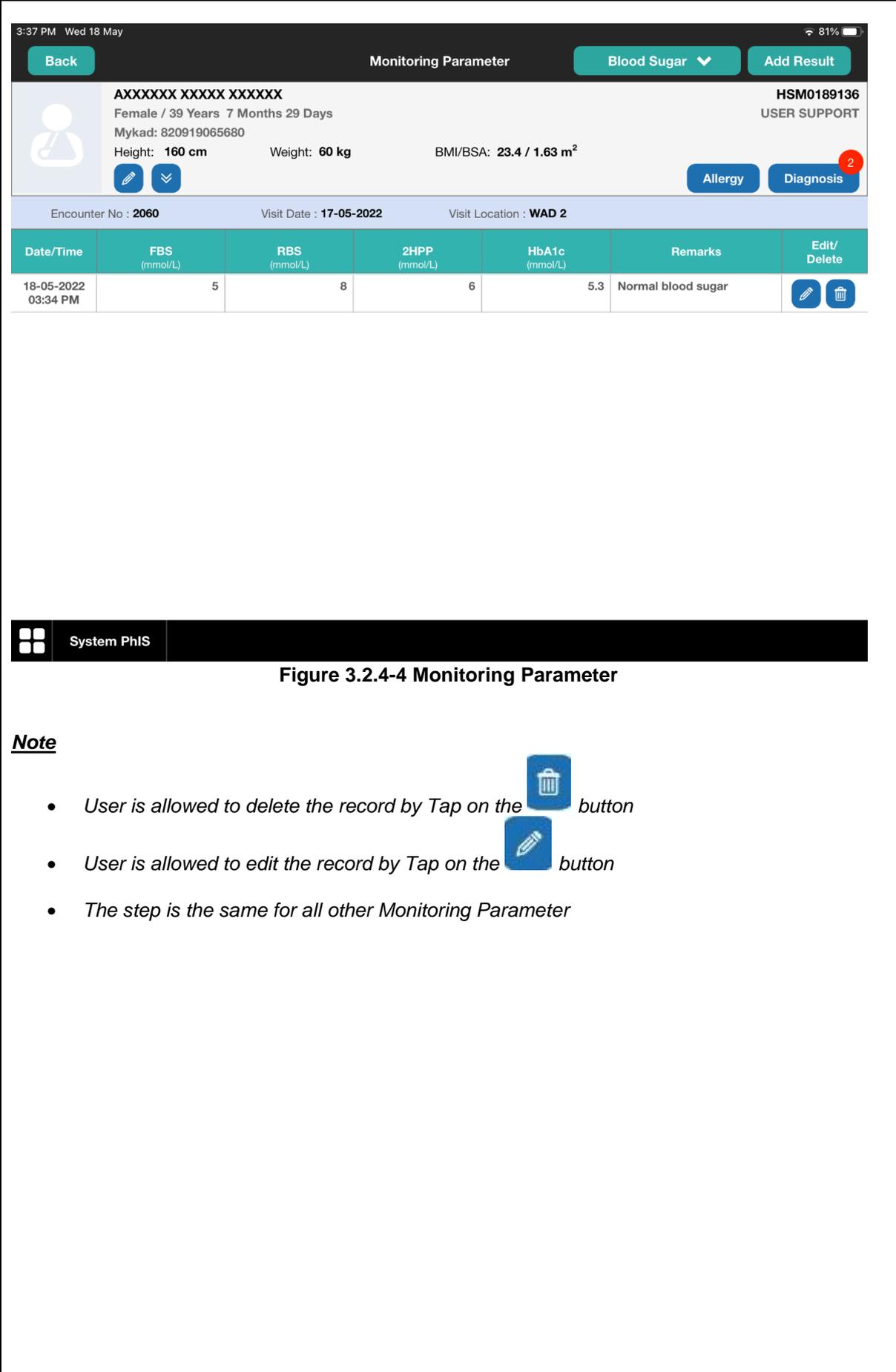
System PhIS

Figure 3.2.4-3 Monitoring Parameter

STEP 4

Fill in all necessary information and tap on the  button

User Manual – Medication Counselling



3:37 PM Wed 18 May 81%

Back Monitoring Parameter Blood Sugar Add Result

XXXXXXXX XXXXX XXXXXX HSM0189136
Female / 39 Years 7 Months 29 Days USER SUPPORT
Mykad: 820919065680
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²
Allergy Diagnosis 2

Encounter No : 2060 Visit Date : 17-05-2022 Visit Location : WAD 2

Date/Time	FBS (mmol/L)	RBS (mmol/L)	2HPP (mmol/L)	HbA1c (mmol/L)	Remarks	Edit/Delete
18-05-2022 03:34 PM	5	8	6	5.3	Normal blood sugar	 

System PhIS

Figure 3.2.4-4 Monitoring Parameter

Note

- User is allowed to delete the record by Tap on the  button
- User is allowed to edit the record by Tap on the  button
- The step is the same for all other Monitoring Parameter

