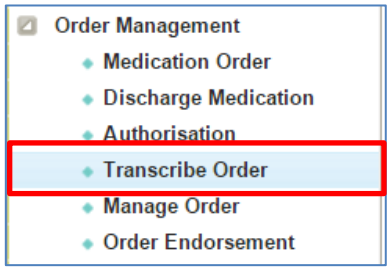
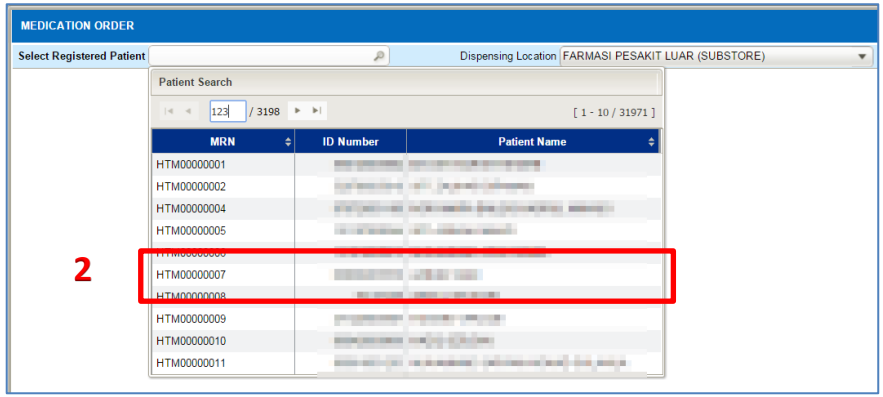
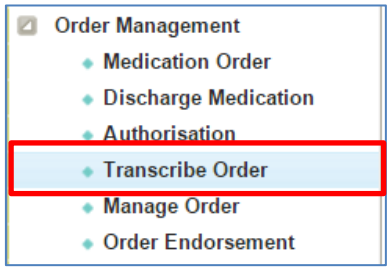
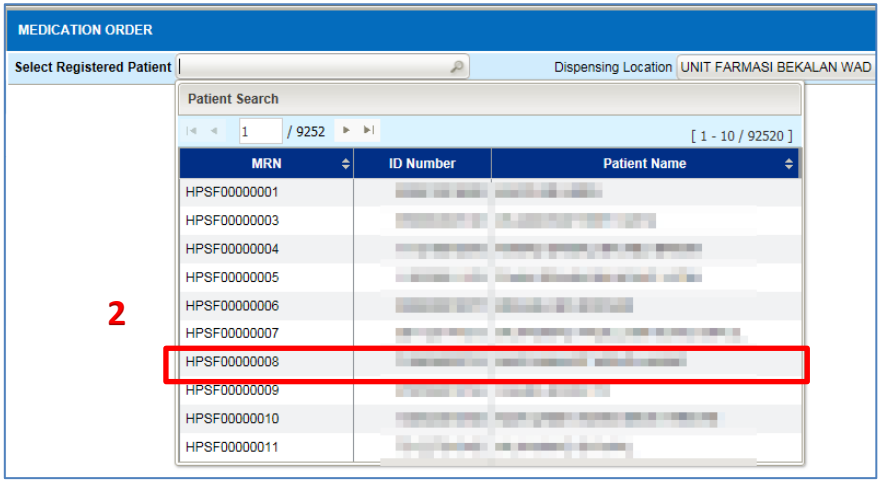
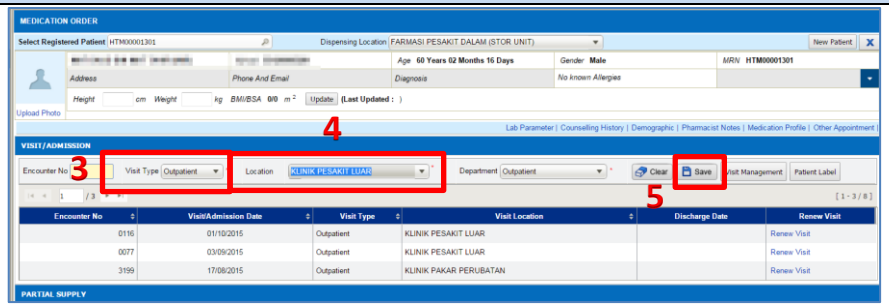
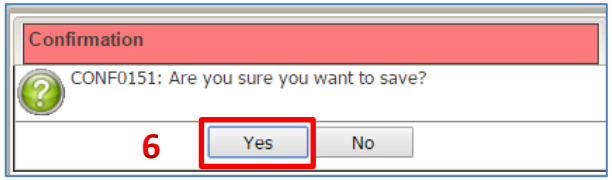
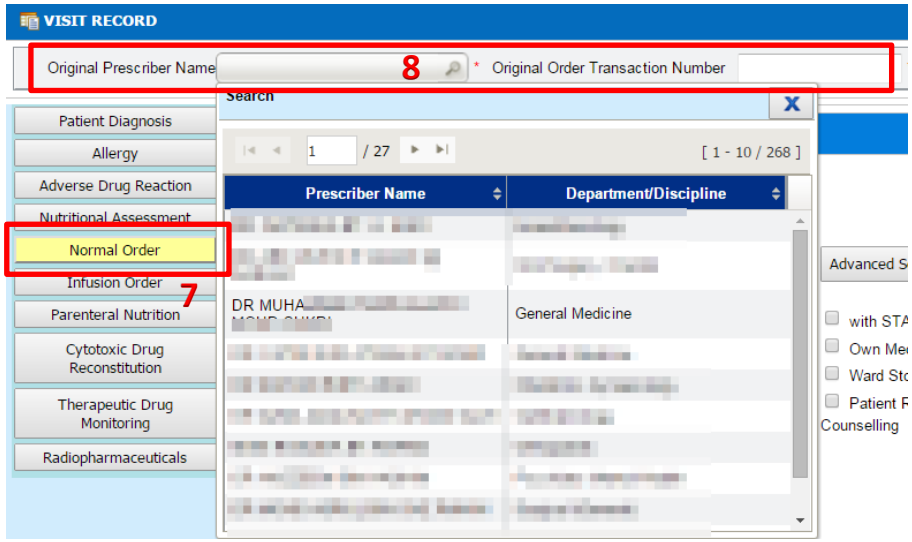
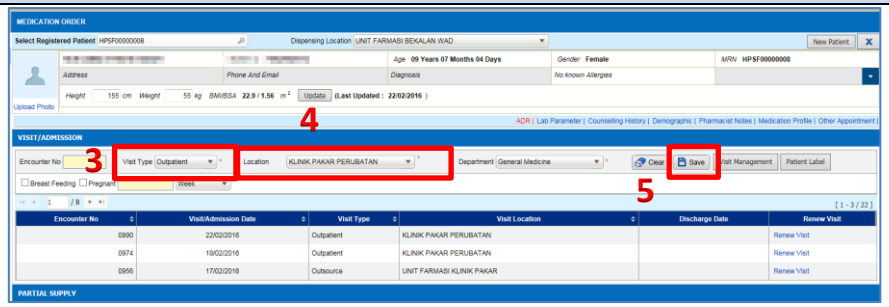
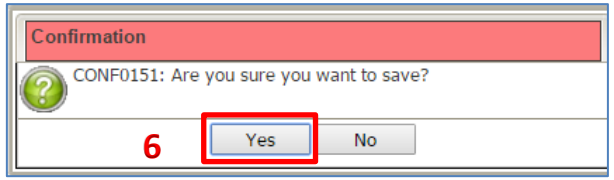
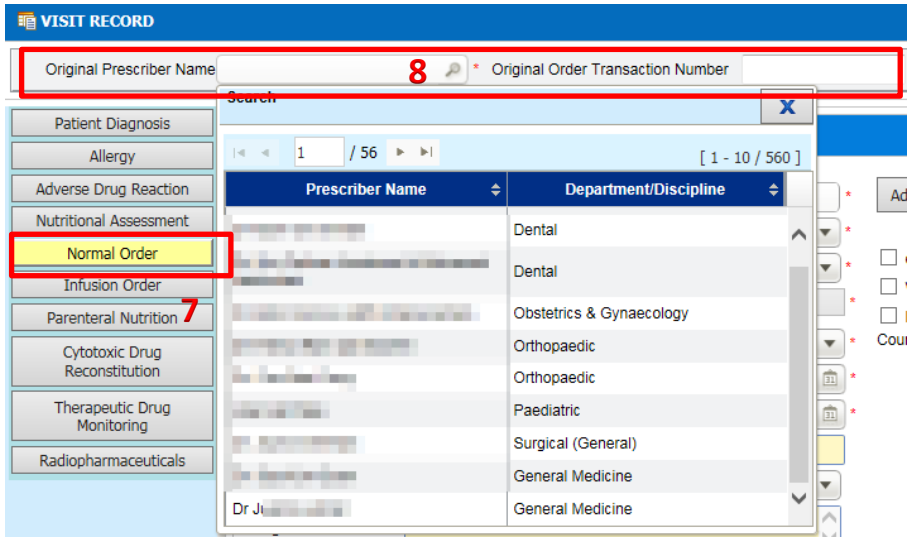
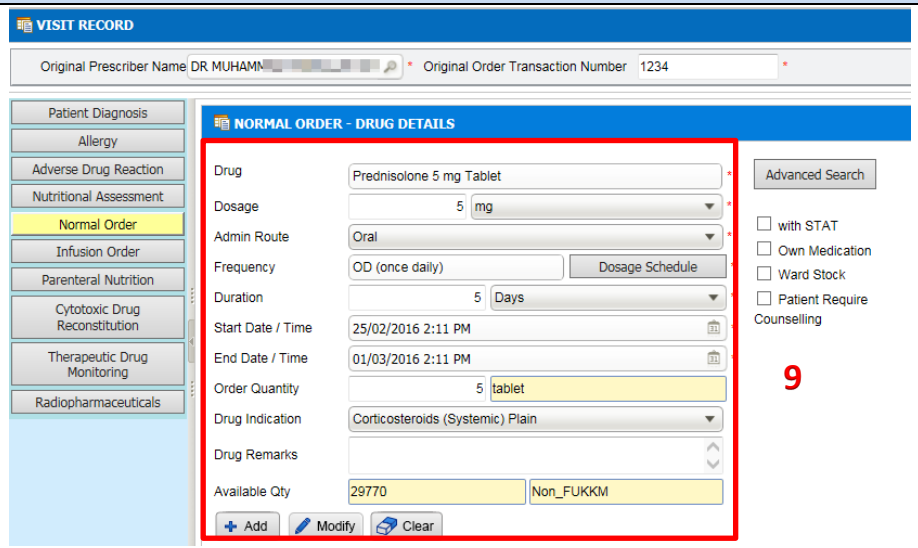
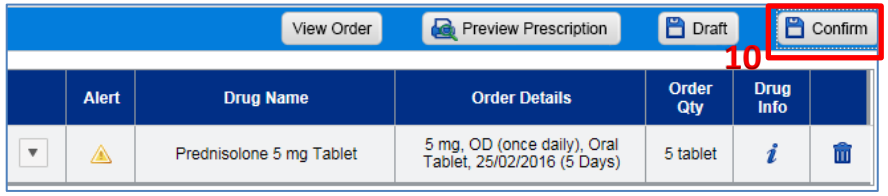
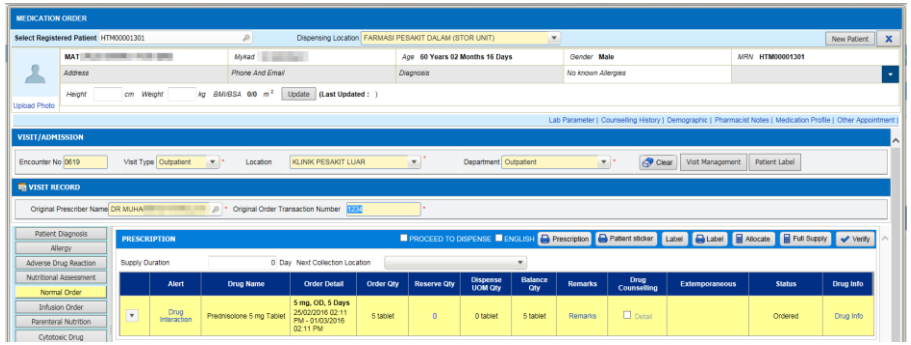
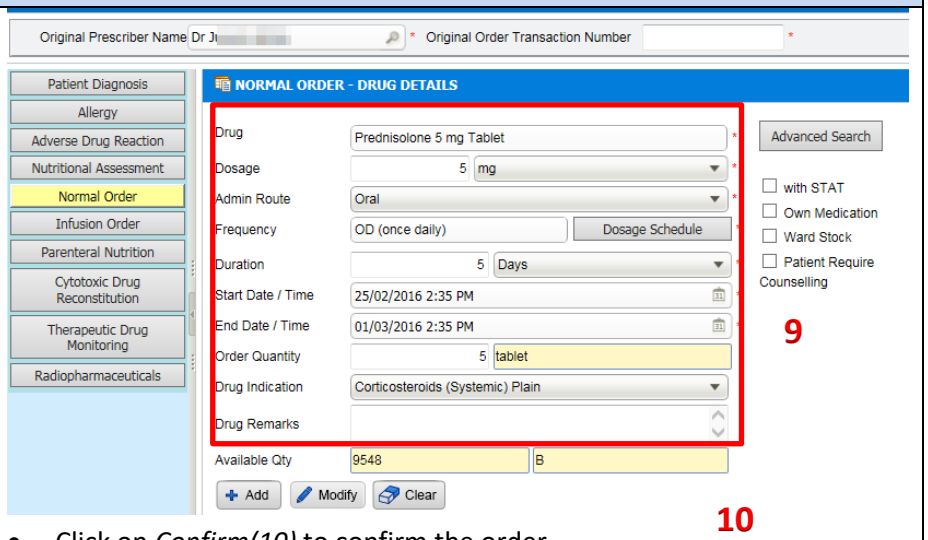
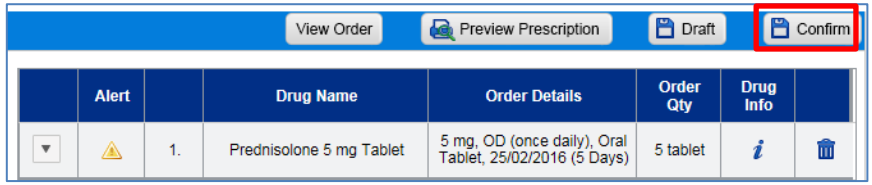
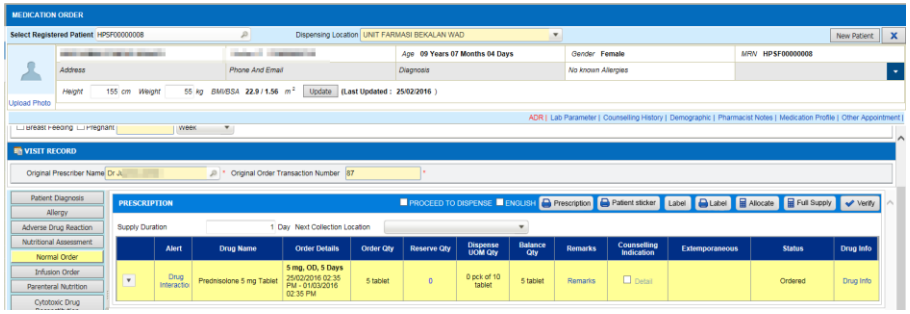
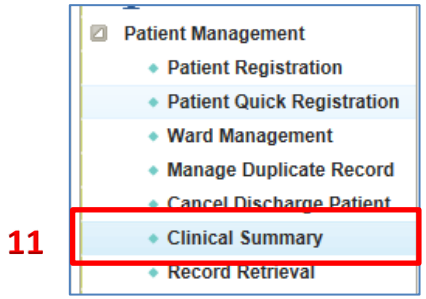
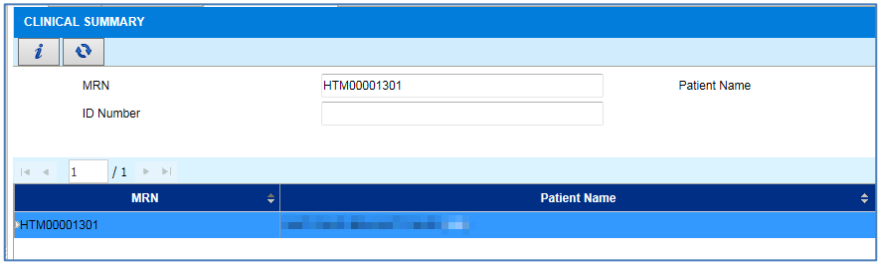
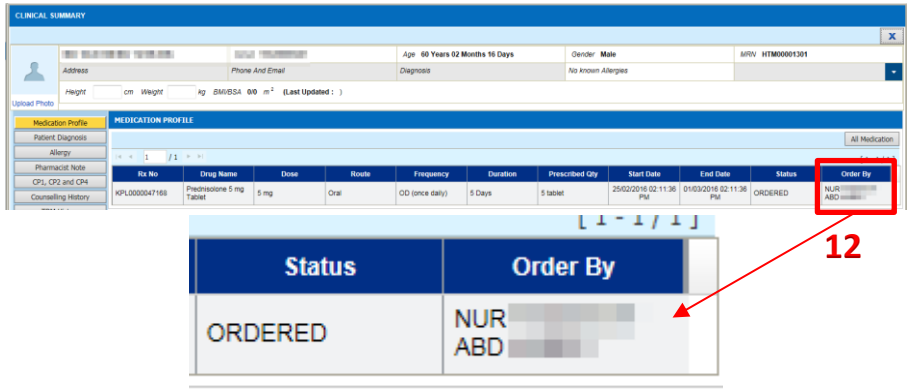
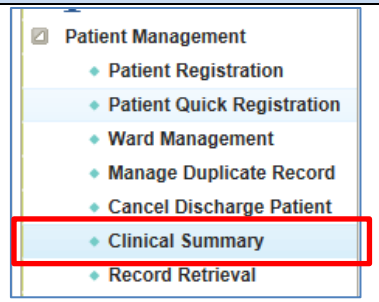
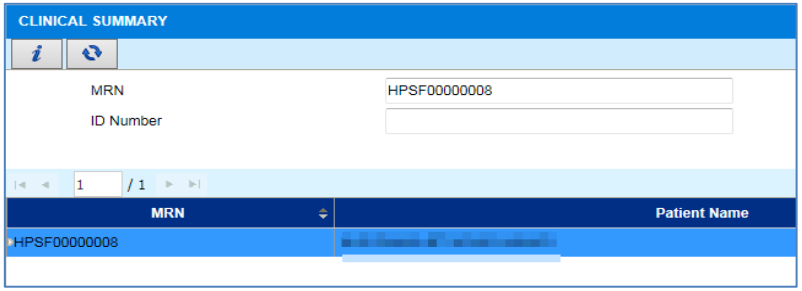
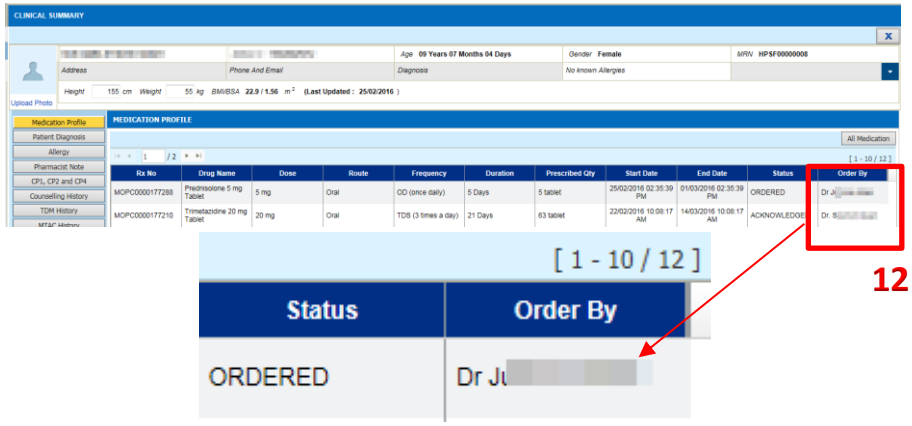
1. Summary of Ticket Number and Requests on display the Original Prescription Name

