Summary of Ticket Number and Request for TDM Order

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS010782315S	TDM Order-Search TDM drug	When select Indication for Request, the Drug list below should auto display All drug.	1) When select Indication for Request, the Drug list below should auto display All drug. 2) To remove mandatory for column Original Order Transaction Number in TDM order as pharmacy based facility no any Rx received for TDM sample. 3) 'Drug Details' & 'Remarks' column to increase maximum 500 characters & display in TDM Verification & TDM Reporting 4) TDM Order - Sampling time: to increase maximum to 9999, as currently in TDM Order, max = 999 5) TDM Order Navigation: • To change arrow to button with name (Add Sample) and No need to right click • To rename button 'Prescription' to 'Print'
2.	I-PhIS021459117S	TDM - Remove column original order transaction number	User request to remove column Original Order Transaction Number in TDM order as pharmacy based facility no any Rx received for TDM sample.	
3.	I-PhIS015803316S	TDM Verification - Request to increase the number of letter allowed	User request to increase the number of letter allowed. 1. It should be at least 500 characters. 2. The details should be made visible in TDM Reporting, as well as the doctor's view after the TDM result has been reported. Issue/reason: Drug Details did not appear in TDM verification Description: Doctor will fill in the dosage and other drug-related details, in this field when order selection is from 'All Drugs' in TDM Drug Search. This will happen when the patient is not registered in PhIS previously, or from an offline facility, or self-purchased medication such as in paracetamol poisoning case. User has log in previous request, 16056299C but user not agree for the rejection. User want to request again for this issue. Feedback from user: It is necessary to increase the number of characters, in order to enable doctors filling in patient's clinical summary and relevant clinical details, e.g. patient's response, culture and sensitivity result which is very crucial and directly related to the result interpretation and recommendation. Besides, currently the drug detail does not appear in TDM Reporting.	
4.	I-PhIS016363116S	Request to add more character at TDM Verification	User request to increase number or space in Screening detail field order remark at up to 500 character.	
5.	I-PhIS029523118S	TDM Order - Request: To change the 'arrow' button to the button with word 'Add Sample'	User reported Doctors need to right click the 'arrow' button then Add Sample will be appear. This will make doctor confuse and can't find where to click as it is not easy to notice.	

