Summary of Ticket Number and Requests for Special Drug Request – Facility

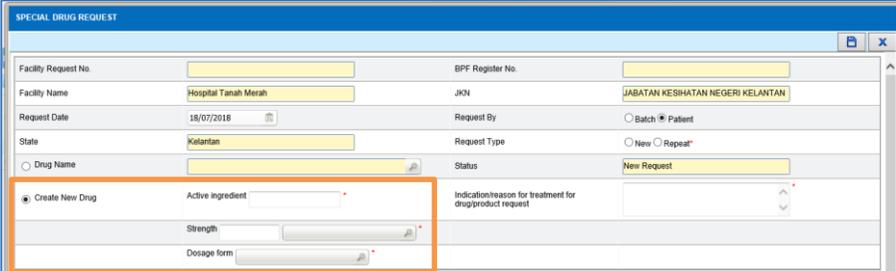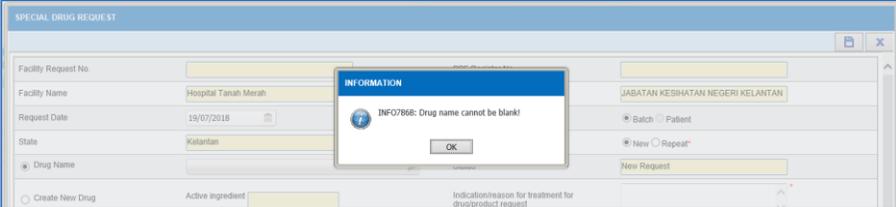| No.	Ticket #	Description	Proposed Solution
1.	I-PhIS0183 48117S	**Special Drug Request - Request to allow save record even not complete fill up Mandatory Column** User request to allow save record even not complete fill up Mandatory Column. She informed sometimes she fill up the form but then was interrupted and unable to complete the form. She then need to create a new request again.	1) Check for mandatory fields during confirm request only. (allow to save as draft without enter mandatory fields)
2.	I-PhIS0184 94017S	**Special Drug Request : Request to add print button** Request by user to special drug request to add print function for user be able to print the form. Email from user: There is no 'print' button for the whole process of KPK application. We need to print a copy to be filed in for reference, and also we need to send a copy to JKNS	2) Allow to print form at any stage
3.	I-PhIS0204 69817S	**SDR - Attachment 1 and 3 make it mandatory** To make Attachment 1 (Justification Report) & Attachment 3 (Quotation) as mandatory	3) To make Attachment 1 (Justification Report) & Attachment 3 (Quotation) as mandatory
4.	I-PhIS0206 47517S	**Special Drug Request - Mandatory Packaging Description** To make 'Packaging Description' as mandatory field during creating new request.	4) To make 'Packaging Description' as mandatory field
5.	I-PhIS0183 40617S	**Special Drug Request - Request to allow delete wrong attachment** User request to allow delete wrong attachment in Special Drug Request screen.	5) Allow user to remove following details before confirm the request: • Attachment • Patient list • Alternative treatment
6.	I-PhIS0183 47317S	**Special Drug Request - Request to allow edit and delete patient record** User request to allow edit and delete patient record in Special Drug Request screen.	
7.	I-PhIS0183 47917S	**Special Drug Request - Request to allow edit and delete alternative treatment** User request to allow edit and delete alternative treatment in Special Drug Request screen.	
8.	I-PhIS0183 42717S	**Special Drug Request - Request to add new search option for patient** User request to add new search option for patient. She informed currently system only allow to search patient based on patient MRN and Name. She request to add a new search option which is	6) Allow to search for all patient regardless any 'Request Type'. Search by patient ID