No.	Ticket #	Detail Description	Request	Proposed Solution
1.	I-PhIS012331515S	**Medication Profile - Appear different name for Order By** User report column 'Order by' at medication for transcribe order and clinical summary not same. At medication profile for transcribe order, column 'Order by' appear doctor name. But at medication profile for clinical summary, column 'Order by' appear pharmacist name. Can see it happen for drug Lactulose 3.35 g/5 ml Liquid.	To save the correct name for 'Order By' at Transcribe Order screen when saved the prescription.	1. In Full Base, when user used the Transcribe Order screen to create order: a. To save original prescriber name when user used Transcribe Order screen to make an order. b. To display the original prescriber name in Medication Profile at column "Order By" when access from Clinical Summary or Medication Order. c. To change the flag condition where the prescriber name should not follow whether it is full based or pharmacy based. The flag now will be based on the screen. 2. In Pharmacy Base, function same as what it is now and will apply rules for the flag condition.
2.	I-PhIS012692315S	**Record Retrieval - Prescribe By appeared with pharmacist name in Print Prescription** User reported for Print Prescription in Record Retrieval, when user generates report appeared pharmacist name for Prescribe By suppose doctor's name.	To save the correct name for 'Order By' at Transcribe Order screen when saved the prescription.	
3.	I-PhIS012696715S	**Clinical Summary- Order by not capture DR name** User reported already insert DR name however when check at Clinical summary system captured Pharmacist name instead of Doc name.	To save the correct name for 'Order By' at Transcribe Order screen when saved the prescription.	
4.	I-PhIS012808715S	**Clinical Summary - Wrongly show name of drug ordered** User report that at clinical summary under 'Order By' column should display prescriber name not transcriber name.	To save the correct name for 'Order By' at Transcribe Order screen when saved the prescription.	

