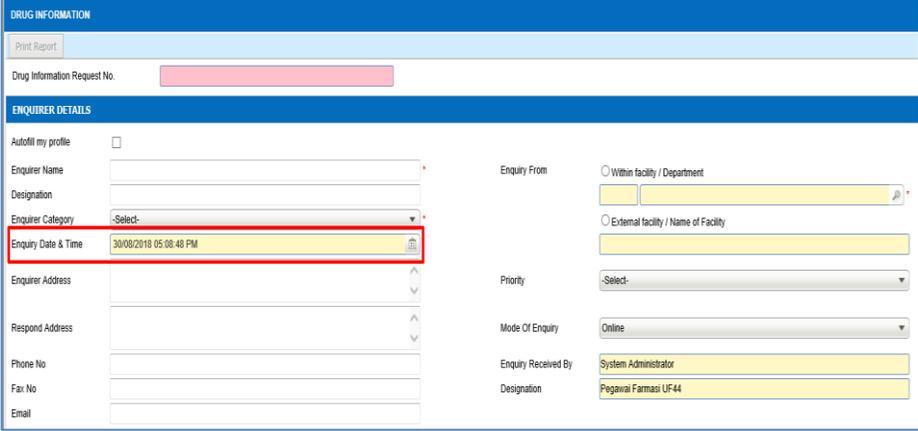
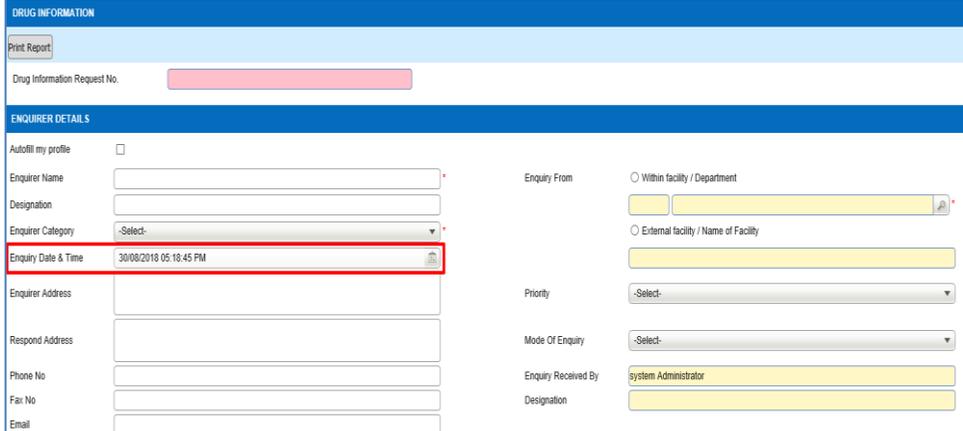
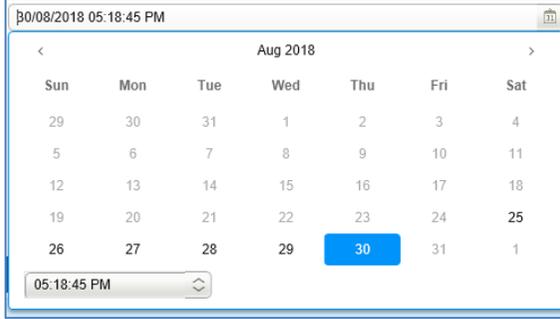


