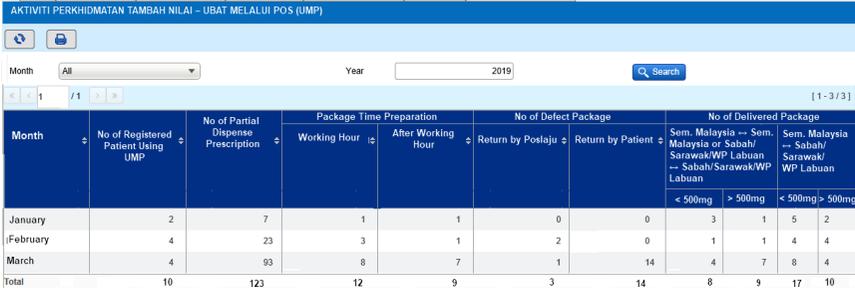
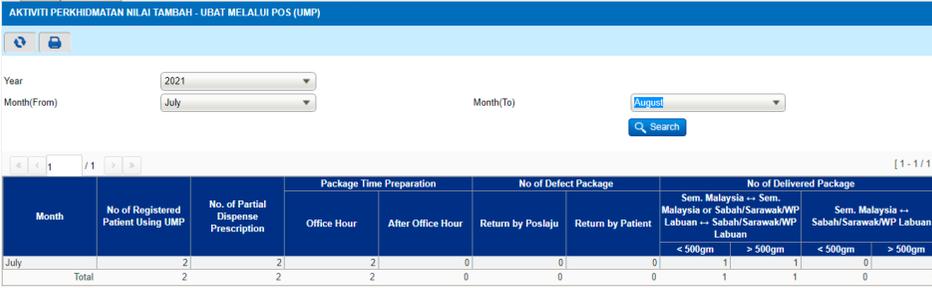
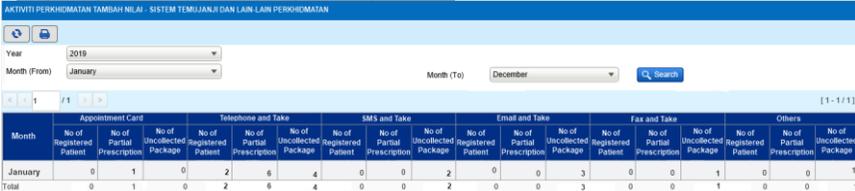


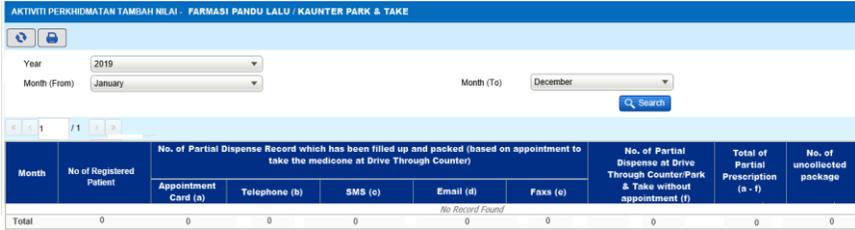
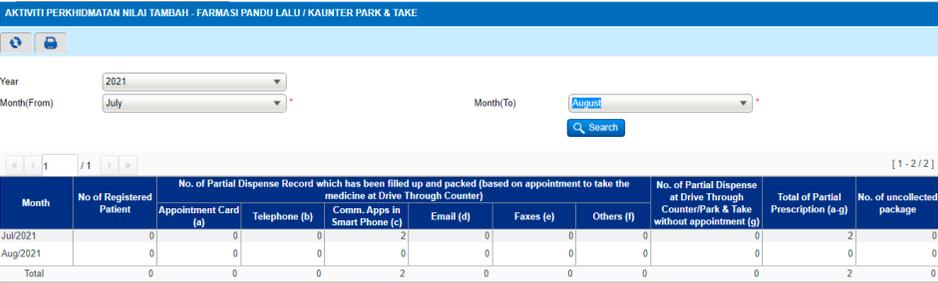
**1. Summary of Ticket Number and Requests on PF 5.3(a-d), Inpatient Prescription, PF 6.1 and PF 6.3(b)**

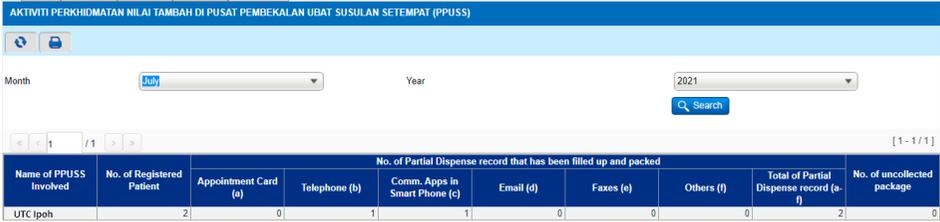
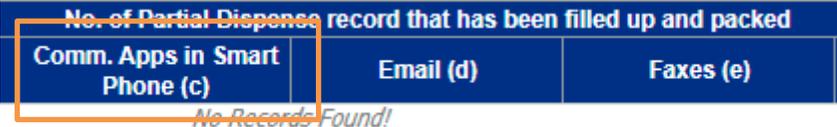
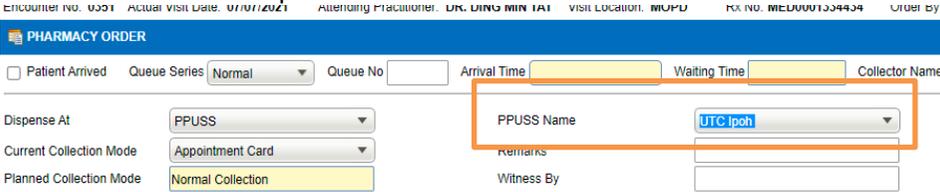
No.	Ticket #	Description	Requests	Solution
1.	C2-INT040129 621R	<p>Changed in Dispensing screen Option for dropdown in 'Dispense At':</p> <ol style="list-style-type: none"> <li>1. Pharmacy Counter</li> <li>2. Drive through counter</li> <li>3. PPUSS</li> <li>4. Bedside</li> </ol> <p>Option for dropdown in 'Current Collection Mode' will follow the option choose at 'Dispense At'</p> <p>Dispense at: Pharmacy Counter/Bedside Current Collection Mode:</p> <ol style="list-style-type: none"> <li>1. Normal Collection</li> <li>2. UMP</li> <li>3. Appointment Card</li> <li>4. Telephone &amp; Take</li> <li>5. SMS &amp; Take (KIV change to 'Communication Apps in Smart Phone')</li> <li>6. Email &amp; Take</li> <li>7. Fax &amp; Take</li> <li>8. Lain-lain</li> <li>9. Locker4U</li> <li>10. Letak &amp; Ambil</li> </ol> <p>Dispense At: Drive Through Counter Current Collection Mode:</p> <ol style="list-style-type: none"> <li>1. Appointment Card</li> <li>2. Telephone &amp; Take</li> <li>3. SMS &amp; Take (KIV change to 'Communication Apps in Smart Phone')</li> <li>4. Email &amp; Take</li> </ol>	Changes on Dispensing screen OP	<p>Follow changes as describe in ticket:</p> <p><b><u>Dispensing screen</u></b> Changed in Dispensing screen Option for dropdown in 'Dispense At':</p> <ol style="list-style-type: none"> <li>1. Pharmacy Counter</li> <li>2. Drive through counter</li> <li>3. PPUSS</li> <li>4. Bedside</li> </ol> <p>Option for dropdown in 'Current Collection Mode' will follow the option choose at 'Dispense At'</p> <p>Dispense at: Pharmacy Counter or Bedside Current Collection Mode:</p> <ol style="list-style-type: none"> <li>1. Normal Collection</li> <li>2. UMP</li> <li>3. Appointment Card</li> <li>4. Telephone &amp; Take</li> <li>5. Communciation Apps in Smart Phone</li> <li>6. Email &amp; Take</li> <li>7. Fax &amp; Take</li> <li>9. Locker4U</li> <li>10. Leave and Collect</li> <li>10. Others</li> </ol> <p>Dispense At: Drive Through Counter Current Collection Mode:</p> <ol style="list-style-type: none"> <li>1. Appointment Card</li> </ol>

No.	Ticket #	Description	Requests	Solution
		<p>5. Fax &amp; Take 6. Lain-lain 7. Walk-in/Without Appointment</p> <p>Dispense At: PPUSS Current Collection Mode: 1. Appointment Card 2. Telephone &amp; Take 3. SMS &amp; Take (KIV change to 'Communication Apps in Smart Phone' 4. Email &amp; Take 5. Fax &amp; Take 6. Lain-lain</p> <p>Same goes with the option for dropdown for 'Next Collection Mode' &amp; 'Next Dispense At'</p> <p>OP partial supply collection mode can rename as next collection mode.</p> <p>Re-arrange position at Pharmacy Order at Dispensing screen (refer image). Summary - to move current action on to of next action. Need to check impact on report for Dispense=Locker4U since statistics not appear in report PF. To reconfirm with user where to put this statistic.</p>		<p>2. Telephone &amp; Take 3. Communication Apps in Smart Phone 4. Email &amp; Take 5. Fax &amp; Take 6. Walk-in/Without Appointment 7. Others</p> <p>Dispense At: PPUSS Current Collection Mode: 1. Appointment Card 2. Telephone &amp; Take 3. Communication Apps in Smart Phone 4. Email &amp; Take 5. Fax &amp; Take 6. Others</p> <p>Same goes with the option for dropdown for 'Next Collection Mode' &amp; 'Next Dispense At'</p> <p>OP partial supply collection mode can rename as next collection mode.</p> <p>Re-arrange position at Pharmacy Order at Dispensing screen (refer image). Summary - to move current action on to of next action.</p>
2.	I-PhIS067199620S	<p><b><u>Dispensing - Leave and collect not appear in dispense method</u></b></p> <p>User reported leave and collect not appear in dispense method. User claimed it only appear in next collection mode. As per</p>	<p>Leave and Collect should be under Collection Method</p>	<p>1. Dispensed at: <b>PHARMACY COUNTER/BEDSIDE</b> (for all the dropdown collection modes: 1. UMP, 2. Normal collection, 3. Appt, 4. Tel, 5. Communication Apps, 6. Email, 7. Fax, 8. Leave &amp; take, 9. Locker4U and 10. lain-lain) &gt; all</p>

No.	Ticket #	Description	Requests	Solution
		<p>informed by user, there is selection in collection mode appear in dispense method (ex: SMS). User query why this issue happened. Kindly refer attachment for reference.</p>		<p>report under PF 5.3b except for UMP. UMP report under PF5.3a                  2. Dispensed at: <b>DRIVE THROUGH COUNTER (within KKM facilities)</b> (for all the dropdown collection modes: 1. Appt, 2. Tel, 3. Communication Apps, 4. Email, 5. Fax, 6. lain-lain and 7. walk-in/ without appointment) &gt; all report under PF 5.3c                  3. Dispensed at: <b>PPUSS</b> (for all the dropdown collection modes: 1. Appt, 2. Tel, 3. Communication Apps, 4. Email, 5. Fax, 6. lain-lain) &gt; all report under PF 5.3d (to discard the option of locker4U)                  (Nota: 05.02.2021 Spoken to Kak Mag , vendor, free text will be added for pharmacist to fill in "nama PPUSS" in order to capture this data in PF5.3(d)</p>

