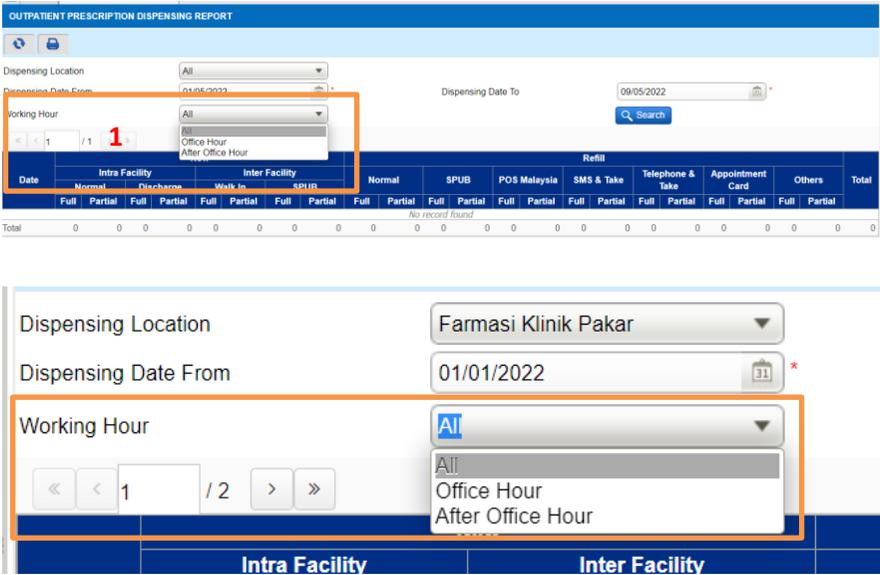
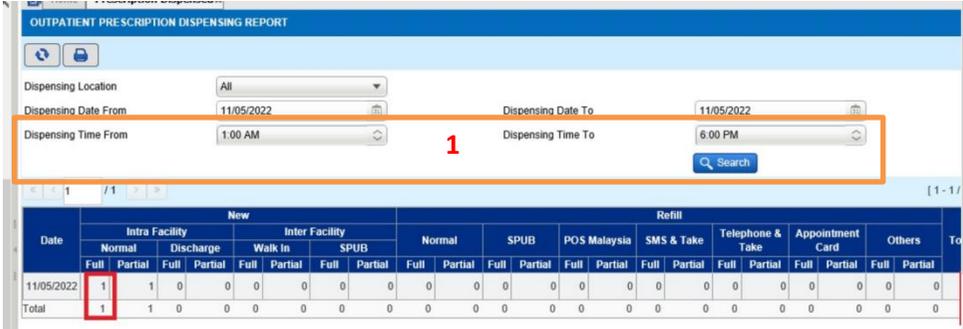


### 1. Summary of Ticket Number and Requests on Report Prescription Dispensed

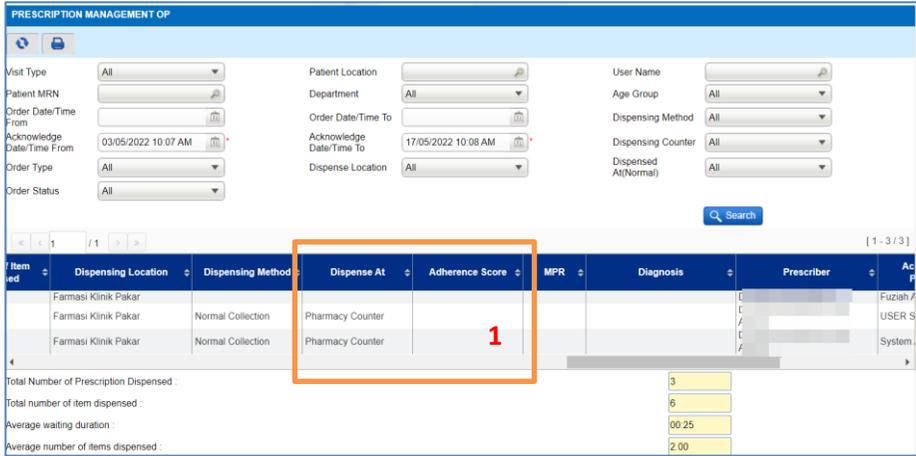
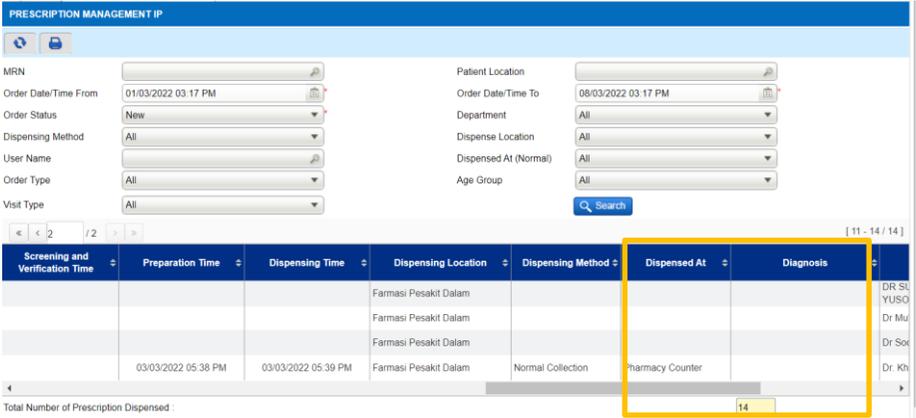
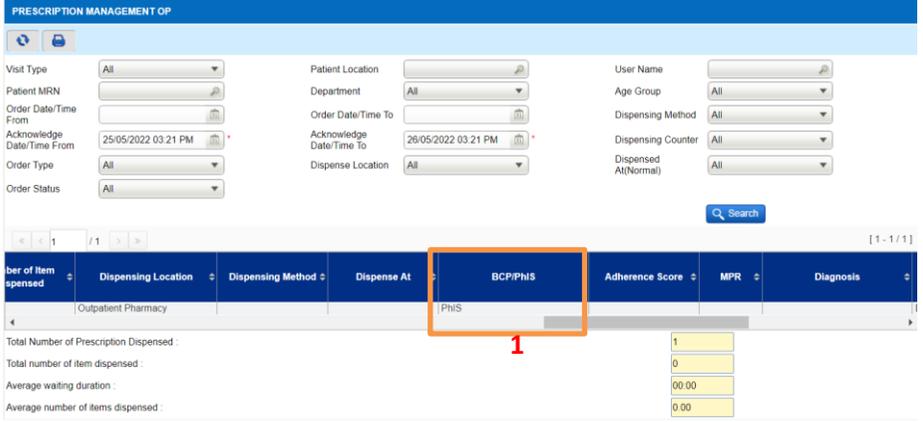
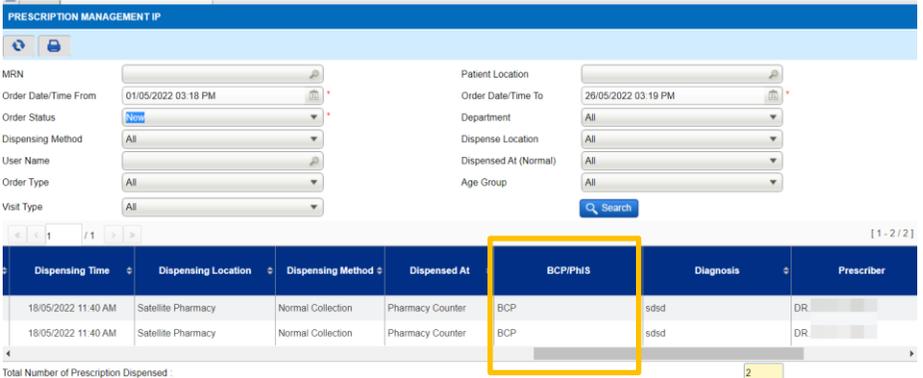
No.	Ticket #	Description	Requests	Solution
1.	210006697E	<p><b><u>PENAMBAHBAIKAN PADA PELAPORAN 'PRESCRIPTION DISPENSED'</u></b></p> <p>Pada versi baru PhIS (2.3.2.4), laporan bagi 'Prescription Dispensed' tidak dapat dijana melalui pemilihan masa, hanya dapat dijana dengan pemilihan tarikh sahaja, menyebabkan kesukaran bagi pihak kami untuk mengasingkan preskripsi pada waktu pejabat dan luar waktu pejabat.</p> <p>Perlu kembalikan semula fungsi pemilihan masa untuk lebih memudahkan permonitoran preskripsi pada waktu pejabat dan di luar waktu pejabat.</p>	Add in filter by time (office hour and after office hour)	1. Allow filter by time (to original format).
2.	210006698E	<p><b><u>PENJANAAN PELAPORAN 'PRESCRIPTION DISPENSED'</u></b></p> <p>Pada versi baru PhIS (2.3.2.4), laporan bagi 'Prescription Dispensed' tidak boleh disemak atau dijana pada setiap hari dan perlu menunggu pada 1hb bulan berikutnya, ini menyukarkan pihak kami untuk membuat semakan rutin terhadap preskripsi. Pihak farmasi pesakit luar perlu membuat semakan preskripsi setiap hari sebab permonitoran masa menunggu.</p> <p>Akses untuk menjana laporan preskripsi setiap hari perlu diberikan kepada pengguna supaya semakan harian preskripsi dapat dibuat secara rutin.</p>	Allow to generate report everyday	2. Allow to generate at any time (not by summary on 1st and 7th of the month).

