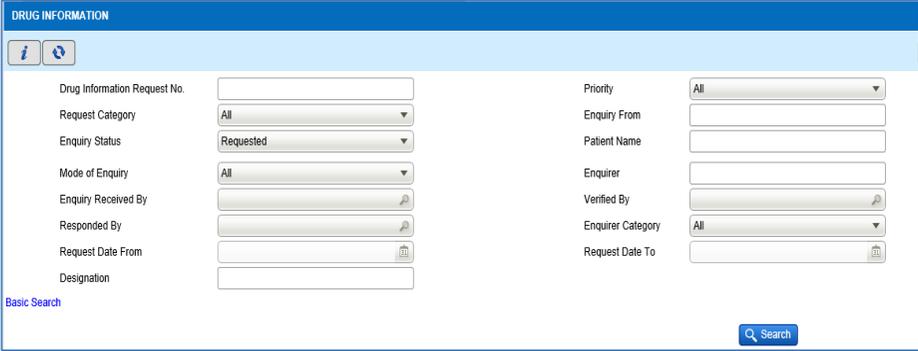
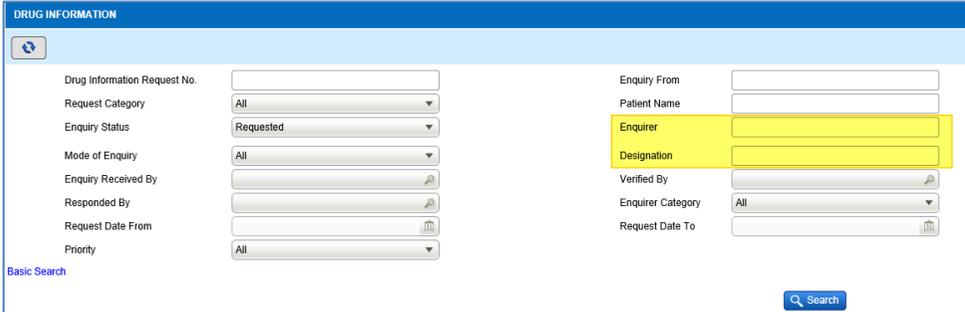
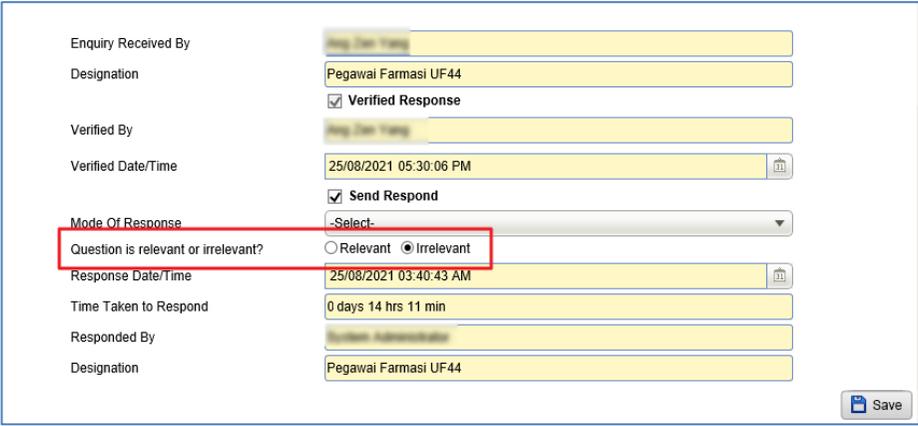
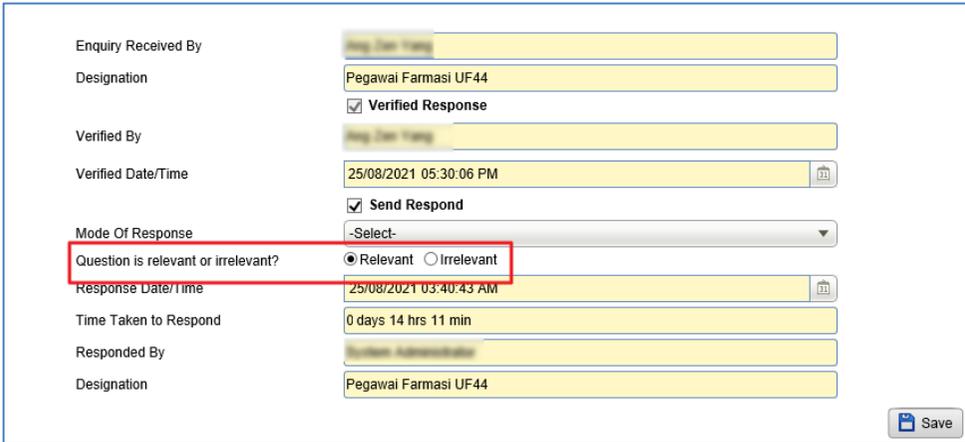


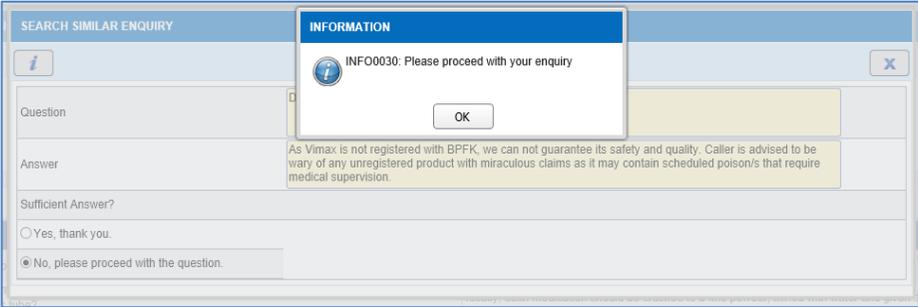
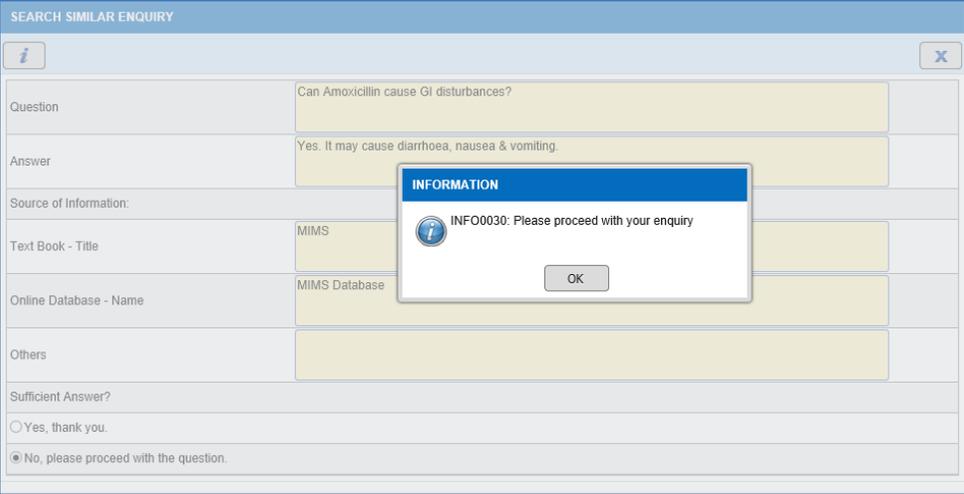
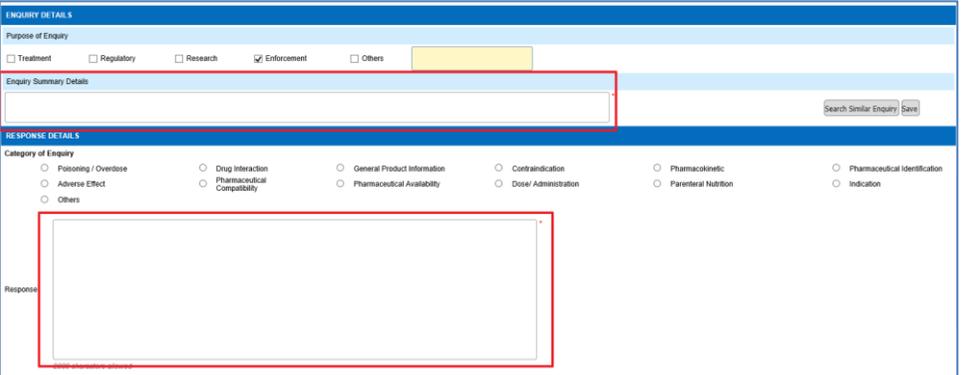
Summary of Ticket Number and Request for Drug Information Screen

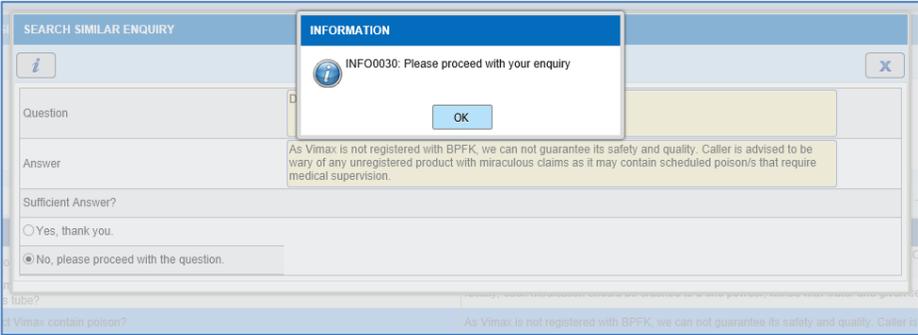
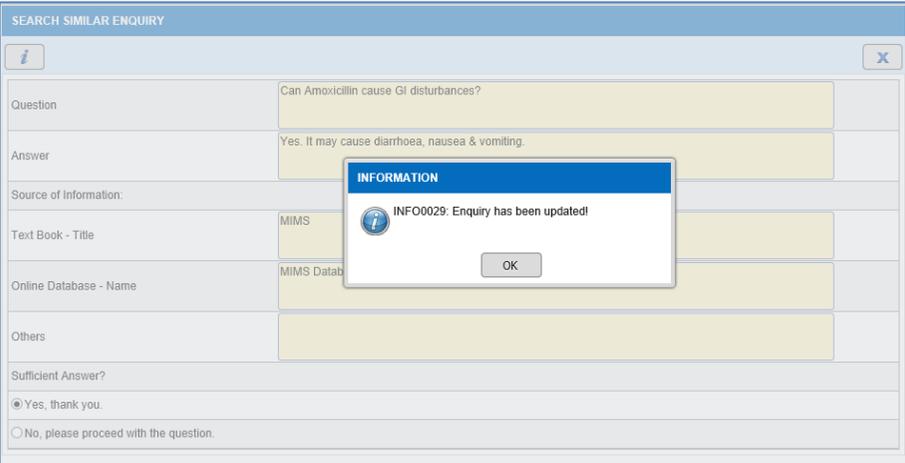
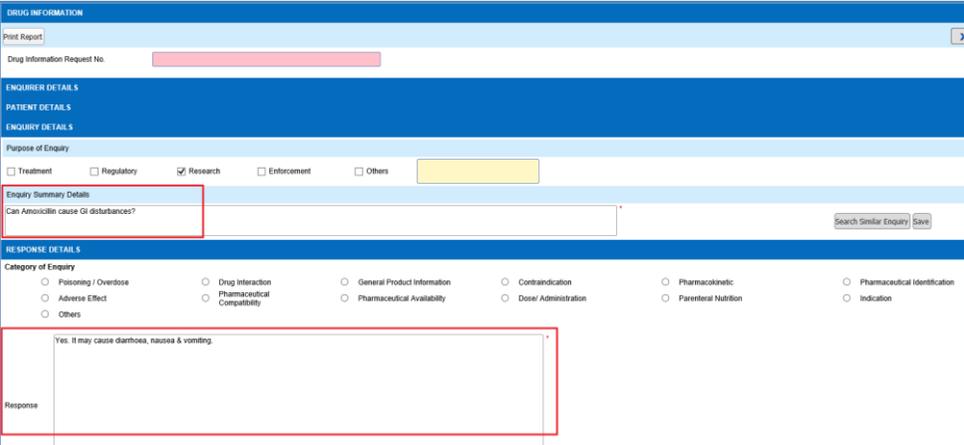
No.	Ticket #	Description	Requests	Solution
1.	I- PHIS049313919S	UAT 2.1 - Drug Information Listing Screen amendments	<p>1. Untuk filter nama di listing screen tidak memaparkan nama yang telah pilih</p> <p>contoh: enquiry received by & responded by Tan Lin Wern tidak dipaparkan apabila filter dilakukan</p> <p>2. Dropdown list perlu paparkan semua nama yang pernah key in data DICE</p> <p>3. To move designation filter search below enquirer filter search</p>	<p>Drug Information Listing Screen</p> <p>1) To relocate designation filter search below enquirer filter search</p> <p>Drug Information Screen</p> <p>2) Question is 'Relevant' and 'Irrelevant' – To be defaulted to 'Relevant'</p> <p>3) To increase word limit to 500 words for Others & Remarks</p> <p>4) To add 'Department' field at Enquiry received By field</p> <p>- To add this requester department (Enquiry From) at both Enquiry Registry & Enquiry Analysis report</p>
2.	200002288E	Source of Information -Request to increase word limit	Request to increase word limit at Others and Remarks section of Source of information/ Reference used. Currently, reference is stated at response column.	