Function Flow	Current Version 2.4	New Version 2.5												
<p>1. PF 5.3(a)</p>	<p>1. Go to PF Report menu and click on <b>PF 5.3(a)</b>.</p>  <p>2. Report title display as below:</p> <div style="border: 1px solid black; padding: 5px; background-color: #0056b3; color: white; text-align: center;"> <b>AKTIVITI PERKHIDMATAN TAMBAH NILAI - UBAT MELALUI POS (UMP)</b> </div>	<p>1. Go to PF Report-Pharmacy and click on <b>PF 5.3(a)</b>.</p>  <p>2. Report title has been change to <b>'AKTIVITI PERKHIDMATAN NILAI TAMBAH - UBAT MELALUI POS (UMP)</b>.</p>												
<p>2. PF 5.3(b)</p>	<p>1. Go to PF Report menu and click on <b>PF 5.3(b)</b>.</p>  <p>2. Report title display as</p> <div style="border: 1px solid black; padding: 5px; background-color: #0056b3; color: white; text-align: center;"> <b>AKTIVITI PERKHIDMATAN TAMBAH NILAI - SISTEM TEMUJANJI DAN LAIN-LAIN PERKHIDMATAN</b> </div> <p>3. <b>SMS and Take</b> header shown in this report.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td colspan="3" style="background-color: #0056b3; color: white; text-align: center; padding: 5px;"><b>SMS and Take</b></td> </tr> <tr> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;">No of Registered Patient</td> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;">No of Partial Prescription</td> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;">No of Uncollected Package</td> </tr> </table>	<b>SMS and Take</b>			No of Registered Patient	No of Partial Prescription	No of Uncollected Package	<p>1. Go to PF Report-Pharmacy and click on <b>PF 5.3(b)</b>.</p>  <p>2. Report title has been change to <b>'AKTIVITI PERKHIDMATAN NILAI TAMBAH - SISTEM TEMUJANJI DAN LAIN-LAIN PERKHIDMATAN.'</b></p> <p>3. <b>'SMS and Take'</b> change to <b>'Comm. Apps in Smart Phone'</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td colspan="3" style="background-color: #0056b3; color: white; text-align: center; padding: 5px;"><b>No of partial prescription</b></td> </tr> <tr> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;"><b>Comm. Apps in Smart Phone (c)</b></td> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;">Email (d)</td> <td style="background-color: #0056b3; color: white; text-align: center; padding: 5px;">Faxes (e)</td> </tr> </table>	<b>No of partial prescription</b>			<b>Comm. Apps in Smart Phone (c)</b>	Email (d)	Faxes (e)
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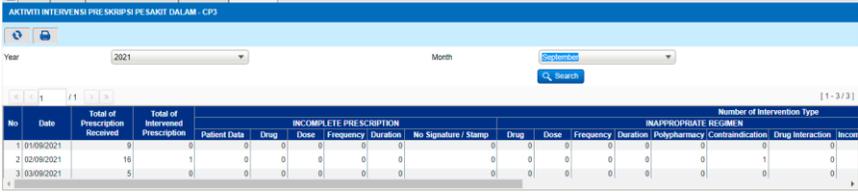
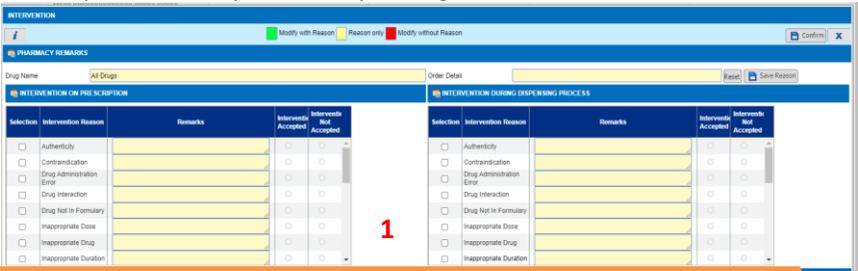
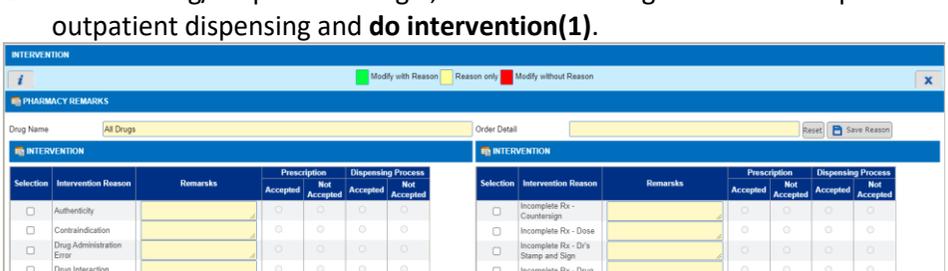
Function Flow	Current Version 2.4	New Version 2.5																																																						
	<p>4. No column found for <b>Leave and Collect and Locker4U</b> in this report.</p> <p style="text-align: right;">[1 - 1 / 1]</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3">Email and Take</th> <th colspan="3">Fax and Take</th> <th colspan="3">Others</th> </tr> <tr> <th>No of Registered Patient</th> <th>No of Partial Prescription</th> <th>No of Uncollected Package</th> <th>No of Registered Patient</th> <th>No of Partial Prescription</th> <th>No of Uncollected Package</th> <th>No of Registered Patient</th> <th>No of Partial Prescription</th> <th>No of Uncollected Package</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td>3</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> </tr> <tr> <td>0</td> <td>0</td> <td>3</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> </tr> </tbody> </table>	Email and Take			Fax and Take			Others			No of Registered Patient	No of Partial Prescription	No of Uncollected Package	No of Registered Patient	No of Partial Prescription	No of Uncollected Package	No of Registered Patient	No of Partial Prescription	No of Uncollected Package	0	0	3	0	0	1	0	0	1	0	0	3	0	0	1	0	0	1	<p>4. New layout for this report has been changed to new where user able to see a section for <b>Leave and Collect</b> and <b>Locker4U</b> column at Others. Any record choose this collection mode will be count into this report.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3">Other Services (Leave and Collect)</th> <th colspan="3">Other Services (Locker4U)</th> </tr> <tr> <th>No of Registered patient</th> <th>No of partial prescription</th> <th>No of Uncollected Package</th> <th>No of Registered patient</th> <th>No of partial prescription</th> <th>No of Uncollected Package</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Other Services (Leave and Collect)			Other Services (Locker4U)			No of Registered patient	No of partial prescription	No of Uncollected Package	No of Registered patient	No of partial prescription	No of Uncollected Package						
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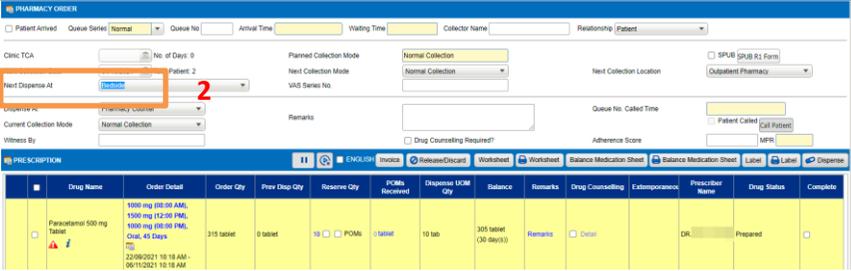
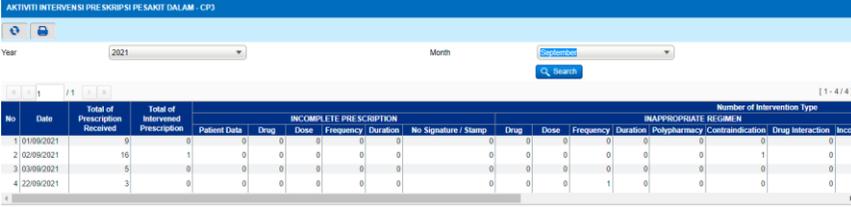
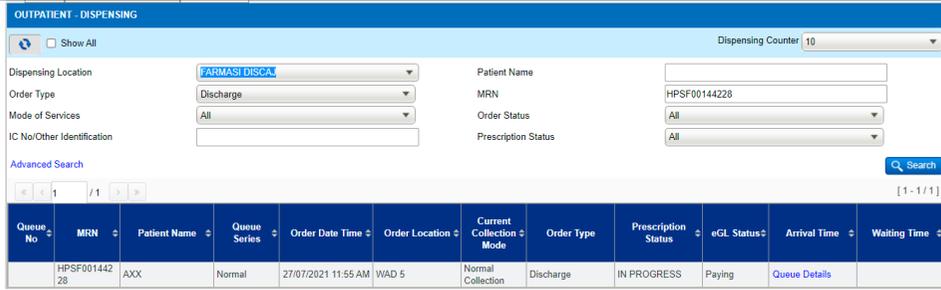
Function Flow	Current Version 2.4	New Version 2.5
<p>4. PF 5.3(d)</p>	<p>1. Go to PF Report menu and click on <b>PF 5.3(d)</b>.</p>  <p>2. Report title display as below:</p>  <p>3. 'SMS' header shown in this report.</p> 	<p>1. Go to PF Report-Pharmacy and click on <b>PF 5.3(d)</b>.</p>  <p>2. Report title has been change to '<b>AKTIVITI PERKHIDMATAN NILAI TAMBAH DI PUSAT PEMBEKALAN UBAT SUSULAN SETEMPAT (PPUSS)</b>'.</p> <p>3. 'SMS' change to '<b>Comm. Apps in Smart Phone</b>'.</p>  <p>4. User also shall be able to see the PPUSS Name appear in this report and this value are coming from dispensing screen when user select the PPUSS Name from the drop down list.</p> 

Function Flow	Current Version 2.4	New Version 2.5										
		<table border="1"> <thead> <tr> <th>Name of PPUS Involved</th> <th>No. of Registered Patient</th> <th>Appointment Card (a)</th> <th>Telephone (b)</th> <th>No. of Partial Dispensed Comm. Apps in Smart Phone (c)</th> </tr> </thead> <tbody> <tr> <td>UTC Ipoh</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	Name of PPUS Involved	No. of Registered Patient	Appointment Card (a)	Telephone (b)	No. of Partial Dispensed Comm. Apps in Smart Phone (c)	UTC Ipoh	1	0	0	0
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UTC Ipoh	1	0	0	0								
<p>5. PF 6.1</p>	<p>1. Go to PF Report menu and click on <b>PF 6.1</b>. User <b>not able</b> to find outpatient location in this report. User will be not be able to filter on inpatient record that dispense at outpatient.</p> <p>2. Choose Discharge record that <b>dispense at outpatient dispensing (1)</b>.</p>	<p>1. Go to PF Report menu and click on <b>PF 6.1</b>. User <b>able</b> to find outpatient location in this report. User will be able to filter on inpatient record that dispense at outpatient.</p> <p>2. Choose Discharge record that <b>dispense at outpatient dispensing (1)</b>.</p>										

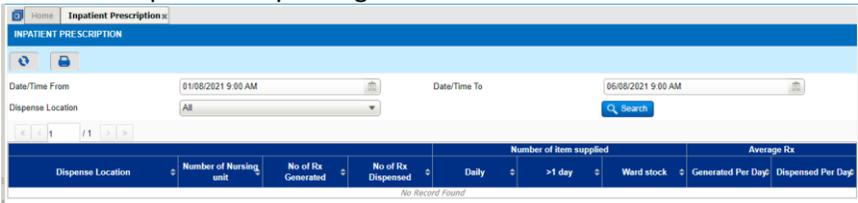
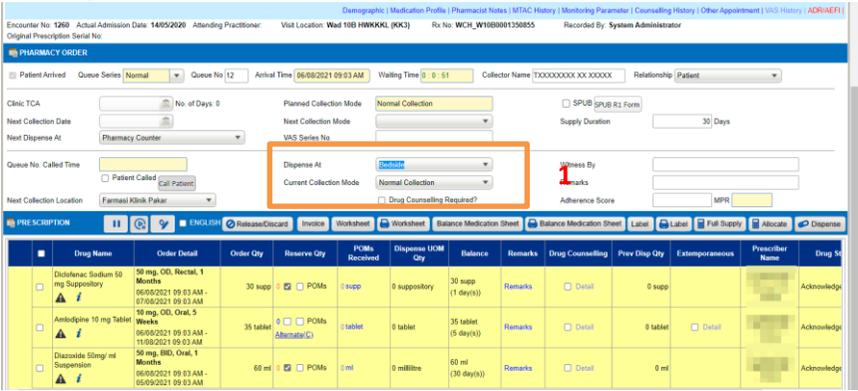
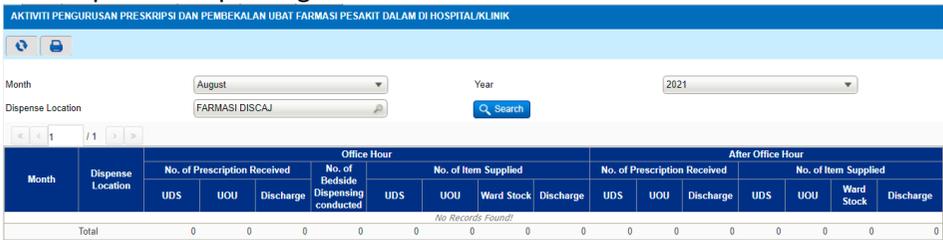
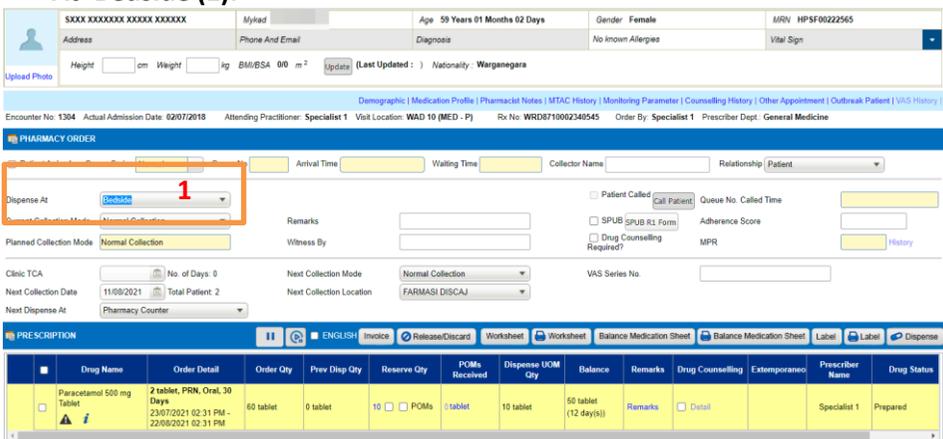