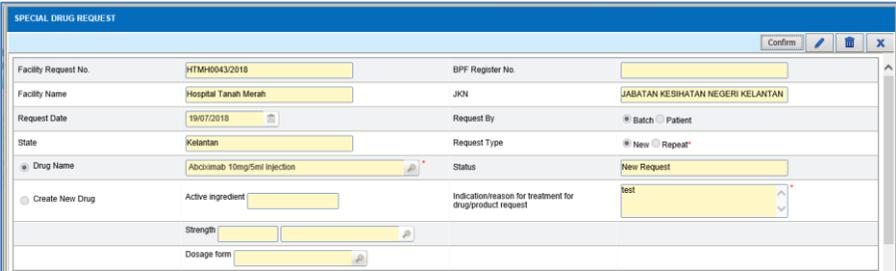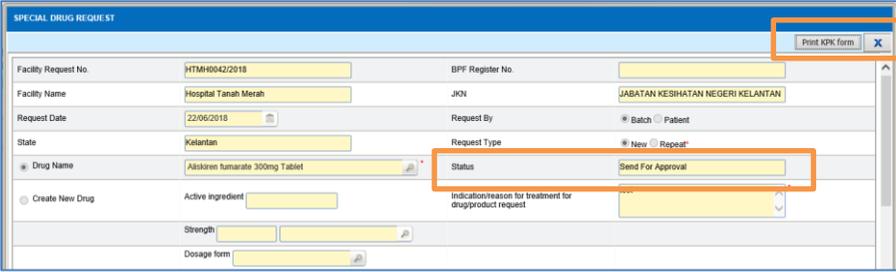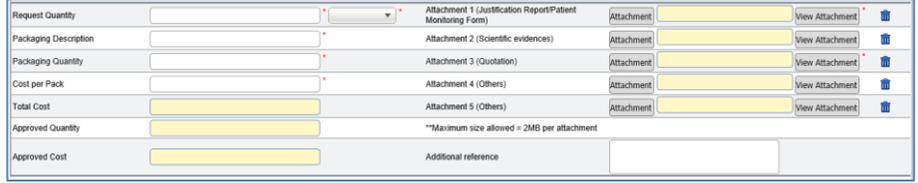| No.	Ticket #	Description	Proposed Solution
		Patient IC No.	
9.	I-PhIS01834 2817S	**Special Drug Request - Request to enable all patient record available** Miss Wong request to enable all patient record available even she click Request Type as New or Repeat.	
10.	I-PhIS01908 8317S	**Special Drug Request - Unable to select patient** Report by user, she unable to select patient name for second application. Inform by user, she need to used 2 different drug which 2 application for the same patient as below, as inform by user when the first application patient name has been found, for second application patient name are no appear. Request By = Patient Request By = New	
11.	I-PhIS02000 98117S	**Special drug request - request to system allowed to select repeat patient** user request for module special drug request system allowed for repeated patient who has not record yet in system also able the patient name appear as repeated instead only new	
12.	I-PhIS01969 93617S	**Special drug request - Record not found** User reported record not found when search. step by user : order management > special drug request > add new request > fill all column > save user add new > search patient namae > no record found	
13.	I-PhIS02064 8017S	**Special Drug Request - Unable to find patient when search MRN patient** User informed when searching patient at MRN field (Patient Details screen), no record found. Details: MRN patient : HLBN0000xxxx Patient name : Bonaventure Drug : Sofosbuvir User also informed, before this, she had done for the same patient but another drug: Daclatasvir,	

