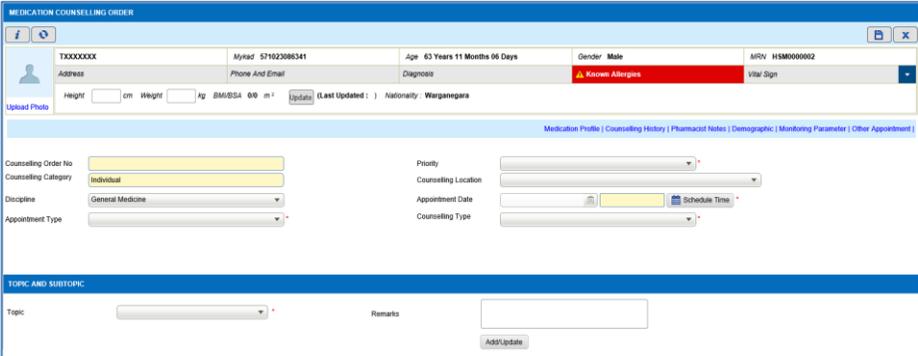## Summary of Ticket Number and Request for Counselling/ MTAC Virtual Session
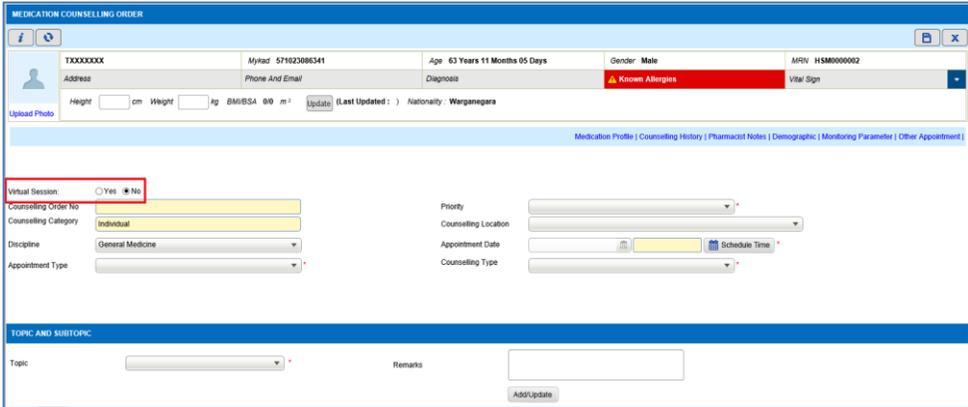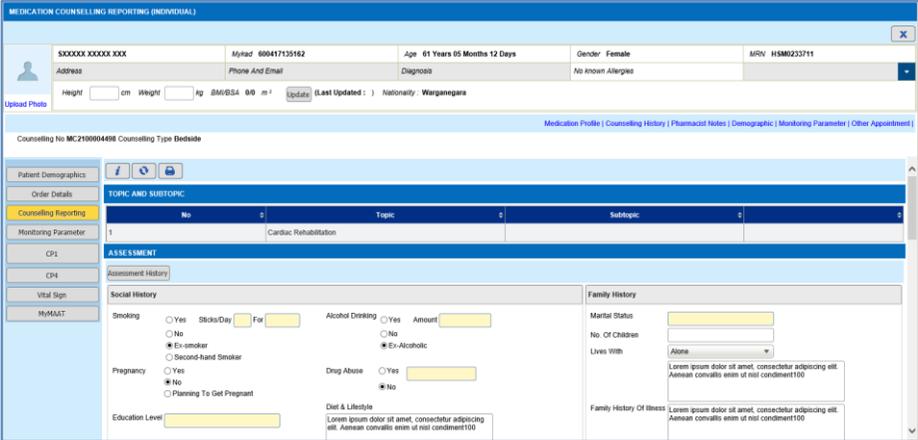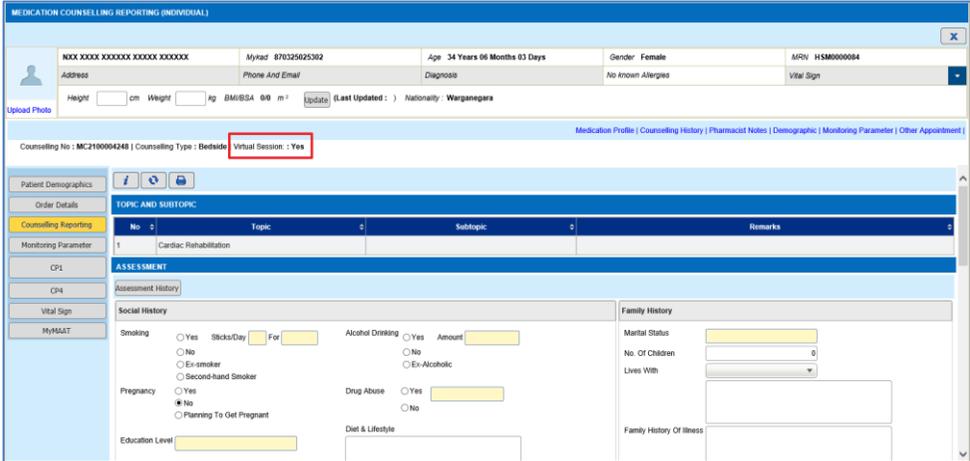
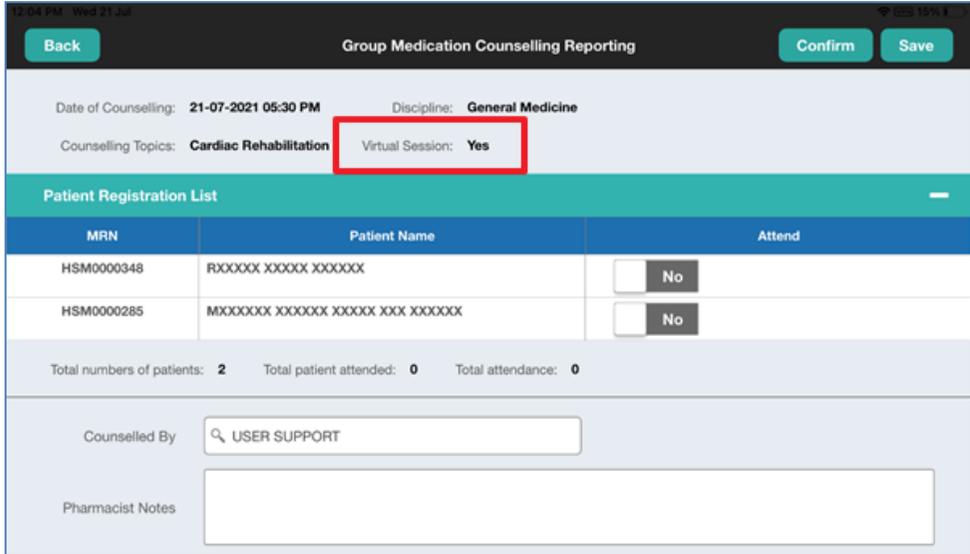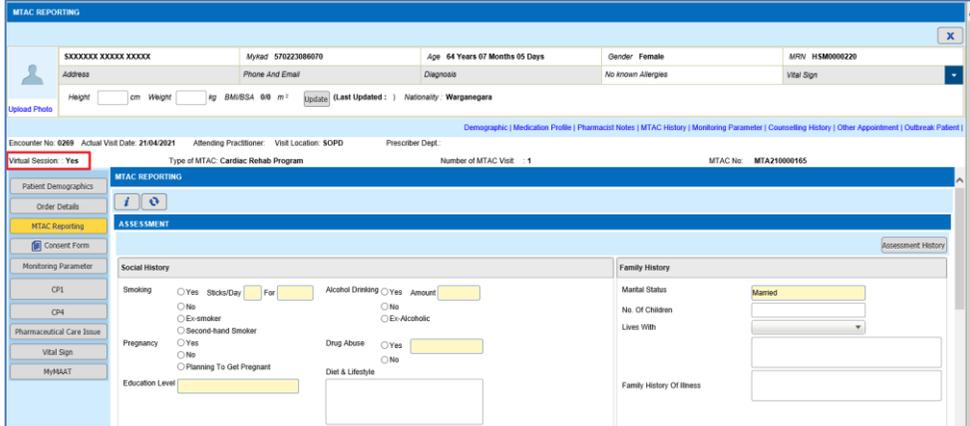| No.	Ticket #	Description	Requests	Solution
1.	200002422E	To add TELECOUNSELING option in Counselling Location	To add flag to be under virtual counselling. To pull into statistic	**Medication Counselling & MTAC** <u></u> 1. To add radio button for virtual counselling session with selection of Yes or No