Function Flow	Current Version 1.3.8.2	New Version 1.4.1
1. To display the original prescription name instead of transcriber name	• Login as Pharmacist ( ) and go to Order *Management>Transcribe Order(1)* (full base version).  • In transcribe order screen, search the patient name and once the patient name list appear, double click on the name to open the transcribe order.  • Transcribe order with patient details will appear. Create new visit by choose the *Visit Type(3), Location(4)* and then click on *Save(5)* button.	• Login as Pharmacist ( ) and go to Order *Management>Transcribe Order(1)* (full base version).  • In transcribe order screen, search the patient name and once the patient name list appear, double click on the name to open the transcribe order.  • Transcribe order with patient details will appear. Create new visit by choose the *Visit* Type*(3), Location(4)* and then click on *Save(5)* button.

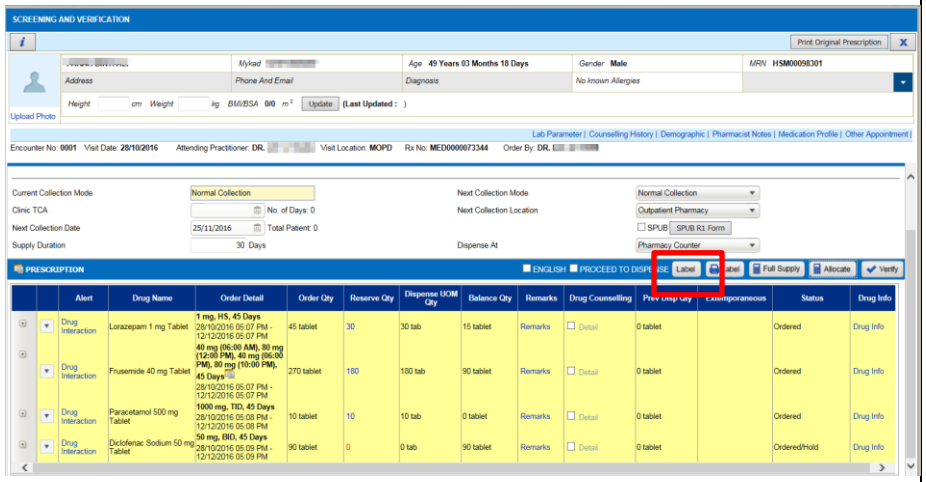
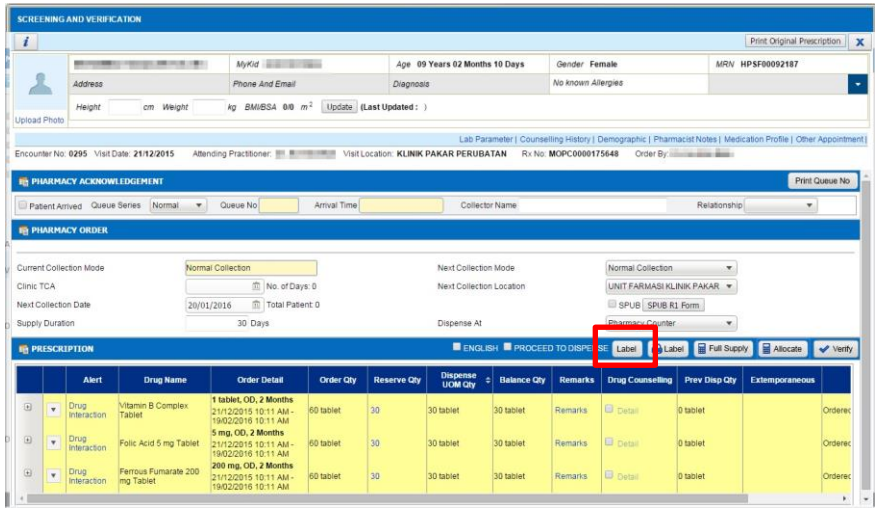
Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	 • Confirmation message will appear and click on Yes(6) to proceed.  • *Add Normal Drug screen(7)* appear as below and then add on *Prescriber Name and Original Transaction Number(8).*  • Then add the *drug name(9).*	 • Confirmation message will appear and click on Yes(6) to proceed.  • *Add Normal Drug screen(7)* appear as below and then add on *Prescriber* Name *and Original Transaction Number(8).*  • Then add the *drug name(9).*

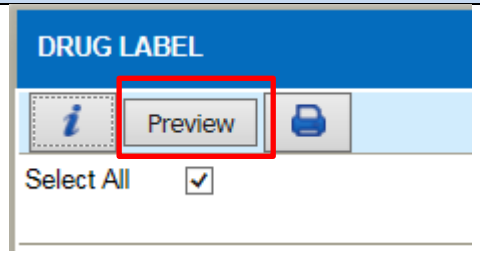
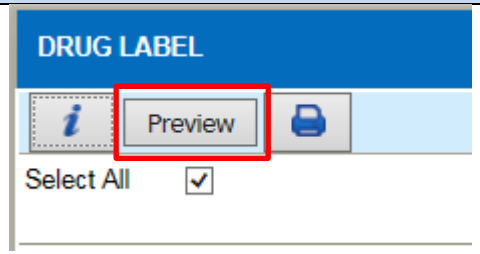
Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	 • Click on *Confirm(10)* to confirm the drug order.  • Record being added and show the record.  • Open back the confirm order in *Patient Management>Clinical Summary(11)* screen.	 • Click on *Confirm(10)* to confirm the order.  • Record being added and show the record.  • Open back the confirm order in *Patient Management>Clinical Summary(11)* screen.

Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	 • Click on the Clinical Summary link and search back the patient.  • Double click on the patient record and clinical summary will be open. In this screen, the column *"Order By"(12)* show the transcriber name instead of prescriber name. 	 • Click on the Clinical Summary link and search back the patient.  • Double click on the patient record and clinical summary will be open. In this screen, the column *"Order By"(12)* show the prescriber name instead of transcriber name. 

2. Summary of Ticket Number and Requests on Print Label in Sequence

No.	Ticket #	Detail Description	Request	Proposed Solution
1.	I-PhIS011040315S	**Print Label- transcribe label sequence is not in the order of the items** User reported when do transcribe label, sequence is not in the order of the items.		1. To sort the drug label printing in sequence order as display in pharmacy dispensing screens.

Function Flow	Current Version 1.3.8.2	New Version 1.4.1
1. Print Label in sequence	• Go to Screening & Verification screen, after transcribe the order. • Allocate the drug.  • Click on *Label(1)* button inside the screen. • Preview window will be display and then click on *Preview(2).*	• Go to Screening & Verification screen after transcribe the order. • Allocate the drug.  • Click on *Label(1)* button inside the screen. • Preview window will be display and then click on *Preview(2).*

Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	 • Drug label come out but not in sequence as display in Screening & Verification screen. Refer image below:	 • Drug label come out in sequence as display in Screening & Verification screen. Refer image below:

HOSPITAL SERI MANJUNG PERAK (Tel: 056896600)

[redacted]

HSM00098301 MOPD [redacted]

1 biji **Diambil**

Sebelum tidur

Boleh diambil sebelum atau selepas makan
Ambil ubat seperti diarahkan
Elakkan minuman keras

Lorazepam 1mg Tab

-

28/10/16-27/11/16 [30 hari] 30 biji RM12.00

UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 28/10/2016 05:11 PM

HOSPITAL SERI MANJUNG PERAK (Tel: 056896600)

[redacted]

HSM00098301 MOPD [redacted]

2 biji **Diambil**

3 kali sehari

Boleh diambil sebelum atau selepas makan

Jangan ambil melebihi 2 biji sekali makan/ 8 biji sehari.

Paracetamol 500mg Tab

Ubat tahan sakit/Demam

28/10/16-27/11/16 [30 hari] 10 biji RM1.00

UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 28/10/2016 05:11 PM

HOSPITAL SERI MANJUNG PERAK (Tel: 056896600)

[redacted]

HSM00098301 MOPD [redacted]

1 biji (06:00 AM), 2 biji (12:00 PM), 1 biji (06:00 PM), 2 biji (10:00 PM)

Diambil

Boleh diambil sebelum atau selepas makan
Ambil ubat seperti diarahkan
Jangan berhenti ambil ubat ini tanpa nasihat doktor

Frusemide 40 mg Tablet

Tekanan Darah Tinggi

28/10/16-27/11/16 [30 hari] 180 biji RM18.00

UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 28/10/2016 05:11 PM

[redacted]

HPSF00092187 KLINIK PAKAR PERUBATAN [redacted]

1 biji **Diambil**

1 Kali Sehari

Diambil bersama /tanpa makanan
Ambil ubat seperti diarahkan

Vitamin B Complex Tab

Vitamin/mineral tambahan

21/12/15-20/01/16 [30 hari] 30 biji RM1.00

UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 21/12/2015 12:41 PM

HOSPITAL PAKAR SULTANAH FATIMAH, MUAR (Tel: 069521901)

[redacted]

HPSF00092187 KLINIK PAKAR PERUBATAN [redacted]

1 biji **Diambil**

1 Kali Sehari

Diambil bersama /tanpa makanan
Makan ubat pada waktu yang sama setiap hari

Folic Acid 5mg Tab

Vitamin tambahan

21/12/15-20/01/16 [30 hari] 30 biji RM3.00

UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 21/12/2015 12:41 PM

HOSPITAL PAKAR SULTANAH FATIMAH, MUAR (Tel: 069521901)

[redacted]

HPSF00092187 KLINIK PAKAR PERUBATAN [redacted]

1 biji **Diambil**

1 Kali Sehari

Diambil sebelum makan
Telan ubat tanpa mengunyah
Ubat ini boleh mengubah warna najis atau urin