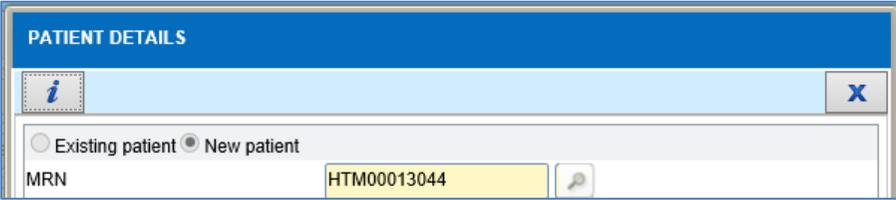| No.	Ticket #	Description	Proposed Solution
		but can search and found the patient.	
14.	I-PhIS0200 98117S	**Special drug request - request to system allowed to select repeat patient** User request for module special drug request system allowed for repeated patient who has not record yet in system also able the patient name appear as repeated instead only new	
15.	I-PhIS0190 33817S	**Special Drug Request - Unable to find patient** Report by user, she unable to find patient as below criteria. Request By = Patient Request Type = New. Scenario : Inform by user, she has order special drug request for request type is new for same patient for first record patient can be found but for second record, different drug and request type is new patient cannot be found. Inform by user if she select request type is repeat patient can be found.	
16.	I-PhIS0198 68317S	**Special Drug Request - Request to search patient by Patient ID** User request to add new function to allow user search patient by Patient ID during add patient record in Special Drug Request	7) Allow to search patient by Patient ID
17.	I-PhIS0186 99117S	**Special Drug Request - Unable to create new strength in decimal value** Received email from user, she unable to create new strength 0.1%. User claimed when she insert 0.1%, it will return back to 0. User also claimed there is no UOM of mg/ml or mg/ml in list. Email from user: Semasa Create New Drug untuk ubat tersebut, strength untuk 0.1% (atau 0.001g/ml atau 1mg/ml) tidak dapat diwujudkan. Justeru itu, mohon pihak tuan/puan untuk mewujudkan pilihan strength yang sesuai.	8) Change dose to free text
18.	I-PhIS0199 40017S	**Special Drug Request - Unable to select strength** User reported unable to select strength due to there are no percentage '%' symbol in the list. Tick on Create New Drug. Drug Name : Glycerin 50% Enema Active Ingredients : Glycerin Strength : unable to select	

No.	Ticket #	Description	Proposed Solution
		Dosage Form : Rectal Enema	
19.	I-PhIS019063417S	**Special Drug Request - Request to add field** User request under section 'Registration Status with Pihak Berkuasa Kawalan Dadah', can be add another filed for "Indication Approved by MOH Drug Formulary (OFF LABEL FUKKM) " This is due user did have a situation above and cannot be proceed as currently system only show : MOH Drug Formulary (KKM Drug List) Registered MAL Indication Approved	9) Add new option for 'Indication as listed in FUKKM' in screen
20.	I-PhIS018715717S	**Special Drug Request - FUKKM drug status not appear in printed KPK form** Pn Coleen inform in the drug is tick as 'YES' for option MOH Drug Formulary under section Registration Status with 'Pihak Berkuasa Kawalan Dadah'. However, when user print out the KPK form, the status of drug as FUKKM doest not shown in any part in the form. Kindly please refer to file upload for further checking. Facility Request No. : HKL0071/2017 BPF Register No: A0140/2017	10) Display 'Indication as listed in FUKKM' value in form
21.	I-PhIS018359517S	**Special Drug Request - Request to change word of Recommendation By Chief Pharmacy** User request to change word of Recommendation By Chief Pharmacy to Request to change word of Recommendation By Chief Pharmacist	11) Rename label for 'Recommendation By Chief Pharmacy' to 'Recommendation By Head of Pharmacy Department'
22.	I-PhIS020469617S	**SDR - Registration MAL = No** If Registered MAL is No, directly select auto select 'Indication Approved by PBKD' as No. Reason: If product is no longer registered in Malaysia, indication approved by PBKD will automatically be No	12) If Registered MAL is No, directly select auto select 'Indication Approved by PBKD' as No.
23.	I-PhIS020469717S	**SDR - Registration MAL = Yes** For Drug Category A, do not default anything on 'MOH Drug Formulary' and make Registered MAL = YES	13) For Drug Category A, do not default anything on 'MOH Drug Formulary' and make Registered MAL = YES

No.	Ticket #	Description	Proposed Solution
24.	I-PhIS0204 70517S	**SDR - Secretariat remarks** 1. To remove Secretariat Name from column on page 3 in KPK form 2. Under Secretariat section, to add one more field; 'Recommendation By'. This value will be displayed as Secretariat inside Secretariat section when print KPK form	14) Under Secretariat section, to add one more field; 'Recommendation By'. 15) Secretariat Name refer to 'Recommendation By'.
25.	I-PhIS0206 47717S	**Special Drug Request - Rearrange field** To rearrange fields as below: 1. Approved quantity 2. Approved cost	16) To rearrange fields as below: • Approved quantity • Approved cost

Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
1. New request	Order Management → Special Drug Request 1. Create new request for special drug request 2. Select on 'Create New Drug' option. User has to enter new drug information is separate fields for Active Ingredient, Strength and Dosage Form. 3. No option for 'Indication as listed in FUKKM' in screen 4. For Drug category A (Registered but not available in FUKKM), 'MOH Drug Formulary' will be defaulted to 'Yes' 5. All attachment is not mandatory. 6. Once added attachment cannot be removed. 7. 'Packaging Description' is not mandatory to be entered. 8. User is not allowed to save in draft mode if not entering all mandatory fields.	Order Management → Special Drug Request 1. Create new request for special drug request 2. Select on 'Create New Drug' option. New drug information has been changed to free text with maximum character allowed is 100 characters. 3. When enter information of new drug, it should contain information of Active ingredient, Strength and Dosage Form. *e.g.: Cyclosporin 0.05% Eye Drop (0.4ml/amp)* 4. 'BPF Register No' label change to 'PPF Registration No'. 5. New fields added for 'Serial No' and 'Approved Indication'. Information will be maintained by HQ. 6. New option for 'Indication as listed in FUKKM' in screen 7. For Drug category A (Registered but not available in FUKKM), 'Registered MAL' will be defaulted to 'Yes' and no default value for 'MOH Drug Formulary' 8. If Registered MAL selected as 'No', 'Indication Approved by PBKD' will be defaulted as 'No'. 9. For Drug category C (Not Registered and not available in FUKKM'), 'MOH Drug Formulary', 'Registered MAL' and 'Indication Approved by PBKD' will be defaulted to 'No'

Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
	9. Print button only available once user send the for KPK approval (send to HQ)	10. Validation on above selection. If user choose on 'Not Valid' combination, alert message will be displayed. (see table below) 11. Attachment 1 (Justification Report) label renamed to (Justification Report/Patient Monitoring Form)

No	MOH Drug Formulary	Registered MAL	Indication Approved By PBKD	Indication as listed in FUKKM	Status
1.	Yes	Yes	No	No	Valid
2.	Yes	Yes	No	Yes	Not Valid
3.	Yes	No	Yes	Yes	Not Valid
4.	Yes	No	Yes	No	Not Valid
5.	Yes	No	No	No	Valid
6.	Yes	No	No	Yes	Valid
7.	No	Yes	Yes	No	Valid
8.	No	Yes	Yes	Yes	Not Valid
9.	No	No	No	No	Valid
10.	No	No	No	Yes	Not Valid
11.	No	Yes	No	No	Valid
12.	No	Yes	No	Yes	Not Valid
13.	Yes	Yes	Yes	No	Valid
14.	Yes	Yes	Yes	Yes	Not Valid
15.	No	No	Yes	No	Not Valid
16.	No	No	Yes	Yes	Not Valid

Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
		12. Attachment 1 (Justification Report/Patient Monitoring Form) and Attachment 3 (Quotation) is mandatory to be submitted 13. Attachment 3 is not mandatory if user 'Request by = Batch' and 'Request type = Repeat' 14. User able to remove the uploaded attachment before confirm the request. 15. 'Packaging Description' is mandatory to be entered 16. User is allowed to save the request in draft mode without has to enter all mandatory fields. 17. Checking for mandatory fields will be done when user click on confirm button. 18. User is allowed to print form at any stage
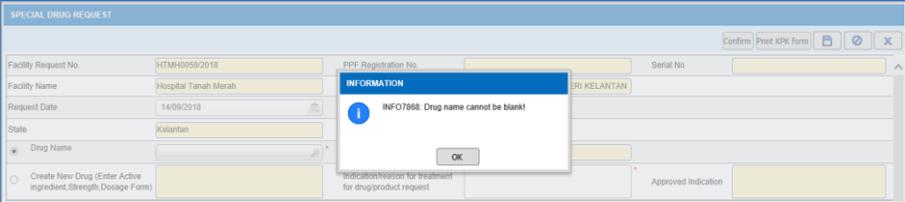
Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
2. Patient list	1. Click on add patient to add patient to the list 2. Selection of patient is controlled by request type. 	1. Click on add patient to add patient to the list 2. User is allowed to search for all patient regardless any 'Request Type'. When search for patient it will list down all active patient. 