Function Flow	Current Version 2.5.3.2	New Version 2.6
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Function Flow	Current Version 2.5.3.2	New Version 2.6																																																																									
<p>1. Prescription Dispensed filter by time</p>	<p>1. Go to report Prescription Dispensed report under Report/Enquiry-Pharmacy. 2. Filter is not by time but by group <b>‘Working Hour’</b> and <b>‘After Office Hour’(1)</b>.</p>  <p>Dispensing Location: Farmasi Klinik Pakar Dispensing Date From: 01/01/2022 Working Hour: All</p> <table border="1"> <thead> <tr> <th rowspan="2">Date</th> <th colspan="2">Intra Facility</th> <th colspan="2">Inter Facility</th> <th rowspan="2">Normal</th> <th rowspan="2">SPUB</th> <th rowspan="2">POS Malaysia</th> <th rowspan="2">SMS &amp; Take</th> <th rowspan="2">Telephone &amp; Take</th> <th rowspan="2">Appointment Card</th> <th rowspan="2">Others</th> <th rowspan="2">Total</th> </tr> <tr> <th>Full</th> <th>Partial</th> <th>Full</th> <th>Partial</th> </tr> </thead> <tbody> <tr> <td>Total</td> <td>0</td> </tr> </tbody> </table>	Date	Intra Facility		Inter Facility		Normal	SPUB	POS Malaysia	SMS & Take	Telephone & Take	Appointment Card	Others	Total	Full	Partial	Full	Partial	Total	0	0	0	0	0	0	0	0	0	0	0	0	<p>1. Go to report Prescription Dispensed report under Report/Enquiry-Pharmacy. 2. Filter time has been changed to <b>‘Dispensing Time From’</b> and <b>‘Dispensing Time To’(1)</b>.</p>  <p>Dispensing Location: All Dispensing Date From: 11/05/2022 Dispensing Time From: 1:00 AM Dispensing Time To: 8:00 PM</p> <table border="1"> <thead> <tr> <th rowspan="2">Date</th> <th colspan="2">Intra Facility</th> <th colspan="2">Inter Facility</th> <th rowspan="2">Normal</th> <th rowspan="2">SPUB</th> <th rowspan="2">POS Malaysia</th> <th rowspan="2">SMS &amp; Take</th> <th rowspan="2">Telephone &amp; Take</th> <th rowspan="2">Appointment Card</th> <th rowspan="2">Others</th> <th rowspan="2">Total</th> </tr> <tr> <th>Full</th> <th>Partial</th> <th>Full</th> <th>Partial</th> </tr> </thead> <tbody> <tr> <td>11/05/2022</td> <td>1</td> <td>1</td> <td>0</td> </tr> <tr> <td>Total</td> <td>1</td> <td>1</td> <td>0</td> </tr> </tbody> </table> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><i>Filter by Date range and Time range</i></p> <p><i>*If user enter both date and time range, output should be “from date to date” and then “from time to time”. (Not from “from date time” to “to date time”)</i></p> <p><i>E.g:</i></p> <p><i>Filter 1/4/2022 - 5/4/2022 from 5:30pm - 7:30am, record will filter by date first and then by time as below:</i></p> <p><i>1/4/2022 from 5:30pm to 2/4/2022 7:30am,</i></p> <p><i>2/4/2022 from 5:30pm to 3/4/2022 7:30am,</i></p> <p><i>3/4/2022 from 5:30pm to 4/4/2022 7:30am,</i></p> <p><i>4/4/2022 from 5:30pm to 5/4/2022 7:30am,</i></p> <p><i>5/4/2022 from 5:30pm to 5/4/2022 12:00am.</i></p> <p><b>notes:</b> end date +1 day for filter time pm to am</p> </div>	Date	Intra Facility		Inter Facility		Normal	SPUB	POS Malaysia	SMS & Take	Telephone & Take	Appointment Card	Others	Total	Full	Partial	Full	Partial	11/05/2022	1	1	0	0	0	0	0	0	0	0	0	0	Total	1	1	0	0	0	0	0	0	0	0	0	0
Date	Intra Facility		Inter Facility		Normal	SPUB									POS Malaysia	SMS & Take	Telephone & Take	Appointment Card	Others	Total																																																							
	Full	Partial	Full	Partial																																																																							
Total	0	0	0	0	0	0	0	0	0	0	0	0																																																															
Date	Intra Facility		Inter Facility		Normal	SPUB	POS Malaysia	SMS & Take	Telephone & Take	Appointment Card	Others	Total																																																															
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11/05/2022	1	1	0	0	0	0	0	0	0	0	0	0																																																															
Total	1	1	0	0	0	0	0	0	0	0	0	0																																																															