User Manual – Medication Counselling

3.2.5 MyMaat

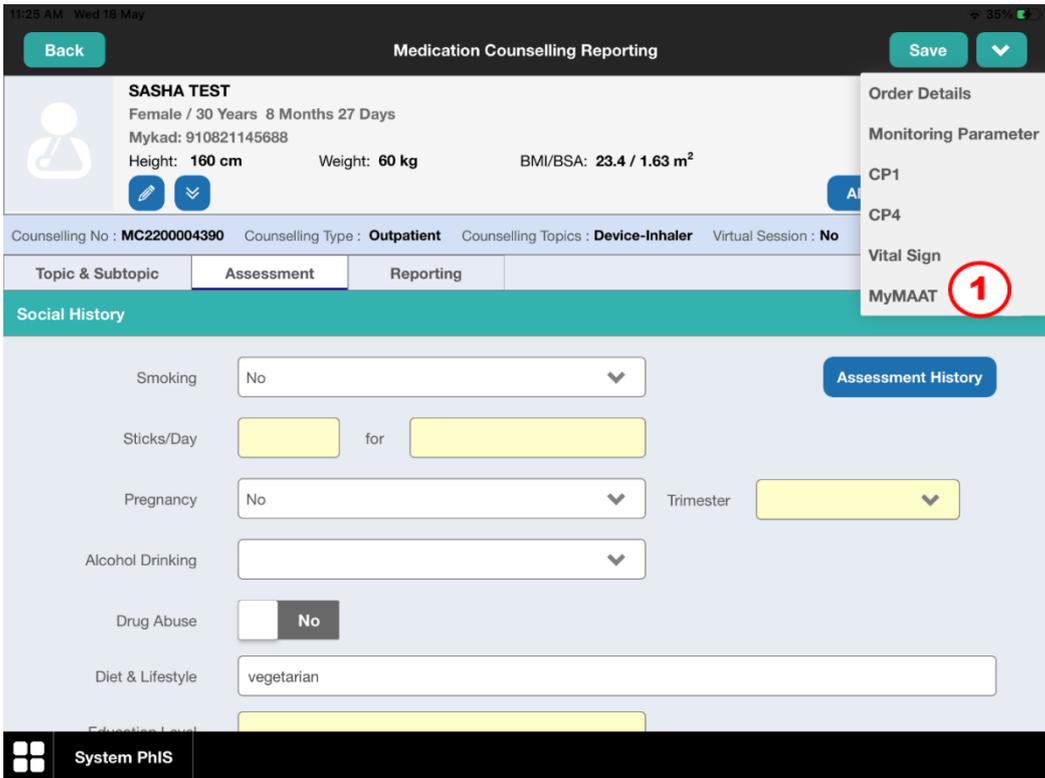


Figure 3.2.5-1 Medication Counseling Reporting

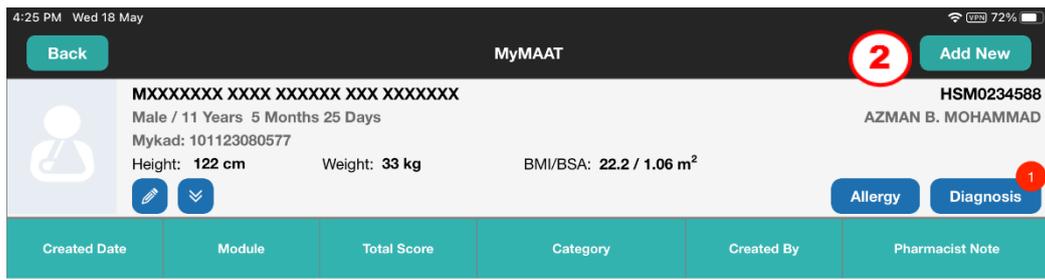
STEP 1

Tap on the  drop down button to call MyMaat details record as per Figure3.2.5-1

STEP 2

Click at  button to create new record

User Manual – Medication Counselling



4:25 PM Wed 18 May

Back MyMAAT Add New

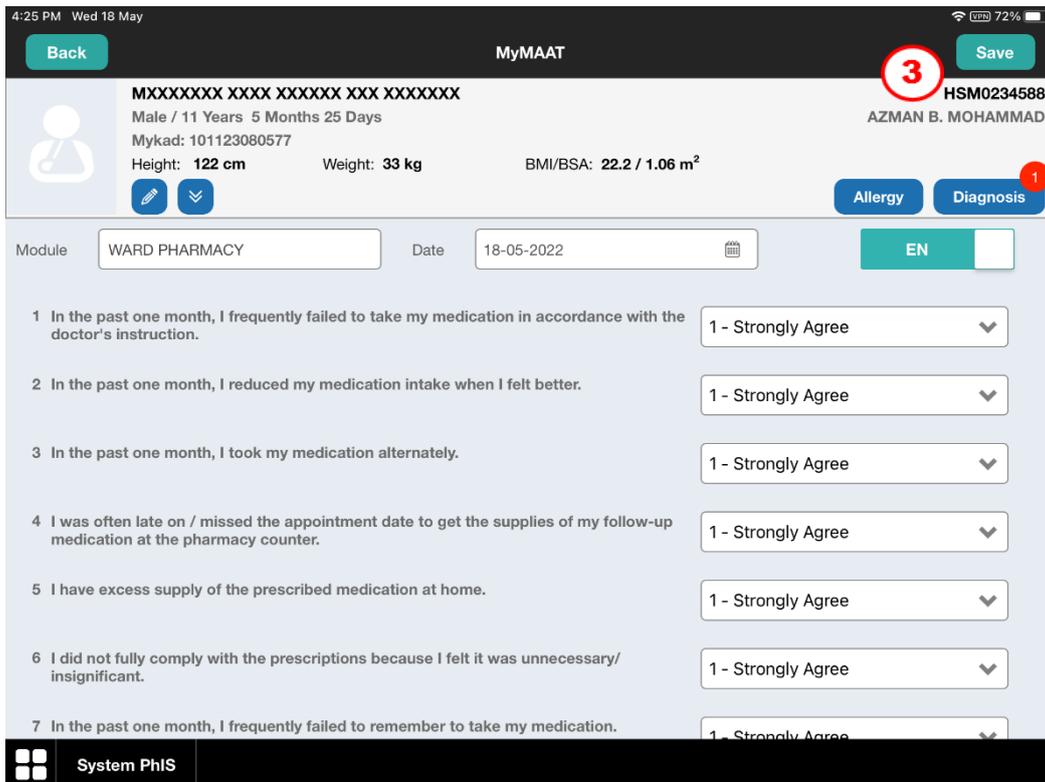
MXXXXXXXX XXXX XXXXXX XXX XXXXXXXX HSM0234588
 Male / 11 Years 5 Months 25 Days AZMAN B. MOHAMMAD
 Mykad: 101123080577
 Height: 122 cm Weight: 33 kg BMI/BSA: 22.2 / 1.06 m²

Allergy Diagnosis

Created Date	Module	Total Score	Category	Created By	Pharmacist Note
--------------	--------	-------------	----------	------------	-----------------



Figure 3.2.5-2 MyMaat Add New Record



4:25 PM Wed 18 May

Back MyMAAT Save

MXXXXXXXX XXXX XXXXXX XXX XXXXXXXX HSM0234588
 Male / 11 Years 5 Months 25 Days AZMAN B. MOHAMMAD
 Mykad: 101123080577
 Height: 122 cm Weight: 33 kg BMI/BSA: 22.2 / 1.06 m²

Allergy Diagnosis

Module: WARD PHARMACY Date: 18-05-2022 EN

- In the past one month, I frequently failed to take my medication in accordance with the doctor's instruction. 1 - Strongly Agree
- In the past one month, I reduced my medication intake when I felt better. 1 - Strongly Agree
- In the past one month, I took my medication alternately. 1 - Strongly Agree
- I was often late on / missed the appointment date to get the supplies of my follow-up medication at the pharmacy counter. 1 - Strongly Agree
- I have excess supply of the prescribed medication at home. 1 - Strongly Agree
- I did not fully comply with the prescriptions because I felt it was unnecessary/ insignificant. 1 - Strongly Agree
- In the past one month, I frequently failed to remember to take my medication. 1 - Strongly Agree

System PhIS

Figure 3.2.5-3 MyMaat Assessment

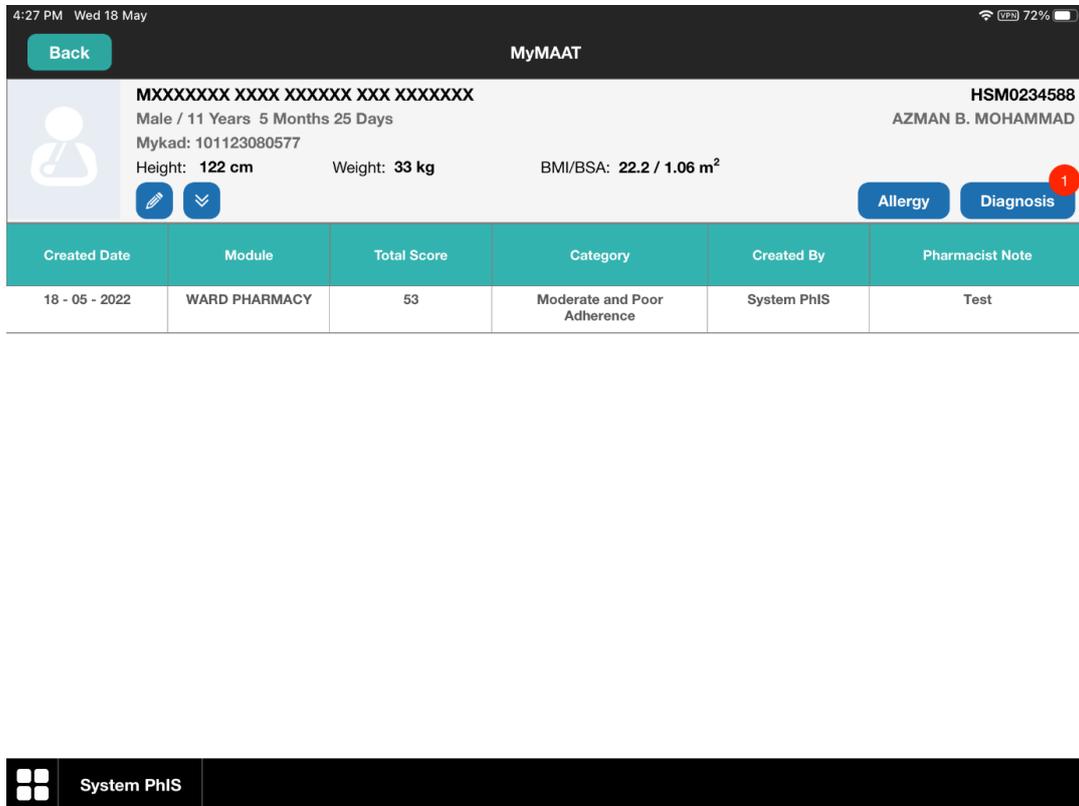
Note

Fill in the details as per Figure 3.2.5-3

User Manual – Medication Counselling

STEP 3

Click at the  button to save the assessment and system will display MyMaat as per Figure 3.2.5-4



The screenshot shows the MyMAAT mobile application interface. At the top, there is a 'Back' button and the title 'MyMAAT'. Below this, patient information is displayed, including a masked name, gender (Male), age (11 Years 5 Months 25 Days), Mykad (101123080577), height (122 cm), weight (33 kg), and BMI/BSA (22.2 / 1.06 m²). There are also buttons for 'Allergy' and 'Diagnosis' (with a notification badge). Below the patient information is a table with the following data:

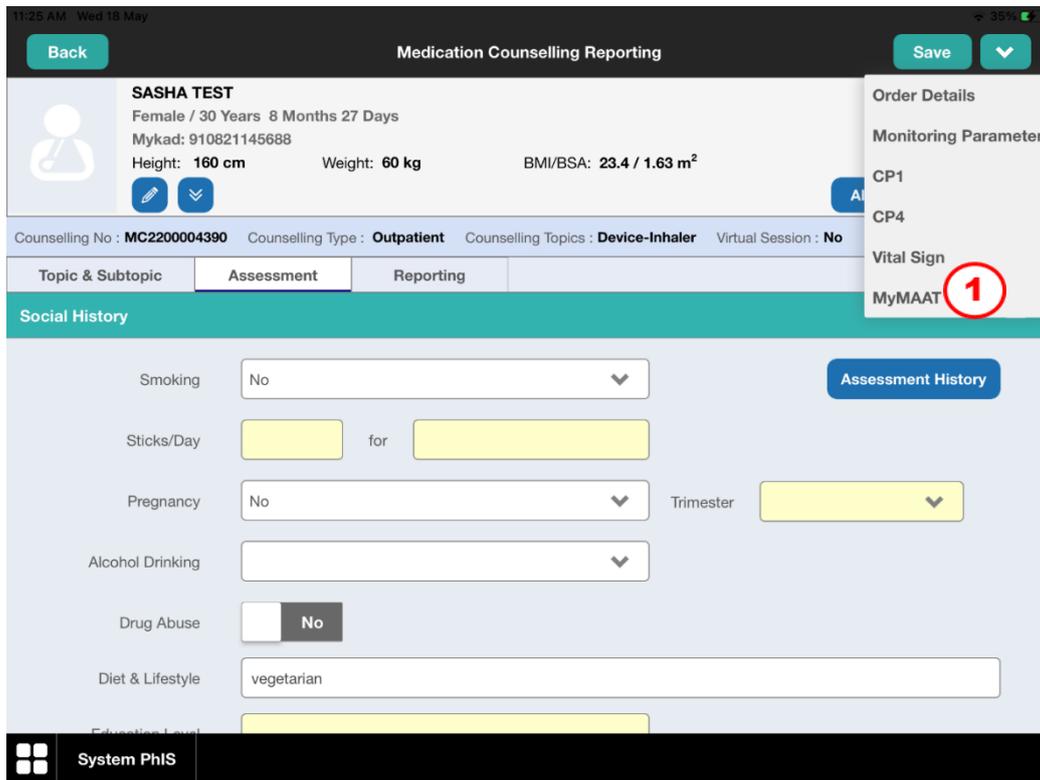
Created Date	Module	Total Score	Category	Created By	Pharmacist Note
18 - 05 - 2022	WARD PHARMACY	53	Moderate and Poor Adherence	System PhIS	Test

At the bottom of the screen, there is a 'System PhIS' label.

Figure 3.2.5-4 MyMaat

User Manual – Medication Counselling

3.2.6 CP4



The screenshot shows a mobile application interface for 'Medication Counselling Reporting'. At the top, there is a 'Back' button and a 'Save' button with a dropdown arrow. The patient's name is 'SASHA TEST', and her details include 'Female / 30 Years 8 Months 27 Days', 'Mykad: 910821145688', 'Height: 160 cm', 'Weight: 60 kg', and 'BMI/BSA: 23.4 / 1.63 m²'. The counselling information includes 'Counselling No : MC2200004390', 'Counselling Type : Outpatient', 'Counselling Topics : Device-Inhaler', and 'Virtual Session : No'. Below this, there are tabs for 'Topic & Subtopic', 'Assessment', and 'Reporting'. The 'Social History' section contains several input fields: 'Smoking' (No), 'Sticks/Day' (empty), 'Pregnancy' (No), 'Alcohol Drinking' (empty), 'Drug Abuse' (No), and 'Diet & Lifestyle' (vegetarian). A dropdown menu is open on the right side, listing 'Order Details', 'Monitoring Parameter', 'CP1', 'CP4', 'Vital Sign', and 'MyMAAT'. The 'MyMAAT' option is highlighted with a red circle and the number 1. At the bottom, there is a 'System PhIS' logo.

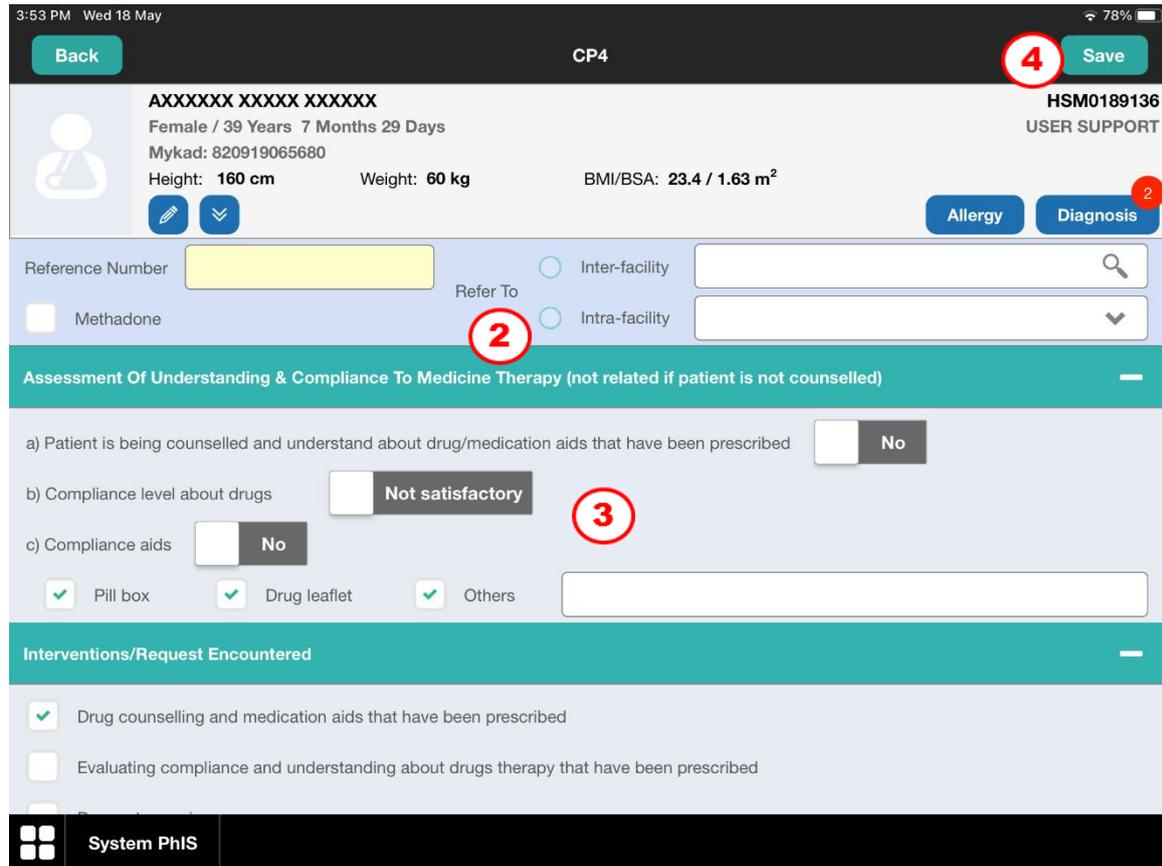
Figure 3.2.6-1 Medication Counselling Reporting

STEP 1

Tap on the  drop down button to call Monitoring Parameter details record as per Figure3.2.6-1

User Manual – Medication Counselling

To Record CP4



3:53 PM Wed 18 May CP4 78% **4** Save

XXXXXXXX XXXXX XXXXXX HSM0189136
Female / 39 Years 7 Months 29 Days USER SUPPORT
Mykad: 820919065680
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²
Allergy Diagnosis **2**

Reference Number Refer To Inter-facility Intra-facility

Methadone **2**

Assessment Of Understanding & Compliance To Medicine Therapy (not related if patient is not counselled)

a) Patient is being counselled and understand about drug/medication aids that have been prescribed No

b) Compliance level about drugs Not satisfactory **3**

c) Compliance aids No

Pill box Drug leaflet Others

Interventions/Request Encountered

Drug counselling and medication aids that have been prescribed

Evaluating compliance and understanding about drugs therapy that have been prescribed