3.	200001180E/ 19767250C	Drug Info - Request add unit for Enquiry Received By	User request add unit for 'Enquiry Received By' in 'Enquirer Details' so that can filter the unit in Enquiry Analysis Report & Enquiry Registry Report	All changes shall apply to Drug Information screen at IWP

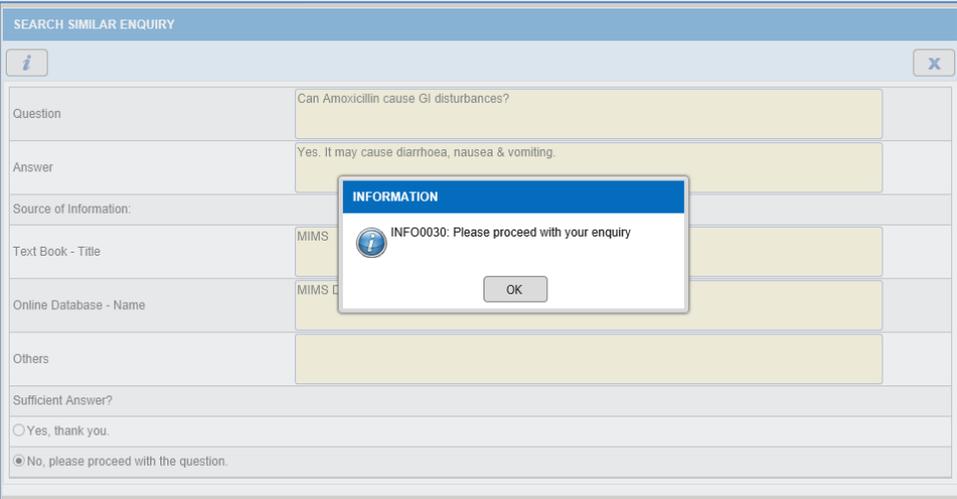
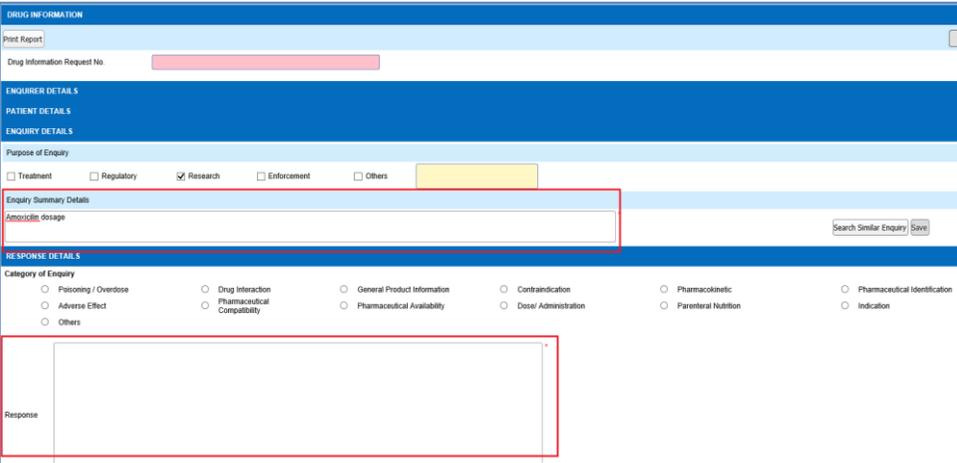
Function Flow	Drug Information Screen in current Version 2.4	Drug Information Screen in new Version 2.5
<p>1. Drug Information on Listing Screen</p>	<p>Pharmacy Transaction → Clinical → Drug Information Listing Screen</p> <p>Current Drug Information listing screen is below:</p> 	<p>Pharmacy Transaction → Clinical → Drug Information Listing Screen</p> <p>New Drug Information listing screen as below:</p> <ol style="list-style-type: none"> 1. Relocated 'Designation' search filter below 'Enquirer' search filter 2. Relocated 'Priority' search filter below 'Request Date From' search filter 
<p>2. Drug Information on Screen</p>	<p>Pharmacy Transaction → Clinical → Drug Information → Response Details Section</p> <ol style="list-style-type: none"> 1. Currently, when tick on 'Send Respond' check box, 'Question is relevant or irrelevant?' will be defaulted to 'Irrelevant' 	<p>Pharmacy Transaction → Clinical → Drug Information → Response Details Section</p> <ol style="list-style-type: none"> 1. New version, filed 'Question is relevant or irrelevant?' is defaulted to 'Relevant' 

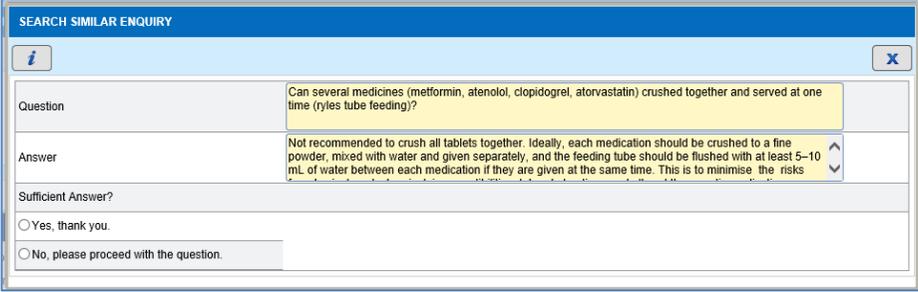
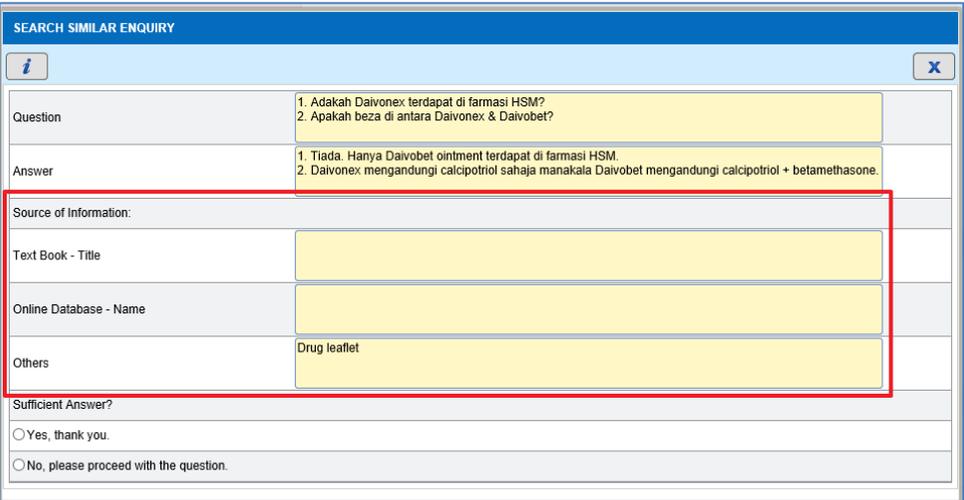
Summary of Ticket Number and Request for Drug Information Screen (Search Similar Enquiry)

No.	Ticket #	Description	Requests	Solution
1.	I- PHIS049314819S	UAT 2.1 - Search similar enquiry at Drug Info Listing screen	Bila search similar enquiry, apabila click 'Yes' perlu terus masuk ke screen drug info dan tarik (soalan & jawapan yang telah dipilih) 'No' > masuk screen drug info tapi bahagian enquiry dan repond blank. Perkara yang sama untuk search similar enquiry dalam drug info screen	1) Search similar enquiry at Drug Info Listing screen to capture question and answer from the selected Question and Answer 2) To add row for 'Source of Information' at Search Similar Enquiry details screen