Ferrous Fumarate 200mg Tab

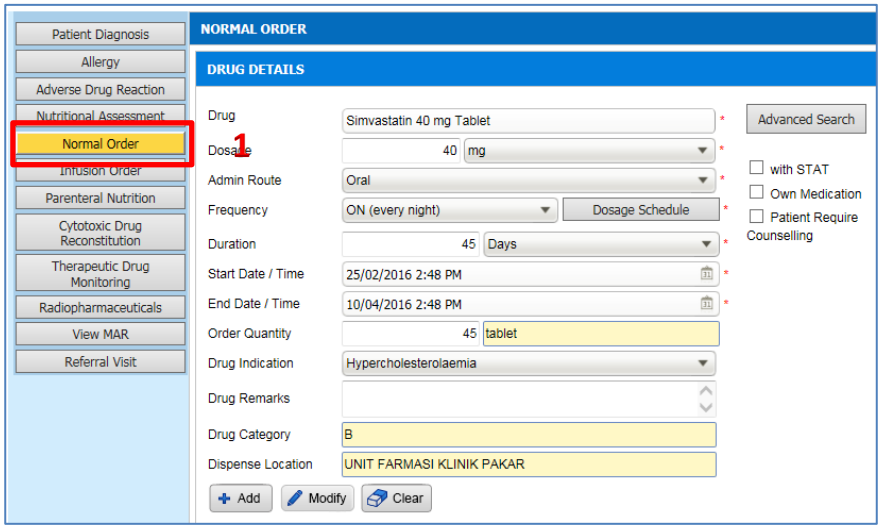
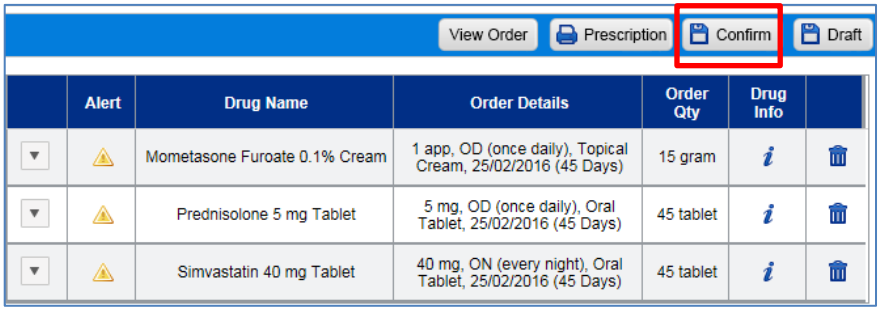
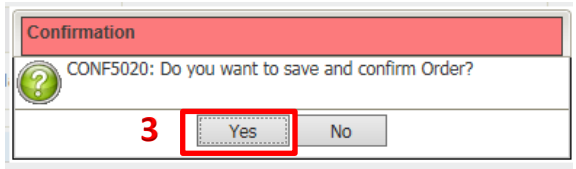
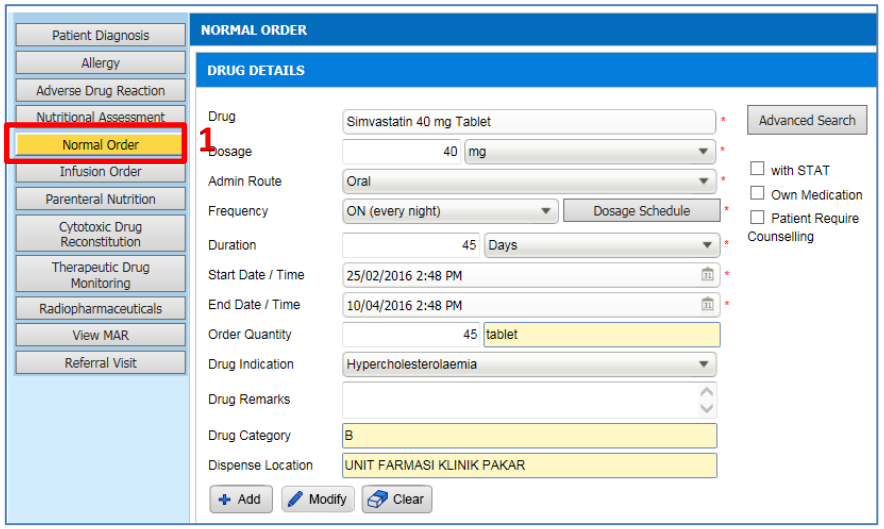
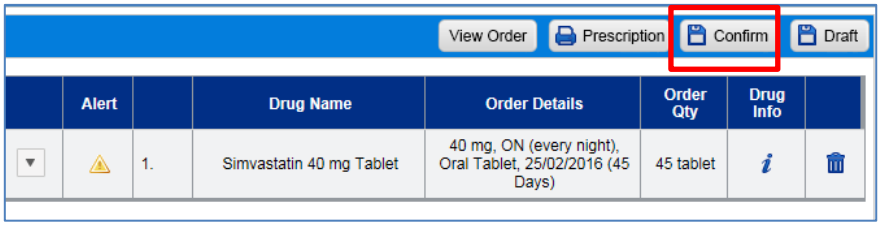
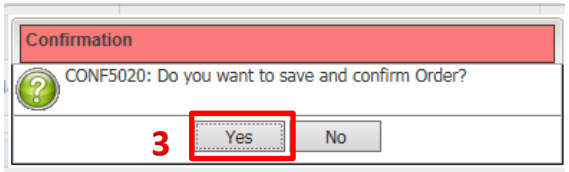
Tingkatkan sel darah merah

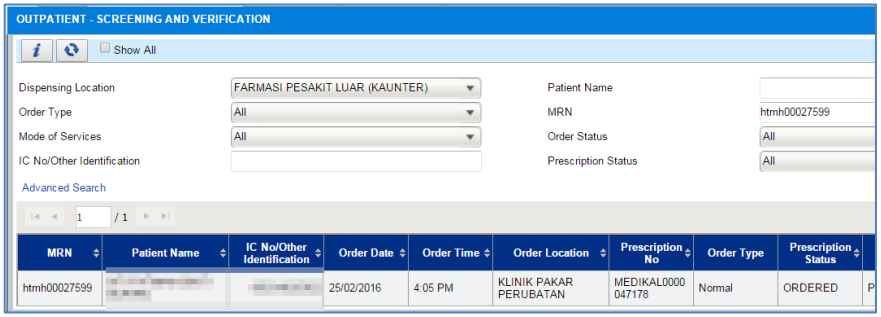
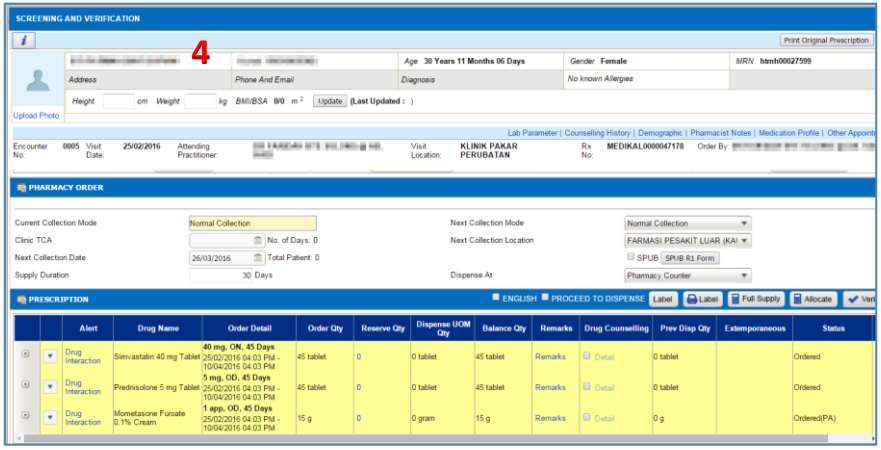
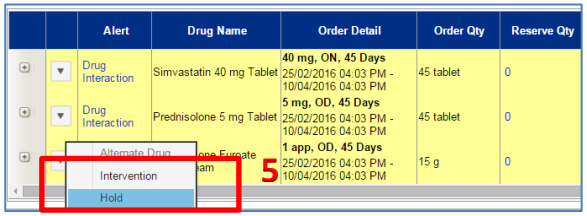
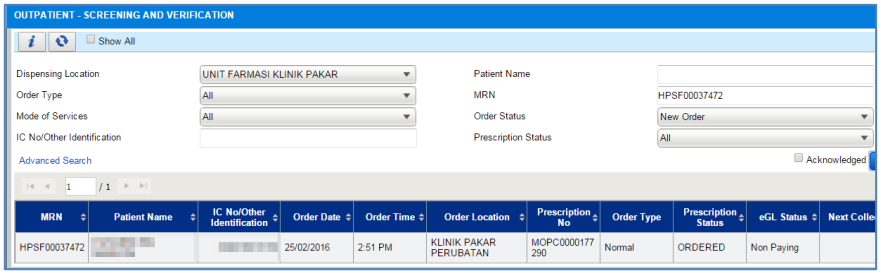
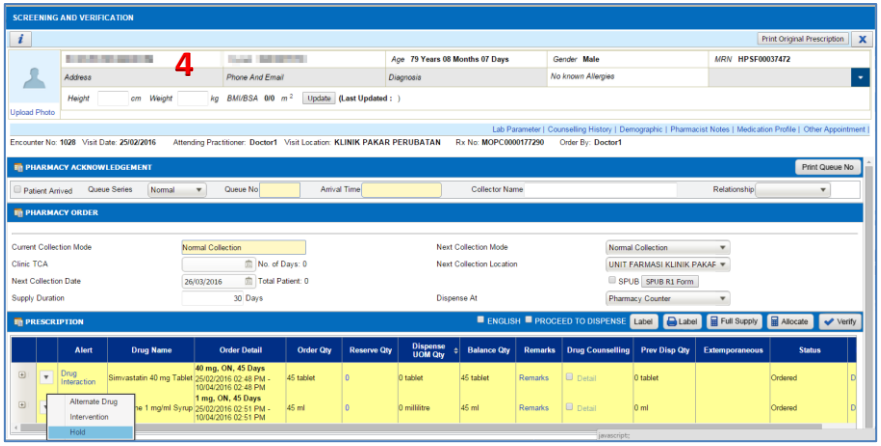
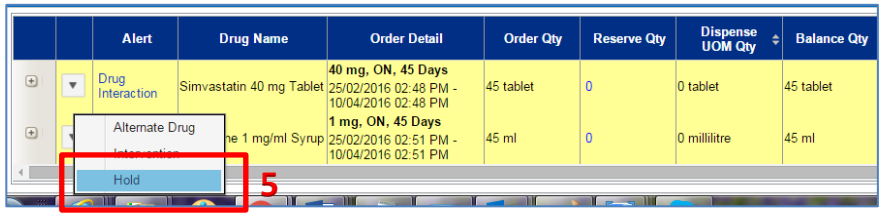
21/12/15-20/01/16 [30 hari] 30 biji RM6.00

