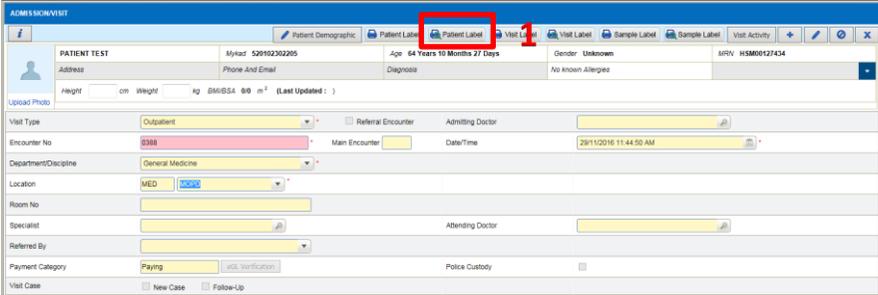
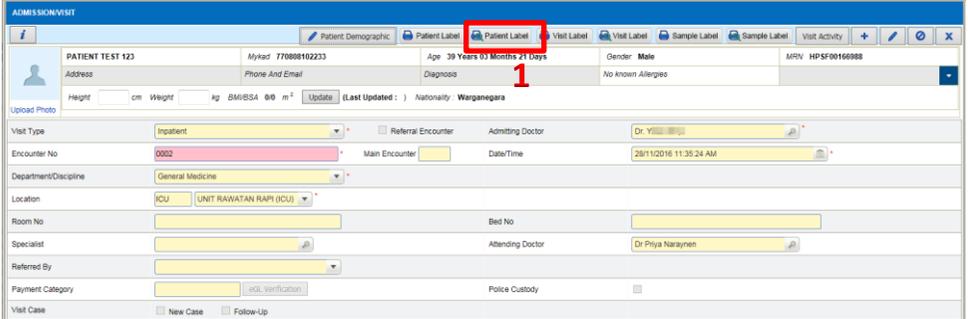


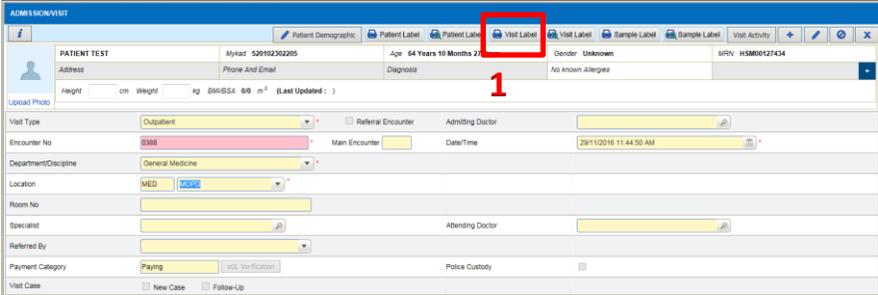
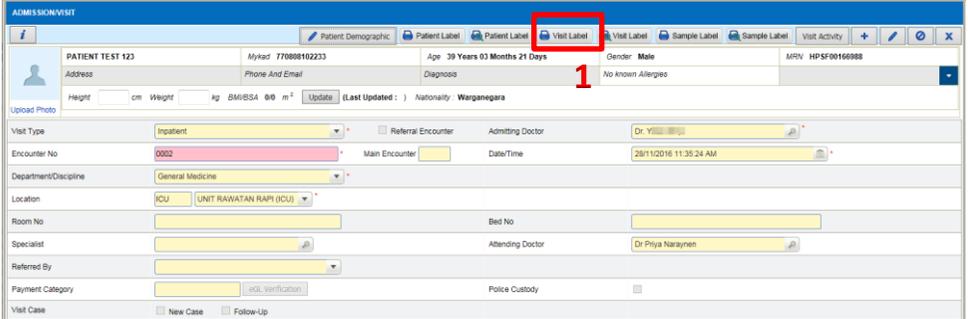
1. Summary of Ticket Number and Requests on Patient Label and Visit Label

No.	Ticket #	Description	Requests	Proposed Solution
1.	I- PHIS012724115S	(Visit Label) Visit management - Request to change Visit label format User request to change visit label format : Please consider following: 1. Increase the font size for time and date from . 2. increase font size for address - display only 2 lines of address (address1, address2) 3. Increase phone number 3. increase font size for age 4. increase font size for MRN	Request to enlarge Visit label format.	<ol style="list-style-type: none"> 1. Increase the font size for time and date from . 2. increase font size for address - display only 2 lines of address (address1, address2) 3. Increase phone number 4. increase font size for age 5. Increase font size for MRN
2.	I- PHIS013165816S	Patient Label - Edit Font User request to enlarge font for Address and contact no patient before print label as she has to do postage the drug to patient home.	Request to enlarge Patient Visit label.	

PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5				
<p>1. Patient Label enhancement</p>	<ul style="list-style-type: none"> Go to Patient Visit screen. Click on <u>Patient Label button(1)</u>.  <ul style="list-style-type: none"> Current format of Patient Label, as below. <div data-bbox="353 694 1142 1220" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">Hosp ung</p> <p style="text-align: center;">(MYKAD) 520102-30-2205</p> <p style="text-align: center;">PATIENT TEST</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">B-19-20A BLOK MELATI, ANGSANA KONDOMINIUM, JALAN MEWAH 23/19A 67890 B BARU JEMPOL NEGERI SEMBILAN</td> <td style="width: 40%;">Umur: 64Y 10M 27D Tarikh Lahir: 02/01/1952 Lelaki Bukan Warganegara</td> </tr> </table> <p>0198877665</p> <p style="text-align: center;">HSM00127434</p>  </div>	B-19-20A BLOK MELATI, ANGSANA KONDOMINIUM, JALAN MEWAH 23/19A 67890 B BARU JEMPOL NEGERI SEMBILAN	Umur: 64Y 10M 27D Tarikh Lahir: 02/01/1952 Lelaki Bukan Warganegara	<ul style="list-style-type: none"> Go to Patient Visit screen. Click on <u>Patient Label button(1)</u>.  <ul style="list-style-type: none"> Current format of Patient Label, as below. Enhancement highlighted in boxes. <div data-bbox="1288 829 2094 1324" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">Hospital Pakar Sultanah Fatimah, Muar</p> <p style="text-align: center;">(MYKAD) 770808-10-2233</p> <p style="text-align: center;">PATIENT TEST 123</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"> <div style="border: 1px solid red; padding: 2px;"> <p>LOT 5678, LORONG KEDUDUK SEWANGI, TAMAN MEWANGI INDAH, JALAN BERSURAT 16/7 40011 BDR. BARU BANGI SELANGOR</p> </div> <p>01922222222</p> </td> <td style="width: 40%;"> <div style="border: 1px solid red; padding: 2px;"> <p>Umur: 39Y 03M 30D Tarikh Lahir: 08/08/1977</p> </div> <p>Lelaki Warganegara</p> </td> </tr> </table> <p style="text-align: center;">HPSF00166988</p>  </div>	<div style="border: 1px solid red; padding: 2px;"> <p>LOT 5678, LORONG KEDUDUK SEWANGI, TAMAN MEWANGI INDAH, JALAN BERSURAT 16/7 40011 BDR. BARU BANGI SELANGOR</p> </div> <p>01922222222</p>	<div style="border: 1px solid red; padding: 2px;"> <p>Umur: 39Y 03M 30D Tarikh Lahir: 08/08/1977</p> </div> <p>Lelaki Warganegara</p>
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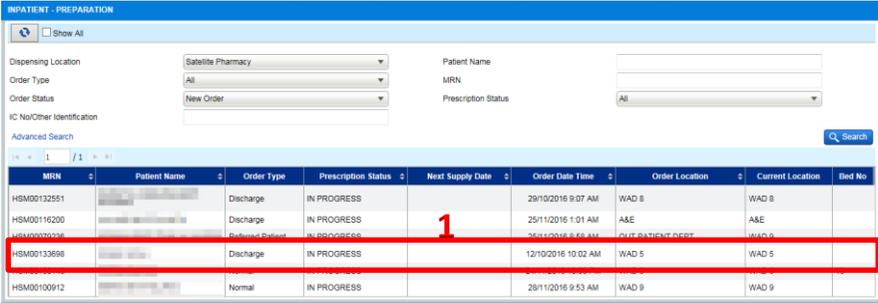
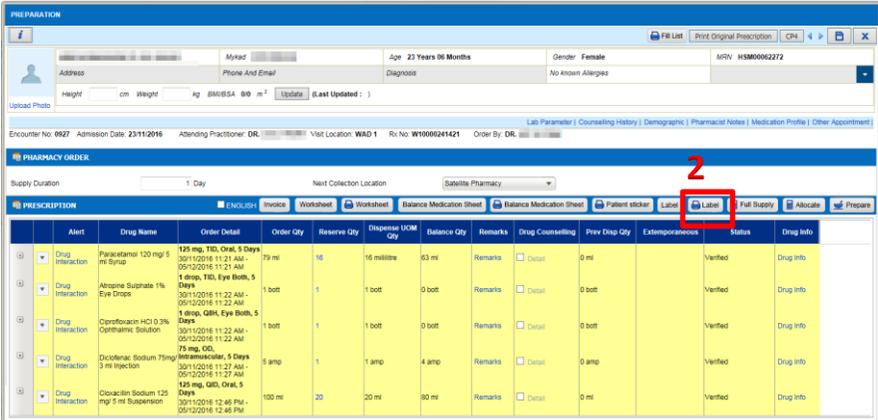
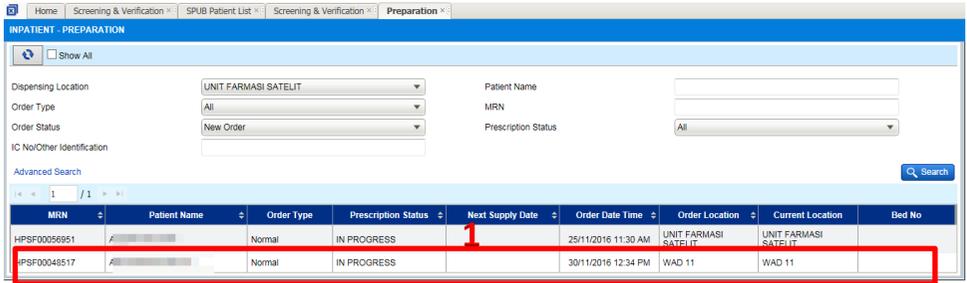
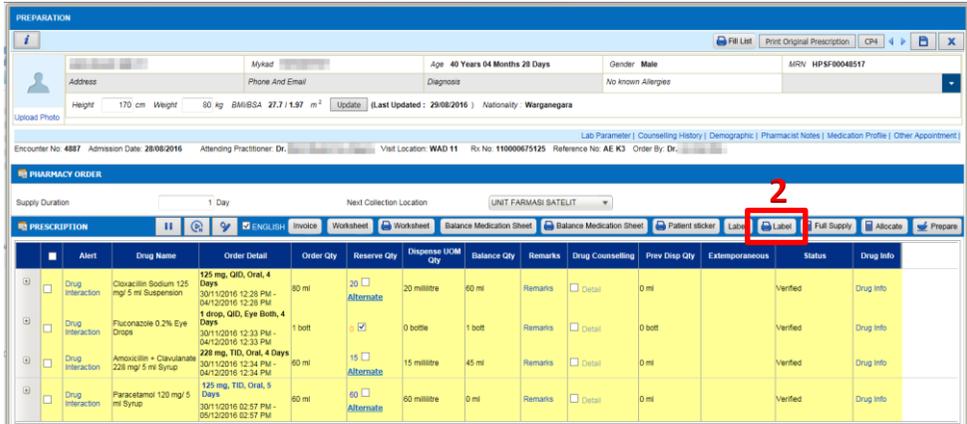
PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5																												