## 2. Summary of Ticket Number and Requests on Report Prescription Management OP and IP

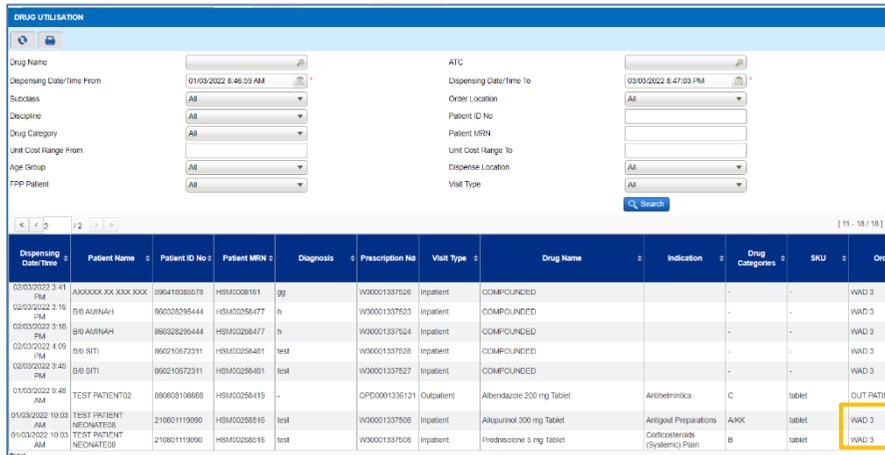
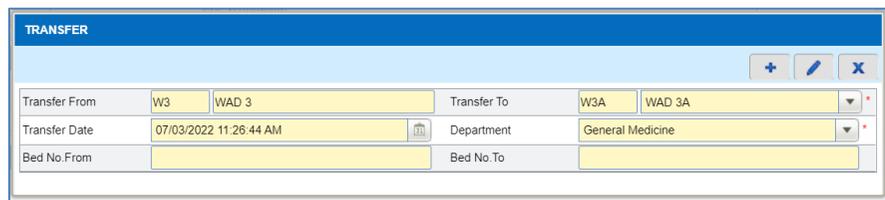
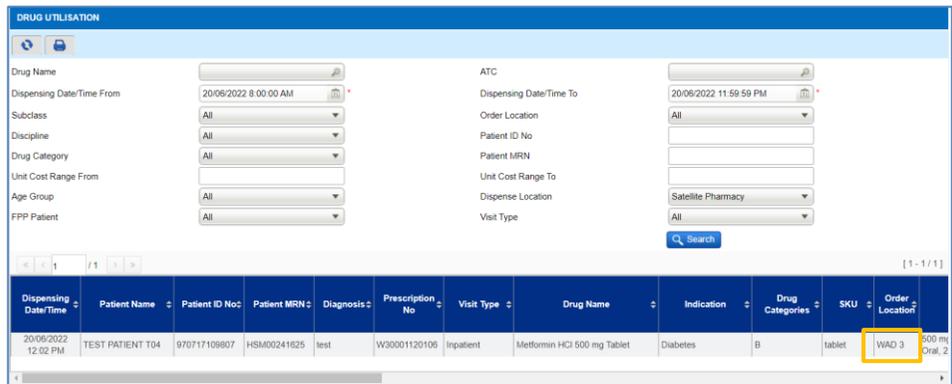
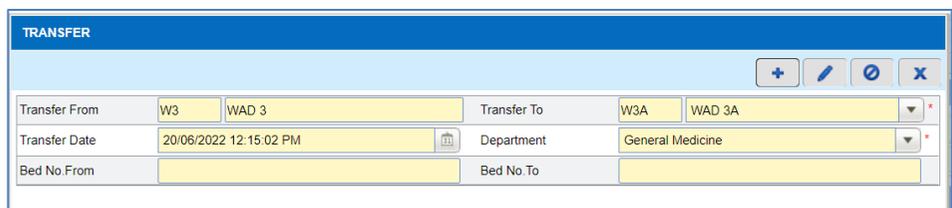
No.	Ticket #	Description	Requests	Solution
1.	200003663E	<p><b><u>Prescription management - To include Rx dispensed using BCP entry Apps</u></b></p> <p>To display all BCP prescription in report Prescription Management.</p> <p>When user record prescription in BCP entry apps during BCP activation, Rx which recorded using BCP entry apps are not shown in report prescription management after data from BCP entry apps successfully posted. Hence, user need to record manually details for all Rx that user recorded in BCP Entry apps during down time. Request to display all data BCP prescription in prescription management report.</p>	<p>To capture prescription record dispensed from BCP into report prescription management</p>	<p>To include Rx dispensed using BCP entry Apps into report prescription management (outpatient and inpatient).</p>

Function Flow	Current Version 2.5.3.2	New Version 2.6
<p>1. Display record from BCP at Prescription Management OP and IP</p>	<p>1. Current report does not include dispensing coming from BCP application.</p> <p>2. <b>No column 'BCP/PhIS'(1)</b> to display record is from PhIS dispensing or BCP dispensing.</p>  	<p>1. Current report does not include dispensing coming from BCP application.</p> <p>2. New column called <b>'BCP/PhIS'(1)</b> is added. It will show value as 'BCP' or 'PhIS'. User able to indicate record dispense from BCP or PhS.</p>   <ul style="list-style-type: none"> <li>• If column show value PHIS - means records are dispensed from PhIS application</li> <li>• If column show value BCP - means records are dispensed through BCP application</li> </ul>

### 3. Summary of Ticket Number and Requests Drug Utilisation and Drug Usage by Patient

No.	Ticket #	Description	Requests	Solution
1.	210005315E	<p><b><u>Antibiotic Microbial Stewardship - Usage By Patient to be shown under ordering location</u></b></p> <p>Requested for "usage by patient and drug utilization" to be showing patient original ordering location and not the current location</p> <p>Scenario: A Patient was given Antibiotic at ICU, however once transferred to Medical, the usage under department will be under Medical and not under ICU. Thus causing numbers of antibiotic usage in ICU to be lower and the other wards usage to be higher despite the antibiotic is being used in ICU.</p> <p>Issues happen for patient transferring wards.</p>	To show original order location in Drug Usage by patient and Drug Utilization Report.	To display initial ordering location instead of current location after patient transfer in Drug Usage by Patient and Drug Utilization Report.

Function Flow	Current Version 2.5.3.2	New Version 2.6

Function Flow	Current Version 2.5.3.2	New Version 2.6
<p>1. Drug Utilisation</p>	<p><b>Report/ Enquiry → Pharmacy → Inpatient/ Outpatient → Drug Utilisation</b></p> <ol style="list-style-type: none"> <li>Currently, 'Order location' reflect current location instead of location of order.</li> <li>'Order Location' before patient transfer is 'Wad3'.</li> </ol>  <ol style="list-style-type: none"> <li>Transfer patient from Wad 3 to Wad 3A</li> </ol> 	<p><b>Report/ Enquiry → Pharmacy → Inpatient/ Outpatient → Drug Utilisation</b></p> <ol style="list-style-type: none"> <li>In this version, 'Order Location' shall reflect the location of order.</li> <li>'Order Location' before patient transfer is 'Wad3'.</li> </ol>  <ol style="list-style-type: none"> <li>Transfer patient from Wad 3 to Wad 3A</li> </ol> 

Function Flow	Current Version 2.5.3.2	New Version 2.6
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4. After patient has transferred, 'Order Location' of report have change to the new location from Wad 3 to Wad 3A.

Dispensing Date/Time	Patient Name	Patient ID No	Patient MRN	Diagnosis	Prescription No	Visit Type	Drug Name	Indication	Drug Categories	SKU	Order Location
02/03/2022 3:41 PM	XXXXXXXX XX XXXX XXXX	480418085578	HSM000161	ps	W30001337526	Inpatient	COMPOUNDED				WAD 3
02/03/2022 3:16 PM	B/O AMINAH	860328295444	HSM00258477	h	W30001337523	Inpatient	COMPOUNDED				WAD 3
02/03/2022 3:18 PM	B/O AMINAH	860328295444	HSM00258477	h	W30001337524	Inpatient	COMPOUNDED				WAD 3
02/03/2022 4:09 PM	B/O SITI	860210672311	HSM00258481	test	W30001337528	Inpatient	COMPOUNDED				WAD 3
02/03/2022 3:45 PM	B/O SITI	860210672311	HSM00258481	test	W30001337527	Inpatient	COMPOUNDED				WAD 3
01/03/2022 9:48 AM	TEST PATIENT02	880808106888	HSM00258419		CP0001136121	Outpatient	Abendazole 300 mg Tablet	Antithermics	C	tablet	OUT PROTE
01/03/2022 10:03 AM	TEST PATIENT NEONATE08	210801119090	HSM00258516	test	W30001337508	Inpatient	Allopurinol 300 mg Tablet	Antigout Preparations	AKKK	tablet	WAD 3A
01/03/2022 10:03 AM	TEST PATIENT NEONATE08	210801119090	HSM00258516	test	W30001337508	Inpatient	Prednisolone 5 mg Tablet	Corticosteroids (Systemic) Plain	B	tablet	WAD 3A

4. After patient has transferred, 'Order Location' of report will reflect original location instead of patient's current location.