Function Flow	Current Version 2.4	New Version 2.5																																																																																																															
		<div data-bbox="1189 256 2145 531"> <p><b>PHARMACY ORDER</b></p> <p>Patient Arrived <input type="checkbox"/> Queue Series <b>Normal</b> Queue No <input type="text" value="yyy"/> Arrival Time <b>23/05/2021 07:22 PM</b> Waiting Time <b>1357 : 47 : 27</b> Collector Na</p> <p>Dispense At <b>Bedside</b> <span style="color: red; font-weight: bold;">2</span></p> <p>Current Collection Mode <b>Normal Collection</b> Remarks <input type="text"/></p> <p>Planned Collection Mode <b>Normal Collection</b> Witness By <input type="text"/></p> <p>Clinic TCA <input type="text"/> No. of Days: 0 Next Collection Mode <b>Normal Collection</b></p> <p>Next Collection Date <b>18/08/2021</b> Total Patient: 3 Next Collection Location <b>Outpatient Pharmacy</b></p> <p>Next Dispense At <b>Pharmacy Counter</b></p> </div> <div data-bbox="1189 531 2145 762"> <p><b>PRESCRIPTION</b> <span style="float: right;">ENGLISH Invoice Release/Discard</span></p> <table border="1"> <thead> <tr> <th></th> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Prev Disp Qty</th> <th>Reserve Qty</th> <th>POMs Received</th> <th>Dispense UOM Qty</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td>Atorvastatin 40 mg Tablet</td> <td>40 mg, ON, Oral, 4 Months 27/04/2021 12:44 PM - 25/08/2021 12:44 PM</td> <td>120 tablet</td> <td>30 tablet (27/04/2021)</td> <td>0 <input checked="" type="checkbox"/> POMs</td> <td>0 tablet</td> <td>0 tab</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Acetylsalicylic Acid 100 mg, Glycine 45 mg Tablet</td> <td>1 tablet, OD, Oral, 4 Months 27/04/2021 12:45 PM - 25/08/2021 12:45 PM</td> <td>120 tablet</td> <td>30 tablet (27/04/2021)</td> <td>30 <input type="checkbox"/> POMs</td> <td>0 tablet</td> <td>30 tab</td> </tr> </tbody> </table> </div> <p>4. User will be able to find(3) this record in this PF. Report PF 6.1 has include count for discharge patient <b>dispense at Bedside</b>.</p> <div data-bbox="1189 837 2145 1053"> <p>AKTIVITI PENGURUSAN PREKRIPSI DAN PEMBEKALAN UBAT FARMASI PESAKIT DALAM DI HOSPITAL/KLINIK</p> <p>Month: <b>July</b> Year: <b>2021</b></p> <p>Dispense Location: <b>Outpatient Pharmacy</b> <input type="button" value="Search"/></p> <table border="1"> <thead> <tr> <th rowspan="2">Month</th> <th rowspan="2">Dispense Location</th> <th colspan="4">Office Hour</th> <th colspan="4">After Office Hour</th> </tr> <tr> <th colspan="2">No. of Prescription Received</th> <th colspan="2">No. of Bedside Dispensing conducted</th> <th colspan="2">No. of Prescription Received</th> <th colspan="2">No. of Item Supplied</th> </tr> <tr> <th></th> <th></th> <th>UDS</th> <th>UOU</th> <th>Discharge</th> <th>UDS</th> <th>UOU</th> <th>Ward Stock</th> <th>Discharge</th> <th>UDS</th> <th>UOU</th> <th>Discharge</th> <th>UDS</th> <th>UOU</th> <th>Ward Stock</th> <th>Discharge</th> </tr> </thead> <tbody> <tr> <td>July</td> <td>Outpatient Pharmacy</td> <td>0</td> <td>0</td> <td>1</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td colspan="2">Total</td> <td>0</td> <td>0</td> <td>1</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table> </div> <div data-bbox="1189 1101 2145 1340"> <table border="1"> <thead> <tr> <th rowspan="2">Month</th> <th rowspan="2">Dispense Location</th> <th colspan="3">No. of Prescription Received</th> <th rowspan="2">No. of Bedside Dispensing conducted</th> </tr> <tr> <th>UDS</th> <th>UOU</th> <th>Discharge</th> </tr> </thead> <tbody> <tr> <td>July</td> <td>Outpatient Pharmacy</td> <td>0</td> <td>0</td> <td>1</td> <td style="border: 2px solid orange;">3</td> </tr> <tr> <td colspan="2">Total</td> <td>0</td> <td>0</td> <td>1</td> <td style="border: 2px solid orange;">1</td> </tr> </tbody> </table> </div>		Drug Name	Order Detail	Order Qty	Prev Disp Qty	Reserve Qty	POMs Received	Dispense UOM Qty	<input type="checkbox"/>	Atorvastatin 40 mg Tablet	40 mg, ON, Oral, 4 Months 27/04/2021 12:44 PM - 25/08/2021 12:44 PM	120 tablet	30 tablet (27/04/2021)	0 <input checked="" type="checkbox"/> POMs	0 tablet	0 tab	<input type="checkbox"/>	Acetylsalicylic Acid 100 mg, Glycine 45 mg Tablet	1 tablet, OD, Oral, 4 Months 27/04/2021 12:45 PM - 25/08/2021 12:45 PM	120 tablet	30 tablet (27/04/2021)	30 <input type="checkbox"/> POMs	0 tablet	30 tab	Month	Dispense Location	Office Hour				After Office Hour				No. of Prescription Received		No. of Bedside Dispensing conducted		No. of Prescription Received		No. of Item Supplied				UDS	UOU	Discharge	UDS	UOU	Ward Stock	Discharge	UDS	UOU	Discharge	UDS	UOU	Ward Stock	Discharge	July	Outpatient Pharmacy	0	0	1	1	0	0	1	0	0	0	0	0	0	0	Total		0	0	1	1	0	0	1	0	0	0	0	0	0	0	Month	Dispense Location	No. of Prescription Received			No. of Bedside Dispensing conducted	UDS	UOU	Discharge	July	Outpatient Pharmacy	0	0	1	3	Total		0	0	1	1
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Function Flow	Current Version 2.4	New Version 2.5
<p>6. PF 6.3(b)</p>	<p>1. Before do intervention, report <b>PF 6.3(b)</b> display as below.</p>  <p>2. At Screening/Preparation stage , choose a discharge order that dispense at outpatient dispensing and <b>do intervention(1)</b>.</p>  <p>3. Choose above record at Dispensing screen and <b>select Dispense At=Bedside(2)</b>.</p>	<p>1. Before do intervention, report <b>PF 6.3(b)</b> display as below.</p>  <p>2. At Screening/Preparation stage , choose a discharge order that dispense at outpatient dispensing and <b>do intervention(1)</b>.</p>  <p>3. Choose above record at Dispensing screen and <b>select Dispense At=Bedside(2)</b>.</p>

Function Flow	Current Version 2.4	New Version 2.5																																																		
	 <p>4. Dispense this record by click on <b>Dispense(3)</b> button.</p>  <p>5. Go to PF Report menu and click on <b>PF 6.3(b)</b>.</p>  <p>6. User not able to find this record in this PF. Report PF 6.3(b) does not count for discharge patient dispense at Bedside.</p> <table border="1" data-bbox="309 1125 1160 1332"> <thead> <tr> <th rowspan="2">No</th> <th rowspan="2">Date</th> <th rowspan="2">Total of Prescription Received</th> <th rowspan="2">Total of Intervened Prescription</th> <th colspan="5">INCOMPLETE PRESCRIPTION</th> </tr> <tr> <th>Patient Data</th> <th>Drug</th> <th>Dose</th> <th>Frequency</th> <th>Duration</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>01/09/2021</td> <td>9</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>2</td> <td>02/09/2021</td> <td>16</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>3</td> <td>03/09/2021</td> <td>5</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>4</td> <td>22/09/2021</td> <td>3</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	No	Date	Total of Prescription Received	Total of Intervened Prescription	INCOMPLETE PRESCRIPTION					Patient Data	Drug	Dose	Frequency	Duration	1	01/09/2021	9	0	0	0	0	0	0	2	02/09/2021	16	1	0	0	0	0	0	3	03/09/2021	5	0	0	0	0	0	0	4	22/09/2021	3	0	0	0	0	0	0	    <p>4. Dispense this record by click on <b>Dispense(3)</b> button.</p> <p>5. Go to PF Report menu and click on <b>PF 6.3(b)</b>.</p>
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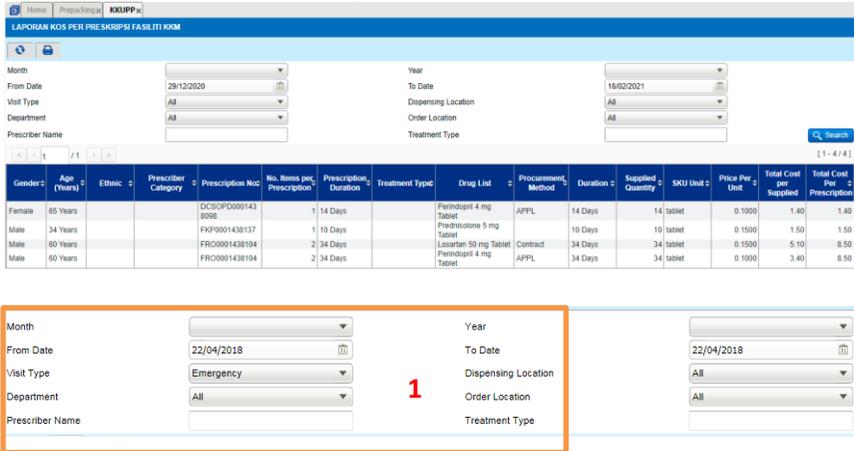
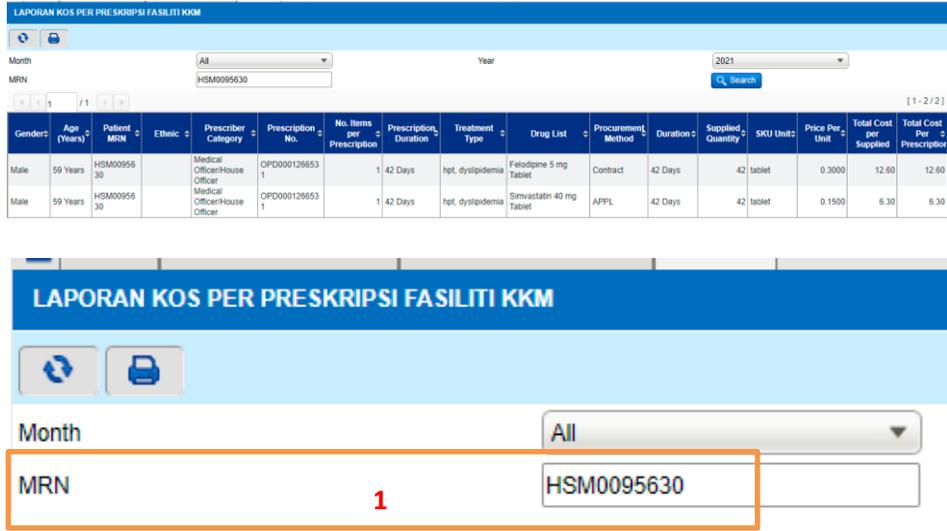
Function Flow	Current Version 2.4	New Version 2.5																																																																																																								
		<p data-bbox="1196 252 2134 272">AKTIVITI INTERVENSI PRESKRIPSI PESAKIT DALAM - CP3</p> <p data-bbox="1196 280 2134 352">                     Year: 2021 Month: August                 </p> <p data-bbox="1196 360 2134 381">[ 1 - 3 / 3 ]</p> <table border="1" data-bbox="1196 384 2134 485"> <thead> <tr> <th rowspan="2">No</th> <th rowspan="2">Date</th> <th rowspan="2">Total of Prescription Received</th> <th rowspan="2">Total of Intervened Prescription</th> <th colspan="6">INCOMPLETE PRESCRIPTION</th> <th colspan="4">INAPPROPRIATE REGIMEN</th> <th rowspan="2">Number of</th> </tr> <tr> <th>Patient Data</th> <th>Drug</th> <th>Dose</th> <th>Frequency</th> <th>Duration</th> <th>No Signature / Stamp</th> <th>Drug</th> <th>Dose</th> <th>Frequency</th> <th>Duration</th> <th>Polypharmacy</th> <th>Contraindicat</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>04/08/2021</td> <td>2</td> <td>0</td> </tr> <tr> <td>2</td> <td>05/08/2021</td> <td>4</td> <td>0</td> </tr> <tr> <td>3</td> <td>06/08/2021</td> <td>0</td> <td>1</td> <td>1</td> <td>0</td> </tr> </tbody> </table> <p data-bbox="1196 539 2134 603">6. User will be able to find this record in this report. <b>Report Pf 6.3(b)</b> has include count(4) for discharge patient dispense at Bedside.</p> <table border="1" data-bbox="1196 611 2092 900"> <thead> <tr> <th rowspan="2">No</th> <th rowspan="2">Date</th> <th rowspan="2">Total of Prescription Received</th> <th rowspan="2">Total of Intervened Prescription</th> <th colspan="2">Patient Data</th> </tr> <tr> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>04/08/2021</td> <td>2</td> <td>0</td> <td></td> <td>0</td> </tr> <tr> <td>2</td> <td>05/08/2021</td> <td>4</td> <td>0</td> <td></td> <td>0</td> </tr> <tr> <td>3</td> <td>06/08/2021</td> <td>0</td> <td>1</td> <td>4</td> <td>1</td> </tr> </tbody> </table>	No	Date	Total of Prescription Received	Total of Intervened Prescription	INCOMPLETE PRESCRIPTION						INAPPROPRIATE REGIMEN				Number of	Patient Data	Drug	Dose	Frequency	Duration	No Signature / Stamp	Drug	Dose	Frequency	Duration	Polypharmacy	Contraindicat	1	04/08/2021	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	05/08/2021	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	06/08/2021	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	No	Date	Total of Prescription Received	Total of Intervened Prescription	Patient Data				1	04/08/2021	2	0		0	2	05/08/2021	4	0		0	3	06/08/2021	0	1	4	1
No	Date	Total of Prescription Received					Total of Intervened Prescription	INCOMPLETE PRESCRIPTION						INAPPROPRIATE REGIMEN				Number of																																																																																								
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Function Flow	Current Version 2.4	New Version 2.5
<p>7. Inpatient Prescription</p>	<p>1. Report view before add discharge patient with Dispense At=Bedside with outpatient dispensing location.</p>  <p>2. At Dispensing outpatient, choose a Discharge patient, and select <b>Dispense At=Bedside (1)</b>.</p>  <p>3. Dispense this record by click on <b>Dispense(2)</b> button.</p> 	<p>1. Report view before add discharge patient with Dispense At=Bedside with outpatient dispensing location.</p>  <p>2. At Dispensing outpatient, choose a Discharge patient, and select <b>Dispense At=Bedside (1)</b>.</p>  <p>3. Dispense this record by click on <b>Dispense(2)</b> button.</p> 