System PhIS

Figure 3.2.6-2 CP4

STEP 2

Select *Refer To*
Inter-facility
Intra-facility

STEP 3

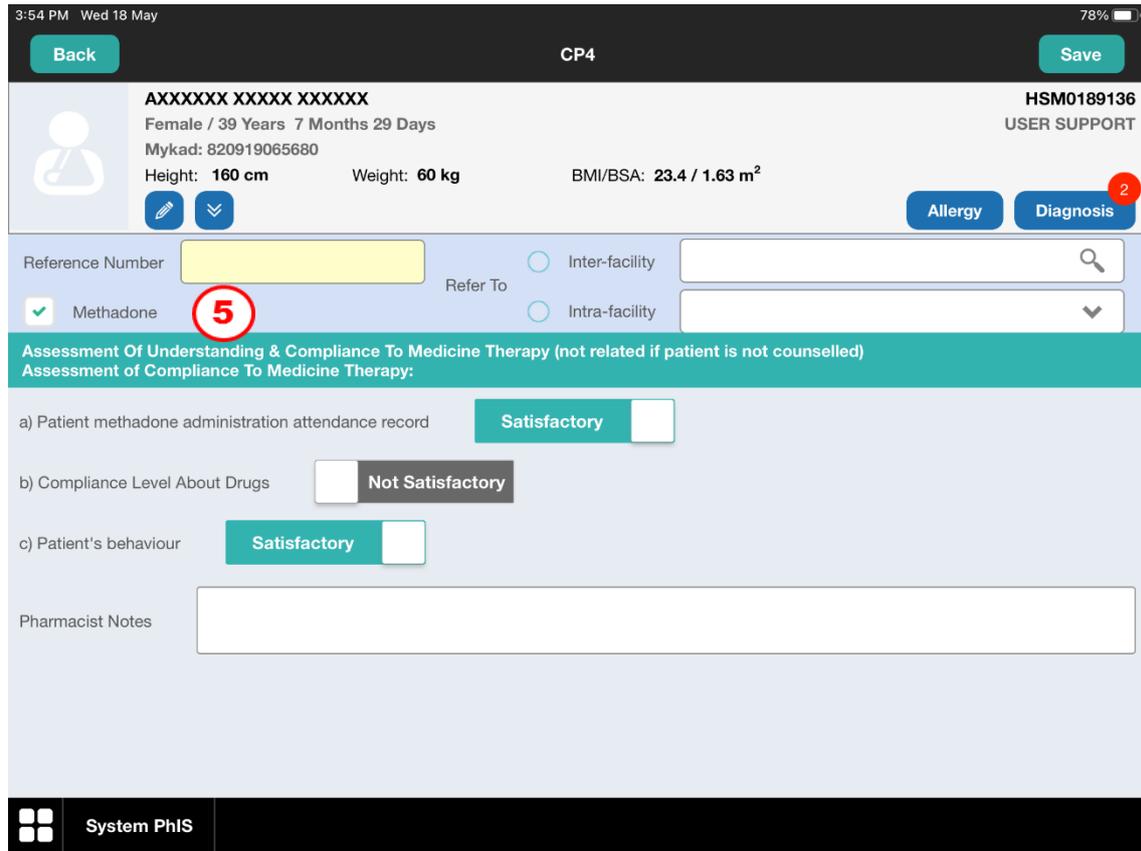
Fill up the question

STEP 4

Tap on the  button to save the record

User Manual – Medication Counselling

To Record CP4 Methadone



3:54 PM Wed 18 May 78%

Back CP4 Save

AXXXXXX XXXXX XXXXXX HSM0189136
Female / 39 Years 7 Months 29 Days USER SUPPORT
Mykad: 820919065680
Height: 160 cm Weight: 60 kg BMI/BSA: 23.4 / 1.63 m²

Allergy Diagnosis

Reference Number Inter-facility

Methadone **5** Refer To Intra-facility

Assessment Of Understanding & Compliance To Medicine Therapy (not related if patient is not counselled)
Assessment of Compliance To Medicine Therapy:

a) Patient methadone administration attendance record Satisfactory

b) Compliance Level About Drugs Not Satisfactory

c) Patient's behaviour Satisfactory

Pharmacist Notes

System PhIS

Figure 3.2.6-3 CP4 Methadone

STEP 5

Tap on the *Methadone* checkbox

User Manual – Medication Counselling

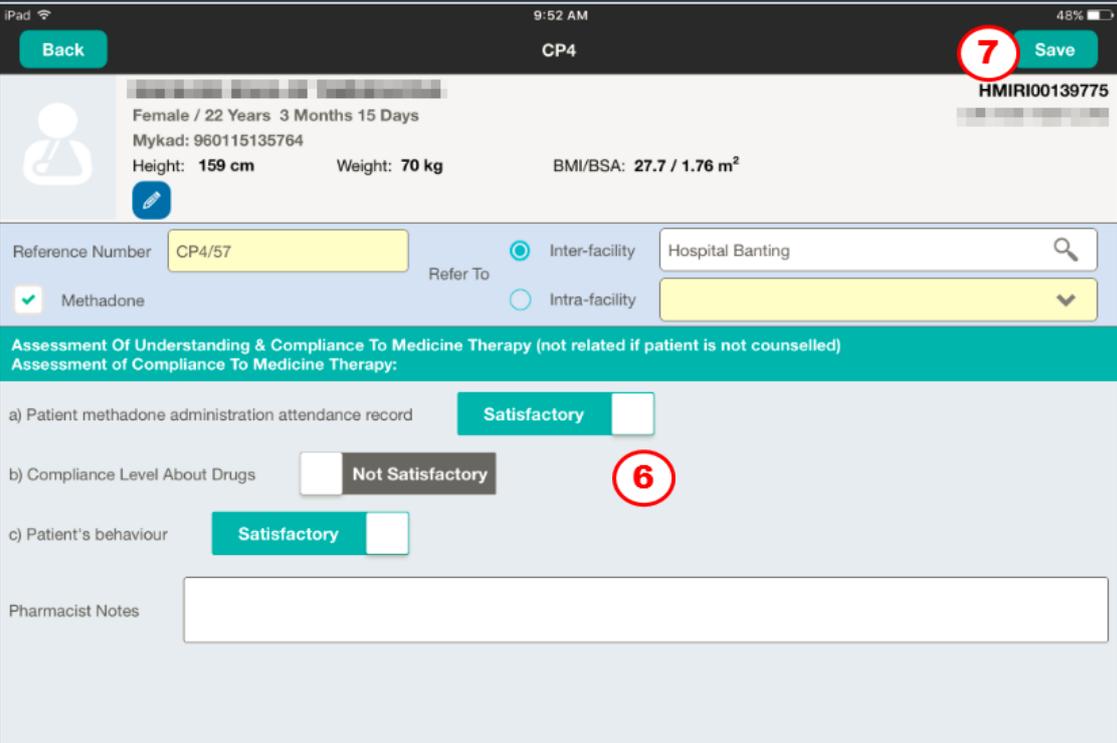


Figure 3.2.6-4 CP4 Methadone

STEP 6

Fill up the Assessment and Pharmacist Notes

STEP 7

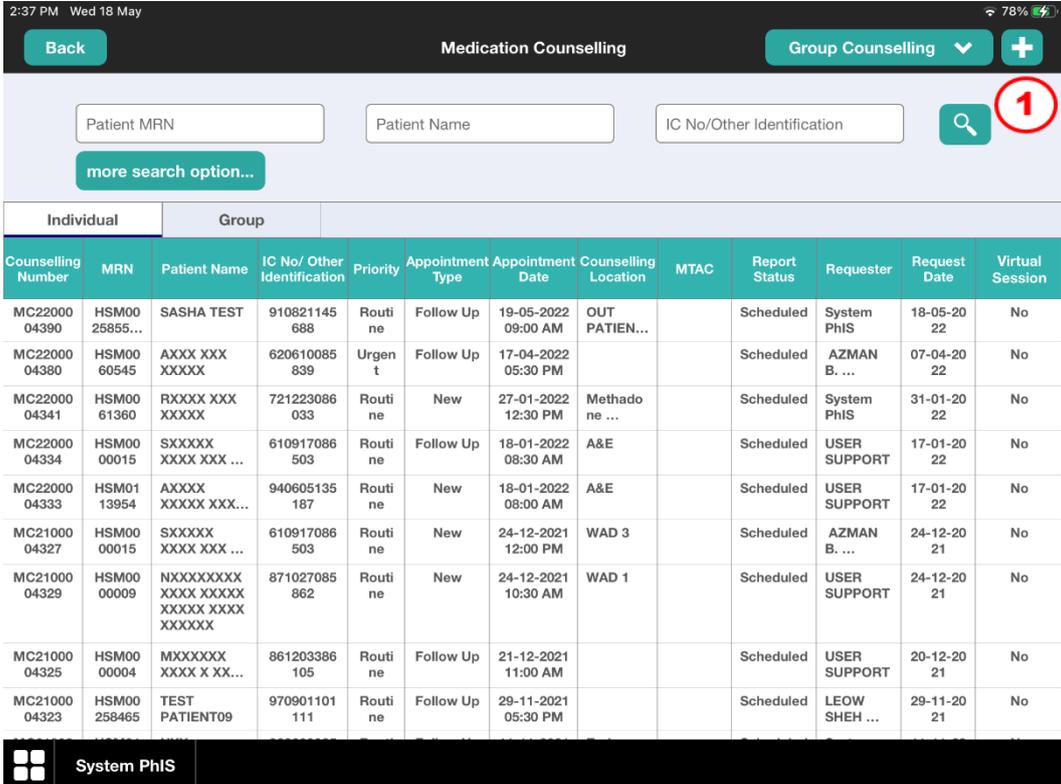
Tap on the  button to save the record

User Manual – Medication Counselling

3.3 View Medication Group Counselling

3.3.1 View group Order Record

This function is used to retrieve and view Group order



The screenshot shows the 'Medication Counselling' screen with a search bar at the top. A red circle with the number '1' highlights the search icon. Below the search bar is a table with columns: Counselling Number, MRN, Patient Name, IC No/ Other Identification, Priority, Appointment Type, Appointment Date, Counselling Location, MTAC, Report Status, Requester, Request Date, and Virtual Session. The table contains 10 rows of data. At the bottom left, there is a 'System PhIS' button.

Counselling Number	MRN	Patient Name	IC No/ Other Identification	Priority	Appointment Type	Appointment Date	Counselling Location	MTAC	Report Status	Requester	Request Date	Virtual Session
MC220004390	HSM0025855...	SASHA TEST	910821145688	Routine	Follow Up	19-05-2022 09:00 AM	OUT PATIEN...		Scheduled	System PhIS	18-05-2022	No
MC220004380	HSM0060545	AXXX XXX XXXXX	620610085839	Urgent	Follow Up	17-04-2022 05:30 PM			Scheduled	AZMAN B. ...	07-04-2022	No
MC220004341	HSM0061360	RXXXX XXX XXXXX	721223086033	Routine	New	27-01-2022 12:30 PM	Methadone ...		Scheduled	System PhIS	31-01-2022	No
MC220004334	HSM0000015	SXXXXX XXXX XXX ...	610917086503	Routine	Follow Up	18-01-2022 08:30 AM	A&E		Scheduled	USER SUPPORT	17-01-2022	No
MC220004333	HSM0113954	AXXXX XXXXX XXX...	940605135187	Routine	New	18-01-2022 08:00 AM	A&E		Scheduled	USER SUPPORT	17-01-2022	No
MC210004327	HSM0000015	SXXXXX XXXX XXX ...	610917086503	Routine	New	24-12-2021 12:00 PM	WAD 3		Scheduled	AZMAN B. ...	24-12-2021	No
MC210004329	HSM0000009	NXXXXXXXX XXXX XXXXX XXXXX XXXX XXXX XXXXX	871027085862	Routine	New	24-12-2021 10:30 AM	WAD 1		Scheduled	USER SUPPORT	24-12-2021	No
MC210004325	HSM0000004	MXXXXXX XXXX X XX...	861203386105	Routine	Follow Up	21-12-2021 11:00 AM			Scheduled	USER SUPPORT	20-12-2021	No
MC210004323	HSM00258465	TEST PATIENT09	970901101111	Routine	Follow Up	29-11-2021 05:30 PM			Scheduled	LEOW SHEH ...	29-11-2021	No

Figure 3.3.1-1 Medication Counselling Reporting (Group)

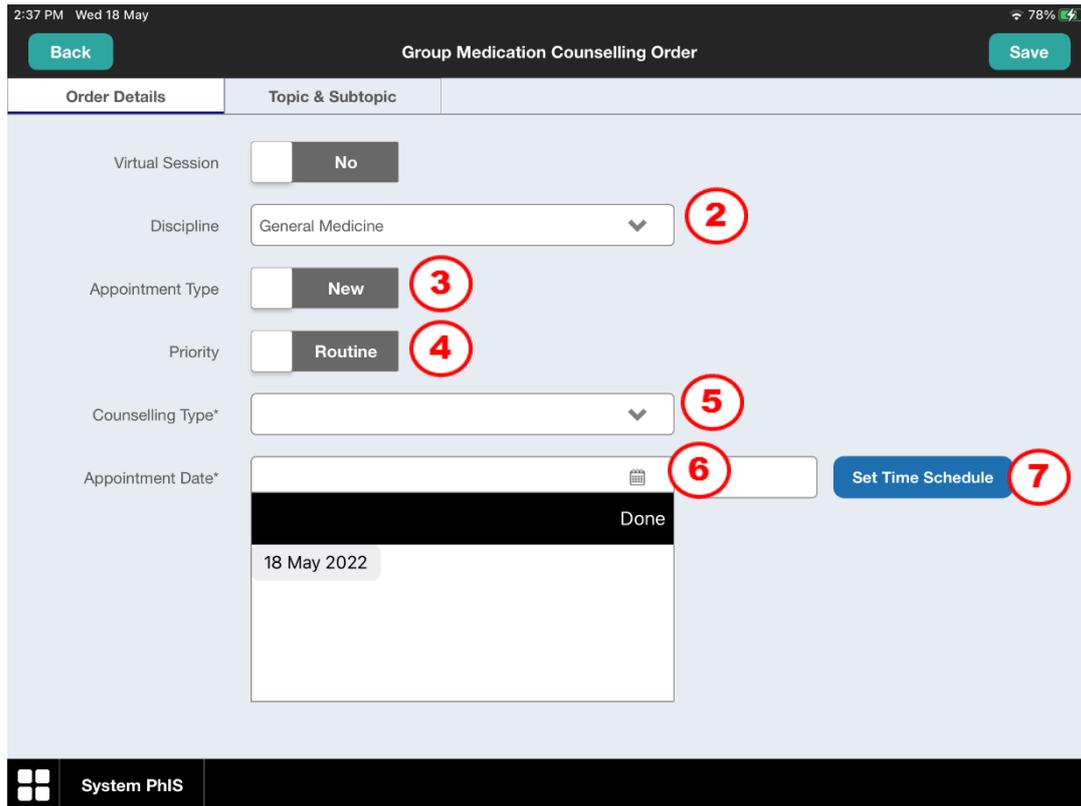
STEP 1

Tap on the  button to Add New Group Counselling

Note

Virtual session field is to be selected if medication counselling session had been done through online

User Manual – Medication Counselling



The screenshot shows a mobile application interface for 'Group Medication Counselling Order'. At the top, there are 'Back' and 'Save' buttons. Below is a header with 'Order Details' and 'Topic & Subtopic'. The main form contains several fields: 'Virtual Session' with a 'No' button; 'Discipline' with a dropdown menu showing 'General Medicine' (circled 2); 'Appointment Type' with a 'New' button (circled 3); 'Priority' with a 'Routine' button (circled 4); 'Counselling Type*' with a dropdown menu (circled 5); and 'Appointment Date*' with a calendar icon (circled 6) and a 'Set Time Schedule' button (circled 7). A calendar pop-up is visible below the date field, showing '18 May 2022'. At the bottom, there is a 'System PhIS' label.

