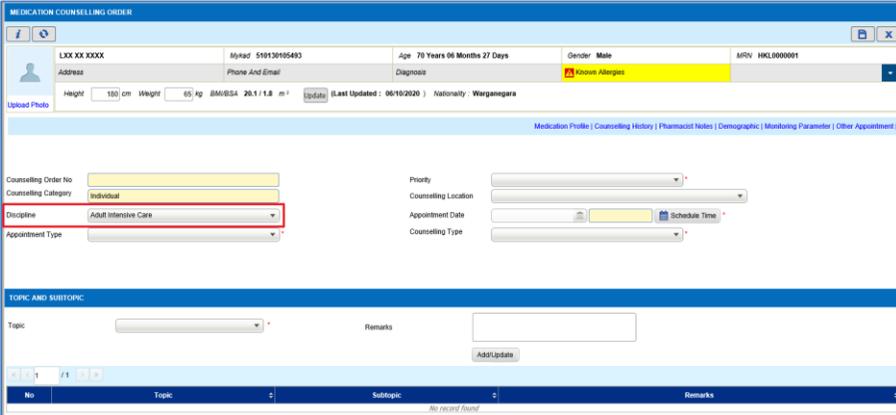
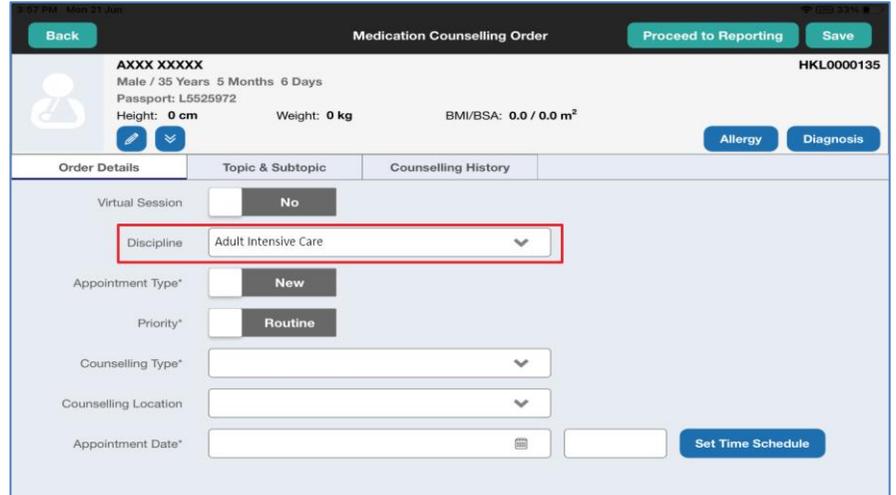
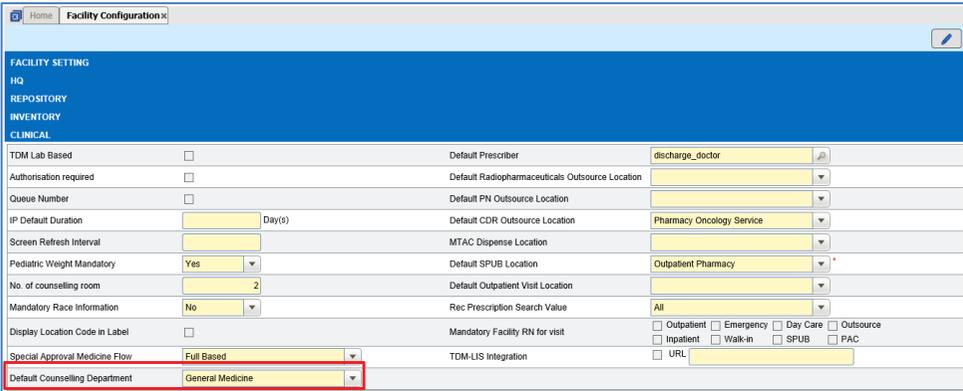


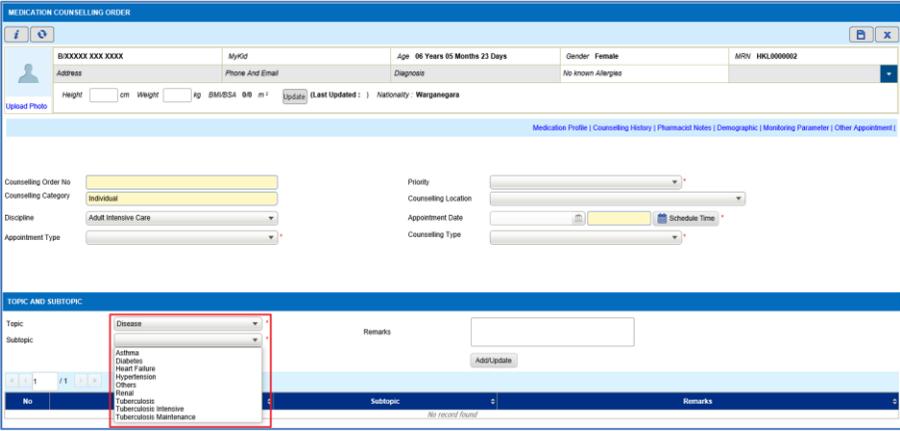
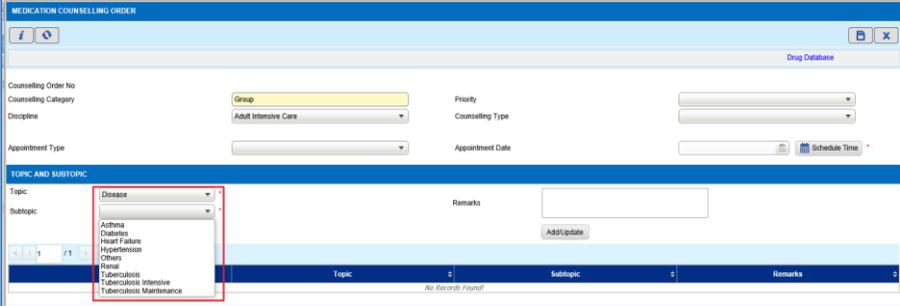
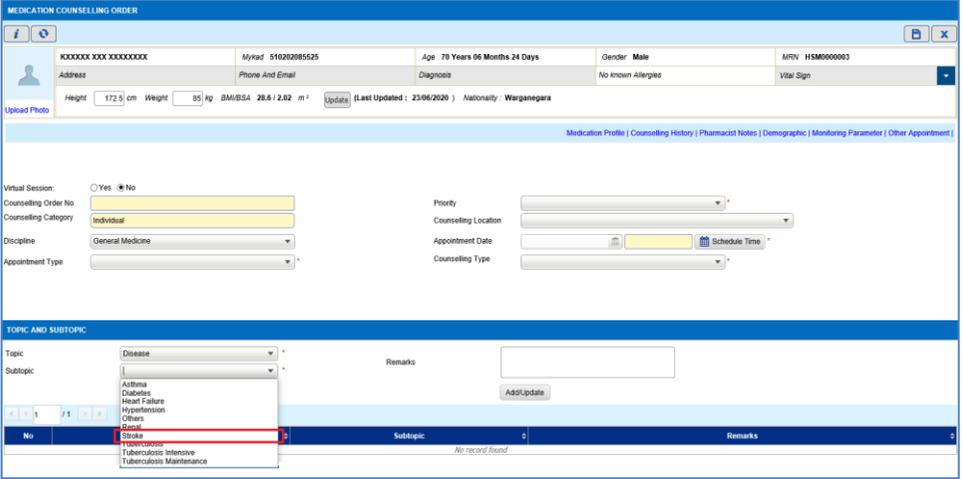
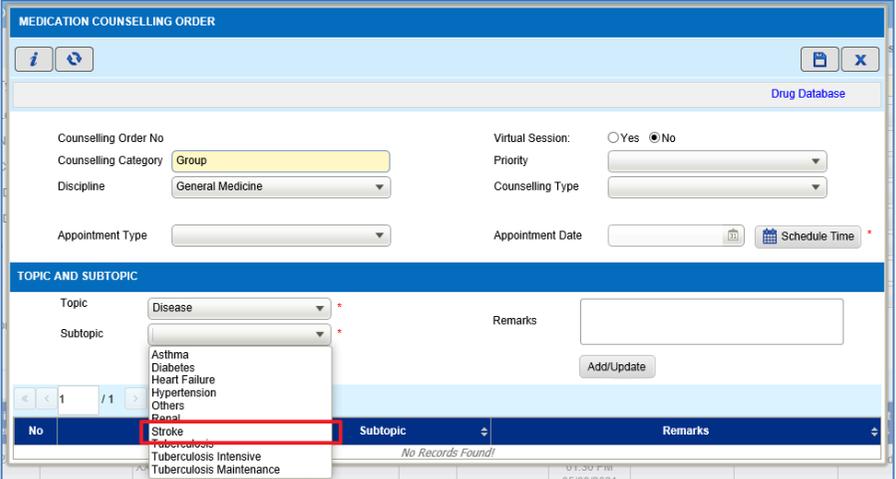
Summary of Ticket Number and Request for Medication Counselling Order Screen

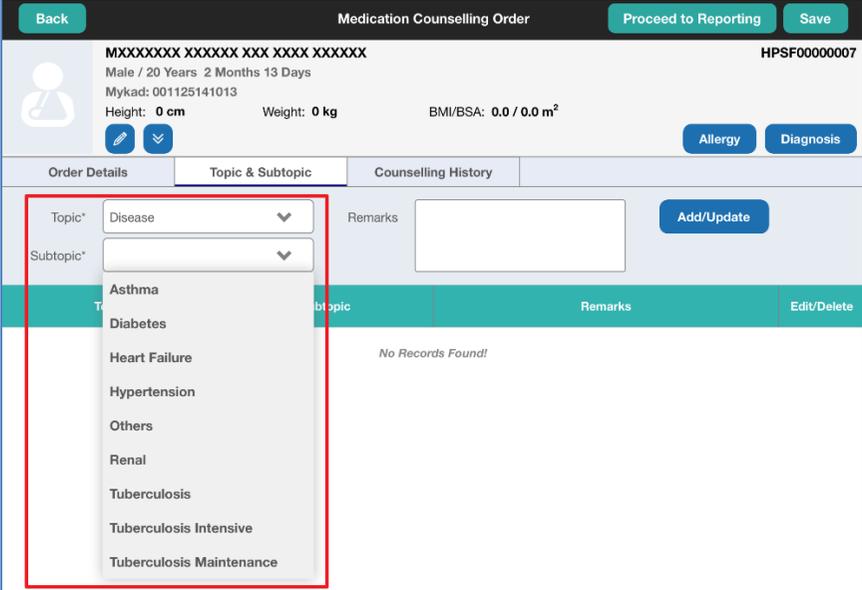
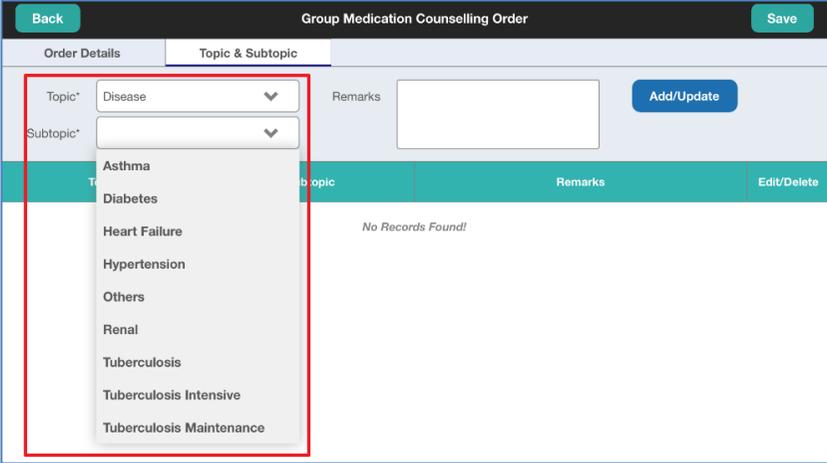
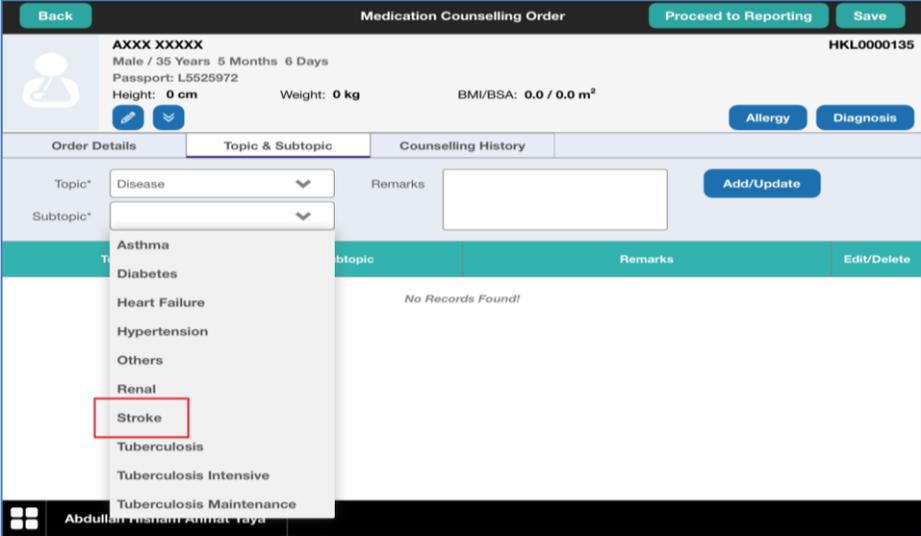
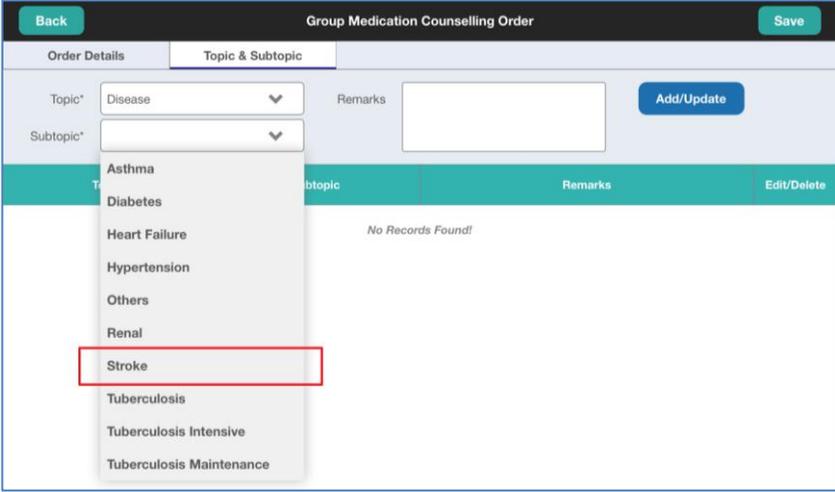
No.	Ticket #	Description	Requests	Solution
1.	200001286E/ 19755667C	User request to set default for discipline as general medicine. currently, discipline is set as Adult care.	Request 'Discipline' to be defaulted as 'General Medicine'	1) Medication Counselling Order - discipline to be defaulted to General medicine.  2) Medication Counselling Order - Topic - To add Stroke (add under disease)  These changes shall apply to: i. Medication Counselling Individual Order ii. Medication Counselling Group Order iii. Medication Counselling Order (Mobile)
2.	200001353E/ 19820374C	Our Hospital has a new counselling service called Stroke Education? Currently the Medication Counselling module does not have Stroke Education? as a topic selection. This makes it harder to use PhIS to generate our work statistics. In Medication Counselling module, add Stroke Education? as a choice for Topic?	To add new Topic = Stroke	