Function Flow	Current Version 2.4	New Version 2.5																																																																				
	<p data-bbox="309 260 1164 646"> </p> <p data-bbox="309 683 1034 715">4. Go to PF Report menu and click on Inpatient Prescription</p> <p data-bbox="309 719 1164 938"> </p> <p data-bbox="309 959 1160 1058">5. User <b>not able to find(2)</b> this any count for this record in this report. Report Inpatient Prescription does not count for discharge patient dispense at outpatient dispensing with Dispense At=Bedside.</p>	<p data-bbox="1193 260 1928 292">4. Go to PF Report menu and click on Inpatient Prescription.</p> <p data-bbox="1193 296 2136 539"> <table border="1" data-bbox="1200 432 2130 534"> <thead> <tr> <th rowspan="2">Month</th> <th rowspan="2">Dispense Location</th> <th colspan="4">Office Hour</th> <th colspan="4">After Office Hour</th> </tr> <tr> <th>UDS</th> <th>UOU</th> <th>Discharge</th> <th>No. of Bedside Dispensing conducted</th> <th>UDS</th> <th>UOU</th> <th>Discharge</th> <th>Ward Stock</th> </tr> </thead> <tbody> <tr> <td>August</td> <td>FARMASI DISCAJ</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> </tr> <tr> <td colspan="2">Total</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> </tr> </tbody> </table> </p> <p data-bbox="1193 584 2040 647">5. User will be able to find this record in this report. <b>Report Pf 6.1 has include count(2)</b> for discharge patient dispense at Bedside.</p> <p data-bbox="1193 655 2136 831"> <table border="1" data-bbox="1200 660 2130 826"> <thead> <tr> <th rowspan="2">Month</th> <th rowspan="2">Dispense Location</th> <th colspan="2">No. of Prescription Received</th> <th colspan="2">Office Hour</th> <th colspan="2">No. of Item Supplied</th> </tr> <tr> <th>UDS</th> <th>UOU</th> <th>Discharge</th> <th>No. of Bedside Dispensing conducted</th> <th>UDS</th> <th>UOU</th> </tr> </thead> <tbody> <tr> <td>August</td> <td>FARMASI DISCAJ</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> <td>0</td> <td>0</td> </tr> <tr> <td colspan="2">Total</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> <td>0</td> <td>0</td> </tr> </tbody> </table> </p>	Month	Dispense Location	Office Hour				After Office Hour				UDS	UOU	Discharge	No. of Bedside Dispensing conducted	UDS	UOU	Discharge	Ward Stock	August	FARMASI DISCAJ	0	0	2	2	0	0	2	2	Total		0	0	2	2	0	0	2	2	Month	Dispense Location	No. of Prescription Received		Office Hour		No. of Item Supplied		UDS	UOU	Discharge	No. of Bedside Dispensing conducted	UDS	UOU	August	FARMASI DISCAJ	0	0	2	2	0	0	Total		0	0	2	2	0	0
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## 2. Summary of Ticket Number and Requests on KKUPP

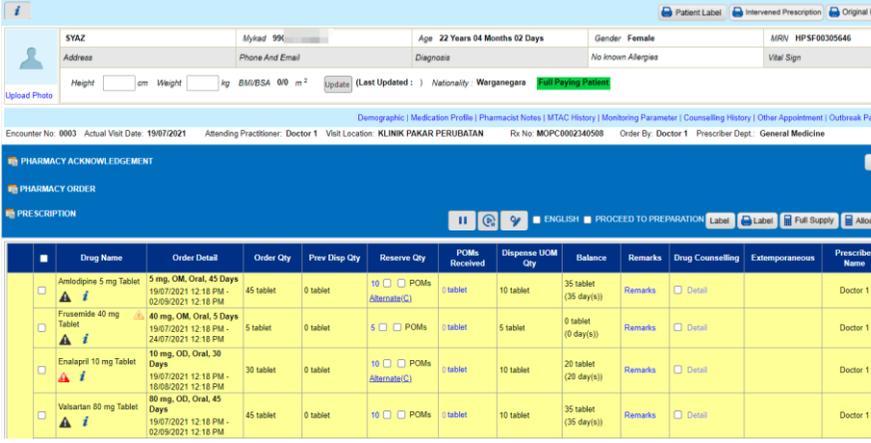
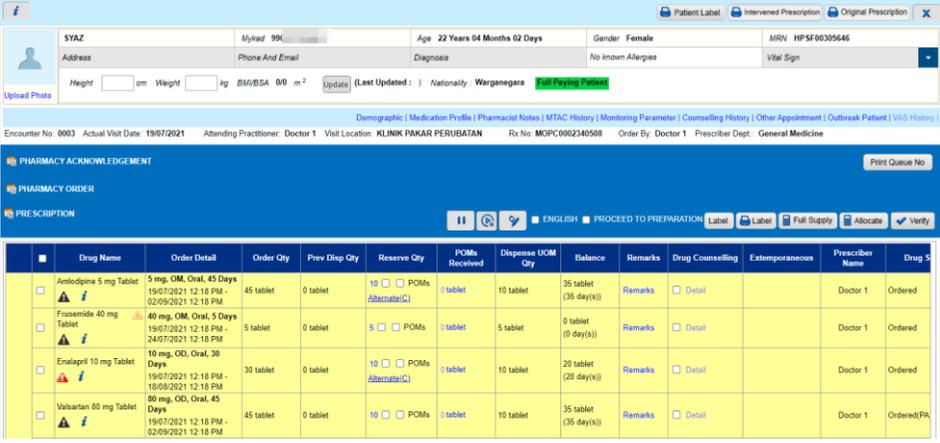
No.	Ticket #	Description	Requests	Solution
1.	I-PhIS022715318S / 18246038C	<p><b>Report - Laporan Kos Preskripsi Fasilitas KKM: Request to add one column for filter MRN Number</b></p> <p>User request to add one column for filter MRN number. Currently, she can't search by MRN number in this report.</p>	Able to filter by patient MRN	<p><b>Report PhIS - KKUPP</b></p> <p>Add column and filter by Patient MRN number in report.</p>

Function Flow	Current Version 2.3	New Version 2.4
1. Report KKUPP	<p>1. Go to Report Enquiry-Pharmacy-KKUPP. 2. User not able to search by MRN number.</p> 	<p>1. Go to Report Enquiry-Pharmacy-KKUPP. 2. User able to search by MRN number(1).</p> 

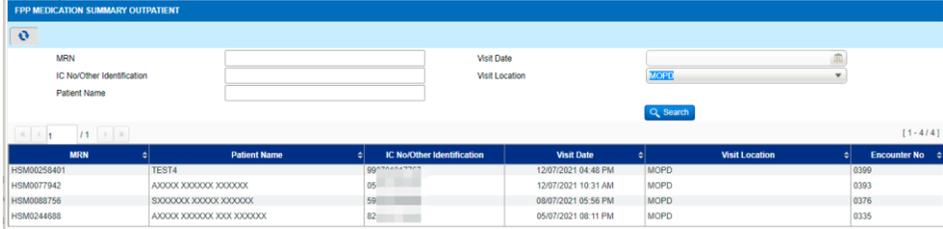
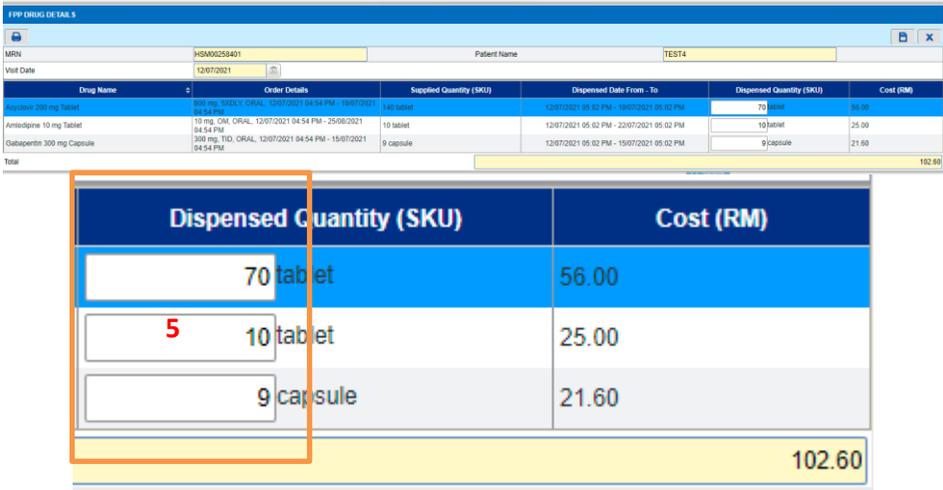
### 3. Summary of Ticket Number and Requests on FPP

No.	Ticket #	Description	Requests	Solution
1.	I- PHIS03209 3418S / 18373217C	<b><u>(UAT 1.8) Rep Medication Summary - to include Outpatient Pharmacy FPP record</u></b>  To include outpatient FPP record as well. Request raise during UAT 1.8 with PROJECT TEAM	To include outpatient FPP record.	<b><u>FPP Summary</u></b>  To add FPP Medication Summary for OP. Currently we only have FPP Medication Summary listing IP under Inpatient. However we need to add function FPP for OP and Daycare visit. Then only can add FPP OP in report.