Dispensing Date/Time	Patient Name	Patient ID No	Patient MRN	Diagnosis	Prescription No	Visit Type	Drug Name	Indication	Drug Categories	SKU	Order Location
20/06/2022 12:02 PM	TEST PATIENT T04	970717109807	HSM00241825	test	W30001120106	Inpatient	Metformin HCl 500 mg Tablet	Diabetes	B	tablet	WAD 3

2. Drug Usage by Patient

**Report/ Enquiry → Pharmacy → Inpatient/ Outpatient → Drug Usage By Patient**

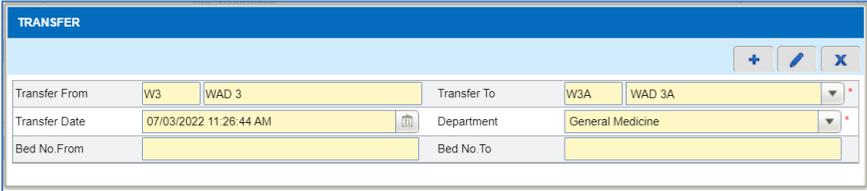
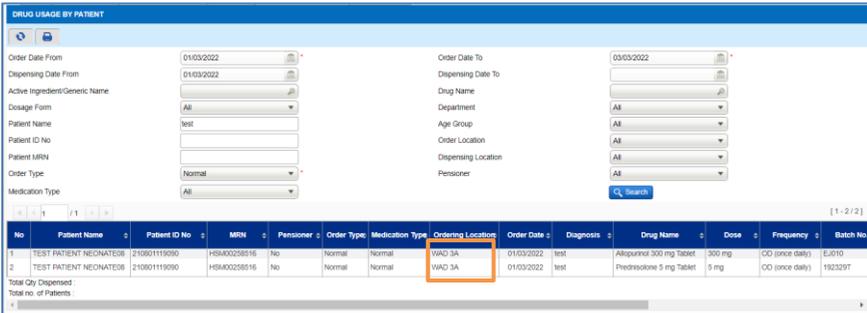
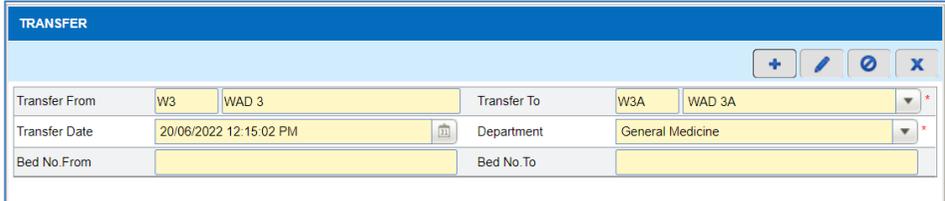
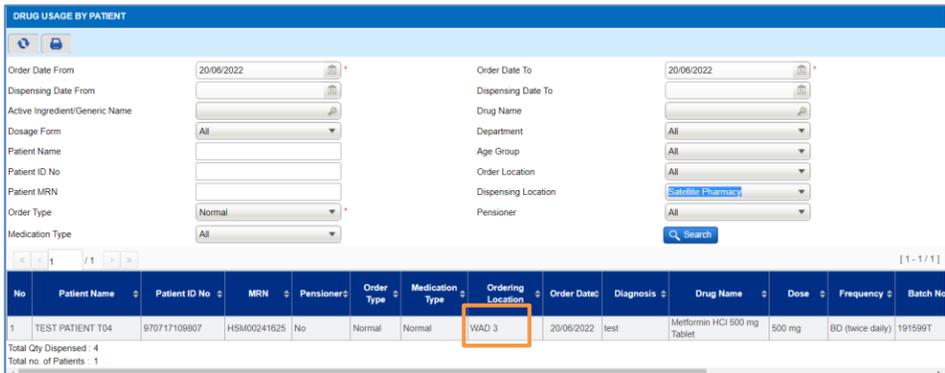
- Currently, 'Ordering location' reflect current location instead of location of order.
- 'Order Location' before patient transfer is 'Wad3'.

No	Patient Name	Patient ID No	MRN	Pensioner?	Order Type	Medication Type	Ordering Location	Order Date	Diagnosis	Drug Name	Dose	Frequency	Batch No
1	AXX XXXX XXXX	481018085674	HSM0057234	No	Normal	Normal	MOPD	03/03/2022	-	Prednisolone 5 mg Tablet	5 mg	OD (once daily)	192332T
2	AXX XXXX XXXX	481018085674	HSM0057234	No	Normal	Normal	MOPD	03/03/2022	-	Prednisolone 5 mg Tablet	5 mg	OD (once daily)	192332T
3	AXX XXXX XXXX	810515085655	HSM0190847	No	Normal	Normal	MOPD	01/03/2022	-	Prednisolone 5 mg Tablet	5 mg	OD (once daily)	192332T
4	TEST PATIENT NEONATE08	210801119090	HSM00258516	No	Normal	Normal	WAD 3	01/03/2022	test	Allopurinol 300 mg Tablet	300 mg	OD (once daily)	EJ010
5	TEST PATIENT NEONATE08	210801119090	HSM00258516	No	Normal	Normal	WAD 3	01/03/2022	test	Prednisolone 5 mg Tablet	5 mg	OD (once daily)	192329T

**Report/ Enquiry → Pharmacy → Inpatient/ Outpatient → Drug Usage By Patient**

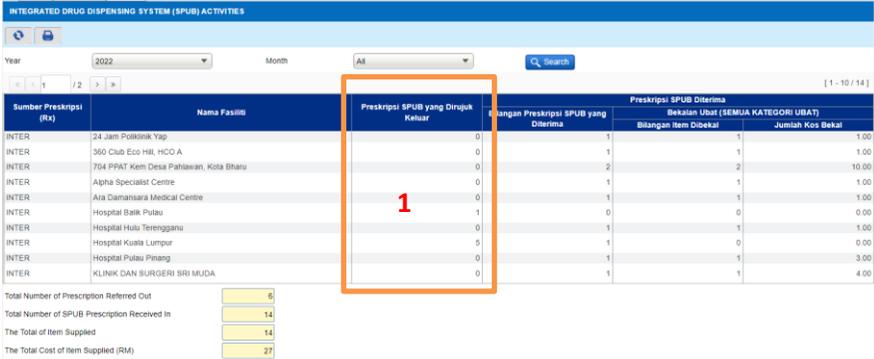
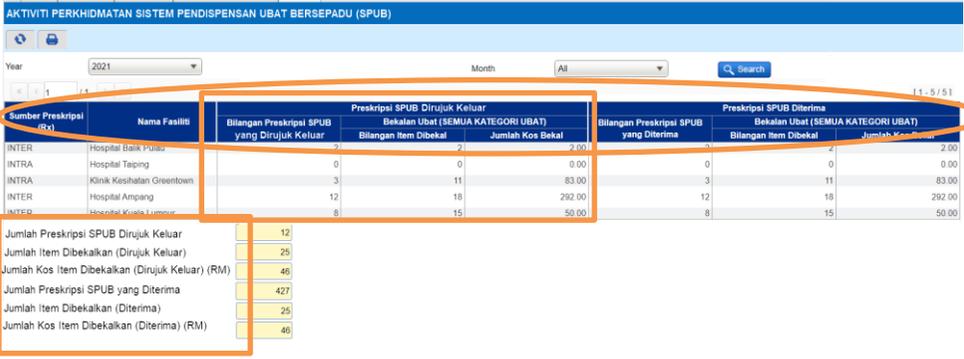
- In this version, 'Ordering Location' shall reflect the location of order.
- 'Order Location' before patient transfer is 'Wad3'.