Figure 3.3.1-2 Medication Counselling Reporting (Group)

STEP 2

Select *Discipline* from the dropdown box

STEP 3

Select *Appointment Type* from the stretch option

- Follow Up
- New

STEP 4

Select *Priority* from the stretch option

- Routine
- Urgent

STEP 5

Select *Counselling Location* from the drop down option

STEP 6

Tap on the  button and calendar appear as shown in Figure 3.3.1-2. Select *Appointment Date* and time from the calendar

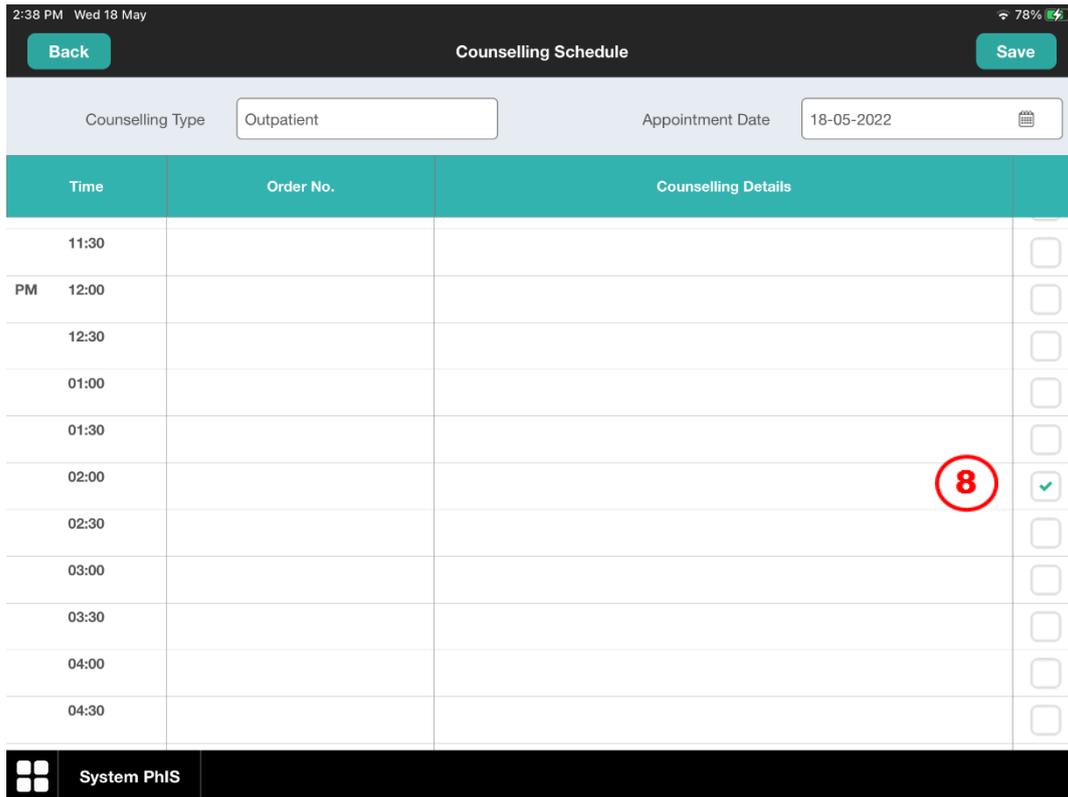
Note

System allow user to set appointment backdated for 5 days and future date

STEP 7

Tap on the  button and system will display the Counselling Schedule screen as shown in Figure 3.3.1- 3

User Manual – Medication Counselling



Time	Order No.	Counselling Details
11:30		<input type="checkbox"/>
PM 12:00		<input type="checkbox"/>
12:30		<input type="checkbox"/>
01:00		<input type="checkbox"/>
01:30		<input type="checkbox"/>
02:00		<input checked="" type="checkbox"/>
02:30		<input type="checkbox"/>
03:00		<input type="checkbox"/>
03:30		<input type="checkbox"/>
04:00		<input type="checkbox"/>
04:30		<input type="checkbox"/>

Figure 3.3.1-3 Medication Counselling Schedule (Group)

STEP 8

Tap on time slot to select time for counselling as shown in Figure 3.3.1-3

Note

User can select Appointment Date from the calendar at the Counselling Schedule screen.

STEP 9

Tap on  button to continue with add patient list

User Manual – Medication Counselling

2:38 PM Wed 18 May 78%

Back Patient List Save

Appointment Date : 18-05-2022 Counselling Details: Add Patient

Time Slot From : 02:00 PM Time Slot To : 02:30 PM

MRN	Patient Name	IC No	Delete
No Records Found!			

Total Number of Patients : 0

System PhIS

Figure 3.3.1-4 Medication Counselling Patient List (Group)

2:38 PM Wed 18 May 78%

Back Patient List Save

Appointment Date : 18-05-2022 Counselling Details: Add Patient

Time Slot From : 02:00 PM Time Slot To : 02:30 PM

Patient MRN Patient Name ID No. Search Add Patient

Patient MRN	Patient Name	Patient ID	Delete
HSM0000001	ZXXXXXX XXX XXXXX	601003025603	
HSM0000002	TXXXXXXX	571023086341	
HSM0000003	KXXXXXX XXX XXXXXXXXX	510202085525	
HSM0000004	MXXXXXX XXXX X XXX XXXXX	861203386105	
HSM0000005	AXXXXX XXX XXXXX	780527025707	
HSM0000006	TXX XXXX XXXX	700805085679	
HSM0000007	LXXX XXXX XXXX	831002085325	
HSM0000009	NXXXXXXXXXXXXX XXXXX XXXXX XXXX XXXXXX	871027085862	
HSM0000010	SXXX XXXXXXXX XXXXX XXXXXXX	821124086044	

Cancel Add Patient

Total Number of Patients : 1

System PhIS

Figure 3.3.1-5 Medication Counselling Patient List (Group)

User Manual – Medication Counselling

STEP 10

Tap on the  button to search for patient

STEP 11

Tap on the selected patient's name

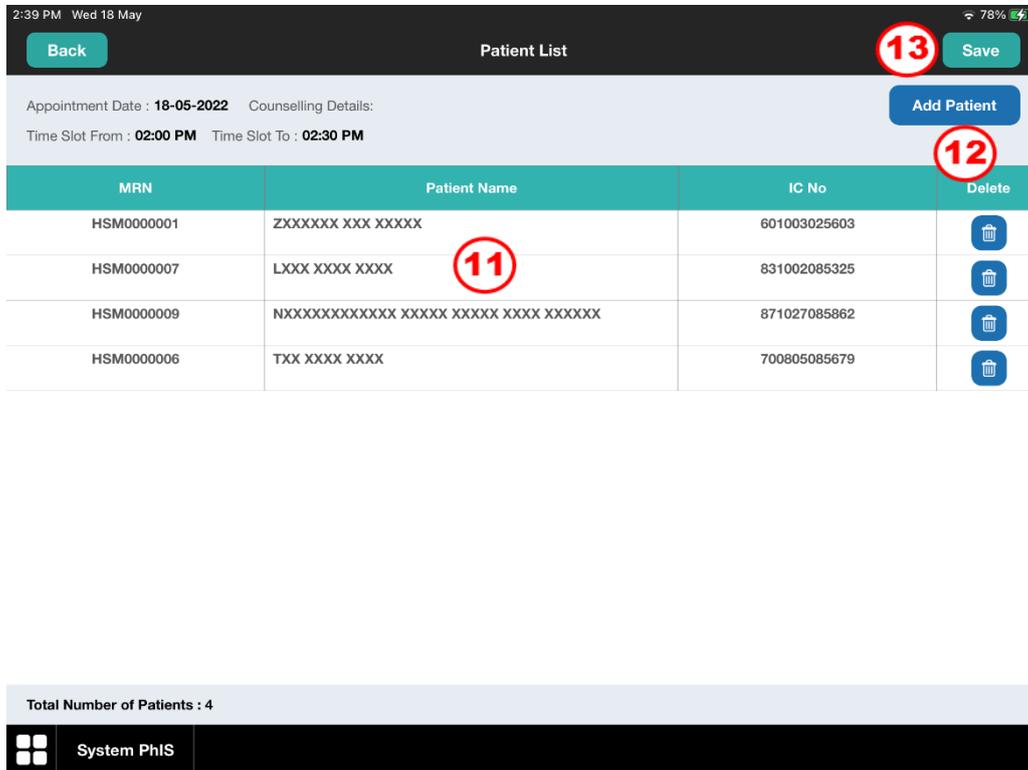


Figure 3.3.1-6 Medication Counselling Patient List (Group)

STEP 12

Tap on the  button to add patient into the group counselling session

Note

- Patient List will display:
- Appointment Date
- Counselling Details
- Time Slot From
- Time Slot To
- MRN No
- IC No
- Other Identification
- Patient Name
- Total Number of Patients
- User is able to add more than one patient name for group counseling by repeating step 10 to step 12.
- Tap on check box of patient on the list and tap on the  button to delete patient from the list.

