1. Summary of Ticket Number for Queue Number Compulsory by facility setting

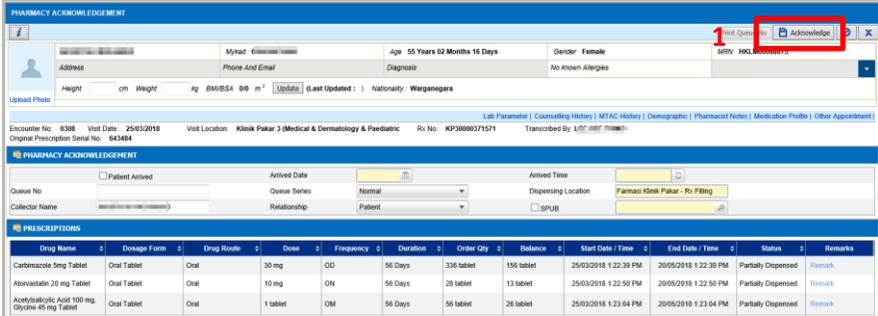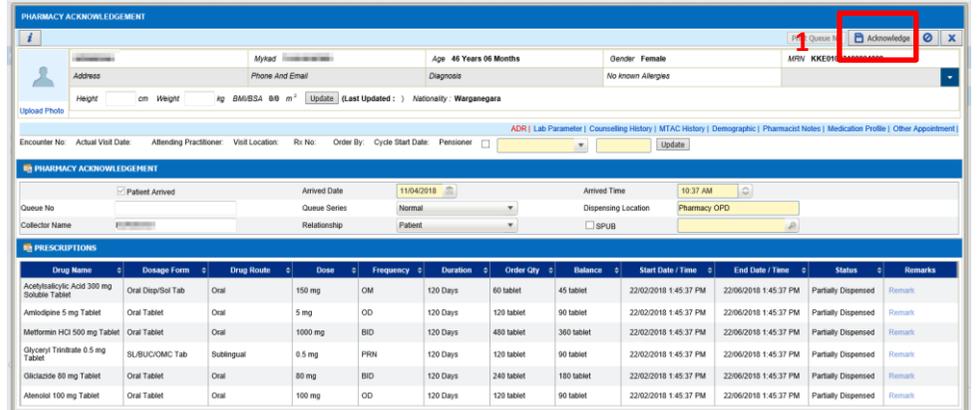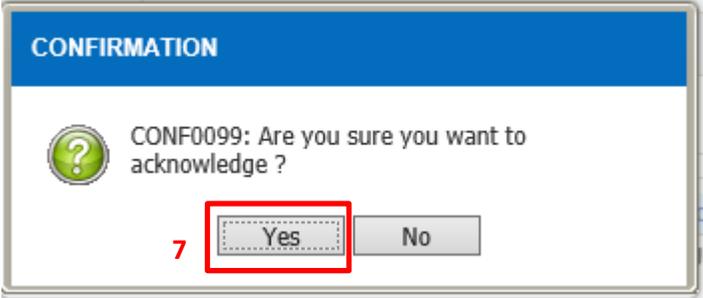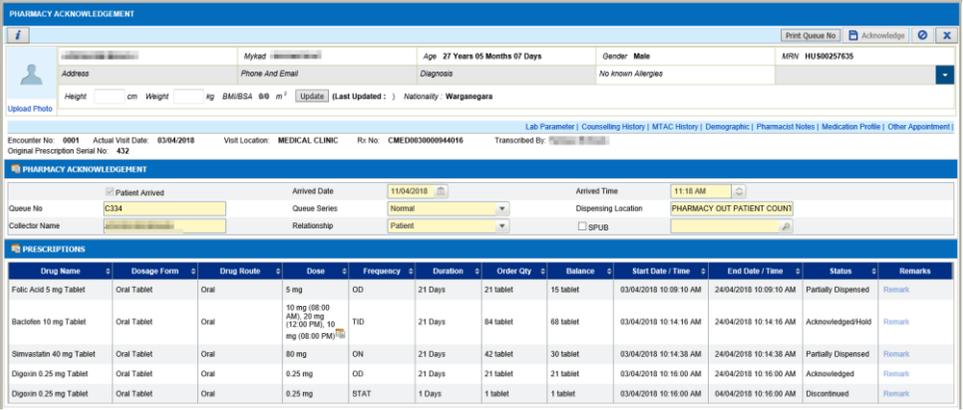| No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PhIS013752 516S	**Transcribe order-Request to make Queue Number is a compulsory fill** User reported Queue Number is not compulsory to be filled. User request to make Queue Number is a compulsory fill. Reason: Search Patient can be done by queue number. It is much more easier but of the transcriber forgot to put in the queue number, dispenser need to search patient using other ID such as name or ic which is more longer and time consuming.	Queue number to be compulsory based on facility setting.	To make Queue Number is a compulsory fill. Changes impact to **Acknowledgment and Record Prescription** screens for **Pharmacy Based** (PB) *Configure at facility.
2.	I-PhIS021096 517S	**Transcribe order - Queue No been compulsory to key in** User request queue no been compulsory to key-in before in "visit record" (*). Purpose to request due user want to tally record between system and facility.	To make Queue No compulsory to be keyed in.	
3.	I-PhIS023953 218S	**Preparation - Request to set Queue No as optional** Pn Azyan request to set Queue No as optional in Preparation screen. Current system set Queue No as mandatory for user to fill in.	To set queue number as optional to be mandatory.	
4.	I-PhIS018427 417S	**Transcribe Order - Partial supply - Add column Visit Type** User request to add column Visit Type in Partial Supply at Transcribe Order Screen	Add in Visit Type in Partial Supply inside Record Prescrption.	Add in Visit Type in Partial Supply listing.