### Summary of Ticket Number and Requests on Drug Information

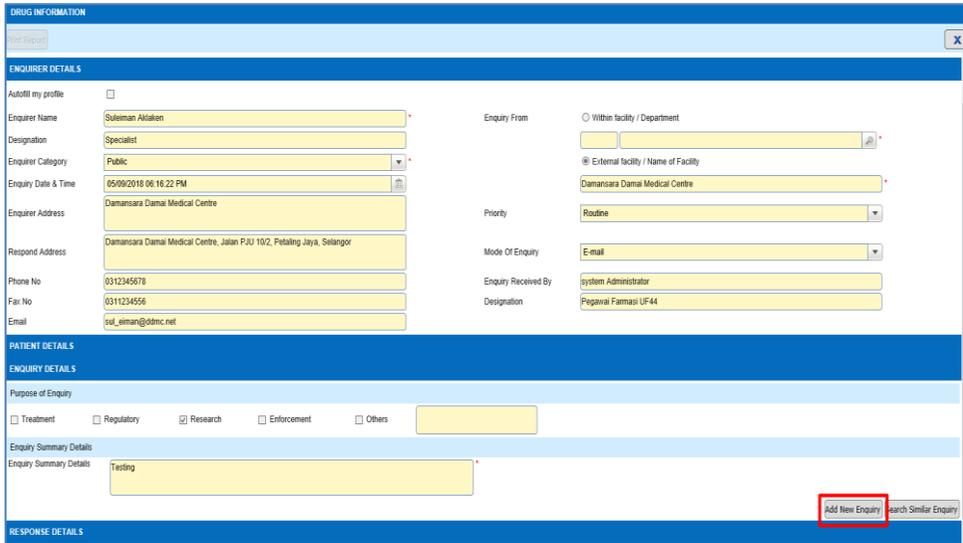
No.	Ticket #	Description	Requests	Solution
1.	I-PHIS019830117S	<p>Cadangan:            Tambahan ruang untuk waktu soalan diterima dan dijawab yang diisi oleh pengguna sendiri,ATAU,            'Editable time and date / backdate'.            Walau bagaimanapun, sistem waktu tersebut dihadkan hanya untuk tempoh 5 hari.            Dicapangkan supaya carian Enquiry date to dan Enquiry date from adalah berdasarkan masa yang diisi oleh pengguna.</p>	<p>'Editable time and date / backdate'. Walau bagaimanapun, sistem waktu tersebut dihadkan hanya untuk tempoh 5 hari.            Dicapangkan supaya carian Enquiry date to dan Enquiry date from adalah berdasarkan masa yang diisi oleh pengguna.</p>	<ol style="list-style-type: none"> <li>1) To allow selection date in Enquiry Date &amp; Time for back dated for 5 days.               <ul style="list-style-type: none"> <li>- No future date allowed</li> </ul> </li> <li>2) 'Request Date From' and 'Request Date To' should captured from date selected in 'Enquiry Date &amp; Time'</li> <li>3) To allow selection date in Verified Date &amp; Time for back dated for 5 days.               <ul style="list-style-type: none"> <li>- Field will be auto fill based on date enter in 'Enquiry Date &amp; Time' and should not allow to select date less than 'Enquiry Date &amp; Time'</li> <li>- No future date allowed</li> </ul> </li> <li>4) To add Button 'Add New Enquiry' (Copy enquirer details &amp; patient details) based on same common details from the same enquirer.</li> </ol>
2.	I-PHIS019471217S	<p>User request to create selection date in Enquiry Date &amp; Time for back dated date. User claimed she needs to insert previous report if Doctor informed to Pharmacist during On Call or Weekend. Thus, she will create the report for the next days</p>	<p>User request to create selection date in Enquiry Date &amp; Time for back dated date. User claimed she need to insert previous report if Doctor informed to Pharmacist during On Call or Weekend. Thus, she will create the report for the next days</p>	
3.	I-PHIS020426617S	<p>User request to insert back dated for Enquiry Date &amp; Time. User claimed currently system only captured current date and time. This purposed is to make sure she can record information for correct date and time.</p>	<p>User request to insert back dated for Enquiry Date &amp; Time. User claimed currently system only captured current date and time. This purposed is to make sure she can record information for correct date and time.</p>	
4.	I-PHIS023831318S	<p>User request able to select back dated date for Enquiry Date &amp; Time column in Drug Information screen.</p>	<p>User request able to select back dated date for Enquiry Date &amp; Time column in Drug Information screen.</p>	