3.	200001164E/ 19721774C	User reported in v2037, the default selection for discipline= adult intensive care. User requested for discipline to be defaulted to General medicine.	Request 'Discipline' to be defaulted as 'General Medicine'	

Function Flow	Medication Counselling Order Screen in current Version 2.4	Medication Counselling Order Screen in new Version 2.5
<p><b>1. Medication Counselling Order – Discipline</b></p>	<p><b>Pharmacy → Clinical → Medication Counselling Order</b></p> <p>Current Medication Counselling Order screen, field ‘Discipline’ is defaulted to first data in Master ‘Discipline’ drop down value e.g – Adult Intensive Care</p>  <p style="text-align: center;"><i>Medication Counselling Order</i></p>  <p style="text-align: center;"><i>Mobile Medication Counselling Order</i></p>	<p><b>Pharmacy → Clinical → Medication Counselling Order</b></p> <p>New version, field ‘Discipline’ has been defaulted to ‘General Medicine’</p> <p>However, facility can configure their own defaulted ‘Discipline’ at maintenance screen. Step to configure as below:</p> <p><b>Pharmacy → Maintenance → General → Facility Setup</b></p> <ol style="list-style-type: none"> <li>1) Under section ‘Clinical’, there is field ‘Default Counseling Department’ with drop down value list of department from Master - Department</li> <li>2) Select Department to be default value</li> <li>3) Click