Function Flow	Current Version 1.5	New Version 1.6
1. Setting of Queue Number in Facility Info>Clinical section	1. Go to Maintenance>General>Facility Information (Clinical). 2. No column display to set _Queue Number(1)_ to be compulsory or not.	1. Go to Maintenance>General>Facility Information (Clinical). 2. A column to set _Queue Number(1)_ to be compulsory or not is there. If tikced, it means Queue number is compulsory to enter.
2. Queue number at Acknowledgment screen	1. Go to Normal dispensing Outpatient and open Acknowledgement screen (Pharmacy Based). Choose any valid/active patient. 2. Clicked on _Acknowledge(1)_ button at Acknowledgment screen. 3. A _message(2)_ below will appear.	1. Queue Number = YES. 2. Then go to Normal dispensing Outpatient and open Acknowledgement screen (Pharmacy Based). 3. Clicked on _Acknowledge(1)_ button at Acknowledgment screen. A _message below(2)_
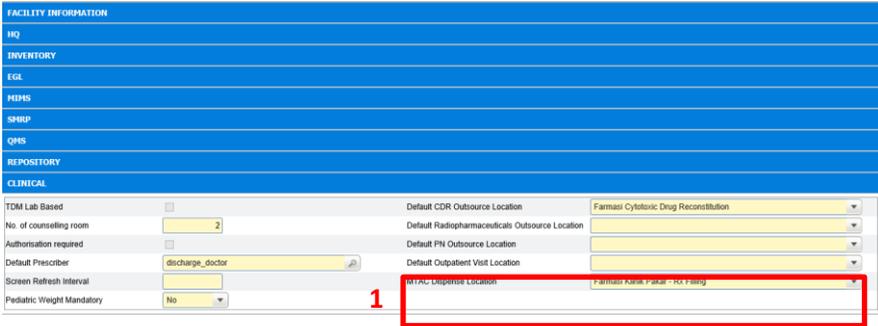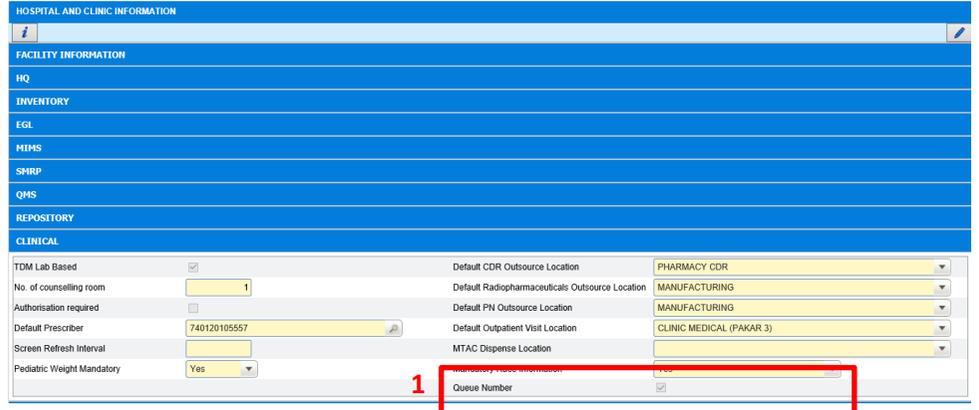
Function Flow	Current Version 1.5	New Version 1.6
	Age 55 Years 02 Months 16 Days **CONFIRMATION** **2** CONF0099: Are you sure you want to acknowledge ? **3** [Yes] [No] 4. Click on *Yes(3)* and record will be acknowledge without user need to enter the queue number. 	will appear.Click on *OK(3)* button. *Age 64 Years 06 Months 03 Days* **INFORMATION** **2** INFO0500: Please enter Queue No! **3** [OK] 4. Screen Acknowledge will appear again and user have to enter the Queue Number before Acknowledge the record. 5. Enter the *Queue No(4)* and then click again on Acknowledge button again. Queue No **4** C334 6. A Message below will appear if user have not ticked on Patient Arrived before click on Acknowledge button. **INFORMATION** INFO7286: Patient Arrived checkbox should be selected if Queue No is existed. **5** [OK] 7. Then click on *OK(5)* button and *ticked on Patient Arrived checkbox(6)*. **6** ☑ Patient Arrived