<p>2. Visit Label Enhancement</p>	<ul style="list-style-type: none"> Go to Patient Visit screen. Click on <u>Visit Label button(1)</u>.  <ul style="list-style-type: none"> Current format of Visit Label, as below. <table border="1" data-bbox="344 694 1151 1220"> <tr> <th colspan="2" style="text-align: center;">Hospital Seri Manjung</th> </tr> <tr> <td>MOPD</td> <td style="text-align: right;">29/11/2016 11:44 AM</td> </tr> <tr> <td colspan="2" style="text-align: center;">(MYKAD) 520102-30-2205</td> </tr> <tr> <td colspan="2" style="text-align: center;">PATIENT TEST</td> </tr> <tr> <td style="width: 60%;"> B-19-20A BLOK MELATI, ANGSANA KONDOMINIUM, JALAN MEWAH 23/19A 67890 B BARU JEMPOL NEGERI SEMBILAN </td> <td> Umur: 64Y 10M 27D Tarikh Lahir: 02/01/1952 Lelaki Bukan Warganegara </td> </tr> <tr> <td>0198877665</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: center;"> HSM00127434  </td> </tr> </table>	Hospital Seri Manjung		MOPD	29/11/2016 11:44 AM	(MYKAD) 520102-30-2205		PATIENT TEST		B-19-20A BLOK MELATI, ANGSANA KONDOMINIUM, JALAN MEWAH 23/19A 67890 B BARU JEMPOL NEGERI SEMBILAN	Umur: 64Y 10M 27D Tarikh Lahir: 02/01/1952 Lelaki Bukan Warganegara	0198877665		HSM00127434 		<ul style="list-style-type: none"> Go to Patient Visit screen. Click on <u>Visit Label button(1)</u>.  <ul style="list-style-type: none"> Current format of Visit Label, as below. Enhancement highlighted in boxes. <table border="1" data-bbox="1294 869 2116 1396"> <tr> <th colspan="2" style="text-align: center;">Hospital Pakar Sultanah Fatimah, Muar</th> </tr> <tr> <td>UNIT RAWATAN RAPI (ICU)</td> <td style="text-align: right;">28/11/2016 11:35 AM 5</td> </tr> <tr> <td colspan="2" style="text-align: center;">(MYKAD) 770808-10-2233</td> </tr> <tr> <td colspan="2" style="text-align: center;">PATIENT TEST 123</td> </tr> <tr> <td style="width: 60%;"> LOT 5678, LORONG KEDUDUK SEWANGI, TAMAN MEWANGI INDAH, JALAN BERSURAT 16/7 40011 BDR. BARU BANGI SELANGOR 019222222222 </td> <td> Umur: 39Y 03M 30D Tarikh Lahir: 08/08/197 Lelaki 3 Warganegara </td> </tr> <tr> <td style="text-align: center;">4</td> <td style="text-align: center;">HPSF00166988</td> </tr> <tr> <td colspan="2" style="text-align: center;">  </td> </tr> </table>	Hospital Pakar Sultanah Fatimah, Muar		UNIT RAWATAN RAPI (ICU)	28/11/2016 11:35 AM 5	(MYKAD) 770808-10-2233		PATIENT TEST 123		LOT 5678, LORONG KEDUDUK SEWANGI, TAMAN MEWANGI INDAH, JALAN BERSURAT 16/7 40011 BDR. BARU BANGI SELANGOR 019222222222	Umur: 39Y 03M 30D Tarikh Lahir: 08/08/197 Lelaki 3 Warganegara	4	HPSF00166988		
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2. Summary of Ticket Number and Requests on Drug Label round up to 1 decimal for liquid