on save button</li> </ol>  <p style="text-align: center;"><i>Facility Configuration</i></p> <ol style="list-style-type: none"> <li>4) ‘Department’ field at all Medication Counselling Order will be defaulted according to the value setup at ‘Default Counseling Department’</li> </ol>

Function Flow	Medication Counselling Order Screen in current Version 2.4	Medication Counselling Order Screen in new Version 2.5
		<div data-bbox="1205 248 2175 673" data-label="Form"> </div> <p data-bbox="1534 683 1830 711" style="text-align: center;"><i>Individual Counselling Order</i></p> <div data-bbox="1205 751 2175 1257" data-label="Form"> </div> <p data-bbox="1552 1265 1812 1294" style="text-align: center;"><i>Group Counselling Order</i></p>

Function Flow	Medication Counselling Order Screen in current Version 2.4	Medication Counselling Order Screen in new Version 2.5
		<div data-bbox="1211 248 2168 762"> <p><b>Medication Counselling Order</b></p> <p>Back Proceed to Reporting Save</p> <p>XXXX XXXXX  Male / 35 Years 5 Months 6 Days  Passport: L5525972  Height: 0 cm Weight: 0 kg BMI/BSA: 0.0 / 0.0 m<sup>2</sup></p> <p>Allergy Diagnosis</p> <p>Order Details Topic &amp; Subtopic Counselling History</p> <p>Virtual Session <input type="checkbox"/> No</p> <p>Discipline <b>General Medicine</b></p> <p>Appointment Type* <input type="checkbox"/> New</p> <p>Priority* <input type="checkbox"/> Routine</p> <p>Counselling