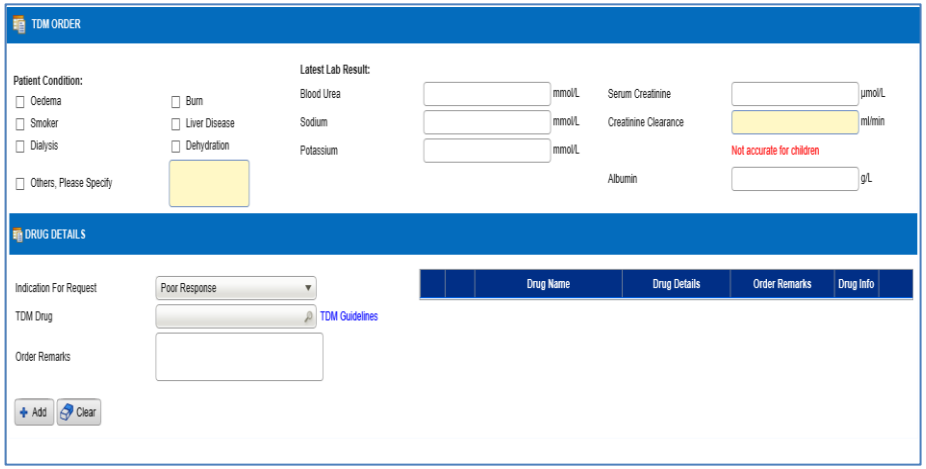
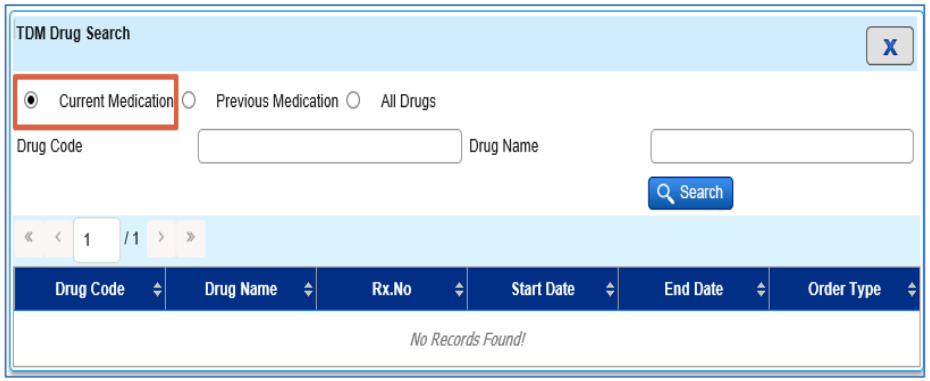
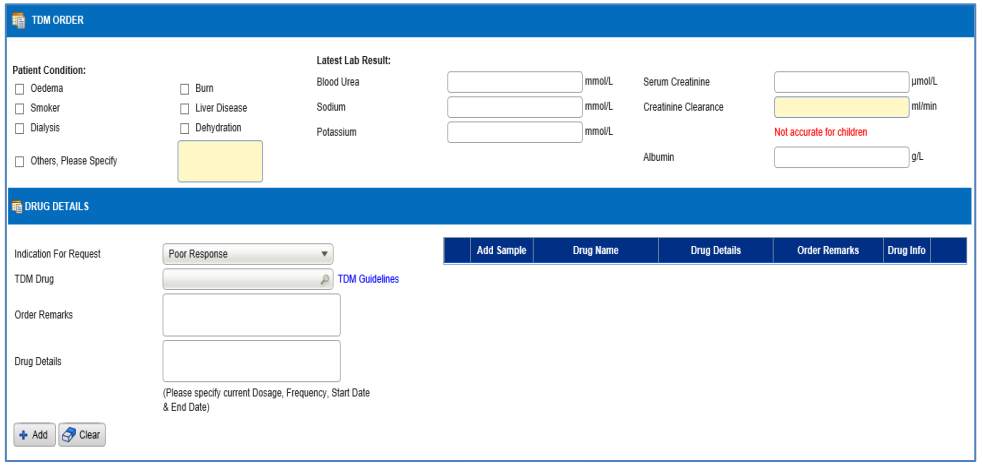
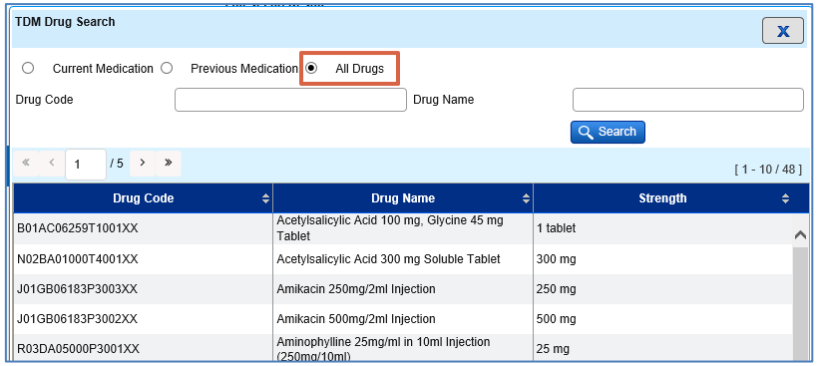
Summary of Ticket Number and Request for TDM Sample Management