No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PHIS012167115S	Dispensing - Request to decrease decimal in label printed User request to decrease decimal in label printed from two decimal to one decimal only. Example: Decrease decimal from 0.15ml to 0.2ml only	Request to decrease decimal from two point to one point.	1. Drug Label to round up to 1 decimal. This apply to the following dosage form: <ol style="list-style-type: none"> a. Oral Drop, b. Oral Emulsion, c. Oral Herbal Tea, d. Oral Medicated Wine, e. Oral Solution, f. Oral Suspension, g. Solution.
2.	I-PHIS012825015S	Label - Request to display quantity in 1 decimal User request to display the dosage quantity appear on label printed for 1 decimal instead of 2 decimal. Example drug for syrup, when print label it shows 1.25ml but user required to appear 1.2ml only. Kindly refer attachment provided by user.	Request to decrease decimal from two point to one point.	
3.	I-PHIS012257115S	Dispensing - Label printed dosage shows in 2 decimal User reported when she print label, she noticed the dosage shows in 2 decimal. For example in label printed 6.67ml suppose round out to 6.7ml. Item: Paracetamol 120mg/5ml Syrup	Request to round out drug label from two point to one point.	
4.	I-PHIS007189814S	Dispensing-Label drug data incorrect Label drug data incorrect.	Request to decrease decimal from two point to one point.	
5.	I-PHIS013705516S	Print Label - Request to display dose in 1 decimal User request for all drug of syrup type, print label, dose shows only one decimal place instead of two decimal place. Example: Paracetamol 120 mg/5 ml Syrup	Request to decrease decimal from two point to one point.	

PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5
<p>1. Drug Label print in 1 decimal – round up the decimal for liquid prescription.</p>	<ul style="list-style-type: none"> Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <i>with liquid drug(1)</i>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown below with <u>2 decimal point(3)</u> for liquid drug. 	<ul style="list-style-type: none"> Changes apply to both IP drug label and OP drug label. Example below are for IP drug label. Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <i>with liquid drug(1)</i>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown below with <u>1 decimal point(3)</u> for liquid drug.

3. Summary of Ticket Number and Requests on Enlarge font for Drug Label

No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PHIS013983816S	Request to enlarge font and bold User request to enlarge and bold the font of Dos and Administration Instruction. For indication only bold the font (Kindly refer attachment). They received complain from patient that the description on label to small and hard to be read.	To enlarge dose and administration instruction (cautionary, indication, special instruction).	<ol style="list-style-type: none"> 1. Enlarge font for: <ol style="list-style-type: none"> a. dose, dosage form and frequency (IP drug label) b. cautionary, indication, special instruction (OP drug label) c. MRN 2. To remove name of prescriber at label printed (for IP drug label).
2.	I-PHIS013336116S	Drug Label- Request to increase font size in label and alignment centre User request to increase font size for dose, indication and frequency in drug label. Alignment for frequency user request center. User inform he always got complaint from patient about the dose to small in drug label.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
3.	I-PHIS013938916S	Request to enlarge font in Drug Label User request to enlarge the font of drug label. They received complain from patient that the description on label to small and hard to be read.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
4.	I-PHIS013511416S	Request to enlarge font in Drug Label for dispense User request to enlarge the font of drug label. They received complain from patient that the description on label to small and hard to read.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
5.	I-PHIS009543815S	(NR) Dispensing - Request drug label to edit font size User request drug label to edit font size. Request to enlarge font for indication and quantity of tablet.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	