Type* <input type="text"/></p> <p>Counselling Location <input type="text"/></p> <p>Appointment Date* <input type="text"/> <input type="text"/> <input type="button" value="Set Time Schedule"/></p> </div> <p style="text-align: center;"><i>Mobile Individual Counselling Order</i></p> <div data-bbox="1211 836 2168 1311"> <p><b>Group Medication Counselling Order</b></p> <p>Back Save</p> <p>Order Details Topic &amp; Subtopic</p> <p>Virtual Session <input type="checkbox"/> No</p> <p>Discipline <b>General Medicine</b></p> <p>Appointment Type <input type="checkbox"/> New</p> <p>Priority <input type="checkbox"/> Routine</p> <p>Counselling Type* <input type="text"/></p> <p>Appointment Date* <input type="text"/> <input type="text"/> <input type="button" value="Set Time Schedule"/></p> </div> <p style="text-align: center;"><i>Mobile Group Counselling Order</i></p>

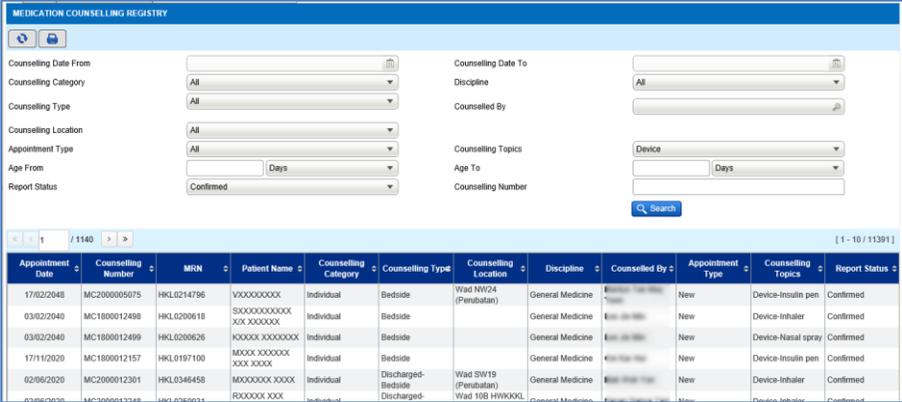
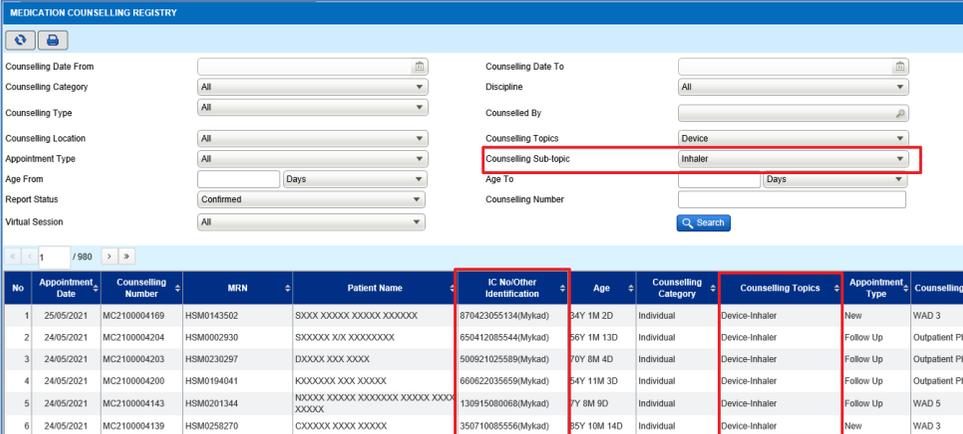
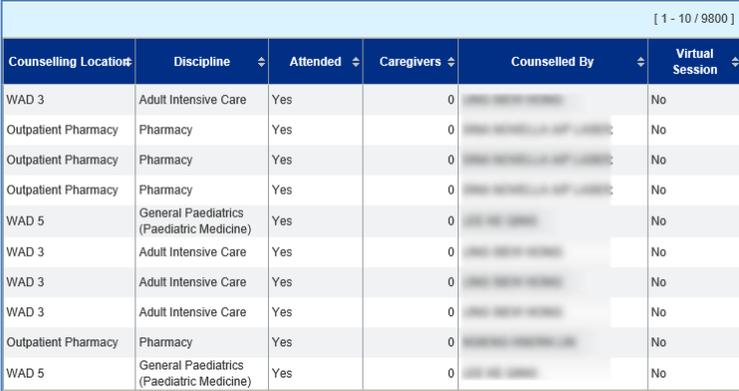
Function Flow	Medication Counselling Order Screen in current Version 2.4	Medication Counselling Order Screen in new Version 2.5
<p><b>2. Medication Counselling Order – Topic/Sub-topic</b></p>	<p><b>Pharmacy → Clinical → Medication Counselling Order</b>                      Current version, there is no sub-topic for Stroke</p>  <p style="text-align: center;"><i>Individual Counselling Order</i></p>  <p style="text-align: center;"><i>Group Counselling Order</i></p>	<p><b>Pharmacy → Clinical → Medication Counselling Order</b>                      Added sub-topic for 'Stroke' under topic 'Disease'</p>  <p style="text-align: center;"><i>Individual Counselling Order</i></p>  <p style="text-align: center;"><i>Group Counselling Order</i></p>

Function Flow	Medication Counselling Order Screen in current Version 2.4	Medication Counselling Order Screen in new Version 2.5
	 <p style="text-align: center;"><i>Mobile Individual Counselling Order</i></p>  <p style="text-align: center;"><i>Mobile Group Counselling Order</i></p>	 <p style="text-align: center;"><i>Mobile Individual Counselling Order</i></p>  <p style="text-align: center;"><i>Mobile Group Counselling Order</i></p>

**Summary of Ticket Number and Request for Medication Counselling Registry Screen**

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS015422216S	User request to include appointment date when print Counseling Registry Report. Reason to include appointment date is when auditor came to audit report, they will check date appointment to tally record in system.	To add Appointment date	Medication Counselling Registry:  1) To add column counselling No. & IC patient 2) To add option searching by Topic, can be separate by Subtopic. Example: For Topic Disease can be enhance to Disease - Asthma; Disease - Diabetes. 3) To add ID patient 4) To add new column for Appointment Date, Attended and Caregiver 5) To rearrange header column
2.	I-PhIS019448917S	User request to add column counselling no. & IC patient at medication counselling registry screen front page. Medication counselling registry need to be traceable (can easily trace back and read the report). For some patients, multiple type of counselling given within a day (for example at 10am give mdi counselling, 2 pm insulin counselling and 4.30pm discharge counselling). therefore, it would be much better if each counselling done be added with medication counselling number generated by Phis in each counselling report for supervisor to check back again the counselling report done. In pharmacy-based phis setting, recording using IC number is better than using Phis generated MRN because sometimes error occur during registration because of unclear doctor's handwriting which can lead to multiple account for 1 patient, when error found, accounts for same pt will be merged and the MRN may not exist anymore. Use both MRN and IC no is best.	To add ID patient	
3.	I-PhIS021163717S	User request for search criteria under Counselling Topics. can be separate by Subtopic. Example: For Topic Disease can be enhance to Disease - Asthma; Disease - Diabetes.Easier for pharmacy staff to trace list of counselling based on specific topic.	To add option searching by Topic, can be separate by Subtopic.	