Function Flow	Current Version 2.4	New Version 2.5																									
1. FPP Medication Summary for Outpatient and Daycare	<p><b>1. Create order(1) and dispense record for Outpatient and/or Daycare for FPP patient.</b></p>	<p><b>1. Create order(1) and dispense record for Outpatient and/or Daycare for FPP patient.</b></p> <table border="1"> <thead> <tr> <th>Alert</th> <th>Drug Name</th> <th>Order Details</th> <th>Order Qty</th> <th>Drug Info</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Amlodipine 5 mg Tablet</td> <td>5 mg, OM (every morning), Oral Tablet, Oral, 19/07/2021 (45 Days)</td> <td>45 tablet (RM 63.00)</td> <td></td> </tr> <tr> <td>2</td> <td>Frusemide 40 mg Tablet</td> <td>40 mg, OM (every morning), Oral Tablet, Oral, 19/07/2021 (5 Days)</td> <td>5 tablet (RM 0.50)</td> <td></td> </tr> <tr> <td>3</td> <td>Enalapril 10 mg Tablet</td> <td>10 mg, OD (once daily), Oral Tablet, Oral, 19/07/2021 (30 Days)</td> <td>30 tablet (RM 6.00)</td> <td></td> </tr> <tr> <td>4</td> <td>Valsartan 80 mg Tablet</td> <td>80 mg, OD (once daily), Oral Tablet, Oral, 19/07/2021 (45 Days)</td> <td>45 tablet (RM 76.50)</td> <td></td> </tr> </tbody> </table>	Alert	Drug Name	Order Details	Order Qty	Drug Info	1	Amlodipine 5 mg Tablet	5 mg, OM (every morning), Oral Tablet, Oral, 19/07/2021 (45 Days)	45 tablet (RM 63.00)		2	Frusemide 40 mg Tablet	40 mg, OM (every morning), Oral Tablet, Oral, 19/07/2021 (5 Days)	5 tablet (RM 0.50)		3	Enalapril 10 mg Tablet	10 mg, OD (once daily), Oral Tablet, Oral, 19/07/2021 (30 Days)	30 tablet (RM 6.00)		4	Valsartan 80 mg Tablet	80 mg, OD (once daily), Oral Tablet, Oral, 19/07/2021 (45 Days)	45 tablet (RM 76.50)	
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Function Flow	Current Version 2.4	New Version 2.5
	 <p>2. Verify this record by click on <b>Verify(2)</b> button.</p>  <p>3. Go to Pharmacy Transaction-Outpatient and user not able to find menu called 'FPP Medication Summary' (3) for outpatient record.</p>	 <p>2. Verify this record by click on <b>Verify(2)</b> button.</p>  <p>3. Go to Pharmacy Transaction-Outpatient and user able to find new menu called 'FPP Medication Summary' (3) for outpatient record.</p>

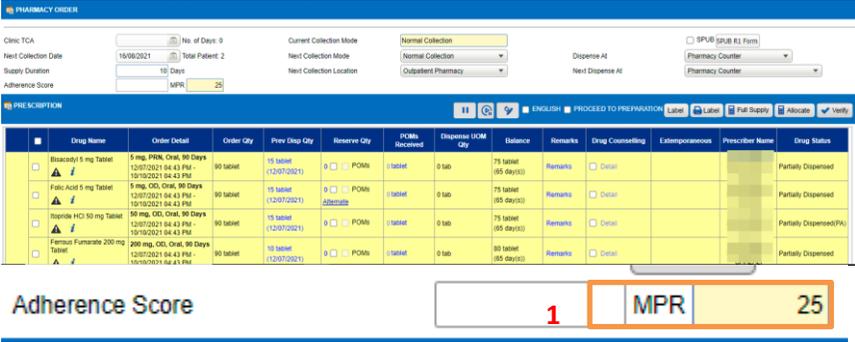
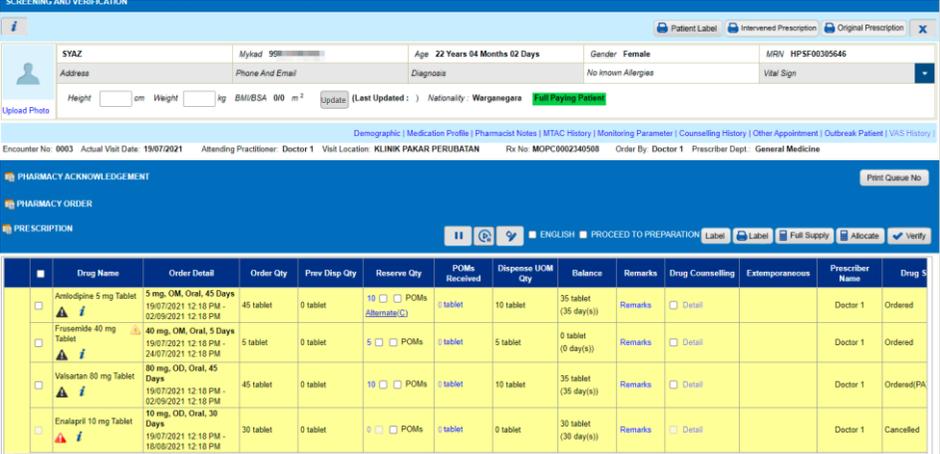
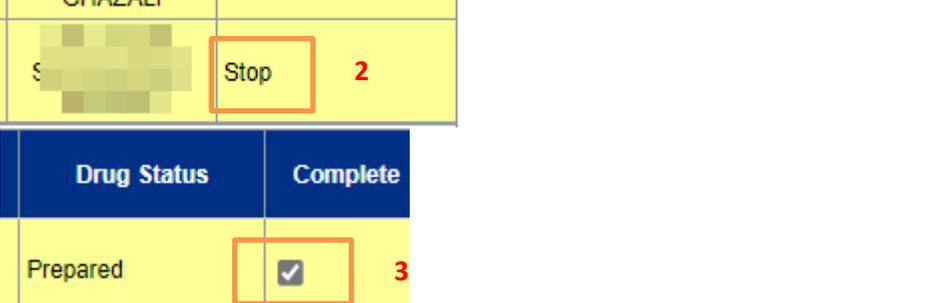
Function Flow	Current Version 2.4	New Version 2.5
	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Pharmacy Transaction               <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Dispensing                   <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Normal                       <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Outpatient                           <ul style="list-style-type: none"> <li>◆ Acknowledgement</li> <li>◆ Screening &amp;</li> </ul> </li> <li>Verification                           <ul style="list-style-type: none"> <li>◆ Preparation</li> <li>◆ Dispensing</li> <li>◆ Single Stage</li> </ul> </li> <li>Dispensing                           <ul style="list-style-type: none"> <li>◆ VAS 3</li> <li><input checked="" type="checkbox"/> Inpatient                               <ul style="list-style-type: none"> <li>◆ Screening &amp;</li> </ul> </li> </ul> </li> <li>Verification                           <ul style="list-style-type: none"> <li>◆ Preparation</li> <li>◆ Dispensing</li> <li>◆ Fill List</li> <li>◆ FPP Medication</li> </ul> </li> <li>Summary                           <ul style="list-style-type: none"> <li>◆ Single Stage</li> </ul> </li> <li>Dispensing</li> </ul> </li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Pharmacy Transaction               <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Dispensing                   <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Normal                       <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Outpatient                           <ul style="list-style-type: none"> <li>◆ Acknowledgement</li> <li>◆ Screening &amp;</li> </ul> </li> <li>Verification                           <ul style="list-style-type: none"> <li>◆ Preparation</li> <li>◆ Dispensing</li> <li>◆ Single Stage</li> </ul> </li> <li>Dispensing                           <ul style="list-style-type: none"> <li>◆ VAS</li> <li>◆ FPP Medication 3</li> </ul> </li> <li>Summary                           <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Inpatient                               <ul style="list-style-type: none"> <li>◆ Screening &amp;</li> </ul> </li> </ul> </li> <li>Verification                           <ul style="list-style-type: none"> <li>◆ Preparation</li> <li>◆ Dispensing</li> <li>◆ Fill List</li> <li>◆ FPP Medication</li> </ul> </li> <li>Summary                           <ul style="list-style-type: none"> <li>◆ Single Stage</li> </ul> </li> <li>Dispensing</li> </ul> </li> </ul> </li> </ul> </li> </ul>
4.	User not able to proceed with FPP Summary for Outpatient.	

Function Flow	Current Version 2.4	New Version 2.5
		<p>4. Click on this menu and new screen will appear as below.</p>  <p>5. User able to find(4) record for <b>Outpatient</b> order. This record will appear once record has been verified by pharmacist.</p>  <p>6. Enter the <b>dispensed quantity(5)</b> user wants to dispensed to count for the cost.</p> 

Function Flow	Current Version 2.4	New Version 2.5																																	
		<p>7. User can click on Print button to print the Invoice for <b>FPP Outpatient(6)</b> or Daycare (if Daycare dispensed at outpatient dispensing).</p> <div data-bbox="1193 323 2134 863" style="border: 1px solid gray; padding: 10px;"> <p style="text-align: right;">(FULL PAYING PATIENT)</p> <p style="text-align: center;"><b>KEMENTERIAN KESIHATAN MALAYSIA</b> <b>Hospital Seri Manjung</b></p> <p style="text-align: center;"><b>Invoice</b></p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Patient Name : TEST4</td> <td style="width: 50%;">Date : 18/07/2021 09:36 PM</td> </tr> <tr> <td>Age : 22 Years 17 Days</td> <td>Patient ID : ██████████</td> </tr> <tr> <td>Gender : Lelaki</td> <td>MRN : HSM00258401</td> </tr> <tr> <td>Room No/Bed No : ____/____</td> <td>Location : MOPD</td> </tr> </table>   <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;">No</th> <th style="width: 65%;">Drug Name</th> <th style="width: 10%;">Cost</th> <th style="width: 10%;">Quantity</th> <th style="width: 10%;">Amount</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Acyclovir 200 mg Tablet</td> <td>0.80</td> <td>140</td> <td>112.00</td> </tr> <tr> <td>2</td> <td>Amlodipine 10 mg Tablet</td> <td>2.50</td> <td>10</td> <td>25.00</td> </tr> <tr> <td>3</td> <td>Gabapentin 300 mg Capsule</td> <td>2.40</td> <td>9</td> <td>21.60</td> </tr> <tr> <td colspan="4" style="text-align: right;">Total : RM</td> <td style="border-top: 1px solid black; border-bottom: 3px double black;">102.60</td> </tr> </tbody> </table> </div> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• User able to see record in FPP Summary for Outpatient once record has been <b>Verified</b>.</li> <li>• For FPP Summary for Inpatient, user able to see after first dispensing (<i>same as current function in v2.4</i>)</li> </ul>	Patient Name : TEST4	Date : 18/07/2021 09:36 PM	Age : 22 Years 17 Days	Patient ID : ██████████	Gender : Lelaki	MRN : HSM00258401	Room No/Bed No : ____/____	Location : MOPD	No	Drug Name	Cost	Quantity	Amount	1	Acyclovir 200 mg Tablet	0.80	140	112.00	2	Amlodipine 10 mg Tablet	2.50	10	25.00	3	Gabapentin 300 mg Capsule	2.40	9	21.60	Total : RM				102.60
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#### 4. Summary of Ticket Number and Requests on MAA

No.	Ticket #	Description	Requests	Solution
1.	I- PhIS01977 6617S/171 78578C	<p><b><u>MAA report generated showed bizarre results – fully dispensed + RX Stop</u></b></p> <p>When the MAA report was generated to show the MPR ratio, the results of the MPR did not make sense as compared to the real situation.</p> <p>For example, patient came on 4 June 2017 for his first medication collection, the next appointment for refill should be 4 July 2017. On 5 July 2017 the patient still did not come for medication collection, meaning patient is 1 day late for the refill, but the MPR ratio showed 16% instead of 97%, as shown below:</p>	Exclude fully dispense and stop drug from count in MAA	To update flow in dispensing screen to get the result correctly in MAA Report. If drug already fully dispense or stop, it should not count for MPR. Report will not show this drug if fully dispensed or stop.
2.	I- PhIS04501 1418S/ 18564333C	<p><b><u>MAA Report – SPUB Out patient still appear in report</u></b></p> <p>User reported SPUB Out patient still appear in MAA Report.</p>	Exclude SPUB Out record from MAA Report	To exclude SPUB Out from MAA report.