No	Patient Name	Patient ID No	MRN	Pensioner?	Order Type	Medication Type	Ordering Location	Order Date	Diagnosis	Drug Name	Dose	Frequency	Batch No
1	TEST PATIENT T04	970717109807	HSM00241825	No	Normal	Normal	WAD 3	20/06/2022	test	Metformin HCl 500 mg Tablet	500 mg	BD (twice daily)	191599T

Function Flow	Current Version 2.5.3.2	New Version 2.6
	<p>3. Transfer patient from Wad 3 to Wad 3A</p>  <p>4. After patient has transferred, 'Ordering Location' of report have change to the new location from Wad 3 to Wad 3A.</p> 	<p>3. Transfer patient from Wad 3 to Wad 3A</p>  <p>4. After patient has transferred, 'Order Location' of report have change to the new location from Wad 3 to Wad 3A.</p> 

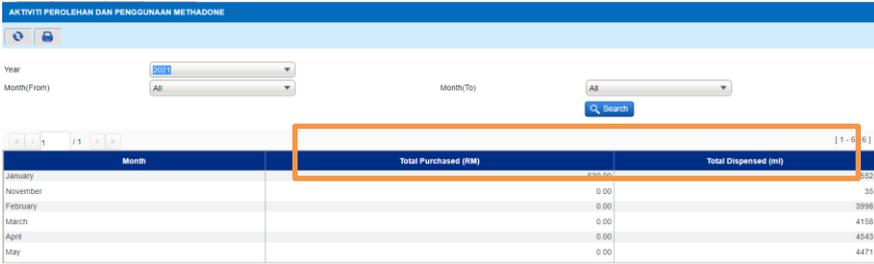
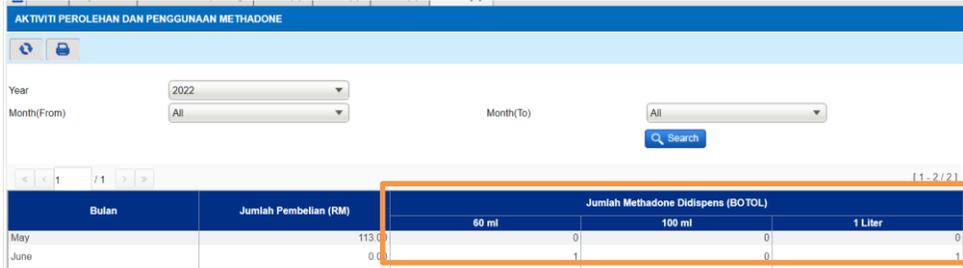
#### 4. Summary of Ticket Number and Requests on PF 5.2

No.	Ticket #	Description	Requests	Solution
1.	200000919E	<p><b><u>SPUB Activities - Request to add new column under number of prescription referred out</u></b></p> <p>User request to add new column under number of prescription referred out. User claimed he want generate report based on total of item referred out and total cost of referred out. Currently screen only display as received from others facility.</p>	Improvement – Add new column under number of prescription referred out	<ol style="list-style-type: none"> <li>To add in column for SPUB Yang Dirujuk Keluar (SPUB Out) information for both report enquiry and BI Dashboard. Refer to report specification for more details.</li> <li>Table Summary also need to change to follow latest design of this report.</li> <li>Improvement – Add new column under number of prescription referred out.</li> <li>To change title from English to Malay.</li> </ol>

Function Flow	Current Version 2.5.3.2	New Version 2.6
<p>1. PF 5.2 - to have information for SPUB Dirujuk Keluar</p>	<p>1. Open PF 5.2 report. 2. No detail information display for 'SPUB Dirujuk Keluar' and title still in English(1).</p> 	<p>1. Open PF 5.2 report. 2. There are details information on 'SPUB Dirujuk Keluar' and report title has been changed to Malay language. Changes apply to PDF and Excel format.</p>  <p>Report details on new field:</p> <ul style="list-style-type: none"> <li>• <i>Bilangan Preskripsi yang Dirujuk Keluar</i> - The total of prescription referred to other facilities through SPUB (SPUB Out)</li> <li>• <i>Bekalan Ubat Dibekal</i> - The number of all categories of drug referred to other facilities through SPUB (SPUB out)</li> <li>• <i>Jumlah Kos Bekal</i> - The cost of all categories of drug referred to other facilities through SPUB (SPUB out)</li> </ul> <p>Report summary details:</p> <ul style="list-style-type: none"> <li>• <i>Jumlah Preskripsi SPUB Dirujuk Keluar</i> - Total Prescription Referred Out</li> <li>• <i>Jumlah Preskripsi SPUB Diterima</i> - Total SPUB Prescription Received In</li> <li>• <i>Jumlah Item Dibekal (Dirujuk Keluar)</i> - Total of Item Supplied (Referred out)</li> <li>• <i>Jumlah Kos Item Dibekal (Dirujuk Keluar)</i> - Total Cost of Item Supplied (Referred out)</li> <li>• <i>Jumlah Item Dibekal (Diterima)</i> - Total of Item Supplied (Received)</li> <li>• <i>Jumlah Kos Item Dibekal (Diterima)</i> - Total Cost of Item Supplied (Received)</li> </ul>

### 5. Summary of Ticket Number and Requests on PF 5.7(a)

No.	Ticket #	Description	Requests	Solution
1.	210005941E	<p><b><u>Methadone PF5.7(a)-Request to add in column for packaging of 60ml, 100ml and 1L methadone</u></b></p> <p>Request to add in column for packaging 60ml, 100ml and 1L of total dispensing bottle so that data generated as according to packaging that used/indent in the facility.</p> <p><i>Data sekarang yang dilampirkan tidak menunjukkan jenis botol yang digunakan. Terdapat 3 SKU Syrup methadone iaitu 60ml, 100ml, 1L.</i></p>	Request to add in column for packaging 60ml, 100ml and 1L in report.	<p>To add in column for packaging 60ml, 100ml and 1L of total dispensing bottle so that data generated as according to packaging that used/indent in the facility.</p> <p>Changes to both report PhIS report and Dashboard.</p>