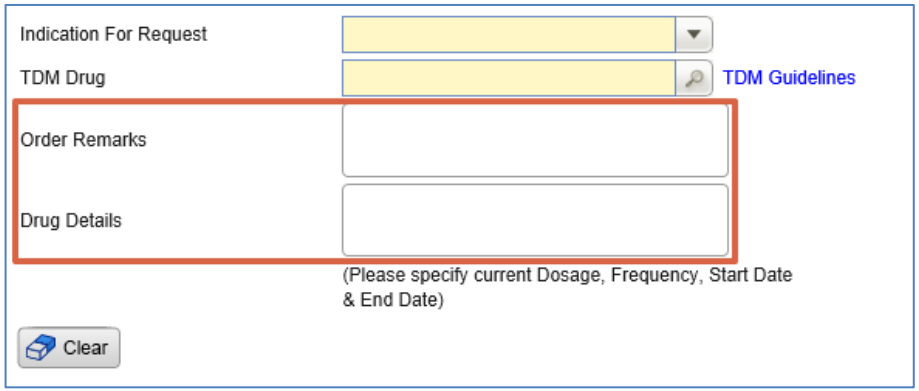
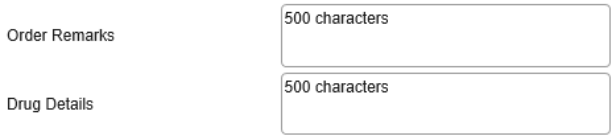
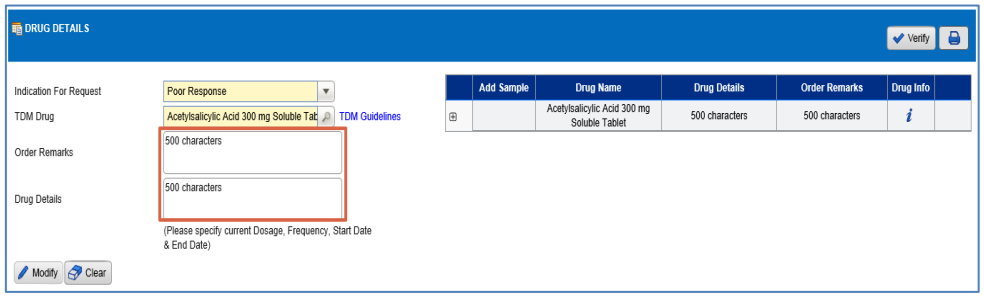
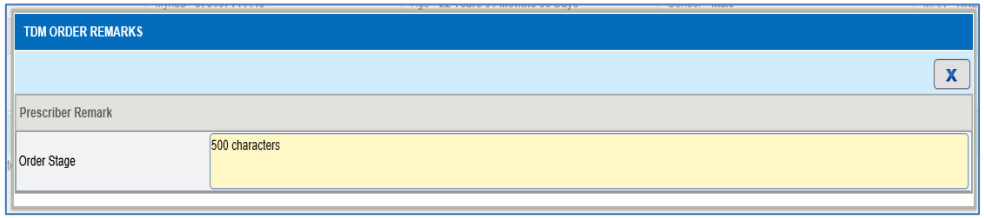
No.	Ticket #	Description	Requests	Solution
1.	I-PhIS012425015S	TDM - Request to add extra reason on reject reason	TDM - Request to add extra reason on reject reason Reject reason should include “other reasons” or “duplicate order” for cases in which the order is duplicated for a request/ sample. In other words, only one request will be proceed whereas the other duplicate request will be rejected as it is duplicated with same intention.	1) To add drop down value for 'Reject reason' as below: - Others - Duplicate Order 2) To display reason of sample rejection under TDM history & remarks. - Clinical Summary - Sample Management listing
2.	I-PhIS019740717S	TDM - Request to acknowledged doctor for rejected TDM by pharmacist	TDM - Request to acknowledged doctor for rejected TDM by pharmacist User request acknowledgement send to doctor for rejected TDM by pharmacist. Example : Intervention made by pharmacist can be acknowledge by doctor using Order Endorsement screen.	