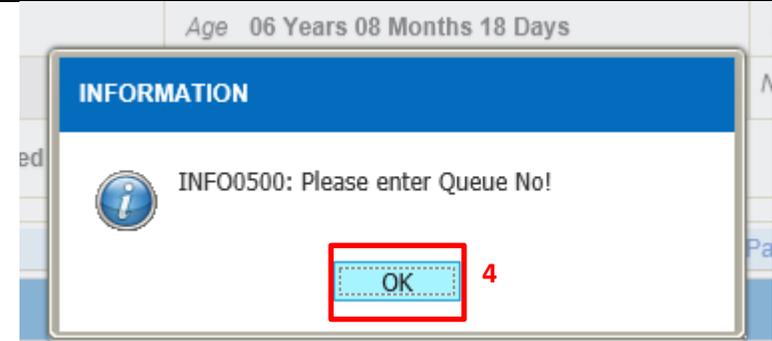| Function Flow	Current Version 1.5	New Version 1.6
		8. A confirmation message to acknowledge will appear as below. Click on _Yes(7)_ and record will be acknowledge. 9. If user **set Queue Number setting as Unticked (NO), message to enter queue number will not appear** and user should be able to acknowledge the record without enter the queue number.
3. Queue Number at Record Prescrption screen	1. Queue No setting = not exist. 2. At Pharmacy Based – go to Record Prescription link and open the screen. 3. Search any patient and _create outpatient visit(1)_. Save the visit information.	1. Queue No setting = YES. 2. At Pharmacy Based – go to Record Prescription link and open the screen. 3. Search any patient and _create outpatient visit(1)_. Save the visit information.

Function Flow	Current Version 1.5	New Version 1.6

Current Version 1.5:

4. Medication Order screen will auto appear. Enter original prescrption serial number and valid drugs information and then add into *draft list(2).*

5. Click on *Confirm(3)* button. A MIMS message below will appear.

6. Close the MIMS message and record will be confirmed without need to enter the queue number.

New Version 1.6:

4. Medication Order screen will auto appear. Enter original prescrption serial number and valid drugs information and then add into *draft list(2).*

5. Click on *Confirm(3)* button. A message below will appear which required user to enter the queue number before confirm the drug order.

Function Flow	Current Version 1.5	New Version 1.6

New Version 1.6:

6. The click on *OK(4)* button and *enter queue number(5)* at medication order screen.

7. Click on Confirm button again and user shall be able to save the record.

10. If user **set Queue Number setting as unticked (NO), message to enter queue**

Function Flow	Current Version 1.5	New Version 1.6
		number will not appear and user should be able to confirm the record without enter the queue number.
4. Display Visit Type in Partial Supply listing	1. Go to Record Prescription list and search for a patient with partial dispense record. 2. Scroll to Partial Supply section and no column display for _Visit Type(1)._	1. Go to Record Prescription list and search for a patient with partial dispense record. 2. Scroll to Partial Supply section and there are column display for _Visit Type(1)._
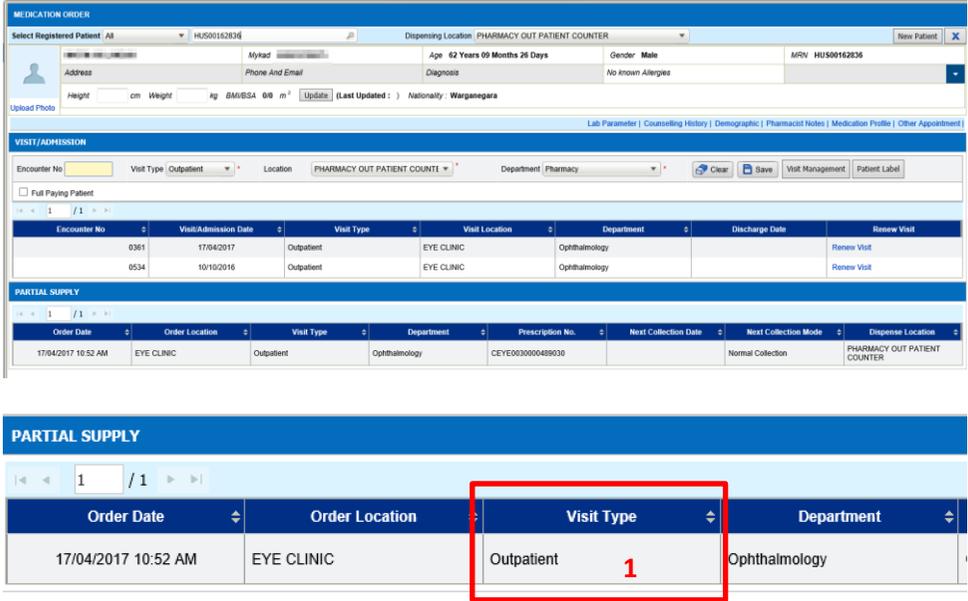
2. Summary of Ticket Number for Patient Label button in dispensing