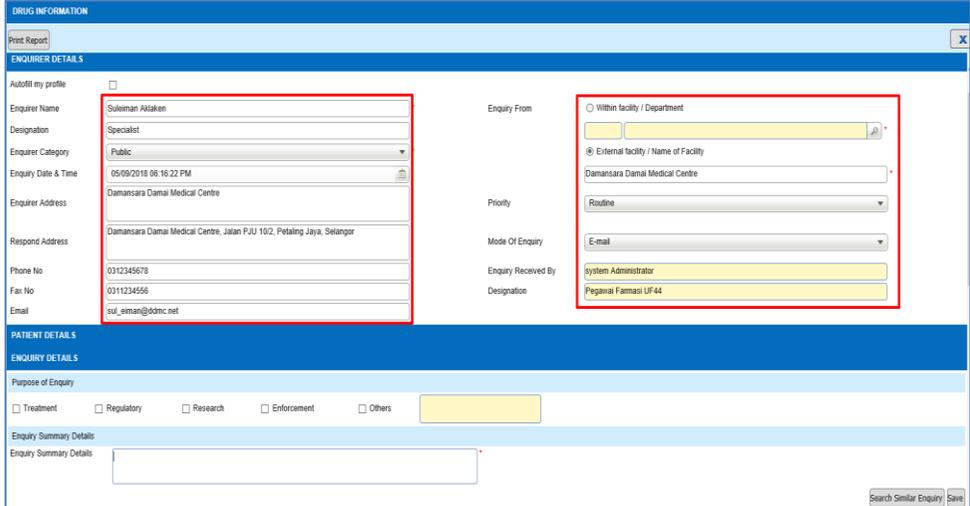
5.	I- PhIS019830217S	DICE - Request to enable each user able to several inquiry in single time	<p>Bilangan pertanyaan disimpan dalam PhIS mengikut bilangan 'entry' per pemanggil. Perlu masukkan data pemanggil yang sama berulang kali bagi mengunci masuk soalan-soalan lain yang diterima dalam satu panggilan. (mohon ambil maklum, pemanggil NPCC bukan pesakit, maka tiada data dalam sistem. Perlu dimasukkan satu per satu)</p> <p>Suggestion:</p> <p>Mewujudkan pilihan 'bilangan pertanyaan',ATAU, Tambahan fungsi 'add new query' bagi membolehkan beberapa soalan dikunci masuk dalam satu 'entry' (satu 'entry', satu pemanggil).</p> <p>Pada masa yang sama, PhIS membenarkan pengiraan bilangan panggilan (berdasarkan satu 'entry', satu pemanggil), DAN bilangan soalan (satu atau lebih soalan bagi setiap panggilan atau 'entry'.</p>	
6.	I- PhIS019830017S	DICE - Request to add more character limitation	<p>Bilangan 'characters' yang terhad pada ruangan pertanyaan, hanya satu atau dua soalan dapat direkodkan pada setiap 'entry'.</p> <p>Perlu bilangan 'characters' yang lebih banyak di ruangan pertanyaan jika semua pertanyaan dari pemanggil yang sama, direkodkan pada masa yang sama, ATAU, Tambahan fungsi 'add new question' bagi membolehkan beberapa soalan dikunci masuk pada waktu yang sama.</p>	
7.	I- PhIS008392414S	To set by default 'Mode Of Enquiry' = Telephone	To set by default 'Mode Of Enquiry' = Telephone	