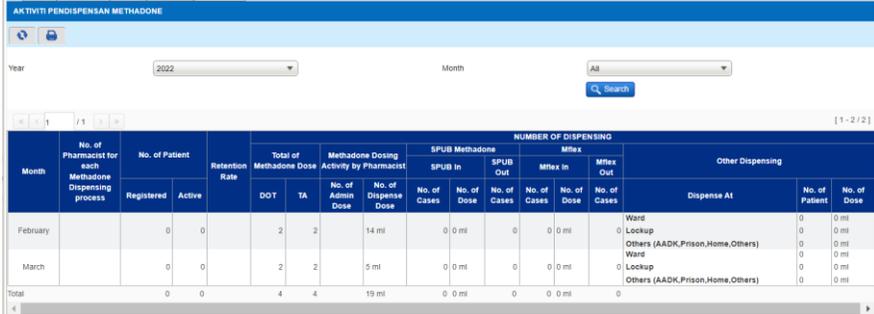
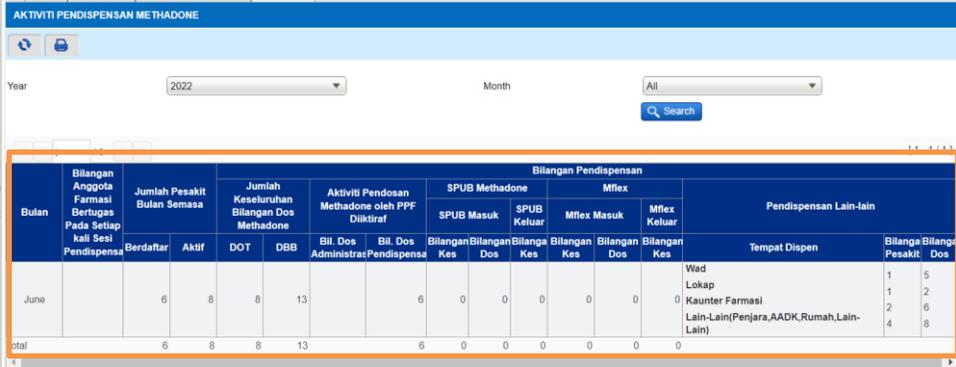
Function Flow	Current Version 2.5.3.2	New Version 2.6
<p>1. PF 5.7(a) - to display dispensed in 60ml, 100ml and 1 liter.</p>	<p>1. Open PF 5.7(a). 2. No column display for 60ml, 100ml and 1liter.</p> 	<p>1. Open PF 5.7(a). 2. Found new column, <b>Jumlah Didispense in 60ml, 100ml and 1 Liter</b>. Changes apply to PDF and Excel format. Title has been changed to <b>Malay</b>.</p>  <p><b>Notes:</b> Total of Methadone Dispensing in 60ml, 100ml and 1L is count by bottles which has been dispensed to patients and not the total of methadone in stock.</p> <ul style="list-style-type: none"> <li>• Calculation: 60ml/100ml and 1 liter for methadone dispensing under <b>Jumlah Methadone Didispens (BOTOL)</b> in report - System will calculate based on which batch the item is dispense. Item batch will then match with packaging description. To count by Dispensed Quantity.</li> <li>• Eg. Dispense 2000ml using 100ml bottle, total dispense=20 bottle. If dispense 2040ml using 100ml bottle, total dispense=20.4 bottle= 21 bottles (always round up).</li> </ul> <p><i>“bilangan botol sirap methadone berisipadu 60ml, 100ml dan 1 liter yang telah didispens kepada semua pesakit, bukan jumlah methadone dalam simpanan.”</i></p>

### 6. Summary of Ticket Number and Requests on PF 5.7(b)

No.	Ticket #	Description	Requests	Solution
1.	210005901E	<p><b><u>Methadone PF5.7(b)-Request to delete column Retension Rate</u></b></p> <p>Selaras dengan minit mesyuarat penyelarasan perkhidmatan pendispensan methadone KKM.600-34/3/3 Jld.3 (38) bertarikh 30 Mac 2021 melalui perutusan pengerusi, jelas menyatakan kadar retensi telah digugurkan daripada Manual Pelaporan PF yang telah dikemaskini.</p>	Request to delete column Retension Rate	To remove column 'Retention Rate'.
2.	210005902E	<p><b><u>Methadone PF5.7(b)-Request to delete/ blank total number of registered patient</u></b></p> <p>Leave it Blank.</p> <p>Bilangan kumulatif pesakit yang didaftarkan di Pusat RTG Methadone adalah berdasarkan jumlah pesakit pada bulan semasa di fasiliti.</p>	Request to make the count correct	To correct count for 'Number of Patient (Registered) and (Active).
3.	210005904E	<p><b><u>Methadone PF5.7(b)-Data in column Total of Methadone Dose (TA) is inaccurate</u></b></p> <p>Calculation was wrong, it was not considering the drug strength.</p> <p>Bilangan TA perlu dikira mengikut kuantiti yang dimasukkan oleh user dalam methadone dispensing window dan bukannya dikira mengikut bilangan transaksi yang dilakukan oleh user.</p>	To count DOT and TA correctly, which is by transaction dispense by user	Count DOT and TA correctly, which is by transaction dispense by user. To count TA by number of dosing when user dispense methadone order.
4.	210004436E	<p><b><u>PF 5.7 (b)</u></b></p> <p>Suggest to put 'Prison' under 'Ward' row and Others insert Lock Up data. Data for dispensing at Prison is more compared to Ward</p>	25/5/2022 – Request change to put 'Pharmacy Counter' row under 'Lockup' and 'Prison/AADK/Home/Other' under Others (Lain-Lain).	To put 'Pharmacy Counter' row under 'Lockup' and 'Prison/AADK/Home/Other' under Others (Lain-Lain).

No.	Ticket #	Description	Requests	Solution
5.	210005906E	<p><b><u>Methadone PF5.7(b) - Request to change from ml to frequency for SPUB In, MFlex In &amp; Pendispensan**</u></b></p> <p>No. of Dispense Dose - currently in mL (inaccurate statistic captured).</p> <p>It should reflect on the frequency of medication given to patients instead of in mL in order to make it useful to users (how many times patient is given the medication).</p>	No. of Dispense Dose - currently in mL (inaccurate statistic captured).	No of dispense dose count by number of dosing and not 'ml'
6.	210005908E	<p><b><u>PF5.7(b)-Request to change title of "methadone...by pharmacist' to Accredited Pharmacist Assistant</u></b></p> <p>Wrong personnel directed. as directed in existing Manual Methadone Reten</p>	Request to change title of "methadone...by pharmacist	To change title of "Methadone...by pharmacist' to 'Accredited Pharmacist Assistant'.

Function Flow	Current Version 2.5.3.2	New Version 2.6
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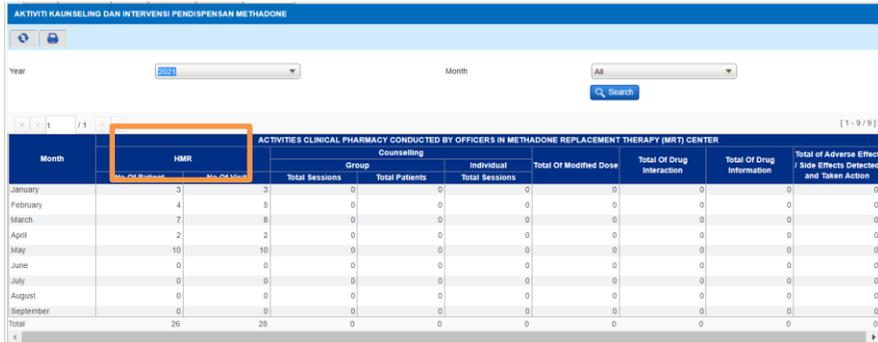
Function Flow	Current Version 2.5.3.2	New Version 2.6																														
<p>1. PF 5.7(b) - enhancement</p>	<p>1. Open PF 5.7(b).</p> <p>2. Current report view display as below.</p>  <p>i. Column 'Retention Rate' display as below:</p> <table border="1" data-bbox="510 726 954 1008"> <thead> <tr> <th colspan="2">No. of Patient</th> <th rowspan="2">Retention Rate</th> <th colspan="2">Total of Methadone Dose</th> </tr> <tr> <th>Registered</th> <th>Active</th> <th>DOT</th> <th>TA</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td></td> <td>0</td> <td>0</td> </tr> </tbody> </table> <p>ii. Count for 'Number of Patient (Registered) and (Active) is wrong (value taken from patient registration active and inactive)</p>	No. of Patient		Retention Rate	Total of Methadone Dose		Registered	Active	DOT	TA	0	0		0	0	<p>1. Open PF 5.7(b).</p> <p>2. Enhancement report has several changes as below:</p>  <p>i. Column 'Retention Rate' has been removed</p> <table border="1" data-bbox="1496 774 1865 1173"> <thead> <tr> <th colspan="2">Jumlah Pesakit Bulan Semasa</th> <th colspan="2">Jumlah Keseluruhan Bilangan Dos Methadone</th> </tr> <tr> <th>Berdaftar</th> <th>Aktif</th> <th>DOT</th> <th>DBB</th> </tr> </thead> <tbody> <tr> <td>6</td> <td>8</td> <td>8</td> <td>13</td> </tr> <tr> <td>6</td> <td>8</td> <td>8</td> <td>13</td> </tr> </tbody> </table> <p>ii. Count for 'Number of Patient (Registered) and (Active) has been corrected which taken from Methadone Patient Details (count for Active/Inactive) and registered patient (record must exist in Methadone Dispensing and have methadone order).</p>	Jumlah Pesakit Bulan Semasa		Jumlah Keseluruhan Bilangan Dos Methadone		Berdaftar	Aktif	DOT	DBB	6	8	8	13	6	8	8	13
No. of Patient		Retention Rate	Total of Methadone Dose																													
Registered	Active		DOT	TA																												
0	0		0	0																												
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6	8	8	13																													
6	8	8	13																													