No.	Ticket #	Description	Requests	Proposed Solution

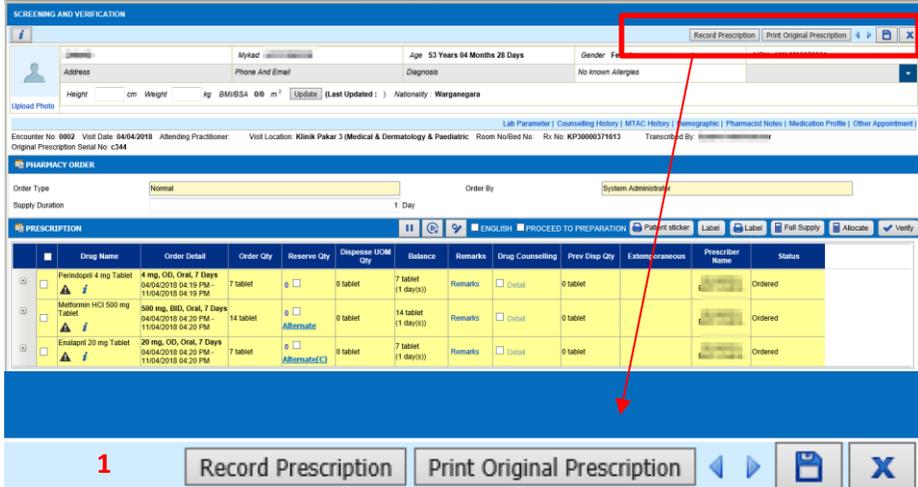| No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PhIS007486414S	**Acknowlegement, Screening, Preparation, Dispensing & Single Stage -Place patient label button** Request to Place patient label at all transaction screens	Allow user to print patient label from dispensings screen.	To add patient label button in Screening & Verification, Preparation and Dispensing screen, including Single Stage screen.
2.	I-PhIS008777815S	**Screening & Verification-Request to have Patient Label Preview Button** User request to have patient label Preview button to be able print patient label from screening screen	Allow user to print patient label from dispensings screen.	
3.	I-PhIS009108215S	**Screening & Verification, Preparation and Dispensing - Request to add patient label button** Request to add patient label button beside Print Original Prescription button in Screening & Verification, Preparation and Dispensing screen	Allow user to print patient label from dispensings screen.	
4.	I-PhIS007486414S	**Acknowlegement, Screening, Preparation, Dispensing & Single Stage -Place patient label button** Request to Place patient label at all transaction screens	Allow user to print patient label from dispensings screen.	
5.	I-PhIS021805318S	**Dispensing - request to add button patient label** User request to add button patient label at dispensing screen.	Allow user to print patient label from dispensings screen.	

Function Flow	Current Version 1.7	New Version 1.8

Function Flow	Current Version 1.7	New Version 1.8
1. Add in Patient Label button in all dispensing screen	1. Go to Screening and Verification screen for inpatient/outpatient and find that there are no _Patient Label button(1)_ in this screen. 2. Go to Preparation screen inpatient/outpatient and find that there are no _Patient Label button(2)_ in this screen. 	1. Go to Screening and Verification screen for inpatient/outpatient and find that there _are Patient Label button(1)_ in this screen. 2. Go to Preparation screen for inpatient/outpatient and find that there are _Patient Label button(2)_ in this screen. 3. Go to Dispensing screen for inpatient/outpatient and find that there are _Patient Label button(3)_ in this screen.
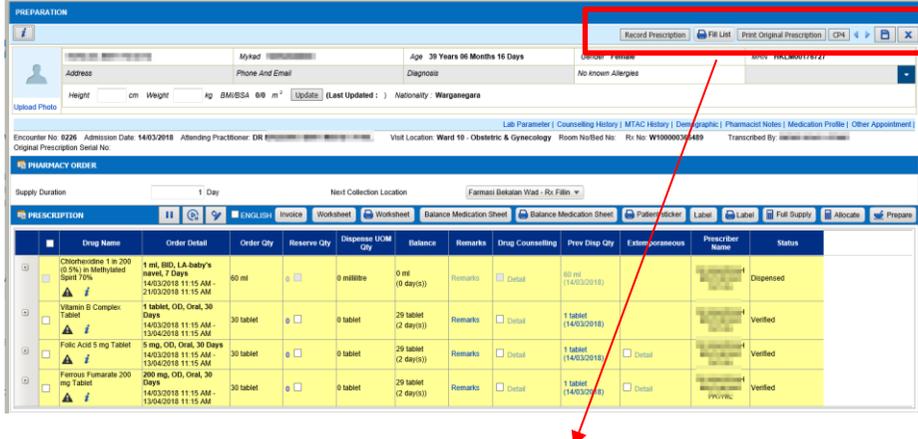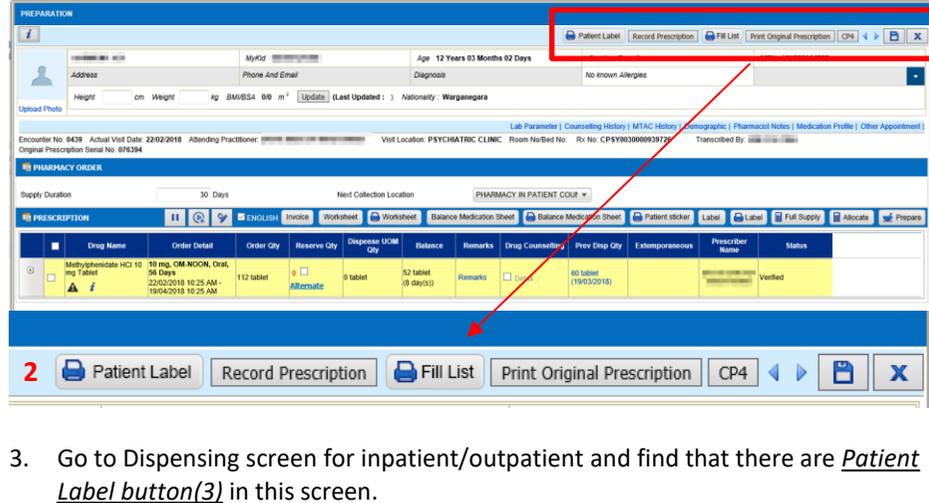
Function Flow	Current Version 1.7	New Version 1.8
	3. Go to Dispensing screen inpatient/outpatient and find that there are no *Patient Label button(3)* in this screen. 4. Go to Single Stage Dispensing screen for outpatient and find that there are no *Patient Label button(4)* in this screen.	4. Go to Single Stage Dispensing screen for outpatient and find that there are *Patient Label button(4)* in this screen.