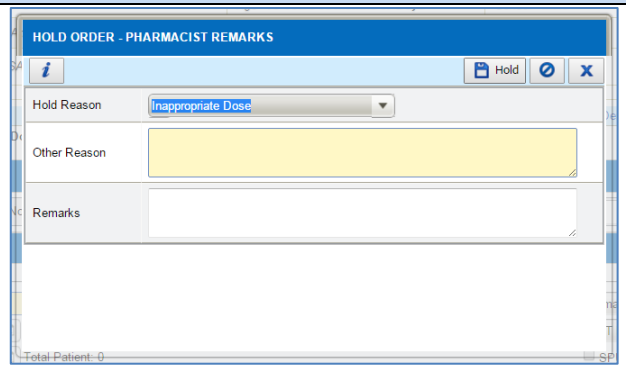
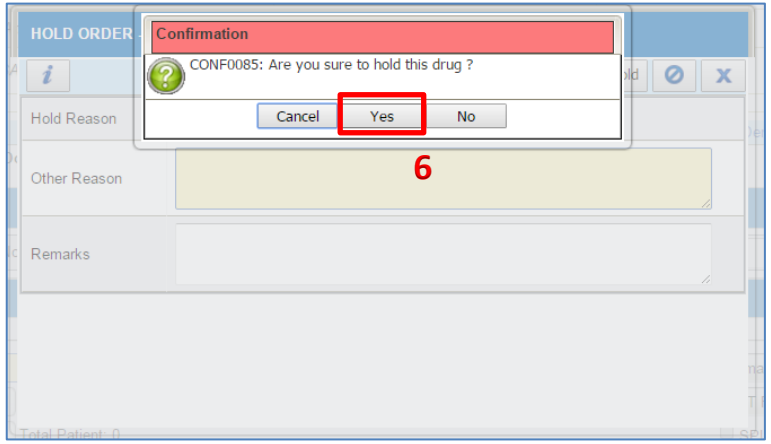
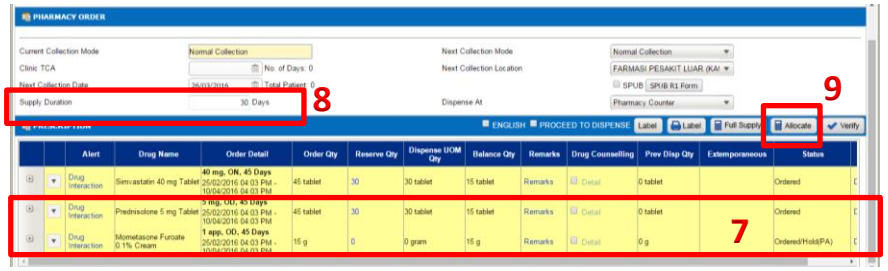
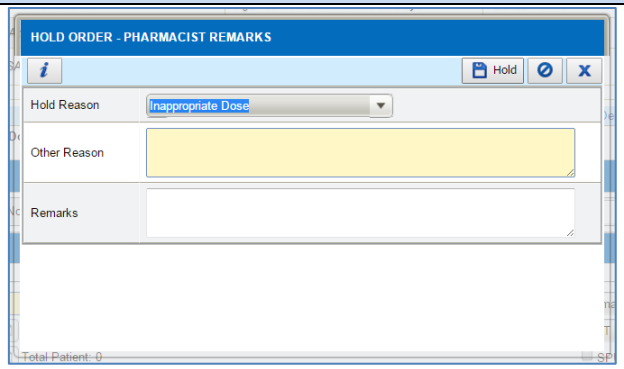
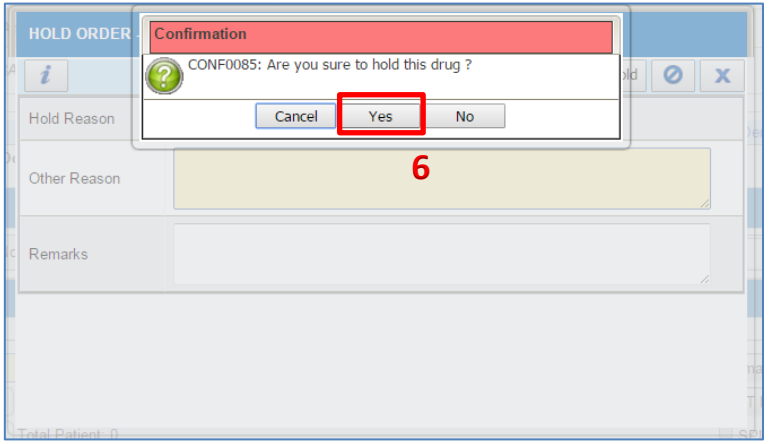
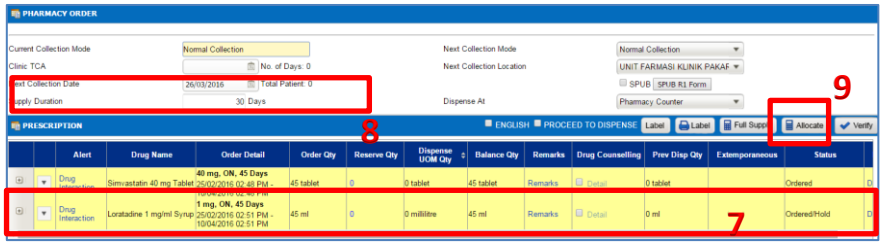
UBAT TERKAWAL JAUHI DARIPADA KANAK-KANAK 21/12/2015 12:41 PM

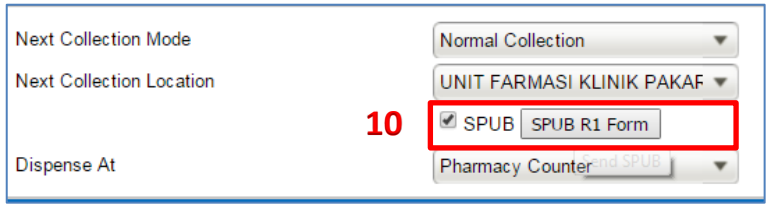
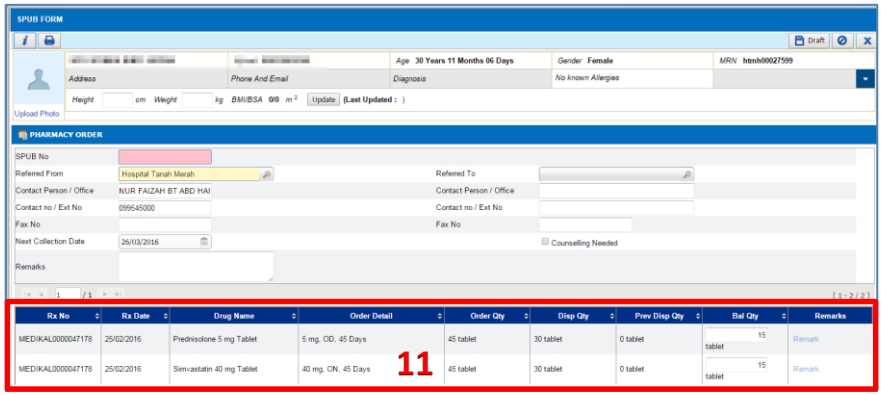
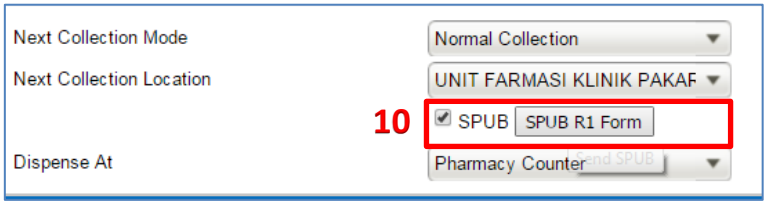
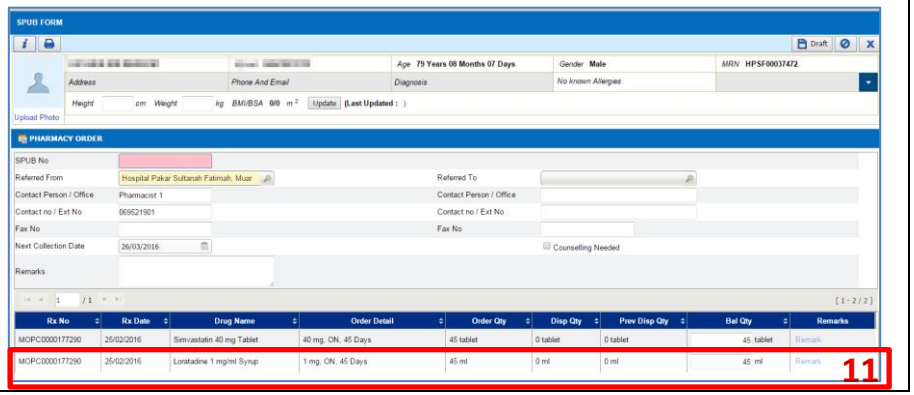
3. Summary of Ticket Number and Requests on display Hold item in SPUB R1 Form

No.	Ticket #	Detail Description	Request	Proposed Solution
1.	I-PhIS009231815S	**SPUB-Hold item not appear in printed SPUB form** The situation as follow: 1) User hold Salameterol and Ipratropium inhalation drug for this patient because the patient still got many stock on his hand. 2) But, when print SPUB form in dispensing screen, those hold drug not printed. 3) Patient need to take all his drug at other clinic, if hold drug not appear, it will make things complicated.	To include hold drug into SPUB R1 Form.	1. To allow hold drug to appear in SPUB R1 form. 2. In Screening & Verification-SPUB R1 Form, once user send record for SPUB, include the hold items.
2.	I-PhIS012768115S	**SPUB - Request drug with hold status appear at R1 form** User request any medication or drug with hold status will appear at R1 form when do SPUB out. Because user wants external facility able to view all drug for SPUB patient. Currently user hold drug at screening and tick box SPUB. Continue to dispensing. Fill SPUB form and print. Drug will hold status will not appear at R1 form.	To include hold drug into SPUB R1 Form.	

Function Flow	Current Version 1.3.8.2	New Version 1.4.1
1. SPUB Hold item to display in SPUB R1 Form	• Go to *Order Management>Medication Order>Normal Order(1)* and choose outpatient name from the list to create Outpatient Order.  • Add in drug order. Confirm the order by click on *Confirm(2)* button in Normal Order screen.  • Message of confirmation will appear and click on *Yes(3)* to confirm the order. 	• Go to *Order Management>Medication Order>Normal Order(1)* and choose outpatient name from the list to create Outpatient Order.  • Add in drug order. Confirm the order by click on *Confirm(2)* button in Normal Order screen.  • Message of confirmation will appear and click on *Yes(3)* to confirm the order. 