Function Flow	Drug Information Screen in current Version 1.8	Drug Information Screen in new Version 2.0
<p><b>1. Drug Information – To Record Backdate Enquiry</b></p>	<p><b>Pharmacy Transaction → Clinical → Drug Information → Create New Drug Information Enquiry</b> </p> <p>1) 'Enquiry Date &amp; Time' field is defaulted to current date and time of the enquiry made. No changes is allowed.</p>  <p>The screenshot shows the 'ENQUIRY DATE &amp; TIME' field with the value '30/08/2018 05:08:48 PM' highlighted in a red box. The field is disabled, indicating that no changes are allowed.</p>	<p><b>Pharmacy Transaction → Clinical → Drug Information → Create New Drug Information Enquiry</b> </p> <p>1) Allow selection date in Enquiry Date &amp; Time for back dated for 5 days. - No future date is allowed</p>  <p>The screenshot shows the 'ENQUIRY DATE &amp; TIME' field with the value '30/08/2018 05:18:45 PM' highlighted in a red box. The field is enabled, allowing for date selection.</p> <p>e.g :</p> <ul style="list-style-type: none"> <li>- Today's date is 30 August 2018, system will allow backdated until 25 August 2018</li> </ul>  <p>The screenshot shows a date picker for August 2018. The date 30 is highlighted in blue, and the time 05:18:45 PM is shown below the calendar.</p>

Function Flow	Drug Information Screen in current Version 1.8	Drug Information Screen in new Version 2.0
	<p>2) 'Verified Date &amp; Time' field is defaulted to current date and time of the enquiry made. No changes is allowed.</p> <div data-bbox="264 331 1176 769"> <p><input checked="" type="checkbox"/> Verified Response</p> <p>Verified By: [User Name]</p> <p><b>Verified Date/Time: 07/09/2018 02:52:04 PM</b></p> <p><input type="checkbox"/> Send Respond</p> <p>Mode Of Response: -Select-</p> <p>Question is relevant or irrelevant? <input type="radio"/> Relevant <input type="radio"/> Irrelevant</p> <p>Response Date/Time: [Field]</p> <p>Time Taken to Respond: [Field]</p> <p>Responded By: [Field]</p> <p>Designation: [Field]</p> </div>	

Function Flow	Drug Information Screen in current Version 1.8	Drug Information Screen in new Version 2.0
	<p>3) 'Response Date &amp; Time' field is defaulted to current date and time of the enquiry made. No changes is allowed.</p> <div data-bbox="264 331 1182 699" style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;"><input checked="" type="checkbox"/> Send Respond</p> <p>Mode Of Response: <span style="border: 1px solid gray; padding: 2px;">Telephone</span></p> <p>Question is relevant or irrelevant? <input type="radio"/> Relevant <input checked="" type="radio"/> Irrelevant</p> <p style="border: 2px solid red; padding: 2px;">Response Date/Time: <span style="border: 1px solid gray; padding: 2px;">07/09/2018 02:55:11 PM</span></p> <p>Time Taken to Respond: <span style="border: 1px solid gray; padding: 2px;">1 days 19 hrs 36 min 8 sec</span></p> <p>Responded By: <span style="border: 1px solid gray; padding: 2px;">System Administrator</span></p> <p>Designation: <span style="border: 1px solid gray; padding: 2px;">Regional Pharmacist (M)</span></p> </div>	

Function Flow	Drug Information Screen in current Version 1.8	Drug Information Screen in new Version 2.0
<p><b>2. Drug Information – To add multiple enquiry from same Enquirer</b></p>	<p><b>Pharmacy Transaction → Clinical → Drug Information → Add New Drug Information Enquiry → Save Record</b></p> <p>Currently, After Save record user need to close the current screen and klik on Add New Enquiry again to place new drug information enquiry</p>	<p><b>Pharmacy Transaction → Clinical → Drug Information → Add New Drug Information Enquiry → Save Record</b></p> <p>After Save record, there will be a new button appear <b>Add New Enquiry</b></p>  <p>Click on the 'Add New Enquiry' button to create new enquiry with the same Enquirer details as key in before.</p>

Function Flow	Drug Information Screen in current Version 1.8	Drug Information Screen in new Version 2.0
		 <ul style="list-style-type: none"> <li>- Enquirer Details section will be captured/Copied from previous record and allow to be edited.</li> <li>- Patient Details and Enquiry Details will be empty for user to enter the new record details.</li> </ul> <p><b>Note:</b> User can create multiple Enquiry for the same Enquirer, however system will auto create Drug Information Request Number for each Enquiry created for data mining record purposes.</p>