Function Flow	Current Version 1.7	New Version 1.8

3. Summary of Ticket Number for SPUB R1 Form enhancement

No.	Ticket #	Description	Requests	Proposed Solution
1.	I-	**Request-add Original Transaction Number**	Include original prescription	To include original prescription serial number in SPUB R1 Form.

No.	Ticket #	Description	Requests	Proposed Solution
	PhIS013427 216S	**in R1 Form** User request to add Original Transaction Number in R1 Form. User request to include the Original RX no in the Print Prescription after user confirm order. for SPUB Offline.	serial number in SPUB R1 Form.	
2.	I-PhIS014673 316S	**SPUB - Request to Include HKL Rx number at SPUB R1 form** SPUB R1 form doesn't display HKL Rx number. It displays the SPUB serial number which is unnecessary. Hence, cannot cross match SPUB form with Manual Rx.	Include original prescription serial number in SPUB R1 Form.	
3.	I-PhIS020047 817S	**SPUB Form - Request to add new details** Miss Choi request to add new details in SPUB form which are:- 1. Original Transaction No. (key-in during transcribe) 2. TCA Clinic 3. Next Collection Date	Add in original transaction number in SPUB R1 Form. Request no.2 is rejected. Request no.3 has been done.	
4.	I-PhIS014151 316S	**Request to add reference no at SBUB form printed** Old form they key in manual have reference no. So they request system add reference number at SBUB online form. May use Bilangan/month/year as reference number. See attachment.	Add reference number in SPUB R1 Form when printed the form.	To add Reference No. in SPUB R1 Form during printing. To use Bilangan/month/year as reference number.
5.	I-PhIS014093 716S	**SPUB R1 Form - Request to auto key in phone no. and Fax No.** User request to auto key in phone no. and fax no for Online SPUB and Offline SPUB.	To enable user enter phone number and fax number in SPUB Online and Offline.	To auto fill phone number and fax number of the receiving facility when creating the SPUB record.
6.	I-PhIS019511	**SPUB Patient List - Unable search for patient prescription - visit type = daycare**	SPUB Patienbt List should be able to display visit type	Visit Type = Daycare, should be able to appear inside SPUB Patient List, when adding new patient for SPUB Out, if the record

No.	Ticket #	Description	Requests	Proposed Solution
	317S	User email reported unable to search for patient prescription for SPUB Patient List. User inform that at clinical summary status are partially dispensing, next collection date 10/8/2017	daycare.	is partial dispense.

Function Flow	Current Version 1.7	New Version 1.8
1. SPUB Enhancement - display Original Prescription Serial Number and add in reference number	1. Go to SPUB PATIENT LIST list and search new patient to create new SPUB record. 2. Click on _Add(+)(1)_ button to open SPUB Form. 3. SPUB Form screen will appear. Choose the referred facility name using a _drop down search(2)_ function.	1. Go to SPUB PATIENT LIST list and search new patient to create new SPUB record. 2. Click on _Add(+)(1)_ button to open SPUB Form. 3. SPUB Form screen will appear. Choose the referred facility name using a _drop down search(2)_ function.

Function Flow	Current Version 1.7	New Version 1.8

Current Version 1.7:

4. Referred _facility info(3)_ will auto appear if the data exist. Enter Remarks or fax number if applicable.

5. Click on _Draft(4)_ button to save the SPUB record. The click on _Print(5)_ button.
6. Preview SPUB Form will appear. As below.

New Version 1.8:

4. Referred _facility info(3)_ will auto appear if the data exist. Enter Remarks or fax number if applicable.

5. Click on _Draft(4)_ button to save the SPUB record. The click on _Print(5)_ button.
6. Preview SPUB Form will appear. As below.