Function Flow	Current Version 2.4	New Version 2.5
<p>1. MAA Report</p>	<p>1. Search any partial dispense record and check on the <b>MPR (1)</b>.</p>  <p>Adherence Score: 1 MPR 25</p> <p>Record: HSM0094609</p> <p>2. <b>Stop(2)</b> one of the drug and make <b>fully dispense(3)</b> for another drug in same prescription.</p>  <p>Drug Status: Complete</p> <p>Prepared: [checkbox checked]</p> <p>3. <b>Partial Dispense</b> this prescription by click on <b>Dispense(4)</b> button.</p>	<p>1. Search any partial dispense record and check on the <b>MPR(1)</b>.</p>  <p>Adherence Score: MPR 25</p> <p>2. <b>Stop(2)</b> one of the drug and make <b>fully dispense(3)</b> for another drug in same prescription.</p>  <p>Drug Status: Complete</p> <p>Prepared: [checkbox checked]</p> <p>3. <b>Partial Dispense</b> this prescription by click on <b>Dispense(4)</b> button.</p>

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	<div data-bbox="533 252 945 347" style="border: 1px solid orange; padding: 5px; margin-bottom: 10px;"> <span>Label</span> <span>Label</span> <span style="border: 1px solid orange; padding: 2px;">Dispense</span> </div> <p>4. Dispense the record, At partial dispense order, enter the Adherence Score value and save.</p> <p>5. When count for the MPR, system <b>will count</b> record for drug which are <b>STOP, FULLY DISPENSED or SPUB OUT</b>. The MPR value will then show in MAA report.</p> <p>6. MAA report count will include this record.</p> <table border="1" data-bbox="309 568 1162 960"> <thead> <tr> <th>Previous Total No of item dispensed</th> <th>Previous Supply duration</th> <th>Previous Supply Start Date</th> <th>Previous Supply End Date</th> <th>Dispensing Date</th> <th>Collector Name</th> <th>MTAC Type and Status</th> <th>Refill Appointment Date</th> <th>Adherence Score</th> <th>% MPR</th> </tr> </thead> <tbody> <tr><td>5</td><td>10 Days</td><td>07/07/2021</td><td>17/07/2021</td><td></td><td></td><td></td><td>16/07/2021</td><td></td><td>33</td></tr> <tr><td>5</td><td>10 Days</td><td>08/07/2021</td><td>18/07/2021</td><td>08/07/2021</td><td>CXXXX XXXXXXX</td><td></td><td>26/07/2021</td><td></td><td></td></tr> <tr><td>5</td><td>10 Days</td><td>08/07/2021</td><td>18/07/2021</td><td>08/07/2021</td><td>CXXXX XXXXXXX</td><td></td><td>26/07/2021</td><td></td><td></td></tr> <tr><td>10</td><td>10 Days</td><td>08/07/2021</td><td>18/07/2021</td><td>09/07/2021</td><td>DXXXX XXXXXXXXXXXX XXX XXXXXXXXXXXX</td><td></td><td>26/07/2021</td><td></td><td>1000</td></tr> <tr><td>10</td><td>10 Days</td><td>08/07/2021</td><td>18/07/2021</td><td>08/07/2021</td><td>SXXXXXXXXXXXXXXXXX XXXXXXXXXXXX XXXX</td><td></td><td>26/07/2021</td><td></td><td></td></tr> <tr><td>5</td><td>5 Days</td><td>12/07/2021</td><td>17/07/2021</td><td></td><td>AXXXXXXXX XX XXXXX</td><td></td><td>17/07/2021</td><td></td><td>20</td></tr> <tr><td>4</td><td>10 Days</td><td>12/07/2021</td><td>22/07/2021</td><td></td><td></td><td></td><td>17/08/2021</td><td></td><td>40</td></tr> <tr><td>5</td><td>5 Days</td><td>12/07/2021</td><td>17/07/2021</td><td></td><td></td><td></td><td>17/07/2021</td><td></td><td>20</td></tr> <tr><td>10</td><td>5 Days</td><td>12/07/2021</td><td>17/07/2021</td><td>12/07/2021</td><td>OXX XXX XXX</td><td></td><td>22/07/2021</td><td></td><td></td></tr> <tr><td>10</td><td>5 Days</td><td>17/07/2021</td><td>22/07/2021</td><td>06/08/2021</td><td>OXX XXX XXX</td><td></td><td>16/08/2021</td><td></td><td>25</td></tr> </tbody> </table>	Previous Total No of item dispensed	Previous Supply duration	Previous Supply Start Date	Previous Supply End Date	Dispensing Date	Collector Name	MTAC Type and Status	Refill Appointment Date	Adherence Score	% MPR	5	10 Days	07/07/2021	17/07/2021				16/07/2021		33	5	10 Days	08/07/2021	18/07/2021	08/07/2021	CXXXX XXXXXXX		26/07/2021			5	10 Days	08/07/2021	18/07/2021	08/07/2021	CXXXX XXXXXXX		26/07/2021			10	10 Days	08/07/2021	18/07/2021	09/07/2021	DXXXX XXXXXXXXXXXX XXX XXXXXXXXXXXX		26/07/2021		1000	10	10 Days	08/07/2021	18/07/2021	08/07/2021	SXXXXXXXXXXXXXXXXX XXXXXXXXXXXX XXXX		26/07/2021			5	5 Days	12/07/2021	17/07/2021		AXXXXXXXX XX XXXXX		17/07/2021		20	4	10 Days	12/07/2021	22/07/2021				17/08/2021		40	5	5 Days	12/07/2021	17/07/2021				17/07/2021		20	10	5 Days	12/07/2021	17/07/2021	12/07/2021	OXX XXX XXX		22/07/2021			10	5 Days	17/07/2021	22/07/2021	06/08/2021	OXX XXX XXX		16/08/2021		25	<div data-bbox="1458 252 1870 347" style="border: 1px solid orange; padding: 5px; margin-bottom: 10px;"> <span>Label</span> <span>Label</span> <span style="border: 1px solid orange; padding: 2px;">Dispense</span> </div> <p>4. 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MAA report will display MPR value as stated in dispensing screen, which MPR count has already taken out <b>STOP, FULLY DISPENSED or SPUB OUT</b> record.</p> <div data-bbox="1196 635 2136 1082" style="border: 1px solid #0070C0; padding: 5px;"> <p><b>MEDICATION ADHERENCE ASSESSMENT REPORT</b></p> <p> <input type="text"/> Patient Name                  <input type="text"/> Previous Supply End Date Time From: 01/07/2021                  <input type="text"/> Dispensing Date Time From:         </p> <p> <input type="text"/> Patient ID No                  <input type="text"/> Previous Supply End Date Time To: 24/08/2021                  <input type="text"/> Dispensing Date Time To:         </p> <p> <input type="text"/> Patient MRN                  <input type="text"/> Refill Appointment Date Time From:                  <input type="text"/> Previous Dispensing Method: All         </p> <p> <input type="text"/> Visit Type: All                  <input type="text"/> Refill Appointment Date Time To:                  <input type="text"/> Previous Dispensing Location: All         </p> <p> <input type="text"/> Prescription Date From:                  <input type="text"/> Order Type: All                  <input type="text"/> Adherence Score:         </p> <p> <input type="text"/> Prescription Date To:                  <input type="text"/> Order Status: All                  <input type="text"/> Medication Possession Ratio (MPR): All         </p> <p style="text-align: right;">[ 11 - 16 / 16 ]</p> <table border="1"> <thead> <tr> <th>Original Rx No</th> <th>Diagnosis</th> <th>Date of Rx</th> <th>Patient Name</th> <th>Patient ID No</th> <th>Patient MRN</th> <th>Total Rx Duration</th> <th>MTAC Type and Status</th> <th>Refill Appointment Date</th> <th>Adherence Score</th> <th>% MPR</th> </tr> </thead> <tbody> <tr><td>ccc</td><td></td><td>16/07/2021</td><td>MXXXXX XXXXX XXXXXX</td><td>581</td><td>HPSF00148608</td><td>45 Days</td><td></td><td>26/07/2021</td><td></td><td>333</td></tr> <tr><td>assas</td><td></td><td>16/07/2021</td><td>SXXXXX XXXXXXX XXXXXX XXXXXXXX XXXXXX</td><td>900</td><td>HPSF00148607</td><td>6 Days</td><td></td><td>18/07/2021</td><td></td><td>67</td></tr> <tr><td>assss</td><td></td><td>16/07/2021</td><td>FXXXXXXXX XXXXXX XXXXXXXX</td><td>840</td><td>HPSF00148613</td><td>5 Days</td><td></td><td>18/07/2021</td><td></td><td>67</td></tr> <tr><td>sd</td><td></td><td>16/07/2021</td><td>SYAZ</td><td>990</td><td>HPSF00305646</td><td>12 Days</td><td></td><td>21/07/2021</td><td></td><td>167</td></tr> <tr><td>demam</td><td></td><td>19/07/2021</td><td>SYAZ</td><td>990</td><td>HPSF00305646</td><td>45 Days</td><td></td><td>29/07/2021</td><td></td><td></td></tr> </tbody> </table> </div>	Original Rx No	Diagnosis	Date of Rx	Patient Name	Patient ID No	Patient MRN	Total Rx Duration	MTAC Type and Status	Refill Appointment Date	Adherence Score	% MPR	ccc		16/07/2021	MXXXXX XXXXX XXXXXX	581	HPSF00148608	45 Days		26/07/2021		333	assas		16/07/2021	SXXXXX XXXXXXX XXXXXX XXXXXXXX XXXXXX	900	HPSF00148607	6 Days		18/07/2021		67	assss		16/07/2021	FXXXXXXXX XXXXXX XXXXXXXX	840	HPSF00148613	5 Days		18/07/2021		67	sd		16/07/2021	SYAZ	990	HPSF00305646	12 Days		21/07/2021		167	demam		19/07/2021	SYAZ	990	HPSF00305646	45 Days		29/07/2021		
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demam		19/07/2021	SYAZ	990	HPSF00305646	45 Days		29/07/2021																																																																																																																																																																										

### 5. Summary of Ticket Number and Requests on SPUB Record

No.	Ticket #	Description	Requests	Solution
1.	RMS: 200003760 E (C2- INT042037 621R)	<b>SPUB Record Report – add filter by Next Collection Date</b>  To add filter by Next Collection Date for SPUB Rekod (for SPUB In)	Add filter by Next Collection Date	To add filter by Next Collection Date (from and to) for SPUB Rekod (for SPUB In). Limit the range to 1 year

Function Flow	Current Version 2.4	New Version 2.5
1. SPUB Record filter by Next Collection Date	<p>1. Go to SPUB Record report. 2. There are <b>no filter by Next Collection Date From/To (1)</b>.</p>	<p>1. Go to SPUB Record report. 2. There are <b>filter by Next Collection Date From/To (1)</b> added and date is limit to 1 year.</p>

### 6. Summary of Ticket Number and Requests on Patient Registry

No.	Ticket #	Description	Requests	Solution
1.	C2-INT040169521R	<p><b><u>Report – Patient Registry: Request to add another filter column</u></b></p> <p>User request to provide column filter by discharge date. Refer attachment as reference.</p>	To add filter by Discharge Date/Time	<p><b><u>Report Patient Registry</u></b></p> <p>Add Filter by Discharge Date in Patient Registry</p>