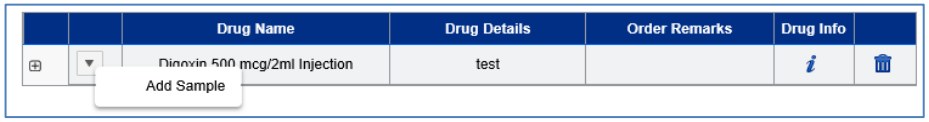
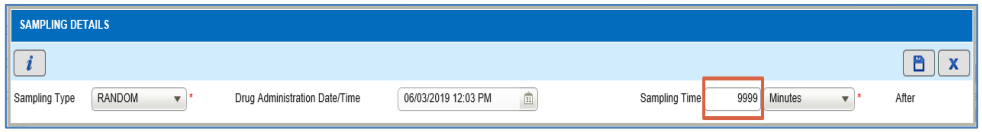
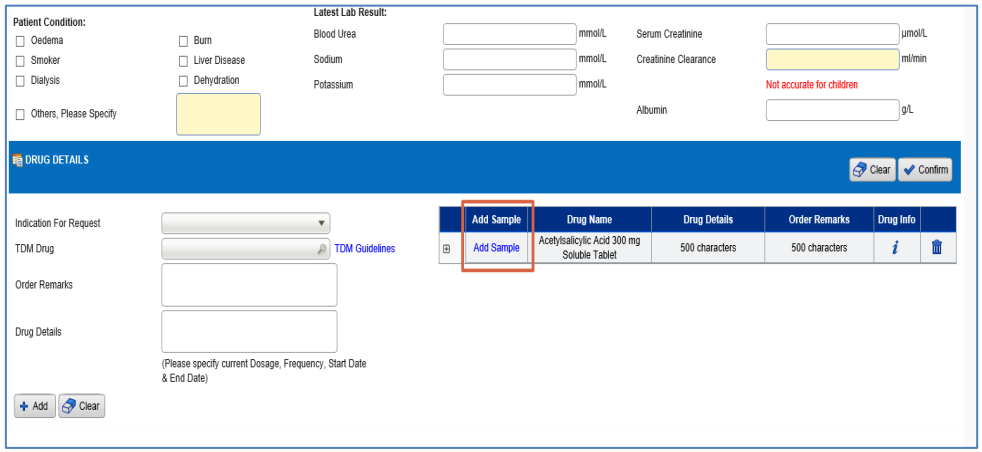
Summary of Ticket Number and Request for TDM Reporting

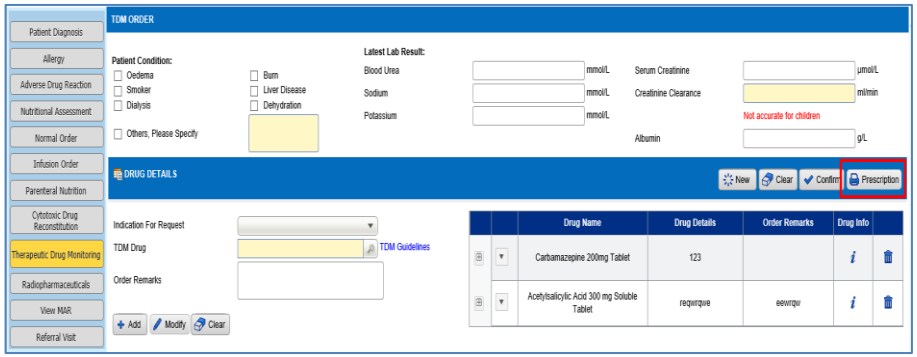
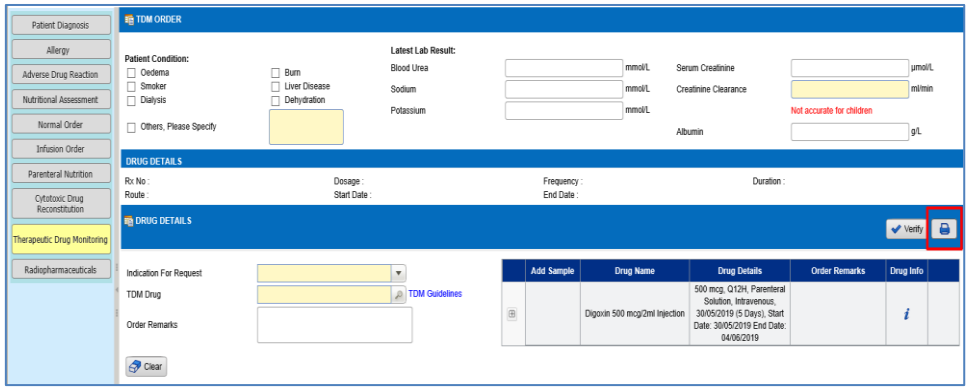
No.	Ticket #	Description	Requests	Solution
1.	I-PhIS015804416S	TDM Reporting - Request to add fields for pharmacist	User request to add fields for pharmacist to fill: Informed……(doctor’s name)on……(date) at ……(time) in TDM Reporting. The details should be visible in doctor’s view page. However, the fields should not be made compulsory because result would not be informed verbally for all outpatient cases. User has log request in previous report, 16056301C but reject by core team. User not agree with the rejection and want to log this request again. Feedback from user: Currently, TDM Reporting not showed who is created this report. Thus, they need to know who the person do the report is. Pharmacist note is only for recommendation.	1) To add field for 'Reported By' - Captured by whoever confirm the report. 2) To add field 'Order Remarks' in TDM Reporting screen, captured from Order screen 3) Result Value: To allow enter text for result value. (Currently Result value only allow to enter number)
2.	I-PhIS016363316S	Request to display order remark at TDM reporting	User request to display information at TDM Verification, field order remark to be see in final reporting in TDM reporting.	