Function Flow	Current Version 1.7	New Version 1.8
	SPUB-R1 (Pindaan 3/2009) **RUJUKAN PRESKRIPSI SPUB | KEMENTERIAN KESIHATAN MALAYSIA** *(Borang ini hendaklah dikemukakan kepada fasiliti yang dirujuk melalui faks/ e-mail/ pos dalam masa 7 hari bekerja dari tarikh pesakit diberi bekalan pertama)* **Fasiliti Yang Merujuk** / **Fasiliti dirujuk** **Negeri** : Kedah / **Negeri** : Perak **Hospital** : Hospital Kulim / **Hospital** : Klinik Kesihatan Greentown **Nombor SPUB** : HKLMSPUB_00009311 **Daerah/Bandar** : Kulim / **Daerah/Bandar** : No. Tel : 044272733 / No. Tel : 055622114 No. Faks : / No. Faks : **A. Maklumat Pesakit :** Nama : Umur : 48 Years 10 Months 24 Days Jantina : Perempuan No. Kad Pengenalan : No. Telefon : **B. Maklumat Preskripsi :** No. Siri Preskripsi: KP50000233608 Tarikh Preskripsi: 27/04/2017 Tarikh Akan Datang: 25/05/2017 Catatan: test spub **C. Maklumat Bekalan :** 	Tarikh	Nama Ubat	Maklumat Ubat	Baki Kuantiti	Tempoh Bekalan	Jumlah Penuh Kuantiti	Catatan Preskripsi
---	---	---	---	---	---	---
27/04/2017	Paracetamol 500 mg Tablet	1000 mg PRN3, Oral, 365 Days	110 tablet	365 Days	120 tablet	
27/04/2017	Vitamin B1, B6, B12 Tablet	1 tablet OD, Oral, 365 Days	335 tablet	365 Days	365 tablet	| **D. Kaunseling telah diberikan** Ya ☐ Tidak ☑ (Jika Ya, sila lampirkan rekod kaunseling)	SPUB-R1 (Pindaan 3/2009) **RUJUKAN PRESKRIPSI SPUB | KEMENTERIAN KESIHATAN MALAYSIA** *(Borang ini hendaklah dikemukakan kepada fasiliti yang dirujuk melalui faks/ e-mail/ pos dalam masa 7 hari bekerja dari tarikh pesakit diberi bekalan pertama)* **No. Rujukan (00023/04/2018)** **7** **Fasiliti Yang Merujuk** / **Fasiliti dirujuk** **Negeri** : Sarawak / **Negeri** : Perak **Hospital** : Hospital Umum Sarawak / **Hospital** : Klinik Kesihatan Greentown **Nombor SPUB** : HUSSPUB_00020073 **Daerah/Bandar** : Kuching / **Daerah/Bandar** : No. Tel : 082276666 / No. Tel : 055622114 No. Faks : / No. Faks : 122 **A. Maklumat Pesakit :** Nama : Umur : 53 Years 3 Months 11 Days Jantina : Perempuan No. Kad Pengenalan : No. Telefon : **B. Maklumat Preskripsi :** **6** No. Preskripsi : CGYN0030000489675 Tarikh Preskripsi : 17/04/2017 No. Siri Preskripsi : 264476 Tarikh Akan Datang : 12/04/2018 Catatan: **C. Maklumat Bekalan :** | Tarikh	Nama Ubat	Maklumat Ubat	Baki Kuantiti	Tempoh Bekalan	Jumlah Penuh Kuantiti	Catatan Preskripsi
---	---	---	---	---	---	---
17/04/2017	Calcitriol 0.25mcg Capsule	0.25 mcg OD, Oral, 360 Days	270 capsule	360 Days	360 capsule	
17/04/2017	Calcium Lactate 300mg Tablet	300 mg OD, Oral, 360 Days	270 tablet	360 Days	360 tablet	
17/04/2017	Hydroxyethyl Cellulose Jelly (KY Jelly)	1 app PRN, LA, 360 Days	10 tube	360 Days	12 tube		

	7. There are no original prescription serial number or reference number shown on the SPUB preview form.	7. There are original prescription serial number and reference number shown on the SPUB preview form. Few changes being implemented in the latest format:
		  a. ***No. Preskripsi(6)*** = refer to **rx number** which it is an auto generated number
		  b. ***No. Siri Preskripsi(6)*** = refer to **original prescription serial number** entered by user during drug order at Pharmacy Based transaction
		  c. ***No Rujukan(7)*** = refer to **new reference number** which is also auto generated by system using this ***format (xxxxx/mm/yyyy)***
		    i. **xxxxx = refer 5 digit running numbers**
		    ii. **mm = refer to month in 2 digit number**
		    iii. **yyyy = refer to year in 4 digit number**