3. Patient list can be search using Patient ID 4. If 'Request by = Patient', at least 1 patient is mandatory to be selected.
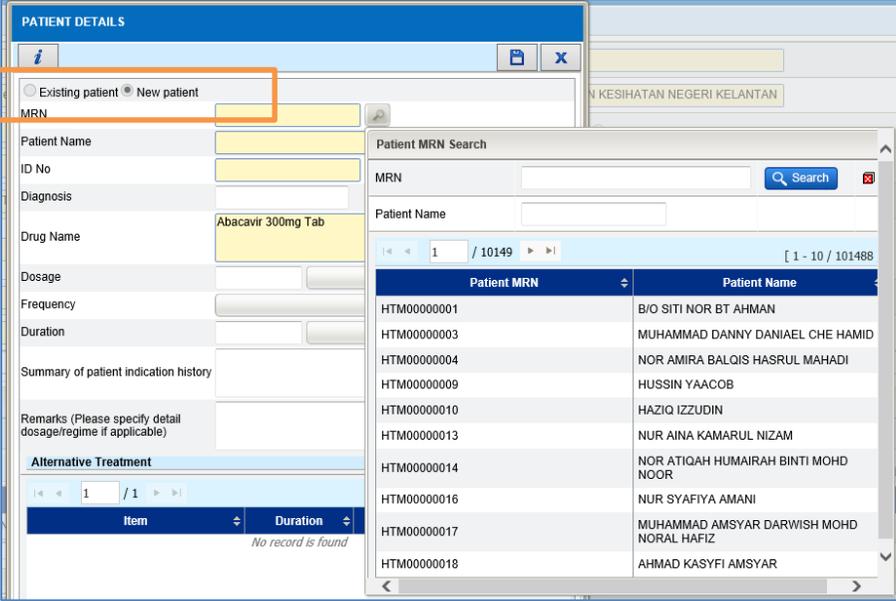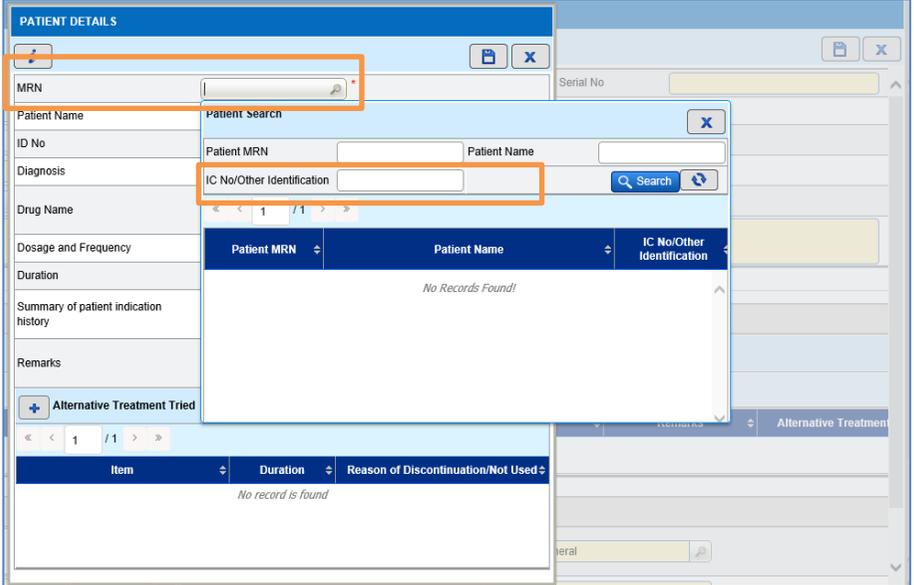
Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
	3. For patient details, dosage and frequency to be entered in separate fields. 4. Duration value split into two fields, duration value and duration unit. 5. Label for remarks displayed as 'Remarks (Please specify detail dosage/regime if applicable)'	5. For patient details, dosage and frequency combined into one field with maximum of 50 characters. 6. Duration field changed to free text with maximum of 50 characters. 7. Label for 'Remarks (Please specify detail dosage/regime if applicable)' changed to 'Remarks'
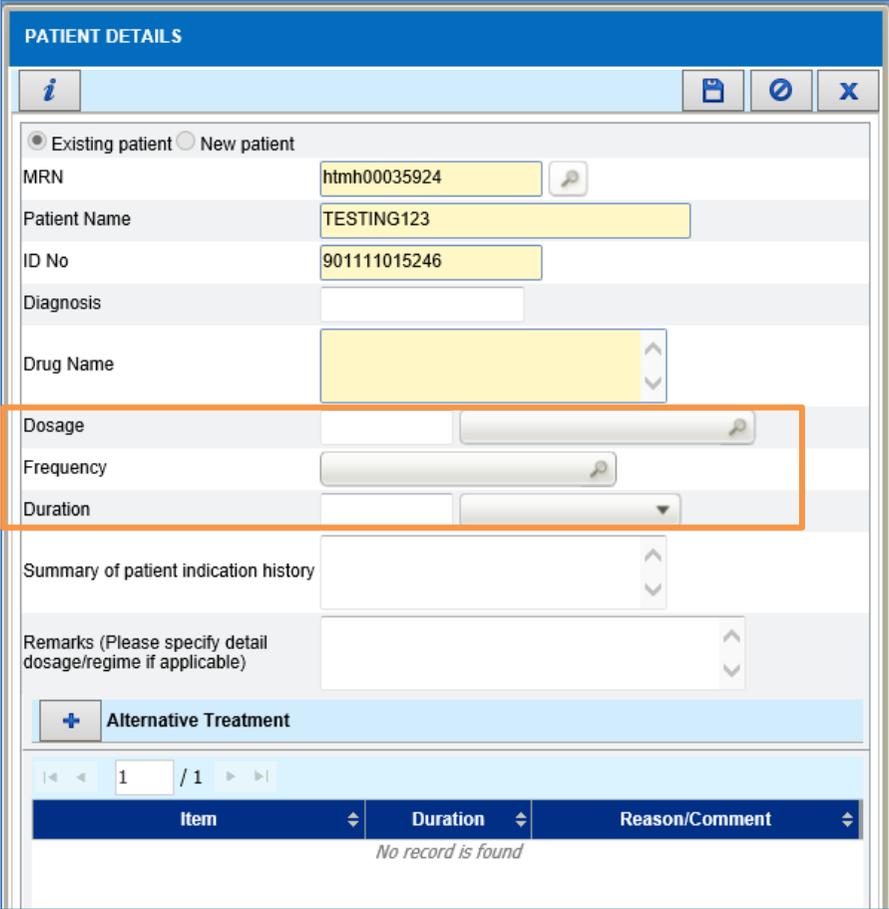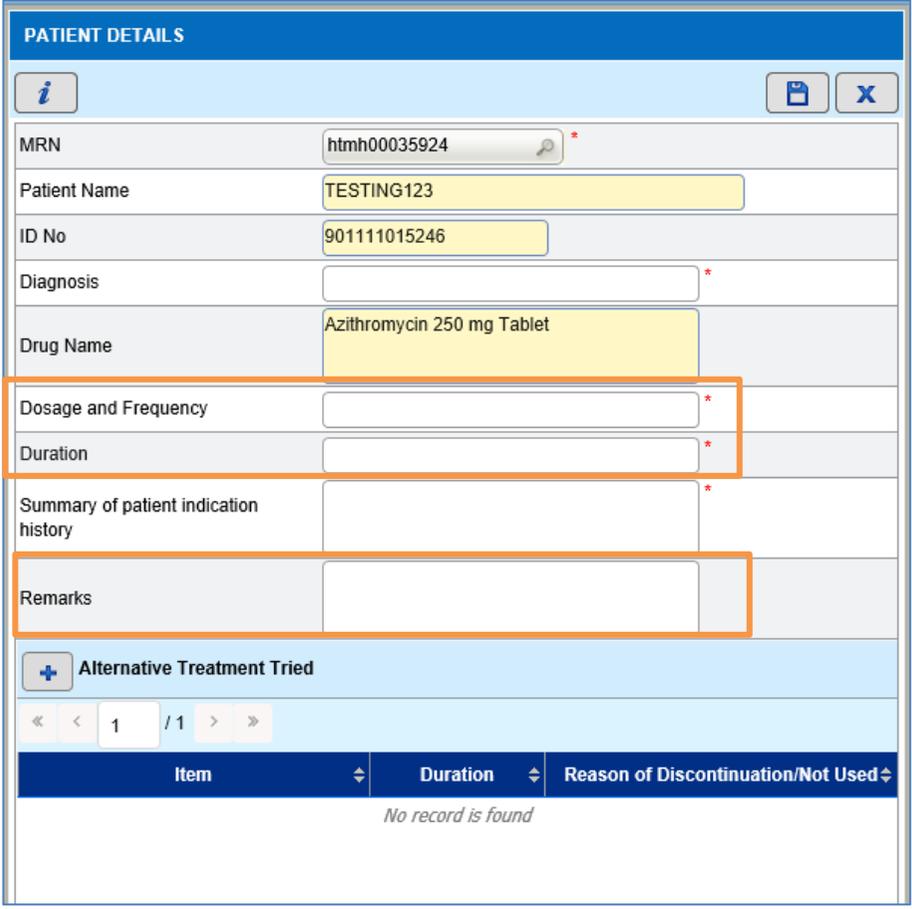
Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0