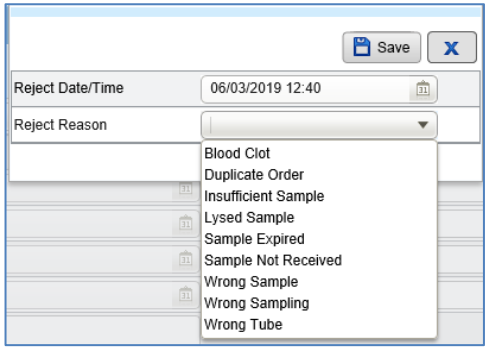
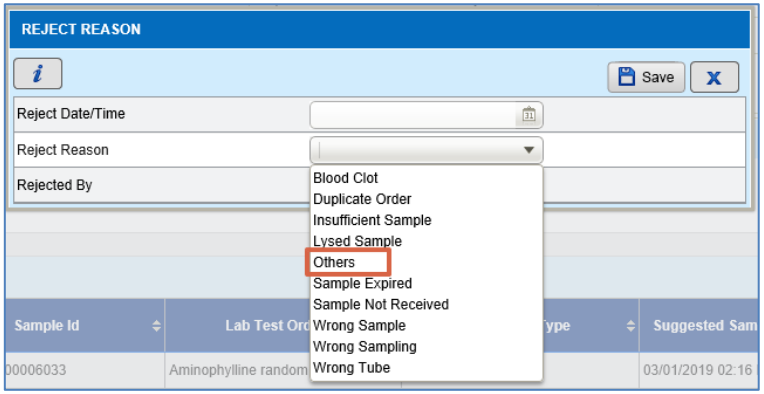
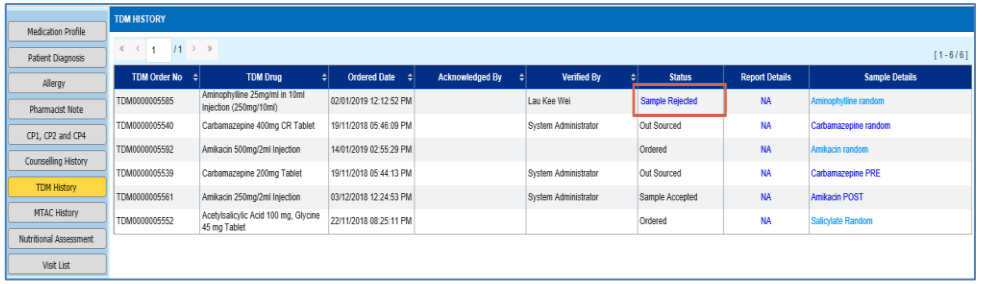
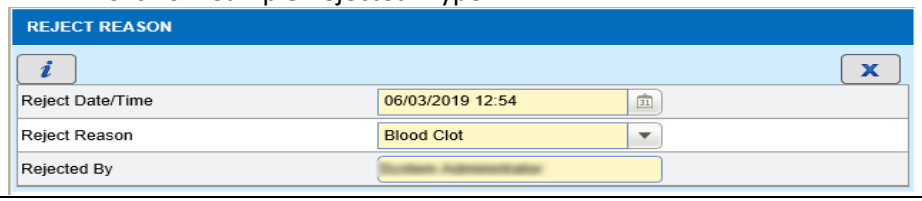
No.	Ticket #	Description	Requests	Solution
3.	I-PhIS016991916S	TDM Reporting Add in insufficient sample Result value in pre sample	User request to add insufficient sample or no need to key in value if sample insufficient and no result in in pre-sample	