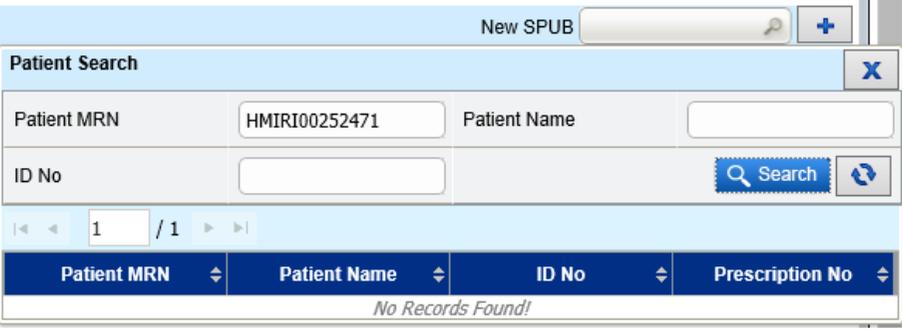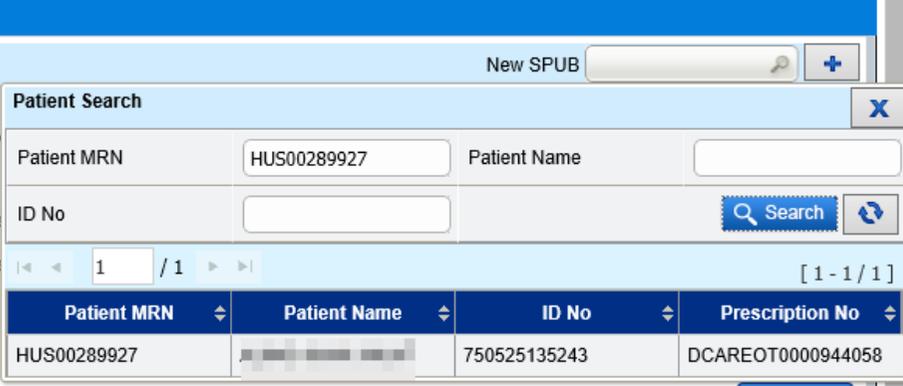| Function Flow	Current Version 1.7	New Version 1.8
2. Daycare patient (partial dispense) appear in listing add new at SPUB Patient List	1. Create daycare visit order and do partial dispense. 2. Go to SPUB Patient List. Click on _New SPUB(1)_ and search for the discharge patient above. 	1. Create daycare visit order and do partial dispense. 2. Go to SPUB Patient List. Click on _New SPUB(1)_ and search for the discharge patient above.

Function Flow	Current Version 1.7	New Version 1.8
	  3. The patient name does not exist in this search screen.	 3. The patient name exist in this search screen.

4. Summary ticket for Pharmacist Remarks new format

No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PhIS020516	**Pharmacist Remarks in dispensing - enhance on pharmacist remarks screen**	Enhancement on Pharmacist Remarsk screen:	1. To include date & time at the drug remarks history (ease sorting of remarks and to know which is latest).

No.	Ticket #	Description	Requests	Proposed Solution
	217S	1) To include date & time at the drug remarks history (ease sorting of remarks and to know which is latest). The sorting now is very very confusing. 2) To sort latest remarks with date & time at the top for both prescriber & pharmacist remarks. 3) To clear remarks during medication order for prescriber as it can create confusing. If prescriber need to see previous remarks to show remarks flag like how pharmacist see at each drug.	• Add in date and time • Clear previous prescriber remarks • Sort latest date and time on top	2. To sort latest remarks with date & time at the top for both prescriber & pharmacist remarks. Changes in Pharmacist Remarks and Additional Info screen. 3. To clear remarks during medication order for prescriber. If prescriber need to see previous remarks.

Function Flow	Current Version 1.7	New Version 1.8

Function Flow	Current Version 1.7	New Version 1.8
1. Display Date and Time for Pharmacist Remarks	1. Go to dispensing screen. 2. Click on *Remark(1)* link and enter pharmacist remarks at Screening, Preparation and Dispensing stage 3. Click on *Save(2)* to save the remarks at every stage. 4. Dispense the drug order.	1. Go to dispensing screen. 2. Click on *Remark(1)* link and enter pharmacist remarks at Screening, Preparation and Dispensing stage 3. Click on *Save(2)* to save the remarks at every stage. 4. Dispense the drug order.

