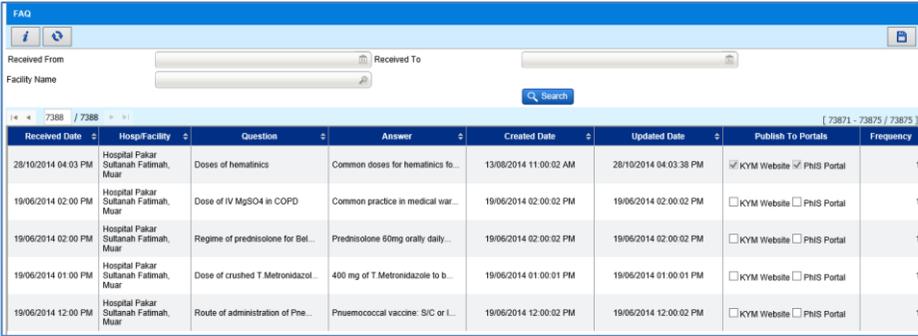
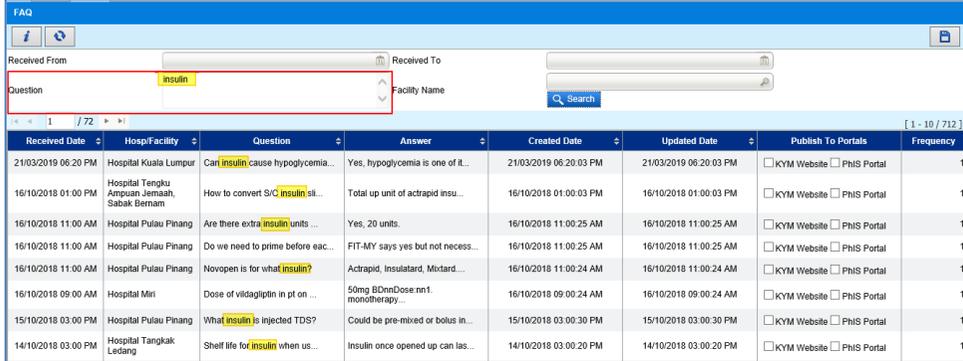
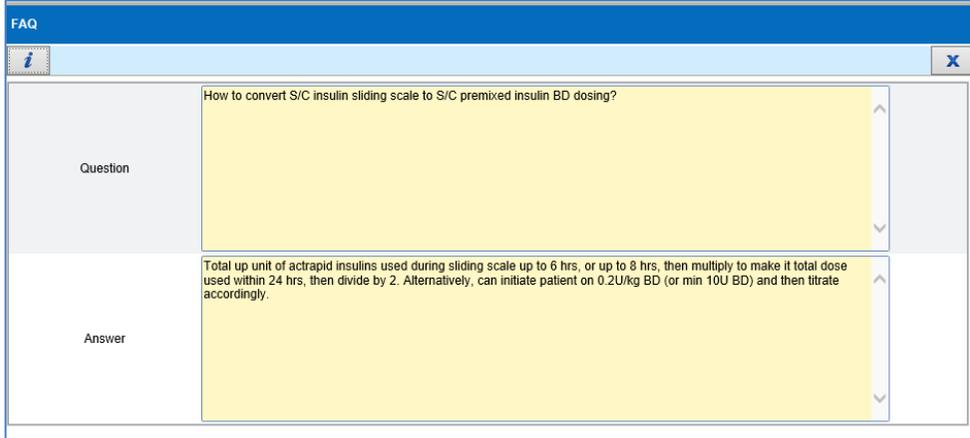


**Summary of Ticket Number and Request for FAQ (IWP)**

No.	Ticket #	Description	Requests	Solution
1.	I-PHIS017382316S	FAQ - Request has search similar enquiry at home of FAQ	From email: Ruang search similar enquiry turut diwujudkan pada paparan home FAQ. Sila rujuk lampiran.	FAQ Screen - To add search filter for 'Question' at FAQ IWP <ul style="list-style-type: none"> <li>Search from 'Question'</li> </ul>

Function Flow	Drug Information (IWP) Screen in current Version 2.0	Drug Information (IWP) Screen in new Version 2.1
1. FAQ (IWP) Screen	<p>IWP → Menu → Frequently Ask Question → FAQ</p> <p>1) Current Frequently Ask Question screen in IWP dont have search filter by 'Question'</p> 	<p>IWP → Menu → Frequently Ask Question → FAQ</p> <p>1) Added search filter for 'Question' at FAQ IWP Screen</p> <p><b>Step:</b></p> <ol style="list-style-type: none"> <li>Type in the <i>keyword</i> at the Question field</li> <li>Click on Search button</li> <li>System will display all Question with the entered <i>Keyword</i></li> </ol> 
	<p>d. Double click on the record to view in full screen details as below</p>	



Function Flow	Drug Information (IWP) Screen in current Version 2.0	Drug Information (IWP) Screen in new Version 2.1
		 <p>The screenshot shows a window titled 'FAQ' with a close button (X) in the top right corner. The window contains a question and an answer, both highlighted in yellow. The question is: 'How to convert S/C insulin sliding scale to S/C premixed insulin BD dosing?'. The answer is: 'Total up unit of actrapid insulins used during sliding scale up to 6 hrs, or up to 8 hrs, then multiply to make it total dose used within 24 hrs, then divide by 2. Alternatively, can initiate patient on 0.2U/kg BD (or min 10U BD) and then titrate accordingly.' Below the screenshot, the text 'e. Click on the close button to back to the FAQ listing screen' is displayed.</p> <p>e. Click on the close button to back to the FAQ listing screen</p>