4.	I-PhIS021866018S	User request to add appointment date column and ID patient on medication counselling registry report.	To add Appointment date & ID Patient	
5.	I-PhIS031689118S	User request to add column IC patient and appear in report. User difficult to search using MRN due current situation user key-in manual record patient under IC no.	To add ID patient & sub topic	

6.	I- PhIS033421218S	User request to add option to choose Sub Topic category. As for now system only show filtering by Counseling Topic. Medication counselling registry is supposed to enable the user to filter according to certain counseling sub topics (specific diseases). The choices of filters available now are quite limited to only certain general medical devices and not according to the actual sub topics/disease as well as the specific type of device (e.g. Insulin pen with various brands, Breezehaler, Handihaler, Respimat, Accuhaler, Turbohaler, subcutaneous syringes) pertaining to the counselling provided. This is to allow spontaneous retrieval of counselling data for a specific disease/device when required by the superiors.		
7.	I- PhIS032997218S	User request to add: 1. Drop box for sub-topic (example : Asthma ,diabetics and hypertension) reason : NCD purpose 2. Add on Total number of session and patient reason : 1. Required in PF 5.5B 2.Calculation been done via manual This is to improve reporting of workload as requested by NCD and BPF KKM.	To add option searching by Topic, can be separate by Subtopic. Example: For Topic Disease can be enhance to Disease - Asthma; Disease - Diabetes.	
8.	200001418E/ 20822097C	Report/Enquiry > Pharmacy > Clinical > Medication Counselling Registry. Request to add column Counselling Type? in the printed version.	To add column for 'Counselling Type'	
9.	210006585E	Medication Counselling Registry : 1) To add new column for Appointment Date, Attended and Caregiver 2) To rearrange header column Refer to attached file for details	Medication Counselling Registry : 1) To add new column for Appointment Date, Attended and Caregiver 2) To rearrange header column	

Function Flow	Medication Counselling Registry Screen in current Version 2.4	Medication Counselling Registry Screen in new Version 2.5
<p><b>1. Medication Counselling Registry</b></p>	<p><b>Report Enquiry → Pharmacy → Clinical → Medication Counselling Registry</b></p> <p>Current Medication Counselling Registry Listing Screen is as below:</p> <ol style="list-style-type: none"> <li>1) No filter option for 'Sub-topic'</li> <li>2) No ID patient display</li> </ol>  <p style="text-align: center;"><i>Medication Counselling Registry Listing Screen</i></p>	<p><b>Report Enquiry → Pharmacy → Clinical → Medication Counselling Registry</b></p> <p>New version, changes as below:</p> <ol style="list-style-type: none"> <li>1) Added option search filter by 'Counselling Sub-topic', this sub-topic will only appear for topic which has subtopic</li> <li>2) ID patient has been displayed</li> </ol>  <p style="text-align: center;">Continue..</p>  <p style="text-align: center;"><i>Medication Counselling Registry Listing Screen</i></p>

Function Flow	Medication Counselling Registry Screen in current Version 2.4	Medication Counselling Registry Screen in new Version 2.5																																																																																																																																																																																																																																																																		