Function Flow	Current Version 2.5.3.2	New Version 2.6																																				
	<div data-bbox="645 252 855 801" data-label="Table"> <table border="1"> <thead> <tr> <th colspan="2">No. of Patient</th> </tr> <tr> <th>Registered</th> <th>Active</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>1</td> </tr> <tr> <td>1</td> <td>1</td> </tr> <tr> <td>0</td> <td>0</td> </tr> <tr> <td>0</td> <td>0</td> </tr> <tr> <td>2</td> <td>2</td> </tr> </tbody> </table> </div> <p data-bbox="338 836 1052 868">iii. Count TA is wrong where it count as 1 even TA is 2 or 3.</p> <div data-bbox="629 906 846 1382" data-label="Table"> <table border="1"> <thead> <tr> <th colspan="2">Total of Methadone Dose</th> </tr> <tr> <th>DOT</th> <th>TA</th> </tr> </thead> <tbody> <tr> <td>1077</td> <td>257</td> </tr> <tr> <td>888</td> <td>284</td> </tr> </tbody> </table> </div>	No. of Patient		Registered	Active	1	1	1	1	0	0	0	0	2	2	Total of Methadone Dose		DOT	TA	1077	257	888	284	<div data-bbox="1563 268 1850 801" data-label="Table"> <table border="1"> <thead> <tr> <th colspan="2">Jumlah Pesakit Bulan Semasa</th> </tr> <tr> <th>Berdaftar</th> <th>Aktif</th> </tr> </thead> <tbody> <tr> <td>6</td> <td>8</td> </tr> <tr> <td>6</td> <td>8</td> </tr> </tbody> </table> </div> <p data-bbox="1249 836 2152 906">iii. Count TA by number of dosing when user dispense methadone order. If TA = 2, report will count it as 2 and not 1.</p> <div data-bbox="1552 938 1823 1366" data-label="Table"> <table border="1"> <thead> <tr> <th colspan="2">Jumlah Keseluruhan Bilangan Dos Methadone</th> </tr> <tr> <th>DOT</th> <th>DBB</th> </tr> </thead> <tbody> <tr> <td>8</td> <td>13</td> </tr> </tbody> </table> </div>	Jumlah Pesakit Bulan Semasa		Berdaftar	Aktif	6	8	6	8	Jumlah Keseluruhan Bilangan Dos Methadone		DOT	DBB	8	13
No. of Patient																																						
Registered	Active																																					
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Function Flow	Current Version 2.5.3.2	New Version 2.6																																													
	<p>iv. 'Pharmacy Counter' not in the list.</p> <table border="1" data-bbox="387 320 1079 663"> <thead> <tr> <th colspan="3">Other Dispensing</th> </tr> <tr> <th>Dispense At</th> <th>No. of Patient</th> <th>No. of Dose</th> </tr> </thead> <tbody> <tr> <td>Ward</td> <td>0</td> <td>0 ml</td> </tr> <tr> <td>Lockup</td> <td>0</td> <td>0 ml</td> </tr> <tr> <td>Others (AADK,Prison,Home,Others)</td> <td>0</td> <td>0 ml</td> </tr> </tbody> </table> <p>v. No. of Dispense Dose count by dosing in 'ml'.</p> <table border="1" data-bbox="647 764 878 1043"> <thead> <tr> <th colspan="2">Methadone Dosing Activity by Pharmacist</th> </tr> <tr> <th>No. of Admin Dose</th> <th>No. of Dispense Dose</th> </tr> </thead> <tbody> <tr> <td></td> <td>22103 ml</td> </tr> </tbody> </table> <p>vi. Title display as "Methadone Dosing Activity by Pharmacist'.</p>	Other Dispensing			Dispense At	No. of Patient	No. of Dose	Ward	0	0 ml	Lockup	0	0 ml	Others (AADK,Prison,Home,Others)	0	0 ml	Methadone Dosing Activity by Pharmacist		No. of Admin Dose	No. of Dispense Dose		22103 ml	<p>iv. 'Pharmacy Counter' under Lockup' row. 'AADK' and 'Prison' insert into 'Others'.</p> <table border="1" data-bbox="1361 362 1995 722"> <thead> <tr> <th colspan="3">Pendispensan Lain-lain</th> </tr> <tr> <th>Tempat Dispen</th> <th>Bilangan Pesakit</th> <th>Bilangan Dos</th> </tr> </thead> <tbody> <tr> <td>Wad</td> <td>1</td> <td>5</td> </tr> <tr> <td>Lokap</td> <td>1</td> <td>2</td> </tr> <tr> <td>Kaunter Farmasi</td> <td>2</td> <td>6</td> </tr> <tr> <td>Lain-Lain(Penjara,AADK,Rumah,Lain-Lain)</td> <td>4</td> <td>8</td> </tr> </tbody> </table> <p>v. No. of Dispense Dose count by dosing and not in 'ml'.</p> <table border="1" data-bbox="1597 828 1854 1131"> <thead> <tr> <th colspan="2">Aktiviti Pendosan Methadone oleh PPF Diiktiraf</th> </tr> <tr> <th>Bil. Dos Administrat</th> <th>Bil. Dos Pendispensa</th> </tr> </thead> <tbody> <tr> <td></td> <td>6</td> </tr> </tbody> </table> <p>vi. Change title of "Methadone...by pharmacist' to 'Aktiviti Pendosan Methadone oleh Pegawai Farmasi Diiktiraf'.</p>	Pendispensan Lain-lain			Tempat Dispen	Bilangan Pesakit	Bilangan Dos	Wad	1	5	Lokap	1	2	Kaunter Farmasi	2	6	Lain-Lain(Penjara,AADK,Rumah,Lain-Lain)	4	8	Aktiviti Pendosan Methadone oleh PPF Diiktiraf		Bil. Dos Administrat	Bil. Dos Pendispensa		6
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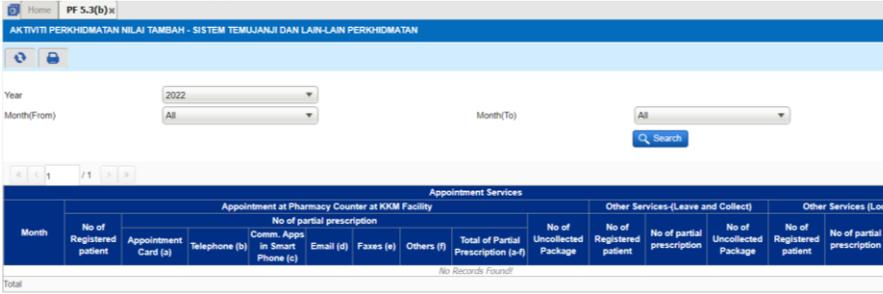
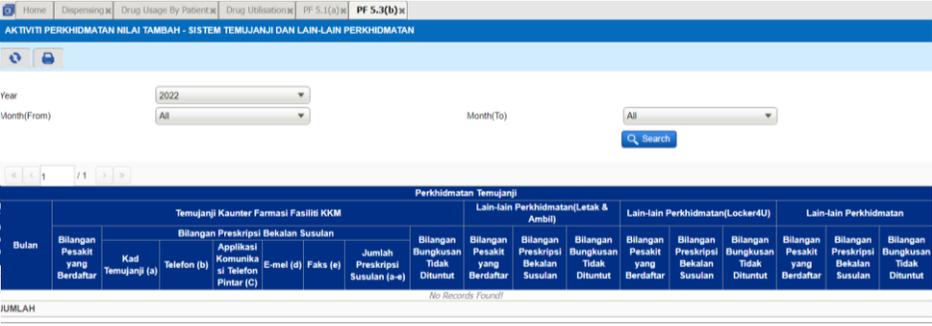
No.	Ticket #	Description	Requests	Solution
1.	210005940E	<b><u>Methadone PF5.7(c)-Request to change title name of HMR to Perkhidmatan Farmasi Home Care (PFHC)</u></b> Request to change the existing name of HMR to PFHC	Request to change title name of HMR to Perkhidmatan Farmasi Home Care (PFHC)	Change title name of HMR to 'Perkhidmatan Farmasi Penilaian Ubat-ubatan di Rumah (HMR)'.