Function Flow	Current Version 2.4	New Version 2.5
1. Patient Registry add filter by Discharge Date	<p>1. Open report Report Enquiry-Clinical-Patient Registry.</p> <p>2. User <b>not able to find filter(1) by Discharge Date.</b></p>	<p>1. Open report Report Enquiry-Clinical-Patient Registry.</p> <p>2. User <b>able to find filter(1) by Discharge Date.</b></p>

Function Flow	Current Version 2.4	New Version 2.5
	<p>Visit / Admission Date To <input type="text"/></p> <p>Referral <input type="text"/></p> <p>Race <input type="text"/> All</p> <p>Gender <input type="text"/> All</p> <p><input type="button" value="Search"/></p>	<p>Visit / Admission Date To <input type="text"/></p> <p>Referral <input type="text"/></p> <p>Discharge Date/Time From <input type="text"/></p> <p>Discharge Date/Time To <input type="text"/></p> <p><input type="button" value="Search"/></p>

### 7. Summary of Ticket Number and Requests on Drug Usage By Patient

No.	Ticket #	Description	Requests	Solution
1.	18384075C	<p><b><u>Request to create report to trace patient name by drug name and batch number</u></b></p> <p>User request to create report to trace patient name by drug name and batch number.</p> <p>Reason: If have product complaint/recall product, user able to trace back all patient that allocate to drug product complaint/recall product. That product complaint usually they call by batch number. Report "Drug Utilisation" is okay for user but if user can filter by batch number is more easier</p>	Able to trace patient name by drug and batch number	<p>Add batch number and expiry date in drug usage report, if one drug has 2 batch</p> <p>Solution - to add column batch number and expiry date, however if got 2 batch, then report will display in 2 row at Drug Usage By Patient Report.</p>

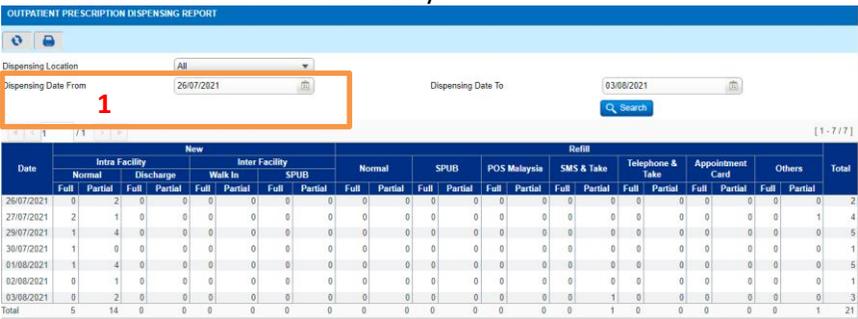
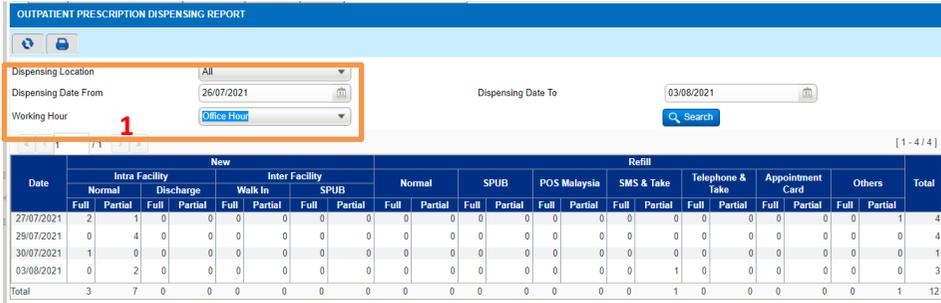
Function Flow	Current Version 2.4	New Version 2.5
1. Drug Usage by Patient display Batch No and Expiry Date	<p>1. Open Report Enquiry-Inpatient/ Outpatient -Drug Usage by Patient report.</p> <p>2. There are <b>no column by Batch No and Expiry Date(1)</b>.</p>	<p>1. Open Report Enquiry-Inpatient/ Outpatient -Drug Usage by Patient report.</p> <p>2. There are and column by <b>Batch No and Expiry Date(1)</b> found.</p>

Function Flow	Current Version 2.4	New Version 2.5																										
	<table border="1" data-bbox="432 300 1041 454"> <thead> <tr> <th data-bbox="432 300 656 387">Frequency</th> <th data-bbox="656 300 846 387">Dispensed Qty</th> <th data-bbox="846 300 1041 387">Dispensing Date</th> </tr> </thead> <tbody> <tr> <td data-bbox="432 387 656 454">OD (once daily)</td> <td data-bbox="656 387 846 454">1</td> <td data-bbox="846 387 1041 454">04/08/2021</td> </tr> </tbody> </table> <p data-bbox="591 264 696 501">1</p>	Frequency	Dispensed Qty	Dispensing Date	OD (once daily)	1	04/08/2021	<table border="1" data-bbox="1193 260 2089 592"> <thead> <tr> <th data-bbox="1193 260 1384 387">Frequency</th> <th data-bbox="1384 260 1574 387">Batch No.</th> <th data-bbox="1574 260 1765 387">Expiry Date</th> <th data-bbox="1765 260 1928 387">Dispensed Qty</th> <th data-bbox="1928 260 2089 387">Dispensing Date</th> </tr> </thead> <tbody> <tr> <td data-bbox="1193 387 1384 464">OM (every morning)</td> <td data-bbox="1384 387 1574 464">34534</td> <td data-bbox="1574 387 1765 464">04/01/2031</td> <td data-bbox="1765 387 1928 464">5</td> <td data-bbox="1928 387 2089 464">04/08/2021</td> </tr> <tr> <td data-bbox="1193 464 1384 526">TDS PRN</td> <td data-bbox="1384 464 1574 526">5016194</td> <td data-bbox="1574 464 1765 526">30/06/2023</td> <td data-bbox="1765 464 1928 526">5</td> <td data-bbox="1928 464 2089 526">04/08/2021</td> </tr> <tr> <td data-bbox="1193 526 1384 592">OD (once daily)</td> <td data-bbox="1384 526 1574 592">EJ010</td> <td data-bbox="1574 526 1765 592">31/10/2023</td> <td data-bbox="1765 526 1928 592">4</td> <td data-bbox="1928 526 2089 592">04/08/2021</td> </tr> </tbody> </table> <p data-bbox="1541 533 1570 560">1</p>	Frequency	Batch No.	Expiry Date	Dispensed Qty	Dispensing Date	OM (every morning)	34534	04/01/2031	5	04/08/2021	TDS PRN	5016194	30/06/2023	5	04/08/2021	OD (once daily)	EJ010	31/10/2023	4	04/08/2021
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### 8. Summary of Ticket Number and Requests on Prescription Dispensed

No.	Ticket #	Description	Requests	Solution
	I- PhIS01642 0116S	<p><b><u>Inpatient/Outpatient - Include the filtration for all report</u></b></p> <p>User request to add this filtration for all reports</p> <p>Filter :</p> <p>1.Office Hour : Example : Time : 8AM-1PM, 2-5PM</p> <p>2.Off office Hour : Example : 1-2PM, 5PM-8AM, Public Holiday</p> <p>User request able to set by facility user for DATE &amp; TIME for Facility office hour &amp; off office Hour.</p>	Add filter for 'After Office Hour'	<p>Filter for date and time in Prescription Dispensed report. Propose to use same concept as in Waiting Time report for filter by office hour</p> <p>To follow filter for working hour in Waiting Time report</p>
	I- PhIS01960 5917S	<p><b><u>Prescription Dispensed : No Record Found</u></b></p> <p>Report by user, When she generate report prescription dispensed for below cafeteria it show no record found.</p> <p>Location Farmasi Persakit Luar kaunter</p> <p>Dispensing Date From : 01/01/2017</p> <p>Dispensing Date To : 02/1/2017</p> <p>Dispensing Time From : 05.00 PM - 7.59 AM.</p> <p>then click button search it show not record found. But when user change time Dispensing Time To = 11.59 PM</p> <p>There is are record has been capture.</p>	Add filter for 'After Office Hour'	

No.	Ticket #	Description	Requests	Solution
		<p>According to user, As she try to generate for 1 month, User got no record found. Due to this user query why this report cannot be generate as user criteria.</p> <p>Change date for 1 month. (01/01/2017 - 31/01/2017)</p> <p>Dispensing Time From = 5.01 PM</p> <p>Dispensing Time To = 11.59 PM</p>		

Function Flow	Current Version 2.4	New Version 2.5																																																																																																																																																																																																																																																																																																																																												
1. Prescription Dispensed filter by working hour	<p>1. Open Report Enquiry-Inpatient/Outpatient-Prescription Dispensed report.</p> <p>2. User not able to filter by working hour. Filter is by <b>date and time (1)</b> and user need to enter manually.</p>  <p>Dispensing Location: All</p> <p>Dispensing Date From: 26/07/2021</p> <p>Dispensing Date To: 03/08/2021</p> <table border="1"> <thead> <tr> <th rowspan="3">Date</th> <th colspan="16">New</th> <th rowspan="3">Total</th> </tr> <tr> <th colspan="4">Intra Facility</th> <th colspan="4">Inter Facility</th> <th colspan="8">Refill</th> </tr> <tr> <th>Normal</th><th>Discharge</th><th>Walk In</th><th>SPUB</th> <th>Normal</th><th>SPUB</th><th>POS Malaysia</th><th>SMS &amp; Take</th> <th>Telephone &amp; Take</th><th>Appointment Card</th><th>Others</th> <th>Full</th><th>Partial</th><th>Full</th><th>Partial</th> </tr> </thead> <tbody> <tr> <td>26/07/2021</td> <td>0</td><td>2</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>2</td> </tr> <tr> <td>27/07/2021</td> <td>2</td><td>1</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>4</td> </tr> <tr> <td>29/07/2021</td> <td>1</td><td>4</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>5</td> </tr> <tr> <td>30/07/2021</td> <td>1</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>1</td> </tr> <tr> <td>01/08/2021</td> <td>1</td><td>4</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>5</td> </tr> <tr> <td>02/08/2021</td> <td>0</td><td>1</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>1</td> </tr> <tr> <td>03/08/2021</td> <td>0</td><td>2</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>3</td> </tr> <tr> <td>Total</td> <td>5</td><td>14</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> <td>21</td> </tr> </tbody> </table> <p>Dispensing Location: All</p> <p>Dispensing Date From: 26/07/2021</p>	Date	New																Total	Intra Facility				Inter Facility				Refill								Normal	Discharge	Walk In	SPUB	Normal	SPUB	POS Malaysia	SMS & Take	Telephone & Take	Appointment Card	Others	Full	Partial	Full	Partial	26/07/2021	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	27/07/2021	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	29/07/2021	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	30/07/2021	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	01/08/2021	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	02/08/2021	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	03/08/2021	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	Total	5	14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21	<p>1. 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## 9. Summary of Ticket Number and Requests on Prescription Management Inpatient

No.	Ticket #	Description	Requests	Solution
1.	I-PhIS050688019S	<p><b>Prescription Management IP - Request add new filter</b></p> <p>Ms Ain request add new filter Visit Type &amp; Order Type</p> <p>Reason:</p> <p>User want to filter patient visit type &amp; order type accordingly</p>	Filter by Order Type and Visit Type	Add filter by Visit Type. Order Type already exist.