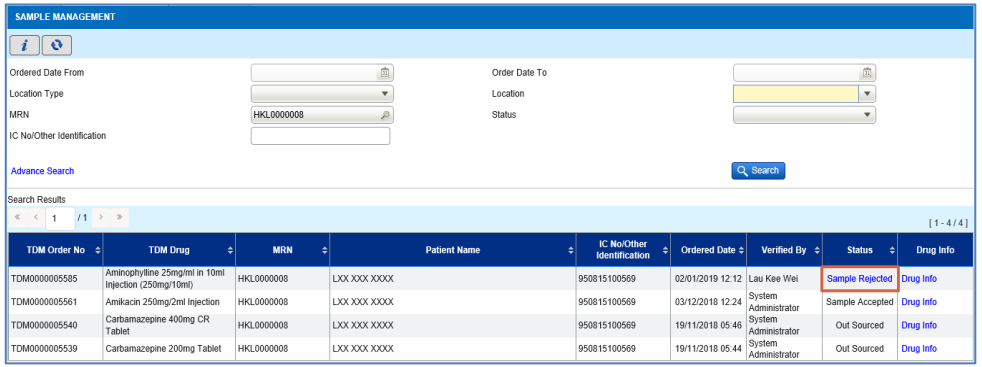
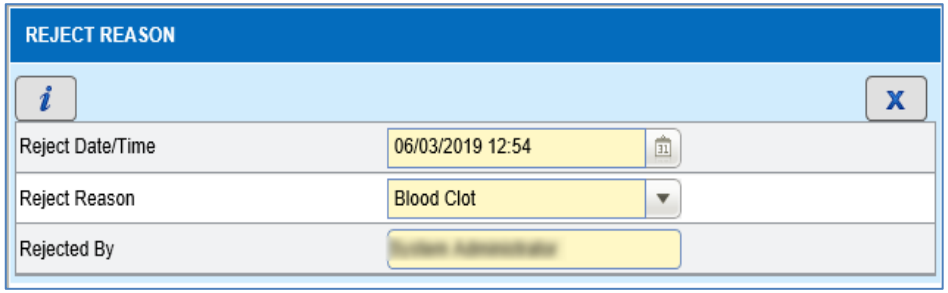
Function Flow	TDM Order Screen in current Version 2.0	TDM Order Screen in new Version 2.1
1. TDM Order	**Order management → Search Patient → Therapeutic Drug Monitoring** Current TDM Order Screen as below:  1) When select Indication for Request, the Drug list below should auto display All drug.  	**Order management → Search Patient → Therapeutic Drug Monitoring** New TDM Order Screen as below:  1) When select Indication for Request, the TDM Drug Search shall auto display 'All Drugs' 

Function Flow	TDM Order Screen in current Version 2.0	TDM Order Screen in new Version 2.1
	2) 'Drug Details' & 'Remarks' column to increase maximum 500 characters & display in TDM Verification & TDM Reporting  	2) 'Drug Details' & 'Remarks' column to increase maximum 500 characters & display in TDM Verification & TDM Reporting  Display in TDM Verification  Display in TDM Reporting Click on 'Remarks' hyperlink 

Function Flow	TDM Order Screen in current Version 2.0	TDM Order Screen in new Version 2.1
	3) TDM Order - Sampling time: to increase maximum to 9999, as currently in TDM Order, max = 999 4) TDM Order Navigation: • To change arrow to button with name (Add Sample) and No need to right click  	3) TDM Order - Sampling time: Increased maximum to 9999, as currently in TDM Order, max = 999  4) TDM Order Navigation: - Changed arrow to button with name (Add Sample) and No need to right click  5) Replaced button 'Prescription' to 'Print'

Function Flow	TDM Order Screen in current Version 2.0	TDM Order Screen in new Version 2.1
	5) To replace button 'Prescription' to 'Print' 	