STEP 13

Tap on the  button to save record

User Manual – Medication Counselling

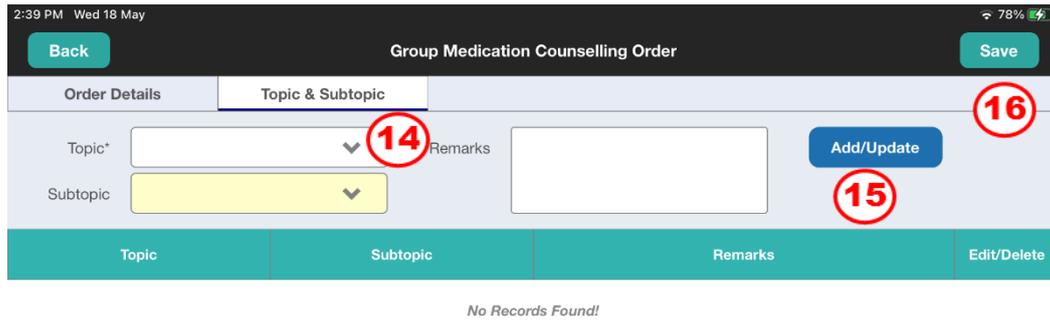


Figure 3.3.1-7 Medication Counselling order (Group)

STEP 14

Select *Topic* from the dropdown box
Cardiac Rehabilitation
Pain
Device
Disease
Radiopharmaceutical
Chemotherapy
Medication
Methadone Replacement Therapy
Smoking Cessation
.

Note

Subtopic only appears if user selects Device, Disease or Radiopharmaceutical as Topic.

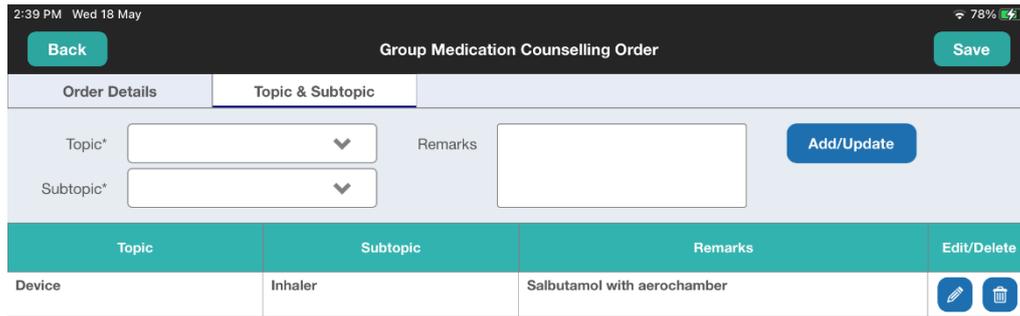
STEP 15

Tap on the  button to add record as shown in Figure 3.3.1-7

STEP 16

Tap on the  button to save record

User Manual – Medication Counselling



Topic	Subtopic	Remarks	Edit/Delete
Device	Inhaler	Salbutamol with aerochamber	 



Figure 3.3.1-8 Medication Counselling order (Group)

Note

- Order records will be displayed at the counselling order listing page and at the reporting listing page as shown in Figure 3.3.1-8
- Tap  edit button to edit the record
- Tap  delete button to delete the record

User Manual – Medication Counselling

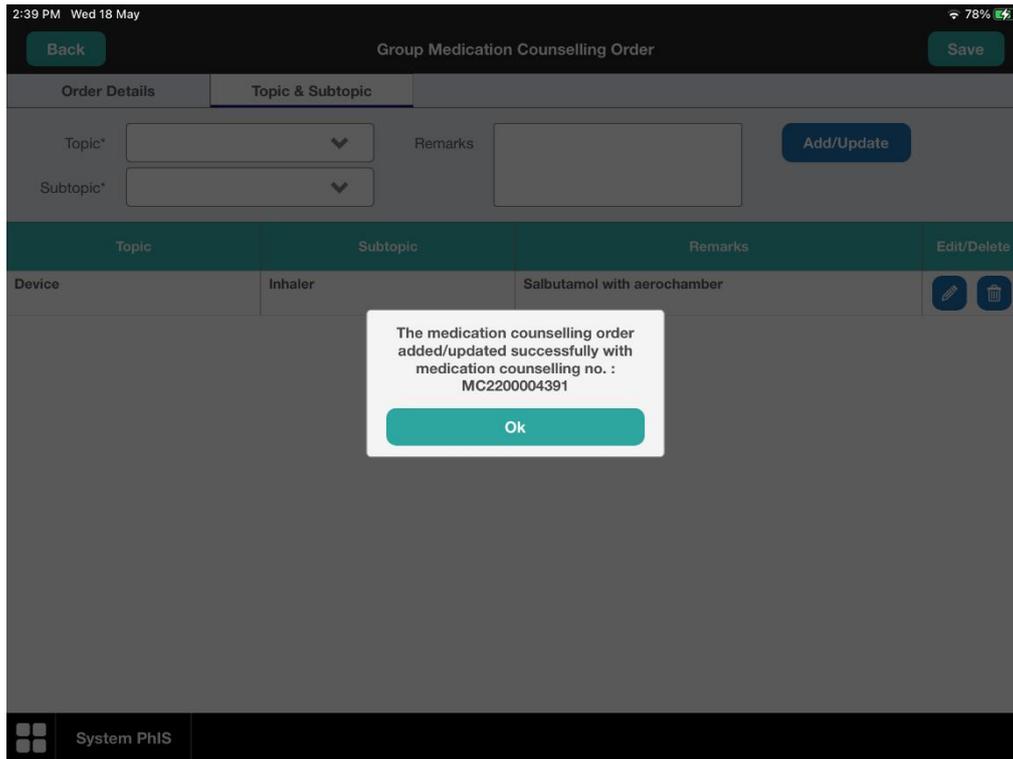


Figure 3.3.1-9 Medication Counselling order (Group)

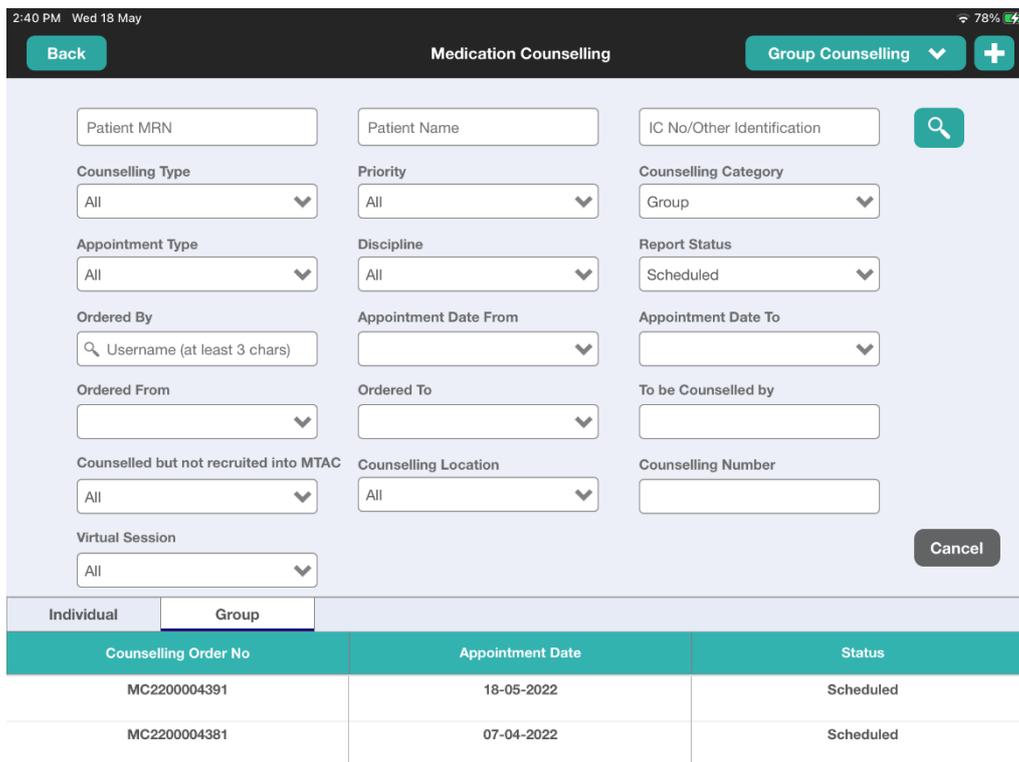


Figure 3.3.1-10 Medication Counselling order (Group)