Function Flow	Current Version 2.4	New Version 2.5
1. Prescription Management IP filter by Visit Type and Order Type	<p>1. Open Report Enquiry-Inpatient/Outpatient-Prescription Management IP.</p> <p>2. There are <b>no filter by Visit Type (1)</b>.</p>	<p>1. Open Report Enquiry-Inpatient/Outpatient-Prescription Management IP.</p> <p>2. There are <b>filter by Visit Type(1)</b>.</p>

Function Flow	Current Version 2.4	New Version 2.5																																																																
	<p>User Name <input type="text"/></p> <p>Order Type <input type="text" value="All"/></p> <p style="text-align: center; border: 1px solid orange; padding: 2px;">1</p> <p>&lt;&lt; &lt; 1 / 1 &gt; &gt;&gt;</p> <p>3. No column for Visit Type (2) in this report.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #003366; color: white;"> <th>Patient Location</th> <th>Order Type</th> <th style="border: 1px solid orange;"> </th> <th>Department</th> </tr> </thead> <tbody> <tr><td>WAD 3</td><td>Normal</td><td style="border: 1px solid orange;"> </td><td>General Medicine</td></tr> <tr><td>WAD 4</td><td>Normal</td><td style="border: 1px solid orange;"> </td><td>General Medicine</td></tr> <tr><td>WAD 3</td><td>Normal</td><td style="border: 1px solid orange;"> </td><td>General Medicine</td></tr> </tbody> </table>	Patient Location	Order Type		Department	WAD 3	Normal		General Medicine	WAD 3	Normal		General Medicine	WAD 3	Normal		General Medicine	WAD 3	Normal		General Medicine	WAD 3	Normal		General Medicine	WAD 3	Normal		General Medicine	WAD 4	Normal		General Medicine	WAD 3	Normal		General Medicine	<p>Order Type <input type="text" value="All"/></p> <p>Visit Type <input type="text" value="Inpatient"/></p> <p style="text-align: center; border: 1px solid orange; padding: 2px;">1</p> <p>&lt;&lt; &lt; 1 / 3 &gt; &gt;&gt;</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #003366; color: white;"> <th>Patient ID</th> <th>Patient</th> </tr> </thead> <tbody> <tr> <td> </td> <td>23 years</td> </tr> </tbody> </table> <div style="border: 1px solid orange; padding: 5px; margin-top: 5px;"> <p>All</p> <p style="background-color: #d9e1f2;">Inpatient</p> <p>SPUB</p> <p>Outpatient</p> <p>Walk-in</p> <p>Emergency</p> <p>Outsource</p> <p>Daycare</p> <p>PAC</p> </div> <p>3. A new column for Visit Type (2) also has been added.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #003366; color: white;"> <th>Patient Location</th> <th>Order Type</th> <th style="border: 1px solid orange;">Visit Type</th> <th>Department</th> </tr> </thead> <tbody> <tr><td>WAD 4</td><td>Normal</td><td style="border: 1px solid orange;">Inpatient</td><td>General Medicine</td></tr> <tr><td>WAD 4</td><td>Normal</td><td style="border: 1px solid orange;">Inpatient</td><td>General Medicine</td></tr> <tr><td>WAD 1</td><td>Normal</td><td style="border: 1px solid orange;">Inpatient</td><td>Obstetrics and Gynaecology</td></tr> <tr><td>WAD 1</td><td>Normal</td><td style="border: 1px solid orange;">Inpatient</td><td>Obstetrics and Gynaecology</td></tr> <tr><td>WAD 1</td><td>Normal</td><td style="border: 1px solid orange;">Inpatient</td><td>Obstetrics and Gynaecology</td></tr> </tbody> </table>	Patient ID	Patient		23 years	Patient Location	Order Type	Visit Type	Department	WAD 4	Normal	Inpatient	General Medicine	WAD 4	Normal	Inpatient	General Medicine	WAD 1	Normal	Inpatient	Obstetrics and Gynaecology	WAD 1	Normal	Inpatient	Obstetrics and Gynaecology	WAD 1	Normal	Inpatient	Obstetrics and Gynaecology
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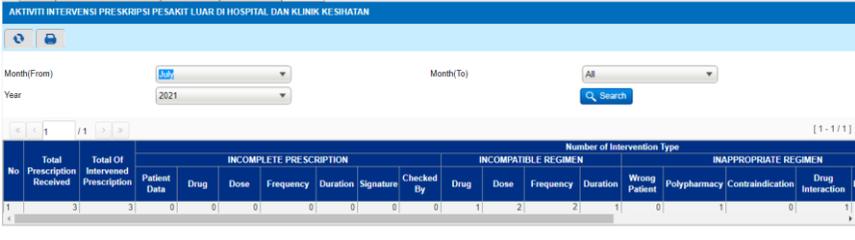
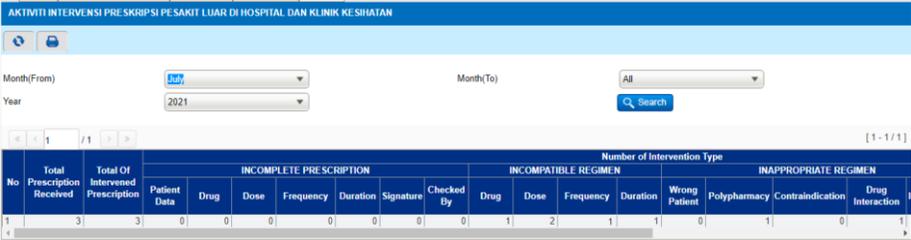
### 10. Summary of Ticket Number and Requests on Intervention Report, PF 5.4 and PF 6.3(b)

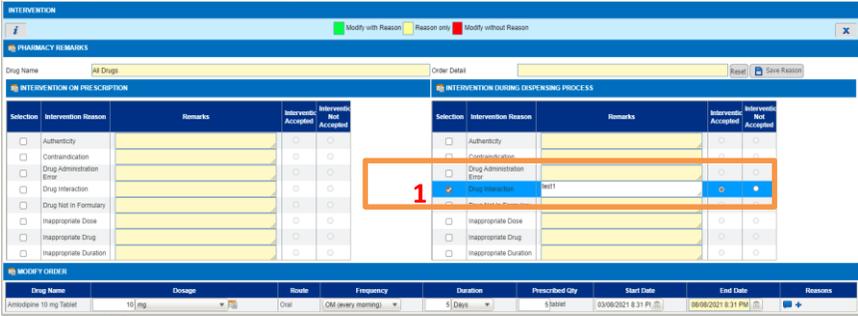
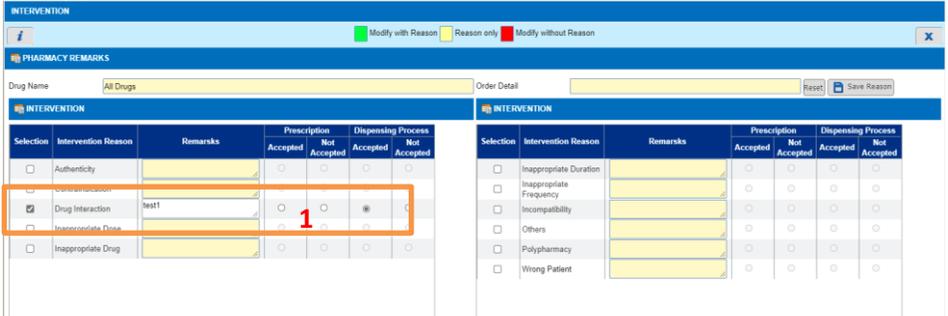
No.	Ticket #	Description	Requests	Solution
1.	RMS: 200000201 E	Intervention Rep  To capture reasons in Intervention report as 1 even though user enter multiple times in same cycle of dispensing.	Report should not count duplicate for same reason entered in 1 prescription number.	<b><u>Intervention Report</u></b>  To count record Intervention as 1 record (same reason entered) even though user enter multiple times in same cycle of dispensing.  Changes should apply to PF 5.4 and also in PF 6.3(b)

Function Flow	Current Version 2.4	New Version 2.5
1. Intervention report count intervention record as 1 of same reason entered	<p>1. At Screening and Preparation user <b>enter same intervention reason(1) in both screens.</b></p>	<p>1. At Screening and Preparation user <b>enter same intervention reason (1) in both screen.</b></p>

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In Intervention report, it will be count as <b>2 record (3)</b>.</p> <div style="border: 1px solid #4F81BD; padding: 5px;"> <p><b>INTERVENTION</b></p> <p>Visit Type: <input type="text" value="SALE"/> Patient Location: <input type="text"/></p> <p>Intervention Date From: 06/08/2021 Intervention Date To: 06/08/2021</p> <p>Intervened By: <input type="text"/> Intervention Level: <input type="text"/></p> <p>Order Date: <input type="text"/> Dispense Location: <input type="text"/></p> <p>Patient MRN: <input type="text"/> Intervention Reason: <input type="text"/></p> <p>Patient ID No: <input type="text"/> Prescriber: <input type="text"/></p> <p style="text-align: right;">[1 - 2/2]</p> <table border="1"> <thead> <tr> <th>Intervention Date</th> <th>Patient MRN</th> <th>Patient IC</th> <th>Patient Name</th> <th>Medication Order No.</th> <th>Original Rx No.</th> <th>Order Date</th> <th>Drug Name</th> <th>Order Details</th> <th>Modified Order Details</th> <th>Dispense Location</th> <th>Prescriber</th> <th>Discipline</th> <th>Intervention Level</th> </tr> </thead> <tbody> <tr> <td>06/08/2021 03:02 PM</td> <td>S</td> <td>HSM00241585</td> <td>JXXXXX XXXXX</td> <td>F-OP-ACH000119879</td> <td>2233</td> <td>04/08/2021 11:13 AM</td> <td>Folic Acid 5 mg Tablet</td> <td>5 mg OD, 7 Days</td> <td>10 mg OD, 7 Days</td> <td>Outpatient Pharmacy</td> <td>System PHIS</td> <td>General Medicine</td> <td>System</td> </tr> <tr> <td>06/08/2021 02:59 PM</td> <td>S</td> <td>HSM00241585</td> <td>JXXXXX XXXXX</td> <td>F-OP-ACH000119879</td> <td>2233</td> <td>04/08/2021 11:13 AM</td> <td>Folic Acid 5 mg Tablet</td> <td>5 mg OD, 7 Days</td> <td>10 mg OD, 7 Days</td> <td>Outpatient Pharmacy</td> <td>System PHIS</td> <td>General Medicine</td> <td>System</td> </tr> </tbody> </table> <p>Total Number Of Prescription Intervened: 1 Total Number Of Intervention: 2 % Of Intervention Accepted: 100</p> <table border="1"> <thead> <tr> <th>Level</th> <th>Intervention Reason</th> <th>Remarks</th> <th>Intervention Acceptance Status</th> <th>Location</th> <th>Intervention Level</th> </tr> </thead> <tbody> <tr> <td>Drug</td> <td>Inappropriate Frequency <b>3</b></td> <td>second</td> <td>Accepted</td> <td>Farmasi OP AOH</td> <td>Dispensing</td> </tr> <tr> <td>Drug</td> <td>Inappropriate Frequency</td> <td>test test</td> <td>Accepted</td> <td>Farmasi OP AOH</td> <td>Dispensing</td> </tr> </tbody> </table> </div>	Drug Name	Order Detail	Order Qty	Prev Disp Qty	Folic Acid 5 mg Tablet	10 mg, OD, Oral, 7 Days 04/08/2021 11:12 AM - 11/08/2021 11:12 AM	14 tablet	0 tablet	Sr No.	Reason	Remark	Status	1	Inappropriate Frequency <b>2</b>	test test	Active	2	Inappropriate Frequency	second	Active	Intervention Date	Patient MRN	Patient IC	Patient Name	Medication Order No.	Original Rx No.	Order Date	Drug Name	Order Details	Modified Order Details	Dispense Location	Prescriber	Discipline	Intervention Level	06/08/2021 03:02 PM	S	HSM00241585	JXXXXX XXXXX	F-OP-ACH000119879	2233	04/08/2021 11:13 AM	Folic Acid 5 mg Tablet	5 mg OD, 7 Days	10 mg OD, 7 Days	Outpatient Pharmacy	System PHIS	General Medicine	System	06/08/2021 02:59 PM	S	HSM00241585	JXXXXX XXXXX	F-OP-ACH000119879	2233	04/08/2021 11:13 AM	Folic Acid 5 mg Tablet	5 mg OD, 7 Days	10 mg OD, 7 Days	Outpatient Pharmacy	System PHIS	General Medicine	System	Level	Intervention Reason	Remarks	Intervention Acceptance Status	Location	Intervention Level	Drug	Inappropriate Frequency <b>3</b>	second	Accepted	Farmasi OP AOH	Dispensing	Drug	Inappropriate Frequency	test test	Accepted	Farmasi OP AOH	Dispensing	<table border="1"> <thead> <tr> <th>Drug Name</th> <th>Order Detail</th> <th>Order Qty</th> <th>Prev Disp Qty</th> </tr> </thead> <tbody> <tr> <td>Peginterferon Alpha-2a 180 mcg Prefilled Syringe</td> <td>360 mcg, 1Q4WK, Subcutaneous, 3 Months 05/08/2021 06:06 PM - 03/11/2021 06:06 PM</td> <td>6 PFSy</td> <td>0 PFSy</td> </tr> </tbody> </table> <p>2. 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