2.	210006701E	To display Virtual counselling in reporting page. Add on for all modules (MC and MTAC)		2. Listing Screen - To add search filter for virtual counselling session with drop down value:
				• All
				• Yes
				• No
				
				These changes shall apply to:
				  i. Medication Counselling Individual Order
				  ii. Medication Counselling Group Order
				  iii. Medication Counselling Individual Order (Mobile)
				  iv. Medication Counselling Group Order (Mobile)
				  v. MTAC Order
				  vi. Report enquiry & BI Tools
				
				3. To display 'Virtual Session' at Medication counselling & MTAC report printing.
				- To display 'Virtual Session' = Yes or No, following the data captured during order

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5

1. Medication Counselling/ MTAC Order	**Pharmacy Transaction → Clinical → Medication Counselling /MTAC Order**
	
	Current version there is no option to differentiate between virtual or physical counselling session
	
		Pharmacy Transaction → Clinical → Medication Counselling /MTAC Order
		
		1. Added radio button for 'Virtual Session' with selection of Yes or No
		  - This radio button is defaulted to 'No'
		  - For old counselling/ MTAC record will be map to 'Virtual Session' = No
		  - This change shall apply to:
		    i. Medication Counselling Individual Order
		    ii. Medication Counselling Group Order
		    iii. Medication Counselling Individual Order (Mobile)
		    iv. Medication Counselling Group Order (Mobile)
		    v. MTAC Order
		
		Individual Medication Counselling Order

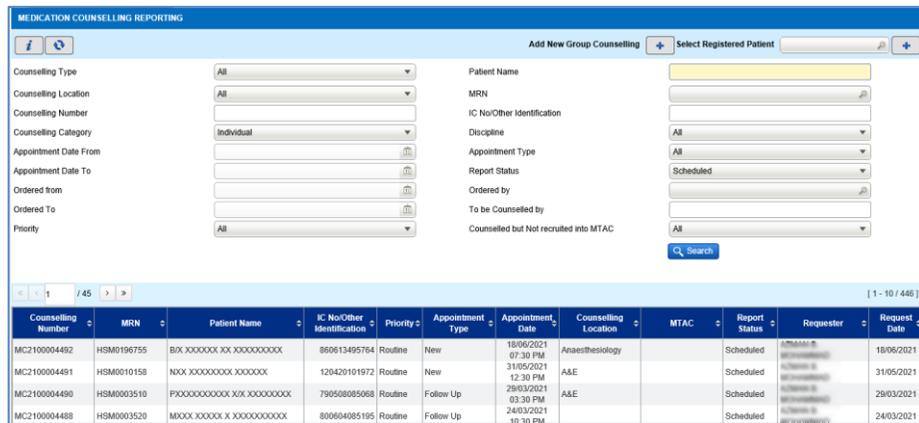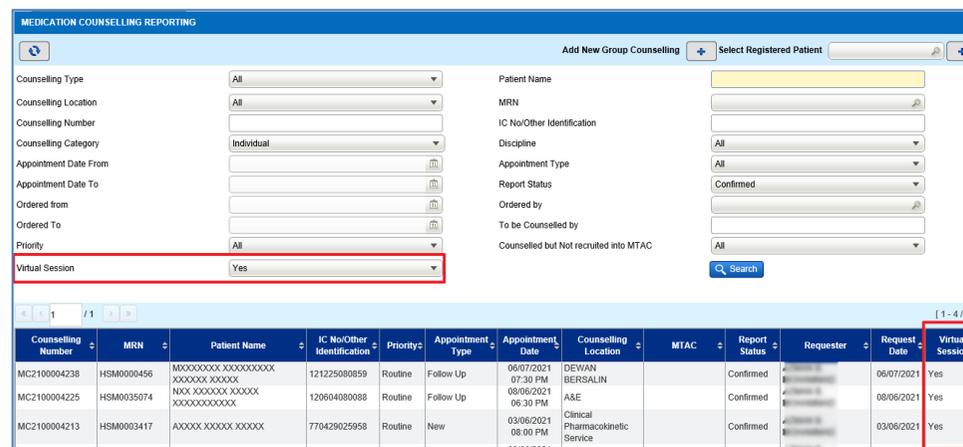| Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		Group Medication Counselling Order *Individual Medication Counselling Order (Mobile)*

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		Group Medication Counselling Order (Mobile) *MTAC order* 2. Fill in all required information and click on SAVE, Virtual session information will be displayed at reporting screen

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5

2. Medication Counselling/ MTAC Reporting	**Pharmacy Transaction → Clinical → Medication Counselling /MTAC Reporting**
	
	Current version there is no information to display if the counselling done is on virtual or physical session
	