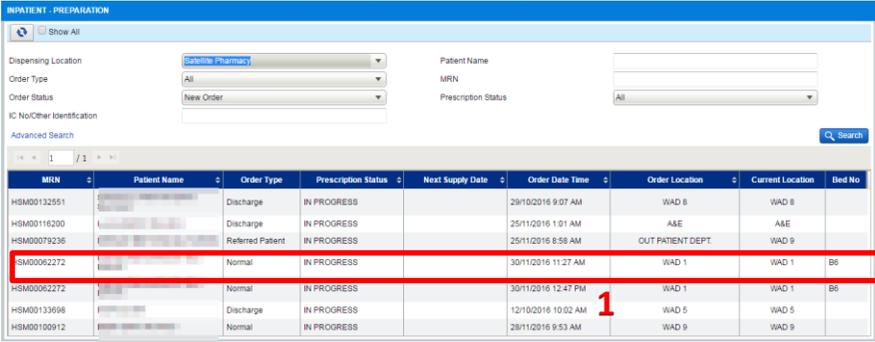
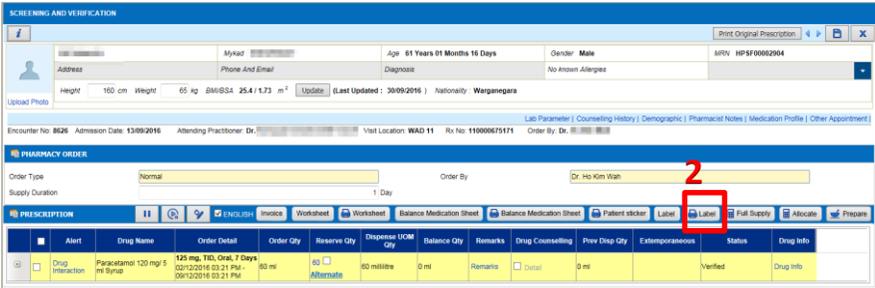
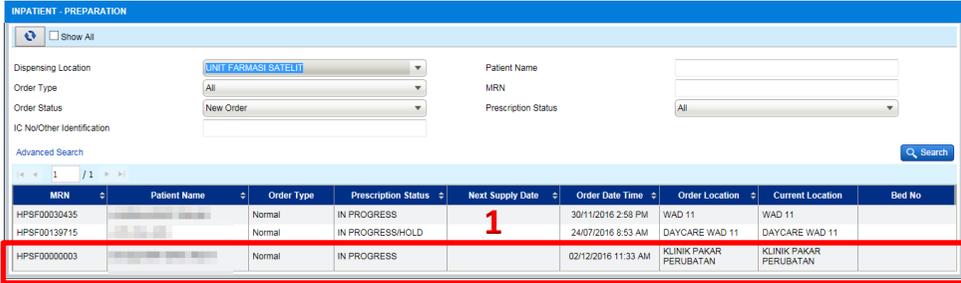
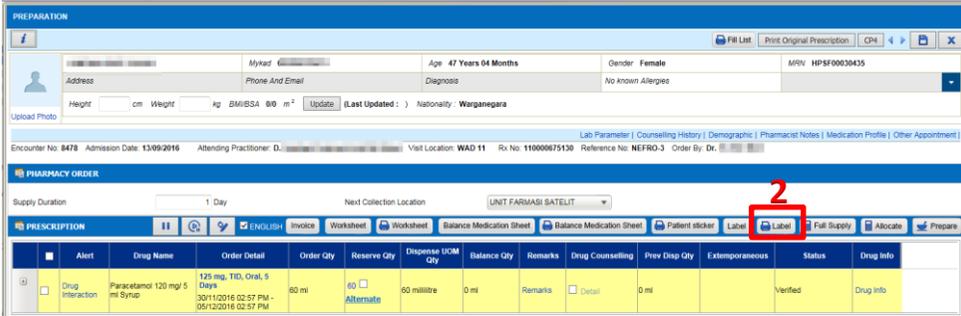
PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

No.	Ticket #	Description	Requests	Proposed Solution
6.	I-PHIS012952115S	Drug label-Request to bold and change font size for dose User request to bold and bigger font size for dose in drug label. User inform she always got complaint from patient about the dose to small in drug label.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
7.	I-PHIS012410615S	Drug Label - Request to enlarge the font in label ubat inpatient User request to enlarge the size of font "Arahan Pengambilan Ubat" in the label ubat inpatient field due to small font.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
8.	I-PHIS012222715S	Drug Label- Request to view Indication & Administration in drug label User reported Indication (High Blood Pressure) & Administration Instruction (Take After Food) are not display in drug label but in print preview the details exist. Drug: Amlodipine 10mg tablet 1. User request Indication & Administration Instruction display in drug label. Currently for inpatient only cautionary & special instruction displayed in drug label. 2. User also request to increase font size for dose, dosage form and frequency.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
9.	I-PHIS012357215S	Drug Label - Request for drug instruction details in label to be bold or more clear User request for drug instruction details in label to be bold or more clear	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
10.	I-PHIS012957415S	Label- Request to increase font size in label User request to increase font size for dose, indication and frequency in drug label. User	To enlarge dose, frequency and administration instruction (cautionary,	