Function Flow	Current Version 2.5.3.2	New Version 2.6
1. PF 5.7(c) - rename HMR to PFHC.	<ol style="list-style-type: none"> <li>Open PF 5.7(c).</li> <li>Report display column as 'HMR'.</li> </ol> 	<ol style="list-style-type: none"> <li>Open PF 5.7(c).</li> <li>'HMR' column has been renamed to 'Perkhidmatan Farmasi Penilaian Ubat-ubatan di Rumah (HMR)'.</li> </ol> 

### 8. Summary of Ticket Number and Requests on PF 5.3(b)

No.	Ticket #	Description	Requests	Solution
1.	210006737E	<b><u>PHAR - PF 5.3(b)</u></b> To transfer others (f) column after Other Services (Locker4u)	Enhancement on PF 5.3(b) report layout	<ol style="list-style-type: none"> <li>To transfer 'Others (f)' column after 'Other Services (Locker4u)' in report screen, PDF, Excel and Dashboard.</li> <li>To standardize report language in Bahasa Melayu for all formats (screen, PDF, Excel) .</li> </ol>

Function Flow	Current Version 2.5.3.2	New Version 2.6
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Function Flow	Current Version 2.5.3.2	New Version 2.6
<p>1. PF 5.3(b)</p>	<p><b>PF Reports → Pharmacy</b></p> <p>1. Go to PF 5.3(b)</p>  <p>2. Report language is displayed in English</p>  <p>3. "Other(f)" column is displayed under "Appointment at Pharmacy Counter at KKM Facility"</p> 	<p><b>PF Reports → Pharmacy</b></p> <p>1. Go to PF 5.3(b)</p>  <p>2. Report language has been changed to Bahasa Melayu.</p>  <p>3. "Other(f)" column has been transferred to last column and renamed as "Lain-lain Perkhidmatan"</p> 

Function Flow	Current Version 2.5.3.2	New Version 2.6																																																																								
	<p>4. Total of Partial Prescription(a-f)</p> <table border="1" data-bbox="293 288 1189 454"> <thead> <tr> <th colspan="9">Appointment Services</th> </tr> <tr> <th colspan="9">Appointment at Pharmacy Counter at KKM Facility</th> </tr> <tr> <th rowspan="2">Month</th> <th rowspan="2">No of Registered patient</th> <th colspan="6">No of partial prescription</th> <th rowspan="2">Total of Partial Prescription (a-f)</th> <th rowspan="2">No of Uncollected Package</th> </tr> <tr> <th>Appointment Card (a)</th> <th>Telephone (b)</th> <th>Comm. Apps in Smart Phone (c)</th> <th>Email (d)</th> <th>Faxes (e)</th> <th>Others (f)</th> </tr> </thead> <tbody> <tr> <td colspan="9" style="text-align: center;">No Records Found!</td> </tr> <tr> <td colspan="9">Total</td> </tr> </tbody> </table> <p><b>*Changes shall apply to all formats (PDF and Excel)</b></p>	Appointment Services									Appointment at Pharmacy Counter at KKM Facility									Month	No of Registered patient	No of partial prescription						Total of Partial Prescription (a-f)	No of Uncollected Package	Appointment Card (a)	Telephone (b)	Comm. Apps in Smart Phone (c)	Email (d)	Faxes (e)	Others (f)	No Records Found!									Total									<p>4. Column has been renamed to “Jumlah Preskripsi Susulan (a-e)”.</p> <table border="1" data-bbox="1200 288 2141 496"> <thead> <tr> <th colspan="7">Temujanji Kaunter Farmasi Fasilitas KKM</th> </tr> <tr> <th rowspan="2">Bilangan Pesakit yang Berdaftar</th> <th colspan="5">Bilangan Preskripsi Bekalan Susulan</th> <th rowspan="2">Bilangan Bungkus Tidak Dituntut</th> </tr> <tr> <th>Kad Temujanji (a)</th> <th>Telefon (b)</th> <th>Applikasi Komunikasi Telefon Pintar (C)</th> <th>E-mel (d)</th> <th>Faks (e)</th> <th>Jumlah Preskripsi Susulan (a-e)</th> </tr> </thead> </table> <p><b>*Changes shall apply to all formats (PDF and Excel)</b></p>	Temujanji Kaunter Farmasi Fasilitas KKM							Bilangan Pesakit yang Berdaftar	Bilangan Preskripsi Bekalan Susulan					Bilangan Bungkus Tidak Dituntut	Kad Temujanji (a)	Telefon (b)	Applikasi Komunikasi Telefon Pintar (C)	E-mel (d)	Faks (e)	Jumlah Preskripsi Susulan (a-e)
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	Kad Temujanji (a)	Telefon (b)	Applikasi Komunikasi Telefon Pintar (C)	E-mel (d)	Faks (e)		Jumlah Preskripsi Susulan (a-e)																																																																			

### 9. Summary of Ticket Number and Requests on PF 5.1(a)

No.	Ticket #	Description	Requests	Solution
1.	200002720E	<p><b>Total no. of prescription dispensed at PF5.1a screen</b></p> <p>To add column for total no. of prescription dispensed at Aktiviti Pengurusan Preskripsi Farmasi Pesakit Luar Di Hospital &amp; Klinik Kesihatan(PF5.1a) screen</p>	Enhancement on PF5.1(a)	<p>Changes involves:</p> <ol style="list-style-type: none"> <li>To add total row at the bottom of the table. Changes apply to report screen and PDF.</li> <li>To rename title to 'PF5.1(a): Aktiviti Pengurusan Preskripsi Farmasi Pesakit Luar'</li> <li>To ensure report language in all format (screen, PDF, Excel) are in Bahasa Melayu.</li> </ol>

Function Flow	Current Version 2.5.3.2	New Version 2.6
1. PF 5.1(a)	<p>1. Open PF 5.1(a)</p> <p>2. Report show as below, without total at the bottom.</p>	<p>1. Open PF 5.1(a)</p> <p>2. Report show as below, with total at the bottom.</p>