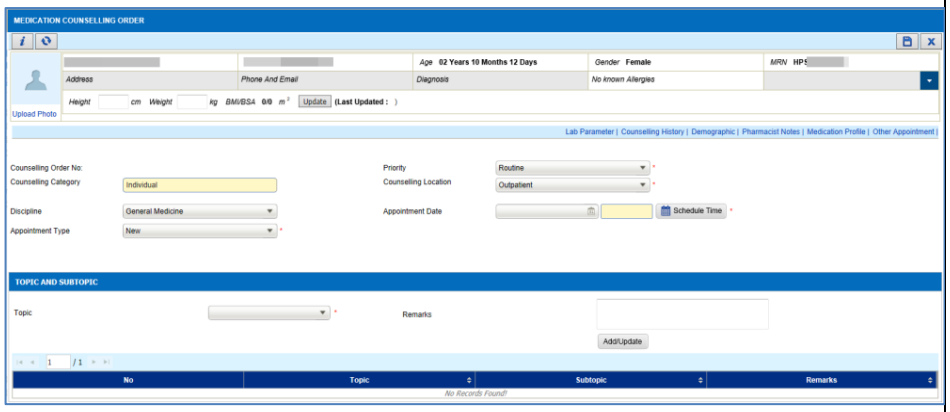
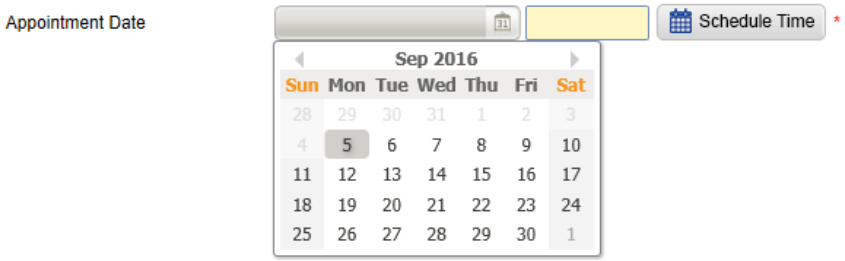
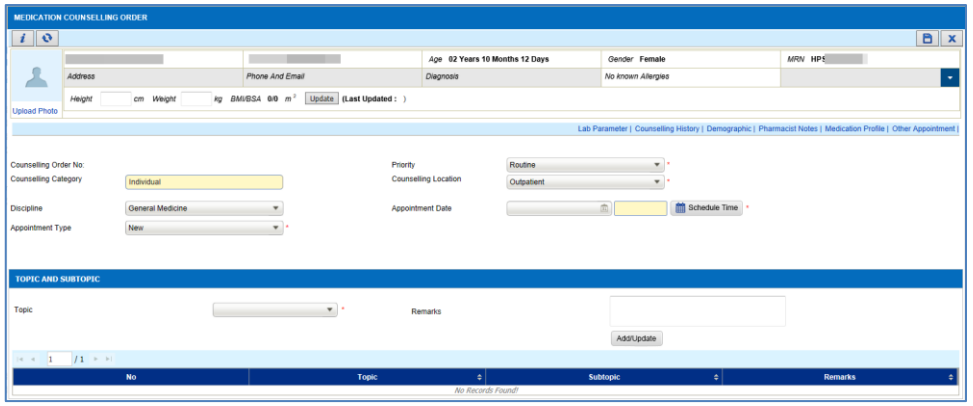
No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PhIS012573215S (Main Ticket)	User request to remove appointment date or able to enter backdated due to pharmacist only able to updated record after peak order and unable to key in backdated for appointment date. User request to remove appointment date or able to enter backdated due to pharmacist only able to updated record after peak order and unable to key in backdated for appointment date.	Medication Counselling Order- Remove or able to enter backdated appointment date	1) To adjust appointment date field (backdated up to 5 days only) 2) To capture this date in the reports 3) Changes should apply to MTAC and Medication Counselling order screen
2.	I-PhIS012288015S	Appointment date and time of counseling cannot be backdated Example: counseling done by pharmacist at 6/9/15- 9am. Pharmacist wish to order the counseling at 6/9/15-5pm.	Request to allow user to record backdated appointment time. Scenario is in Outpatient Pharmacy where user may enter backlog record after peak time, due to many patients to attend during peak time.	
3.	I-PhIS013775416S	User request to allow the system set backdated at appointment date time due to user inform patient always come late for counseling and user have to do counseling for patient until end of user working hour. User unable to set backdated at the appointment for yesterday counseling patient. User request to able set backdated.	Medication Counselling Order- Request to allow set backdated	
4.	I-PhIS013889916S	User request to allow key in backdated in PhIS system. Example: Medication counseling, at appointment date. System PhIS now not allow user to put back dated.	Med Counselling - Request to allow key in backdated in PhIS system	
5.	I-PhIS014141116S	Schedule Time - Request to able schedule backdated time	User request to able set schedule time to flexible due to sometime user give counseling without appointment.	

Function Flow	Medication Counselling – Schedule Appointment Version 1.4	Medication Counselling – Schedule Appointment Version 1.5.1
1. Schedule Appointment for Counselling	1) Open medication counseling order screen 2) Select patient to create New order 3) Fill in all the required information  4) Click on calendar to set the Appointment Date  5) Click on 'Schedule Time' to the time slot 6) Select 'Topic & Subtopic' 7) Save	1) Open medication counseling order screen 2) Select patient to create New order 3) Fill in all the required information  4) Click on calendar to set the Appointment Date • The calendar field should allow to select date from 5 days back For example; Todays date is **5/9/2016** Appointment date should allow selecting date 31 Aug, 1, 2, 3 & 4 Sept If User selects appointment date is **2/9/2016** Appointment Date = **2/9/2016** Order Date = **5/9/2016**

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		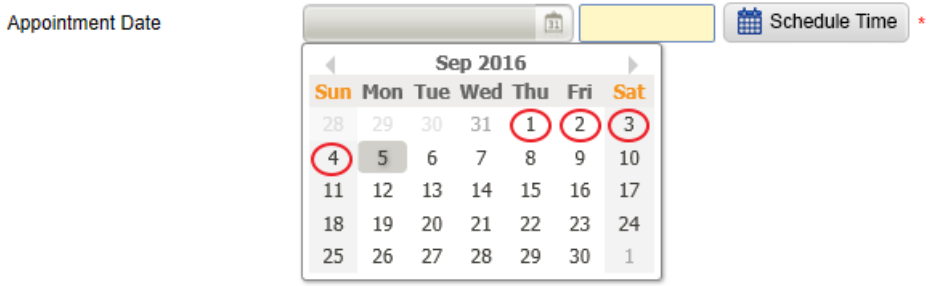 5) Click on 'Schedule Time' to the time slot 6) Select 'Topic & Subtopic' 7) Save