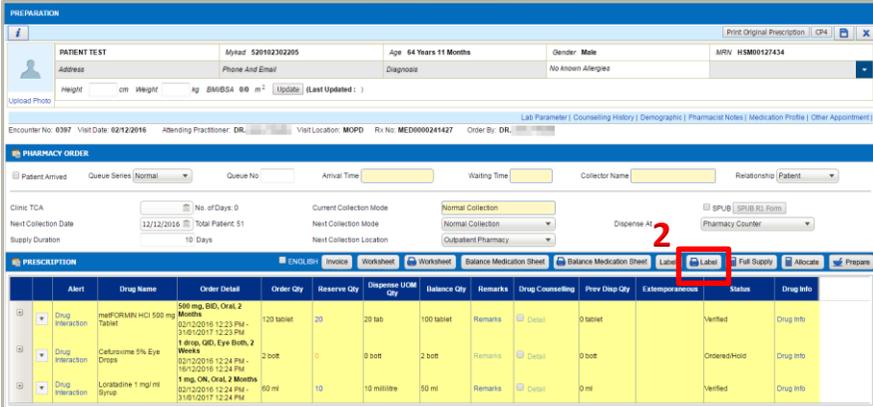
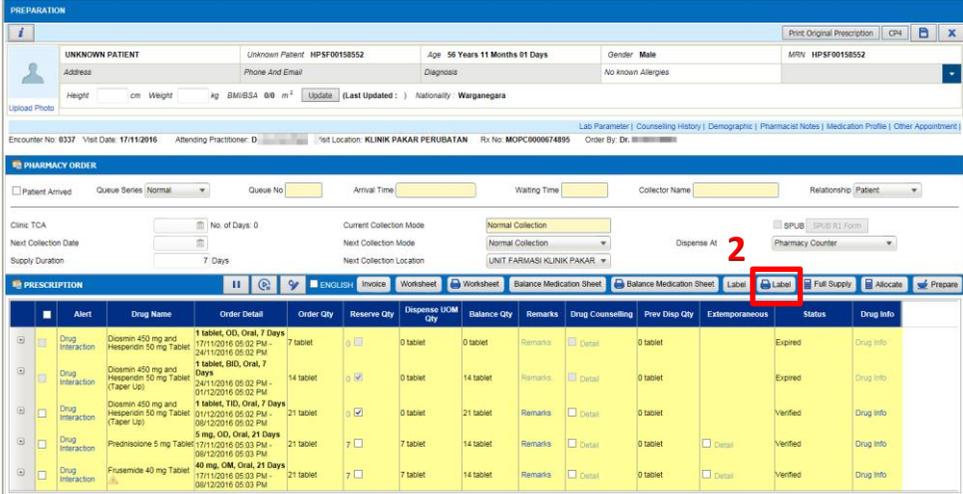
PhIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

No.	Ticket #	Description	Requests	Proposed Solution
		inform she always got complaint from patient about the dose to small in drug label.	indication, special instruction).	
11.	I-PhIS014655516S	Drug Label - Request enable to edit font size at drug label Request enable to edit font size at drug label especially for dose Scenario Patient got Amlodipine 10mg Tablet Patient thought need to take 10 tablet due the dose at drug label too small, patient warded due to over dose. Senior citizen patient hard to see small font at drug label	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
12.	I-PhIS014231616S	Request enable to edit font size at drug label User request enable to edit font size at drug label. It is hard for senior citizen to read the drug label.	To enlarge dose, frequency and administration instruction (cautionary, indication, special instruction).	
13.	I-PhIS013367116S	Drug Label - Request to remove name prescriber User request to remove name of prescriber at label printed	To remove prescriber name at inpatient drug label.	

PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5
<p>1. Enlarge font for Inpatient and Outpatient drug label</p>	<ul style="list-style-type: none"> Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <u>with any drug(1)</u>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below. 	<ul style="list-style-type: none"> Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <u>with any drug(1)</u>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below. IP Drug label enlarge font at: <ul style="list-style-type: none"> <u>MRN(3)</u> <u>Dose, frequency(4)</u>