	6. 'Alternative Treatment' screen will be displayed as below:
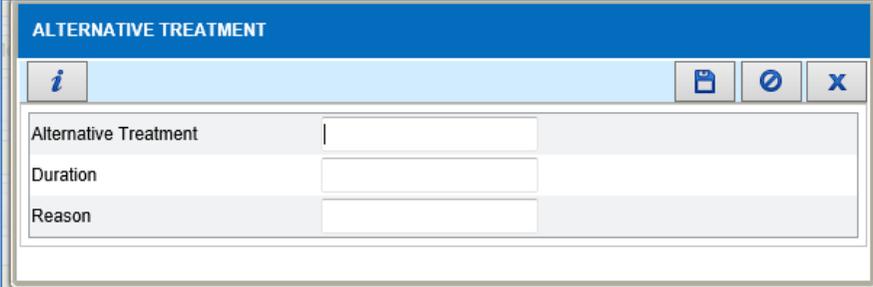	
	7. Patient list will be displayed as below:
	   a. MRN
	   b. Patient Name
	   c. Diagnosis
	   d. Dosage
	   e. Frequency
	   f. Duration
	   g. Alternative Treatment
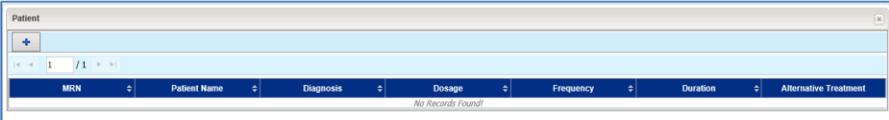	
		8. Below fields become mandatory to be entered:
		   a. Diagnosis
		   b. Dosage and Frequency
		   c. Duration
		   d. Summary of patient indication history
		9. 'Alternative Treatment' changed to 'Alternative Treatment Tried'
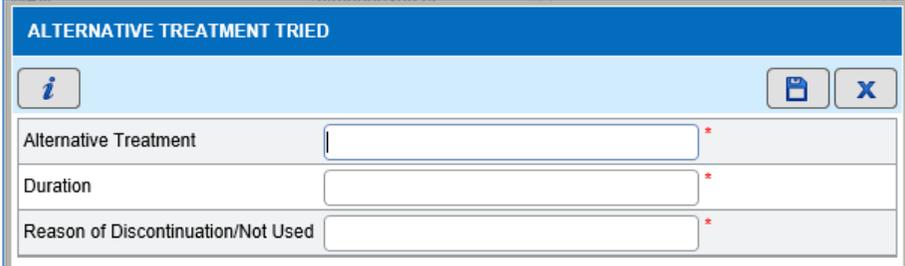		
		10. 'Reason' label changed to ''Reason of Discontinuation/Not Used'
		11. All fields are mandatory to be entered.
		12. At least 1 'Alternative Treatment' information' need to be entered for each patient
		13. Patient list will be updated as below:
		   a. MRN
		   b. IC No/Other Identification
		   c. Patient Name
		   d. Diagnosis
		   e. Dosage & Frequency
		   f. Duration
		   g. Remarks
		   h. Alternative Treatment

Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0
3. Head of Pharmacist Section	1. Section name display as 'Recommendation By Chief Pharmacy'	1. Section name rename to 'Recommendation By Head of Pharmacy Department'
4. Approved quantity	1. Approved Cost and Quantity are displayed in KPK/PKPF section	1. Approved Cost and Quantity are displayed in request details.
5. KPK Form	1. Print KPK form after request has been approved	1. Print KPK form after request has been approved

Function Flow	Special Drug Request in current Version 1.8	Special Drug Request in new Version 2.0

	PERMOHONAN MEMPEROLEHI & MENGGUNAKAN UBAT YANG MEMERLUKAN KELULUSAN KHAS KETUA PENGARAH KESIHATAN MALAYSIA / PENGARAH KANAN PERKHIDMATAN FARMASI
	
	Hospital: Hospital Tanah Merah — No. Siri: B0689/2018
	Nama Ubat: Abiraterone 250mg Tablet
	Kuantiti Ubat: 100 tablet tablet — Kos Ubat: RM1,300.00
	Nama Pesakit:
	Nama Pemohon Jawatan (Pakar): Pharmacist KPK , Pegawai Farmasi UF48
		2. Changes in form as below:
		  a. 'Bhg. Perkhidmatan Farmasi' label change to 'Prog. Perkhidmatan Farmasi'.
		  b. Kos seunit change to 'Kos/Pek'
		  c. Add 'Saiz Bungkusan' (Packaging Description) before 'Kos/Pek'
		  d. 'Kos Sebenar' remove 'sila sertakan sebut harga'. Value will refer to 'Approved Cost'.
		
		PERMOHONAN MEMPEROLEHI & MENGGUNAKAN UBAT YANG MEMERLUKAN KELULUSAN KHAS KETUA PENGARAH KESIHATAN MALAYSIA / PENGARAH KANAN PERKHIDMATAN FARMASI
		
		Hospital: Hospital Tanah Merah — No. Siri: C1505/2018
		Nama Ubat: Capecitabine 150mg Tablet — No. Pen. PPF: C0998/2018
		Indikasi: Approved Indication test
		Kuantiti Ubat: 200 tablet — Kos Ubat: RM1,000.00
		Nama Pesakit:
		Nama Pemohon Jawatan (Pakar): Pharmacist KPK , Pegawai Farmasi UF48
		
		  e. 'Kuantiti Ubat' refer to 'Approved Quantity'
		  f. 'Kos Ubat' refer to 'Approved Cost'
		  g. 'No Siri' refer to 'Serial No'
		  h. Added 'No Pendaftaran PPF'. Value refer to 'PPF Registration No'
		  i. Added 'Indikasi'. Value will refer to 'Approved Indication'