2.	200001181E/ 19767263C	Drug Info - Request add Source of information in Search Similar enquiry	User request to add Source of information in Search Similar enquiry	All changes shall apply to Drug Information screen at IWP

Function Flow	Drug Information Screen in current Version 2.4	Drug Information Screen in current Version 2.5
<p>1. Drug Information on Listing Screen</p>	<p>Pharmacy Transaction → Clinical → Drug Information Listing Screen → Search Similar Enquiry</p> <p>1) 'Search Similar Enquiry' at Drug Information Listing Screen</p> <p>Current flow to use search similar enquiry is as below:</p> <ul style="list-style-type: none"> i- Open Drug Information listing screen ii- Click on 'Search Similar Enquiry' button and Search similar enquiry screen will be opened iii- Search on 'Question' and double click to select the record iv- Click 'No' on Sufficient Answer: <ul style="list-style-type: none"> - Alert message 'INFO0030: Please proceed with your enquiry' will appear - Click on 'OK', system will be back to 'Search Similar Enquiry' screen 	<p>Pharmacy Transaction → Clinical → Drug Information → Search Similar Enquiry</p> <p>1) New version, when click 'No' at Sufficient Answer:</p>  <ul style="list-style-type: none"> - Alert message 'INFO0030: Please proceed with your enquiry' will appear - Click on 'OK', system shall open Drug Information screen with 'Question and Answer' field is empty 

Function Flow	Drug Information Screen in current Version 2.4	Drug Information Screen in current Version 2.5