Function Flow	TDM Sample Management Screen in current Version 2.0	TDM Sample Management Screen in new Version 2.1
1. TDM Sample Management Screen	**Pharmacy Transaction →Clinical → TDM → Sample Management** 1) To add drop down value for 'Reject reason' as below: - Others  2) To display reason of sample rejection under TDM history & remarks. - Clinical Summary - Sample Management listing	**Pharmacy Transaction →Clinical → TDM → Sample Management** 1) To add drop down value for 'Reject reason' as below: - Others  2) To display reason of sample rejection under TDM history & remarks. Display in Clinical Summary:  - Click on 'Sample Rejected' hyperlink 

Function Flow	TDM Sample Management Screen in current Version 2.0	TDM Sample Management Screen in new Version 2.1
		Display in Sample Management Listing:  - Click on 'Sample Rejected' hyperlink 

SAMPLE MANAGEMENT

Ordered Date From | Order Date To
Location Type | Location
MRN: HKL0000008 | Status
IC No/Other Identification

Advance Search | Search

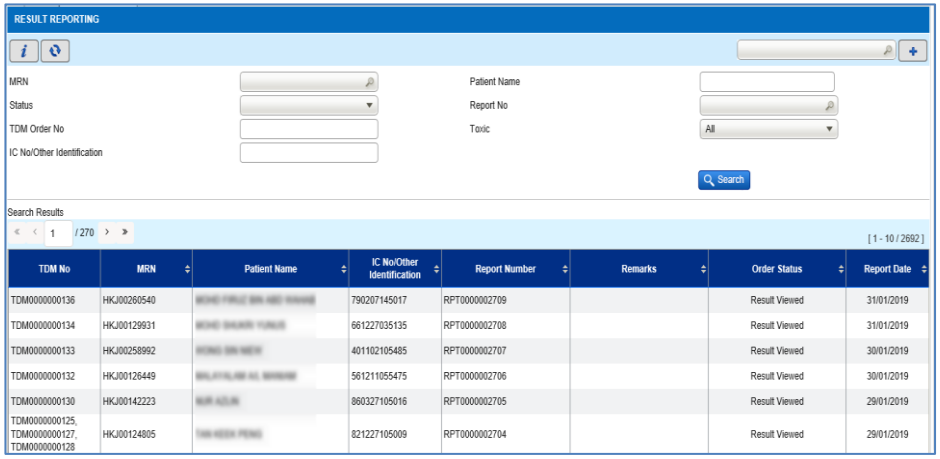
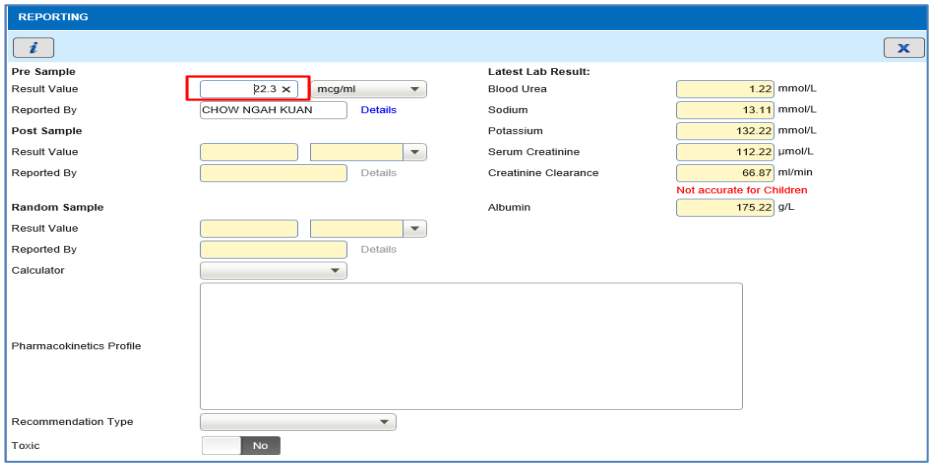
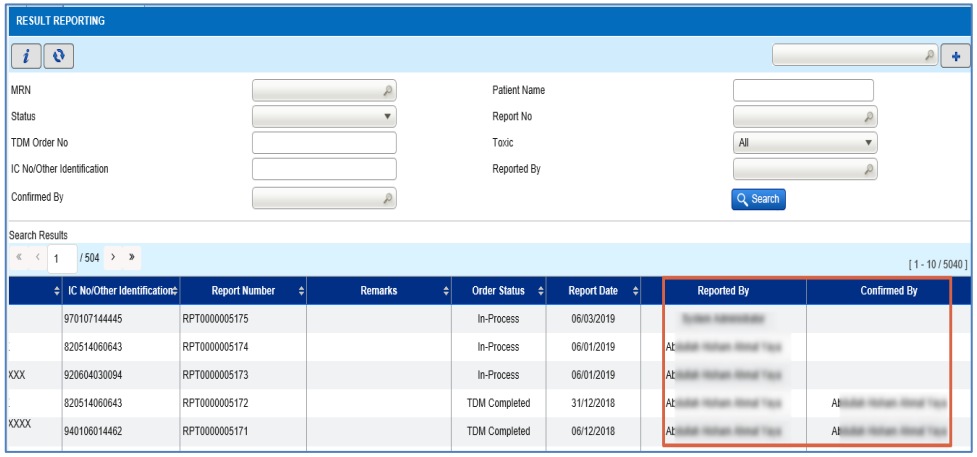
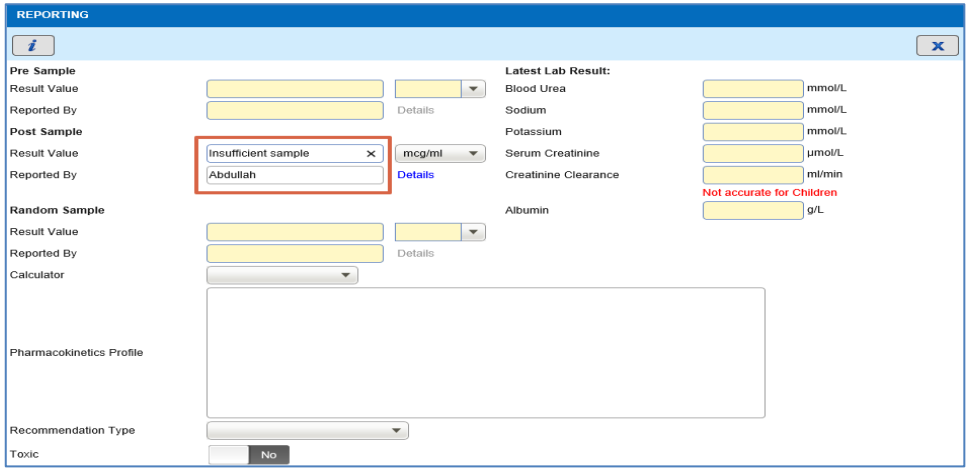
Search Results