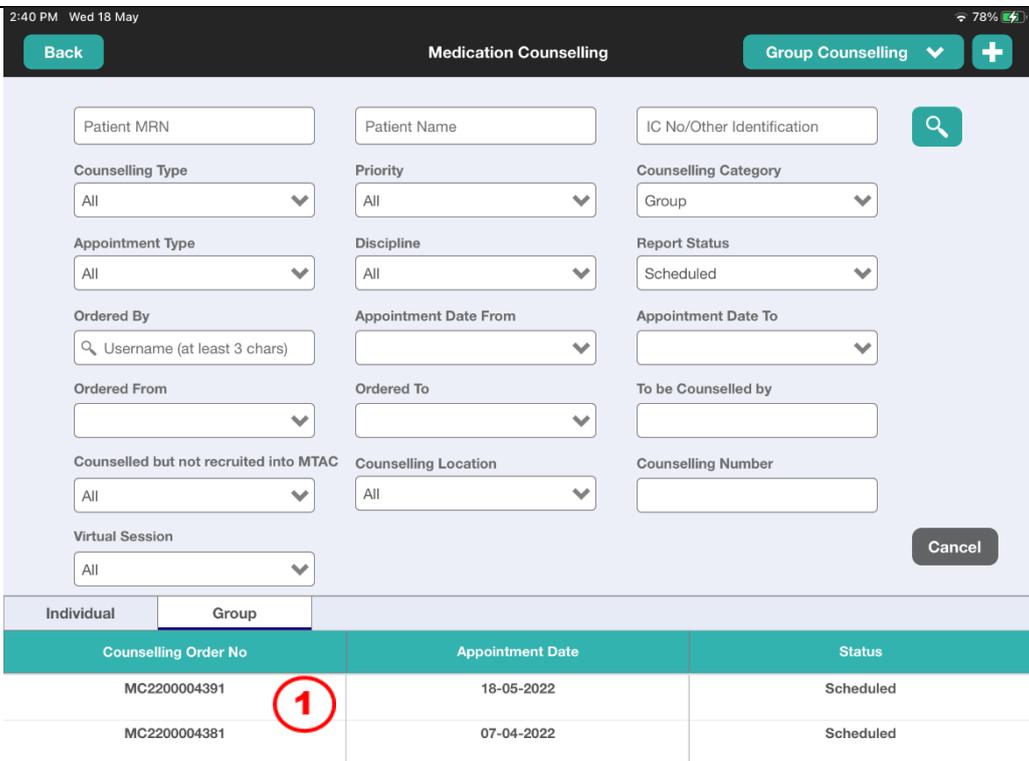
Note

- Group Medication Counselling No. will be automatically generated for future reference as shown in Figure 3.3.1-9.
- After Medication Counselling for group recorded, it will listed as show in Figure 3.3.1-10

User Manual – Medication Counselling

3.3.2 Medication Counselling Group Reporting

This function allows user to record group counselling reports.



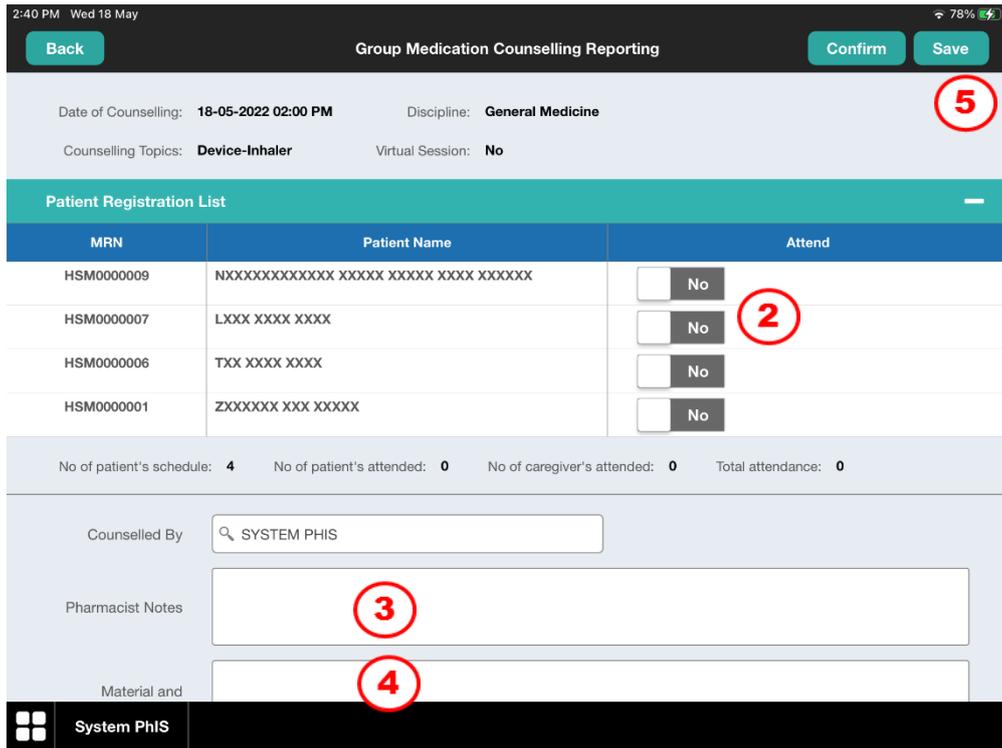
Counselling Order No	Appointment Date	Status
MC2200004391	18-05-2022	Scheduled
MC2200004381	07-04-2022	Scheduled

Figure 3.3.2-1 Medication Counselling Reporting (Group)

STEP 1

Tap on the counselling order number to proceed for group reporting

User Manual – Medication Counselling



MRN	Patient Name	Attend
HSM0000009	NXXXXXXXXXXXX XXXX XXXXX XXXX XXXXXX	<input type="checkbox"/> No
HSM0000007	LXXX XXXX XXXX	<input type="checkbox"/> No
HSM0000006	TXX XXXX XXXX	<input type="checkbox"/> No
HSM0000001	ZXXXXXXXX XXX XXXXX	<input type="checkbox"/> No

No of patient's schedule: 4 No of patient's attended: 0 No of caregiver's attended: 0 Total attendance: 0

Counselled By: SYSTEM PHIS

Pharmacist Notes

Material and

System PhIS

Figure 3.3.2-2 Medication Counselling Reporting (Group)

STEP 2

Tap on the No button to record patient attendance

STEP 3

Fill in the pharmacist notes for group counselling as per Figure 3.3.2-2

STEP 4

Fill in the Materials and technique used for group counselling as per Figure 3.3.2-2

STEP 5

Tap on the button to save record and system will appear as per Figure 3.3.2-3

User Manual – Medication Counselling

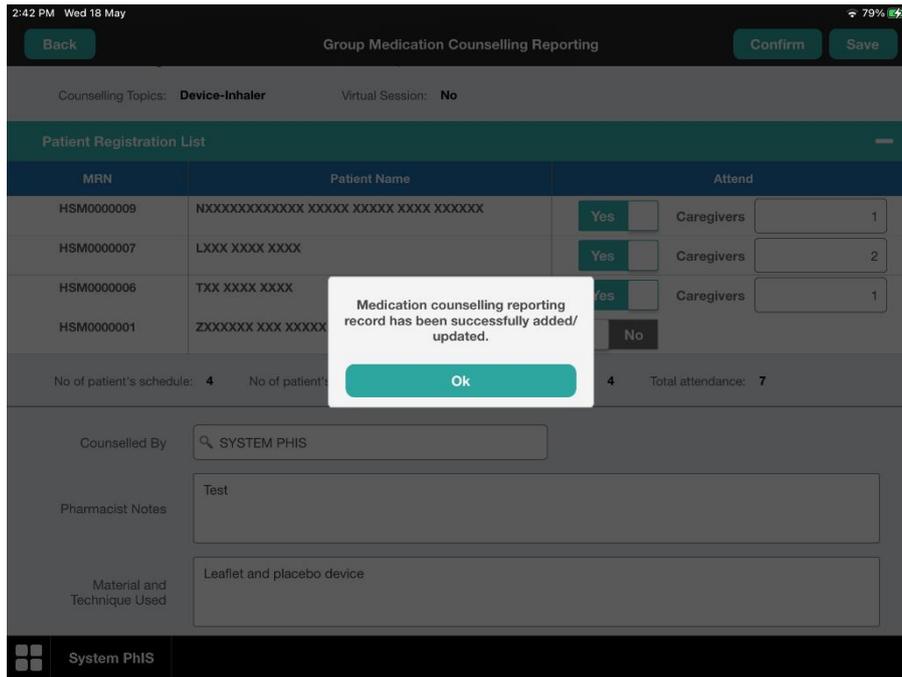


Figure 3.3.2-3 Medication Counselling Reporting (Group)

Note

System will display successfully added counselling report pop up as per Figure 3.3.2-3