		Pharmacy Transaction → Clinical → Medication Counselling /MTAC Reporting
		
		New version, added information to display 'Virtual Session: 'Yes' or 'No' depends on selected virtual session during order
		- This change shall apply to:
		  i. Medication Counselling Individual Reporting
		  ii. Medication Counselling Group Reporting
		  iii. Medication Counselling Individual Reporting (Mobile)
		  iv. Medication Counselling Group Reporting (Mobile)
		  v. MTAC Reporting
		
		Individual Medication Counselling Reporting

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		Group Medication Counselling Reporting *Individual Medication Counselling Reporting (Mobile)*

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		 Group Medication Counselling Reporting (Mobile) *MTAC Reporting*

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
3. Medication Counselling/ MTAC Report Printing	**Pharmacy Transaction → Clinical → Medication Counselling /MTAC Report Printing** Current version there is no information to display if the counselling done is on virtual or physical session 	**Pharmacy Transaction → Clinical → Medication Counselling /MTAC Report Printing** New version, has been displayed 'Virtual Session' = Yes or No, following the data captured during order *Individual Medication Counselling Report Printing Screen*

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		Group Medication Counselling Report Printing Screen *MTAC Report Printing Screen*

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5

4. Medication Counselling/ MTAC Report Listing	**Pharmacy Transaction → Clinical → Medication Counselling /MTAC Report Listing Screen**
	
	Current version there is no option to filter by virtual or physical session
	
		Pharmacy Transaction → Clinical → Medication Counselling /MTAC Report Listing Screen
		
		Open Medication Counselling/ MTAC report listing screen, added search filter for virtual session with drop down value as below:
		- All – shall display all record (default)
		- Yes – shall display record with 'virtual session' = Yes only
		- No – shall display record with 'virtual session' = No only
		This change shall apply to:
		    i. Medication Counselling Listing Screen (Web)
		    ii. Medication Counselling Listing Screen (Mobile)
		    iii. MTAC Listing Screen
		
		Medication Counselling Listing Screen

Function Flow	Medication Counselling/MTAC Screen in current Version 2.4	Medication Counselling/MTAC Screen in new Version 2.5
		 Medication Counselling Listing Screen (Mobile) *MTAC Listing Screen*

Summary of Ticket Number and Request for Group Medication Counselling Reporting

No.	Ticket #	Description	Requests	Solution
1.	210006701E	Group Medication Counselling Report Printing 1. To move Pharmacist Notes and Pharmacist field below the table of attendance 2. To add label 'Attendance List' above the table 3. Move Material & Technique Used up		**Group Medication Counselling Report Printing** 1. To move Pharmacist Notes and Pharmacist field below the table of attendance 2. To add label "Attendance List:" above the table 3. Move Material & Technique Used up
2.	210006702E	Mobile - Group Counselling Reporting 1. To rename 'Total numbers of patients' to 'No of patient's schedule' 2. To rename 'Total patient attended' to 'No of patient's attended' 3. To add new field for 'No of caregivers attended'		**Mobile - Group Counselling** 1. To rename 'Total numbers of patients' to 'No of patient's schedule' 2. To rename 'Total patient attended' to 'No of patient's attended' 3. To add new field for 'No of caregivers attended'

Function Flow	Group Medication Counselling Reporting in current Version 2.2	Group Medication Counselling Reorting in new Version 2.5
5. Group Medication Counselling Report Printing	**Pharmacy Transaction → Clinical → Group Medication Counselling Report Printing Screen** Current version Group medication counselling report printing screen is as below: 	**Pharmacy Transaction → Clinical → Group Medication Counselling Report Printing Screen** New Group Medication Counselling report printing as below: 1. Moved Pharmacist Notes and Pharmacist field below the table of attendance 2. Added label "Attendance List:" above the table 3. Moved Material & Technique Used up

Function Flow	Group Medication Counselling Reporting in current Version 2.2	Group Medication Counselling Reorting in new Version 2.5
6. Mobile Group Medication Counselling Reporting Screen	**Medication Counselling → Group Counselling Reporting** Current version Group medication counselling reporting in mobile application screen is as below: 	**Medication Counselling → Group Counselling Reporting** New Group Medication Counselling reporting in mobile application screen is as below: 1) Renamed "Total numbers of patients" to "No of patient's schedule" 2) Renamed "Total patient attended" to "No of patient's attended" 3) Added new field for "No of caregiver's attended"