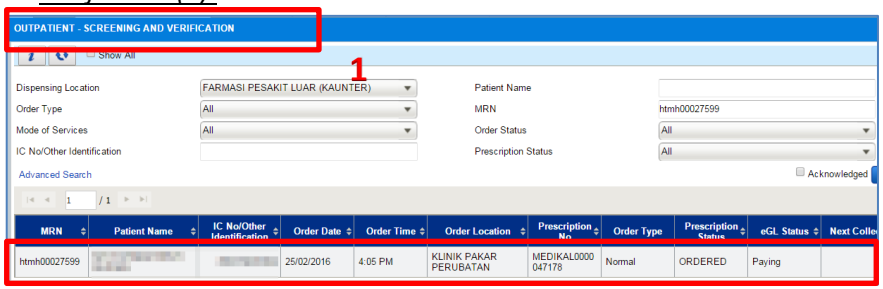
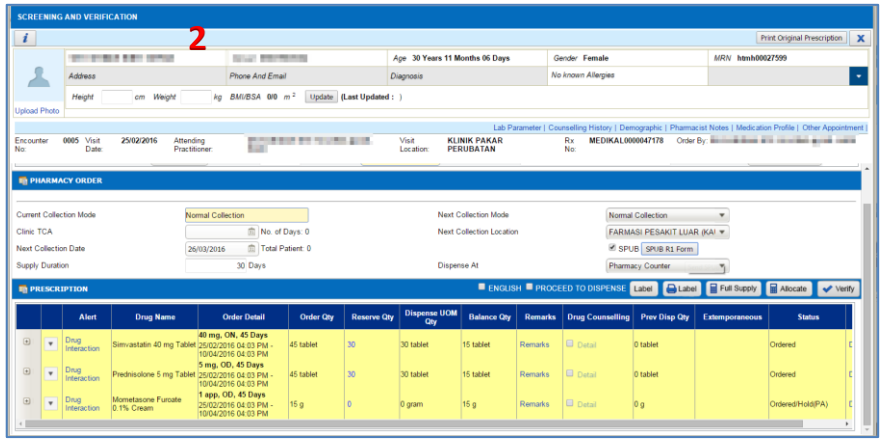
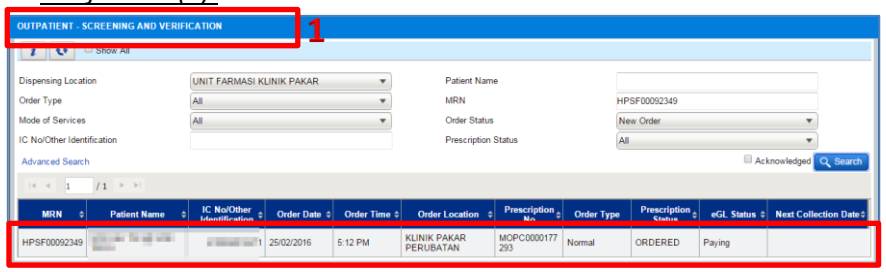
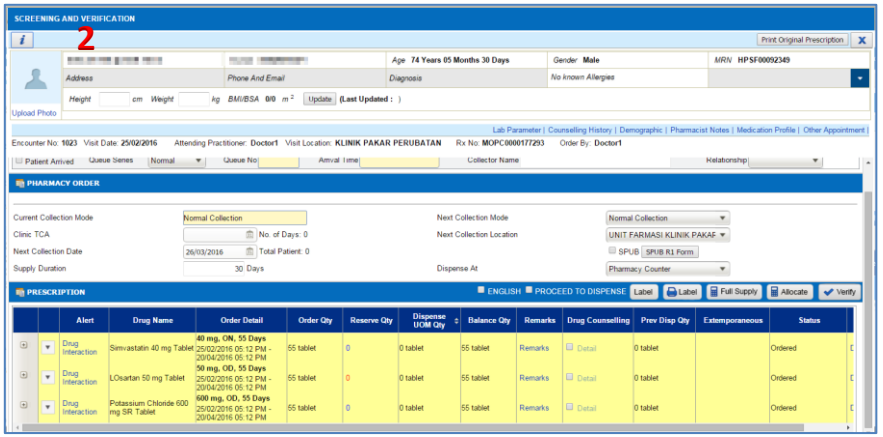
Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	• Once confirmed, search the record in *Pharmacy Transaction>Normal>Outpatient>Screening & Verification(4)* screen.  • Double click on the patient name and Screening screen will appear.  • Hold one of the drug in the list by right click on the arrow and then choose *"Hold"(5)* function. Hold order reason will appear and enter the hold reason then click on *Yes(6)* button to proceed with hold. 	• Once confirmed, search the record in *Pharmacy Transaction>Normal>Outpatient>Screening & Verification(4)* screen.  • Double click on the patient name and Screening screen will appear.  • Hold one of the drug in the list by right click on the arrow and then choose *"Hold"(5)* function. Hold order reason will appear and enter the hold reason then click on *Yes(6)* button to proceed with hold. 

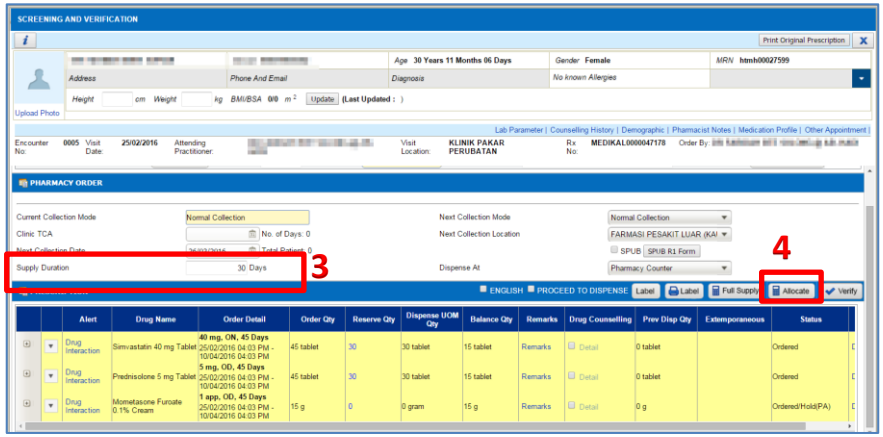
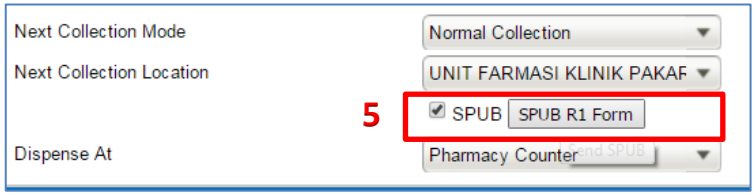
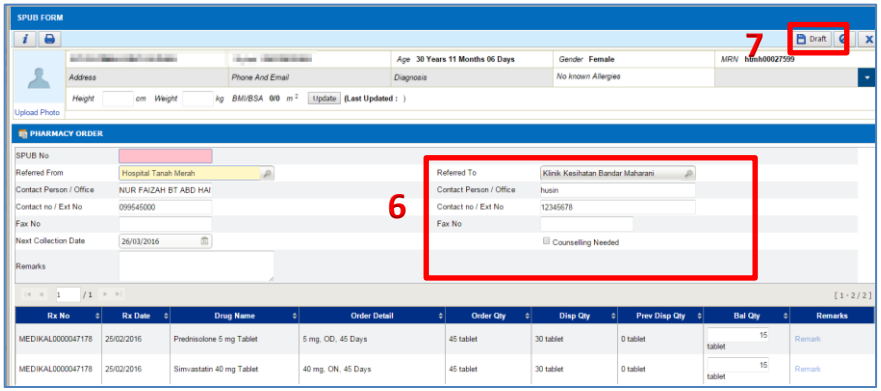
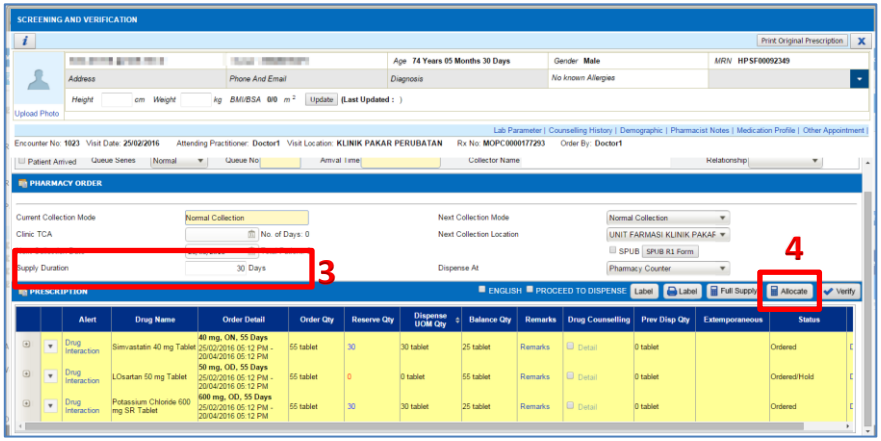
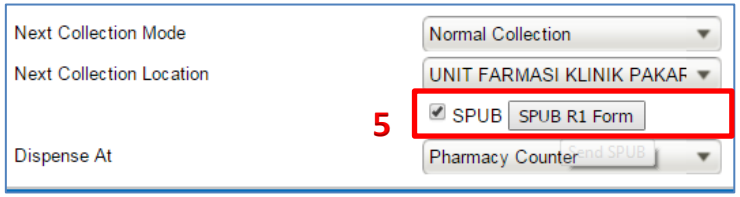
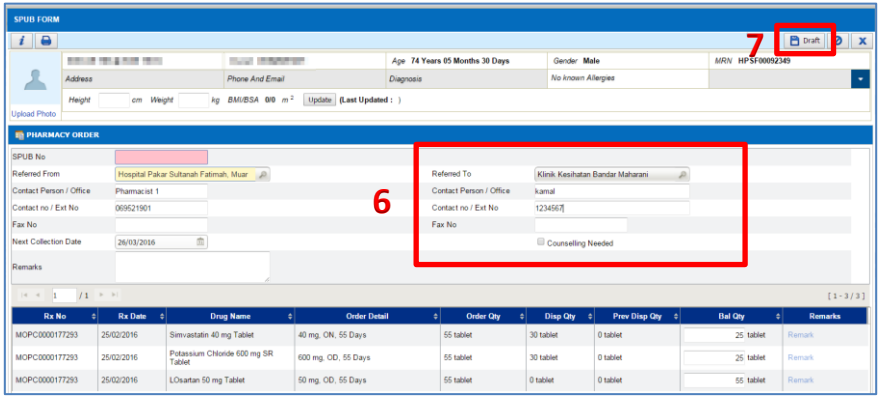
Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	  • Drug status change to *"ORDERED/HOLD"(7).* • Enter *supply duration(8)* for 30 days and then click on *Allocate(9)* button. 	  • Drug status change to *"ORDERED/HOLD"(7).* • Enter *supply duration(8)* for 30 days and then click on *Allocate(9)* button. 