	<p>2) ‘Search Similar Enquiry’ inside Drug Information screen</p> <p>Current flow to use search similar enquiry is as below:</p> <ol style="list-style-type: none"> i. Open Drug Information Screen ii. Fill in all necessary information at sections ‘Enquirer details and patient details’ iii. At section ‘Enquiry details’ fill in the ‘Enquiry Summary Details’ field and click on ‘Search Similar Enquiry’ button iv. Search similar enquiry screen will be opened with Question and Answer shall be filtered by keyword entered at the ‘Question’ field v. Double click to select the record vi. Click ‘Yes’ on Sufficient Answer: <ul style="list-style-type: none"> - System will update enquiry as similar question and will count in FAQ - System will back to Drug Information listing screen vii. Click ‘No’ on Sufficient Answer: <ul style="list-style-type: none"> - Alert message ‘INFO0030: Please proceed with your enquiry’ will appear - Click on ‘OK’, system will be back to ‘Search Similar Enquiry’ screen 	<p>2) ‘Search Similar Enquiry’ inside Drug Information screen</p> <p>New version, when click ‘Yes’ at Sufficient Answer:</p>  <ul style="list-style-type: none"> - System will update enquiry as similar question and will count in FAQ - System will open Drug Information screen with Question and Answer been captured from the selected record from Search Similar enquiry (and allow to edit) 

Function Flow	Drug Information Screen in current Version 2.4	Drug Information Screen in current Version 2.5
		<p>When click 'No' at Sufficient Answer:</p>  <ul style="list-style-type: none"> - Alert message 'INFO0030: Please proceed with your enquiry' will appear - Click on 'OK', system shall back to screen Drug Information screen with the Question user had entered before (if any) 

Function Flow	Drug Information Screen in current Version 2.4	Drug Information Screen in current Version 2.5
	<p>3) Current version, there is No 'Source of Information' displayed at Search Similar Enquiry details screen</p> 	<p>4) New version, added information on 'Source of Information' displayed at Search Similar Enquiry details screen as below:</p>  <p>Source of information is captured from 'Source of Information / Reference Used' entered at "Response Details" section at Drug Information screen as below:</p> 