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Counselling Number	MRN	Patient Name	Age	Counselling Category	Counselling Topics	Appointment Type	Counselling Location	Discipline	Counselled By	1	MC2000011516	HKLO225309	XXXXXXXX XXXXX	44	Individual	Device-Insulin pen	New	Wad Psikiatrik Lelaki 2	Psychiatric		2	MC2000011273	HKLO354120	NXXXXXXXXX XX XXXXXXXX	43	Individual	Device-Insulin pen	New	Wad NW23 (Perubatan)	General Medicine		3	MC2000011257	HKLO351731	DXXXXXXXX	35	Individual	Device-Insulin pen	New	Wad Neurologi	Neurology		4	MC2000011176	HKLO355034	SXXXXXXXXX XX XXXXXXXXXXXX	62	Individual	Device-Insulin pen	New	Wad 11D HWKKKL (KK7)	General Medicine		5	MC2000011546	HKLO062983	XXXX XXXXXX XXXXX XXXX XXXXXX	78	Individual	Device-Others	New	Wad Onkologi 3CD	Radiotherapy/Clinical Oncology		6	MC2000011191	HKLO354744	DXXXX XXX XXXXXX	56	Individual	Device-Insulin pen	New	Wad 11A HWKKKL (KK4)	General Medicine		7	MC2000011548	HKLO346633	AXXXX XXXX XXXXX XXXXX XXXXXX	63	Individual	Device-Others	New	Wad Onkologi 3CD	Radiotherapy/Clinical Oncology		8	MC2000011103	HKLO036992	BXXX XXX XXXX	55	Individual	Device-Insulin pen	New	Farmasi Klinik Pakar	General Medicine		9	MC2000011132	HKLO291884	SXXXX XXXX XXXX	55	Individual	Device-Nasal spray	New	Farmasi Satelit 1	Otorhinolaryngology		10	MC2000011192	HKLO165702	AXXXX XXXXX XXX XXXXX XXXXX	54	Individual	Device-Insulin pen	New	Wad 11A HWKKKL (KK4)	General Medicine		11	MC2000011130	HKLO355145	NXX XXXXXXXXXXXXX	35	Individual	Device-Nasal spray	New	Farmasi Satelit 1	Otorhinolaryngology		12	MC2000011106	HKLO355239	RXXXXX XXX XXXXX	62	Individual	Device-Insulin pen	New	Wad NW24 (Perubatan)	General Medicine		No. of Patient Scheduled	No. of Patient Attended	No. of Caregivers Attended	Total Attendance	12	12			Counselled By	No. Of Counselling Done		2		1	<p>Report Generated as below:</p> <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;"><b>KEMENTERIAN KESIHATAN MALAYSIA</b> <b>Hospital Seri Manjung</b> <b>Medication Counselling Registry</b></p> <p>Date : From 01/08/2021 To 31/08/2021      Counselling Location : All      Virtual Session : All</p> <p>Counselling Category : All      Age : Up To</p> <p>Discipline : All      Report Status : All</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 8px;"> <thead> <tr> <th>NO</th> <th>Appointment Date</th> <th>Counselling Number</th> <th>MRN</th> <th>Patient Name</th> <th>IC No/Other Identification</th> <th>Age</th> <th>Counselling Category</th> <th>Counselling Topics</th> <th>Appointment Type</th> <th>Counselling Location</th> <th>Discipline</th> <th>Attended</th> <th>Caregiver</th> <th>Counselled By</th> <th>Report Status</th> <th>Virtual Session</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>20/08/2021</td> <td>MC2100004263</td> <td>HSM0008037</td> <td>SXXX XXXXXXXX XXX XXXX XXXXX XXXXX</td> <td>8208081156630(Mykad)</td> <td>29Y 12D</td> <td>Individual</td> <td>Cardiac Rehabilitation</td> <td>New</td> <td>CCU</td> <td>High Dependency</td> <td>Yes</td> <td>0</td> <td></td> <td>Confirmed</td> <td>No</td> </tr> <tr> <td>2</td> <td>19/08/2021</td> <td>MC2100004260</td> <td>HSM0000002</td> <td>TXXXXXXXX</td> <td>571023086341(Mykad)</td> <td>63Y 04Z 27D</td> <td>Individual</td> <td>Cardiac Rehabilitation</td> <td>New</td> <td>A&amp;E</td> <td>High Dependency</td> <td>Yes</td> <td>0</td> <td></td> <td>Confirmed</td> <td>No</td> </tr> <tr> <td>3</td> <td>17/08/2021</td> <td>MC2100004258</td> <td>HSM0009154</td> <td>NXXXXXX XX XXXX XXXXX</td> <td>680107086469(Mykad)</td> <td>53Y 74J 10D</td> <td>Individual</td> <td>Disease-Stroke</td> <td>New</td> <td>CCU</td> <td>High Dependency</td> <td>Yes</td> <td>0</td> <td></td> <td>Confirmed</td> <td>No</td> </tr> <tr> <td>4</td> <td>01/08/2021</td> <td>MC2100004251</td> <td>HSM0135798</td> <td>A XXXXX X'X XXXXXXXXXXX</td> <td>501007025135(Mykad)</td> <td>70Y 04Z 25D</td> <td>Individual</td> <td>Device-Nasal spray,Methadone Replacement Therapy</td> <td>New</td> <td>WAD 1</td> <td>High Dependency</td> <td>Yes</td> <td>2</td> <td></td> <td>Confirmed</td> <td>No</td> </tr> </tbody> </table> <p>Summary :</p> <table border="1" style="width: 100%; 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