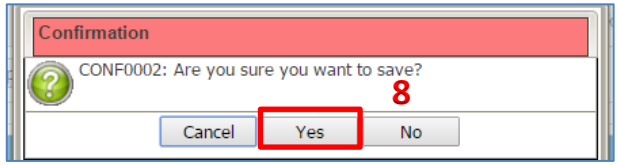
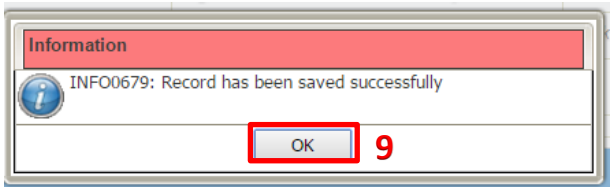
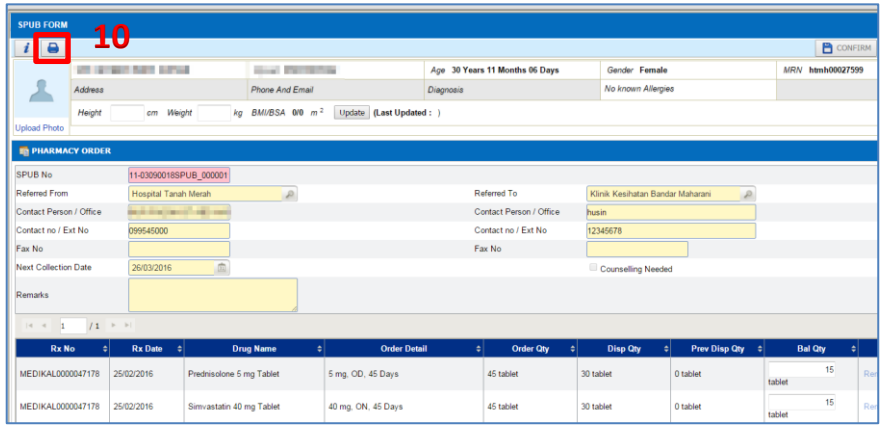
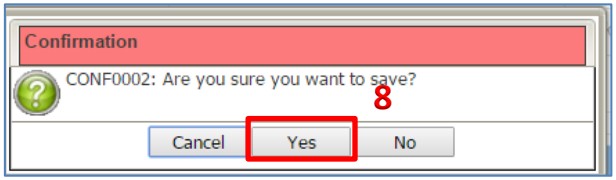
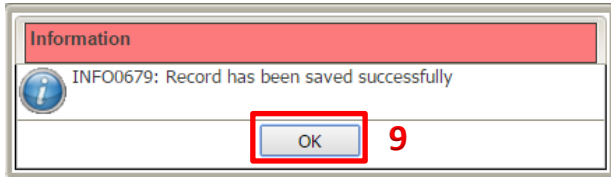
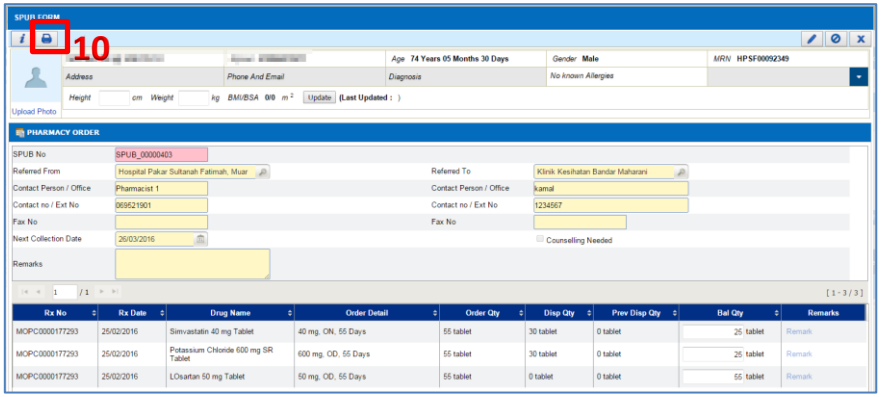
Function Flow	Current Version 1.3.8.2	New Version 1.4.1
	• Tick on *SPUB checkbox(10)* and then click on *SPUB R1 Form(10)* button.  • SPUB R1 form screen not showing the *previous hold drug item(11).*  	• Tick on *SPUB checkbox(10)* and then click on *SPUB R1 Form(10)* button.  • SPUB R1 form screen will appear and shows *the previous hold drug item(11).* 

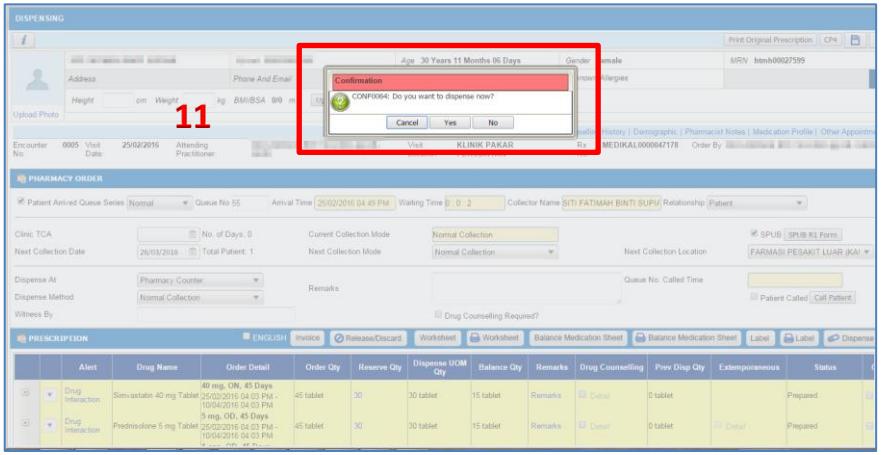
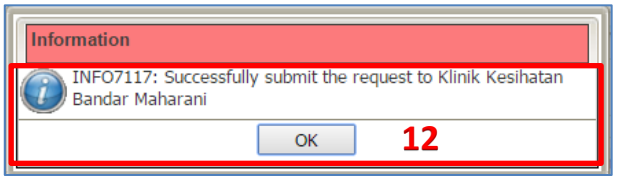
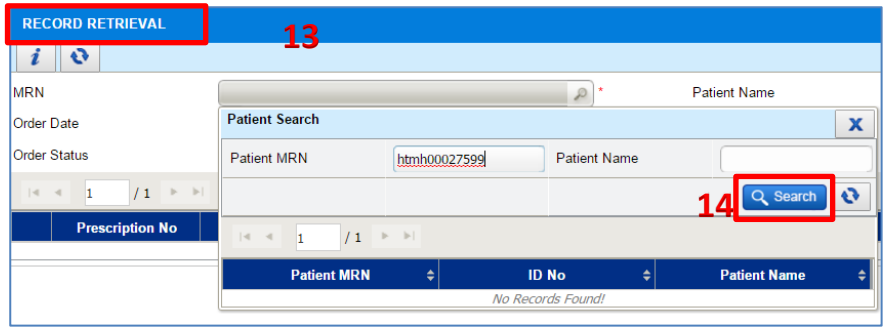
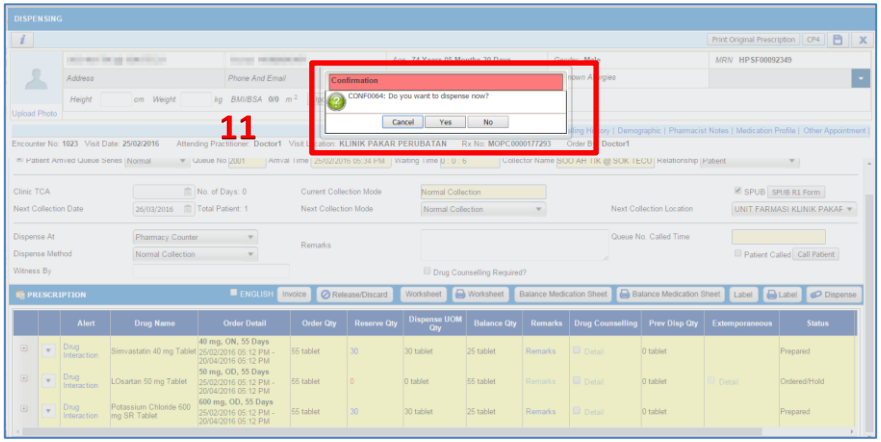
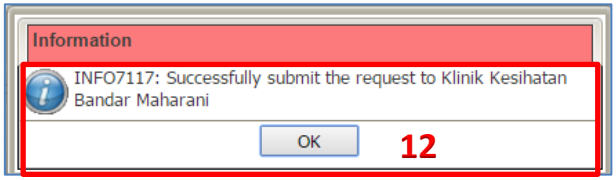
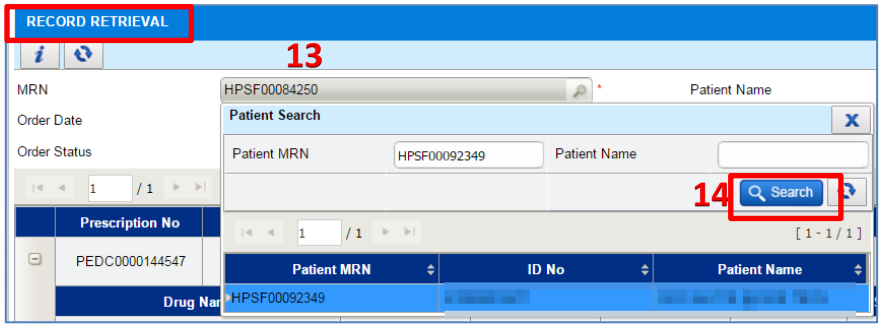
4. Summary of Ticket Number and Requests on Re-print SPUB R1 Form