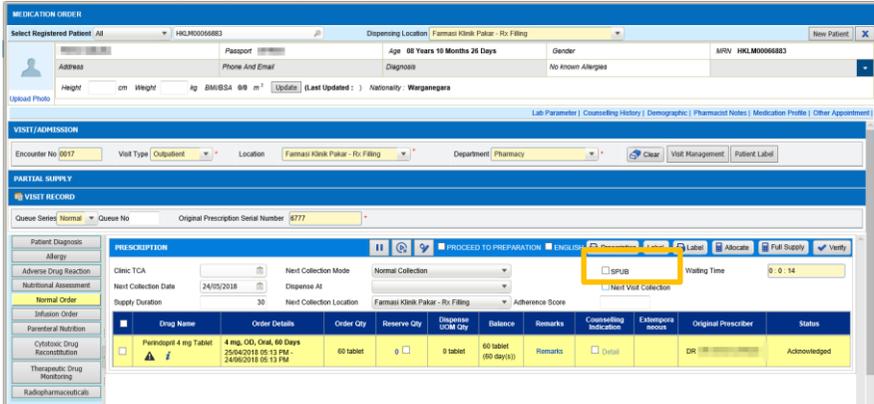| Function Flow	Current Version 1.7	New Version 1.8
	5. Open in Screening page again for second cycle of dispensing and click on _Remarks(3)_ link for the same drug.	5. Open in Screening page again for second cycle of dispensing and click on _Remarks(3)_ link for the same drug.
	6. Pharmacist remarks screen will appear but _no date(4)_ display.	6. Pharmacist remarks screen will appear _with date display(4)_.
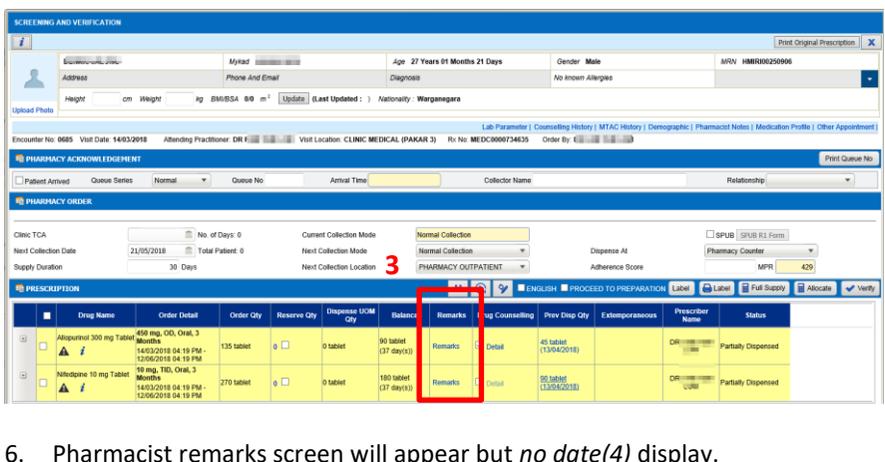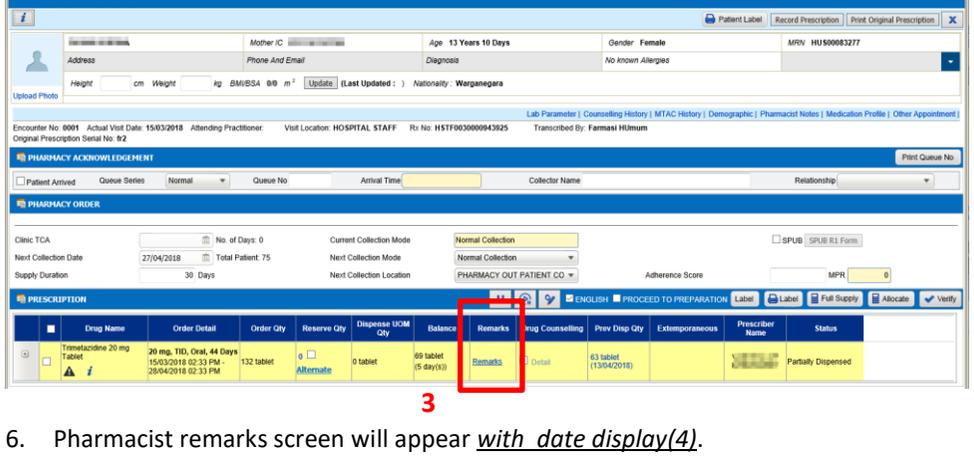
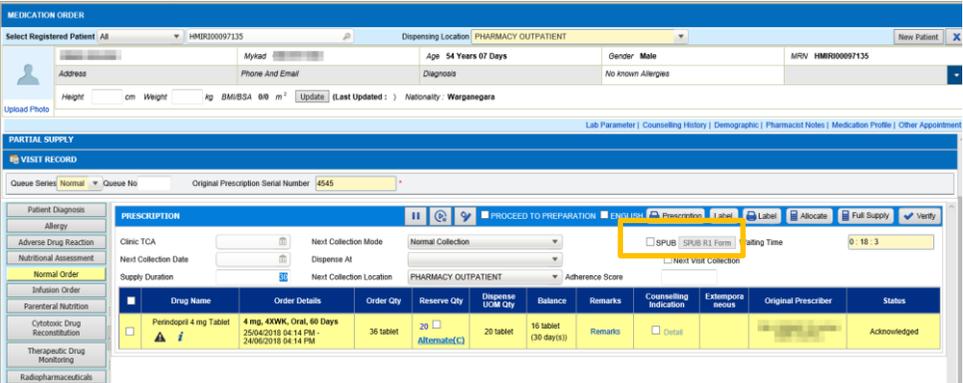| Function Flow	Current Version 1.7	New Version 1.8

5. Summary ticket for SPUB R1 Form button

No.	Ticket #	Description	Requests	Proposed Solution

No.	Ticket #	Description	Requests	Proposed Solution
1.	I-PhIS017707617S	**Screening and Verification - Request to add SPUB Form button** Pn Farahin informed she want to sent SPUB patient to other facility. When she transcribe patient drug, confirm order, screen will automatically go to Screening and Verification page. She request to add SPUB form button. Current system only have SPUB Form button in Single Stage Dispensing only.	• Add SPUB R1 Form button at Screening stage after confirm order.	Add SPUB R1 Form button at Screening stage after confirm order at Record Prescription.

Function Flow	Current Version 1.7	New Version 1.8
1. SPUB button in Screening stage after confirm order	• Go to Record Prescription and create outpatient visit and order. Then confirm the order. • At screening stage, only SPUB checkbox is there. • Tick on the checkbox and SPUB R1 Form button not appear.	• Go to Record Prescription and create outpatient visit and order. Then confirm the order. • At screening stage, SPUB checkbox is there. • Tick on the checkbox and SPUB R1 Form button will be enable.

Function Flow	Current Version 1.7	New Version 1.8