[1 - 4 / 4]

TDM Order No	TDM Drug	MRN	Patient Name	IC No/Other Identification	Ordered Date	Verified By	Status	Drug Info
TDM0000005585	Aminophylline 25mg/ml in 10ml Injection (250mg/10ml)	HKL0000008	LXX XXX XXXX	950815100569	02/01/2019 12:12	Lau Kee Wei	Sample Rejected	Drug Info
TDM0000005561	Amikacin 250mg/2ml Injection	HKL0000008	LXX XXX XXXX	950815100569	03/12/2018 12:24	System Administrator	Sample Accepted	Drug Info
TDM0000005540	Carbamazepine 400mg CR Tablet	HKL0000008	LXX XXX XXXX	950815100569	19/11/2018 05:46	System Administrator	Out Sourced	Drug Info
TDM0000005539	Carbamazepine 200mg Tablet	HKL0000008	LXX XXX XXXX	950815100569	19/11/2018 05:44	System Administrator	Out Sourced	Drug Info

REJECT REASON

Reject Date/Time: 06/03/2019 12:54
Reject Reason: Blood Clot
Rejected By: [illegible]

Function Flow	TDM Reporting Screen in current Version 2.0	TDM Reporting Screen in new Version 2.1
1. TDM Reporting Screen	**Pharmacy Transaction →Clinical → TDM → TDM Reporting Screen** 1) To add filter and column for 'Reported By' and 'Confirmed By' :  1) Result Value: To allow enter text for result value. (Currently Result value only allow to enter number) 	**Pharmacy Transaction →Clinical → TDM → TDM Reporting Screen** 2) Added fields for 'Reported By' and 'Confirmed By' :  3) Result Value: Allowed enter text for result value. (Currently Result value only allow to enter number)