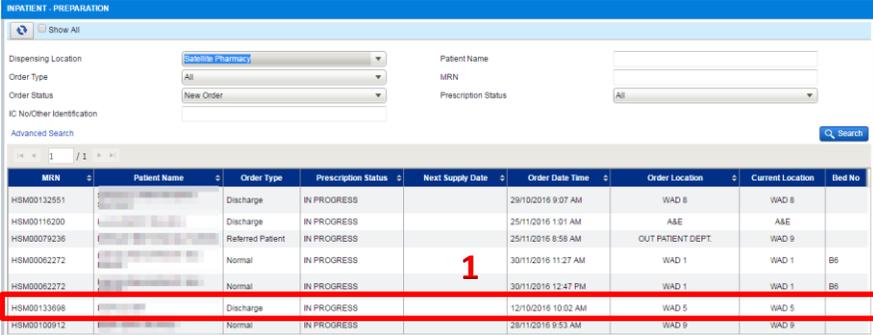
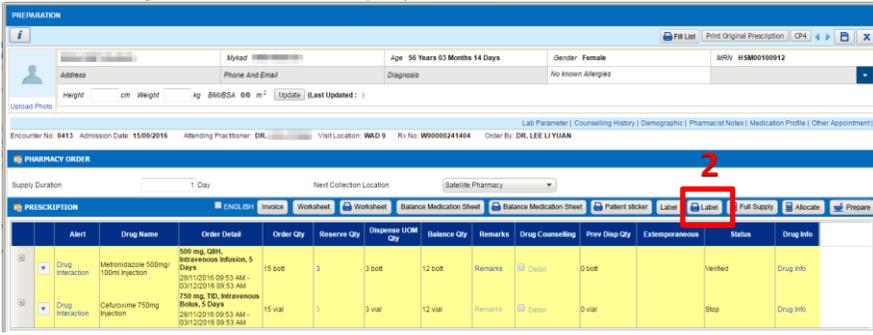
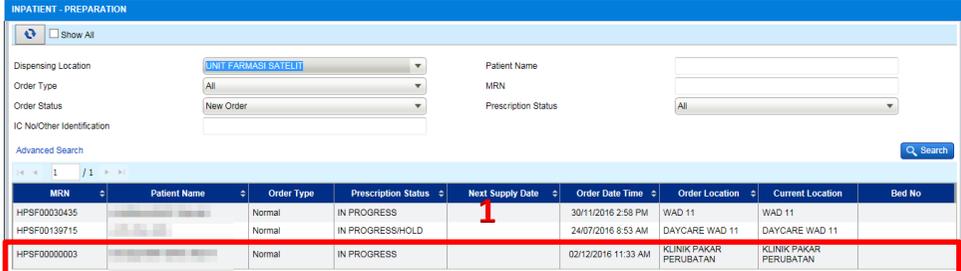
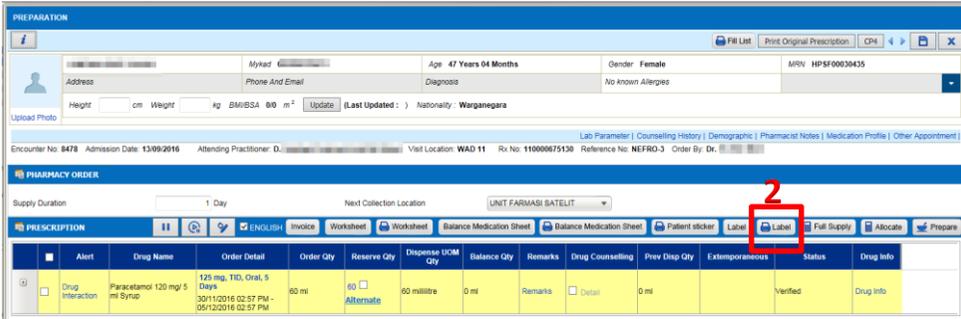
PHIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5
	<ul style="list-style-type: none"> Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below. 	<ul style="list-style-type: none"> Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below. Size has been increase to +1. <ul style="list-style-type: none"> <u>Patient MRN(3)</u> <u>Special Instruction, Cautionary(4)</u> <u>Indication(5)</u> <u>Dose, dosage and frequency(6)</u>

PhIS & CPS Project - Quick Guide For Label – Patient Label, Visit Label, Drug Label

Function Flow	Current Version 1.4.1	New Version 1.5																																																																														
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<p>2. Remove the prescriber name from IP drug label</p>	<ul style="list-style-type: none"> Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <u>with any drug(1)</u>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below with <u>doctor's name(3)</u> inside the drug label. 	<ul style="list-style-type: none"> Go to Pharmacy Transaction>Dispensing>Normal>Inpatient>Preparation screen.  <ul style="list-style-type: none"> Find any record which consist of prescription <u>with any drug(1)</u>. Drug details will be displayed as shown below.  <ul style="list-style-type: none"> Click on <u>Drug Label(2)</u> button. Drug label shown format as below <u>without doctor's name(3)</u> appear inside the drug label.

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