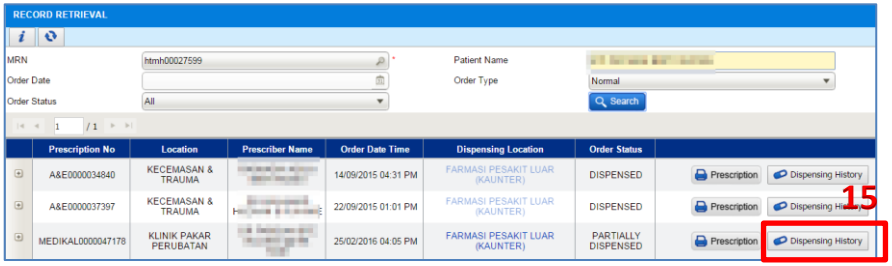
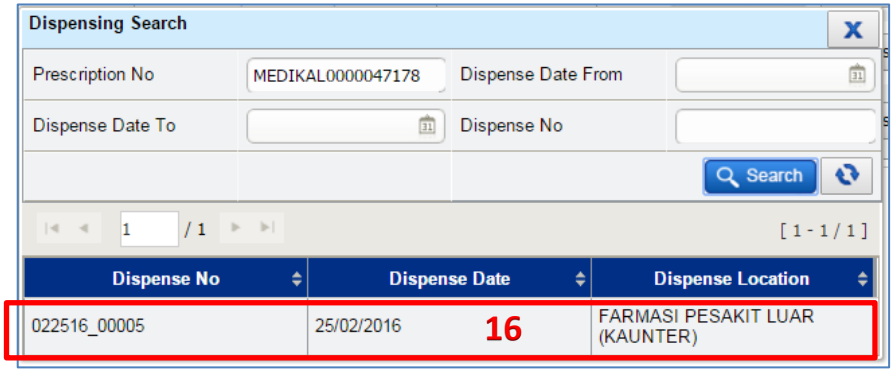
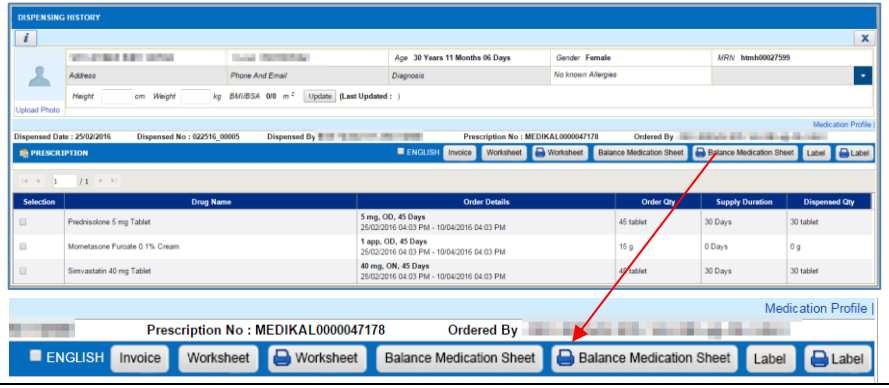
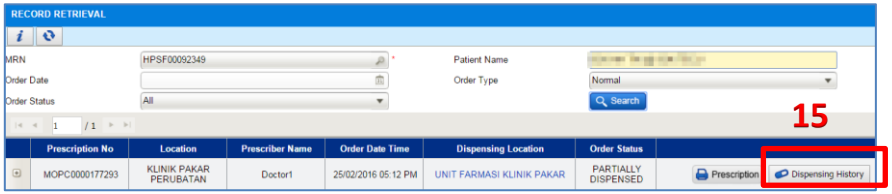
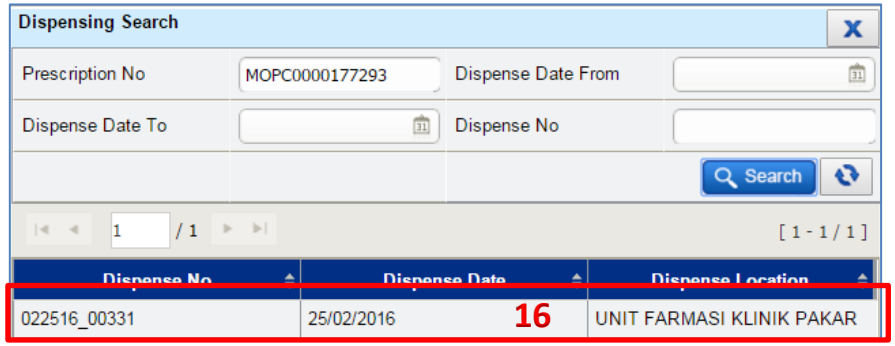
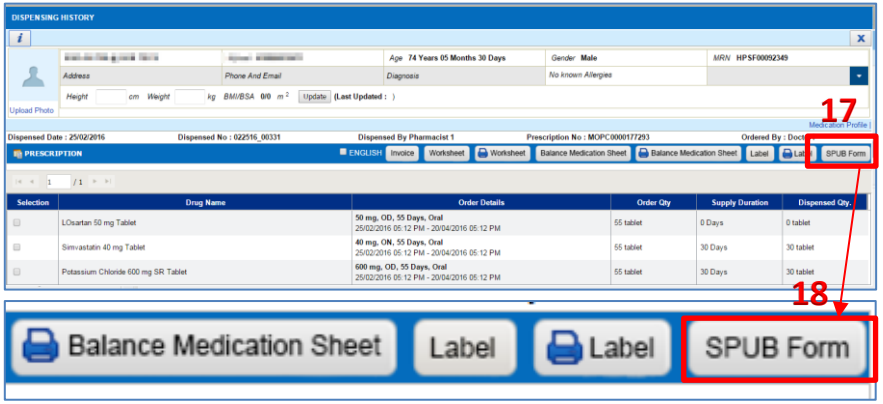
No.	Ticket #	Detail Description	Request	Proposed Solution
1.	I-PhIS009567815S	**SPUB – Reprint** Request to add function of reprint SPUB R1 form.	To re-print back SPUB R1 form which has been sent out.	1. To allow function to reprint SPUB R1 form. 2. In Record Retrieval->Dispensing History, display the SPUB Form button where user will be able to reprint the SPUB form that has been sent out.
2.	I-PhIS012357015S	**SPUB-Re-print SPUB form** User request to able re-print form SPUB that user already print before. User want make 1 copy for her and 1 copy for patient.	To re-print back SPUB R1 form which has been sent out.	
3.	I-PhIS012644315S	**SPUB - Request to reprint SPUB form** User request to reprint SPUB form: Prescription no: FOPD0000003735 due to printer stuck when print for the first time. User also request to be able reprint form SPUB that user already print before.	To re-print back SPUB R1 form which has been sent out.	

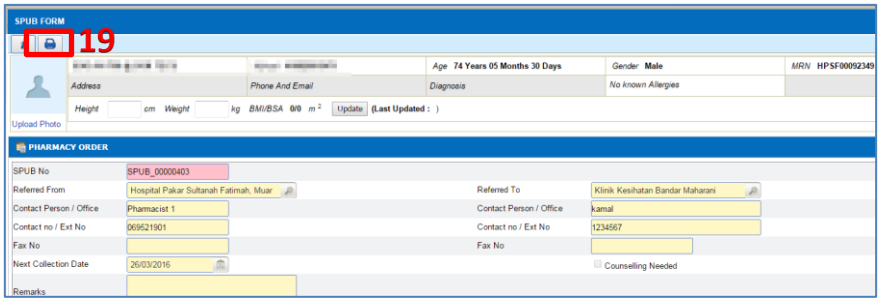
Function Flow	Current Version 1.3.8.4	New Version 1.4.1
1. Re-print SPUB form after send	• Go to *Pharmacy Transaction>Normal>Outpatient>Screening & Verification(1).*  • Search the patient order and double click on the name. Screen *Screening & Verification(2)* will appear.  • Enter *supply duration(3)* for 30 days and then click on *Allocate(4)* button.	• Go to *Pharmacy Transaction>Normal>Outpatient>Screening & Verification(1).*  • Search the patient order and double click on the name. Screen *Screening & Verification(2)* will appear.  • Enter *supply duration(3)* for 30 days and then click on *Allocate(4)* button.

Function Flow	Current Version 1.3.8.4	New Version 1.4.1
	 • Tick on *SPUB checkbox(5)* and then click on *SPUB R1 Form(5)* button.  • SPUB R1 form screen will appear. Assign the *SPUB referred location(6).*  • Click on *Draft(7)* button to send for SPUB. • A message to confirm the order will appear. Click on *Yes(8)* button.	 • Tick on *SPUB checkbox(5)* and then click on *SPUB R1 Form(5)* button.  • SPUB R1 form screen will appear. Assign the *SPUB referred location(6).*  • Click on *Draft(7)* button to send for SPUB. • A message to confirm the order will appear. Click on *Yes(8)* button.

Function Flow	Current Version 1.3.8.4	New Version 1.4.1
	 • Message of successfully ordered appear. Click on *OK(9)* button.  • Record successfully save and *print button(10)* is still enable before record is dispense.  • Verified and prepared the order.Then dispense the drug order in *Dispensing(11).*	 • Message of successfully ordered appear. Click on *OK(9)* button.  • Record successfully save and *print button(10)* is still enable before record is dispense.  • Verified and prepared the order.Then dispense the drug order in *Dispensing(11).*

Function Flow	Current Version 1.3.8.4	New Version 1.4.1
	 • On click of Yes at dispening, message of successfully *submit for SPUB appear(12)*, as below. Click OK to close the alert.  • Open back the patient in *Patient Management>Record Retrieval(13)* by search the patient MRN.  • Click on *Search(14)* button to find back the record. Once record appear, double click on the patient record. List of record history will appear.	 • On click of Yes at dispening, message of successfully *submit for SPUB appear(12)*, as below. Click OK to close the alert.  • Open back the patient in *Patient Management>Record Retrieval(13)* by search the patient MRN.  • Click on *Search(14)* button to find back the record. Once record appear, double click on the patient record. List of record history will appear.

Function Flow	Current Version 1.3.8.4	New Version 1.4.1
	 • Click on *Dispensing History(15)* button and screen below will appear.  • Double click on the *Dispense record(16)* and Dipensing History screen will appear. • There was no button to reprint back the SPUB form that has been send to other facilities. 	 • Click on *Dispensing History(15)* button and screen below will appear.  • Double click on the *Dispense record(16)* and Dipensing History screen will appear. • There was a button *SPUB Form(17)* to REPRINT BACK the SPUB form which has been send to other facilities. 

Function Flow	Current Version 1.3.8.4	New Version 1.4.1
		• Click on *SPUB Form(18)* button and SPUB R1 Form screen will appear. Here user will be able to re-print back the SPUB R1 form.  • Click on *Print(19)* button to reprint the form and below is the printed form of SPUB. **RUJUKAN PRESKRIPSI SPUB | KEMENTERIAN KESIHATAN MALAYSIA** *(Borang ini hendaklah dikemukakan kepada fasiliti yang dirujuk melalui faks/ e-mail/ pos dalam masa 7 hari* **Fasiliti Yang Merujuk** **Negeri :** Johor **Hospital :** Hospital Pakar Sultanah Fatimah, Muar **Daerah/KK :** No. Tel : 069521901 No. Faks : **Fasiliti dirujuk** **Negeri :** Johor **Hospital :** Klinik Kesihatan Bandar Maharani **Daerah/KK :** No. Tel : 1234567 No. Faks : **A. Maklumat Pesakit :** Nama : Umur : 75 Jantina : L / / P No. Kad Pengenalan No. Telefon : 01725 **B. Maklumat Preskripsi :** No. Siri Preskripsi: MOPC0000177293 Tarikh Preskripsi: 25/02/2016 **C. Maklumat Bekalan :** Tarikh | Nama Ubat | Maklumat Ubat | Tempoh Bekalan Penuh | Tempoh Bekalan Telah Diberi | Tarikh Akan Datang 25/02/2016 | LOsartan 50 mg Tablet | 50 mg, OD, Oral, 55 Days | 55 Days | 0 Day | 26/03/2016 25/02/2016 | Potassium Chloride 600 mg SR Tablet | 600 mg, OD, Oral, 55 Days | 55 Days | 30 Days | 26/03/2016 25/02/2016 | Simvastatin 40 mg Tablet | 40 mg, ON, Oral, 55 Days | 55 Days | 30 Days | 26/03/2016 **D. Kaunseling telah diberikan** Ya / Tidak (Jika Ya, sila lampirkan rekod kaunseling) Tandatangan :